BEFORE THE SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE REQUEST OF)
KENNEBEC TELEPHONE COMPANY FOR CERTIFICATION REGARDING ITS) ANNUAL ETC CERTIFICATION FILING
USE OF FEDERAL UNIVERSAL SERVICE) FILING
SUPPORT.)

Kennebec Telephone Company (the "Company"), by and through its attorney, makes this filing to seek certification from the South Dakota Public Utilities Commission (the "Commission") as is required under 47 C.F.R. § 54.314 and to comply with the provisions of ARSD §§ 20:10:32:52 and 20:10:32:54 of the Commission's rules pertaining to eligible telecommunications carriers ("ETCs").

In accordance with 47 C.F.R. § 54.314, federal universal service support provided to carriers pursuant to 47 C.F.R. §§ 54.301, 54.305 and/or 54.307 and/or Part 36, Subpart F (high-cost loop support, local switching support, safety net additive support and safety valve support) will be made available only if the State Commission files the requisite annual certification with the FCC and USAC. The certification required specifically for rural carriers to receive federal universal service support for all four quarters during calendar year 2010 is currently due to be filed with the FCC and USAC on or before October 1, 2009. The certification may be presented to these entities in the form of a letter from the State Commission. The letter must identify which carriers in the State are eligible to receive federal support during the 12-month period and must certify that the carriers listed will only use the support for the provision, maintenance and upgrading of facilities and services for which the support is intended.

As part of its annual request to the Commission for certification, the Company provides the following information:

- 1. The Company is a rural telephone company that has previously been designated by this Commission as an ETC. The Company provides local exchange telephone services, including all of the essential services that are included in the federal definition of universal service, to approximately 710 access lines within its established rural service area in South Dakota.
- 2. The provisions of ARSD § 20:10:32:54 addressing the annual "Certification requirements" set forth by this Commission indicate in part that the ETC must show "how much universal service support was received." Accordingly, the Company's 2008 federal universal service receipts are reflected on Exhibit A hereto (presented as part of the Company's "Progress Report"). This same Exhibit also shows total expenditures of the Company in 2008 related to the provision, maintenance and upgrading of the facilities and services that are supported by federal universal service funding. In addition, to the extent changes have occurred, to date, with respect to the Company's planned 2009 investments noted in last year's two-year plan, the changes are referenced in that Exhibit. Estimates of the expenditures to be made by the Company for calendar year 2010, related to the provision, maintenance, and upgrading of facilities and services supported by federal universal service, are provided on Exhibit B hereto as part of the Company's current Two-Year Plan. Consistent with federal universal service principles, the

Company will use federal universal service amounts received in 2010 to offset a portion of these 2010 expenditures. This use of federal universal service support will enable the Company to: (1) maintain rates for its local exchange services that are affordable and reasonably comparable to rates being charged for the same services in urban areas; and (2) to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. The use of federal universal service support for these purposes is clearly consistent with the federal universal service provisions.

- 3. In addition to the information included in Exhibits A and B, the following information is provided to meet the Commission's "Certification requirements" set forth in § 20:10:32:54:
- During calendar year 2008, the Company experienced the following service outages affecting at least 10 percent of its end user customers, for a period lasting longer than 30 minutes: On February 11, 2008, SDN experienced an outage event which caused toll and 911 service disruptions to all customers in both Kennebec and Presho. Kennebec Telephone notified the county sheriff, 911 calls are automatically routed to the local fire bar and verbally notified the South Dakota PUC. The outage lasted approximately 35 minutes. SDN determined that the outage on its platform was due to a power problem. SDN has taken steps to deploy additional battery back-up to prevent such problems in the future.

On August 15, 2008, Kennebec Telephone had a toll outage affecting all customers for about 50 minutes, local service and 911 service worked. The outage was reported to the South Dakota PUC via electronic filing. The service outage was caused when a new BITS clock was installed. After working for many hours, the timing started to slip which caused the toll outage. The old BITS clock was reinstalled and service was restored. Before the new BITS clock is reinstalled, it will be thoroughly tested.

- The Company was able to provide service to all potential customers that requested service during 2008, and as of December 31, 2008, the Company had no unfulfilled requests for service.
- During 2008, the Company's customer service department received an estimated zero complaints from consumers. No complaints were received by the Company more formally as written complaints or as complaints that needed to be resolved with the involvement of other Company representatives outside of the customer service department.
- Also attached as "Exhibit C" is a document containing other certifications, including those required under the provisions of ARSD §§ 20:10:32:54(6), 20:10:32:54(7), 20:10:32:54(8) and 20:10:32:54(9).

4. Based on all of the foregoing information, including the information provided on Exhibits A, B and C, the Company requests that this Commission issue an appropriate certification to the FCC and USAC indicating that Kennebec Telephone Company is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to the Company in 2010. In order to ensure that this certification is issued to the FCC prior to October 1, 2009, the Company would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 15 day of May 2009.

Respectfully submitted,

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