

LOGO

Account Number:

Order Date:

XX  
XX  
XX

01/01/1900

Dear Valued Customer:

Welcome to Midcontinent Communications! This is confirmation of your recent order.

**Installation Schedule**

Thank you for transferring your services to your new address. Your services will be disconnected at XXX on XXXXXXXXXX.

Your new services will be installed at your address in accordance with the schedule provided below:

New Service	Install Date	(Existing Language)	
		XXX-XXX *	

- You, or someone over the age of 18 with written permission statement from you, will need to be on the premises for the installation call. *(Please use online authorization form at midcoomm.com.)*
- If you live in a rental property and outlets need to be added or relocated, you will need written authorization from the property owner at the time of installation.

**Important Information - Billing Statement**

**Billing Cycle/Payment Due Date:** Your billing cycle runs from the 999th day of the month through the 9,999th day of the next month. Your payment will be due on the 9,999th day of the month.

**First Bill:** Your first bill may include installation charges, equipment purchases, partial month charges from the installation date through the end of the billing cycle and the charges for the next month (since we bill for services one month in advance). It will also include per-use charges and applicable taxes and fees. The estimated amount of your first bill is \$999.00. This assumes that the installation occurs as scheduled. This estimated amount does not include taxes, fees and usage charges (Pay-Per-View and long distance charges).



**Future billing:** Your next bill will include charges for services and taxes, fees and usage charges (Pay-Per-View and long distance charges). The estimated amount of your monthly bill will be \$99,999.00, not including taxes, fees and usage charges. Your monthly bill estimate includes all promotional discounts applied to your order. These discounts are offered for a limited time. Charges will revert to standard pricing at the end of the discount period allowed with the promotion.

**Phone Customers:** *Assistance:* Low-income telephone subscribers may qualify for Link-Up America and Lifeline Assistance Programs. Visit [www.midcocomm.com](http://www.midcocomm.com) or call for the application appropriate for your state. *Alert:* Caller Identification or "Caller ID" allows you to identify a caller before you answer your telephone. This service, however, is susceptible to fraud. Using a practice known as "Caller ID Spoofing," disreputable parties can deliberately falsify the telephone number relayed as the Caller ID number to disguise the identity and originator of the call. For more information visit: [fcc.gov/cgb/consumerfacts/callerid](http://fcc.gov/cgb/consumerfacts/callerid).

**Contact Information:** If any of the information listed above is incorrect or if you have any questions, please contact us at 1.800.888.1300 or online at [midcocomm.com/email/](http://midcocomm.com/email/).

Thank you again for choosing us as your service provider. We look forward to serving you for many years to come.

**Midcontinent Communications**