

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JUNE 1, 2011**

Company: Stockholm-Strandburg Telephone Co. d/b/a ITC

Address: PO Box 920
312 4th St W
Clear Lake, SD 57226

Telephone number: 605-874-2181

Company contact: Jim Canaan

Study Area Code: 391679

Lifeline/Link Up Advertising/Outreach Activities:

X Advertise in media of general distribution.* (See attached advertisement(s).)

X Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)

X Company's Lifeline/Link Up information in directory.

 Company's Lifeline/Link Up information available on Company website.
(www.companywebsiteaddress.com)

X Company's information posted on USAC website.

 Other (describe): _____

*Required

PUBLIC NOTICE

Stockholm/Strandburg Telephone Company d/b/a ITC offers local exchange telecommunications service to all consumers in its service area.

Single Party Residence Service – South Shore	\$15.00/month
Single Party Residence Service – South Shore – Rural	\$17.60/month
Single Party Business Service – South Shore	\$29.80/month
Single Party Business Service – South Shore – Rural	\$32.80/month

This service provides subscribing customers with:

- Voice grade access to the public switched network
- Single party service
- Dual tone multi-frequency signaling
- Flat rated local exchange service free of per minute charges
- Access to 911 emergency services
- Access to operator services
- Access to interexchange (long distance) service
- Access to directory assistance
- Toll blocking/Toll limitation

Low-Income Assistance Programs are available for qualifying customers. These programs provide for connection and monthly service discounts on telephone service. Toll blocking at no charge and reduced deposits are also available. To qualify, a subscriber must participate in one of the following programs: Medicaid, Food Stamps, Temporary Aid to Needy Families (TANF), the National School Lunch (NSL) Free Lunch Program, Supplemental Security Income (SSI), Low Income Housing Energy Assistance, or Federal Public Housing Assistance. Subscribers whose household income is at or below 135 percent of the Federal Poverty Guidelines also qualify for this assistance. Additional Low Income Assistance is available to those qualifying individuals living on Tribal Lands. The Enhanced Low Income Programs available to consumers living on Tribal Lands provide for additional telephone services discounts, and, in addition to the previously cited programs, participation in the Bureau of Indian Affairs (BIA) general assistance program qualifies them for this support.

Questions regarding any of the above services should be directed to ITC at 1-800-417-8667.

April 2011

(CPE) in the interval between the first and second ring. The calling name/number will remain for the duration of the call and can be viewed from the display on the CPE.

How to use:

1. When you receive a call, wait until your telephone completes the first ringing signal.
2. The telephone number calling you--and the name associated with that number in telephone company records--will automatically appear on your display screen.
3. If you choose to answer the call, the name and number will remain on the screen until you or the caller hangs up.

Note:

- The "switchhook" is the round, flat, or square button you push to hang up the phone.
- The CLASS features listed presently do not function on a long-distance call.
- The Calling Name and Number Delivery or Calling Number Delivery requires subscription to these services and the purchase or lease of a display telephone and/or an add on display unit.

Calling Number Delivery will not receive that information. If your number is "blocked," the called party's display will show a "PRIVATE" message.

The PER LINE BLOCKING option suppresses your directory number on all calls you make unless you dial an unblocking code before making any individual call.

DISTINCTIVE RINGING

Call 611



LIFELINE AND LINK-UP

Lifeline and Link-Up Service support provides discounts to eligible low income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$8.25 per month in discounts. Eligible residents of tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link-Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Eligibility of Lifeline and Link-Up support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline and Link-Up if they meet the eligibility criteria established by their state. To be eligible for these programs the telephone service must be in the applicant's name. An individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program
- Federal Public Housing Assistance or Section 8
- National School Lunch Program's free lunch program
- In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines.
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families

If you fall into one of these examples, contact 800-417-8667.

213	Harrisburg/Tea	445	Midbank	567	Hayes	717	Harrisburg/Tea	859	Hayes
214	Harrisburg/Tea	331	Sioux Falls	446	Colton	568	Belle Fourche	718	Spearfish
215	Sioux Falls	332	Sioux Falls	447	Onaka	569	Belle Fourche	719	Rapid City
216	Aberdeen	333	Sioux Falls	448	Britton	571	Deadwood	720	Sioux Falls
217	North Sioux City	334	Sioux Falls	449	Emery	573	Flandreau	721	Sturgis
220	Pierre	335	Sioux Falls	450	Redfield	574	Hill City	722	Spearfish
221	Sioux Falls	336	Sioux Falls	451	Wakonda	575	Sioux Falls	723	Belle Fourche
222	Pierre	337	Platte	452	Wood	576	South Ladd	724	Armour
223	Pierre	338	Sioux Falls	454	Martin	577	Long Lake	725	Aberdeen
224	Pierre	339	Sioux Falls	455	Kyle	578	Deadwood	726	Academy
225	Aberdeen	340	Deadwood	456	Newall	579	Howard	727	Rapid City
226	Aberdeen	341	Rapid City	457	Craigton	580	Lead	728	Sioux Falls
227	Elhan	342	Rapid City	458	Wessington	581	Vermillion	729	Bridgeview
228	Aberdeen	343	Rapid City	459	Ardmore	582	Brandon	730	Chamberlain
229	Aberdeen	344	Belvidere	460	Redfield	583	Scotland	731	Sioux Falls
230	Montrose	345	Webster	461	Huron	584	Lead	732	Sturgis
231	Sioux Falls	346	South Ellendale	462	Long Valley	585	North Sioux City	733	La Plante
232	North Sioux City	347	Sturgis	463	Tabor	586	Nunda	734	Chamberlain
233	Clark	348	Rapid City	464	Tyndall	587	North Brinow	735	South Foran
234	Chamberlain	349	West Jasper	465	Crooks	588	Webster	736	Rapid City
235	North Sioux City	350	Huron	466	Isabel	589	Tyndall	737	Veblen
236	Mount Vernon	351	Sioux Falls	467	Milbank	590	Webster	738	Faith
237	Waterford	352	Sioux Falls	468	Redfield	591	Lead	739	Vermillion
238	Hurley	353	Huron	469	Lake Andes	592	Brookings	740	Sisseton
239	Alexandria	354	Huron	470	Britton	593	Rapid City	741	Harrisburg/Tea
240	Salem	355	Rapid City	471	Salem	594	Garrettsville	742	Hot Springs
241	Sioux Falls	356	Elk Point	472	Redfield	595	Sioux Falls	743	Rosebud
242	North Sioux City	357	Sioux Falls	473	Reliance	596	Tulare	744	Maurine
243	New Holland	358	South Forbs	474	North Larchwood	598	Faulton	745	East New Castle
244	Bison	359	Sioux Falls	475	Redfield	599	Cavour	746	Lennox
245	Fort Thompson	360	Sioux Falls	477	Highmore	600	Pierre	747	Beresford
246	Spencer	361	Sioux Falls	478	West Hendricks	610	Sioux Falls	748	Waterford
247	Center	362	Sioux Falls	479	Madison	620	Lake Preston	749	New Underwood
248	Letcher	363	Humboldt	480	Lake Andes	622	Aberdeen	750	South Shore
249	White Lake	364	Lesterville	481	Lake Andes	623	Verillion	751	Valley Springs
250	Sioux Falls	365	Dupree	482	Oldhampton	624	Bryant/Willow Lake	752	Florence
251	Aberdeen	366	Sioux Falls	483	Wentworth	625	Aberdeen	753	Yankton
252	Alsen	367	Sioux Falls	484	Rapid City	626	Volga	754	Elk Point
253	Sioux Falls	368	Harrisburg/Tea	485	Wynford	627	Bryant/Willow Lake	755	Glenham
254	Hermosa	369	Springfield	486	Roslyn	628	White	756	Beresford
255	Madison	370	Sioux Falls	487	Lake Andes	629	Mitchell	757	Canton
256	Nisland	371	Sioux Falls	488	Kadoka	630	Deadwood	758	Gettysburg
257	Onida	372	Worthing	489	Chester	631	Flandreau	759	Viborg
258	White River	373	Sioux Falls	490	Sturgis	632	Doland	760	Harrisburg/Tea
259	Yankton	374	Lemmon	491	Lake Andes	633	Madison	761	Lebanon
260	Sioux Falls	375	Buffalo	492	Bristol	634	New Ellington	762	Gettysburg
261	Aberdeen	376	Sioux Falls	493	Langford	635	Spearfish	763	Mitchell
262	Irene	377	Aberdeen	494	Pierre	636	Sioux Falls	764	Howard
263	Onida	378	North Valentine	495	Forestburg	637	Lead	765	Pierre
264	Webster	379	South Nelvik	496	Sioux Falls	638	Harrisburg/Tea	766	Burke
265	Hitchcock	380	Aberdeen	497	Wolsey	639	Verillion	767	Pierre
266	Wakonda	381	Rapid City	498	Harrisburg/Tea	640	Spearfish	768	Kimball
267	Sisseton	382	Conde	499	Sturgis	641	Verillion	769	Delmont
268	Whitehead	383	South Guelph	500	Yankton	642	Sioux Falls	770	North Sioux City
269	Madison	384	Wagner	501	Parkston	643	Brookings	771	Sioux Falls
270	Sioux Falls	385	Rapid City	502	Sioux Falls	644	Claire City	772	Hayti
271	Gary	386	Quinn	503	Sioux Falls	645	Yankton	773	Bradley
272	McIntosh	387	Menno	504	Sioux Falls	646	Bonesteel	774	Lake Norden
273	Sioux Falls	388	Rapid City	505	Sioux Falls	647	Yankton	775	Rapid City
274	Sioux Falls	389	Rapid City	506	Sioux Falls	648	Vermillion	776	Meadow
275	Aberdeen	390	Rapid City	507	Sioux Falls	649	Verillion	777	Rapid City
276	South Scranton	391	Rapid City	508	Sioux Falls	650	Yankton	778	Castlewood
277	Wall	392	Orient	509	Sioux Falls	651	Yankton	779	Toronto
278	Pierre	393	Rapid City	510	Sioux Falls	652	Yankton	780	Goodwin
279	Bowdle	394	Rapid City	511	Sioux Falls	653	Yankton	781	Woonsocket
280	Bowdle	395	Fernley	512	Sioux Falls	654	Yankton	782	Camp Crook
281	Hosmer	396	Columbia	513	Sioux Falls	655	Yankton	783	Wicksville
282	Eureka	397	Groton	514	Sioux Falls	656	Yankton	784	Watertown
283	Bowdle	398	Summit	515	Sioux Falls	657	Yankton	785	North Cody
284	Avon	399	Rapid City	516	Sioux Falls	658	Yankton	786	McLaughlin
285	Roscoe	400	Sioux Falls	517	Sioux Falls	659	Yankton	787	Clayton
286	North Gordon	401	Martin	518	Sioux Falls	660	Yankton	788	Sinai
287	South Ashley	402	Huron	519	Sioux Falls	661	Yankton	789	Mission
288	Aberdeen	403	Sioux Falls	520	Sioux Falls	662	Yankton	790	Gregory
289	Madison	404	Sioux Falls	521	Sioux Falls	663	Yankton	791	Gregory
290	Mitchell	405	Sioux Falls	522	Sioux Falls	664	Yankton	792	Astoria
291	Gann Valley	406	Sioux Falls	523	Sioux Falls	665	Yankton	793	Buffalo Gap
292	Claremont	407	Sioux Falls	524	Sioux Falls	666	Yankton	794	North Naper
293	Pierre	408	Sioux Falls	525	Sioux Falls	667	Yankton	795	Gregory
294	Canistota	409	Sioux Falls	526	Sioux Falls	668	Yankton	796	Canton
295	Parker	410	Sioux Falls	527	Sioux Falls	669	Yankton	797	Kadoka
296	Andover	411	Sioux Falls	528	Sioux Falls	670	Yankton	798	Sioux Falls
297	Mitchell	412	Sioux Falls	529	Sioux Falls	671	Yankton	799	Winner
298	Beresford	413	Sioux Falls	530	Sioux Falls	672	Yankton	800	
299	Pierre	414	Sioux Falls	531	Sioux Falls	673	Yankton		
300	Redfield	415	Sioux Falls	532	Sioux Falls	674	Yankton		
301	Sioux Falls	416	Sioux Falls	533	Sioux Falls	675	Yankton		
302		417	Sioux Falls	534	Sioux Falls	676	Yankton		
303		418	Sioux Falls	535	Sioux Falls	677	Yankton		
304		419	Sioux Falls	536	Sioux Falls	678	Yankton		
305		420	Sioux Falls	537	Sioux Falls	679	Yankton		
306		421	Sioux Falls	538	Sioux Falls	680	Yankton		
307		422	Sioux Falls	539	Sioux Falls	681	Yankton		
308		423	Sioux Falls	540	Sioux Falls	682	Yankton		
309		424	Sioux Falls	541	Sioux Falls	683	Yankton		
310		425	Sioux Falls	542	Sioux Falls	684	Yankton		
311		426	Sioux Falls	543	Sioux Falls	685	Yankton		
312		427	Sioux Falls	544	Sioux Falls	686	Yankton		
313		428	Sioux Falls	545	Sioux Falls	687	Yankton		
314		429	Sioux Falls	546	Sioux Falls	688	Yankton		
315		430	Sioux Falls	547	Sioux Falls	689	Yankton		
316		431	Sioux Falls	548	Sioux Falls	690	Yankton		
317		432	Sioux Falls	549	Sioux Falls	691	Yankton		
318		433	Sioux Falls	550	Sioux Falls	692	Yankton		
319		434	Sioux Falls	551	Sioux Falls	693	Yankton		
320		435	Sioux Falls	552	Sioux Falls	694	Yankton		
321		436	Sioux Falls	553	Sioux Falls	695	Yankton		
322		437	Sioux Falls	554	Sioux Falls	696	Yankton		
323		438	Sioux Falls	555	Sioux Falls	697	Yankton		
324		439	Sioux Falls	556	Sioux Falls	698	Yankton		
325		440	Sioux Falls	557	Sioux Falls	699	Yankton		
326		441	Sioux Falls	558	Sioux Falls	700	Yankton		
327		442	Sioux Falls	559	Sioux Falls	701	Yankton		
328		443	Sioux Falls	560	Sioux Falls	702	Yankton		
329		444	Sioux Falls	561	Sioux Falls	703	Yankton		
330		445	Sioux Falls	562	Sioux Falls	704	Yankton		
331		446	Sioux Falls	563	Sioux Falls	705	Yankton		
332		447	Sioux Falls	564	Sioux Falls	706	Yankton		
333		448	Sioux Falls	565	Sioux Falls	707	Yankton		
334		449	Sioux Falls	566	Sioux Falls	708	Yankton		
335		450	Sioux Falls	567	Sioux Falls	709	Yankton		
336		451	Sioux Falls	568	Sioux Falls	710	Yankton		
337		452	Sioux Falls	569	Sioux Falls	711	Yankton		
338		453	Sioux Falls	570	Sioux Falls	712	Yankton		
339		454	Sioux Falls	571	Sioux Falls	713	Yankton		
340		455	Sioux Falls	572	Sioux Falls	714	Yankton		
341		456	Sioux Falls	573	Sioux Falls	715	Yankton		
342		457	Sioux Falls	574	Sioux Falls	716	Yankton		
343		458	Sioux Falls	575	Sioux Falls	717	Yankton		
344		459	Sioux Falls	576	Sioux Falls	718	Yankton		
345		460	Sioux Falls	577	Sioux Falls	719	Yankton		
346		461	Sioux Falls	578	Sioux Falls	720	Yankton		
347		462	Sioux Falls	579	Sioux Falls	721	Yankton		
348		463	Sioux Falls	580	Sioux Falls	722	Yankton		
349		464	Sioux Falls	581	Sioux Falls	723	Yankton		
350		465	Sioux Falls	582	Sioux Falls	724	Yankton		
351		466	Sioux Falls	583	Sioux Falls	725	Yankton		
352		467	Sioux Falls	584	Sioux Falls	726	Yankton		
353		468	Sioux Falls	585	Sioux Falls	727	Yankton		

Wire Maintenance Plans

No one likes surprises, especially when they affect your wallet. No one likes to have things go wrong either, but sometimes they do. One of the best ways to avoid surprise expenses with your services at ITC is to purchase a maintenance plan.

One common question is, "At what point is the problem mine?" A "demarcation point." This is the location where ITC's buried cable meets and connects to the wiring that brings your telephone, high-speed Internet (DSL), and digital TV service to the equipment in your home. This demarcation point is located in a NID (Network Interface Device) or box located on the outside of your house. Any problem in the wiring from that box into your home is your responsibility.

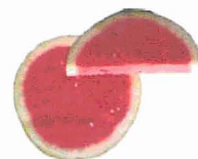
If you should have a problem, one of the first things you can do is make sure the power is on and the device is plugged into a working outlet. If the problem still exists, the next thing you should do is call one of ITC's

Help Desk numbers. We have staff ready to assist you and many times, the problem can be resolved over the phone. Keep the following help desk numbers handy: Phone: 1-800-395-4656, Internet: 1-866-203-6193.

The bottom line is, we will do our best to provide you with reliable service. In case the "unexpected" happens, we will try to get it repaired as soon as possible and to help reduce your repair costs, we offer you these maintenance plan options so you can protect yourself.

**Telephone Wire
Maintenance Plan
\$1.50 per month**

**High-Speed Internet
Wire Maintenance Plan
\$1.50 per month**



Current Occupant or:

PRESORTED
STANDARD
U.S. POSTAGE PAID
CLEAR LAKE, SD
PERMIT NO. 39

401 South Main Street
Milbank, SD 57252



Lifeline and Link-up Program

ITC offers assistance for telephone service to low income customers. The "Lifeline" and "Link-up" programs were established to address concerns about affordability of telephone service and to provide assistance for low income citizens.

The Link-up program allows eligible subscribers to receive a reduced connection charge for their basic home telephone service. This government program offers 50% of the activation charges with the maximum benefit of \$30.00. Link-up does not cover the cost of wiring inside your home.

Lifeline is a government program that provides monthly bill discounts to low income members who qualify. This program allows for a monthly credit on the basic service portion of the participant's phone bill. Lifeline can only be used for the main telephone line in a household and the name on the phone bill must match the name of the participant. You are eligible for Lifeline if you participate in any of the following programs: Medicaid, Food stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance and Low-Income Home Energy Assistance.

Each state has its own guidelines to qualify. There is also additional Lifeline and Link-up assistance to qualifying individuals living on Tribal Lands. If you are interested in finding out more about the Lifeline and Link-up programs please contact ITC at 1-800-417-8667.

Remit Top Portion of Bill with Payment

When sending payment to ITC, customers should return the TOP portion of the bill that says, "PLEASE TEAR ALONG PERFORATION AND REMIT WITH PAYMENT."

Important Dates

Bills are mailed on the last working day of the month, and payment is due on the 19th of the next month, unless otherwise indicated on the "Due Date" portion of your statement. Prompt payment is required. NO PAYMENT ARRANGEMENT WILL BE GRANTED.

May 31..	Bills mailed from Stockholm-Strandburg Telephone Company d/b/a ITC
June 20.....	Payment Due
June 20.....	Final Notices Mailed
July 7	Disconnect Day for 623,676,756



South Dakota Lifeline and Link-Up Assistance Application

(Please Print or Type)

Last name: _____ First: _____ Middle Initial _____

Billing Address: _____ City: _____ State: _____ Zip: _____

Residential Address: _____ City: _____ State: _____ Zip: _____

Social Security Number: _____ Telephone Number: _____ (if existing service)

Telephone number where you can be reached or receive messages _____

I am applying for: _____ Lifeline (monthly telephone service discount)
_____ Link-Up (telephone connection charge discount)
_____ Toll Limitation Service (free toll blocking or toll control)

I am in the following program(s): Check all that apply

- _____ Medicaid (e.g. Title XIX/Medical, State currently participating Supplemental Assistance)
_____ Food Stamps
_____ Supplemental Security Income (SSI)
_____ Federal Public Housing Assistance (Section 8)
_____ Low-Income Home Energy Assistance
_____ Temporary Assistance for Needy Families (TANF) program
_____ National School Lunch (NSL) free lunch program
_____ OR My household income is at or below 135% of the Federal Poverty Guidelines

2011 Health and Human Services Poverty Guidelines

Number in Residence	133% Guideline (Annual)	133% Guideline (Monthly)	Number in Residence	133% Guideline (Annual)	133% Guideline (Monthly)
1	\$14,484	\$1,207	5	\$34,806	\$2,901
2	\$19,564	\$1,630	6	\$39,887	\$3,324
3	\$24,645	\$2,054	7	\$44,967	\$3,747
4	\$29,726	\$2,477	8	\$50,048	\$4,171

For each additional person after 8, add \$3,820 to the annual guideline.

Source: Federal Register, Vol. 76 No 13, January 20, 2011 pp 3637-3638 (Applicable to 48 contiguous states only)

I agree to notify the telephone company when I no longer qualify for this program based on the above criteria.

I CERTIFY UNDER PENALTY OF PERJURY THAT THE ABOVE INFORMATION IS TRUE. I have read the information on this application and understand that I must meet at least one of the above qualifications to receive Lifeline, Link-Up or Toll Limitation Service assistance on my primary residential telephone line.

Signature

Date

"Return filled out form to ITC Telecom"
P.O. Box 920 Clear Lake, SD 57226-0920

January 2011 SDPUC

Dear Customer:

You currently participate in Interstate Telecommunications Cooperative's Lifeline assistance program. Federal Communications Commission guidelines require telephone companies like ours to annually verify a sample of lifeline customers' continued eligibility.

Lifeline assistance is available to participants in one or more of the following programs: Medicaid; Food Stamps; Supplemental Security Income (SSI); Federal Public Housing Assistance; Low Income Housing Energy Assistance; Temporary Aid to Needy Families (TANF); or the National School Lunch (NSL) free lunch program. Individuals whose household income is at or below 135 percent of the Federal Poverty Guidelines are also eligible for Lifeline assistance. If you are still eligible for Lifeline assistance, please complete the enclosed application and provide supporting documentation (such as a copy of your Medicaid card) to us by **June 16th**.

Documentation of income eligibility includes a customer's prior year's state or federal tax return, a current income statement from an employer or paycheck stub, a Social Security statement of benefits, or other such official documents. If your documentation does not cover an entire year, please provide three consecutive month's worth of the same type of document.

Please note: income is all income actually received by all members of the household. Income includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts and lottery winnings. The only exceptions are student financial aid, military housing, and cost-of-living allowances and irregular income from occasional small jobs such as baby-sitting or lawn mowing.

If you qualify based on household income, please come to our office with the required documentation. Our offices are located at: 312 4th St W in Clear Lake; 1022 Main Ave S in Brookings; 107 2nd Ave NW in Clark; 14 E 7th Ave in Webster and 401 S Main St in Milbank. All other applicants recertifying are welcome to drop the application and documentation off at one of our offices, or you may mail them back to us in the enclosed return envelope.

Please feel free to call me at 1-800-395-4656 with any questions you may have regarding the application or the Lifeline/Link Up programs.

Sincerely,

Julie Kasten

Enclosures



Telephone Assistance Programs for Low Income Households

Selected state:

South Dakota

Please select your local phone company from the list below.

(Not all phone companies are listed. Please call your local phone company for more information if they are not listed here.)

ITC Telecom (Stockholm-Strandburg)

Lifeline and Link Up Information for ITC Telecom (Stockholm-Strandburg) Customers in South Dakota

Landline Service

Lifeline is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

- **How much can I save?**

You will save up to \$8.25 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as flat rate service. These benefits will also cover your subscriber line charge.

- **How do I know if I am eligible?**

Program based eligibility:

- Federal Public Housing Assistance / Section 8
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- National School Lunch (free program only)
- Temporary Assistance for Needy Families (TANF)
- Additional eligibility criteria may apply to residents of federally recognized tribal lands

Income based eligibility:

- Total household income at or below 135% of the Federal Poverty Guidelines.

- **Are there any restrictions?**

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program with the exception of the National School Lunch free Program.

- **How do I apply?**

To apply for Lifeline call ITC Telecom directly at 605-676-6000 or stop by your nearest certified ITC Telecom (Stockholm-Strandburg) retail store. You may find more information about Lifeline and other telephone services available from ITC Telecom (Stockholm-Strandburg) at <http://www.itc-web.com>. An application can be obtained via phone, or from our office at Milbank, or at a certified ITC Telecom (Stockholm-Strandburg) retail store.

- **What proof of eligibility do I need to provide?**

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

- **How do I continue to receive Lifeline benefits?**

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

- **Other Useful information**

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

Link Up helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

- **How much will I save?**

Link Up will pay 50% of your installation charges for total discount of \$30.00. (Maximum benefit \$30.00) An additional discount may apply to residents of federally recognized tribal lands.

- **How do I know if I am eligible?**

If you qualify for Lifeline, you also qualify for Link Up.

- **Are there any restrictions?**

You must provide proof of eligibility before telephone service can be activated. Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

- **How do I apply?**

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill.

Lifeline and Link Up discounts cannot be applied to an outstanding balance owed to your phone company.

Lifeline can only be applied to one wireless OR wireline telephone per household.

Permanent link to this posting:

[Click here to access this page directly.](#)

Last modified on 9/28/2009

© 1997-2011, Universal Service Administrative Company, All Rights Reserved.

[Home](#) | [Privacy Policy](#) | [Sitemap](#) | [Website Feedback](#) | [Website Tour](#) | [Contact Us](#)