

**BEFORE THE**  
**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION**

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IN THE MATTER OF THE REQUEST OF ) TC09-029  
MIDCONTINENT COMMUNICATIONS FOR )  
CERTIFICATION REGARDING ITS USE OF ) **RESPONSES TO STAFF'S**  
FEDERAL UNIVERSAL SERVICE SUPPORT. ) **SECOND DATA REQUESTS**

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Responding to Staff's second data requests of July 15, 2009, Midcontinent Communications states in part as follows:

2-1 Please provide a copy of the advertisement on Lifeline and Link Up that was included in media of general distribution throughout your service area as per 20:10:32:55. If there is more than one ad, please provide them. If the ad was on radio or TV, please give a detailed description.

Response: Midcontinent publicizes the availability of Lifeline/Link Up on its web page at [www.midcocomm.com/digitalphone](http://www.midcocomm.com/digitalphone) as well as in several pamphlets (see 2-2 below)

2-2 Does Midcontinent have any brochures, handouts, pamphlets, etc specifically for Lifeline/Link up? If so, please provide a copy of that.

Response: Please see attached Exhibits A, B, C, E, F and G.

2-3 Regarding the number of complaints (32 for telecommunication service), please provide a brief description, broken down by subject matter. Have these complaints been resolved?

Response: See separate CONFIDENTIAL RESPONSE

2-4 Please provide a corrected Exhibit D to reflect the error in reciting the rule in the last paragraph; per data response 1-2.


Response: See attached Exhibit D.

2-5 Regarding the outage information provided, per ARSD 20:10:32:54 (3)(e), please provide the steps taken to prevent a similar situation in the future.

Response: See separate CONFIDENTIAL RESPONSE

Dated this 29<sup>th</sup> day of July, 2009.

MAY, ADAM, GERDES & THOMPSON LLP



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CERTIFICATE OF SERVICE

David A. Gerdes of May, Adam, Gerdes & Thompson LLP hereby certifies that on the 29<sup>th</sup> day of July, 2009, he filed electronically and e-mailed a true and correct copy of the foregoing in the above-captioned action to the following at their last known addresses, to-wit:

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