

THE *Progress* NEWSLETTER

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A newsletter for customers of Park Region Telephone, Otter Tail Telcom and Valley Telephone Company.

Unlimited long distance:

Here's something to smile about... we now have unlimited long distance! You can talk anytime you want, any day you want without any hidden charges. Unlike wireless, there will never be any dead zones and your battery won't run out in the middle of your important call. Our long distance service is economical and reliable. **Call 998-2000 to sign up today!**

Our Offices:



Park Region Telephone
PO Box 277 100 Main St
Underwood, MN 56586
218-826-6161
800-247-2706



Otter Tail Telcom
230 West Lincoln
Fergus Falls, MN 56537
218-998-2000
888-716-8837

Valley Telephone
Browns Valley, MN
Call 800-247-2706
for 24 hour service.

Or
simply dial 611 to
reach your local office!

www.parkregion.com



Customer Satisfaction

Goin' Postal is a new shipping company located in the Fergus Falls Plaza at 1304 West Lincoln Ave in Fergus Falls. Goin' Postal ships packages via UPS, Fedex, Stamps DHL and the US Postal Service. Owners Dan and Kelly Stout say they can compare the services of the various shipping companies and find the one to best suit the needs of each customer. They also refill printer ink cartridges at great discounts.

Goin' Postal got their telecommunications services from Park Region Telephone and Otter Tail Telcom and rely on their high speed internet service each and every day. They enjoy working with our local sales and support staff and would recommend Otter Tail Telcom to anyone!

Stop in and check out all the new services offered at Goin' Postal or give them a call at 998-4006!



Dan Stout, owner of Goin' Postal

Winner!

UPSTAGE PHONE WINNER

Becky Samuelson of Park Region Telephone and Otter Tail Telcom congratulates Kevyn Heck of Fergus Falls. Kevyn was the lucky winner of an Upstage wireless phone.

The drawing was held as part of our June Sprint promotion.



DOING SOME DIGGING?

Protect yourselves and your property against underground utility damage and liability. Find out where the underground utility lines might be buried before you dig. Everyone in Minnesota must call before digging. The person doing the work is responsible for calling Gopher State One Call. The call is **FREE** and the service is **FREE**.

CALL BEFORE YOU DIG!

DIAL 811



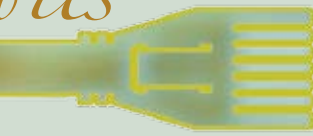
DORA THE EXPLORER VISITS FERGUS FALLS

Dora the Explorer flew in for a weekend visit this past June and we enjoyed having her here! She had a photo shoot complete with ice cream treats on Friday afternoon at our offices in downtown Fergus Falls and spent the evening at the OTC Historical Society's BBQ event. On Saturday, Dora strolled through the craft show visiting with children before getting ready for the Summer Fest Parade. Dora flew home on Monday, exhausted from her busy weekend, but still managed to have a smile on her face. *Thanks for the memories Dora!*



Sophie Johnson gets her photo taken with Dora and Boots.

Telephone bits



HAVING TROUBLE USING THE TELEPHONE?

Minnesota Relay provides free and full telephone accessibility to anyone who is hard of hearing, deaf or speech disabled.



To make a relay call dial **711** or **800-627-3529**

For more information on the variety of services offered through Minnesota Relay: **651-602-9005** or **800-657-3775** (voice/TTY) www.commerce.state.mn.us



LIFELINE LINK-UP PROGRAM

You may qualify for discounted telephone service if your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, or the Low-Income Home Energy Assistance Program. For more information about the FCC Lifeline/Link-Up Program, call one of the following numbers:

Otter Tail Telecom customers: **1-866-290-1730**

Park Region Telephone customers: **1-866-290-1721**

Valley Telephone customers: **1-866-290-1729**

TELEPHONE EQUIPMENT DISTRIBUTION PROGRAM

The Telephone Equipment Distribution (TED) Program provides free assistive phone equipment such as amplified phones, TTYs (text-telephones), TTYs with telebraille or large visual displays, speaker phones, hands-free dialing equipment, and signaling devices to income eligible persons who have difficulty using the phone due to hearing, speech, vision or physical disabilities.

For more information **800-657-3663**
TTY: 800-657-3513
ted.program@state.mn.us
www.tedprogram.org

Minnesota Relay and the Telephone Equipment Distribution Program are administered by the Minnesota Department of Commerce Telecommunications Access Minnesota (TAM) and funded by a telephone surcharge.



CONVENIENT PAYMENT OPTIONS AVAILABLE

At Park Region Telephone and Otter Tail Telcom, we strive to make life easier for you. Here is a list of easy payment options for monthly bill payment.

Automatic Bank Draft—Have your monthly bill automatically deducted from your bank account around the 12th of each month. You will still get a copy of your bill but don't have to worry about finding a stamp!

Credit Card—Charge your monthly bill automatically to your credit card each month. This is one more way to earn frequent flyer miles and participate in the cash back programs and other incentives offered by credit card companies.

Check or Cash—Mail a check or stop by our offices in Fergus Falls or Underwood and pay in cash.

Drop Boxes—We have convenient drop boxes in **Fergus Falls** located in front of our office and in the alley way next to the post office. Other convenient drop boxes or payment locations are listed below.

Ashby: First State Bank

Dalton: Midwest Bank and Farmers State Bank

Browns Valley: Drop box in front of the telephone office or at Union State Bank

Erhard: Drop box at 522 State Street

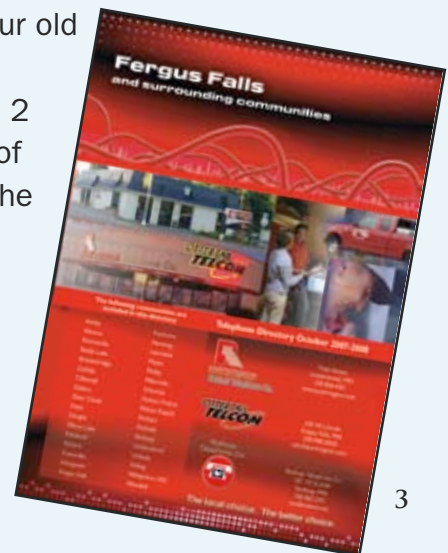
Underwood: Drop box in front of Park Region Telephone's office

If you would like to sign up for bank draft service or have your monthly bill charged to your credit card, please stop by and see us, we would be glad to help you out.

OUR 2007-2008 DIRECTORIES WILL BE ARRIVING SOON!

Be sure to recycle your old telephone books.

Check out pages 1 & 2 in the green section of our directory to find the recycling center nearest you.





New Listings

Below is an update of changes and additions to current directory listings. You may also search for current listings on-line by clicking on the "**Directories**" link at www.parkregion.com.

ASHBY

C & I Automotive Computer Line 747-2418
 Haugen, Jim & Pam 747-2415
 Jensen, Olive 747-2423
 Josephson, E 747-2585
 Larson, Margie 747-2426
 Nissen, Donald & Rosemarie..... 747-2157
 Robison, Gene & Kay 747-2407
 Twing, Dale 747-2421

BROWNS VALLEY

Flute, Joshua 694-2657
 Hansen Pole Building Productions Fax... 694-2750
 Lee, Keith & Edna 694-2662
 Plant, Keith 694-2656
 Fryer, Mike 695-2325

DALTON

Aanes, M 589-7443
 Clemensen, Brent..... 589-7471
 Edgerton, K & R 589-7458
 Kempf, L 589-7480
 Marthaler, Peggy..... 589-7438
 Tangen, Craig & Amy 589-7465
 Trudeau, Annette 589-7464

ERHARD

Chapman, K 842-5268
 Fouquette, Bob & Kerri..... 842-5270
 Sanchez, Fred 842-5406

FERGUS FALLS

Ahrens, P J 998-3805
 American Traditions Taxidermy 998-4115
 Ancich-Stratton, Darlene 998-3668
 Anderson, Scott & Heidi 998-3918
 Andrews, Mark 998-3459
 Bahn, William 998-3382
 Cox, L 998-3455
 Davis, Chad 998-3114
 Droogsma, Nathan 998-3312
 Hahn, Roger 998-3923
 Helland, Matthew 998-3511
 Holm, Shannon 998-3329
 Jesnowski, Janice 998-3607
 Klein, Adam & Marianna 998-3277
 Knoll, Elsie 998-3617
 Laber, John & McKincie 998-3375
 McCleery, J 998-3901
 McNinch, T 998-3110
 Mortenson, Steph 998-3284
 Murray, R 998-3468
 Ness, Rick 998-3915
 Norby, Mrs. Al 998-3921
 Peterson, Greg & Marilyn 998-3243
 Rotta, Chris & Kelly 998-3602
 Skogstad, Donald & Joyce 998-3450
 Stine, D 998-3087
 Stratton, Barry & Darlene 998-3622
 Svien, Rebecca 998-3073
 Tanner, C 998-3661
 Toso, Brooks & Sandra 998-3954

Verry, Mary E 998-3409
 Waldie, Todd 998-3274
 Walvatne, M 998-3638
 Zaves, A 998-3216

MAINE

Armstrong, Mark & Kim 495-2407
 Bogen, Richard & Janet 495-2405
 Bouma, C 495-2412
 Kaiser, Gary 495-2494
 Kiser, Greg 495-2409
 Loomer, Jacob 495-2418
 Morgan, Joseph 495-2391
 Tverberg, Tom 495-3617

UNDERWOOD

Bauck, Philip & Laurie 826-6850
 Butler, David 826-6941
 Gorr, Kurt & Cindy 826-6884
 Griffin, Jeremy & Carolyn 826-6876
 Kenyon, Steve & Denise 826-6859
 Klimp, Brad & April 826-6968
 Molgaard, Larry 826-6971
 Mortensen, Esther 826-6966
 Petersen, Deann M 826-6853
 Soby, John & Karen 826-6949
 Stommes, Joanne 826-6975

VINING

Risty, Ursula 769-4180
 Selvaag, Brian 769-4181

- * Food Support (food stamps)
- * Minnesota Family Investment Program (MFIP)
- * Low-Income Home Energy Assistance Program (LIHEAP)
- * Supplemental Security Income (SSI)
- * Federal Public Housing Assistance
- * Under 135% of Federal Poverty level

If you do not qualify under the above criteria, but live on a federally recognized reservation you can also qualify if you participate in one of the following:

- * Bureau of Indian Affairs General Assistance
- * Tribally Administered Temporary Assistance for Needy Families
- * Head Start (only for those meeting the income qualifying standard)
- * National School Lunch Program's free lunch program

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

Federal Lifeline Plan

You may qualify for a monthly federal Lifeline credit on your telephone bill if you are receiving benefits under one or more of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, or the Low-Income Home Energy Assistance Program.

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

**Valley Telephone
Company Customers**
Call 1-866-290-1729 for
Lifeline information
and applications.