SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2011

Company:	Hills Telephone Company, Inc.
	dba Alliance Communications

Address: 612 3rd Street

PO Box 349

Garretson, SD 57030

Telephone number: (605)594-3411

Company contact: Shirley Flanagan or Amy Ahlers

Study Area Code: 391405

Lifeline/Link Up Advertising/Outreach Activities:

<u> X </u>	Advertise in media of general distribution.* (See attached advertisement(s).)
<u> X </u>	Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)
**	Company's Lifeline/Link Up information in directory.
<u>X</u>	Company's Lifeline/Link Up information available on Company website. (www.alliancecom.net/images/PDFs/lifeline_app.pdf)
<u> </u>	Company's information posted on USAC website.
**	Other (describe): <u>Alliance does not publish its own directory. The</u> Information is published by DEX.

*Required



Dear Alliance Communications customer:

Low-income assistance programs are available for telephone service to those who qualify. Lifeline, Link Up and Toll Limitation Service provide discounts to eligible low-income consumers to help them establish and maintain telephone service. Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of the telephone bill.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive discounts of \$6.50 and \$1.75 each month.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50 percent discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Toll Limitation Service (TLS) allows eligible consumers who wish to avoid incurring long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

See reverse side for more information.

Speak and you'll be heard.

In addition, a consumer may be eligible if his or her household income is at or below 135 percent of the federal poverty guidelines:

Including yourself, your household has:	Total Household income is at or below:				
1 person	\$ 14,621				
2 people	\$ 19,670				
3 people	\$ 24,719				
4 people	\$ 29,768				
5 people	\$ 34,817				
For each additional person, add	\$5,049				

2010 Lifeline Total Household Income Limits (135% of the Federal Poverty Guidelines)

How do I apply to receive Lifeline, Link Up and TLS support discounts?

To receive an application for the Lifeline, Link Up and TLS discounts, please contact Alliance Communications by dialing 611 from any phone with Alliance service or call 1-800-701-4980. You can download the application at www.alliancecom.net/pdf/Lifeline_App.pdf.

Sincerely,

Shirley Henegen

Shirley Flanagan Customer Service Manager

this is a small spot, and if we could make it a year, we would outgrow it. We also want to offer a few other things that we can't here."

Among the planned offerings are a doggie day care, an obedience-training program for children and their dogs, and pet rescue meetand-greets. Christianson also plans to implement Wednesday evening "sam-

Wednesday evening sam-plings." "A lot of people are drop-ping their kids off at church, so this will give them something to do while they wait and can involve their pet, too," she said.

Owner Donald Wehrer said a room in the new location is being dedicated to the doggie day care.

"We built a room in the back with a large viewing window, and we're looking at getting into rescues where you do meet-andgre V

day No

<u>s</u>

				Dog & Cat Food Palaces open 9 a.m. to 6 p.m. Mon day through Friday, and § 1 a.m. to 3 p.m. Saturday.							
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we're hoping to try and move Nov. 10 or 11," he said Christianson said the store will remain open through the move Dog & Cat Food Palace

youtns and their pets, Wehrer said. "How many times does a

family get a new dog and when they're out walking, it

seems the dog is walking them," he said. "We're going to target the kids

because there are a lot kids and dogs in this town."

Wehrer said the move is taking place this week.

"If everything goes good,

specializes in grain-free foods. In addition, the store has a vast selection of dog treats and natural dog chews, as well as dog beds that are made by a Brandon

crafter As before, customers are welcome to bring their pets in the store on a leash.



tration says they can carry a health Health Marl Pharmacy claim for managing cholesterol.

Following are the fabulous five foods: Soluble fiber. Sometimes called roughage, soluble fiber reduces lowdensity lipoprotein, or LDL, the "bad" cholesterol. Soluble fiber is the portion of plant products that pushes food through the digestive system. It seems to lower cholesterol levels by reducing its absorption in the intestines. Aim for

10 grams or more a day. Examples of soluble fiber include oatmeal, fruits, kidney beans, psyllium and barley.

Winners of the Oct. 29 Halloween dance costume contest at Brandon Valley High School are (from left)

Ridge Grimmius and Amanda Nelson as the cop and robber in the best couple or group costume catego-ry; Maggie Grapevine as Alice in Wonderland for best female costume; and Zach VandenHoek as Mario

r best male costume. The dance and contest were sponsored by the Junior-Senior Parent Committee.

MEDICAL MEMO

'Fab five' foods can help

lower cholesterol

 Nuts. Rich in polyunsaturated fatty acids, many kinds of nuts reduce cholesterol and help keep blood vessels healthy and elastic. Aim for a handful each day or about 1.5 ounces. Remem-ber that nuts are high in calories, so more isn't better. Being overweight increases your risk of heart disease. To keep fats to a minimum, make substitutions. For example, add nuts to salads instead of cheese or meat. Examples of nuts to include in your diet are walnuts, almonds, peanuts, pecans, pine nuts, pistachios and hazelnuts.

 Fish. Fatty fish is high in omega-3 fatty acids, which helps lower choles. terol and reduce blood pressure and the risk of blood clots. Aim for two servings of fish each week. You also can take an on shi each week. You also can take an omega-3 or fish oil supplement or, eat ground flaxseed or canola oil. Examples of fish high in omega-3 fatty acids are mackerel, lake trout, salmon, albacore tuna, sardines and herring. • Olive oil: Many people think all oil

is bad. But it's not quite that simple Olive oil packs a powerful punch that

virgin olive oil may have the best effects. Aim for 2 tablespoons of olive oil each day. You can use olive oil to sauté foods, baste meat or as a salad dressing when mixed with vinegar. • Fortified foods. Some foods are for-

Submitted photo

tified with plant sterols or stanols. These substances block the absorption of cholesterol. Aim for 2 grams a day of plant sterols. That's equal to two 8 ounce serv-ings of juice or 15 grams of enriched spreads a day. Examples of fortified foods are margarines, low-fat spreads, orange juice and yogurt drinks. orange unce and yogurt drinks. Of course, it's important to add this advice to the old standard: Eat less of saturated fats, including meats and some offs, and try to eliminate trans fats. Trans fats still show up in some baked goods such as cakes, cookies and crack-ers. They raise LDL and lower HDL. And remember - exercise and weight control are two other pieces of the cho-

lesterol-control puzzle, If you want to learn more or to find out if you are at risk, talk to your pharmacist. or doctor.

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COUNCIL: Increases were equal

Continued from page 1

Vander Esch did say that after receiving the escalated bill some small leaks were found and repaired within

tound and repared within his building. The last time the city increased its water and sewer rates was in 2006.

Jon Brown, city engineer, said that when the council established the new rates, he said they were consistently adjusted across the board. "It came down to looking at infrastructure costs and

needs," Brown said. "We had to come to some increase in rates to accommodate those expenses we're anticipating over the next five years."

Some council members aged you folks to deal with no matter if it's a residential said the increased bills this when we were dealing or commercial user shouldn't have come as a with this." "It takes X amount of cents shouldn't have come as a surprise. The topic was a public issue, they said.

told the business owners that it cost the city same to treat every gallon of sewage, The council initiated dis-cussion on increasing water

rates in January and began talks at its Feb. 1 meeting. Both of those discussions were documented in Bran-don Valley Challenger articles, as well as all of the council's followup discussions. The council also scheduled a public meeting May 24, but only three resi-

dents attended. "This isn't something that we surprised the public with," said Alderman Blaine Jones. "I would've encour-

All women are invited to join us for

C.H.I.C. Chat

Saturday, Nov. 13th

10:00-11:30 a.m.

Living Springs Church 901 S. Splitrock Blvd., Brandon, SD

We will continue to develop the theme "Patterns

for Life" using the tools of sewing to make

practical applications to our spiritual lives.

Jean Melton

will be sharing "What's in your apron pocket?"

(as you're preparing for the holidays) Wear your favorite apron! Refreshments will be served. Childcare is availabl

Make your reservations now! Call 582-7420

Alderman Dan Mostek per gallon to treat that water," he said, "A gallon is a

gallon, and it's treated all the same," he said.





Low-Income Telephone Assistance

Link-Up

Link-I in assists qualified low-income residents in obtaining basic telephone service by providing reduced connection charges for basic phone service by 50% or \$30, whichever is less.

1 ifeline

Lifeline assists qualified low-income residents by providing a monthly credit on their telephone bill in an amount up to \$8.25. To be eligible, an application must meet income-based criterion

currently defined as at or below 135% of the Federal Poverty Guidelines OR participate in al least one of the following: Medicaid emental Security Income Supp

Food Stamps Federal Public Housing Assistance National School Lunch Program Temporar: Assistance to Needy Families

The Telephone Assistance Program: The TAP is available for Minnesota residents and is designed to make telephone service accessible to qualifying low-income residential fiouseholds. Through this program, eligible households will receive a monthly discount on their telephone service.

How do l'apply?

How we rappy Federal law requires Allance Communications to verify that you are eligible to receive the Lifeline, Link-Up of TAP credits on your telephone bill. To apply, Alliance needs you to do the following:

1. Fill out an application form. Call 1-800-701-4980 to receive an application, or po to www.allliancecom.net/images/PDFs/ lifeline_app.pdf.

2. Provide proof that you are eligible for the Lifeline, Link-Up or TAP From the provide the set of the s of your proof of eligibility for you.

IMPORTANT: Participating in Medicare does NOT qualify you for the Lifeline; Link-Up or TAP credits.

3. Return the form and your proof of eligibility to Alilance Communications, P.O. Box 349. Garretson, SD 57030. Or you can stop by our Baltic, Brandon or Garretson office if that is more

Could I become ineligible?

When you no longer participate in any of the qualifying public assistance programs, you are no longer eligible for Lifeline, Link-Up or TAP. You are obligated by law to advise Alliance Communications that you are ineligible.

For more information If you have questions contact Alliance Communications by dialing 611 from any phone with Alliance service or call 1-800-701-7980.

ALLIANCE www.alliancecom.net Dial 611 or 1-800-701-4980



Covers Valley Springs