

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JUNE 1, 2008**

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**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

Company: RC Services
Address: 205 Main St
New Effington, SD 57255

Telephone number: 605/637-5211
Company contact: Pamela Harrington - CEO
Wanda Heesch - Billing & Customer Care Mgr.
Study Area Code: 399010

Lifeline/Link Up Advertising/Outreach Activities:

- X Advertise in media of general distribution.* (See attached advertisement(s).)
- X Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)
- X Company's Lifeline/Link Up information in directory.
- Company's Lifeline/Link Up information available on Company website.
(www.companywebsiteaddress.com)
- Company's information posted on USAC website.
- Other (describe): _____

*Required



RC FAMILY OF COMPANIES

205 MAIN ST • PO BOX 197 • NEW EFFINGTON, SD 57255-0197
605-637-5211 • 800-256-6854 • FAX: 605-637-5302

Lifeline, Link Up, and Toll Limitation Service support provide discounts to eligible low-income consumers to help them establish and maintain telephone service. Note: Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$8.25 per month in discounts.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up, and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

(Continued on back of page)

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

2008 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines

Persons In Family or Household	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$14,040	\$17,550	\$16,146
2	\$18,900	\$23,625	\$21,735
3	\$23,760	\$29,700	\$27,324
4	\$28,620	\$35,775	\$32,913
5	\$33,480	\$41,850	\$38,502
6	\$38,340	\$47,925	\$44,091
7	\$43,200	\$54,000	\$49,680
8	\$48,060	\$60,075	\$55,269
For Each Additional Person, add	\$4,860	\$6,075	\$5,589

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed on the front page, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligibility)
- Tribal TANF

How do I apply to receive Lifeline, Link Up, and TLS support discounts?

To apply for Lifeline, Link Up, and TLS discounts please contact Roberts County Telephone Cooperative Association or RC Communications in New Effington, 605-637-5211 or 888-668-0877, for more information or application forms. You may also e-mail questions to customer@rcotel.net.

SECRET

Low Income Help to Home Owners

The Federal Housing Administration (FHA) has a special program to help low-income home owners. This program is designed to help home owners who are having difficulty making their mortgage payments. If you are a home owner and are having difficulty making your mortgage payments, you may be eligible for this program. For more information, contact your local FHA office.

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Contact the nearest FHA office for more information. The nearest FHA office is located at 1234 Main Street, New York, NY 10001. For more information, call 1-800-368-7234.

Vanderbilt University