



August 10, 2009

South Dakota Public Utilities Commission
State Capitol
500 East Capitol Street
Pierre, SD 57501-3809

Re: WideVoice Communications, Inc.

To Whom It May Concern:

Please find enclosed WideVoice Communications, Inc.'s application for a certificate of public convenience and necessity to provide facilities-based and resale local exchange and interexchange services throughout the state of South Dakota. The check in the amount of \$250.00 for the filing fee is being sent by overnight courier.

Please contact me at 510-285-8010 or Carol Lisowski at 510-285-8011 or carol@lokt.net with any questions.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Kristopher E. Twomey'.

Kristopher E. Twomey
Counsel to WideVoice Communications, Inc.

KET:chl

Enclosures

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

In the Matter of the Application of)
WideVoice Communications, Inc. for a Certificate of)
Public Convenience and Necessity to Provide)
Facilities-Based and Resale Local Exchange and)
Interexchange Services in Eligible Areas Statewide)
_____)

**APPLICATION OF WIDEVOICE COMMUNICATIONS, INC. FOR A CERTIFICATE
OF PUBLIC CONVENIENCE AND NECESSITY**

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Counsel for WideVoice Communications, Inc.

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

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WideVoice Communications, Inc. for a Certificate of)
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**APPLICATION OF WIDEVOICE COMMUNICATIONS, INC. FOR A
CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY**

Pursuant to the Administrative Rules of South Dakota, specifically ARSD 20:10:24:02 and 20:10:32:03, South Dakota state law, and the Telecommunications Act of 1996, WideVoice Communications, Inc. (“WideVoice” or “Applicant”), hereby seeks a Certificate of Public Convenience and Necessity (“CPCN”) for authority to operate as a provider of facilities-based and resale local exchange telecommunications services in eligible interconnection areas in South Dakota, Qwest’s incumbent local exchange areas, as well as authority to offer interexchange interLATA and intraLATA services statewide. In support of its Application, WideVoice provides the following information:

I. Proposed Services

WideVoice seeks to enter the South Dakota market as a provider of local and interexchange service, as well as switched access service, long distance resale, advanced services and high speed digital service. WideVoice initially plans to offer service in all Quest exchange areas served by the incumbent local exchange carriers. Attached as Exhibit C are Applicant’s

proposed illustrative tariffs relating to the rates, terms and conditions of its proposed local exchange telecommunications and other services.

WideVoice proposes to offer the following services:

1. Local Exchange Telephone Service

WideVoice proposes to offer business end users the opportunity to originate and terminate calls to other end users with access to the local exchange network. The local exchange services WideVoice proposes to provide will also enable end users to select the long distance carrier of their choice. WideVoice seeks limited facilities-based and resold authority to provide local exchange services. WideVoice proposes to offer local exchange services by purchasing unbundled network elements from incumbent local exchange carriers and may resell the services of other certificated carriers. WideVoice will collocate in incumbent local exchange carriers' central offices and/or carrier hotels, and will order trunk access lines to access tandems to carry WideVoice's customers' traffic.

WideVoice will not be providing services on a prepaid basis, nor will it require deposits or advance payments in a normal course of business, and therefore accepts any restrictions on such arrangements.

2. Long Distance IntraLATA and InterLATA Intrastate Telephone Service:

WideVoice intends to offer long distance services - both intra- and interLATA - to business customers through the purchase of unbundled network elements and the resale of services of other certificated carriers, and in combination with WideVoice's collocated facilities. WideVoice will use the "2-PIC" method allowing customers the ability to choose different intraLATA and interLATA carriers.

3. Switched Access Service

This service will allow interexchange carriers to interconnect on a switched and dedicated basis with the local exchange network to originate and terminate calls on WideVoice's network.

Applicant will be engaged in providing basic circuit-switched telephony on a small scale basis to large business customers. Applicant will maintain compliance with its duly filed tariffs for these services.

II. Form of Business

1. Name, Address, and Form of Business

WideVoice Communications, Inc. was organized as a Nevada Corporation on November 7, 2008, and was issued a Certificate of Authority with the State of South Dakota's Office of the Secretary of State on February 26, 2009. The Applicant's FEIN # is 26-3685810. WideVoice has obtained the forms to apply for a South Dakota Sales Tax license and will be submitting an application with the South Dakota Department of Revenue as soon as possible.

Its Articles of Organization and Certificate of Status issued by the South Dakota Secretary of State stating that it is qualified to transact business in the State of South Dakota are attached as Exhibit A hereto. Its principal place of business is 5025 S Jones Avenue, Suite 110, Las Vegas, NV 89118-0552. Its principal telephone number is (702) 553-3007 and toll free number is (877) 553-1689. The Company may be reached by e-mailing info@widevoice.com. WideVoice's registered agent in the state of South Dakota is CT Corporation System, 319 S. Coteau Street, Pierre, SD 57501-3187.

2. Names and addresses of the common stockholders of applicant owning the greatest number of shares of common stock and the number of such shares owned by each, as follows:

88% Erickson Family Trust

10% Patrick Chicas

2% Tandy DeCosta

All stockholders may be contacted at Applicant's address.

3. Names and addresses of the officers and directors of applicant.

Name	Position
Patrick Chicas	President & Chief Executive Officer
William Blowitz	Chief Technical Officer

All officers and directors may be contacted at Applicant's address.

4. Names and addresses of subsidiaries owned or controlled by applicant.

WideVoice Communications, Inc. has no subsidiaries.

5. States in which Applicant is Registered or Certified to Provide

Telecommunication Services

WideVoice Communications, Inc. is registered in California, New York, Iowa and South Dakota. So far, the Company is certificated in the States of California and New York and has a pending application in Iowa. It has never been denied registration or certification.

6. Management Biographies

Patrick Chicas, *President & Chief Executive Officer*

Mr. Chicas is the founder of WideVoice Communications, Inc. and serves as its President and Chief Executive Officer. Mr. Chicas was a co-founder of the CLEC and VoIP provider CommPartners, LLC in June 2003, serving as its Chief Technology Officer and as a member of CommPartners' Board of Directors.

Mr. Chicas is responsible for the network architecture and topology, vendor selection, POP construction and all engineering aspects of the Company. From August 2000 to November 2003, Mr. Chicas was the president, co-Chairman and a member of the board at Rubicon Media Group, an Internet publishing concern. From March 1999 to August 2000, Mr. Chicas was the Vice President for Data Services at Mpower Communications. While at Mpower, Mr. Chicas designed the company's VoIP network for small business services. From January 1997 to September 1998, Mr. Chicas was the first executive hire and Vice President of Operations at Digital Island, Inc. Mr. Chicas has prior telecommunications experience with PacTel Cellular (now Verizon) and GTE Mobilnet (now Verizon). As an early participant in Internet-related businesses, Mr. Chicas was a co-founder of Hawaii Online's Internet Access Service. Hawaii Online was the first statewide ISP in Hawaii and was ultimately sold to GST Communications. Mr. Chicas also co-founded LJ.net, an ISP founded to serve rural communities in the western United States. Mr. Chicas resides in Las Vegas, Nevada.

William Blowitz, *Chief Technical Officer and Vice President, Technology*

Mr. Blowitz will be responsible for building and maintaining the network and related infrastructure for Wide Voice. Mr. Blowitz has over fifteen years of information technology experience serving as Information Technology manager for several southern California companies. Mr. Blowitz served in the U.S. Navy for four years receiving an honorable discharge in 1991. He has also taken coursework in finance and computer science at the University of California San Diego and in computer programming and sales/marketing at San Diego Mesa College.

Anthony Hanuman, *Consultant*

Currently Mr. Hanuman serves as a consultant to Wide Voice Communications interacting with incumbent Local exchange carriers for the purpose of accomplishing interconnection. Mr. Hanuman's responsibilities also include the acquisition of industry standard codes for WideVoice to function as a location exchange carrier. From 2003 to 2008 Mr. Hanuman was Co-Founder and Managing Broker of the ACJ Mortgage Group and its real estate arm, Real Estate Revolution. Mr. Hanuman served as the Senior Network Operations Manager of TalkingNets, Inc., one of the first successful Voice over IP Application Service Providers based in Wilmington North Carolina from 2000 to 2003. His primary functions included overseeing the provisioning and design of all customer switch translations/routing, as well as all ancillary functions; number portability, LIDB, DA/DL, and E911. From 1997 through 2002 Mr. Hanuman was Translations Manager, and then Provisioning Design Manager for AT&T Local Services and ICG Communications, specializing in DMS and 5ESS switch translations and routing. In 1997 Mr. Hanuman directed the team that completed the first ever successful call

utilizing Local Number Portability for AT&T nationwide, and was recognized by AT&T Local Services as an employee of the year for his team's accomplishment. Mr. Hanuman lives in Denver, Colorado.

Noelle Resare, *Manager, Sales and Marketing*

Ms. Resare will serve as Manager of Sales and Marketing for Wide Voice. Ms. Resare has five years of marketing experience working for several companies including Cisco Systems. Ms. Resare received a bachelor's degree in business administration from San Jose State University and an M.B.A. from California State University, Long Beach.

Tara Haun, *Operations Manager*

Ms. Haun will serve as Operations Manager for Wide Voice. She works with Mr. Blowitz to manage changes to the network infrastructure, including capacity planning, budgeting, and evaluation of hardware and software. She has received an associate of arts in liberal arts from Los Angeles Harbor College and is taking coursework to prepare for the Microsoft Certified Systems Engineer (MCSE) and Cisco Certified Network Associate (CCNA) exams.

Marcelo Rosales, *Manager, Customer Service*

Mr. Rosales will manage the customer service operations for Wide Voice. Mr. Rosales has five years of customer service experience and is completing coursework toward an associate degree in business administration at Long Beach City College.

III. Telecommunication Service

1. The date on which applicant proposes to begin construction or anticipates it will begin to provide service.

Immediately upon approval of this application.

2. A written description of customer classes and customer service that the applicant proposes to offer to the public.

Applicant will primarily be providing network transit and associated operations support systems to wholesale customers. Applicant will provide some traditional circuit-switched interexchange long distance and local exchange services on a wholesale and retail basis as well. Applicant's retail services will be focused on business customers.

IV. Service Territory

Applicant will be providing services in all areas served by incumbent local exchange carriers that are required by the Telecommunications Act of 1996 to interconnect their networks with competitive local exchange carriers. WideVoice will follow the relevant incumbent exchange carriers' tariffs descriptions of local calling areas. In South Dakota, that will include all areas serviced by incumbent Qwest.

V. Network Plans

All services provided by Applicant will be facilities-based. WideVoice presently operates and is expanding a "Regional Point of Presence" based network with service hubs located in the most accessible, network neutral and reliable telecom carrier hotels in the nation. The network is managed and supervised, 24x7 by network engineering, operations and management staff located

in the United States and in Eastern Europe. The current network hub is located at the premiere Western carrier hotel, One Wilshire in Los Angeles.

VI. Financial Information

1. WideVoice, being a newly formed company, does not have financial statements yet, but has the financial resources necessary to carry out its responsibilities as a provider of the telecommunications services described herein. WideVoice Communications, Inc. has established a business savings account and funded it with \$150,000. Exhibit B contains a copy of the account statement.

VII. Customer Contacts

1. Contact information for the Applicant.

a) The name, address, and telephone number and electronic mailing addresses (if available) of the person(s) responsible for consumer inquiries and complaints from the public.

Patrick C. Chicas
President and Chief Executive Officer
WideVoice Communications, Inc.
5025 S Jones Ave., Ste. 110
Las Vegas, NV 89118
Telephone: (702) 553-3007
E-mail: pat@widevoice.com

b) A toll-free number for customer inquiries and complaints.

(877) 553-1689

2. Customer Complaints and Policies

Applicant maintains a fully staffed and trained customer service center to handle service issues, as well as billing and repair complaints. These employees will attempt to resolve consumer issues to the consumer's satisfaction on that first call. If that is not possible, the call will be escalated to a manager for resolution. If the customer is still not satisfied, the consumer will be given contact information for the South Dakota Public Utilities Commission and instructions for seeking resolution at the Commission.

Upon successful installation, all customers receive a "Welcome" Kit from WideVoice. This "Welcome" Kit contains important information on their services, billing, equipment provided, contact information, procedures to follow in the event of a service issue and an escalations document.

The Applicant shall notify all affected customers of any materially adverse changes to rates, terms or conditions of any telecommunication service being provided at least 30 days in advance of the change.

c) The name, number and electronic mailing addresses (if available) of the person(s) designated as a contact for the Commission Staff for resolving complaints, inquiries and matters concerning rates and price lists or tariffs.

Kristopher E. Twomey
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1725 I Street, N.W., Ste. 300
Washington, DC 20006
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Facsimile: (202) 517-9175
Email: kris@lokt.net

d) questions regarding this Application

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Facsimile: (202) 517-9175
Email: kris@lokt.net

The Applicant has no complaints filed against itself with any state or federal commission regarding the unauthorized switching of a customer's telecommunication provider and the act of charging customers for services that have not been ordered.

The Company will make available to any person seeking information on the Applicant's current rates, terms, and conditions for its telecommunications services, its tariffs at the main company address stated in this Application.

Applicant maintains a fully staffed and trained customer service center to handle service issues, as well as billing and repair complaints. These employees will attempt to resolve consumer issues to the consumer's satisfaction on that first call. If that is not possible, the call will be escalated to a manager for resolution. If the customer is still not satisfied, the consumer will be given contact information for the Public Utilities Commission and instructions for seeking resolution at the Commission.

IX. Interconnection Agreements

Statements of whether the applicant has initiated interconnection negotiations and, if so, when and with whom.

Applicant will be in negotiations after the application is granted for an interconnection agreement with Qwest. The agreement will be filed for approval as soon as this application is approved.

IX. 2-PIC Dialing Parity, Further Compliance with Commission Rules

Applicant will provide 2-PIC dialing parity. Customers will have the ability to route automatically, without the use of any access code, their long distance telecommunications to the telecommunications services provider of their choice. The customer will be able to separately choose their intraLATA and interLATA toll providers on a 1+ basis.

Applicant has reviewed all Commission rules and agrees to comply with such rules as exist now and in the future.

WHEREFORE, WideVoice Communications, Inc. requests that the Commission:

- (a) Grant Applicant a CPCN to provide facilities-based and resale local exchange services in eligible incumbent local exchange carrier areas as well as authority to provide interexchange intraLATA and interLATA telecommunications services within Qwest exchanges in South Dakota;
- (b) Make the grant effective on the date of issuance;
- (c) Authorize the filing of the final tariffs after the effective date of such a grant; and
- (d) Grant such further relief as may be just and reasonable.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Kristopher E. Twomey". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Kristopher E. Twomey
Counsel for WideVoice Communications, Inc.

August 10, 2009