

K: 1/2

TC01-059

DOCKET NO.

In the Matter of— IN THE MATTER OF THE FILING BY
QWEST CORPORATION FOR
APPROVAL OF REVISIONS TO ITS
EXCHANGE AND NETWORK
SERVICES CATALOG

Public Utilities Commission of the State of South Dakota

DATE	MEMORANDA
6/11 01	Filed and Docketed,
6/14 01	Public Filing,
6/28 01	Letter Objecting to Filing from Dept of Human Services,
6/29 01	Motion to Intervene by Sprint,
7/3 01	Motion to Intervene by SD Dept of Human Services,
7/12 01	Order Granting Intervention,
7/26 01	Revised Tariff Sheets,
7/27 01	Order Granting Suspension,
8/7 01	Order for and Notice of Hearing,
8/7 01	Later Filed Motion to Intervene of the HELPLINE Center Inc.
8/8 01	Request for Confidential Treatment of Information;
8/8 01	Cost Studies;
8/13 01	Later Filed Motion to Intervene of the HELPLINE Center Inc.
8/22 01	Order Granting Intervention,
8/28 01	Amended Order for and Notice of Hearing;
8/30 01	Letter Requesting Withdrawal of Filing;
8/31 01	Revised Tariff Pages,
9/5 01	Order Cancelling Hearing,
9/14 01	Revised Tariff Pages,
9/27 01	Order Granting Appeal of Denials to Tariff,
9/27 01	Docket Closed.



June 11, 2001

Ms. Debra Elofson, Executive Director
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

FAX Received JUN 11 2001

RECEIVED

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Dear Ms. Elofson:

Qwest Corporation has attached for filing with the Commission the following pages from our Exchange and Network Services Catalog.

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The purpose of this filing is to introduce N11 service. The specific N11 services being deployed are 211 service, 311 service, 511 service and 711 service. Qwest requests these services be accorded a fully competitive status.

Pursuant to mandates issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211, 311, 511 and 711 codes have been assigned to facilitate network access to various types of information that the general public might have an interest in.

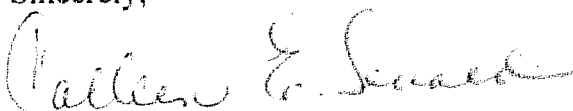
The use of each specific code is as follows:

- 211 – Public, health and community services
- 311 – Non-emergency police, fire and municipal business
- 511 – Road and traffic conditions
- 711 – Telecommunications relay services for the speech and hearing impaired

The Federal Communications Commission has mandated that all carriers implement 711 by October 1, 2001. Qwest is asking for an effective date as early as possible after June 29, 2001.

We would appreciate acknowledgment of receipt of this filing. A duplicate copy of this letter is attached for your convenience. If you have any questions, please call me on 605-335-4596.

Sincerely,



Colleen E. Sevold
Manager-Regulatory Affairs

Attachment

Qwest Corporation
Exchange and Network
Services Catalog

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1. APPLICATION AND REFERENCE

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

1. Description

211 Service ("211") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.

2. Terms and Conditions

- a. 211 Service is available in Qwest Corporation territory only. To provide 211 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 211 code.
- c. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.
- e. Directory listings may be provided for 211 under the terms, conditions, rates and charges specified in 5.7.1 of this Catalog.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

f. Access to 211 is not available to the following classes of service:

- 1+.
- 0+, 0-(credit card, third-party billing, collect calls).
- 101XXXX.

In addition, operator assisted calls to the 211 subscriber will not be completed.

- g. The 211 subscriber is restricted from selling or transferring the 211 code to an unaffiliated entity, either directly or indirectly.
- h. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 211 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 from areas where 211 Service is not provided will be advised that the service is not available from their number.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

- j. Disputes regarding geographic coverage by two or more 211 subscribers will be referred to the South Dakota Public Utilities Commission.
- k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 211 Service is provided where facilities permit.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

- n. The 211 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services provided by dialing 211.
- o. 211 will be provided under the following conditions:
 - (1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 211 without impairing the Company's general telephone service or telephone plant.
 - (2) The 211 subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service.
 - (3) The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
 - (4) Suspension of 211 Services is not allowed.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2.o. (Cont'd)

- (5) The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. At the Company's request, the 211 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 211 service.
- (6) The Company will provide both oral and written notification when a 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 211 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
- p. The following conditions apply if the 211 subscriber provides a pre-recorded announcement:
 - (1) The 211 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The Company's provision of access to the 211 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (3) The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 211 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

- q. The Company may take all legal and practical steps to disassociate it from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users.
- r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to the 211 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to 211 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	95.00
(3) Charge per call routed	0.05

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (Cont'd)

(N)

B. 311 Service

1. Description

311 Service (311) is a three-digit local dialing arrangement available in specified areas for the delivery of non-emergency local government services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 311 code is assigned for non-emergency local government services.

2. Terms and Conditions

- a. 311 Service is available in Qwest Corporation territory only. To provide 311 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 311 code.
- c. 311 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

- e. Directory listings may be provided for 311 under the terms, conditions, rates and charges specified in 5.7.1 of this Catalog.
- f. Access to 311 is not available to the following classes of service:
 - 1+,
 - 0+, 0-(credit card, third-party billing, collect calls),
 - 101XXXX,

In addition, operator assisted calls to the 311 subscriber will not be completed.

- g. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity, either directly or indirectly.
- h. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 311 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 311 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 311 from areas where 311 Service is not provided will be advised that the service is not available from their number.
- j. Disputes regarding geographic coverage by two or more 311 subscribers will be referred to the South Dakota Public Utilities Commission.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

- (N)
- k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 311 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 311 subscriber has failed to establish service or decides to discontinue service establishment, the 311 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 311 Service is provided where facilities permit.
- n. The 311 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach non-emergency local government services provided by dialing 311.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

o. 311 will be provided under the following conditions:

- (1) The 311 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to handle calls to 311 without impairing the Company's general telephone service or telephone plant.
- (2) The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
- (4) Suspension of 311 Services is not allowed.
- (5) The 311 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 311. If requested by the Company, the 311 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 311 service.
- (6) The Company will provide both oral and written notification when a 311 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 311 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

- p. The following conditions apply if the 311 subscriber provides a pre-recorded announcement:
- (1) The 311 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The provision of access to the 311 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
 - (3) The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 311 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

- q. The Company may take all legal and practical steps to disassociate itself from 311 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, its employees or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to the 311 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone or ZIP Codes can be provided where technically feasible.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 311 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 311 Service are as follows:

NONRECURRING
CHARGE

(1) Service Establishment Charge

- Per Point-to Number \$300.00

(2) Central Office Switch
Activation Charge

- Per Central Office Switch translated 95.00

(3) Charge per call routed 0.05

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10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (Cont'd)

(N)

C. 511 Service

1. Description

511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.

2. Terms and Conditions

- a. 511 Service is available in Qwest Corporation territory only. To provide 511 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This services if provided subject to the availability of the 511 code.
- c. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.
- e. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in 5.7.1 of this Catalog.

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10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

f. Access to 511 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls),
- 101XXXX.

In addition, operator assisted calls to the 511 subscriber will not be completed.

- g. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- h. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.

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10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

- j. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the South Dakota Public Utilities Commission.
- k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 511 Service is provided where facilities permit.
- n. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

a. 511 will be provided under the following conditions:

- (1) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant.
- (2) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
- (4) Suspension of 511 Service is not allowed.
- (5) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.
- (6) The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
SD2001-018

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

- p. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:
- (1) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - (3) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

- q. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- r. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to 511 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

NOTICE

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SD2001-018

Qwest Corporation
Exchange and Network
Services Catalog

Section 10
Page 37.21
Release 1
Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number
- b. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 511 Service are as follows:

**NONRECURRING
CHARGE**

(1) Service Establishment Charge

- Per Point-to Number

\$300.00

**(2) Central Office Switch
Activation Charge**

- Per Central Office Switch translated

05.00

(3) Charge per call routed

0.05

Qwest Corporation
Exchange and Network
Services Catalog

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Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (Cont'd)

D. 711 Services

1. Description

711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

2. Terms and Conditions

- a. 711 Service is available in Qwest Corporation territory only. To provide 711 access to end users in an independent company territory, or to a Competitive Local Access Carrier's (CLEC) end user, the 711 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 711 code.
- c. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.
- e. Directory listings may be provided for 711 at no charge.

Qwest Corporation
Exchange and Network
Services Catalog

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State of South Dakota
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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont'd)

f. Access to 711 is not available to the following classes of service:

- 0-(credit card, third-party billing, collect calls),
- 101XXXX.

In addition, operator assisted calls to the 711 subscriber will not be completed.

- g. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
- h. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.

Qwest Corporation
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Page 37.24
Release 1
Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont'd)

- j. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 711 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- k. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- l. 711 Service is provided where facilities permit.
- m. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont'd)

n. 711 will be provided under the following conditions:

- (1) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.
- (2) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
- (4) Suspension of 711 Services is not allowed.
- (5) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
- (6) The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont'd)

- o. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:
- (1) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (3) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- p. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Catalog. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- r. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

SD2001-018

Qwest Corporation
Exchange and Network
Services Catalog

SECTION 10
Page 37.27
Release 1
Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D. 711 Services (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. The charge per call routed shall be waived until such time as a new contract for the provision of Telecommunications Relay Service (TRS) in this state is negotiated between the 711 customer (TRS provider) and the appropriate agency.
- e. Charges applicable to the 711 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	95.00
(3) Charge per call routed	0.05

South Dakota Public Utilities Commission

WEEKLY FILINGS

For the Period of June 7, 2001 through June 13, 2001

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five business days of this filing. Phone: 605-773-3705 Fax: 605-773-3809

TELECOMMUNICATIONS

TC01-055 In the Matter of the Application of KMC Data, LLC for a Certificate of Authority to Provide Interexchange Telecommunications Services and Local Exchange Services in South Dakota.

KMC Data, LLC is seeking a Certificate of Authority to provide interexchange and local exchange telecommunication services in South Dakota. The applicant intends to provide services on a facilities based and resale basis.

Staff Analyst: Keith Senger
Staff Attorney: Karen Cremer
Date Docketed: 06/06/01
Intervention Deadline: 06/29/01

TC01-056 In the Matter of the Application of Global Crest Communications, Inc. for a Certificate of Authority to Provide Interexchange Telecommunications Services in South Dakota.

Global Crest Communications, Inc. (Global Crest) is seeking a Certificate of Authority to provide interexchange telecommunications services throughout South Dakota. Global Crest intends to offer resold 1+ and 101XXXX outbound dialing, 800/888 toll-free inbound dialing, directory assistance, data services, travel card service and prepaid calling card service.

Staff Analyst: Heather Forney
Staff Attorney: Kelly Frazier
Date Docketed: 06/07/01
Intervention Deadline: 06/29/01

TC01-057 In the Matter of the Application of Network US, Inc. d/b/a CA Affinity for a Certificate of Authority to Provide Interexchange Telecommunications Services in South Dakota.

Network US, Inc. d/b/a CA Affinity (Affinity) is seeking a Certificate of Authority to provide interexchange telecommunications services throughout South Dakota. Affinity intends to offer Message Toll Service, Incoming 800/888, and Travel Card Services.

Staff Analyst: Heather Forney
Staff Attorney: Kelly Frazier
Date Docketed: 06/08/01
Intervention Deadline: 06/29/01

TC01-058 In the Matter of the Application of Telefyne Incorporated for a Certificate of Authority to Provide Interexchange Telecommunications Services in South Dakota.

Telefyne Incorporated has filed an application for a Certificate of Authority to provide interexchange telecommunications services in South Dakota. Telefyne is a reseller and intends to offer interexchange services, including 1+ and 101XXXX outbound dialing, 800/888 toll-free inbound dialing, directory assistance, data services, travel card service, and prepaid calling card service throughout South Dakota.

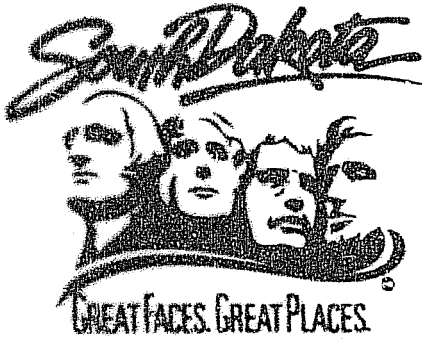
Date Docketed: 06/13/01
Intervention Deadline: 06/29/01

TC01-063 In the Matter of the Filing for Approval of a SPOP Amendment to an Interconnection Agreement between Qwest Corporation and McLeodUSA Telecommunications Services, Inc.

On June 13, 2001 the Commission received a filing for approval of an Amendment re Single Point of Presence (SPOP) to the Local Interconnection Agreement between McLeodUSA Telecommunications Services, Inc. (McLeodUSA) and Qwest Corporation (Qwest) f/k/a US West Communications, Inc.. According to the parties the agreement is a negotiated agreement with the parties adopting the negotiated interconnection agreement between McLeodUSA and Qwest which was approved by the Commission effective July 23, 1999 in Docket TC99-057. The Amendment is made in order to add terms and conditions for Single Point of Presence (SPOP) in the LATA to the Agreement, as set forth in Attachment 1 and Exhibit A attached to the Amendment. Any party wishing to comment on the agreement may do so by filing written comments with the Commission and the parties to the agreement no later than July 3, 2001. Parties to the agreement may file written responses to the comments no later than twenty days after the service of the initial comments.

Staff Attorney: Kelly Frazier
Date Docketed: 06/13/01
Initial Comments Due: 07/03/01

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DEPARTMENT OF HUMAN SERVICES

DIVISION OF REHABILITATION SERVICES

Hillsview Properties Plaza

3800 East Highway 34, %500 E Capitol

Pierre, South Dakota 57501-5070

Phone: (605) 773-3195

FAX: (605) 773-5483 TTY: (605) 773-4547

www.state.sd.us/dhs/drs

June 27, 2001

RECEIVED

South Dakota Public Utilities Commission JUN 28 2001

500 East Capitol
State Capitol Building
Pierre, SD 57501


SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Re: Filing by Quest Corporation
TC01-59

This letter is in objection to the filing by the Quest Corporation to file revisions to its Exchange and Networks Catalog for approval of proposed revisions to N11 service. As the state agency responsible for assisting with 711 implementation in South Dakota, the Division of Rehabilitation Services (DRS) has been assisting public and private entities with implementation requirements to promote compliance with FCC Docket No. 92-105. DRS fully supports the implementation of 711 and applauds the efforts to date of all companies. Furthermore, DRS supports implementation of all N11 services in South Dakota.

The objection is specific to the Quest proposal to access a fee of \$.05 for every N11 call routed. There is no cost basis associated with this amount. Applying this same charge per call to the 711 number specifically appears to be excessive as all information we have gathered suggests minimal costs. DRS does not object to the Service Establishment Charge nor to the Central Office Switch Charge.

We specifically request that this proposed tariff be delayed until actual cost data can be established. We are not aware of this tariff surcharge being requested in any other states served by Quest. Thank you for your attention to this matter.

Sincerely,

Grady Kickul
Division Director

Tieszen Law Office, LLP

506 East Capitol, Suite 300
P.O. Box 530
Pierre, South Dakota 57501-0530
e-mail: tieszenlaw@usa.net

605-224-1500 FAX 605-224-1600

Richard P. Tieszen
Thomas H. Harmon
Karl L. Engle

June 28, 2001

Rolayne Wiest
General Counsel
South Dakota Public Utilities Commission
500 East Capitol
Pierre, SD 57501-5070

RECEIVED

JUN 29 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Re: **Qwest Telecommunications Tariff Amendment**
Docket No. TC-01-059
Our File No. 96.840

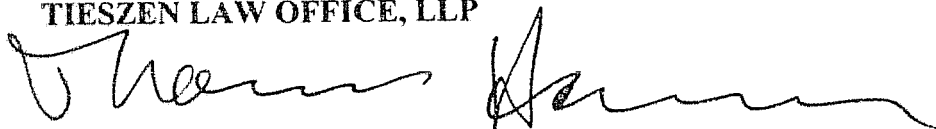
Dear Ms. Wiest:

Enclosed for filing in the above-referenced matter is the Motion to Intervene on behalf of Sprint in the above-referenced docket. By copy of this letter and its enclosure, I am providing service by mail upon Qwest as shown in the Certificate of Service.

I thank you for your attention to this matter.

Sincerely,

TIESZEN LAW OFFICE, LLP



Thomas H. Harmon

THH:mm

Enclosure - Motion to Intervene

cc w/enc: Client
Thomas J. Welk

**BEFORE THE PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA**

IN RE:)	DOCKET #TC-01-059
QWEST TELECOMMUNICATIONS')	
TARIFF AMENDMENT)	MOTION TO INTERVENE

COMES NOW, Sprint Communications, L.P. by and through its attorneys of record, Richard P. Tieszen, Thomas H. Harmon, and Karla L. Engle, Tieszen Law Office, LLP, and pursuant to SDCL 1-26-17.1 and moves the Commission for leave to Intervene in the above-captioned docket.

In support of this Motion to Intervene, Sprint submits that it has a pecuniary interest which would be directly and immediately effected by the Commission's Order to be issued in the above-captioned matter. Specifically, Sprint is involved in the 711 Telecommunications Relay Services aspect of Petitioner Qwest's filing.

Pursuant to the Commission's Order, this Motion for Intervention is timely filed and Movant Sprint respectfully requests of the Commission that its intervention be allowed.

Dated this 29th day of June, 2001, at Pierre, South Dakota.

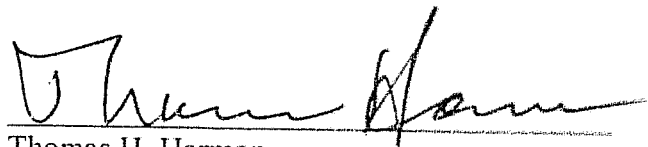
Respectfully submitted.

SPRINT COMMUNICATIONS, L.P.

RECEIVED

JUN 29 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION



Thomas H. Harmon
Tieszen Law Office
306 East Capitol, Suite 300
P.O. Box 550
Pierre, South Dakota 57501-0550
Telephone: (605) 224-1500

**BEFORE THE PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA**

IN RE:) **DOCKET #TC-01-059**
QWEST TELECOMMUNICATIONS')
TARIFF AMENDMENT) **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that true and correct copy of the Motion to Intervene in the above-captioned matter were served by first class United States mail, postage prepaid, upon

Thomas J. Welk
Boyce, Murphy, McDowell &
Greenfield
P.O. Box 5015
Sioux Falls, SD 57117-5015

Dated this 29th day of June, 2001, at Pierre, South Dakota.

Respectfully submitted,
SPRINT COMMUNICATIONS, L.P.



Thomas H. Harmon
Tieszen Law Office
306 East Capitol, Suite 300
P.O. Box 550
Pierre, South Dakota 57501-0550
Telephone: (605) 224-1500

BEFORE THE PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA

IN RE:) DOCKET #TC-01-059
QWEST TELECOMMUNICATIONS')
TARIFF AMENDMENT) MOTION TO INTERVENE

COMES NOW, South Dakota Department of Human Services, by and through its attorney of record, Lynne A. Valenti, and pursuant to SDCL 1-26-17.1 and moves the Commission for leave to Intervene in the above-captioned docket.

In support of this Motion to Intervene, the South Dakota Department of Human Services submits that it has a pecuniary interest which would be directly and immediately effected by the Commission's Order to be issued in the above-captioned matter. Specifically, the South Dakota Department of Human Services is involved in the 711 Telecommunications Relay Services aspect of Petitioner Qwest's filing.

Pursuant to the Commission's Order, this Motion for Intervention is timely filed and Movant South Dakota Department of Human Services respectfully requests of the Commission that its intervention be allowed.

Dated this 3rd day of July, 2001, at Pierre, South Dakota

Respectfully submitted,

SOUTH DAKOTA DEPARTMENT OF HUMAN SERVICES

RECEIVED

JUL 05 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION



Lynne A. Valenti
Special Assistant, Attorney General
South Dakota Department of Human Services
3800 E Hwy 34, c/o 500 E Capitol
Pierre, SD 57501-5070
Telephone: (605) 773-5990

FAX Received JUL 03 2001

**BEFORE THE PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA**

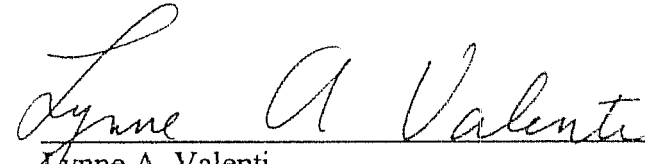
IN RE:)	DOCKET #TC-01-059
QWEST TELECOMMUNICATIONS')	
TARIFF AMENDMENT)	CERTIFICATE OF SERVICE

The undersigned hereby certifies that true and correct copy of the Motion to Intervene in the above- captioned matter were served by first class United States mail, postage prepaid, upon

Thomas J. Welk
Boyce, Murphy, McDowell &
Greenfield
P.O. Box 5015
Sioux Falls, SD 57117-5015

Dated this 3rd day of July, 2001, at Pierre, South Dakota.

Respectfully submitted,
SOUTH DAKOTA DEPARTMENT OF HUMAN SERVICES



Lynne A. Valenti
Special Assistant, Attorney General
South Dakota Department of Human Services
3800 E Hwy 34, c/o 500 E Capitol
Pierre, SD 57501-5070
Telephone: (605) 773-5990

**BEFORE THE PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA**

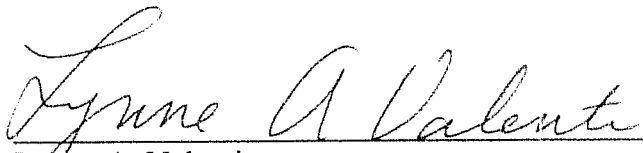
IN RE: QWEST TELECOMMUNICATIONS' TARIFF AMENDMENT)))	DOCKET #TC-01-059 CERTIFICATE OF SERVICE
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The undersigned hereby certifies that true and correct copy of the Motion to Intervene in the above- captioned matter were served by first class United States mail, postage prepaid, upon

Richard P. Tieszen
Thomas H. Harmon
Karla L. Engle
Tieszen Law Office, LLP
306 East Capitol, Suite 300
P.O. Box 550
Pierre, South Dakota 57501-0550

Dated this 3rd day of July, 2001, at Pierre, South Dakota.

Respectfully submitted,
SOUTH DAKOTA DEPARTMENT OF HUMAN SERVICES



Lynne A. Valenti
Special Assistant, Attorney General
South Dakota Department of Human Services
3800 E Hwy 34, c/o 500 E Capitol
Pierre, SD 57501-5070
Telephone: (605) 773-5990

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY QWEST)	ORDER GRANTING
CORPORATION FOR APPROVAL OF)	INTERVENTION
REVISIONS TO ITS EXCHANGE AND)	
NETWORK SERVICES CATALOG)	TC01-059

On June 11, 2001, the South Dakota Public Utilities Commission (Commission) received a filing from Qwest Corporation (Qwest) for approval of revisions to its Exchange and Network Services Catalog. The purpose of the filing is to introduce N11 service. The specific N11 services being deployed are 211 service, 311 service, 511 service and 711 service. Qwest requests these services be accorded a fully competitive status. Qwest is asking for an effective date as early as possible after June 29, 2001.

On June 14, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of June 29, 2001, to interested individuals and entities. A Motion to Intervene was received from Sprint Communications Company L.P. (Sprint) on June 29, 2001, and a late filed Motion to Intervene was received from the South Dakota Department of Human Services (Human Services) on July 3, 2001.

The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31 and ARSD 20:10:01:15.05.

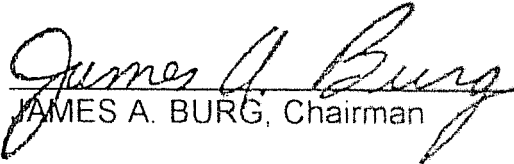
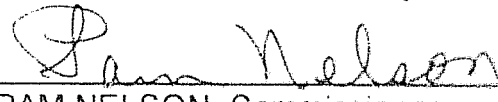
At a regularly scheduled meeting of July 10, 2001, the Commission found that the Motions to Intervene demonstrated good cause to grant intervention. It is therefore

ORDERED, that the Motions to Intervene of Sprint and Human Services are hereby granted.

Dated at Pierre, South Dakota, this 12th day of July, 2001.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By <u><i>Alaine Kalbo</i></u>
Date <u><i>7/13/01</i></u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

 JAMES A. BURG, Chairman
 PAM NELSON, Commissioner

Qwest Corporation
122 South Dakota Avenue
Sioux Falls, SD 57104

TC01-059



July 25, 2001

Ms. Heather Forney
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

Dear Heather:

I have attached revised pages to the Exchange and Network Service Catalog that reflect changes in the rates for N11 service. Please destroy the pages previously sent. I have also attached the nonrecurring costs and the recurring costs associated with this service.

~~These costs are considered proprietary and confidential.~~

If you have any questions, please call me on 335-4596.

Sincerely,

Colleen E. Sevold
Manager-Policy & Law

RECEIVED

JUL 26 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Qwest Corporation
Exchange and Network
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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

(N)

10.11.3 211 SERVICE

A. 211 Service

1. Description

211 Service ("211") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.

2. Terms and Conditions

- a. 211 Service is available in Qwest Corporation territory only. To provide 211 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 211 code.
- c. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.
- e. Directory listings may be provided for 211 under the terms, conditions, rates and charges specified in 5.7.1 of this Catalog.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

(N)

f. Access to 211 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 211 subscriber will not be completed.

- g. The 211 subscriber is restricted from selling or transferring the 211 code to an unaffiliated entity, either directly or indirectly.
- h. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 211 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 from areas where 211 Service is not provided will be advised that the service is not available from their number.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

- j. Disputes regarding geographic coverage by two or more 211 subscribers will be referred to the South Dakota Public Utilities Commission.
- k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 211 Service is provided where facilities permit.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

- (N)
- n. The 211 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services provided by dialing 211.
 - o. 211 will be provided under the following conditions:
 - (1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 211 without impairing the Company's general telephone service or telephone plant.
 - (2) The 211 subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service.
 - (3) The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
 - (4) Suspension of 211 Services is not allowed.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2.o. (Cont'd)

- (5) The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. At the Company's request, the 211 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 211 service.
- (6) The Company will provide both oral and written notification when a 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 211 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
- p. The following conditions apply if the 211 subscriber provides a pre-recorded announcement:
 - (1) The 211 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The Company's provision of access to the 211 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (3) The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 211 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2. (Cont'd)

- q. The Company may take all legal and practical steps to disassociate it from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users.
- r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to the 211 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 211 SERVICE

A. 211 Service (Cont'd)

(N)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to 211 Service are as follows:

**NONRECURRING
CHARGE**

(1) Service Establishment Charge

- Per Point-to Number

\$300.00

**(2) Central Office Switch
Activation Charge**

- Per Central Office Switch translated

10.00

(3) Charge per call routed

0.02

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10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (Cont'd)

(N)

B. 311 Service

1. Description

311 Service (311) is a three-digit local dialing arrangement available in specified areas for the delivery of non-emergency local government services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 311 code is assigned for non-emergency local government services.

2. Terms and Conditions

- a. 311 Service is available in Qwest Corporation territory only. To provide 311 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 311 code.
- c. 311 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

(N)

e. Directory listings may be provided for 311 under the terms, conditions, rates and charges specified in 5.7.1 of this Catalog.

f. Access to 311 is not available to the following classes of service:

- 1+.
- 0+, 0-(credit card, third-party billing, collect calls).
- 101XXXX.

In addition, operator assisted calls to the 311 subscriber will not be completed.

g. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity, either directly or indirectly.

h. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 311 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 311 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 311 from areas where 311 Service is not provided will be advised that the service is not available from their number.

j. Disputes regarding geographic coverage by two or more 311 subscribers will be referred to the South Dakota Public Utilities Commission.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

(N)

- k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 311 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 311 subscriber has failed to establish service or decides to discontinue service establishment, the 311 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 311 Service is provided where facilities permit.
- n. The 311 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach non-emergency local government services provided by dialing 311.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

(N)

o. 311 will be provided under the following conditions:

- (1) The 311 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to handle calls to 311 without impairing the Company's general telephone service or telephone plant.
- (2) The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
- (4) Suspension of 311 Services is not allowed.
- (5) The 311 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 311. If requested by the Company, the 311 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 311 service.
- (6) The Company will provide both oral and written notification when a 311 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 311 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

(N)

- p. The following conditions apply if the 311 subscriber provides a pre-recorded announcement:
- (1) The 311 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The provision of access to the 311 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
 - (3) The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 311 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

(N)

- q. The Company may take all legal and practical steps to disassociate itself from 311 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, its employees or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to the 311 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone or ZIP Codes can be provided where technically feasible.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service (Cont'd)

(N)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 311 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 311 Service are as follows:

**NONRECURRING
CHARGE**

(1) Service Establishment Charge

- Per Point-to Number **\$300.00**

**(2) Central Office Switch
Activation Charge**

- Per Central Office Switch translated **30.00**

(3) Charge per call routed **0.02**

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (Cont'd)

(N)

C. 511 Service

1. Description

511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.

2. Terms and Conditions

- a. 511 Service is available in Qwest Corporation territory only. To provide 511 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This services if provided subject to the availability of the 511 code.
- c. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.
- e. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in 5.7.1 of this Catalog.

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10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

(N)

f. Access to 511 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls).
- 101XXXX,

In addition, operator assisted calls to the 511 subscriber will not be completed.

- g. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- h. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

(N)

- j. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the South Dakota Public Utilities Commission.
- k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 511 Service is provided where facilities permit.
- n. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.

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10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

(N)

o. 511 will be provided under the following conditions.

- (1) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant.
- (2) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
- (4) Suspension of 511 Service is not allowed.
- (5) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.
- (6) The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE
SD2001-018

**Qwest Corporation
Exchange and Network
Services Catalog**

**SECTION 10
Page 37.19
Release 1
Effective: 1**

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

(N)

- p. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:
- (1) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
 - (3) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE
SD2001-018

Qwest Corporation
Exchange and Network
Services Catalog

SECTION 10
Page 37.20
Release 1
Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

(N)

- q. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- r. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to 511 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE
SD2001-018

Qwest Corporation
Exchange and Network
Services Catalog

SECTION 10
Page 37.21
Release 1
Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service (Cont'd)

(24)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 511 Service are as follows:

NONRECURRING
CHARGE

(1) Service Establishment Charge

- Per Point-to Number \$100.00

(2) Central Office Switch
Activation Charge

- Per Central Office Switch translated 30.00

(3) Charge per call routed 0.02

Qwest Corporation
Exchange and Network
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State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (Cont'd)

(N)

D. 711 Services

1. Description

711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

2. Terms and Conditions

- a. 711 Service is available in Qwest Corporation territory only. To provide 711 access to end users in an independent company territory, or to a Competitive Local Access Carrier's (CLEC) end user, the 711 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 711 code.
- c. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Catalog.
- e. Directory listings may be provided for 711 at no charge.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE
SD2001-018

**Qwest Corporation
Exchange and Network
Services Catalog**

**SECTION 10
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Release 1
Effective: 1**

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont'd)

f. Access to 711 is not available to the following classes of service:

- 0-(credit card, third-party billing, collect calls).
- 101XXXX.

In addition, operator assisted calls to the 711 subscriber will not be completed.

- g. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
- h. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE
SD2001-018

**Qwest Corporation
Exchange and Network
Services Catalog**

**SECTION 10
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Effective: 1**

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont'd)

(N)

- j. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 711 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- k. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- l. 711 Service is provided where facilities permit.
- m. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
SD2001-018

Qwest Corporation
Exchange and Network
Services Catalog

SECTION 10
Page 37.25
Release 1
Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

D.2. (Cont'd)

(N)

n. 711 will be provided under the following conditions:

- (1) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.
- (2) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
- (4) Suspension of 711 Services is not allowed.
- (5) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
- (6) The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
SD2001-018

Qwest Corporation
Exchange and Network
Services Catalog

SECTION 10
Page 37.26
Release 1
Effective: }

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont'd)

(N)

- o. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:
 - (1) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (2) The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (3) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (4) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- p. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Catalog. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- r. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation
Exchange and Network
Services Catalog

SECTION 10
Page 37.27
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Effective: 1

State of South Dakota
Issued: 6-11-2001

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D. 711 Services (Cont'd)

(No)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. The charge per call routed shall be waived until such time as a new contract for the provision of Telecommunications Relay Service (TRS) in this state is negotiated between the 711 customer (TRS provider) and the appropriate agency.
- e. Charges applicable to the 711 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	30.00
(3) Charge per call routed	0.01

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
SD2001-018

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY QWEST)	ORDER GRANTING
CORPORATION FOR APPROVAL OF)	SUSPENSION
REVISIONS TO ITS EXCHANGE AND)	
NETWORK SERVICES CATALOG)	TC01-059

On June 11, 2001, the South Dakota Public Utilities Commission (Commission) received a filing from Qwest Corporation (Qwest) for approval of revisions to its Exchange and Network Services Catalog. The purpose of the filing is to introduce N11 service. The specific N11 services being deployed are 211 service, 311 service, 511 service and 711 service. Qwest requests these services be accorded a fully competitive status. Qwest is asking for an effective date as early as possible after June 29, 2001.

On June 14, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of June 29, 2001, to interested individuals and entities. A Motion to Intervene was received from Sprint Communications Company L.P. (Sprint) on June 29, 2001, and a late filed Motion to Intervene was received from the South Dakota Department of Human Services (Human Services) on July 3, 2001. On July 10, 2001, the Commission granted intervention to Sprint and Human Services.

At a regularly scheduled meeting of July 24, 2001, Commission Staff requested that the tariff sheets that were filed on June 11, 2001, be suspended pursuant to SDCL 49-31-12.4 (2). Sprint and Human Services also requested that the tariffs be suspended. Qwest stated that it did not object to the suspension, noting that the FCC mandated that 711 service be implemented by October 1, 2001.

The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31 and ARSD 20:10:01:15.05.

The Commission unanimously voted to suspend the tariff sheets filed on June 11, 2001, until September 30, 2001. It is therefore

ORDERED, that the tariff sheets filed on June 11, 2001, are hereby suspended until September 30, 2001.

Dated at Pierre, South Dakota, this 27th day of July, 2001

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon

By

Date

Alaine Kalbo
8/3/01

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY QWEST)	ORDER FOR AND NOTICE
CORPORATION FOR APPROVAL OF)	OF HEARING
REVISIONS TO ITS EXCHANGE AND)	
NETWORK SERVICES CATALOG)	TC01-059

On June 11, 2001, the South Dakota Public Utilities Commission (Commission) received a filing from Qwest Corporation (Qwest) for approval of revisions to its Exchange and Network Services Catalog. The purpose of the filing is to introduce N11 services. The specific N11 services being deployed are 211 service, 311 service, 511 service and 711 service. Qwest requests these services be accorded a fully competitive status. Qwest is asking for an effective date as early as possible after June 29, 2001.

On June 14, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of June 29, 2001, to interested individuals and entities. A Motion to Intervene was received from Sprint Communications Company L.P. (Sprint) on June 29, 2001, and a late filed Motion to Intervene was received from the South Dakota Department of Human Services (Human Services) on July 3, 2001. On July 10, 2001, the Commission granted intervention to Sprint and Human Services.

At a regularly scheduled meeting of July 24, 2001, Commission Staff requested that the tariff sheets that were filed on June 11, 2001, be suspended pursuant to SDCL 49-31-12.4 (2). Sprint and Human Services also requested that the tariffs be suspended. Qwest stated that it did not object to the suspension, noting that the FCC mandated that 711 service be implemented by October 1, 2001. The Commission unanimously voted to suspend the tariff sheets filed on June 11, 2001, until September 30, 2001.

The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31, specifically 49-31-1.1, 49-31-3, 49-31-4, 49-31-7, 49-31-7.1, 49-31-11, 49-31-12, 49-31-12.1, 49-31-12.2, and 49-31-12.4.

A hearing shall be held on September 7, 2001, beginning at 8:30 A.M., in Room 412 of the State Capitol Building, 500 E. Capitol, Pierre, South Dakota. All persons testifying will be subject to cross-examination by the parties.

The issue at the hearing is whether Qwest's proposed tariff sheets introducing 211 service, 311 service, 511 service, and 711 service shall be approved, disapproved, or approved with modifications.

The hearing shall be an adversary proceeding conducted pursuant to SDCL Chapter 1-26. All parties have the right to be present and to be represented by an attorney. These rights and other due process rights shall be forfeited if not exercised at the hearing. If you or your representative fail to appear at the time and place set for the

hearing, the Final Decision will be based solely on the testimony and evidence provided, if any, during the hearing or a Final Decision may be issued by default pursuant to SDCL 1-26-20. After the hearing, the Commission will consider all evidence and testimony that was presented at the hearing. The Commission will then enter Findings of Fact, Conclusions of Law, and a Final Decision regarding this matter. As a result of the hearing, the Commission shall determine whether Qwest's proposed tariff sheets introducing 211 service, 311 service, 511 service, and 711 service shall be approved, disapproved, or approved with modifications. The Commission's Final Decision may be appealed by the parties to the state Circuit Court and the state Supreme Court as provided by law. It is therefore

ORDERED, that a hearing shall be held at the time and place specified above on the issue of whether Qwest's proposed tariff sheets introducing 211 service, 311 service, 511 service, and 711 service shall be approved, disapproved, or approved with modifications.

Pursuant to the Americans with Disabilities Act, this hearing is being held in a physically accessible location. Please contact the Public Utilities Commission at 1-800-332-1782 at least 48 hours prior to the hearing if you have special needs so arrangements can be made to accommodate you.

Dated at Pierre, South Dakota, this 7th day of August, 2001

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: Aldine Kalbs

Date: 8/7/01

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner



HELP!Line • Child Care HELP!Line • Volunteer HELP!Line • Big Brothers Big Sisters

*Strengthening individuals, families and communities by
bridging people with resources and support*

August 7, 2001

Ms. Debra Elofson
Executive Director
South Dakota Public Utilities Commission
State Capitol Building
500 E. Capitol Avenue
Pierre, SD 57501

Re: TC01-059

Dear Ms. Elofson:

Enclosed for filing are an original and four copies of a Late Filed Motion to Intervene of the HELP!Line Center, Inc. in Docket No. TC01-059, the filing by Qwest Corporation to introduce N11 service. The specific N11 services to be deployed 211 – public, health, and community services; 311 – non-emergency police, fire, and municipal business; 511 – road and traffic conditions; and 711 – telecommunications relay service for the speech and hearing impaired.

Sincerely,

A handwritten signature in cursive script, appearing to read "Carol Muller".

Carol Muller
Executive Director

A handwritten signature in cursive script, appearing to read "Janet Kittams-Lalley".

Janet Kittams-Lalley
HELP!Line Services & Clinical Director

RECEIVED

AUG 09 2001

FAX Received AUG 07 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

STATE OF SOUTH DAKOTA
BEFORE THE
PUBLIC UTILITIES COMMISSION

In the Matter of the Application of)
Qwest Corporation for Approval of)
N11 Services in South Dakota)

Docket No. TC01-059

**LATE FILED MOTION TO INTERVENE
OF THE HELPILINE CENTER, INC.**

This Late Filed Motion to Intervene of the HELPIline Center, Inc. (the "Center") is hereby submitted in this Docket, pursuant to ARSD 20:10:01:15.02, to present the interests of the Center and other potential 211 service providers in communities in South Dakota. Approving this Motion will not interfere with the hearing date scheduled for September 7, 2001, and will not prejudice any party, as it raises concerns already raised by other intervenors.

The Center has been identified as the recipient of the 211 phone number in the Sioux Falls area. 211 is designed to serve the general public providing information on community and social services, such as connecting callers with food, clothing or shelter. The cost per call that Qwest Corporation has proposed would be difficult to support as a non-profit agency with a limited budget financed by dollars from the United Way, local governments and individual donations. While the enhancement of offering 211 and other services will simplify useful contacts for individuals, the burden that the potential cost per call places on participating agencies, such as the Center, detracts from the ability to continue to offer such services to consumers.

The Center urges the Commission to allow it to participate in this proceeding, to represent not only its organization, but also the constituency it serves and its sources of funding for programs such as 211.

Dated this 7th day of August, 2001.

Respectfully submitted,
The HELPIline Center, Inc.

By: [Signature]
Its Executive Director
and

[Signature]
HELPIline Services & Clinical Director

FAX Received AUG 07 2001

RECEIVED

AUG 09 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BOYCE, MURPHY, McDOWELL & GREENFIELD, L.L.P.
ATTORNEYS AT LAW

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Thomas A. Welk
Jeffrey C. Clapper

Of Counsel
John R. McEneaney

J.W. Stone (605) 336-1111
John S. Marso (605) 336-1111

August 7, 2001

RECEIVED

AUG 10 2001

Debra Elofson, Executive Director
Public Utilities Commission of the State of South Dakota
500 East Capitol Avenue
Pierre, SD 57501

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Re: In the Matter of Filing by Qwest Corporation for Approval of Revisions to its Exchange and
Network Services Catalog (TC01-059)
Our File No. 2104.080

Dear Ms. Elofson:

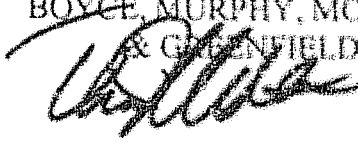
Please find enclosed for filing the original and ten (10) copies of the Request for Confidential Treatment of Information along with ten sealed Exhibit A attachments which contain the summary page and two cost studies referred to in the enclosed Request for Confidential Treatment. The Exhibit A should not be released to anybody including the Staff until a signed Confidentiality Agreement has been furnished to me.

I have sent under separate cover to Karen Cremer, Lynne Valenti and Dick Tieszen the confidentiality agreement to be executed. In addition, the Exhibit A that I am sending to the Commission includes copies of Exhibit A for Lynne and Dick. They may pick up these studies directly from the Commission upon presentation of a copy of the signed Confidentiality Agreement and a representation that the original has been forwarded to me.

Please call if you have any questions.

Sincerely yours,

BOYCE, MURPHY, MCDOWELL
& GREENFIELD, L.L.P.


Thomas J. Welk

TJW/vjj
Enclosures

cc: Lynne Valenti
Richard P. Tieszen/Thomas H. Harmon
Karen Cremer
Colleen Sevold

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

RECEIVED

AUG 14 2001

IN THE MATTER OF THE FILING BY QWEST
CORPORATION FOR APPROVAL OF
REVISIONS TO ITS EXCHANGE AND
NETWORK SERVICES CATALOG

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION
TC 01-057

REQUEST FOR CONFIDENTIAL
TREATMENT OF INFORMATION

Qwest Corporation, formerly known as U S WEST Communications, Inc., ("Qwest") submits the attached: Summary of the South Dakota NII Service Rate/Cost Comparison; Qwest Study No. 5458 of Recurring Costs dated July, 2001 and Qwest Study No. 5411 of Nonrecurring Costs dated July, 2001 ("Cost Studies") and requests, pursuant to ARSD 20:10:01.41 confidential treatment as follows:

1. Confidential protection is sought for the Cost Studies. The Cost Studies are marked as confidential and are provided in a sealed envelope marked as Exhibit A.
2. The Cost Studies must be protected for the life of this docket. When the docket is closed all protected information must be returned to Qwest.
3. The person to be notified is Colleen Savold, Qwest Corporation, 125 S. Dakota Avenue, 8th floor, Sioux Falls, SD 57194, telephone (605) 335-4596.
4. The claim for protection is based on ARSD 20:10:01.39(4) and SDCL 37-29-1(4).
5. Disclosure of these Cost Studies will provide actual and potential competitors with information which could provide them with a unique and unfair competitive advantage. Accordingly, Qwest respectfully requests that the Commission grant this request for confidential protection.

Dated this 7th day of August, 2001.



Thomas J. Walk
Boyce, Murphy, McDowell & Greenfield, L.L.P.
101 N. Phillips Avenue - Suite 600
Sioux Falls, SD 57104
(605) 336-2424

Attorney for Qwest Corporation

I, Thomas J. Welk, do hereby certify that I am a member of the law firm of Boyce, Murphy, McDowell & Greenfield, L.L.P., and on the 7th day of August, 2001 true and correct copies of Qwest Corporation's Request for Confidential Treatment dated today without Exhibit A were sent to the following by first class mail, postage prepaid, to the following:

Lynne A. Valenti
Special Assistant Attorney General
SD Department of Human Services
3800 E. Hwy. 34, c/o 500 East Capitol
Pierre, SD 57501

Richard P. Tieszen
Thomas H. Harmon
Tieszen Law Office
306 East Capitol, Suite 300
P.O. Box 550
Pierre, SD 57501

Karen Cremer
SD Public Utilities Commission
500 E. Capitol
Pierre, SD 57501


Thomas J. Welk



HELP!Line • Child Care HELP!Line • Volunteer HELP!Line • Big Brothers Big Sisters

*Strengthening individuals, families and community by
bridging people with resources and support*

August 10, 2001

Ms. Debra Elofson
Executive Director
South Dakota Public Utilities Commission
State Capitol Building
500 E. Capitol Avenue
Pierre, SD 57501

Re: TC01-059

Dear Ms. Elofson:

Enclosed for filing are an original and ten copies of a Late Filed Motion to Intervene of the HELP!Line Center, Inc. in Docket No. TC01-059, the filing by Qwest Corporation to introduce N11 service. The specific N11 services to be deployed 211 – public, health, and community services; 311 – non-emergency police, fire, and municipal business; 511 – road and traffic conditions; and 711 – telecommunications relay service for the speech and hearing impaired.

Sincerely,

A handwritten signature in cursive script that reads "Janet Kittams-Lalley".

Janet Kittams-Lalley
HELP!Line Services & Clinical Director

RECEIVED

AUG 13 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

STATE OF SOUTH DAKOTA
BEFORE THE
PUBLIC UTILITIES COMMISSION

13 100
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

In the Matter of the Application of)
Qwest Corporation for Approval of)
N11 Services in South Dakota)

Docket No. TC01-059

**LATE FILED MOTION TO INTERVENE
OF THE HELPLINE CENTER, INC.**

This Late Filed Motion to Intervene of the HELPLINE Center, Inc. (the "Center") is hereby submitted in this Docket, pursuant to ARSD 20:10:01:15.02, to present the interests of the Center and other potential 211 service providers in communities in South Dakota. Approving this Motion will not interfere with the hearing date scheduled for September 7, 2001, and will not prejudice any party, as it raises concerns already raised by other intervenors.

The Center has been identified as the recipient of the 211 phone number in the Sioux Falls area. 211 is designed to serve the general public providing information on community and social services, such as connecting callers with food, clothing or shelter. The cost per call that Qwest Corporation has proposed would be difficult to support as a non-profit agency with a limited budget financed by dollars from the United Way, local governments and individual donations. While the enhancement of offering 211 and other services will simplify useful contacts for individuals, the burden that the potential cost per call places on participating agencies, such as the Center, detracts from the ability to continue to offer such services to consumers.

The Center urges the Commission to allow it to participate in this proceeding, to represent not only its organization, but also the constituency it serves and its sources of funding for programs such as 211.

Dated this 8th day of August, 2001.

Respectfully submitted,
The HELPLINE Center, Inc.

By: _____
Its Executive Director

Jeff Williams Valley
HELPLINE Services & Clinical Director

Alan D. Dietrich
Alan D. Dietrich, attorney
Member, HELPLINE Board of Directors

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY QWEST)	ORDER GRANTING
CORPORATION FOR APPROVAL OF)	INTERVENTION
REVISIONS TO ITS EXCHANGE AND)	
NETWORK SERVICES CATALOG)	TC01-059

On June 11, 2001, the South Dakota Public Utilities Commission (Commission) received a filing from Qwest Corporation (Qwest) for approval of revisions to its Exchange and Network Services Catalog. The purpose of the filing is to introduce N11 service. The specific N11 services being deployed are 211 service, 311 service, 511 service and 711 service. Qwest requests these services be accorded a fully competitive status. Qwest is asking for an effective date as early as possible after June 29, 2001.

On June 14, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of June 29, 2001, to interested individuals and entities. A Motion to Intervene was received from Sprint Communications Company L.P. (Sprint) on June 29, 2001, and a late filed Motion to Intervene was received from the South Dakota Department of Human Services (Human Services) on July 3, 2001. At its regularly scheduled meeting of July 10, 2001, the Commission granted intervention to Sprint and Human Services. A Late Filed Motion to Intervene of the HELP!Line Center, Inc. was received on August 13, 2001.

The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31 and ARSD 20:10:01:15.05.

At a regularly scheduled meeting of August 16, 2001, the Commission found that the Late Filed Motion to Intervene of the HELP!Line Center, Inc. demonstrated good cause to grant intervention. It is therefore

ORDERED, that the Late Filed Motion to Intervene of the HELP!Line Center, Inc. is hereby granted.

Dated at Pierre, South Dakota, this 22nd day of August, 2001.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By

Date:

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:


JAMES A. BURG, Chairman


PAM NELSON, Commissioner

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY QWEST)	AMENDED ORDER FOR
CORPORATION FOR APPROVAL OF)	AND NOTICE OF HEARING
REVISIONS TO ITS EXCHANGE AND)	
NETWORK SERVICES CATALOG)	TC01-059

On June 11, 2001, the South Dakota Public Utilities Commission (Commission) received a filing from Qwest Corporation (Qwest) for approval of revisions to its Exchange and Network Services Catalog. The purpose of the filing is to introduce N11 services. The specific N11 services being deployed are 211 service, 311 service, 511 service and 711 service. Qwest requests these services be accorded a fully competitive status. Qwest is asking for an effective date as early as possible after June 29, 2001.

On June 14, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of June 29, 2001, to interested individuals and entities. A Motion to Intervene was received from Sprint Communications Company L.P. (Sprint) on June 29, 2001, and a late filed Motion to Intervene was received from the South Dakota Department of Human Services (Human Services) on July 3, 2001. On July 10, 2001, the Commission granted intervention to Sprint and Human Services.

At a regularly scheduled meeting of July 24, 2001, Commission Staff requested that the tariff sheets that were filed on June 11, 2001, be suspended pursuant to SDCL 49-31-12.4 (2). Sprint and Human Services also requested that the tariffs be suspended. Qwest stated that it did not object to the suspension, noting that the FCC mandated that 711 service be implemented by October 1, 2001. The Commission unanimously voted to suspend the tariff sheets filed on June 11, 2001, until September 30, 2001.

The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31, specifically 49-31-1.1, 49-31-3, 49-31-4, 49-31-7, 49-31-7.1, 49-31-11, 49-31-12, 49-31-12.1, 49-31-12.2, and 49-31-12.4.

A hearing shall be held on September 7, 2001, beginning at ~~8:30~~ 9:30 A.M., in Room 412 of the State Capitol Building, 500 E. Capitol, Pierre, South Dakota. All persons testifying will be subject to cross-examination by the parties.

The issue at the hearing is whether Qwest's proposed tariff sheets introducing 211 service, 311 service, 511 service, and 711 service shall be approved, disapproved, or approved with modifications.

The hearing shall be an adversary proceeding conducted pursuant to SDCL Chapter 1-26. All parties have the right to be present and to be represented by an attorney. These rights and other due process rights shall be forfeited if not exercised at the hearing. If you or your representative fail to appear at the time and place set for the

hearing, the Final Decision will be based solely on the testimony and evidence provided, if any, during the hearing or a Final Decision may be issued by default pursuant to SDCL 1-26-20. After the hearing, the Commission will consider all evidence and testimony that was presented at the hearing. The Commission will then enter Findings of Fact, Conclusions of Law, and a Final Decision regarding this matter. As a result of the hearing, the Commission shall determine whether Qwest's proposed tariff sheets introducing 211 service, 311 service, 511 service, and 711 service shall be approved, disapproved, or approved with modifications. The Commission's Final Decision may be appealed by the parties to the state Circuit Court and the state Supreme Court as provided by law. It is therefore

ORDERED, that a hearing shall be held at the time and place specified above on the issue of whether Qwest's proposed tariff sheets introducing 211 service, 311 service, 511 service, and 711 service shall be approved, disapproved, or approved with modifications.

Pursuant to the Americans with Disabilities Act, this hearing is being held in a physically accessible location. Please contact the Public Utilities Commission at 1-800-332-1782 at least 48 hours prior to the hearing if you have special needs so arrangements can be made to accommodate you.

Dated at Pierre, South Dakota, this 28th day of August, 2001.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By	<u>Melaine Kaelles</u>
Date	<u>8/28/01</u>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner



August 31, 2001

Ms. Debra Elofson, Executive Director
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

Dear Ms. Elofson:

On June 11, 2001, Qwest Corporation filed changes to our Exchange and Network Services Catalog introducing N11 services.

Qwest is amending the original filing of June 11, 2001 with the revised pages to our Exchange and Network Services Tariff. Qwest is withdrawing all of the pages submitted in the original filing and replacing them with these tariff pages. The revised pages introduce 711 service and have no rates associated with it.

Sprint Communications is the provider of this service to the Communications Services for the Deaf and, therefore, Sprint will receive these services at no charge from Qwest. Qwest Corporation reserves the right to come before the Commission at the time of the contract renegotiation between Sprint and Communications Services for the Deaf to address the costs that are associated to provide this service to Sprint. All carriers were mandated by the FCC to provide 711 service by October 1, 2001.

We would appreciate acknowledgment of receipt of this filing. A duplicate copy of this letter is attached for your convenience.

Sincerely,

Colleen E. Sevold
Manager-Policy & Law

CC: Lynne Valenti
Richard Tiezen/Thomas Harmon
Karen Cremer
Tom Welk
Alan Dietrich

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SEP 04 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Qwest Corporation
Exchange and Network
Services Tariff

State of South Dakota
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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

A. Description

711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

B. Terms and Conditions

1. 711 Service is available in Qwest Corporation territory only. To provide 711 access to end users in an independent company territory, or to a Competitive Local Access Carrier's (CLEC) end user, the 711 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
2. This service is provided subject to the availability of the 711 code.
3. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
4. Limitations and use of service apply as stated in Section 2 of this Tariff.
5. Directory listings may be provided for 711 at no charge.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

6. Access to 711 is not available to the following classes of service:

- 0-(credit card, third-party billing, collect calls).
- 101XXXX.

In addition, operator assisted calls to the 711 subscriber will not be completed.

7. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
8. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
9. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

10. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 711 subscriber will be billed the provisioning charge when the Company provisions the service.

If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the provisioning charges will not be refunded or waived.

11. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
12. 711 Service is provided where facilities permit.
13. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach emergency services provided by dialing 711.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

14. 711 will be provided under the following conditions:

- a. The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.
- b. The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- c. The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- d. Suspension of 711 Services is not allowed.
- e. The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
- f. The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

15. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:
 - a. The 711 subscriber will provide announcements. The Company will provide only delivery of the call.
 - b. The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - c. The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
16. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
17. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
18. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE (Cont'd)

(N)

C. Rates and Charges

1. A Service Establishment charge will apply per point-to number.
2. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.
3. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
4. Charges applicable to the 711 Service are as follows:

**NONRECURRING
CHARGE**

- Service Establishment Charge
 - Per Point-to Number \$0.00
- Central Office Switch Activation Charge
 - Per Central Office Switch translated 0.00
- Charge per call routed 0.00

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY QWEST)	ORDER CANCELLING
CORPORATION FOR APPROVAL OF)	HEARING
REVISIONS TO ITS EXCHANGE AND)	
NETWORK SERVICES CATALOG)	TC01-059

On June 11, 2001, the South Dakota Public Utilities Commission (Commission) received a filing from Qwest Corporation (Qwest) for approval of revisions to its Exchange and Network Services Catalog. The purpose of the filing is to introduce N11 services. The specific N11 services being deployed are 211 service, 311 service, 511 service and 711 service. Qwest requests these services be accorded a fully competitive status. Qwest is asking for an effective date as early as possible after June 29, 2001.

On June 14, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of June 29, 2001, to interested individuals and entities. A Motion to Intervene was received from Sprint Communications Company L.P. (Sprint) on June 29, 2001, and a late filed Motion to Intervene was received from the South Dakota Department of Human Services (Human Services) on July 3, 2001. On July 10, 2001, the Commission granted intervention to Sprint and Human Services.

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The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31, specifically 49-31-1.1, 49-31-3, 49-31-4, 49-31-7, 49-31-7.1, 49-31-11, 49-31-12, 49-31-12.1, 49-31-12.2, and 49-31-12.4.

By order dated August 28, 2001, a hearing was scheduled for September 7, 2001, beginning at 9:30 A.M., in Room 412 of the State Capitol Building, 500 E. Capitol, Pierre, South Dakota. On August 31, 2001, the Commission received revised pages to Qwest's Exchange and Network Services Tariff, so therefore the hearing is cancelled. It is therefore

ORDERED, that the hearing scheduled for September 7, 2001, is cancelled.

Dated at Pierre, South Dakota, this 5th day of September, 2001.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: Delaine Kalbo

Date: 9/5/01

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner



September 14, 2001

Ms. Heather Forney, Utility Analyst
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

Dear Ms. Forney:

Qwest Corporation has attached for your information revised pages for N11.
These revisions were made to accommodate the changes you requested.

If you have any questions, please call me on 605-335-4596.

Sincerely,

Colleen E. Sevold
Manager-Regulatory Affairs

Attachment

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SEP 17 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

FAX Received SEP 14 2001

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10.11 MISCELLANEOUS SERVICES

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

6. Access to 711 is not available to the following classes of service:

- 0-(credit card, third-party billing, collect calls).
- 101XXXX.

In addition, operator assisted calls to the 711 subscriber will not be completed.

7. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
8. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
9. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

10. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order.

If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment.

11. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
12. 711 Service is provided where facilities permit.
13. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

14. 711 will be provided under the following conditions:

- a. The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.
- b. The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- c. The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
- d. Suspension of 711 Services is not allowed.
- e. The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
- f. The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE

B. Terms and Conditions (Cont'd)

15. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:
 - a. The 711 subscriber will provide announcements. The Company will provide only delivery of the call.
 - b. The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - c. The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
16. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
17. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
18. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

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10.11 MISCELLANEOUS SERVICES

10.11.3 711 SERVICE (Cont'd)

C. Rates and Charges

1. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.
2. Charges applicable to the 711 Service are as follows:

**NONRECURRING
CHARGE**

- Service Establishment Charge
 - Per Point-to Number \$0.00
- Central Office Switch Activation Charge
 - Per Central Office Switch translated 0.00
- Charge per call routed 0.00

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE FILING BY QWEST)	ORDER GRANTING
CORPORATION FOR APPROVAL OF)	APPROVAL OF REVISIONS
REVISIONS TO ITS EXCHANGE AND)	TO TARIFF
NETWORK SERVICES CATALOG)	TC01-059

On June 11, 2001, the South Dakota Public Utilities Commission (Commission) received a filing from Qwest Corporation (Qwest) for approval of revisions to its Exchange and Network Services Catalog. The purpose of the revisions is to introduce N11 services. The specific N11 services being deployed are 211 - public, health, and community services; 311 - non-emergency police, fire, and municipal business; 511 - road and traffic conditions; and 711 - telecommunications relay service for the speech and hearing impaired. Qwest requested that these services be accorded a fully competitive status. Qwest requested an effective date as early as possible after June 29, 2001. On June 14, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of June 29, 2001, to interested individuals and entities. On July 10, 2001, the South Dakota Department of Human Services and Sprint Communications Company L.P. were granted intervention. The Commission suspended the tariff sheets at its July 24, 2001, regular meeting. On August 13, 2001, HELP!Line, Inc. filed a late filed motion to intervene. At the August 16, 2001, regular meeting, HELP!Line Center, Inc. was granted intervention. A hearing in this matter scheduled for September 7, 2001, was cancelled. On August 31, 2001, Qwest amended its filing by withdrawing all of the pages submitted in the original filing and replacing them with tariff pages. The revised tariff filing introduced the 711 service, had no rates associated with the service, and did not request fully competitive status. Pursuant to Staff's request, Qwest submitted further revisions to the tariff pages on September 14, 2001.

The following tariff pages were filed on September 14, 2001, with regard to the Exchange and Network Services Tariff.

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At its regularly scheduled meeting of September 18, 2001, the Commission considered this matter.

The Commission has jurisdiction over this matter pursuant to SDCL Chapter 49-31. The Commission unanimously voted to approve the above revisions to the Exchange and Network Services Tariff. It is therefore

ORDERED, that the Commission approves the above referenced revisions filed September 14, 2001, to the Exchange and Network Services Tariff, effective as of the date of this order.

Dated at Pierre, South Dakota, this 27th day of September, 2001.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon	
By	<u>Meldine Kalles</u>
Date	<u>9/28/01</u>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner