

## Kolbo, Delaine

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**From:** Van Gerpen, Patty  
**Sent:** Monday, July 31, 2006 11:53 AM  
**To:** Douglas, Tina (PUC); Kolbo, Delaine; Zebroski, Carol  
**Subject:** FW: 811 - TC05-153

**ELECTRONICALLY FILED**  
**DATE**     JUL 31 2006    

Electronic filing for TC05-153

-----Original Message-----

**From:** Randy H. [mailto:rhoidek@venture.coop]  
**Sent:** Friday, July 28, 2006 10:36 AM  
**To:** Van Gerpen, Patty  
**Cc:** dprogers@riterlaw.com; richcoit@sdaonline.com; Randy O.  
**Subject:** 811 - TC05-153

Good Morning Patty,

I apologize for not responding to the Commission's order regarding the implementation of 811 dialing for One-Call. It was an unintentional oversight.

In my conversation this morning with Harlan Best, I indicated that I was uncertain exactly what the commission wanted...

I believe the question posed was when will Venture be able to implement 811. What I indicated to Mr. Best was, that from a technical standpoint, we could implement 811 dialing almost immediately. However, from an operational standpoint, we would like to delay the process as long as possible.

We have been using 811 as a way for customers and employees to contact the office for years. We have stopped advertising this number but it is still used occasionally.

So, in answer to you question, we would propose that the statewide implementation date be December 31, 2006. We will make the conversion on this date unless directed differently by the Commission.

Thanks and have a nice weekend,  
Randy

**Randy Houdek**  
**General Manager**  
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