

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Jurisdictional Report and Certification Requirements (Cont'd)

(C) Jurisdictional Reports - Switched Access (Cont'd)

(5) Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)

(c) Calculation and Application of Percent-VoIP-Usage Factor (Cont'd)

i. Initial PVU Factor (Cont'd)

If the Customer does provide the Telephone Company with a T-PVU factor, the Telephone Company will utilize the initial verified T-PVU factor retroactively to January 1, 2012, provided that the customer supplies the factors and supporting documentation, as specified in subsection (c) above to the Telephone Company within 45 days from the date of approval of this tariff.

If the PVU factors cannot be implemented in the Telephone Company's billing systems by January 1, 2012, once the factors can be implemented the Telephone Company will adjust the Customer's bills in the next bill period to reflect the PVU factors retroactively to January 1, 2012.

Alternatively, if billing system modifications to allow usage of PVUs are delayed, the Telephone Company may choose to provide credits, based on the reported PVU factors, on at least a quarterly basis until such time as the billing system modifications can be implemented.

ii. PVU Factor Updates

The Telephone Company will update the O-PVU factors semi-annually. The Customer may update the T-PVU factors semi-annually. If the Customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January and/or July of each year, a revised T-PVU factor, along with supporting documentation, based on data for the prior six months, ending the last day of December and/or June, respectively. Once verified by the Telephone Company, the revised T-PVU factor will apply prospectively and serve as the basis for billing until superseded by a new factor.

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