

- (14) A description of how the applicant intends to market its local exchange services, its target market, whether the applicant engages in multilevel marketing, and copies of any company brochures that will be used to assist in sale of the services:

**Applicant will not engage multi-level marketing to market services. Applicant will market to carriers initially. Applicant has not any marketing brochures to market services as of this early date.**

- (15) If the applicant is seeking authority to provide local exchange service in the service area of a rural telephone company, the date by which the applicant expects to meet the service obligations imposed pursuant to § 20:10:32:15 and applicant's plans for meeting the service obligations:

**Applicant is not seeking authority to provide local exchange service in the services areas of any rural telephone companies.**

- (16) A list of the states in which the applicant is registered or certified to provide telecommunications services, whether the applicant has ever been denied registration or certification in any state and the reasons for any such denial, a statement as to whether or not the applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified, and a detailed explanation of why the applicant is not in good standing in a given state, if applicable:

**Please see Exhibit C.**

- (17) The names, addresses, telephone numbers, E-mail addresses, and facsimile numbers of the applicant's representatives to whom all inquiries must be made regarding customer complaints and other regulatory matters:

**All complaints should be directed to:**

**Customer Service Department  
CVC CLEC, LLC  
2922 S. Roosevelt Street  
Tempe, AZ 85282-4013  
Toll Free: (800) 357-1415  
Email: [operations@cvcclec.com](mailto:operations@cvcclec.com)**

**Regulatory matters should be directed to:**

**Patrick D. Crocker  
Crocker & Crocker, P.C.  
107 W. Michigan Ave, 4<sup>th</sup> Floor  
Kalamazoo, MI 49007  
Tel: (269) 381-8893 Fax: (269) 381-4855  
Email: [Patrick@crockerlawfirm.com](mailto:Patrick@crockerlawfirm.com)**