

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JUNE 1, 2008**

Company: RT Communications, Inc.

Address: 130 S. 9<sup>th</sup> Street  
Worland, WY 82401

Telephone number: 307-347-7000

Company contact: Karen Devish

Study Area Code: 512251

Lifeline/Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.\* (See attached advertisement(s).)
- Letter to existing and new customers regarding the availability of Lifeline/Link Up.\* (See attached letter.)
- Company's Lifeline/Link Up information in directory.
- Company's Lifeline/Link Up information available on Company website. ([www.rtc.com.net](http://www.rtc.com.net))
- Company's information posted on USAC website.
- Other (describe): \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

\*Required

# Corporate Connection

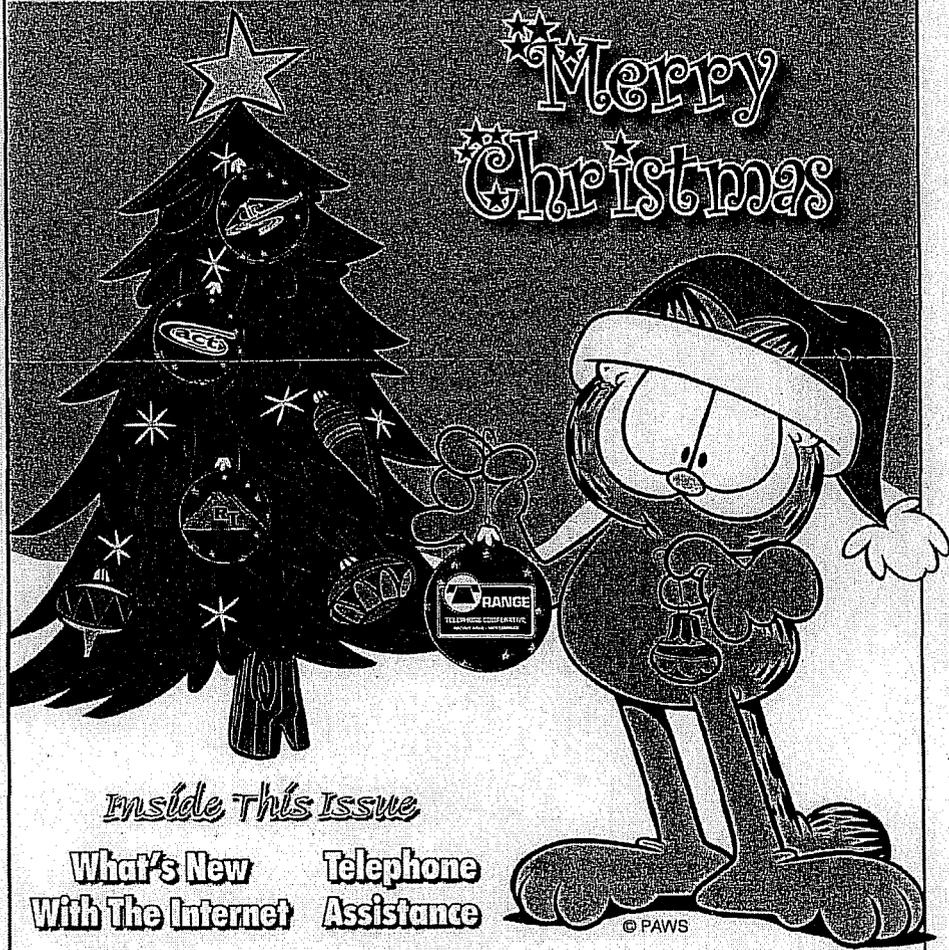
*More than just your phone company!*

VOLUME 1, ISSUE 1

RANGE FAMILY OF COMPANIES

DECEMBER 2006

## Merry Christmas



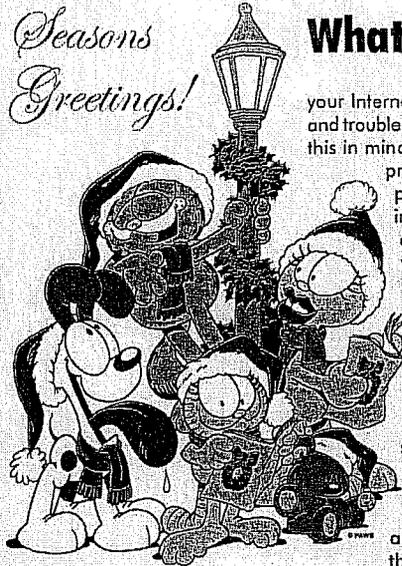
*Inside This Issue*

**What's New  
With The Internet**

**Telephone  
Assistance**

© PAWS

*Seasons  
Greetings!*



**W**e are pleased to announce some recent changes that are sure to improve your Internet experience. On October 31, 2006 we completed a transition of all back office services, such as email and web hosting to a more robust and feature rich platform.

From enhancements to our existing services, to new products and improved support from our new help desk, we truly feel that this transition will have a positive effect on your Internet experience.

In the future you can look forward to a new level of products and service from a name you've grown to trust. From the simplest email applications and advanced web services to a new and improved help desk, there will be something for everyone.

As always we want to make

## What's New With The Internet

your Internet experience as safe and trouble free as possible. With this in mind, we will continue to provide spam and virus protection on both inbound and outbound emails as a part of your basic service. We will also offer a suite of additional tools you may subscribe to as an added layer of protection and security.

These additional services include spyware and pop-up blockers, parental controls and even an anti-virus service that will protect your entire computer. A subscription to these services will eliminate the need to constantly monitor and renew subscriptions to other Anti-Virus software.

If a web page is in your future we will be offering a new product called Building Blocks that will make creating a website easy for even the novice Internet customer. With Building Blocks you can easily create a personal or business website with no additional development or programming fees. It's never been easier to share family photos or give your small business a world wide presence. Our online videos will take you step by step through

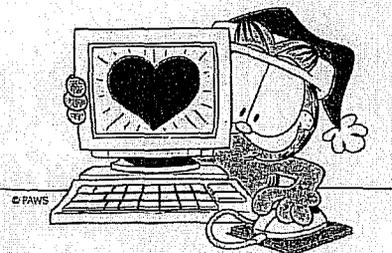
the creation process. We even have hundreds of templates available to further customize your space. There's never been a better time to carve out your piece of the World Wide Web.

**PLEASE NOTE:** As of November 1, 2006 your 24/7 support has a new telephone number. If you have questions or need Internet support, please call your local service provider:

ACT	1-866-615-5438
Rangeweb	1-866-615-5387
RT Connect	1-866-389-1565
DTE World	1-800-874-9527

As you can see, there are a lot of exciting changes coming. From enhancements to our existing services to new products like our anti-virus software and Building Blocks, we truly feel that this transition will have a positive effect on your Internet experience.

The Range Family of Companies has made it a priority to offer you the latest in technology. We are excited about the new services we can now offer and the improvements we have made to our existing services...making us more than just your phone company!



# Telephone Assistance Program Lifeline / Link Up

Lifeline and Link-Up are low-income support mechanisms that ensure that quality telecommunications services are available to low-income consumers at just, reasonable, and affordable rates. Since its inception, Lifeline/Link-Up has provided support for telephone service to millions of low-income consumers.

These programs provide for discounts to low-income households for both the initial

installation of phone service (Link-Up) and monthly phone bills (Lifeline).

To qualify for any of these programs, you must be a local phone customer in Wyoming and be eligible to receive benefits from one of the following programs: Medical Assistance Programs; Personal Opportunities with Employment Responsibilities (POWER); Food Stamps; Child Care; Prescription Drug

Program; or the Low Income Energy Assistance Program (LIEAP). If you think you are eligible to receive the benefits of these programs, you must apply with your local phone company. Applications are also available at Department of Family Services (DFS) field offices.

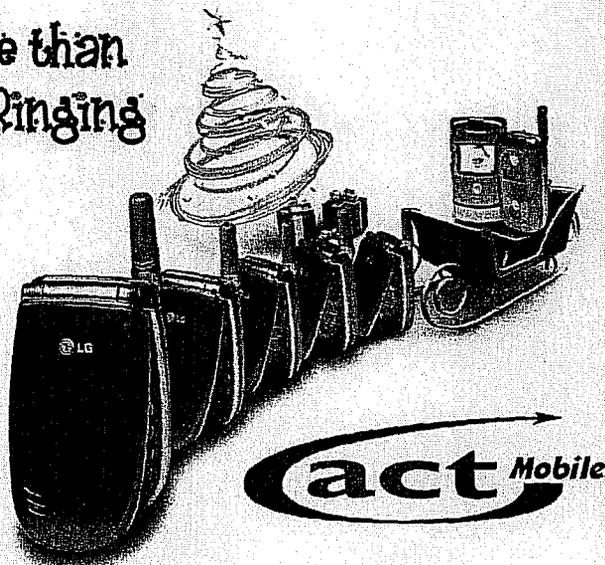
Please call RT Communications Customer Service Representatives at 800-647-9841 if you have any questions.

## There are More than Sleigh Bells Ringing this Holiday Season

This holiday season, get a cool new RAZR for only \$49.99 or a Motorola V323 Camera phone for only \$14.99! And now through Christmas you can make sure your whole family is covered with an ACT Mobile Share Plan. Get up to 5 more of these great phones at these incredible prices or get up to 5 FREE LG VX3280 flip phones for your share plan.

Offer available through December 31, 2006

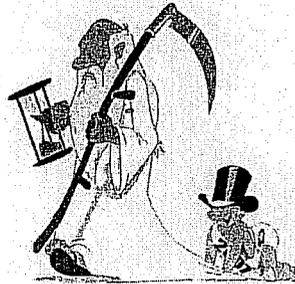
\* Offer subject to new customers only. A two-year contract is required. Taxes, service fees and coverage are not included. Subject to network.

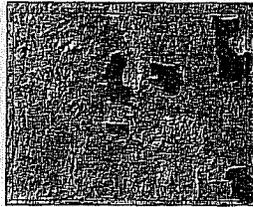




U.S. POSTAGE  
PAID  
PERMIT NO. 48  
PRESORTED  
STANDARD MAIL  
WORLAND, WY

IMPORTANT ANNOUNCEMENT  
INSIDE!





Approximate Service Area

Providing Modern  
Communications and  
Services To Our Customers!

[www.rcom.net](http://www.rcom.net)

## DO NOT CALL

The national Do-Not-Call Registry has been established to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain non-profit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost, either by telephone or via the internet. To register by telephone, call 888-382-1222. For TTY, call 866-290-4236.

You may also register, or obtain additional information, via the internet at [www.donotcall.gov](http://www.donotcall.gov).



### NATIONAL DO NOT CALL REGISTRY

[WWW.DONOTCALL.GOV](http://WWW.DONOTCALL.GOV)

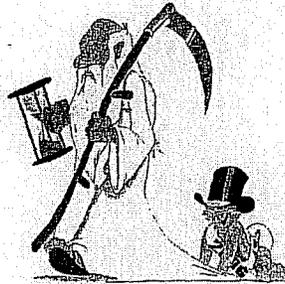
Some services may not be available in all exchanges.



130 South 9th Street  
Worland, WY 82401

U.S. POSTAGE  
PAID  
PERMIT NO. 48  
PRESORTED  
STANDARD MAIL  
WORLAND, WY

*IMPORTANT ANNOUNCEMENT  
INSIDE!*



APPLICATION FOR LINK UP AMERICA  
AND WYOMING TELEPHONE ASSISTANCE PROGRAM

Instructions: Please fill out the application form below and sign. Return to RT Communications, Inc., 130 So. 9<sup>th</sup> Street, Worland, WY 82401.

\_\_\_\_\_  
*Your Name (Please Print)*

\_\_\_\_\_  
*Your Title XIX Client ID #*

\_\_\_\_\_  
*Your Social Security Number*

\_\_\_\_\_  
*Your Telephone Number*

\_\_\_\_\_  
*Telephone Number Where You Can Be Reached*

\_\_\_\_\_  
*Street Address*

\_\_\_\_\_  
*City*

\_\_\_\_\_  
*State*

\_\_\_\_\_  
*Zip Code*

\_\_\_\_\_  
*Mailing Address*

\_\_\_\_\_  
*City*

\_\_\_\_\_  
*State*

\_\_\_\_\_  
*Zip Code*

Please check the type of assistance requested:

Link Up America

Telephone Assistance Program

I am a recipient of:

- |  |                              |                             |
|--|------------------------------|-----------------------------|
| 1. Personal Opportunities With Employment Responsibilities (POWER) | YES <input type="checkbox"/> | NO <input type="checkbox"/> |
| 2. Child Care  | YES <input type="checkbox"/> | NO <input type="checkbox"/> |
| 3. Medicaid  | YES <input type="checkbox"/> | NO <input type="checkbox"/> |
| 4. Minimum Medical Program   | YES <input type="checkbox"/> | NO <input type="checkbox"/> |
| 5. Food Stamps   | YES <input type="checkbox"/> | NO <input type="checkbox"/> |
| 6. Low Income Energy Assistance Program (LIEAP)                    | YES <input type="checkbox"/> | NO <input type="checkbox"/> |

The name on my RT Communications bill matches the name listed above.

YES  NO

I understand my signature below authorizes the Department of Family Services to release information regarding my eligibility for Link Up America and/or the Telephone Assistance Program to RT Communications, Inc. I also understand that RT Communications may release information to the Department of Family Services or its designee regarding my participation in the above programs.

\_\_\_\_\_  
*Your Signature*

\_\_\_\_\_  
*Date*

## LONG DISTANCE

# 1+

### Direct Distance Dialing

Direct dial if you wish to talk with anyone who answers. Rates for calls you dial yourself are lower than calls dialed by the operator. Charges begin when the called telephone is answered in person or by an automatic answering machine. You will be billed by the company that handles your call.

\*To call outside your local calling area Dial 1 + Area Code + Telephone number.

#### Long Distance Directory Assistance

- For assistance with numbers within the 307 Service Area that can't be reached without first dialing "1" Call 1411
- For assistance with numbers outside your Service Area, Dial 1411
- Inward WATS (800/888/877) numbers Dial 1+800+555+1212
- Area Code Information See pages 9-12 or dial "0" for OPERATOR

#### Equal Access Dialing Plan

- 0 Call will go to local operator
- 00 Call will go to Inter-exchange carrier operator.
- 0 + 307 + 7 digits Call will go to local operator to be routed to Local Operating Company facilities (InterLATA) or to inter-exchange carrier (InterLATA).
- 0 + 10 digits Call will go to Inter-exchange carrier's operator for handling and routing.
- 1+10 Digits Call will be handled by inter-exchange carrier.
- 10 +10 +3 Digit Carrier Code + 1 + 10 digits "Casual Dialing" call will be handled by inter-exchange carrier of choice.
- 1 + 411 Directory assistance for local or long distance calls.
- 1-800-647-9841 Local Repair Service.
- 1-800-538-8036 Local Repair After Hours.
- 911 Emergency Service.

LONG DISTANCE

### LIFELINE / LINK-UP / TOLL LIMITATION SERVICE

The Lifeline, Link-Up, Toll Limitation Service, and the Wyoming Telephone Assistance Program provide reduced phone bills for customers who are receiving benefits from one or more of the following programs: Medicaid, Food Stamps, Child Care, POWER (Personal Opportunities with Employment Responsibilities, LIEP (Low Income Energy Assistance Program), and minimum medical.

If you are participating in any of the programs listed, you are eligible for monthly telephone assistance. Please call your local telephone service provider for details.