



CROCKER & CROCKER, P.C.

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September 13, 2010

Patricia Van Gerpen, Executive Director
South Dakota Public Utilities Commission
State Capitol Building
500 East Capital Avenue
Pierre, SD 57501

RE: Easton Telecom Services, L.L.C.
Application for a Certificate of Authority to Transact the Business of a Reseller of
Interexchange Telecommunications Services
TC10-085 – Responses to Data Request #1

Dear Ms. Van Gerpen:

In accordance with staff member request, and in further support of the Application filed on behalf of Easton Telecom Services, L.L.C. in the above captioned matter, enclosed please find responses to Data Request #1.

Should you have any questions, please contact me.

Very truly yours,


CROCKER & CROCKER, P.C.

Patrick D. Crocker

PDC/pas

EASTON TELECOM SERVICES, L.L.C.
DATA REQUEST #1
TC10—085

1) Per ARSD 20:10:24:02 (12), provide information concerning the applicant's policies relating to solicitation of new customers and a description of the efforts the applicant shall use to prevent the unauthorized switching of interexchange customers.

Applicant uses written letters of authorization (LOA's) and/or third party verification for all customer PIC changes.

2) Per ARSD 20:10:24:02 (13), provide information concerning how the applicant will make available to any person information concerning the applicant's current rates, terms, and conditions for all of its telecommunications services.

Applicant will make available to any person information concerning the Applicant's current rates, terms, and conditions for all of its telecommunications services through a toll-free-customer service number, or through the Applicant's web site.

3) Per ARSD 20:10:24:02 (14), provide information concerning how the applicant will notify a customer of any materially adverse change to any rate, term, or condition of any telecommunications service being provided to the customer. The notification must be made at least thirty days in advance of the change.

Applicant will notify a customer of any materially adverse change to any rate, term, or condition of telecommunications service to the customer through either a message in the bill, or a bill insert. The notification will be made at least thirty days in advance of the change.

4) Per ARSD 20:10:24:02 (16), does the applicant engage in any multilevel marketing?

Applicant does not engage in any multilevel marketing.

5) Per ARSD 20:10:24:02 (17), provide Easton Telecom Services, L.L.C. South Dakota sales tax number.

73-001-341961773E-ST-001

6) On page 7, item (16) of the application, it states "Applicant agrees with the restrictions relating to prepaid services and deposits." Does the applicant also agree to restrictions relating to prepaid calling cards and advanced payments?

Applicant agrees to the restrictions relating to prepaid calling cards and advance payments.