



Ann D. Berkowitz
Director – Federal Affairs

1300 I Street, NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)
aberkowitz@verizon.com

May 24, 2010

VIA HAND DELIVERY

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Room TW A325
Washington, DC 20554

RECEIVED

MAY 28 2010

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

RE: Verizon's April 30, 2010 Section 63.71 and 63.19 Application of Verizon to Discontinue Post-Paid Calling Card Services, Personal Toll-Free and Away From Home Services and Verizon's April 26, 2010 Section 63.71 and 63.19 Application of Verizon to Discontinue SmartTouch.

Dear Ms. Dortch:

A few customers have submitted comments concerning Verizon's April 30, 2010 application to discontinue Post Paid Calling Card, Away from Home and Personal Toll-Free Services and Verizon's April 26, 2010 application to discontinue SmartTouch. Specifically, two customers have expressed concern that their prepaid calling cards would be impacted by the proposed discontinuances. As indicated in Verizon's response to these customers, prepaid calling card services *will not* be impacted by the proposed discontinuances. Another customer expressed concern about the availability of low priced long distance services following the SmartTouch discontinuance. Verizon's customer account team has reached out to this customer to help him identify a new long distance calling plan that would best meet his needs. Copies of Verizon's responses to these customers are attached as Exhibit A.

Marlene H. Dortch
May 24, 2010
Page 2

As Verizon explained in its discontinuance applications, the public convenience and necessity will not be impaired by the proposed service discontinuance because there are many alternative providers of long distance services nationwide. Accordingly, the Commission should authorize the proposed discontinuances.

Sincerely,

A handwritten signature in black ink, appearing to read "Ann Berkowitz". The signature is fluid and cursive, with the first name "Ann" and last name "Berkowitz" clearly distinguishable.

Ann Berkowitz

Attachments

cc: Mindel De La Torre, Chief, International Bureau
Secretary of Defense, Attn: Special Assistant for Telecommunications
Public Utilities Commission of Each Impacted State
Governor of Each Impacted State

CERTIFICATE OF SERVICE

I hereby certify that on this 24th day of May 2010, I served a copy of the foregoing by U.S. Mail postage prepaid to the following on the attached service list.

/s/ Rashann R. Duvall
Rashann R. Duvall

SERVICE LIST

Governor and Public Utilities Commission impacted by Verizon's Application to discontinue Post Paid Calling Card, Away from Home and Personal Toll-Free Services: all states excluding Hawaii, Alaska, Maine, Vermont and New Hampshire.

Governor and Public Utilities Commission impacted by Verizon's Application to discontinue SmartTouch: Arizona, California, Colorado, Connecticut, Delaware, Florida, Iowa, Idaho, Illinois, Indiana, Massachusetts, Maine, Michigan, Minnesota, Missouri, North Carolina, Nevada, New Hampshire, New Jersey, New Mexico, New York, Ohio, Oregon, Pennsylvania, Rhode Island, South Carolina, Texas, Utah, Virginia, Vermont, Washington, Wisconsin, and West Virginia.

ALABAMA

Alabama Public Service Commission
P.O. Box 304260
Montgomery, AL 36130

The Honorable Bob Riley
Office of the Governor
State Capitol
600 Dexter Avenue
Montgomery, AL 36130-2751

ARIZONA

Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2929

The Honorable Jan Brewer
Office of the Governor
1700 West Washington
Phoenix, AZ 85007

ARKANSAS

Public Service Commission
P.O. Box 400
1000 Center Street
Little Rock, AR 72203-0400

The Honorable Mark Beebe
Office of the Governor
State Capitol, Room 250
Little Rock, AR 72201

CALIFORNIA

Public Utilities Commission
505 Van Ness Avenue
Room 5218
San Francisco, CA 94102

The Honorable Arnold Schwarzenegger
Office of the Governor
State Capitol Building
Sacramento, CA 95814

COLORADO

Public Utilities Commission
1560 Broadway
Suite 250
Denver, Co 80202

The Honorable Bill Ritter
Office of the Governor
136 State Capitol
Denver, CO 80203

CONNECTICUT

Department of Public Utility Control
10 Franklin Square
New Britain, CT 06051

The Honorable M. Jodi Rell
Office of the Governor
State Capitol
210 Capitol Avenue
Hartford, CT 06106

DELAWARE

Public Service Commission
Cannon Building
Suite 100
861 Silver Lake Boulevard
Dover, DA 19904

The Honorable Jack Markell
Office of the Governor
Tatnall Building
William Penn Street, 2nd Floor
Dover, DE 19901

DISTRICT OF COLUMBIA

District of Columbia Public Service
Commission
1333 H Street, NW
Suite 200, West Tower
Washington, DC 20005

The Honorable Adrian M. Fenty
Office of the Governor
John A. Wilson Building
1350 Pennsylvania Avenue, NW
Washington, DC 20004

FLORIDA

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The Honorable Charles J. Crist, Jr.
Office of the Governor
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399

GEORGIA

Public Service Commission
244 Washington Street
First Floor
Atlanta, GA 30334

The Honorable Sonny Perdue
Office of the Governor
203 State Capitol
Atlanta, GA 30334

IDAHO

Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

The Honorable C.L. Otter
Office of the Governor
P.O. Box 83720
Boise, ID 83720

ILLINOIS

Commerce Commission
527 East Capital Avenue
Springfield, IL 62701

The Honorable Pat Quinn
Office of the Governor
207 State House
Springfield, IL 62706

INDIANA

Consumer Affairs Division
302 West Washington Street
Suite E-306
Indianapolis, IN 46204

The Honorable Mitch Daniels
Office of the Governor
Statehouse
Indianapolis, IN 46204-2797

IOWA
Utilities Board
350 Maple Street
Des Moines, IL 50319-0069

The Honorable Chet Culver
Office of the Governor
State Capitol
Des Moines, IA 50319-0001

KANSAS
Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

The Honorable Mark Parkinson
Office of the Governor
State Capitol
300 SW 10th Avenue
Suite 212S
Topeka, KS 66612-1590

KENTUCKY
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

The Honorable Steve Beshear
Office of the Governor
700 Capital Avenue, Suite 100
Frankfort, KY 40601

LOUISIANA
Public Service Commission
Galvez Building
12th Floor
Public Box 91154
602 North 5th Street
Baton Rouge, LA 70821

The Honorable Bobby Jindal
Office of the Governor
P.O. Box 94004
Baton Rouge, LA 70804-9004

MAINE
Public Utilities Commission
242 State Street
Augusta, ME 04333-0018

The Honorable John Baldacci
Office of the Governor
1 State House Station
Augusta, ME 04333

MARYLAND
Maryland Public Service Commission
6 St. Paul Street
16th Floor
Baltimore, MD 21202-6806

The Honorable Martin O'Malley
Office of the Governor
State House
100 State Circle
Annapolis, MD 21401-1925

MASSACHUSETTS

Department of Telecommunications
And Cable
Sharon E. Gillett, Commissioner
One South Station, 2nd Floor
Boston, MA 02110

The Honorable Deval Patrick
Office of the Governor
Room 360
Boston, MA 02133

MICHIGAN

Public Service Commission
6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909

The Honorable Jennifer M. Granholm
Office of the Governor
P.O. Box 30013
Lansing, MI 48909

MINNESOTA

Minnesota Public Utilities
Commission
121 7th Place East
Suite 350
St. Paul, MN 555101-2147

The Honorable Tim Pawlenty
Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King, Jr.
Blvd.
St. Paul, MN 55155

MISSISSIPPI

Public Service Commission
Woolfolk Building
501 N. West Street
Jackson, MS 39201

The Honorable Haley Barbour
Office of the Governor
P.O. Box 139
Jackson, MS 39205

MISSOURI

Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

The Honorable Jay Nixon
Office of the Governor
State Capitol Building
Room 216
Jefferson City, MO 65101

MONTANA

Public Service Commission
1701 Prospect Avenue
P.O. Box 202601
Helena, MT 59620-2601

The Honorable Brian Schweitzer
Office of the Governor
Montana State Capitol Building
P.O. Box 200801
Helena, MT 59620-0801

NEBRASKA

Public Service Commission
300 The Atrium
1200 N. Street
P.O. Box 94927 (68508-4927)
Lincoln, NE 68509

The Honorable Dave Heineman
Office of the Governor
P.O. Box 94848
Lincoln, NE 68509-4848

NEVADA

Public Utilities Commission
1150 East William Street
Carson City, NV 89701

The Honorable Jim Gibbons
Office of the Governor
State Capitol
101 North Carson Street
Carson City, NV 89701

NEW JERSEY

Board of Public Utilities
Two Gateway Center
Newark, NJ 07102

The Honorable Chris Christie
Office of the Governor
P.O. Box 001
Trenton, NJ 08625

NEW MEXICO

Public Regulation Commission
Consumer Relations Division
P.O. Drawer 1269
Santa Fe, NM 87504-1269

The Honorable Bill Richardson
Office of the Governor
490 Old Santa Fe Trail
Room 400
Santa Fe, NM 87501

NEW YORK

Office of Consumer Service
3 Empire State Plaza
Alban, NY 12223-1350

The Honorable David A. Patterson
Office of the Governor
State Capitol
Albany, NY 12224

NORTH CAROLINA

Utilities Commission – Public Staff
Consumer Services
4326 Mail Service Center
Raleigh NC 27699-4326

The Honorable Beverly Purdue
Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

NORTH DAKOTA

Public Service Commission
600 East Boulevard Avenue
Department 408
12th Floor
Bismarck, ND 58505-0480

The Honorable John Hoeven
Office of the Governor
State Capitol
600 East Boulevard Avenue
Bismarck, ND 58505-0001

OHIO

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

The Honorable Ted Strickland
Office of the Governor
Riff Center, 30th Floor
77 South High Street
Columbus, OH 43125-6108

OKLAHOMA

Corporation Commission
P.O. Box 52000
Oklahoma City, OK 73152-2000

The Honorable Brad Henry
Office of the Governor
State Capitol Building
2300 N. Lincoln Boulevard
Room 212
Oklahoma City, OK 73105

OREGON

Public Utility Commission
Consumer Services Division
550 Capitol Street, NE
P.O. Box 2148
Salem, OR 97308-2148

The Honorable Ted Kulongoski
Office of the Governor
160 State Capitol
900 Court Street
Salem, Oregon 97301-4047

PENNSYLVANIA

Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

The Honorable Edward Rendell
Office of the Governor
225 Main Capitol Building
Harrisburg, PA 17120

RHODE ISLAND

Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

The Honorable Donald L. Carcieri
Office of the Governor
222 State House
Providence, RI 02903-1196

SOUTH CAROLINA

Consumer Services Department
P.O. Box 11263
Columbia, SC 29211

The Honorable Mark Sanford
Office of the Governor
P.O. Box 12267
Columbia, SC 29211

SOUTH DAKOTA

Public Utilities Commission
Consumer Affairs
500 East Capitol Avenue
Pierre, SD 57501-5070

The Honorable Mike Rounds
Office of the Governor
500 East Capitol Avenue
Pierre, SD 57501

TENNESSEE

Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

The Honorable Phil Bredesen
Office of the Governor
Tennessee State Capitol
Nashville, TN 37243-0001

TEXAS

Public Utilities Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, TX 78711

The Honorable Rick Perry
Office of the Governor
P.O. Box 12428
Austin, TX 78711

UTAH

Public Service Commission
160 East 300 South
Salt Lake city, UT 84111

The Honorable Gary R. Herbert
Office of the Governor
State Capitol Complex
East Office Building, Suite E-220
Salt Lake City, UT 84114

VERMONT

Public Service Board
112 State Street
Drawer 20
Montpelier, VT 05620-2701

The Honorable James Douglas
Office of the Governor
109 State Street, Pavilion
Montpelier, VT 05609

VIRGINIA

State Corporation Commission
Division of Communications
P.O. Box 1197
Richmond, VA 23218

The Honorable Robert F. McDonnell
Office of the Governor
Patrick Henry Building
1111 East Broad Street
3rd Floor
Richmond, VA 23219

WASHINGTON

Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 4750
Olympia, WA 98504

The Honorable Christine Gregoire
Office of the Governor
P.O. Box 40002
Olympia, WA 98504-0002

WEST VIRGINIA

West Virginia Public Service
Commission
201 Brooks Street
Charleston, WV 25301

The Honorable Joe Manchin III
Office of the Governor
1900 Kanawha Boulevard E.
Charleston, WV 25305

WISCONSIN

Consumer Affairs Unit
610 North Whitney Way
P.O. Box 7854 (53707-7854)
Madison, WI 53705

The Honorable Jim Doyle
Office of the Governor
P.O. Box 7863
Madison, WI 53707

WYOMING

Public Service Commission
2515 Warren Avenue
Suite 300
Cheyenne, WY 82002

The Honorable Dave Freudenthal
Office of the Governor
State Capitol
200 West 24th Street
Cheyenne, WY 82002

**Secretary of Defense
Attn: Special Asst. for
Telecommunications
Pentagon
Washington, DC 20301**

**Mindel De La Torre
Chief
Federal Communication Commission
International Bureau
445 12th Street, SW
Washington, DC 20554**

EXHIBIT A



May 19, 2010

HQE04D35
P.O. Box 152013
Irving, TX 75015

Thu

Dear Thu |

This is in response to your April 26, 2010 letter addressed to the Federal Communication Commission (FCC) expressing concern to the notice of service change effective July 1, 2010 regarding Verizon Long Distance (VZLD) post-paid calling cards.

The VZLD post-paid calling card service is associated with VZLD services. Review of telephone number _____ indicates that you do not have a post-paid calling card. The notice of service change is not associated with the pre-paid calling card service readily available for consumers to purchase wherever pre-paid calling cards are sold.

We do apologize for any inconvenience.

Sincerely,

A handwritten signature in black ink that reads "Demetrius Polinick". The signature is written in a cursive style with a large, stylized "D" and "P".

Demetrius Polinick
National Executive Customer Service



May 19, 2010

HQE04D35
P.O. Box 152013
Irving, TX 75015

Daniel J.

Dear

This is in response to your April 26, 2010 letter addressed to the Federal Communication Commission (FCC) expressing concern to the notice of service change effective July 1, 2010 regarding Verizon Long Distance (VZLD) post-paid calling cards.

The VZLD post-paid calling card service is associated with VZLD services. Review of telephone number _____ indicates that you do not have a post-paid calling card. The notice of service change is not associated with the pre-paid calling card service readily available for consumers to purchase wherever they are sold.

We do apologize for any inconvenience.

Sincerely,

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Demetrius Polinick
National Executive Customer Service



May 19, 2010

HQE04D35
P.O. Box 152013
Irving, TX 75015

T

Dear T.

This is in response to your April 26, 2010 letter addressed to the Federal Communication Commission (FCC) expressing concern to the notice of service change effective July 1, 2010 regarding Verizon Long Distance (VZLD) post-paid calling cards.

The VZLD post-paid calling card service is associated with VZLD services. Review of telephone number _____ indicates that you do not have a post-paid calling card. The notice of service change is not associated with the pre-paid calling card service readily available for consumers to purchase wherever pre-paid calling cards are sold.

We do apologize for any inconvenience.

Sincerely,

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Demetrius Polinick
National Executive Customer Service