SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2011

Company:		C.R.S.T Telephone Authority	
Address:		PO Box 810	
		100 Main Street	
		Eagle Butte SD 57625	
Telephone n	umber:	(605) 964-2600	
Company contact:		Candace LeBeau, Marketing	
Study Area Code:		391647	
Lifeline/Link	Up Adv	ertising/Outreach Activities:	
X		ise in media of general distribution.* (See attached isement(s).) Submitted in the West River Eagle Newspaper and the Isabel Dakotan Newspaper.	
X		to existing and new customers regarding the availability of e/Link Up.* (See attached letter.)	
X	Compa	any's Lifeline/Link Up information in directory.	
X	Company's Lifeline/Link Up information available on Company website. ((www.crstta.com)		
X	Compa	any's information posted on USAC website.	
X	Other	(describe): Information in new customer packets.	

Thank you for drawing my name at Sparky's Bar and Grill. I won the big white bear! He made my Christmas.
Thanks again, Lucy Schnabel



For what? Discounted Telephone Service How? If you currently have telephone service and you receive federal assistance from:

Medicaid

Food Stamps

Federal Public Housing Assistance (FPHA) or Section 8 Low Income Home Energy Assistance Program (LIHEAP)

Supplemental Security Income (SSI)

Head Start (income eligible)

Bureau of Indian Affairs (BIA) General Assistance

Tribally Administered Temp. Assistance to Needy Families (TTANF)

National School Lunch Program's free lunch program

Household income falls below 1355 of the federal poverty guidelines

For more information, call CRST Telephone Authority at (605) 964-2600



ISABEL PRAIRIE COMMUNITY COMMUNITY CLINIC

January 2011

Hours: Mon. 8-5 Tues. thru Fri. 9-5
David Rollason, PA-C.....Monday - Thursday
Dr. Jacobson

Dr. Jacobsen.....January 12 (a.m.)
Dr. Mack.....January 24 (a.m.)

Geri Hahne - Isabel Clinic -January every Friday from 9-5

Emergency After - Hours Care Provided For complete family medical care, call 1-800-568-2529 - 605-466-2120- 466-2356 garage because of snow drifts. John Nash graciously left his warm home Sunday afternoon to plow their driveway out so they could truly return home.

that of joy

May the problems you forget your home address!

In simple words May be the best year of your life

Funeral service notice for Christine Hansen

Funeral services for Christine Hansen, age 100, of Lemmon and Meadow, SD were held at on Tuesday, January 11, 2011 at the New Hope Worship Center. Pastor Harold Delbridge, Pastor Dan Lindeman and Pastor Nels Easterby officiated with burial in Greenhill Cemetery in Lemmon.

Christine went to meet her Lord on Friday morning, December 24, 2010 at the Five Counties Nursing Home in Lemmon.

She is survived by her three sons, Jens Hansen and wife Marilyn, Meadow, SD, Paul Hansen and wife Carol, Wakonda, SD, and Floyd Hansen and wife Alice, Jefferson City, MO; four grandchildren; five great-grandchildren; three brothers, Jacob Delzer, Yakima, WA and Rudolph Delzer and Christ Delzer, both of

Funeral services for Christine Denver, CO; one sister, R ansen, age 100, of Lemmon Morkman, Yakima, WA; an merous nieces and nephew a Tuesday, January 11, 2011 at a host of friends.

She was preceded in a by her parents, Jacob and Delzer; her husband, Niels sen; two brothers, Albert I and Alvin Delzer; and one s Lena Heinrich.

Visitation was Monday, ary 10, 2011 at the Evansor sen Funeral Home in Len and one hour prior to the sen at the church on Tuesday.

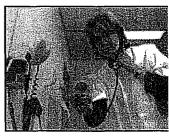
A memorial has been e lished to the Gideons to be for bibles.

Condolences to Christ family can be sent throug website at www.evansonje funeralhome.com http://evansonjensenfuneralh.com/.

NEED HELP losing weight, managing your diabetes, or controlling you're cholesterol or blood pressure levels?

Isabel Clinic now has a dietitian/ health coach on staff. Please call 466-2120 to make an appointment today!

466-2258. FAX (605) 466-2258.



Isabel Dakotan

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E-mail address; dakotan@lakotanetwork.com website: http://www.lakotanetwork.com/~dakotan/

The governor says he needs the extreme cuts and shifts to erase the state's lingering structural deficit, which has existed for a decade or more. Now he wants to fix it in one fell swoop by raising property taxes and shifting responsibilities

solution: Let's work together with our Republican colleagues and the governor to develop a three-year

Jections, will allow us to solve the structural deficit without devastating our schools and raising property

Frugality is a virtue. But when taken to the extremes of the Daugaard budget it becomes a vice. To their credit. South Dakotans Democrats propose a less extreme believe in shouldering their responsibilities. State government should do the same.

WHAT IS IT?

Discounted Telephone Service

HOW?

If you currently have telephone

service and vou receive federal

asstistance from:

DO YOU QUALIFY?

LINKUP -WHAT IS IT?

Reduction for connection (installation charges) for basic

home telephone service.

HOW?

If you currently receive federal assistance from:

- Medicaid
- Food Stamps
- Federal Public Housing Assistance (FPHA) or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
 - Supplemental Security Income (SSI)
 - Head Start (Income eligible)
- Bureau of Indian Affairs (BIA) General Assstance
- * Tribally Administered Temporary Assistance to Needy Families (TTANF)
- National School Lunch Program's free lunch program
 - Household Income falls below 135% of the federal poverty guidelines

For more information, call CRST Telephone Authority at 605-964-2600



Less information for taxpayers.

That is what you will get if House Bill 1078 passes.

HB1078 would eliminate the publication of public notices such as school, city and county minutes, bid notices and election notices in this newspaper. HB1078 would allow local governments to post this information only on the Internet and bypass the one medium that delivers bona fide accountability - your hometown newspaper.

Contact your legislators! Tell them to stand up for the public's right to know and oppose House Bill 1078.

Senator Ryan Maher - Home: 466-2131 • Business: 466-2131 Capitol: 850-3598 • email: Sen. Maher@state.sd.us Address: P.O. Box 237, Isabel, SD 57633-0237

Representative Dean Schrempp - Home: 964-6541 Address: P.O. Box 62, Lantry, SD 57636

Representative Betty Olson - Home: 855-2824 • Capitol: 773-3851 • Fax: 775-522-6186 • Address: 11919 SD Highway 79, Prairie City, SD 57649

Lifeline, Link Up, and **Toll Limitation Service support** provide discounts to eligible low-income consumers to help them establish and maintain telephone service. **Note:** Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$22.75 per month in discounts.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up, and TLS support *varies by state*. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)

- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

2011 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines

Persons in Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$14,702	\$18,360	\$16,929
2	\$19,859	\$24,813	\$22,856
3	\$25,016	\$31,266	\$28,782
4	\$30,173	\$37,719	\$34,709
5	\$35,330	\$44,172	\$40,635
6	\$40,487	\$50,625	\$46,562
7	\$45,644	\$57,078	\$52,488
8	\$50,801	\$63,531	\$58,415
For each additional person, add	\$5,157	\$6,453	\$5,927

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed above, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

How do I apply to receive Lifeline, Link Up, and TLS support discounts?

To apply for Lifeline, Link Up, and TLS discounts please contact 1-888-587-7035.

The Universal Service Administrative Company's (USAC) web site contains state-specific Lifeline information for many companies at www.lifelinesupport.org

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Ziebach County	
Clerk of Courts	365-5159
Extension	365-5161
Health	365-5170
Register of Deeds	365-5165
Sheriff	365-5177
States Attorney	365-5172
Treasurer	365-5173
Ziebach County Abstract	365-5247
TOLL FREE NUMBERS	
Dept. of Public Safety - Driver's Licensing	800 952-3696
Dewey County Courthouse	800 894-3501
Lakota Network Internet Technical Support	866 264-7802
Lifeline/Linkup	888 587-7035
Moreau Grand	800 952-3158



The C.R.S.T. Telephone Authority offers many valuable services for our customers from basic telephone service to robust internet solutions.

Telephone

Internet & Network | IPTV | Gas Company Services | Sales & Services Division |

Telephone Services

Business Solutions and Benefits Control Features Convenience Features Lifeline and Linkup Program Long Distance Phone Solutions Service Order Charges

Service Region



Telephone Directories

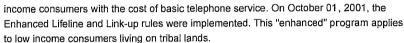
Business & Residential Listings (.pdf)

Lifeline And Linkup Program

You May Be Eligible For Discounted Telephone Service.

Qualifying customers who reside within the boundaries of the Cheyenne River Sioux Indian Reservation. This program can decrease your local monthly telephone service by as much as \$22.75 per month.

On January 01, 1998, the basic Lifeline and Linkup program was implemented. This program was designed to assist low-



Eligibility Requirments:

This low income federal telephone assistance program is available to eligible subscribers that are participating in at least one of the following public assistance programs:

Food stamps

Federal Public Housing Assistance Low Income Home Energy Assistance Medicaid (eg., Title XIX Medical State Supplimental Assistance) Supplemental Security Income (SSI) Bureau of Indian Affairs (BIA) general assistance program Tribally Administered Temporary Assistance for Needy Families TANF Head Start (meeting income qualifying standards)

Houshold Income is at or below 135% of the Federal Poverty Guidelines

How To Apply:

For an application and/or more information please call: 1-888-587-7035. If you are eligible, you will be mailed a Lifeline/Link-Up Application from NECA Services, Inc.

The Cheyenne River Sioux Tribe Telephone Authority (605) 964 2600 • 100 Main Street • P.O. Box 810 • Eagle Butte, SD 57625 © 2011 crstta.com. All Rights Reserved



Telephone Assistance Programs for Low Income Households

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Lifeline and Link Up Information for C.R.S.T. Telelphone Authority Customers in South Dakota

Landline Service

Lifeline is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

How much can I save?

You will save up to \$22.75 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as flat rate service. These benefits will also cover your <u>subscriber line charge</u>.

How do I know if I am eligible?

Program based eligibility:

- Federal Public Housing Assistance / Section 8
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- National School Lunch (free program only)
- Temporary Assistance for Needy Families (TANF)
- · Bureau of Indian Affairs General Assistance
- Tribally Administered TANF
- Head Start (income qualifying / residents of Tribal Lands only)

Income based eligibility:

Total household income at or below 135% of the <u>Federal Poverty Guidelines</u>.

Are there any restrictions?

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program.

How do I apply?

To apply for Lifeline call the South Dakota Lifeline Program directly at 1-888-587-7035. You may find more information about Lifeline and other telephone services available from C.R.S.T. Telelphone Authority at http://www.crstta.com. An application can be obtained via phone.

· What proof of eligibility do I need to provide?

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation

in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

· How do I continue to receive Lifeline benefits?

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

Other Useful information

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

Link Up helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

· How much will I save?

Link Up will pay 50% of your installation charges for total discount of \$21.25. (Maximum benefit \$30.00) An additional discount may apply to residents of <u>federally recognized tribal lands</u>.

How do I know if I am eligible?

If you qualify for Lifeline, you also qualify for Link Up.

· Are there any restrictions?

Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

How do I apply?

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill.

Lifeline and Link Up discounts cannot be applied to an outstanding balance owed to your phone company.

Lifeline can only be applied to one wireless OR wireline telephone per household.

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