

labbies  
Staff  
398

## Claimants written disputes to the 3/20/07 notice to customers

**Claim 59** – Accept – On April 26, 2007, Claimant 59 submitted a written “Notice of Dispute and Request for Hearing”. The dispute identified a possible future claim on the proceeds that is to be litigated with a third party in the courts later this summer. Claimant requested the Commission hold an amount in reserve until the outcome of the litigation is known. Commission staff had numerous discussions with the claimant. On May 7, 2007, claimant submitted an email asking the dispute be withdrawn.

**Claim 356** – Deny – (Wireless Service). On April 17, 2007, Claimant 356 submitted a written “Notice of Dispute and Request for Hearing” stating he purchased an S&S bag phone [wireless service] as a substitute for land line long distance. He didn’t understand “how wireless service can be a reason for denial.” Staff called the individual and explained to him the Commission jurisdictional authority and that the sureties collected were for the issuing of the land line long distance service under the Certificate of Authority. The individual seemed to understand. Staff encouraged the individual to participate in the hearing. He indicated it was not worth his time for the little amount of money he would receive.