# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2010

Company:	James Valley Wireless
Telephone n	umber: 605-397-2323
Company co	ntact: Stacy Oliver
Study Area C	Code: 399014
Lifeline/Link	Up Advertising/Outreach Activities:
<u>X</u>	Advertise in media of general distribution.* (See attached press release)
<u>X</u>	Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter and newsletter.)
<u>X</u>	Company's Lifeline/Link Up information in directory.
<u>X</u>	Company's Lifeline/Link Up information available on Company website. ( <a href="https://www.companywebsiteaddress.com">(www.companywebsiteaddress.com</a> )
X	Company's information posted on USAC website.
<u>X</u>	Other (describe): Mailed to Social Service Agency and Post Offices within our coverage area.
*Required	

Press Release - JVW Lifeline

From: Stacy Oliver [soliver@nvc.net]

Sent: Thursday, April 29, 2010 11:14 AM
To: 'Dakota Press Inc.'; 'Paper Paul'; 'eastarea@nvc.net'
Subject: Press Release - JVW Lifeline

Yes, you can afford cell phone service and James Valley Wireless can show you how!

Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they've created a system to do just that. If you participate in programs such as food stamps, Medicaid, the national school free-lunch program, Section 8 housing or supplemental security income or if your household income is below a certain threshold level, you may qualify for a discount on your cell phone bill.

This "universal service" support includes Lifeline assistance that provides discounts for basic monthly local cell phone service, Link Up that reduces the cost of activating new cell phone service, and additional discounts for eligible consumers living on tribal lands.

Call James Valley Wireless at 397-2323 or 1-800-556-6525 for more information.

Stacy Oliver Community Content Coordinator

605.725.1000

soliver@nvc.net

nvc.net

Press Release - JVWNVC Lifeline

From: Stacy Oliver [soliver@nvc.net]
Sent: Thursday, April 29, 2010 11:38 AM
To: 'americannews@aberdeennews.com'
Subject: Press Release - JVW/NVC Lifeline

Yes, you can afford cell phone service and James Valley Wireless can show you how!

Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they've created a system to do just that. If you participate in programs such as food stamps, Medicaid, the national school free-lunch program, Section 8 housing or supplemental security income or if your household income is below a certain threshold level, you may qualify for a discount on your cell phone bill.

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Call James Valley Wireless, an NVC company, at 725-1000 or 1-888-919-8945 for more information.

Thanks!

Stacy Oliver Community Content Coordinator

605.725.1000

soliver@nvc.net

nvc.net

Press Release - IVWNVC Lifeline (2) (2)
From: Stacy Oliver [soliver@nvc.net]
Sent: Thursday, April 29, 2010 11:24 AM
To: 'editor.redpress@midconetwork.com' Subject: Press Release - JVW/NVC Lifeline

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Call James Valley Wireless, an NVC company, at 475-1000 or 1-888-919-8945 for more information.

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# NOTICE TO ALL JAMES VALLEY WIRELESS CELL PHONE CUSTOMERS

Changes brought about by the federal Telecommunications Act of 1996 have resulted in low-income assistance programs in South Dakota. Low-income subscribers may qualify to receive reduced monthly and activation fees for basic cellular service. Details regarding the Lifeline and Link-Up programs are included in this notice.

FCC rules require a signed, written certification and periodic verification from the subscriber proving their eligibility by presenting in person or sending a copy of your Medicaid or other Lifeline qualifying public assistance card and self-certifying, under penalty of perjury, that you qualify to continue to participate in the Lifeline assistance program based on continued participation in qualifying public assistance programs or total household income below 135 percent of the Federal Poverty Guidelines (documentation required).

If you, as a subscriber, qualify, you may complete the enclosed application form along with the necessary documentation and return it to our office at:

James Valley Wireless 235 E 1<sup>st</sup> Ave PO Box 260 Groton, SD 57445-0260

It is required in signing and submitting the application that you certify under penalty of perjury that you, in fact, qualify for Lifeline and Link-Up benefits, and if, at any time, you become ineligible, you will notify James Valley Wireless, a James Valley Telecommunications company.

UNDER THE LIFELINE PROGRAM, ELIGIBLE CUSTOMERS RECEIVE AN \$8.25 REDUCTION TO THEIR BASIC MONTHLY CELL PHONE SERVICE.

Please read the enclosed materials carefully. If you have any questions regarding these programs, call 397-2323 or 1-800-556-6525.

#### LOW-INCOME ASSISTANCE AVAILABLE

James Valley Wireless is authorized to provide two federal cell phone assistance programs that were developed in response to concerns about the affordability of cell phone service for low-income citizens.

- The Lifeline program provides reduced monthly charges to cell phone subscribers who qualify.
- The Link-Up program provides reduced activation fees to cell phone subscribers who qualify.

#### WHO IS ELIGIBLE?

Cell phone service must be in the applicant's name. The applicant must participate in at least one of the following public assistance programs and **provide documentation** to be eligible:

- Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance)
- Food Stamps program
- Supplemental Security Income (SSI)
- Federal Housing Assistance (Section 8)
- Low Income Home Energy Assistance
- Temporary Assistance for Needy Families (TANF) program
- National School Lunch (NSL) free lunch program

Or

 My household income is at or below 135 percent of the Federal Poverty Guidelines

## WHAT DO THE PROGRAMS PROVIDE?

**Lifeline** provides eligible subscribers with a credit of \$8.25 each month on the basic service portion of their cell phone bill. The credit applies on the main cell phone line listed in the named eligible wireless subscriber.

**Link-Up** provides eligible subscribers with reduced activation fees for their cell phone service. This reduction is 50 percent of the applicable charges or \$30.00, whichever is less. **Link-Up** also provides for deferred payment of activation fees without interest.

#### **HOW DO I APPLY AND RECERTIFY?**

If you meet the eligibility requirements, your **completed application form along with any necessary documentation must be delivered to** 235 E 1<sup>st</sup> Ave, Groton, SD **or mailed to** James Valley Wireless PO Box 260, Groton, SD 57445-0260.

#### **COULD I BECOME INELIGIBLE?**

When you no longer participate in any of the qualifying public assistance programs and your household income exceeds 135 percent of the Federal Poverty Guidelines, you are no longer eligible for **Lifeline** or **Link-Up**. You are obligated by law to notify James Valley Wireless and advise the company that you are no longer eligible for **Lifeline**.

#### FOR MORE INFORMATION

If you have questions about **Lifeline** or **Link-Up**, the application form or your cell phone service, contact James Valley Wireless at 397-2323 or 1-800-556-6525.



## Lifeline and Link-Up Assistance - Please Print

Name				
Address:	(Last)		(First)	(Middle)
	(Street)	(City)	(State)	(Zip)
Telephone	Number (if	existing service): _(	,	
Number wh	here you car	n be reached or red	ceive messages: ()	
Please ans	swer the folk	owing questions (cl	area code ( heck appropriate lines):	& 7-digit number
1. I am ap	plying for:		nonthly cell phone service cell phone activation fee d	
Note	e: Cell phon	e service MUST b	e in applicant's name.	
	• •	cipating in the followat least one of the	wing program (check all the following):	hat apply and <u>provide</u>
	Food Star Suppleme Federal P Low-Incor Temporar	nps program ntal Security Incon ublic Housing Assi ne Home Energy A y Assistance for Ne	stance (Section 8)	,
OR ——	My house Guidelines		or below 135 percent of the	Federal Poverty
l agree to criteria.	notify Jame	es Valley Wireless	s, when I no longer qualit	fy based on the above
I CERTIFY	UNDER PE	NALTY OF PERJ	URY THE ABOVE INFOR	MATION IS TRUE. I
			ication and understand l r Link-Up assistance on	
Your Sign	ature		<b>Social Security Number</b>	Date



# SELF-CERTIFICATION FOR LIFELINE/LINK UP APPLICANTS QUALIFYING UNDER INCOME-BASED CRITERION

l,	_, certify under penalty of perjury that I qualify
for Lifeline/Link Up assistance based on my	y household income that is at or below 135
percent of the Federal Poverty Guidelines.	I further certify under penalty of perjury that
there are members in my	household and that the supporting income
documentation presented to my wireless prov	vider accurately represents the annual income
of all members of my household.	
Signature:	
Date:	

# 2009 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines

Size of Family Unit	48 Contiguous States & DC	
1	\$14,621	
2	\$19,670	
3	\$24,719	
4	\$29,768	
5	\$34,817	
6	\$39,866	
7	\$44,915	
8	\$49,964	
For each additional person, add	\$ 5,049	



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#### FOR MORE INFORMATION

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## Lifeline and Link-Up Assistance - Please Print

Name				
(	(Last)		(First)	(Middle)
Address (	(Street)	(City)	(State)	(Zip)
Telephone	Number (if e	existing service): <u>(</u>		_
Number wh	here you car	be reached or rec	eive messages: <u>(</u> )	
			area cod eck appropriate lines):	e & 7-digit number
1. lam ap			nonthly cell phone servic cell phone activation fee	
Note	e: Cell phon	e service MUST be	e in applicant's name.	
		ipating in the follow at least one of the	<b>.</b>	that apply and <u>provide</u>
	Food Stan Suppleme Federal Pu Low-Incon Temporary	nps program ntal Security Incom ublic Housing Assis ne Home Energy As y Assistance for Ne	tance (Section 8)	·
OR	My housel Guidelines		below 135 percent of th	ne Federal Poverty
l agree to criteria.	notify Jame	s Valley Wireless,	, when I no longer qua	lify based on the above
			JRY THE ABOVE INFO	
			cation and understand Link-Up assistance or	l must meet the above n my cellular phone.
Your Sign	ature		Social Security Numbe	r Date



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I,	, certify under penalty of perjury that I qualify
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there are members in m	ny household and that the supporting income
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of all members of my household.	
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Date:	

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For each additional person, add	\$ 5,049	











Dawn Meink won a \$25 credit just for being a fan on Facebook. Stay tuned for more Facebook giveaways. If you're not already a

## Video on Demand

Do you already love Video On Demand from JVT? Well, it just got better! JVT now offers more Free On Demand programming for cable TV customers. Programming additions include Disney Travel Tips, Karaoke, Research Channel, Kids, and many more. We're also continuing to beef up our local programming including concerts, parades, games and state championship action.

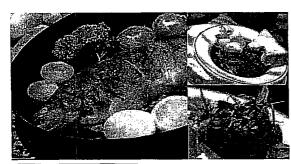
This is all in addition to the already exciting movies available on VOD. Just some of the new movies coming in May are:

 Avatar · Deadly Impact

. The Spy Next Door

- · Edge of Darkness
- Valentine's Day
- · Tooth Fairy · The Messenger

To add cable TV service from JVT & experience VOD, dial 611 today! Add it for only \$19.95/me for 12 months.





#### Introducing the Cooking Channel

Cooking Channel (replacing Fine Living in May, JVT channel 129) comes from the people who created Food Network. Cooking Channel throws open the doors with provocative new lastes and ideas; sharing the latest trends. Get ready to discover your food haven and culinary outlet...your Cooking Channel.



fan, become one now!

#### Corporate Cup

Our own James Groft won the CEO challenge in this year's Corporate Cup presented by the Mayor's Fitness Council, Aberdeen YMCA and Avera St. Luke's. The NVC team also won in swimming and took 1st place in our division.









#### New from JVT: HTC Hero

Everything you need for work and weekend

Make it your Hero with personalization that lets you create a phone just right for you. Stay close to those who matter with communication based on people - not technology. And discover intuitive experiences that make everything you do on your phone effortless and delightful. Stop in and try it out today!

#### **New Members**

Ackerman Dan & Mel	Columbia	396-2414
Gauger Steve & Lindsay	Conde	382-5213
Haglin Mark	Frederick	329-2034
Hinrichs Drucilla	Groton	397-5393
Johnson Marc Lake Cabin	Grenville	486-4499
Lefforge Jerry	Mansfield	887-3528
Maas Tyler & Hannah	Conde	382-5833
Steven Lust Automotive	Groton	397-2331
Treichel Joel & Jennifer	Warner	887-3138
Wipf Tillie	Doland	635-6252

#### **ACCESSORY SALE**

Come check out our cell phone accessories! Many items 50% OFF!



"JVT has the Phones, Plans and network so I can text my friends as much as I want!"



## Getting the **Network**

in your mailbox is great, but why not also get it in your inbox!

Sign up for JVT's monthly enewsletter send an email to jamesvalley.com to request being added to the list,

Discounts available for low-income home phone customers. Discounts available for low-income cell phone : customers:



Stay in touch with JVT, check us out on Facebook & Twitter!



Store Hours: Mon.-Fri. 8am-5pm . 1"Ave. • PO Box 260 • Groton, SD 57445 605.397,2323 · jamesvalley.com

jamesvalley.com