

July 22, 2008

Harlan Best
South Dakota Public Utilities Commission
Capitol Building, 1st floor
500 East Capitol Avenue
Pierre, SD 57501-5070

Re: In the Matter of the Request of Red River Rural Telephone Association for Certification
Regarding Their Use of Federal Universal Service Support
Docket No.: TC08-91

Dear Mr. Best:

In response to your June 26, 2008, emailed request for additional information regarding Red River Rural Telephone Association's ("Red River") Lifeline/Linkup Report, Red River provides the answers to your questions as follows:

1. Has Red River informed its South Dakota customers that if they have a complaint and do not get satisfaction from Red River that the customer may contact the South Dakota Public Utilities Commission? If yes, explain how the customers were informed. If no, would Red River be willing to send a letter with the SDPUC address and toll free telephone number to its South Dakota customers?

Response: Ordinarily, Red River provides complaint and contact information to customers when the Company has had to make an effort to collect a delinquency on the customer's account. However, since no South Dakota customers have been delinquent on their accounts, Red River will send to each South Dakota customer a letter outlining complaint procedures including the South Dakota PUC's address and toll free telephone number.

2. Will Red River agree to add the SDPUC address and toll free telephone number to the Consumer Rights section in the next directory?

Response: Yes, Red River will make provisions to add the SDPUC address and toll free number to its 2009 directory in the Consumer Rights section.

Please let us know if we can provide any further information.

Very truly yours,



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