

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JUNE 1, 2010**

Company: Cheyenne River Sioux Tribe Telephone Authority

Address: PO Box 810

100 Main Street

Eagle Butte, SD 57625

Telephone number: (605)964-2600

Company contact: Kim O'Connell

Study Area Code: 391647

Lifeline/Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)
 - Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)
 - Company's Lifeline/Link Up information in directory.
 - Company's Lifeline/Link Up information available on Company website. (www.companywebsiteaddress.com)
 - Company's information posted on USAC website.
 - Other (describe): Information in new customer packets
-
-

*Required



~LIFELINE~

For what? Discounted Telephone Service
How? If you currently have telephone service *and* you receive federal assistance from:



Medicaid

Food Stamps

Federal Public Housing Assistance (FPHA) or Section 8

Low Income Home Energy Assistance Program (LIHEAP)

Supplemental Security Income (SSI)

Head Start (income eligible)

Bureau of Indian Affairs (BIA) General Assistance

Tribally Administered Temp. Assistance to Needy Families (TTANF)

National School Lunch Program's free lunch program

Household income falls below 135% of the federal poverty guidelines

**For more information, call
CRST Telephone Authority
at (605) 964-2600**



Spring Savings Spree

Your ad in over 100 South Dakota Newspapers!

Call your local newspaper
or SD Newspaper Association for more details
on two great advertising programs that can
save you money this Spring!



605-964-2697

Your prescription is ready...

April 010

12:00

32 Y; Angus Bulls
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Reference Sires:
Sitz Great Plains 9520
JAD Michael
PCC Colorado Hunter
Pinebank Waigroup 41/97
Connealy Freightliner
Oak Hollow 7709

may include, but are not limited to:
ing calving season, lower birth loss,
call happiness, along with maternal,
ing and sound-footed cattle.

Psalm, I cried unto thee, and thou hast healed me

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artin	47.00	27.00	36.00	33.00	143.00	White
01	52.00	32.00	59.01	52.01	195.02	White
an	40.00	38.00	47.01	33.00	158.01	White
	60.00	37.00	32.00	17.00	146.00	White
m Petersen	45.01	41.01	27.00	31.00	144.00	White
backcock	37.00	29.00	37.00	34.00	137.00	White
115.00	27.01	23.00	24.00	21.00	95.01	White
	47.00	4.00	25.00	38.00	114.00	White
Petersen	31.00	15.00	27.00	31.00	104.00	White
115.00	36.00	13.00	40.00	27.00	116.00	White
	37.00	25.00	28.00	34.00	124.00	White
Martin	33.00	18.00	13.00	18.00	82.00	White
74.00	31.01	13.00	5.00	17.00	66.01	White



Garret TenBroek - CPA

**Individuals - Partnerships
Corporations - LLC's - Agricultural
Commercial - Personal**

223 Main Street • Eagle Butte, SD 57625
Eagle Butte • 964-4930 — Faith • 967-2191, ext. 25



1-888-845-7410 • E-Mail: tenbroek@westriv.com

South Dakota 4-H's Operation: Military Kids program prepares for deployments

ROKINGS, S.D. – As National Guard and Army Reserve soldiers deploy in April, South Dakota Operation: Military Kids (OMK) is gearing up as well.

The mission of OMK is to support the children of service men and women who are being deployed. South Dakota's OMK coordinator, Sheila Troxel Snyder, said it is especially important now that new deployments are set for April.

OMK is an initiative that focuses on the needs of young people whose parents are being called to our country in increasing numbers for extended assignments," Troxel Snyder said. "The goals of OMK are to create a community support network for military youth, provide social and educational programs for military youth living in civilian communities, and to collaborate with schools to ensure teachers and school staff know the unique needs of these students."

Troxel Snyder said a core support piece to the program is the "Hero Pack." It consists of backpacks containing a collection of materials, including communication tools, to encourage and assist the child in keeping the important, ongoing connection between the child and the deployed parent.

Single-use cameras, stationary, stamps, and pens are items supplied in the pack, along with fun cards and family support materials," Troxel Snyder said. "Each pack will have a hand-written thank you letter to the child. This part of our OMK program is a way to extend a salute to military children and youths for their strength and for the personal sacrifices they must make when their loved ones are deployed."

OMK is inviting community businesses and individuals to donate items, money, or time to assist in the assembly of backpacks and to write the letters. Troxel Snyder said hundreds of packs and letters are needed. For more information or to become involved in this project, call Troxel Snyder at 394-2236, or e-mail her at sheila.snyder@sdstate.edu.

Operation: Military Kids is a collaborative effort between the U.S. Army, South Dakota 4-H, the American Legion, the Boys and Girls Clubs of America, and the YMCA. Its purpose is to provide local community support for the children of service women and men from South Dakota.

The South Dakota Cooperative Extension Service administers the program and its offices are located at South Dakota State University's West River Agricultural Center in Rapid City.

DO YOU QUALIFY?

- LINKUP -
WHAT IS IT?

Reduction for connection (installation charges) for basic home telephone service.

HOW?

If you currently receive federal assistance from:

- Medicaid
- Food Stamps
- Federal Public Housing Assistance (FPHA) or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Head Start (Income eligible)
- * Bureau of Indian Affairs (BIA) General Assistance
- * Tribally Administered Temporary Assistance to Needy Families (TTANF)
- National School Lunch Program's free lunch program
- Household Income falls below 135% of the federal poverty guidelines

- LIFELINE -
WHAT IS IT?

Discounted Telephone Service

HOW?

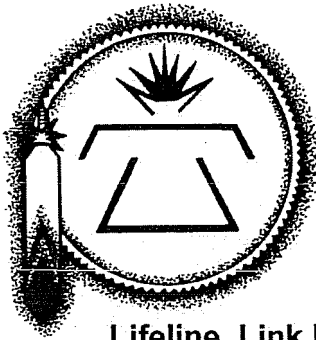
If you currently have telephone service and you receive federal assistance from:



For more information, call
CRST Telephone Authority
at 605-964-2600



West River Eagle



C.R.S.T Telephone Authority

Lifeline, Link Up, and Toll Limitation Service support provide discounts to eligible low-income consumers to help them establish and maintain telephone service. **Note:** Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$22.75 per month in discounts.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up, and TLS support *varies by state*. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)

- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

2006 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines

Persons in Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$13,230	\$16,538	\$15,215
2	\$17,820	\$22,275	\$20,493
3	\$22,410	\$28,013	\$25,772
4	\$27,000	\$33,750	\$31,050
5	\$31,590	\$39,488	\$36,329
6	\$36,180	\$45,225	\$41,607
7	\$40,770	\$50,963	\$46,886
8	\$45,360	\$56,700	\$52,164
For each additional person, add	\$4,590	\$5,738	\$5,279

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed above, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

How do I apply to receive Lifeline, Link Up, and TLS support discounts?

To apply for Lifeline, Link Up, and TLS discounts please contact 1-888-587-7035.

The Universal Service Administrative Company's (USAC) web site contains state-specific Lifeline information for many companies at www.lifelinesupport.org

C.R.S.T. Telephone Authority



PETERSEN
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2009
Local Exchange Directory

W**Walter Miner Law Enforcement**

Juvenile Prosecutor	964-2576
Patrol Division	964-4576
Support Officer	964-6505
Webb's General Store	365-5283

West River Eagle

Eagle Butte Office	964-2100
Dupree Office	365-5145
West Winds Home Health	964-7617
Western Dakota Bank	466-2115
Western Dakota Bank	964-6300
Wheatridge Apartments	964-3214
White Horse Community Building	733-2465
Windshield Doctor	964-7826
Winyan Okiyapi Oti	964-8186

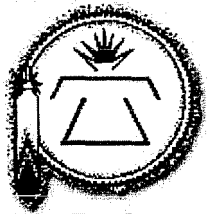
Z**Ziebach County**

Assessor	365-5129
Attorney	365-5171
Auditors	365-5157
Clerk of Courts	365-5159
Extension	365-5161
Health	365-5170
Register of Deeds	365-5165
Sheriff	365-5177
States Attorney	365-5172
Treasurer	365-5173
Ziebach County Abstract	365-5247
Zuya Sica Law Office, PLLC	964-8050

TOLL FREE NUMBERS

Dept. of Public Safety - Driver's Licensing	800 952-3696
Dewey County Courthouse	800 894-3501
Lakota Network Internet Technical Support	866 264-7802
Lifeline/Linkup	888 587-7035
Moreau Grand	800 952-3158

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Cheyenne River Sioux Tribe Telephone Authority



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[Local Phone Solutions](#)

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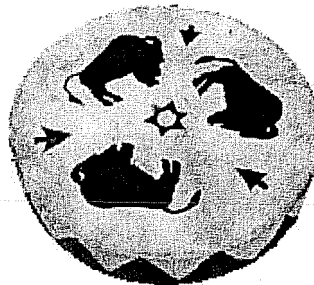
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LINKS & RESOURCES

Lifeline and Linkup Program



Lifeline and Linkup Program

You may be eligible for discounted telephone service.

Qualifying customers who reside within the boundaries of the Cheyenne Indian Reservation. This program can decrease your local monthly telephone bill as much as \$22.75 per month.

On January 01, 1998, the basic Lifeline and Linkup program was implemented. In January 01, 2001, the Enhanced Lifeline and Link-up rules were implemented. This "enhanced" program applies to low income consumers living on tribal lands.

Eligibility Requirements:

This low income federal telephone assistance program is available to eligible subscribers participating in at least one of the following public assistance programs:

- Food stamps
- Federal Public Housing Assistance
- Low Income Home Energy Assistance
- Medicaid (eg., Title XIX Medical State Supplemental Assistance)
- Supplemental Security Income (SSI)
- Bureau of Indian Affairs (BIA) general assistance program
- Tribally Administered Temporary Assistance for Needy Families TANF
- Head Start (meeting income qualifying standards)
- Household Income is at or below 135% of the Federal Poverty Guidelines

For an application and/or more information please Call : 1-888-587-7035. If you will be mailed a Lifeline/Link-Up Application from NECA Services, Inc.

Links and Resources

For questions or additional information, please visit our [contact page](#) and let us assist your residential or business needs.

The Cheyenne River Sioux Tribe Telephone Authority • 100 Main Street • P.O. Box 810 • Eagle Butte, SD 57621
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Telephone Assistance Programs for Low Income Households

Selected state:

South Dakota

Please select your local phone company from the list below.

(Not all phone companies are listed. Please call your local phone company for more information if they are not listed here.)

C.R.S.T. Telephone Authority



Lifeline and Link Up Information for C.R.S.T. Telephone Authority Customers in South Dakota

Landline Service

Lifeline is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

- **How much can I save?**

You will save up to \$22.75 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as flat rate service. These benefits will also cover your subscriber line charge.

- **How do I know if I am eligible?**

Program based eligibility:

- Federal Public Housing Assistance / Section 8
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- National School Lunch (free program only)
- Temporary Assistance for Needy Families (TANF)
- Bureau of Indian Affairs General Assistance
- Tribally Administered TANF
- Head Start (income qualifying / residents of Tribal Lands only)

Income based eligibility:

- Total household income at or below 135% of the Federal Poverty Guidelines.

- **Are there any restrictions?**

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program.

- **How do I apply?**

To apply for Lifeline call the South Dakota Lifeline Program directly at 1-888-587-7035. You may find more information about Lifeline and other telephone services available from C.R.S.T. Telephone Authority at <http://www.crsta.com>. An application can be obtained via phone.

- **What proof of eligibility do I need to provide?**

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

- **How do I continue to receive Lifeline benefits?**

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

- **Other Useful information**

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

Link Up helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

- **How much will I save?**

Link Up will pay 50% of your installation charges for total discount of \$21.25. (Maximum benefit \$30.00) An additional discount may apply to residents of federally recognized tribal lands.

- **How do I know if I am eligible?**

If you qualify for Lifeline, you also qualify for Link Up.

- **Are there any restrictions?**

Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

- **How do I apply?**

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill.

Lifeline and Link Up discounts cannot be applied to an outstanding balance owed to your phone company.

Lifeline can only be applied to one wireless OR wireline telephone per household.

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Last modified on 9/28/2009

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See if you qualify for additional savings under the Federal Communications Commission's Lifeline/Link-Up Program.

If you receive assistance from any of the following programs, you may be eligible to receive local telephone service for as little as \$1 a month.

- \$ Medicaid (e.g., Title XIX/Medical State Supplemental Assistance)**
- \$ Food Stamps**
- \$ Federal Public Housing Assistance (FPHA)(Section 8)**
- \$ Low-Income Energy Assistance Program (LIHEAP)**
- \$ Supplemental Security Income (SSI)**
- \$ Tribal Head Start (those meeting income guidelines)**
- \$ Bureau of Indian Affairs (BIA) General Assistance**
- \$ Tribally administered Temporary Assistance to Needy Families (TTANF)**
- \$ Tribal National School Lunch Program's Free Lunch Program**
- \$ Income falls below 135% of the Federal Poverty Guidelines (income levels range from \$12,920 for a single person household to \$43,727 for an 8 person household)**

New customers may also qualify for financial assistance on installation charges. For more information on this program and to see if you qualify

Please call 1-888-587-7035

Does not include assistance for long distance, internet connections, lease programs, calling features or federal and state charges and taxes.