SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2011

Company:		Red River Rural Telephone Association					
Address:		510 Broadway – PO Box 136					
		Abercrombie, ND 58001					
Telephone	number:	701-553-8309					
Company c	ontact:	Jack Plecity					
Study Area	Code:	381631					
Lifeline/Link	Up Adver	tising/Outreach Activities					
X	Advertise Richland	Advertise in media of general distribution.* (See attached ad from Richland County News-Monitor published Oct. 26, 2010.)					
X	Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached bill insert distributed Feb. 2011)						
X	Company's Lifeline/Link Up information in directory (See attached article from the directory distributed Jan. 2011)						
X	Company's Lifeline/Link Up information available on Company website. (See www.rrt.net under "Telephone")						
X	Company's information posted on USAC website						
X	Other (describe): Lifeline posters at telephone office, social service departments						
	and local	food pantry					
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* Required							

Jacklynn Kae Miller, 46

Andrew 'Andy' J. Dunn, 24

Andrew "Andy" J. Dunn, 24, Lidgerwood, N.D. died Sunday, Oct. 17, 2016 in rural Lidger-

wood.
The Juneral Mass was held at 10:30 p m. Tlocks The funeral Mass year half at 1925 on "Thurs' ship Oct 24, 2010 at St. Marth's Caunole Church, Gungsen, N.L., with the law Robert Innih an eckinami Buriah will be at St. Martin's Cematers, Genesse, Gen

Ton and Linda Karayiskl.
Vlaintilon was field
from 5-750 n.m. Wednesday, Oct. 30, 3010 with a
TJB pm. przyer service
at 89. Martilla Catholic
Church. Those was also
vistation one four prior
to the service at the
clinich.
Palibeacers were: Lir y Sny-lovable, Raymond
Sanykuwaki, Ed
Sanzkowski, Ed
Sanzkowski, Danay

Palibbauera were: Lury y Smy howshi, Raymond Sanykuwaki, Ed Smykowski, Danny Dunn, Scott Tyker and Christopher Smykowski, Unanguere Sold man Hallette Smykowski, Unanguere Sold man Faulatti Slozbakken and all the feionds.

Androw Jacob Dunn was here Oct 10, 1256 in Firence, N.D. 15th son of Steven and Alares (Smykowski) Dunn, He grow up in Liberwood illy School. After gwinntation has attended World British at More College of Sol ange, Walnerdon, N.D. He then worked at Sol sare, Walnerdon, N.D. He then worked for Stateman



one and willing to help on the ways a manutur of St. Sartin's Catholic Church, Genesco and the Knights of Columbus. He is survived by his parents, Selevan and Alane Dunn, Lidgerwood, a sister Arana's Dunn, Wahpeton grandparents; Joseph and Shirley Sunykowakt and Khellman, and of Lidgerwood; a nephew and nece, heyd and Housel's December of the Columbus and the Sarting of the Sarting and uncleating the same praceded in death by a brobar Admin Dunn; and grandfather, Donald Dunn. Prunk Family Puneral incharge of the arrange ments.

Businesses featured at world conference

Dakota Defense Alliance

need and they have op-portunities we can bene-fit from," she said, Heiger said she had al-rendy seen a great many positive results from Dakola Defense Alliance working with the Min-nesota Defense Alliance and Misconsiu's econom-ic development group to secure U. S. Small Bust-less. Administration

ic development group to secure U. S. Small Bustenss Administration Cluster Economic Development Great Cunding The regional clusters will strengthen companies and produce Increased Job opportunities I. The Dakota Defense Atlance, a non-profil organization located in North Dakota, aims in network and expand defense industry Job opportunities in both North and Scrath Dakota and proof the present wishably for hearthand Smath Dakota and proof the present wishably for hearthand and the continues of t

Donna Mae Meyer, 72

Donna Mue Meyer, 72. Breckenridge, Mian. died Oct. 16, 2010 at St. Francis Health Care Campus in Brecken-

Campus in Bretkers
Campus in Bretkers
The Internal was built at
12.5 am, Thursday, Oct.
12.5 am, Thurs

iEnroma, Choi Mewer, Cortis Marshi and Matt Funch. Cortis Marshi and Matt Funch. Inflorer; pullbarrers were: Shunaon Wyan, Noel Sale, Kuty Meyer, Samanattus Meyer Nizholts Lacher, Bestere Lucher, Stephania Pausel, Jamaie Marshi, Johathon Marshi was born to Echandt and Christopher Smal. Dania Marshi, Johathon Marshi, Washorn to Echandt and Dorothy (Gruenberg) Marshi Sept. 1, 1938 in Duare Township, Ilichiand Cointr, N.D. She grew upon a born nouth resided in the Children Sine was beginned to the Children Sine was beginned to the Children Sine was beginned to the Children Sine was beginning to Wangelor No. (Company & Abod. Door noving to Wangelors In 1948, Polinas alternated Diagra Marshi and Children Sine Wangelors In 1948, Polinas alternated Diagra Marshi and Children Sine Wangelors In 1948, Polinas alternated Diagra Marshi Marshi

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Come In & Fill Your Tank & Your Tummy

RECEIVE S¢ OFF a Gallon of Gas or Diesel

Come Talk To Us About BULK FUEL PRICES NOW And Let Us SAVE You Money!

Te ophone Lifeline Assistance Available

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Ruth Braaten, 83

Roth Brasten, (G. Fargo, N.D., fornoutly of Wyndmere, N.D., fornoutly of Wyndmere, N.D., died Saturday, Oct. 16, 2010 at Sandruff leading in Fargo, N.D., died Saturday, Oct. 16, 2010 at Sandruff leading in Fargo, in

See clear text on next page.

Buth Assigned with the Gharmon Breaten, Level Frenches Son was Summit! Mo Bou Church mygdural for the Church for tunary years. She was preceded in became a Trappersy and to make the mysel of the season of



worked until she was 79 years 616. Roth was an active member of St. John Lutheran Church in Ferrpo where she was housen for the brownies she taked for blood drives. She iswed playing the organ, rending and a good joke. She atto milyond creatating shad made more than 500 name dollhas for faintless, and hapt track of each one of these littles and hapt track of each one of these littles and hapt track of each need of these littles in the fire smalless. The fire sous: David (Pregry) Bratten, Sonie (Rody). Bratten, Luth is curied by har five sous: David (Pregry) Bratten, Sonie (Rody). Bratten, Sonie (Rody). Bratten, Sonie (Robrat). Bratten, Sonie (Robrat).

(Priggr) N.D. (dudy) Branten, Burnsville, Minn, Revin (Dubras Branten, Auduren, Minn, Paul (Sharon) Brunten, Law Samuell, Ma Dung Samuell, Ma





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Telephone Lifeline Assistance Available

Under the Telecommunications Act of 1996, "universal service" means basic telephone service is available to all consumers. Universal service is voice grade access to the telecommunications network, including local usage, touchtone calling, single-party service, access to emergency 911 services, access to operator service, access to qualifying low-income consumers. All of these services are available from Red River Rural Telephone Association in these areas: Abercrombie, Colfax, Fairmount, Great Bend, Hankinson, Lidgerwood, Mooreton and Wyndmere, ND; Barnesville rural, Kent and Rollag, MN.

2010 charges for these universal services are:

Basic local residential service \$14.95-\$18.00/month (Rates vary by exchange and EAS charges may apply)

Touchtone calling

No charge

Single-party service

No charge

Access to 911 service

No charge

(Local government assesses a tax to pay for special equipment.)

Access to operator services

No charge

Access to directory assistance (If you call a long distance company for assistance, that company may charge for its services.) \$.60 per call for local info

Access to long distance telephone companies (Flat rate prescribed by federal agency)

\$6.50/month

Low-income discounts

up to \$10/month

Toll-blocking

No charge

Link-up and **Lifeline** are low-income discounts available to qualifying persons participating in certain assistance programs or based on income compared to the poverty level. State rules vary. For more information on Lifeline, call Red River Telephone at 701-553-8309, 1-866-553-8309 or visit www.rrt.net.

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Bill Insert - Feb 2011

Statement of Non-Discrimination

Red River Rural Telephone Association is the recipient of Federal financial assistance from the U. S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.)

Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, SW, Washington, DC 20250-0703, or call (800) 787-8821 (voice) and select Option 2, or (202) 692-0107 (TDD). USDA is an equal opportunity provider, employer, and lender.

Recycle Your Old Telephone Books

Help conserve natural resources by recycling your old phone books. These can be dropped off at the business office in Abercrombie, ND or at the following recycling centers:

Barnesville, MN — Tuesday & Thursday 12-8 p.m. and Saturday 8 a.m. to noon.

Hawley, MN — Monday & Thursday 4-8 p.m. and Saturday 8 a.m. to 2 p.m.

Account Privacy Rules In Effect

Red River Telephone has always considered customer account information private. FCC rules now dictate how that information is protected. You need:

- ♦ Authorized contacts Be sure anyone you authorize to access your account, including your spouse, is listed as an authorized contact.
- ◆ Password If you aren't calling from the account telephone number, a password will be requested before information is shared.
- ♦ Security questions These questions will be asked if the correct password isn't supplied.
- ♦ Identification A photo ID may be required when accessing the account in person.



Please do not be offended if these steps are taken to verify your identity.

Contact the business office if you have any questions about the privacy of your account.

LIFELINE & LINKUP Telephone Assistance Programs for Low-Income Consumers

Red River Telephone offers residential telephone assistance programs, referred to as Link Up and Lifeline, to help eligible persons establish and maintain telephone service.



Link Up can save those eligible 50% of the initial charges to hook up primary telephone service or \$30, which ever is less

Lifeline applies only to primary local telephone service in your home. It lowers the monthly cost of telephone service by at least \$8.25. Eligible persons receive a form of assistance listed below or self-certify based on income.

- ND Residents Certification for LIFELINE & LINKUP I certify under penalty of perjury that I currently receive benefits from the following program and agree to If you participate in an notify Red River Telephone immediately if I cease to participate in the program: assistance program you □ Medicaid □ Food Stamps □ Supplemental Security Income □ National Free School Lunch should contact social services for the necessary ☐ MN Family Investment Program ☐ Federal Public Housing Assistance Lifeline form. □ Low-Income Home Energy Assistance □ Temporary Assistance for Needy Families □ Low Income - at or below 135% of the Federal Poverty Guidlines (Proof of income is required The form to the left can be - contact Red River Telephone for list of accepted documents or used to self-certify your visit www.lifelinesupport.org) participation in Lifeline **Customer Name** based on income only. (Must be same name as on telephone bill) Return completed forms to Red River Telephone. Signature (Must be same name as on telephone bill) Phone Social Security

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COVER РНОТО:

The cover photo was submitted by Seth Harles, Lidgerwood exchange.

The monarch butterfly was taken at the Harles home, rural Lidgerwood, ND.



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TELEPHONE ASSISTANCE PROGRAMS

Lifeline and Link-up are federal and state assistance programs which reduce telephone bills for qualified low-income customers. Lifeline offers a monthly credit up to \$10/month and the Link-up program reduces installation charges for qualified low-income customers. You may qualify for telephone assistance if you participate in one of the following assistance programs:

Supplemental Security Income Low-Income Home Energy Assistance Temporary Assistance for Needy Families National Free School Lunch

Medicaid Food Stamps

or you may qualify if your household income is below 135% of the Federal Poverty Guidelines.

Methods for qualifying and applying vary by state. For more information, call Red River Rural Telephone Association or your county social services office or visit www.lifelinesupport.org.

ACCOUNT PRIVACY INFORMATION (CPNI)

Red River Telephone has always considered customer account information private. FCC rules now dictate how that information is protected.

You need: Authorized contacts - Be sure anyone you authorize to access your account, including your spouse, is listed as an additional contact.

* Password - If you aren't calling from the account telephone number, a password will be requested before information is shared.

Security questions - These questions will be asked if the correct password isn't supplied.

* Identification - A photo ID may be required when accessing the account in person.

Contact the business office if you have any questions about the privacy of your account.

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Lifeline &
Link Up
are home
telephone
assistance
programs
that can help
eligible

Yes, You Can Afford Telephone Service... and Red River Telephone Can Show You How.

Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they have created a system to do just that.

You may qualify for a discount on your telephone bill if you participate in any of the following program(s):

Medicaid

	(6)		
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people afford telephone service.

- Medicaid
- Food Stamps
- Supplemental Security Income (Not Social Security)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program
- Temporary Assistance for Needy Families
- National Free School Lunch Program or if your household income is below 135% of the Federal Proverty Guidelines.

This "universal service" support includes:

- *Lifeline* assistance that provides discounts for basic monthly local telephone service
- Link Up that reduces the cost of initiating new telephone service

For more information or to find out if you are eligible, contact Red River Telephone at 701-553-8309 or call your county social service office.



"Your Total Communications Company ~ Connecting You To The World"