



November 17, 2009

**Via Electronic Filing**

Ms. Patricia Van Gerpen, Executive Director  
South Dakota Public Utilities Commission  
Capitol Building, 1st Floor  
500 East Capitol Avenue  
Pierre, SD 57501-5070

**Re: Lattice Incorporated - Request for amended authority to offer prepaid services  
DN 09-089**

Dear Ms. Van Gerpen:

This letter is submitted on behalf of Lattice Incorporated to request modification of the authority granted to it by order issued November 3, 2009 in the above referenced proceeding. Lattice hereby requests authority to offer prepaid service options in conjunction with its institutional calling services. Lattice plans to offer prepaid and debit services to inmates and their families as additional options to the automated collect services already authorized.

By separate filing, the required Irrevocable Letter of Credit in the amount of \$25,000 is being or has been submitted to the Commission.

Per the Commission's November 3, 2009 order, Lattice may not offer prepaid services (including prepaid calling cards) and not accept or require any deposits or advance payments without prior approval of the Commission. Lattice therefore respectfully requests that the Commission issue an order granting it such authority as expeditiously as possible.

Questions regarding this filing may be directed to me at (407) 740-3004.

Sincerely,

Robin Norton, Consultant to  
Lattice Incorporated

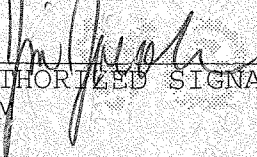
cc: Terry Whiteside – Lattice Incorporated  
file: Lattice - SD  
tms: SDn0900b



IRREVOCABLE STANDBY LETTER OF CREDIT NO. SM236054W PAGE NO. 2 11/13/09

EXCEPT AS OTHERWISE EXPRESSLY STATED HEREIN, THIS LETTER OF CREDIT IS SUBJECT TO THE INTERNATIONAL STANDBY PRACTICES 1998, INTERNATIONAL CHAMBER OF COMMERCE PUBLICATION NO. 590 ("ISP98").

SINCERELY,

  
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AUTHORIZED SIGNATURE  
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THE ORIGINAL OF THIS LETTER OF CREDIT CONTAINS AN EMBOSSED SEAL OVER THE AUTHORIZED SIGNATURE.

PLEASE DIRECT ANY CORRESPONDENCE INCLUDING DRAWING OR INQUIRY QUOTING OUR REFERENCE NUMBER TO:

WACHOVIA BANK, NATIONAL ASSOCIATION  
401 LINDEN STREET, MAIL CODE D4004-012  
WINSTON SALEM, NORTH CAROLINA 27101

OUR CUSTOMER CARE PHONE NUMBER FOR ANY QUERIES IS 800-776-3862  
OUR FAX NUMBER IS 336-735-0950