



December 21, 2005

To Whom It May Concern:

One Call Systems, International, on behalf of the sixty-two One Call Centers in the United States, and Verizon Wireless, the nation's leading wireless provider, have agreed to deploy 811 abbreviated dialing throughout the country where Verizon Wireless provides wireless service. 811 will connect callers to state One Call notification systems for the purpose of providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 and the Federal Communications Commission's Order in CC Docket No. 92-105; FCC No 05-59 and appropriate state and local laws.

OCSI and VZW have agreed to a coordinated, national effort. This will avoid patchwork deployments and delays and will result in 811 being implemented quickly and efficiently throughout the Country, allowing 811 calls on Verizon Wireless' network to be quickly routed in most cases to the intended state one call center. OCSI and VZW have agreed to the following:

- OCSI accepts the responsibility for coordinating this implementation, including providing a current list of call centers, center coverage areas, and toll free and/or local free calling area numbers.
- OCSI will make sure that each call center is prepared to handle 811 calls forwarded to its center, or to transfer and/or redirect calls to adjacent call centers when wireless calls originate from areas outside of the state or the call center's area. This could be accomplished either by giving out the adjacent call center's number or transferring the caller, whatever the call center decides.
- VZW agrees to make its best effort to conform with the FCC order to route 811 calls to the call center serving the geographic area the call is initiated from, based on its switching system configuration.
- VZW will design 811 routing to best match up its switch coverage area to a call center area. Based on its switch coverage areas and state and/or call center boundaries VZW expects to be able to route the majority of calls to the intended call center in most cases.
- VZW and OCSI recognize that VZW's switch coverage areas will not match up exactly with state and/or call center boundaries and there will be cases where 811 calls will be routed from VZW's coverage areas outside the corresponding state and/or call center boundaries such that the calls will be routed to the wrong call center.

Since VZW and OCSI plan to implement 811 dialing in this manner throughout the country where Verizon Wireless provide wireless service, VZW will implement 811 dialing as described without contract and without charge. VZW plans to begin nationwide implementation in March 2006.

OCSI has reviewed the planned implementation described with all state One Call Centers and expects this letter to be shared by its members with state public utility commissions that might be considering 811 implementation matters to inform them of the plan.

OCSI thanks Verizon Wireless for stepping up to this public safety issue. The majority of One Call Centers are nonprofits that prevent needless damage to life and property as well as protecting critical service to their state consumers, businesses, public service, public safety, emergency services, and government.

A handwritten signature in black ink that reads "William G. Kiger".

William G. Kiger
Co-Chair
One Call Systems International
412-464-7111

A handwritten signature in black ink that reads "Francis Malnati, Jr.".

Francis Malnati, Jr.
Executive Director - Regulatory Matters
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