

**Annual Report of Three River Telco Pursuant to  
Nebraska Administrative Code, Title 291, Chapter 5, § 009.04**

§ 009.04A1 Progress Report on Five-Year Plan

Due to the fact that Three River Telco (the "Company") is filing its initial five-year plan concurrent with the filing of this report, it is unable to report on progress towards a plan for a future time period. For additional information, see Confidential Response to § 009.04A1.

§ 009.04A2 Outage Report

None

§ 009.04A3 Unfulfilled Requests for Service

None within the Company's service area.

§ 009.04A4 Complaints

None.

§ 009.04A5 Consumer Protection/Service Quality Standards

The Company certifies that it is complying with all service quality standards and consumer protection rules pursuant to Nebraska Public Service Commission ("Commission") rules.

§ 009.04A6 Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2) and any applicable Commission rules.

§ 009.04A7 Local Usage

The Company certifies that it provides flat-rated local exchange service free of per minute charges.

§ 009.04A8 Equal Access

The Company certifies that it is providing equal access to long distance carriers.

§ 009.02A7 Demonstration of Ability of Three River Telco (the "Company") to Remain Functional in Emergency Situations

- **Back-up power**

Each of the Company's central offices is equipped with storage batteries for continued operation in the event of a loss of AC power. Fixed stand-by generators are located adjacent to each central office building. Portable generators are also available.

- **Re-routing of traffic around damaged facilities**

Should damage to the Company's facilities occur, repair technicians would restore service using emergency splice kits kept on hand for such types of service disruptions.

- **Traffic spikes**

The Company's switching equipment has overload protection consistent with industry standards and has been configured to manage traffic spikes.