

TC00-058

DOCKET NO. _____

In the Matter of _____

IN THE MATTER OF THE FILING FOR
APPROVAL OF AN
INTERCONNECTION AGREEMENT
BETWEEN U S WEST
COMMUNICATIONS, INC. AND
INTEGRA TELECOM OF SOUTH
DAKOTA, INC.

Public Utilities Commission of the State of South Dakota

DATE

MEMORANDA

3/17/00 Filed and Docketed;
3/23/00 Weekly Filings;
8/25/00 Order Approving Agreement;
8/25/00 Docket Closed.

U S WEST, Inc.
 1801 California Street, Suite 6100
 Denver, Colorado 80202
 Telephone: 303.872.5871
 Facsimile: 303.295.7000
uswest@uswest.com



Alex M. Duarte
 Senior Attorney

March 10, 2000

RECEIVED

MAR 17 2000

**SOUTH DAKOTA PUBLIC
 UTILITIES COMMISSION**

Via Overnight Delivery

Mr. William Bullard, Jr.
 Executive Director
 South Dakota Public Utilities Commission
 500 East Capitol Avenue
 Pierre, SD 57501

Re: Filing of Interconnection Agreement between Integra Telecom of South Dakota, Inc. and U S WEST Communications, Inc.

Pursuant to 20:10:32:21 of the Admin. Rules of South Dakota enclosed for filing is an original and ten (10) copies of the Interconnection Agreement between U S WEST Communications, Inc. ("U S WEST") and Integra Telecom of South Dakota, Inc. ("Integra") for approval by the Commission. Integra and U S WEST have agreed that Integra will adopt, in its entirety, the previously negotiated and approved JATO Communications Corp. Interconnection Agreement which was approved by the Commission on December 8, 1999, Docket No. TC99-103. The Interconnection Agreement enclosed herewith is the exact agreement previously approved by this Commission as set forth above, except that the name and addresses for notification of Integra has been inserted in place of those for JATO.

The Agreement does not discriminate against other telecommunications carriers, and the Agreement is consistent with the FCC's guidelines for negotiation and performance. Additionally, other telecommunications carriers have the option to adopt any negotiated or arbitrated agreement approved by the Commission.

The Agreement is consistent with the public interest as identified in the state statutes of South Dakota, the Commission's rules, the federal Telecommunications Act of 1996, and rules of the Federal Communications Commission. Expeditious approval of this Agreement will enable Integra to enter the local exchange market and provide customers with increased choices among local exchange services.



Mr. William Bullard
March 10, 2000
Page 2

Integra has authorized U S WEST to submit this Agreement on Integra's behalf.

Very truly yours,


Alex Duarte

Enclosures

cc:

Integra Telecom of South Dakota, Inc.
Mike Miner
Industry Affairs Manager
19545 NW Neumann Drive, Suite 200
Beaverton, OR 97006-6902

Colleen Sevoid
Manager - Public Policy
125 S. Dakota Avenue, 8th Floor
Sioux Falls, SD 57194

U S WEST, Inc. Law Department
Counsel, Interconnection
1801 California Street, 51st Floor
Denver, CO 80202

**INTERCONNECTION
AGREEMENT**

BETWEEN

U S WEST COMMUNICATIONS, INC.

AND

INTEGRA TELECOM OF SOUTH DAKOTA, INC.

FOR

SOUTH DAKOTA

TABLE OF CONTENTS

1.	RECITALS.....	1
2.	SCOPE OF AGREEMENT	2
3.	DEFINITIONS.....	2
4.	RATES AND CHARGES GENERALLY.....	8
5.	RECIPROCAL TRAFFIC EXCHANGE	8
5.1	Scope.....	8
5.2	Traffic Types	9
5.3	Types of Exchanged Traffic.....	10
5.4	Rate Structure.....	12
5.5	LIS Interface Code Availability And Optional Features.....	14
5.6	Measuring Local Interconnection Minutes.....	15
5.7	Testing.....	15
5.8	Ordering	16
5.9	Billing Arrangements	17
5.10	Mileage Measurement	18
5.11	Construction Charges	18
6.	INTERCONNECTION.....	18
6.1	Definition	18
6.2	Mid-Span Meet POI	18
6.3	Collocation	19
6.4	Entrance Facility	19
6.5	Quality of Interconnection	19
6.6	Points of Interface (POI).....	19

TABLE OF CONTENTS

6.7	Trunking Requirements	19
6.8	Interconnection Forecasting	21
6.9	Service Interruptions.....	22
7.	COLLOCATION	23
7.1	General Description.....	23
7.2	Virtual Collocation	24
7.3	Physical Collocation.....	26
7.4	Cageless Physical Collocation.....	29
7.5	CLEC Combination of Unbundled Network Elements	30
7.6	Collocation Rate Elements	34
7.7	Collocation Installation Intervals	38
8.	UNBUNDLED ACCESS/ELEMENTS.....	39
8.1	General Terms	39
8.2	Description of Unbundled Elements	40
9.	ANCILLARY SERVICES AND ARRANGEMENTS.....	49
9.1	Signaling Access to Call-Related Databases	49
9.2	Interim Number Portability.....	50
9.3	911/E-911 Service	56
9.4	Directory Assistance	59
9.5	White Pages Directory Listings	59
9.6	Busy Line Verify and Busy Line Interrupt Services.....	62
9.7	Toll and Assistance Operator Services	63
9.8	Interconnection to Line Information Data Base (LIDB)	64
9.9	Access to Poles, Ducts, Conduits, and Rights of Way	65

TABLE OF CONTENTS

9.10 Miscellaneous Ancillary Services	65
10. ACCESS TO OPERATIONAL SUPPORT SYSTEMS (OSS)	65
10.1 Operational Systems Interfaces - Interface Implementation Timetable	66
10.2 OSS Interface Design	66
10.3 Accessible OSS Functions	67
10.4 Billing Interfaces	72
10.5 Compensation	73
11. RESALE	74
11.1 Description	74
11.2 Scope	74
11.3 Ordering and Maintenance	75
11.4 Integra Responsibilities	77
11.5 Rates and Charges	78
11.6 Collateral and Training	80
11.7 Directory Listings	80
11.8 Billing	81
11.9 Deposit	81
11.10 Payment	81
12. ACCESS TO TELEPHONE NUMBERS	83
12.1 Number Resources Arrangements	83
13. DIALING PARITY	84
14. U S WEST DEX ISSUES	84
15. ACCESS TO DATABASES	84

TABLE OF CONTENTS

16.	NOTICE OF CHANGES	84
17.	REFERRAL ANNOUNCEMENT	84
18.	COORDINATED REPAIR CALLS.....	85
19.	BONA FIDE REQUEST PROCESS	85
20.	AUDIT PROCESS	87
21.	AUDIOTEXT AND MASS ANNOUNCEMENT SERVICES	89
22.	LOCAL INTERCONNECTION DATA EXCHANGE FOR BILLING.....	89
23.	CONSTRUCTION CHARGES.....	90
24.	SERVICE PERFORMANCE RESULTS	91
25.	IMPLEMENTATION SCHEDULE.....	94
26.	MISCELLANEOUS TERMS	95
26.1	General Provisions	95
26.2	Term of Agreement.....	96
26.3	Letter of Authorization	97
26.4	Payment.....	97
26.5	Taxes	98
26.6	Force Majeure	98
26.7	Limitation of Liability.....	98
26.8	Indemnity	99
26.9	Intellectual Property	100
26.10	Warranties	102
26.11	Assignment.....	103

TABLE OF CONTENTS

26.12 Default	103
26.13 Disclaimer of Agency	103
26.14 Severability	103
26.15 Nondisclosure.....	104
26.16 Survival.....	105
26.17 Dispute Resolution	105
26.18 Controlling Law.....	106
26.19 Joint Work Product.....	106
26.20 Responsibility for Environmental Contamination	106
26.21 Notices.....	106
26.22 Responsibility of Each Party	107
26.23 No Third Party Beneficiaries.....	107
26.24 Referenced Documents.....	108
26.25 Publicity and Advertising.....	108
26.26 Amendment.....	108
26.27 Executed in Counterparts	108
26.28 Headings of No Force or Effect.....	108
26.29 Cancellation Charges	108
26.30 Regulatory Approval	109
26.31 Compliance	109
26.32 Compliance with the Communications Assistance Law Enforcement Act of 1994 ("CALEA")	109
26.33 Cooperation.....	109
26.34 Entire Agreement.....	109
APPENDIX A - SOUTH DAKOTA RATES	112

INTERCONNECTION AGREEMENT

This Interconnection Agreement is between Integra Telecom of South Dakota, Inc. ("Integra"), an Oregon corporation and U S WEST Communications, Inc. ("USWC"), a Colorado corporation.

1. RECITALS

- 1.1 Pursuant to this Interconnection Agreement ("Agreement"), Integra, a Competitive Local Exchange Carrier and USWC (collectively, "the Parties") will extend certain arrangements to one another within each LATA in which they both operate within the state of South Dakota. This Agreement includes terms, conditions, and prices for network interconnection, access to unbundled network elements, ancillary network services, and retail services available for resale. It will be submitted to the South Dakota Public Utilities Commission. Notwithstanding this mutual commitment, however, the Parties enter into this Agreement without prejudice to any positions they have taken previously, or may take in the future in any legislative, regulatory, or other public forum addressing any matters, including matters related to the types of arrangements prescribed by this Agreement.
- 1.2 The Parties have agreed to certain provisions in this Agreement, based, in large part, on the existing state of the law, rules, regulations and interpretations thereof, as of the date hereof (the "Existing Rules"). To the extent that certain of the Existing Rules are changed and modified, and it reasonably appears that the Parties would have negotiated and agreed to different term(s), condition(s), or covenant(s) than as contained herein had such change or modification been in existence before execution hereof, then this Agreement shall be amended to reflect such different term(s), condition(s), or covenant(s). Where the Parties fail to agree upon such an amendment, it may be resolved in accordance with the Dispute Resolution provision of this Agreement or either Party may bring the dispute to the Commission for resolution in accordance with applicable law.
- 1.3 This Agreement is entered into as a result of both private negotiations between the Parties and the incorporation of some of the results of arbitrated decisions by the Commission, acting pursuant to Section 252 (b) of the Act, and involving interconnection/resale agreements of other parties. The Parties have included for convenience certain rates, terms or conditions in this Agreement which reflect rates, terms or conditions established in some or all of those other arbitrations. Integra acknowledges: (1) that those rates, terms or conditions are extended only because of the arbitrated results in other dockets, (2) that USWC intends to appeal certain of those decisions, and (3) that any negotiations, appeal, stay, injunction or similar proceeding impacting the applicability of those rates, terms or conditions to the local service providers who were parties to those arbitrations will similarly impact the applicability of those rates, terms or conditions to Reseller. The Parties

further recognize that this Agreement is subject to the generic proceedings by the Commission addressing the services in this Agreement.

2. SCOPE OF AGREEMENT

- 2.1 This Agreement sets forth the terms, conditions and prices under which USWC agrees to provide (a) services for resale (hereinafter referred to as "Local Services") (b) certain unbundled network elements, ancillary functions and additional features to Integra (hereinafter collectively referred to as "Network Elements"). The Agreement also sets forth the terms, conditions and prices under which the Parties agree to provide interconnection and reciprocal compensation for the exchange of local traffic between USWC and Integra for purposes of offering telecommunications services. Unless otherwise provided in this Agreement, the Parties will perform all of their obligations hereunder throughout, to the extent provided in the Appendices attached hereto. The Agreement includes all accompanying Appendices.
- 2.2 In the performance of their obligations under this Agreement, the Parties shall act in good faith and consistently with the intent of the Act. Where notice, approval or similar action by a Party is permitted or required by any provision of this Agreement, (including, without limitation, the obligation of the Parties to further negotiate the resolution of new or open issues under this Agreement) such action shall not be unreasonably delayed, withheld or conditioned.

3. DEFINITIONS

- 3.1 "Access Service Request" or "ASR" means the industry standard forms and supporting documentation used for ordering Access Services.
- 3.2 "Access Services" refers to the tariffed interstate and intrastate switched access and private line transport services (including special access services) offered for the origination and/or termination of interexchange traffic (see each Party's appropriate state and interstate access tariffs).
- 3.3 "ADSL" or "Asymmetrical Digital Subscriber Line" means a transmission technology which transmits an asymmetrical digital signal using one of several transmission methods (for example, carrier - less AM/PM discrete multi-tone, or discrete wavelet multi-tone).
- 3.4 "Act" means the Communications Act of 1934 (47 U.S.C. 151 et seq.), as amended by the Telecommunications Act of 1996, and as from time to time interpreted in the duly authorized rules and regulations of the FCC or a Commission within its state of jurisdiction.
- 3.5 "Automatic Number Identification" or "ANI" means a Feature Group D signaling parameter which refers to the number transmitted through a network identifying the billing number of the calling party.

- 3.6 "Basic Exchange Switched Features" are optional end user switched services that include, but are not necessarily limited to: Automatic Call Back, Call Trace, Caller ID and Related Blocking Features, Distinctive Ringing/Call Waiting, Selective Call Forward, Selective Call Rejection.
- 3.7 "Basic Exchange Telecommunications Service" means a service offered to end users which provides the end user with a telephonic connection to, and a unique local telephone number address on, the public switched telecommunications network, and which enables such end user to generally place calls to, or receive calls from, other stations on the public switched telecommunications network. Basic residence and business line services are Basic Exchange Telecommunications Services. As used solely in the context of this statement and unless otherwise agreed, Basic Exchange Telecommunications Service includes access to ancillary services such as 911, directory assistance and operator services.
- 3.8 "BLV/BLVI Traffic" means an operator service call in which the caller inquires as to the busy status of or requests an interruption of a call on another end user's Basic Exchange Telecommunications Service line.
- 3.9 "Calling Party Number" or "CPN" is a Common Channel Signaling ("CCS") parameter which refers to the number transmitted through a network identifying the calling party. Reference Technical Pub. 77342.
- 3.10 "Central Office" means a telephone company facility where subscribers lines are joined to switching equipment for connecting other subscribers to each other locally and long distance.
- 3.11 "Central Office Switch" means a switch used to provide telecommunications services, including, but not limited to:
- 3.11.1 "End Office Switches" which are used to terminate end user station loops for the purpose of interconnecting to each other and to trunks; and
 - 3.11.2 "Tandem Office Switches" which are used to connect and switch trunk circuits between and among other Central Office Switches. Access tandems provide connections for exchange access and toll traffic while local tandems provide connections for local/EAS traffic.
- 3.12 "Collocation" means an arrangement whereby one Party's (the "Collocating Party") facilities are terminated in its equipment necessary for interconnection or for access to Network Elements on an unbundled basis which has been installed and maintained at the premises of a second Party (the "Housing Party"). Collocation may be "physical", "virtual", or "cageless physical". In "Physical Collocation," the Collocating Party installs and maintains its own equipment in

the Housing Party's premises. In "Virtual Collocation," the Housing Party installs and maintains the Collocating Party's equipment in the Housing Party's premises. In "Cageless Physical Collocation", Integra installs and maintains its own equipment in USWC's premises without the use of a cage.

- 3.13 "Commission" means the South Dakota Public Utilities Commission.
- 3.14 "Common Channel Signaling" or "CCS" means a method of digitally transmitting call set-up and network control data over a special signaling network fully separate from the public voice switched network elements that carry the actual call. The CCS used by the Parties shall be Signaling System 7.
- 3.15 "Competitive Local Exchange Carrier" (CLEC) means an entity authorized to provide Local Exchange Service that does not otherwise qualify as an Incumbent Local Exchange Carrier ("ILEC").
- 3.16 "Co-Provider" means an entity authorized to provide Local Exchange Service that does not otherwise qualify as an incumbent Local Exchange Carrier ("LEC").
- 3.17 "Digital Signal Level" means one of several transmission rates in the time division multiplexing hierarchy.
- 3.18 "Digital Signal Level 0" or "DS0" means the 64 Kbps zero-level signal in the time-division multiplex hierarchy.
- 3.19 "Digital Signal Level 1" or "DS1" means the 1.544 Mbps first-level signal in the time-division multiplex hierarchy. In the time-division multiplexing hierarchy of the telephone network, DS1 is the initial level of multiplexing.
- 3.20 "Digital Signal Level 3" or "DS3" means the 44.736 Mbps third-level in the time-division multiplex hierarchy. In the time-division multiplexing hierarchy of the telephone network, DS3 is defined as the third level of multiplexing.
- 3.21 "Exchange Message Record" or "EMR" is the standard used for exchange of telecommunications message information between telecommunications providers for billable, non-billable, sample, settlement and study data. EMR format is contained in BR-010-200-010 CRIS Exchange Message Record, a Bellcore document that defines industry standards for exchange message records.
- 3.22 "Extended Area Service (EAS)/Local Traffic" means traffic that is originated by an end user of one Party and terminates to an end user of the other Party as defined in accordance with then current EAS/local serving areas, as determined by the Commission.
- 3.23 "FCC" means the Federal Communications Commission.

- 3.24 "Integrated Digital Loop Carrier" means a subscriber loop carrier system which integrates within the switch at a DS1 level (twenty-four (24) local Loop transmission paths combined into a 1.544 Mbps digital signal).
- 3.25 "Interconnection" is as described in the Act and refers to the connection of separate pieces of equipment, facilities, or platforms between networks for the purpose of transmission and routing of telephone exchange service traffic and exchange access traffic.
- 3.26 "HDSL" or "High-Bit Rate Digital Subscriber Line" means a two-wire or four-wire transmission technology which typically transmits a DS1-level signal (or higher level signals with certain technologies), using 2 Binary/1 Quaternary ("2B1Q").
- 3.27 "Interexchange Carrier" or "IXC" means a carrier that provides Telephone Toll Service as defined in the Act.
- 3.28 "IntraLATA Toll" is defined in accordance with USWC's current intraLATA toll serving areas, as determined by the Commission.
- 3.29 "Local Loop Transmission" or "Loop" means the entire transmission path which extends from the network interface or demarcation point at an end user's premises to the Main Distribution Frame or other designated frame or panel in a Party's Wire Center which serves the end user.
- 3.30 "Main Distribution Frame" or "MDF" means the distribution frame of the Party providing the Loop used to interconnect cable pairs and line and trunk equipment terminals on a switching system.
- 3.31 "MECAB" refers to the Multiple Exchange Carrier Access Billing (MECAB) document prepared by the Billing Committee of the Ordering and Billing Forum (OBF), that functions under the auspices of the Carrier Liaison Committee of the Alliance for Telecommunications Industry Solutions. The MECAB document published by Bellcore as Special Report SR-BDS-000963 contains the recommended guidelines for the billing of an Access Service provided by two or more LECs (including a LEC and a Co-Provider) or by one LEC in two or more states within a single LATA.
- 3.32 "MECOD" refers to the Multiple Exchange Carriers Ordering and Design (MECOD) Guidelines for Access Services - Industry Support Interface, a document developed by the Ordering/Provisioning Committee under the auspices of the Ordering and Billing Forum (OBF), that functions under the auspices of the Carrier Liaison Committee of the Alliance for Telecommunications Industry Solutions. The MECOD document published by Bellcore as Special Report SR-STS-002641 establishes recommended guidelines for processing orders for Access Service that is to be provided by two or more LECs (including a LEC and a Co-Provider). It is published by Bellcore as SRBDS 00983.

- 3.33 "Meet-Point Billing" or "MPB" refers to an arrangement whereby two LECs (including a LEC and Co-Provider) jointly provide Switched Access Service to an Interexchange Carrier, with each LEC (or Co-Provider) receiving an appropriate share of the transport element revenues as defined by their effective access tariffs.
- 3.34 "Mid-Span Meet" is a Point of Interconnection between two networks, designated by two Telecommunications Carriers, at which one carrier's responsibility for service begins and the other carrier's responsibility ends.
- 3.35 "North American Numbering Plan" or "NANP" means the numbering plan used in the United States that also serves Canada, Bermuda, Puerto Rico and certain Caribbean Islands. The NANP format is a 10-digit number that consists of a 3-digit NPA code (commonly referred to as the area code), followed by a 3-digit NXX code and 4-digit line number.
- 3.36 "NXX" means the fourth, fifth and sixth digits of a ten-digit telephone number.
- 3.37 "Party" means either USWC or Integra and "Parties" means USWC and Integra.
- 3.38 "Point of Interface", "Point of Interconnection", or "POI" is a mutually agreed upon point of demarcation where the exchange of traffic between two LECs (including a LEC and a Co-Provider) takes place.
- 3.39 "Port" means a termination on a Central Office Switch that permits end users to send or receive telecommunications services over the public switched network, but does not include switch features or switching functionality.
- 3.40 "Rate Center" means the specific geographic point and corresponding geographic area which are associated with one or more particular NPA-NXX codes which have been assigned to a LEC (or Co-Provider) for its provision of basic exchange telecommunications services. The "rate center point" is the finite geographic point identified by a specific V & H coordinate, which is used to measure distance-sensitive end user traffic to/from the particular NPA-NXX designations associated with the specific Rate Center. The "rate center area" is the exclusive geographic area identified as the area within which the LEC (or Co-Provider) will provide Basic Exchange Telecommunications Service bearing the particular NPA-NXX designations associated with the specific Rate Center. The Rate Center point must be located within the Rate Center area.
- 3.41 "Reseller" is a category of local exchange service provider that obtains dial tone and associated telecommunications services from another provider through the purchase of bundled finished services for resale to its end users.
- 3.42 "Routing Point" means a location that a LEC or Co-Provider has designated on its own network as the homing (routing) point for traffic bearing a certain NPA-NXX designation, that is inbound to Basic Exchange Telecommunications Services provided by the LEC or Co-Provider. The Routing Point is employed to

calculate mileage measurements for the distance-sensitive transport element charges of Switched Access Services. Pursuant to Bellcore Practice BR 795-100-100, the Routing Point may be an "End Office" location, or a "LEC Consortium Point of Interconnection". Pursuant to that same Bellcore Practice, examples of the latter shall be designated by a common language location identifier (CLLI) code with (x)KD in positions 9, 10, 11, where (x) may be any alphanumeric A-Z or 0-9. The above referenced Bellcore document refers to the Routing Point as the Rating Point. For the purposes of this Agreement, the Routing Point can be distinct from the Rating Point. The Rate Center Point (Rating Point) must be located in the Rate Center Area. The Routing Point may be located outside of the Rate Center Area.

- 3.43 "Service Control Point" or "SCP" means a signaling end point that acts as a database to provide information to another signaling end point (i.e., Service Switching Point or another SCP) for processing or routing certain types of network calls. A query/response mechanism is typically used in communicating with an SCP.
- 3.44 "Signaling Transfer Point" or "STP" means a signaling point that performs message routing functions and provides information for the routing of messages between signaling end points. An STP transmits, receives and processes Common Channel Signaling ("CCS") messages.
- 3.45 "Switched Access Service" means the offering of transmission or switching services to Telecommunications Carriers for the purpose of the origination or termination of telephone toll service. Switched Access Services include Feature Group A, Feature Group B, Feature Group D, 800/888 access, and 900 access and their successors or similar Switched Access services.
- 3.46 "Tariff" as used throughout this Agreement refers to each respective Party's interstate or intrastate tariffs, price lists, price schedules and catalogs, as the context requires.
- 3.47 "Telecommunications Carrier" means any provider of telecommunications services, except that such term does not include aggregators of telecommunications services (as defined in Section 226 of the Act). A Telecommunications Carrier shall be treated as a common carrier under the Act only to the extent that it is engaged in providing telecommunications services, except that the FCC shall determine whether the provision of fixed and mobile satellite service shall be treated as common carriage.
- 3.48 "Traffic Type" is the characterization of intraLATA traffic as "local" (local includes EAS), or "toll" which shall be the same as the characterization established by the Commission.
- 3.49 "Wire Center" denotes a building or space within a building, that serves as an aggregation point on a given carrier's network, where transmission facilities are connected or switched. Wire Center can also denote a building where one or

more Central Offices, used for the provision of Basic Exchange Telecommunications Services and Access Services, are located. However, for purposes of Collocation Service, Wire Center shall mean those points eligible for such connections as specified in the FCC Docket No. 91-141, and rules adopted pursuant thereto.

- 3.50 "xDSL" refers to a set of service enhancing copper technologies, including but not limited to Asymmetric Digital Subscriber Loop (ADSL), High Bit Rate, or Hybrid, Digital Subscriber Loop (HDSL) and Integrated Digital Subscriber Loop (IDSL), that are designed to provide digital communications services over copper loops, either in addition to or instead of normal analog voice service. xDSL Capable Loops means Loops that have been conditioned, if necessary and at the appropriate charge if any, by USWC to carry the appropriate xDSL signals.
- 3.51 Terms not otherwise defined here, but defined in the Act or in regulations implementing the Act, shall have the meaning defined there.

4. RATES AND CHARGES GENERALLY

- 4.1 Prices for termination and transport of traffic, Interconnection, access to unbundled Network Elements, and ancillary services are set forth Appendix A.
- 4.2 USWC's wholesale discounts for resale services are set forth Appendix A.
- 4.3 The underlying provider of a resold service shall be entitled to receive, from the purchaser of Switched Access, the appropriate access charges pursuant to its then effective Switched Access Tariff. For the purposes of this paragraph, Unbundled Elements as defined in this agreement and the Act are not considered as resold services).
- 4.4 USWC will not charge Integra any non-recurring charges incurred as a result of USWC implementing network redesigns/reconfigurations or electronic system redesign/reconfigurations solely initiated by USWC to its own network or systems. However, any redesign or reconfiguration expenses required by a regulatory body where the regulatory body orders a cost-sharing arrangement may be billed as appropriate on a non-discriminatory basis to Integra.
- 4.5 All Individual Case Basis (ICB), or Time and Material based charges will be accompanied by sufficient documentation to verify charges when billed.

5. RECIPROCAL TRAFFIC EXCHANGE

5.1 Scope

Reciprocal traffic exchange addresses the exchange of traffic between Integra end users and USWC end users. If such traffic is local, the provisions of this Agreement shall apply. Where either Party acts as an IntraLATA Toll provider or interLATA Interexchange Carrier (IXC) or where either Party interconnects and

delivers traffic to the other from third parties, each Party shall bill such third parties the appropriate charges pursuant to its respective tariffs or contractual offerings for such third party terminations. Absent a separately negotiated agreement to the contrary, the Parties will directly exchange traffic between their respective networks, without the use of third party transit providers.

5.2 Traffic Types

The Traffic Types to be exchanged under this Agreement include:

5.2.1 EAS/Local Traffic as defined above.

5.2.2 IntraLATA Toll traffic as defined above.

5.2.3 Switched Access traffic, or interLATA toll traffic, as specifically defined in USWC's state and interstate Switched Access Tariffs, and generally identified as that traffic that originates at one of the Party's end users and terminates at an IXC point of presence, or originates at an IXC point of presence and terminates at one of the Party's end users, whether or not the traffic transits the other Party's network.

5.2.4 Transit traffic is any traffic other than Switched Access, that originates from one Telecommunications Carrier's network, transits another Telecommunications Carrier's network, and terminates to yet another Telecommunications Carrier's network.

Transit service provides the ability for a Telecommunications Carrier to use its connection to a local or access tandem for delivery of calls that originate with a Telecommunications Carrier and terminate to a company other than the tandem company, such as another Co-Provider, an existing LEC, or a wireless carrier. In these cases, neither the originating nor terminating end user is a customer of the tandem Telecommunications Carrier. The tandem Telecommunications Carrier will accept traffic originated by a Party and will terminate it at a Point of Interconnection with another local, intraLATA or interLATA network Telecommunications Carrier. This service is provided through local and access tandem switches.

5.2.5 Ancillary traffic includes all traffic destined for ancillary services, or that may have special billing requirements, including, but not limited to the following:

- 5.2.5.1 Directory Assistance
- 5.2.5.2 911/E911
- 5.2.5.3 Operator call termination (busy line interrupt and verify)
- 5.2.5.4 800/888 database dip
- 5.2.5.5 LIDB
- 5.2.5.6 Information services requiring special billing

- 5.2.6 Unless otherwise stated in this Agreement, ancillary traffic will be exchanged in accordance with whether the traffic is EAS/Local, IntraLATA Toll, or Switched Access.

5.3 Types of Exchanged Traffic

5.3.1 Termination of Local Traffic.

Local traffic will be terminated as Local Interconnection Service (LIS).

5.3.2 Transport of Local Traffic

As negotiated between the Parties, the exchange of local traffic between the Parties may occur in several ways:

- 5.3.2.1 While the Parties anticipate the use of two way trunks for the delivery of local traffic, either Party may elect to provision its own one-way trunks for delivery of local traffic to be terminated on the other Party's network.

- 5.3.2.2 The Parties may elect to purchase transport services from each other or from a third party. Such transport delivers the originating Party's local traffic to the terminating Party's end office or tandem for call termination. Transport may be purchased as either tandem switched transport or direct trunk transport.

- 5.3.2.3 When standard telecommunications engineering practices dictate that a direct facility should be established, (i.e., 512 CCS) between Integra's switch and a USWC end office, the traffic will be moved to a dedicated (i.e., direct) trunk group from the Integra switch directly to the USWC end office. To the extent that Integra has established a collocation arrangement at a USWC end office location, and has available capacity, the Parties agree that Integra shall provide two-way direct trunk facilities, when required, from that end office to the Integra switch. In all other cases, the direct facility may be provisioned by USWC or Integra or a third party. If both Integra and USWC desire to provision the facility and cannot otherwise agree, the Parties may agree to resolve the dispute through the submission of competitive bids.

5.3.3 Transit Traffic.

- 5.3.3.1 USWC will accept traffic originated by Integra and will terminate it at a Point of Interconnection with another Co-Provider, LEC, IXC, or wireless carrier. USWC will provide this transit service through local and access tandem switches. Integra may also provide USWC with transit service.
- 5.3.3.2 To the extent technically feasible, the Parties involved in transporting transit traffic will deliver calls to each involved network with CCS/SS7 protocol and the appropriate ISUP/TCAP message to facilitate full interoperability and billing functions. In all cases, the originating company is responsible to follow the EMR standard and to exchange records with both the transiting company and the terminating company, to facilitate the billing process to the originating network.
- 5.3.3.3 The Parties will use industry standards developed to handle the provision and billing of Switched Access by multiple providers (MECAB, MEGOD and the Parties' FCC tariffs), including the one-time provision of notification to Integra of the billing name, billing address and carrier identification codes of all Interexchange Carriers originating or terminating at each USWC access tandem.

5.3.4 Toll Traffic.

Toll traffic routed to an access tandem, or directly routed to an end office, will be terminated as Switched Access Service. Traffic terminated at the access tandem will be routed to the end offices within the LATA that subtend the USWC access tandem switch. Switched Access Service also allows for termination at an end office or tandem via direct trunked circuits provisioned either by USWC or Integra.

5.4 Rate Structure

5.4.1 Local Traffic

5.4.1.1 Call Termination

- 5.4.1.1.1 The Parties agree that call termination rates as described in Appendix A will apply reciprocally for the termination of EAS/Local traffic per minute of use. If the exchange of EAS/Local traffic between the Parties is within +/- 5% of balance (as measured monthly), the Parties agree that their respective call termination charges will offset one another, and no compensation will be paid. The Parties agree to perform monthly joint traffic audits, based upon mutually agreeable measurement criteria and auditing standards. In the event that the exchange of traffic is not in balance as described above, the call termination charges in Appendix A will apply.
- 5.4.1.1.2 For traffic terminated at a USWC or Integra end office, the end office call termination rate in Appendix A shall apply.
- 5.4.1.1.3 For traffic terminated at a USWC or Integra tandem switch, the tandem switched rate and the tandem transmission rate in Appendix A shall apply in addition to the end office call termination rate described above.
- 5.4.1.1.4 The Parties acknowledge that Integra will initially serve all of its end users within a given LATA through a single Integra switch. The Parties also acknowledge that Integra may, in the future, deploy additional switches in each LATA. For purposes of call termination, the initial Integra switch shall be treated as an end office switch.
- 5.4.1.1.5 The Parties recognize that disputes exist regarding the eligibility of dialed calls from end users to Internet Service Providers for terminating compensation. If the Commission issues or has issued a ruling regarding this question, the Parties will abide by that ruling (including during the pendency of any appeal thereof), subject to retroactive adjustment (refunds or payments, as the case may be) if the Commission is reversed on

appeal. If the FCC asserts jurisdiction over this issue and issues a ruling regarding it, the Parties will abide by that ruling (including during the pendency of any appeals thereof), subject to retroactive adjustments (refunds or payments, as the case may be) if the FCC is reversed on appeal.

- 5.4.1.1.6 Neither Party shall be responsible to the other for call termination charges associated with third party traffic that transits such Party's network.

5.4.2 Transport

- 5.4.2.1 If the Parties elect to each provision their own one-way trunks to the other Party's end office for the termination of local traffic, each Party will be responsible for its own expenses associated with the trunks and no transport charges will apply. Call termination charges shall apply as described above.
- 5.4.2.2 If one Party desires to purchase direct trunk transport from the other Party, the following rate elements will apply. Transport rate elements include the direct trunk transport facilities between the POI and the terminating Party's tandem or end office switches. The applicable rates are described in Appendix A.
- 5.4.2.3 Direct trunk transport facilities are provided as dedicated DS3 or DS1 facilities without the tandem switching functions, for the use of either Party between the Point of Interconnection and the terminating end office or tandem switch.
- 5.4.2.4 If the Parties elect to establish two-way direct trunks, the compensation for such jointly used 'shared' facilities shall be adjusted as follows. The nominal compensation shall be pursuant to the rates for direct trunk transport in Appendix A. The actual rate paid to the provider of the direct trunk facility shall be reduced to reflect the provider's use of that facility. The adjustment in the direct trunk transport rate shall be a percentage that reflects the provider's relative use (i.e., originating minutes of use) of the facility in the busy hour.
- 5.4.2.5 Multiplexing options are available at rates described in Appendix A.

5.4.3 Toll Traffic.

Applicable Switched Access Tariff rates, terms, and conditions apply to toll traffic routed to an access tandem, or directly to an end office. Relevant rate elements include Direct Trunk Transport or Tandem Switched Transport, Interconnection Charge, Local Switching, and Carrier Common Line, as appropriate.

5.4.4 Transit Traffic.

Applicable Switched Access, Type 2 or LIS transport rates apply for the use of USWC's network to transport transit traffic. For transiting local traffic, the applicable local transit rate applies to the originating Party per Appendix A. For transiting toll traffic, the Parties will charge the applicable Switched Access rates to the responsible carrier. For terminating transiting wireless traffic, the Parties will charge their applicable rates to the wireless provider. For transiting wireless traffic, the Parties will charge each other the applicable local transit rate.

5.5 LIS Interface Code Availability And Optional Features

5.5.1 Interface Code Availability.

Supervisory signaling specifications, and the applicable network channel interface codes for LIS trunks, are the same as those used for Feature Group D Switched Access Service, as described in the Parties' applicable Switched Access Tariffs.

5.5.2 Switching Options.

5.5.2.1 Inband MF or SS7 Out of Band Signaling

Inband MF signaling and SS7 Out of Band Signaling are available for LIS trunks. MF signaling or SS7 Out-of-Band Signaling must be requested on the order for the new LIS trunks. Provisioning of the LIS trunks equipped with MF signaling or SS7 Out of Band Signaling is the same as that used for Feature Group D Switched Access. Common Channel Signaling Access Capability Service, as set forth in this Agreement, must be ordered by Integra when SS7 Out-of-Band Signaling is requested on LIS trunks.

5.5.2.2 Clear Channel Capability.

Clear Channel Capability permits 24 DS0-64 kbit/s services or 1.536 Mbit/s of information on the 1.544 Mbit/s line rate. Clear Channel Capability is available for LIS trunks equipped with SS7 Out-of-Band Signaling. Clear

Channel Capability is only available on trunks to USWC's access tandem switch or USWC's end office switches (where available); (Clear Channel Capability is not available on trunks to USWC's local tandem switches or end offices where it is currently not deployed. Integra agrees to use the Bona Fide Request process to request clear channel capability for such additional switches. Prices for such additional Clear Channel Capability, if any, will be established through the BFR Process). Clear Channel Capability must be requested on the order for the new LIS trunks. The provisioning of the LIS trunks equipped with Clear Channel Capability is the same as that used for Feature Group D Switched Access Service. USWC will provide Integra with a listing of USWC end offices, local tandems and access tandems equipped with Clear Channel Capability.

5.6 Measuring Local Interconnection Minutes

- 5.6.1 Measurement of terminating local interconnection minutes begins when the terminating LIS entry switch receives answer supervision from the called end user's end office indicating the called end user has answered. The measurement of terminating call usage over LIS trunks ends when the terminating LIS entry switch receives disconnect supervision from either the called end user's end office, indicating the called end user has disconnected, or Integra's Point of Interconnection, whichever is recognized first by the entry switch.
- 5.6.2 USWC and Integra are required to provide each other the proper call information (e.g., originating call party number and destination call party number, etc.) to enable each Party to issue bills in a complete and timely fashion.

5.7 Testing

5.7.1 Acceptance Testing

At the time of installation of an LIS trunk group, and at no additional charge, the Parties will cooperatively test the same parameters tested for terminating Feature Group D Switched Access Service. See USWC's applicable Switched Access Tariff for the specifications.

5.7.2 Testing Capabilities

- 5.7.2.1 Terminating LIS testing is provided where equipment is available, with the following test lines: seven-digit access to balance (100 type), milliwatt (102 type), nonsynchronous or synchronous, automatic transmission

measuring (105 type), data transmission (107 type), loop-around, short circuit, open circuit, and non-inverting digital loopback (108 type).

- 5.7.2.2 In addition to LIS acceptance testing, other tests are available (e.g., additional cooperative acceptance testing, automatic scheduled testing, cooperative scheduled testing, manual scheduled testing, and non-scheduled testing) at the applicable tariff rates.

5.8 Ordering

- 5.8.1 When ordering LIS, the ordering Party shall specify on the service order: 1) the type and number of Interconnection facilities to terminate at the Point of Interconnection in the serving Wire Center; 2) the type of interoffice transport, (i.e., Direct Trunk Transport or Tandem Switched Transport); 3) the peak busy hour CCS from the Integra end office; 4) the number of trunks to be provisioned at a local exchange office or tandem; 5) and any optional features. When the ordering Party requests facilities, routing, or optional features different than those determined to be available, the Parties will work cooperatively in determining an acceptable configuration, based on available facilities, equipment and routing plans.
- 5.8.2 When the ordering Party initially orders a DS3 Interconnection facility, in conjunction with Tandem Switched Transport to a tandem, or DS3 Direct Trunk Transport facilities to a tandem or local exchange office, the provider will forward the appropriate DS1 facility record information necessary to identify the circuit facility assignment. On subsequent orders utilizing existing DS3 Interconnection facilities, or DS3 Direct Trunk Transport facilities, the provider will assign the DS1 facility to the DS3 Interconnection facility or DS3 Direct Trunk Transport facility, as directed by the ordering Party.
- 5.8.3 A joint planning meeting will precede Integra and USWC trunking orders. These meetings will result in the transmittal of Access Service Requests (ASRs) to initiate order activity. A Party requesting tandem Interconnection will provide its best estimate of the traffic distribution to each end office subtending the tandem.
- 5.8.4 Service intervals and due dates for the initial establishment of trunking arrangements at each location of Interconnection between the Parties will be determined on an individual case basis.
- 5.8.5 Service intervals and due dates for the establishment of subsequent trunking arrangements for Interconnection between the Parties, will be in accordance with the guidelines for LIS.

5.9 Billing Arrangements

- 5.9.1 USWC and Integra desire to submit separate bills, pursuant to their separate tariffs, to Interexchange Carriers for their respective portions of jointly provided Switched Access Service.

Based on the negotiated POI, the Parties will agree on a meet point percentage to enable the joint provisioning and billing of Switched Access Services to third parties in conformance with the Meet-Point Billing guidelines adopted by and contained in the Ordering and Billing Forum's MECAB and MECOD documents and referenced in USWC's Switched Access Tariffs. The Parties understand and agree that MPB arrangements are available and functional only to/from Interexchange Carriers who directly connect with the tandem(s) that Integra sub-tends in each LATA.

- 5.9.2 The Parties will use reasonable efforts, individually and collectively, to maintain provisions in their respective federal and state access tariffs, and/or provisions within the National Exchange Carrier Association ("NECA") Tariff No. 4, or any successor tariff, sufficient to reflect this MPB arrangement, including MPB percentages.
- 5.9.3 As detailed in the MECAB document, Integra and USWC will exchange all information necessary to bill third parties for Switched Access Services traffic jointly handled by Integra and USWC via the meet point arrangement in a timely fashion. Information shall be exchanged in Exchange Message Record ("EMR") format (Bellcore Standard BR 010-200-010, as amended) on magnetic tape or via a mutually acceptable electronic file transfer protocol. The Parties will exchange records pursuant to this paragraph without additional compensation.
- 5.9.4 The Parties will agree upon reasonable audit standards and other procedures as required to ensure billing accuracy.
- 5.9.5 Each Party will bill the IXCs the appropriate rate elements in accordance with their respective interstate and intrastate tariffs, as follows:

<u>Rate Element</u>	<u>Billing Company</u>
Carrier Common Line	Dial Tone Provider
Local Switching	Dial Tone Provider
Interconnection Charge	Dial Tone Provider
Local Transport Termination	Based on negotiated BIP
Local Transport Facility (also called Tandem Transmission per mile)	Based on negotiated BIP
Tandem Switching	Access Tandem Provider
Entrance Facility	Access Tandem Provider

5.9.6 For originating 800/888 traffic routed to an access tandem, the tandem provider will perform 800/888 database inquiry and translation functions and bill the inquiry charge and translation charge (if any) to the Interexchange Carrier pursuant to tariff. For all originating 800/888 database inquiry and translation functions, the charges will be billed to the Interexchange Carrier transporting the call.

5.10 Mileage Measurement

Where required, the mileage measurement for LIS facilities and trunks is determined in the same manner as the mileage measurement for Feature Group D Switched Access Service.

5.11 Construction Charges

If applicable, construction charges will apply as detailed in the Construction Charges section of this Agreement.

6. INTERCONNECTION

6.1 Definition

6.1.1 "Interconnection" is the linking of the USWC and Integra networks for the mutual exchange of traffic and for Integra access to unbundled Network Elements. Interconnection does not include the transport and termination of traffic. Interconnection is provided by Virtual Collocation, Cageless Physical Collocation or Physical Collocation; entrance facilities; or Mid-Span Meet arrangements.

6.1.2 USWC will provide Interconnection at the line side of the local switch, the trunk side of the local switch, trunk interconnection points of the tandem switch, Central Office cross-connect points, and the location of the signaling transfer points necessary to exchange traffic and access call related databases.

6.2 Mid-Span Meet POI

6.2.1 A Mid-Span Meet POI is a negotiated point of interface, limited to the interconnection of facilities between one Party's switch and the other Party's switch. The actual physical Point of Interface and facilities used will be subject to negotiations between the Parties. Each Party will be responsible for its portion of the build to the Mid-Span Meet POI, if the meet point arrangement is used exclusively for the exchange of local traffic.

6.2.2 If the Mid-Span Meet arrangement is to be used for access to unbundled Network Elements, Integra must pay the portion of the economic costs of the Mid-Span Meet arrangement used by Integra for access to unbundled Network Elements.

6.3 Collocation

Interconnection may be accomplished through either Virtual, Physical or Cageless Physical Collocation. The terms and conditions under which Collocation will be available are described in the Collocation section of this Agreement.

6.4 Entrance Facility

Interconnection may be accomplished through the provision of an entrance facility. An entrance facility extends from the serving Wire Center of the provider to the other Party's switch location. Entrance facilities may not extend beyond the area described by the provider's serving Wire Center. The rates for entrance facilities are provided in Appendix A.

6.5 Quality of Interconnection

USWC will not, for the purpose of Interconnection, provide to Integra less favorable terms and conditions than USWC provides itself or in a manner less efficient than it would impose on itself. The quality of Interconnection will be at least equal to that of USWC.

Both Parties agree to manage their network switches in accordance with the Bellcore LSSGR.

6.6 Points of Interface (POI)

Upon the request for specific point to point routing, USWC will make available to Integra information indicating the location and technical characteristics of USWC's network facilities. The following alternatives are negotiable: (1) a DS1 or DS3 entrance facility; (2) Virtual Collocation; (3) Physical Collocation; (4) Cageless Physical Collocation, and (5) negotiated Mid-Span Meet facilities. Each Party is responsible for providing its own facilities up to the Mid-Span Meet POI. The Parties will negotiate the facilities arrangement between their networks.

6.7 Trunking Requirements

6.7.1 The Parties agree to provide designed Interconnection facilities that meet the same technical criteria and service standards, such as probability of blocking in peak hours and transmission standards, in accordance with industry standards.

6.7.2 Two-way trunk groups will be established wherever possible. Exceptions to this provision will be based on billing, signaling, and network requirements. For example, (1) billing requirements - switched access vs. local traffic, (2) signaling requirements - MF vs. SS7, and (3) network requirements - directory assistance traffic to TOPS tandems. The following is the current list of traffic types that require separate trunk groups, unless specifically otherwise stated in this Agreement.

- 6.7.2.1 IntraLATA Toll and Switched Access trunks
- 6.7.2.2 EAS/Local trunks
- 6.7.2.3 Directory Assistance trunks
- 6.7.2.4 911/E911 trunks
- 6.7.2.5 Operator services trunks
- 6.7.2.6 Commercial Mobile Radio Service/Wireless traffic for which Integra serves as the transit provider between the CMRS provider and USWC.
- 6.7.2.7 Transit IntraLATA Toll
- 6.7.2.8 Transit local
- 6.7.2.9 Meet-Point Billing Trunks (for the joint provision of Switched Access)
- 6.7.2.10 Mass calling trunks, if applicable

6.7.3 Trunk group connections will be made at a DS1 or multiple DS1 level for exchange of EAS/Local, IntraLATA Toll, wireless/Commercial Mobile Radio Service, and Switched Access traffic. Ancillary service trunk groups will be made below a DS1 level, as negotiated.

6.7.4 The Parties will provide Common Channel Signaling (CCS) to one another, where available, in conjunction with all EAS/Local trunk circuits. All CCS signaling parameters will be provided including Calling Party Number (CPN), originating line information (OLI), calling party category, charge number, etc. All privacy indicators will be honored.

6.7.5 Where CCS is not available, in-band multi-frequency (MF) wink start signaling will be provided. When the Parties interconnect via CCS for jointly provided Switched Access Service, the tandem provider will provide MF/CCS interworking as required for interconnection with Interexchange Carriers who use MF signaling.

6.7.6 The Parties will follow all Ordering and Billing Forum adopted standards pertaining to CIC/OZZ codes.

6.7.7 USWC will cooperate in the provision of TNS (Transit Network Selection) for the joint provision of Switched Access Service.

- 6.7.8 The Parties shall terminate EAS/Local traffic exclusively on EAS/Local trunk groups. No EAS/Local trunk groups shall be terminated on USWC's access tandems.
- 6.7.9 The Parties agree to terminate local traffic in the same EAS/Local area as such traffic originated.

6.8 Interconnection Forecasting

- 6.8.1 The Parties agree that during the first year of interconnection, joint forecasting and planning meetings will take place no less frequently than once per quarter.
- 6.8.2 The Parties shall establish joint forecasting responsibilities for traffic utilization over trunk groups. Intercompany forecast information must be provided by the Parties to each other four times a year. The quarterly forecasts shall include forecasted requirements for each trunk group identified in Paragraph 6.7.2 of this Section. In addition, the forecast shall include, for tandem-switched traffic, the quantity of tandem-switched traffic forecasted for each subtending end office. The Parties recognize that, to the extent historical traffic data can be shared between the Parties, the accuracy of the forecasts will improve. Forecasts shall be for a minimum of three (current and plus-1 and plus-2) years and shall include:
- 6.8.2.1 The use of Common Language Location Identifier (CLLI-MSG), which are described in Bellcore documents BR 795-100-100 and BR 795-400-100.
- 6.8.2.2 A description of major network projects anticipated for the following six (6) months that could affect the other Party. Major network projects include trunking or network rearrangements, shifts in anticipated traffic patterns, or other activities that are reflected by a significant increase or decrease in trunking demand for the following forecasting period. This planning will include the issues of network capacity, forecasting and compensation calculation, where appropriate.
- 6.8.3 If differences in quarterly forecasts of the Parties vary by more than 24 additional DS0 two-way trunks for each local interconnection trunk group, the Parties shall meet to reconcile the forecast to within 24 DS0 trunks.
- 6.8.4 If a trunk group is under 75 percent of centum call seconds (ccs) capacity on a monthly average basis for each month of any three month period, either Party may request to resize the trunk group, which resizing will not be unreasonably withheld. If a resizing occurs, the trunk group shall not be left with less than 25 percent excess capacity.

6.8.5 Each Party shall provide a specified point of contact for planning, forecasting and trunk servicing purposes.

6.9 Service Interruptions

6.9.1 Standards and procedures for notification of trunk disconnects will be jointly developed by the Parties. Neither Party shall be expected to maintain active status for a trunk disconnected by the other Party for an extended or indefinite period of time. Collectively, the Parties will use their best good faith efforts to complete and agree on such plan.

6.9.2 The characteristics and methods of operation of any circuits, facilities or equipment of either Party connected with the services, facilities or equipment of the other Party pursuant to this Agreement shall not: 1) interfere with or impair service over any facilities of the other Party, its affiliated companies, or its connecting and concurring carriers involved in its services; 2) cause damage to their plant; 3) violate any applicable law or regulation regarding the invasion of privacy of any communications carried over the Party's facilities; or 4) create hazards to the employees of either Party or to the public. Each of these requirements is hereinafter referred to as an "Impairment of Service".

6.9.3 If either Party causes an Impairment of Service, as set forth in this Section, the Party whose network or service is being impaired (the "Impaired Party") shall promptly notify the Party causing the Impairment of Service (the "Impairing Party") of the nature and location of the problem. The Impaired Party shall advise the Impairing Party that, unless promptly rectified, a temporary discontinuance of the use of any circuit, facility or equipment may be required. The Impairing Party and the Impaired Party agree to work together to attempt to promptly resolve the Impairment of Service. If the Impairing Party is unable to promptly remedy the Impairment of Service, the Impaired Party may temporarily discontinue use of the affected circuit, facility or equipment.

6.9.4 To facilitate trouble reporting and to coordinate the repair of the service provided by each Party to the other under this Agreement, each Party shall designate a Trouble Reporting Control Office (TRCO) for such service.

6.9.5 Where new facilities, services and arrangements are installed, the TRCO shall ensure that continuity exists and take appropriate transmission measurements before advising the other Party that the new circuit is ready for service.

6.9.6 Each Party shall furnish a trouble reporting telephone number for the designated TRCO. This number shall give access to the location where facility records are normally located and where current status reports on

any trouble reports are readily available. Alternative out-of-hours procedures shall be established to ensure access to a location that is staffed and has the authority to initiate corrective action.

- 6.9.7 Before either Party reports a trouble condition, each shall use its best efforts to isolate the trouble to the other's facilities.

6.9.7.1 In cases where a trouble condition affects a significant portion of the other's service, the Parties shall assign the same priority provided to other interconnecting carriers.

6.9.7.2 The Parties shall cooperate in isolating trouble conditions.

7. COLLOCATION

7.1 General Description

7.1.1 Collocation allows Integra to obtain dedicated space in a USWC Wire Center and to place equipment in such spaces to interconnect with the USWC network. Integra may request Collocation at other USWC locations pursuant to the BFR Process or through additional Interconnection negotiations under the Act. USWC will provide the resources necessary for the operation and economical use of collocated equipment. USWC designated POIs for network interconnection can be established for Virtual, Physical or Cageless Physical Collocation arrangements.

7.1.2 Except when Integra purchases USWC's unbundled network transmission elements, Integra will construct its own fiber optic cable to the USWC-designated Point of Interconnection. USWC will extend Integra's fiber optic cable from the POI to the cable vault within the Wire Center. For the purposes of Collocation, the POI shall be that point outside the USWC Central Office where the Integra and USWC fibers meet. If necessary, USWC may bring the cable into compliance with USWC internal fire code standards and extend the cable to the collocated space.

7.1.3 Integra will be provided two points of entry into the USWC Wire Center only when there are at least two existing entry points for USWC cable and when there are vacant entrance ducts in both. USWC will promptly remove any unused cabling to free up entrance ducts when no other ducts are available. Cable entry will be limited to fiber facilities.

7.1.4 Integra may collocate equipment to the extent permitted by Paragraph 580 of the First Report and Order, FCC Release No. 96-325, Docket No. 96-98. Integra may request Collocation of other equipment pursuant to the BFR Process or through additional Interconnection negotiations under the Act. Integra must identify what equipment will be installed, to allow for

USWC to use this information in engineering the power, floor loading, heat release, environmental particulant level, and HVAC.

- 7.1.5 Nothing in this part shall be construed to limit Integra's ability to obtain Virtual, Physical and/or Cageless Physical Collocation in a single location.
- 7.1.6 Integra will submit all requests for Collocation at a USWC Central Office as a request in priority order for:
 - 1. Cageless Physical Collocation if available,
 - 2. Physical Collocation if Cageless Physical Collocation is not available, or,
 - 3. Virtual Collocation if neither Cageless Physical Collocation or Physical Collocation is available.

When Integra provides the information reasonably determined by USWC to be necessary to respond to all three (3) types of Collocation listed above, then USWC will respond to Integra's request with the highest available priority of Collocation at the USWC Central Office where Collocation is requested. The effective date of Integra's request for any type of Collocation at a particular USWC Central Office shall be the first date on which Integra requests all three types of Collocation in priority order at that USWC Central Office.

7.2 Virtual Collocation

- 7.2.1 USWC shall provide Virtual Collocation for the purpose of interconnection or access to unbundled Network Elements subject to the rates, terms and conditions of this Agreement.
- 7.2.2 Integra will not have physical access to the USWC Wire Center building pursuant to a Virtual Collocation arrangement.
- 7.2.3 Integra will be responsible for obtaining and providing to USWC administrative codes, e.g., common language codes, for all equipment specified by Integra and installed in Wire Center buildings.
- 7.2.4 Integra will be responsible for payment of training of USWC employees for the maintenance, operation and installation of Integra's virtually collocated equipment when that equipment is different than the equipment used by USWC.
- 7.2.5 Integra will be responsible for payment of charges incurred in the maintenance and/or repair of Integra's virtually collocated equipment.
- 7.2.6 USWC does not guarantee the reliability of Integra's virtually collocated equipment.

- 7.2.7 Integra is responsible for ensuring the functionality of virtually collocated SONET equipment provided by different manufacturers.
- 7.2.8 Maintenance Labor, Inspector Labor, Engineering Labor and Equipment Labor business hours are considered to be Monday through Friday, 8:00am to 5:00pm (local time) and after business hours are after 5:00pm and before 8:00am (local time), Monday through Friday, all day Saturday, Sunday and holidays.
- 7.2.9 Integra will transfer possession of Integra's virtually collocated equipment to USWC via a no cost lease. The sole purpose of the lease is to provide USWC with exclusive possessory rights to Integra's virtually collocated equipment. Title to the Integra virtually collocated equipment shall not pass to USWC.
- 7.2.10 Installation and maintenance of Integra's virtually collocated equipment will be performed by USWC or a USWC authorized vendor.
- 7.2.11 Integra shall ensure that upon receipt of the Integra virtually collocated equipment by USWC, all warranties and access to ongoing technical support are passed through to USWC, all at Integra's expense. Integra shall advise the manufacturer and seller of the virtually collocated equipment that Integra's equipment will be possessed, installed and maintained by USWC.
- 7.2.12 Integra's virtually collocated equipment must comply with the Bellcore Network Equipment Building System (NEBS) Generic Equipment Requirements TR-NWT-000063, USWC Wire Center environmental and transmission standards and any statutory (local, state or federal) and/or regulatory requirements in effect at the time of equipment installation or that subsequently become effective. Integra shall provide USWC interface specifications (e.g., electrical, functional, physical and software) of Integra's virtually collocated equipment.
- 7.2.13 Integra may virtually collocate equipment consistent with Section 7.1.4.
- 7.2.14 Integra must specify all software options and associated plug-ins for its virtually collocated equipment.
- 7.2.15 Integra is responsible for purchasing and maintaining a supply of spares. Upon failure of Integra's virtually collocated equipment, Integra is responsible for transportation and delivery of maintenance spares to USWC at the Wire Center housing the failed equipment.

7.3 Physical Collocation

- 7.3.1 USWC shall provide to Integra Physical Collocation of basic transmission equipment used by Integra for Interconnection or for access to unbundled Network Elements, except that USWC may provide for Virtual Collocation if USWC demonstrates to the Commission that Physical Collocation is not practical for technical reasons or because of space limitations, as provided in Section 251(c)(6) of the Act. USWC shall provide such Collocation for the purpose of Interconnection or access to unbundled Network Elements, except as otherwise mutually agreed to in writing by the Parties or as required by the FCC or the appropriate Commission subject to the rates, terms and conditions of this Agreement.
- 7.3.2 Where Integra is virtually collocated in a premises which was initially prepared for Virtual Collocation, Integra may elect to (i) retain its Virtual Collocation in that premises and expand that Virtual Collocation according to the rates, terms and conditions of this Agreement, or (ii) unless it is not practical for technical reasons or because of space limitations, convert its Virtual Collocation at such premises to Physical Collocation, in which case Integra shall coordinate the construction and rearrangement with USWC of its equipment (IDLC and transmission) and circuits for which Integra shall pay USWC at applicable rates, and pursuant to the other terms and conditions in this Agreement. In addition, all applicable Physical Collocation recurring charges shall apply.
- 7.3.3 Integra will be allowed access to the POI on non-discriminatory terms. Integra owns and is responsible for the installation, maintenance and repair of its transmission equipment located within the space rented from USWC.
- 7.3.4 Integra must use leased space promptly and may not warehouse space for later use or sublease to another provider. Physical Collocation is offered in Wire Centers on a space-available, first come, first-served basis. The Parties shall resolve any disputes with respect to the availability of Collocation space as indicated in Section 26.17, Dispute Resolution, or either Party may bring the dispute to the Commission for resolution in accordance with applicable law.
- 7.3.5 The minimum standard leasable amount of floor space is 100 square feet. Integra must efficiently use the leased space, no more than 50% of the floor space may be used for storage cabinets and work surfaces. The Commission will be the final arbitrator in points of dispute between the Parties.
- 7.3.6 Integra's leased floor space will be separated from other competitive providers and USWC space through a cage enclosure. Integra may elect to have USWC construct the enclosure, or choose from USWC approved contractors to construct the cage, meeting USWC's installation Technical

Publication 77350. Integra must determine at the time of application whether USWC or an approved contractor will construct the cage enclosure.

7.3.7 The following standard features will be provided by USWC:

7.3.7.1 Heating, ventilation and air conditioning.

7.3.7.2 Smoke/fire detection and any other building code requirement.

7.3.8 USWC Responsibilities.

7.3.8.1 Design the floor space within each Wire Center which will constitute Integra's leased space.

7.3.8.2 Ensure that the necessary construction work is performed to build Integra's leased physical space and the riser from the vault to the leased physical space.

7.3.8.3 Develop a quotation specific to Integra's request.

7.3.8.4 Extend USWC-provided and owned fiber optic cable from the FOI through the cable vault and extend the cable to Integra's leased physical space or place the cable in fire retardant tubing prior to extension to Integra's leased physical space.

7.3.8.5 Installation and maintenance and all related activity necessary to provide channel termination between USWC's and Integra's equipment.

7.3.8.6 Work cooperatively with Integra in matters of joint testing and maintenance.

7.3.8.7 Access to USW Unbundled Network Elements (UNEs) is provided via the following:

7.3.8.7.1 **Shared SPOT Frame** - A shared SPOT Frame is used by multiple Co-Providers for combining their equipment (DS0, DS1 and DS3 terminations) with USW UNEs. USWC shall install and pre-provision copper cable from USWC's single point of termination (SPOT) bay to Integra's physical Collocation cage.

- 7.3.8.7.2 Dedicated SPOT Frame - Upon Integra's request, USWC will provide a dedicated SPOT Frame in close proximity to Integra's physically collocated equipment. Only Integra would have access to this dedicated SPOT Frame in order to combine its equipment with USWC UNEs. USWC shall install and pre-provision copper cable from USWCs cross connect panel to the Dedicated SPOT Frame in Integra's physical Collocation cage.

7.3.9 Integra Responsibilities

- 7.3.9.1 Determine who constructs the cage or enclosure for the physical space.

- 7.3.9.2 Where applicable, procure, install and maintain all fiber optic facilities up to the USWC designated POI.

Where applicable, procure and provide all necessary fiber interconnection cable and connectors from the USWC fiber distribution panel and the cage enclosure.

Where applicable, procure and provide all necessary cable and connectors from the cage to the USWC distributing frame designated as the single point of termination (SPOT).

- 7.3.9.3 Install, maintain, repair and service all Integra's equipment located in the leased physical space.

- 7.3.9.4 Ensure that all equipment installed by Integra complies with Bellcore Network Equipment Building System Generic Equipment requirements, USWC Wire Center environmental and transmission standards, and any statutory (local, federal or state) or regulatory requirements in effect at the time of equipment installation or that subsequently become effective.

- 7.3.10 Once construction is complete for Physical Collocation and Integra has accepted its leased physical space, Integra may order its D60, D61, D63 or other Expanded Interconnection Channel Terminations.

- 7.3.11 If, at any time, USWC reasonably determines that the equipment or the installation does not meet standard industry requirements as determined in NEBS publications (Section 7.2.12), then Integra will be responsible for the costs associated with the removal, modification to, or installation of

the equipment to bring it into compliance. If Integra fails to correct any non-compliance within thirty (30) days of written notice of non-compliance, USWC may have the equipment removed or the condition corrected at Integra's expense.

- 7.3.12 If, during installation, USWC reasonably determines Integra activities or equipment are unsafe, non-standard or in violation of any applicable laws or regulations, USWC has the right to stop work until the situation is remedied. If such conditions pose an immediate threat to the safety of USWC employees, interfere with the performance of USWC's service obligations, or pose an immediate threat to the physical integrity of the conduit system or the cable facilities, USWC may perform such work and/or take action as is necessary to correct the condition at Integra's expense.
- 7.3.13 Integra may order and USWC shall provide a regular business line at Integra's expense at the collocated space.
- 7.3.14 USWC will inform Integra by telephone of any emergency related activity that USWC or its subcontractors may be performing which could potentially affect the equipment in the collocated space occupied by Integra.
- 7.3.15 USWC shall construct the collocated space in compliance with the agreed upon request for cable holes, ground bars, doors, and convenience outlets, etc. Any deviation to the agreed upon request must be approved by Integra.
- 7.3.16 USWC will provide Integra with reasonable notice of scheduled AC or DC power work or related activity in the collocated facility that will or might cause an outage or any type of power disruption to Integra equipment located in the USWC facility. USWC will notify Integra immediately of any emergency power activity that would impact Integra equipment.
- 7.3.17 To the extent required by the Act, USWC will take all Co-Provider requests for Collocation space, including Integra's, into account when renovating existing facilities and constructing new facilities.
- 7.3.18 Other than reasonable security restrictions, USWC shall place no restriction on access to the Integra collocated space by Integra's employees and designated agents. Such space shall be available to Integra designated agents twenty-four hours per day each day of the week. In no case shall any unreasonable security restrictions be placed on Integra. An Inspector call-out may be required after normal business hours.

7.4 Cageless Physical Collocation

- 7.4.1 Cageless Physical Collocation is a form of physical Collocation that is provided by USWC to Integra in a non-caged area of a USWC Central Office. Integra may order Cageless Physical Collocation space on a single frame bay increment. USWC's standard equipment bay configurations will apply.
- 7.4.2 Integra may place and maintain its own equipment in Cageless Physical Collocation space at its own expense. Cageless Physical Collocation will allow Integra to connect its facilities to USWC unbundled elements via the SPOT frame.
- 7.4.3 Integra may submit a request for multiple bay space and where available, USWC will provide such capability in adjacent bays. When contiguous space is not available, bays may be co-mingled with other CLEC equipment bays. Integra may request through the USWC Space Reclamation Policy as approved by the Commission, a price quote to rearrange USWC equipment to provide Integra with adjacent space.
- 7.4.4 The rate elements for Cageless Physical Collocation are the same as those for Physical Collocation as specified in Section 7.6, with the exclusion of the cage element (Section 7.6.2.2), as specified in Appendix A.

7.5 CLEC Combination of Unbundled Network Elements

7.5.1 General Description

- 7.5.1.1 The Single Point of Termination (SPOT) frame is located in common space within USWC's Central Office. The SPOT frame consists of DS0, DS1, DS3 tie cables, terminations on the SPOT frame and terminations on the applicable USWC frame. The SPOT frame is used by Integra to make cross connections between USWC unbundled Network Elements and/or Integra equipment.
- 7.5.1.2 The use of the SPOT frame does not require Integra to acquire separate physical or virtual Collocation.
- 7.5.1.3 USWC will provide Integra with access to the Central Office for the purpose of running jumpers on the SPOT frame. This access will be equal to the access USWC provides itself for similar purposes.
- 7.5.1.4 The SPOT frame will be the location where all USWC unbundled Network Elements and USWC's equipment are terminated. Integra may run jumpers on the SPOT frame to make connections in three basic types of configurations:

- USWC unbundled Network Elements to USWC unbundled Network Elements
- USWC unbundled Network Elements to Integra's equipment
- Integra's equipment to another Co Provider's equipment

7.5.1.5 The SPOT frame is the standard demarcation point between Integra and USWC owned network facilities and equipment as well as the demarcation between unbundled Network Elements. This demarcation point can be used as the designated test point for Integra.

7.5.2 Charges

7.5.2.1 The nonrecurring rates for the SPOT frame recover USWC's expenses (including engineering and installation) for all DS0, DS1, DS3 terminations, including tie cables, SPOT frame terminations, and terminations on the applicable USWC frame.

7.5.2.2 The recurring rate element for the SPOT frame recovers USWC's expense for the maintenance and administration for all DS0, DS1, DS3 terminations, including tie cables, SPOT frame terminations, and termination on the applicable USWC frame.

7.5.3 All USWC terminations on the SPOT frame will be given a frame address. USWC will establish and maintain frame address records for USWC's terminations. USWC will provide the frame address to CLEC for each USWC unbundled Network Element ordered and will maintain assignment records of such USWC unbundled Network Elements (loop, local switching, etc.) and terminations (tie cable pair) on the SPOT frame.

7.5.4 Integra will maintain assignment records for the terminations of Integra's equipment on the SPOT frame. Integra will maintain the assignment records for those frame addresses involved in connecting Integra's equipment to USWC unbundled Network Elements and the USWC unbundled Network Elements connected to USWC unbundled Network Elements.

7.5.5 Integra will be required to make the jumper wire connection between frame addresses to complete Integra's circuit.

7.5.6 To the extent that Integra's requested use of the SPOT frame results in USWC incurring building or frame additions other than the SPOT frame construction charges may apply as detailed in the Construction Charges Section of this Agreement.

7.5.7 Ordering

7.5.7.1 Within twenty-five (25) business days of the receipt by USWC from Integra of a request for SPOT frame and tie cable capacity, USWC will provide Integra with a quotation for all recurring, nonrecurring and construction charges associated with the request. The estimated date of the SPOT frame availability will also be included.

7.5.7.2 Within thirty (30) days of USWC providing the quotation, Integra will accept or reject the USWC quotation. Acceptance shall require payment to USWC of fifty percent of the nonrecurring and construction charges provided on the quotation. Pursuant to the completion of the requirements specified in Section 7.5.7.1 above, the space shall be made available where the SPOT frame, space and power are available within forty-five (45) days. Where the SPOT frame, space or power are not available, the space shall be made available in ninety (90) days.

7.5.7.3 As part of the ordering process, Integra will provide at a minimum a one-year forecast for each Wire Center in which it intends to utilize the SPOT frame. Included in this forecast will be the termination type (DS0, DS1, DS3) and the quantity of each termination required. SPOT frame terminations must be ordered in multiples of the following quantities:

- 100 DS0 terminations
- 28 DS1 terminations
- 1 DS3 termination

7.5.8 Integra Trunking Architecture

7.5.8.1 General Description. Integra shall utilize the Custom Routing functionality of the port and combine this functionality with Dedicated Transport and unbundled tandem switching to create a local message trunk network.

7.5.8.2 Responsibility of Integra. Integra must determine local trunk capacity requirements, direct or tandem routed trunking, provide call routing instructions to USWC, and provide quantity and forecasts of trunks per each A and Z location. Integra has complete responsibility for the design and engineering of its trunking network. All connections between the unbundled port and Dedicated Transport shall

be made consistent with the SPOT refunding requirements as set forth in this Agreement.

7.5.3.3

Responsibility of USWC. Upon receipt of Integra routing instructions, USWC will establish custom routing tables to direct traffic to the specific local trunk group as designated.

by Integra. USWC will incorporate Integra forecasts for trunk requirements consistent with USWC's forecasting practices.

7.6 Collocation Rate Elements

7.6.1 Common Rate Elements

The following rate elements specified in Appendix A are common to Virtual, Physical and Cageless Physical Collocation:

- 7.6.1.1 Quote Preparation Fee.** This covers the work involved in verifying space and developing a quotation for Integra for the total costs involved in its Collocation request.
- 7.6.1.2 Entrance Facility.** Provides for fiber optic cable on a two-fiber basis from the Point of Interconnection utilizing USWC owned, conventional single mode type of fiber optic cable to the collocated equipment (for Virtual Collocation) or to the leased space (for Physical Collocation). Entrance facility includes riser, fiber placement, entrance closure, conduit/innerduct, and core drilling.
- 7.6.1.3 Cable Splicing.** Represents the labor and equipment to perform a subsequent splice to the Integra provided fiber optic cable after the initial installation splice. Includes per-setup and per-fiber-spliced rate elements.
- 7.6.1.4 -48 Volt Power.** Provides -48 volt power to the Integra collocated equipment. Charged on a per ampere basis.
- 7.6.1.5 48 Volt Power Cable.** Provides for the transmission of -48 volt DC power to the collocated equipment. It includes engineering, furnishing and installing the main distribution bay power breaker, associated power cable, cable rack and local power bay to the closest power distribution bay. It also includes the power cable (feeders) A and B per foot from the local power distribution bay to the leased physical space (for Physical Collocation) or to the collocated equipment (for Virtual Collocation).
- 7.6.1.6 Inspector Labor.** Provides for the USWC qualified personnel necessary when Integra requires access to the Point of Interconnection after the initial installation or access to its physical Collocation floor space, where an escort is required. A call-out of an inspector after business hours is subject to a minimum charge of four hours. The minimum call-out charge shall apply when no other

employee is present in the location, and an off-shift USWC employee (or contract employee) is required to go 'on-shift' on behalf of Integra.

- 7.6.1.7 Expanded Interconnection Channel Termination (EICT). Telecommunications interconnection between Integra's collocated equipment and USWC's network is accomplished via an Expanded Interconnection Channel Termination (EICT). This element can be at the DS0, DS1, DS3 or other level depending on the USWC service it is connecting to. Connection to any other network or telecommunications source within the Wire Center is allowed only through USWC services.
- 7.6.1.8 Expanded Interconnection Channel Regeneration. Required when the distance from the leased physical space (for Physical Collocation) or from the collocated equipment (for Virtual Collocation) to the USWC network is of sufficient length to require regeneration.
- 7.6.1.9 Collocation Cross Connection. Integra may cross connect its facilities at its Collocation premises with another carrier collocated at the same serving Wire Center through a USWC-provided SPOT. USWC will assess a SPOT charge as set forth in Appendix A, to connect two collocated carriers within the same serving Wire Center. The cross connect is between like intermediary frames (e.g., DS0, DS1) within USWC's serving Wire Center. The monthly recurring charge and a nonrecurring installation charge as set forth in Appendix A, will apply and both will be billed to the specific Co-Provider requesting the cross connect.
- 7.6.1.10 Collocation Single Point of Termination (SPOT). A charge associated with the installation, change and maintenance of Integra's equipment on the USWC SPOT cross-connect bay or frame within a Wire Center. Recurring and nonrecurring charges are assessed per two-wire pair, per Analog PLTS/DDS termination, Unbundled Network terminations, and per termination for each DS1 or DS3 requested, as set forth in Appendix A.
- 7.6.1.11 Collocation Cable Racking. A nonrecurring charge for cable racking required between Integra's equipment and USWC's SPOT. Cable Racking is assessed on a per foot basis for each two-wire pair, per Analog PLTS/DDS termination, Unbundled Network terminations and per termination for each DS1 or DS3 requested.

7.6.1.12 Collocation Grounding. A charge associated with providing grounding for Integra's cage enclosure and equipment. Recurring and nonrecurring charges are assessed per foot to Integra's cage enclosure.

7.6.2 Physical Collocation Rate Elements

The following rate elements, as specified in Appendix A, apply only to Physical Collocation arrangements:

7.6.2.1 Floor Space Rental. Provides the monthly rent for the leased physical space, property taxes and base operating cost without -48 volt DC power. Includes convenience 110 AC, 15 amp electrical outlets provided in accordance with local codes and may not be used to power transmission equipment or -48 volt DC power generating equipment. Also includes maintenance for the leased space; provides for the preventative maintenance (climate controls, filters, fire and life systems and alarms, mechanical systems, standard HVAC), biweekly housekeeping services (sweeping, spot cleaning, trash removal) of the USWC Wire Center areas surrounding the leased physical space and general repair and maintenance.

7.6.2.1.1 For Cageless Physical Collocation space rental charges, charges will be based upon the pro-rata share of the physical space and other associated items listed in Section 7.6.2.1, above required by Integra.

7.6.2.2 Enclosure Buildout. Except for Cageless Physical Collocation the Cage Enclosure Buildout element includes the material and labor to construct the enclosure. Integra may choose from USWC approved contractors to construct the cage, in accordance with USWC's Installation Technical Publication 77350. It includes a nine foot cage enclosure, air conditioning (to support Integra loads specified), lighting (not to exceed 2 watts per square foot), and convenience outlets (3 per cage or number required by building code). Also provides for humidification, if required. Pricing for the Enclosure Buildout will be provided on an individual basis due to the uniqueness of Integra's requirements, Central Office structure and arrangements.

7.6.3 Virtual Collocation Rate Elements

The following rate elements, as specified in Appendix A, apply uniquely to Virtual Collocation:

- 7.6.3.1 Maintenance Labor -- Provides for the labor necessary for repair of out of service and/or service-affecting conditions and preventative maintenance of the Integra virtually collocated equipment. Integra is responsible for ordering maintenance spares. USWC will perform maintenance and/or repair work upon receipt of the replacement maintenance spare and/or equipment for Integra. A call-out of a maintenance technician after business hours is subject to a minimum charge as specified above.
- 7.6.3.2 Training Labor -- Provides for the billing of vendor-provided training for USWC personnel on a metropolitan service area basis, necessary for Integra virtually collocated equipment which is different from USWC provided equipment. USWC will require three USWC employees to be trained per metropolitan service area in which the Integra virtually collocated equipment is located. If, by an act of USWC, trained employees are relocated, retired, or are no longer available, USWC will not require Integra to provide training for additional USWC employees for the same virtually collocated equipment in the same metropolitan area. The amount of training billed to Integra will be reduced by half, should a second collocater in the same metropolitan area select the same virtually collocated equipment as Integra. USWC will on request and at no charge to Integra, advise Integra of whether the USWC technicians responsible for the USWC facility where Integra requests to Virtually Collocate particular equipment will require training with regard to that equipment and, if not, will advise Integra of any similar equipment with regard to which such personnel have already been trained.
- 7.6.3.3 Equipment Bay -- Provides mounting space for the Integra virtually collocated equipment. Each bay includes the 7 foot bay, its installation, all necessary environmental supports. Mounting space on the bay, including space for the fuse panel and air gaps necessary for heat dissipation is limited to 78 inches. The monthly rate is applied per shelf.

7.6.3.4 Engineering Labor -- Provides the planning and engineering of the Integra virtually collocated equipment at the time of installation, change or removal.

7.6.3.5 Installation Labor -- Provides for the installation, change or removal of the Integra virtually collocated equipment.

7.7 Collocation Installation Intervals

The following intervals are common to both Virtual and Physical Collocation.

7.7.1 USWC will make a reasonable attempt to complete all collocation activities as quickly as possible.

7.7.2 Acknowledgment of Floor Space Availability. Within fifteen (15) days of the receipt by USWC from Integra of a Request for Collocation, USWC will notify Integra whether sufficient floor space is available to accommodate Integra's request.

7.7.3 Quote Preparation. Within twenty-five (25) business days of Integra's receipt of space availability by USWC, USWC will provide Integra with a written quotation containing all nonrecurring charges for the requested Collocation arrangement.

7.7.4 Quote Acceptance. Within thirty (30) days of the receipt by Integra of the USWC quotation, Integra will accept the USWC proposed quotation. Acceptance shall require payment to USWC of fifty percent of the non-recurring charges provided on the quotation.

7.7.5 Completion of Enclosure Construction (Physical Collocation only). Within ninety (90) days of the acceptance of the quotation by Integra, the construction of the necessary cage enclosure shall be completed, subject to any delays caused by government agencies beyond USWC's control. At this time, the leased floor space will be available to Integra for installation of its collocated equipment.

7.7.6 Completion of Collocated Equipment Installation (Virtual Collocation only) -- USWC shall complete the installation of Integra's collocated equipment within ninety (90) days of USWC's receipt of Integra's collocated equipment. The installation of line cards and other minor modifications shall be performed by USWC on intervals equivalent to those that USWC applies to itself, but in no instance shall any such interval exceed ninety (90) days.

7.7.7 Microwave Collocation. USWC will make available to Integra, at Integra's option, the right to place wireless, antenna and dish transmission facility on the roof(s) of each building in which USWC has a local or access tandem or end office to which Integra seeks to interconnect. Microwave

START

OF

RETAKE

- 7.6.1.12 Collocation Grounding. A charge associated with providing grounding for Integra's cage enclosure and equipment. Recurring and nonrecurring charges are assessed per foot to Integra's cage enclosure.

7.6.2 Physical Collocation Rate Elements

The following rate elements, as specified in Appendix A, apply only to Physical Collocation arrangements:

- 7.6.2.1 Floor Space Rental. Provides the monthly rent for the leased physical space, property taxes and base operating cost without -48 volt DC power. Includes convenience 110 AC, 15 amp electrical outlets provided in accordance with local codes and may not be used to power transmission equipment or -48 volt DC power generating equipment. Also includes maintenance for the leased space, provides for the preventative maintenance (climate controls, filters, fire and life systems and alarms, mechanical systems, standard HVAC), biweekly housekeeping services (sweeping, spot cleaning, trash removal) of the USWC Wire Center areas surrounding the leased physical space and general repair and maintenance.

- 7.6.2.1.1 For Cageless Physical Collocation space rental charges, charges will be based upon the pro-rata share of the physical space and other associated items listed in Section 7.6.2.1, above required by Integra.

- 7.6.2.2 Enclosure Buildout. Except for Cageless Physical Collocation the Cage Enclosure Buildout element includes the material and labor to construct the enclosure. Integra may choose from USWC approved contractors to construct the cage, in accordance with USWC's installation Technical Publication 77350. It includes a nine foot cage enclosure, air conditioning (to support Integra loads specified), lighting (not to exceed 2 watts per square foot), and convenience outlets (3 per cage or number required by building code). Also provides for humidification, if required. Pricing for the Enclosure Buildout will be provided on an individual basis due to the uniqueness of Integra's requirements, Central Office structure and arrangements.

7.6.3 Virtual Collocation Rate Elements

The following rate elements, as specified in Appendix A, apply uniquely to Virtual Collocation:

- 7.6.3.1 Maintenance Labor -- Provides for the labor necessary for repair of out of service and/or service-affecting conditions and preventative maintenance of the Integra virtually collocated equipment. Integra is responsible for ordering maintenance spares. USWC will perform maintenance and/or repair work upon receipt of the replacement maintenance spare and/or equipment for Integra. A call-out of a maintenance technician after business hours is subject to a minimum charge as specified above.
- 7.6.3.2 Training Labor -- Provides for the billing of vendor-provided training for USWC personnel on a metropolitan service area basis, necessary for Integra virtually collocated equipment which is different from USWC provided equipment. USWC will require three USWC employees to be trained per metropolitan service area in which the Integra virtually collocated equipment is located. If, by an act of USWC, trained employees are relocated, retired, or are no longer available, USWC will not require Integra to provide training for additional USWC employees for the same virtually collocated equipment in the same metropolitan area. The amount of training billed to Integra will be reduced by half, should a second collocater in the same metropolitan area select the same virtually collocated equipment as Integra. USWC will on request and at no charge to Integra, advise Integra of whether the USWC technicians responsible for the USWC facility where Integra requests to Virtually Collocate particular equipment will require training with regard to that equipment and, if not, will advise Integra of any similar equipment with regard to which such personnel have already been trained.
- 7.6.3.3 Equipment Bay -- Provides mounting space for the Integra virtually collocated equipment. Each bay includes the 7 foot bay, its installation, all necessary environmental supports. Mounting space on the bay, including space for the fuse panel and air gaps necessary for heat dissipation is limited to 78 inches. The monthly rate is applied per shelf.

- 7.6.3.4 Engineering Labor -- Provides the planning and engineering of the Integra virtually collocated equipment at the time of installation, change or removal.
- 7.6.3.5 Installation Labor -- Provides for the installation, change or removal of the Integra virtually collocated equipment.

7.7 Collocation Installation Intervals

The following intervals are common to both Virtual and Physical Collocation:

- 7.7.1 USWC will make a reasonable attempt to complete all collocation activities as quickly as possible.
- 7.7.2 Acknowledgment of Floor Space Availability. Within fifteen (15) days of the receipt by USWC from Integra of a Request for Collocation, USWC will notify Integra whether sufficient floor space is available to accommodate Integra's request.
- 7.7.3 Quote Preparation. Within twenty-five (25) business days of Integra's receipt of space availability by USWC, USWC will provide Integra with a written quotation containing all nonrecurring charges for the requested Collocation arrangement.
- 7.7.4 Quote Acceptance. Within thirty (30) days of the receipt by Integra of the USWC quotation, Integra will accept the USWC proposed quotation. Acceptance shall require payment to USWC of fifty percent of the non-recurring charges provided on the quotation.
- 7.7.5 Completion of Enclosure Construction (Physical Collocation only). Within ninety (90) days of the acceptance of the quotation by Integra, the construction of the necessary cage enclosure shall be completed, subject to any delays caused by government agencies beyond USWC's control. At this time, the leased floor space will be available to Integra for installation of its collocated equipment.
- 7.7.6 Completion of Collocated Equipment Installation (Virtual Collocation only) -- USWC shall complete the installation of Integra's collocated equipment within ninety (90) days of USWC's receipt of Integra's collocated equipment. The installation of line cards and other minor modifications shall be performed by USWC on intervals equivalent to those that USWC applies to itself, but in no instance shall any such interval exceed ninety (90) days.
- 7.7.7 Microwave Collocation. USWC will make available to Integra, at Integra's option, the right to place wireless, antenna and dish transmission facility on the roof(s) of each building in which USWC has a local or access tandem or end office to which Integra seeks to interconnect. Microwave

END

OF

RETAKE

rooftop Collocation is for the purposes of interconnection to that switch associated with that rooftop and access to unbundled network elements only. The location of said equipment will be permitted except where it is not practical for technical reasons, including city/county building zoning and electrical code, Network Equipment Building System (NEBS) standards, or because of space limitations. Additionally, Integra is not permitted to construct a tower on these buildings, but may lease space on any existing USWC owned and/or controlled tower. A tower specifically does not include a typical Integra installation. Spare microwave tower space will be assessed in terms of physical and structural loading constraints. Microwave frequency use will be limited by frequency availability to avoid Radio Frequency Interference. Compensation for radio frequency inquiry to the extent necessary and for the placement of microwave equipment and associated cabling will be in an individual case basis (ICB), unless otherwise covered by tariff, which may include without limitation costs associated with any tower or building structural modifications required to provide for the placement of microwave equipment or cabling. The price charged by USWC to Integra for such Collocation shall be the same price that USWC charges other similarly situated Co-Provider's for the same service. Integra agrees to reciprocity relative to the aforementioned paragraph.

8. UNBUNDLED ACCESS/ELEMENTS

8.1 General Terms

- 8.1.1 USWC agrees to provide the following unbundled Network Elements which are addressed in more detail in later sections of this Agreement: 1) local Loop, 2) local and tandem switches (including all vertical switching features provided by such switches), 3) interoffice transmission facilities, 4) network interface devices, 5) signaling and call-related database facilities, 6) operations support systems functions, and 7) operator and directory assistance functions.
- 8.1.2 This Agreement provides for the provision of unbundled Network Elements to Integra which Integra may connect or combine for the purpose of offering finished retail services. USWC will not combine USWC's unbundled Network Elements to provide a finished service to Integra. USWC agrees, however, to offer finished retail services to Integra for resale pursuant to the Resale section of this Agreement.
- 8.1.3 USWC will not restrict the types of telecommunications services Integra may offer through unbundled elements, nor will it restrict Integra from combining elements with any technically compatible equipment Integra owns. USWC will provide Integra with the same features, functions and capabilities of a particular element that USWC provides to itself, so that Integra can provide any telecommunications services that can be offered by means of the element.

- 8.1.4 If USWC reasonably determines that certain unbundled elements or equipment-based functionality that USWC deploys for use in providing local telecommunications services to its own customers or to any other Co-Provider has potential application for other Co-Provider's, USWC may 1) tariff that element or functionality or 2) notify all other Co-Provider's that the new element or functionality is available as an attachment to their existing agreement. As indicated in Section 19.8, Integra may at any time contact their account manager to inquire about the availability or potential availability of interconnection or Network Elements.

8.2 Description of Unbundled Elements

8.2.1 Tandem Switching

USWC will provide a tandem switching element on an unbundled basis. The tandem switch element includes the facilities connecting the trunk distribution frames to the switch, and certain switching functions, including those facilities that establish a temporary transmission path between two other switches, but not including the transport needed to complete the call. The definition of the tandem switching element also includes the functions that are centralized in tandems rather than in separate end office switches, such as call recording, the routing of calls to operator services, and signaling conversion functions.

8.2.2 Interoffice Transport

USWC will provide access to dedicated transmission facilities between its Central Offices or between such offices and those of other carriers.

8.2.3 Digital Cross Connect System.

USWC will provide Integra with access to mutually agreed upon digital cross-connect system (DCS) points.

8.2.4 Unbundled Loops

8.2.4.1 Service Description

- 8.2.4.1.1 An Unbundled Loop establishes a transmission path between a Central Office distribution frame (or equivalent) up to, and including, USWC's network interface device (NID) and/or demarcation point. For existing Loops, the inside wire connection to the NID, and/or demarcation point, will remain intact.

8.2.4.1.2 Basic Unbundled Loops are available as a two-wire or four-wire, point-to-point configuration suitable for local exchange type services within the analog voice frequency range of 300 to 3000 Hz. For the two-wire configuration, Integra is requested to specify loop start or ground start option. The actual loop facilities that provide this service may utilize various technologies or combinations of technologies. Basic Unbundled Loops provide an analog facility to Integra.

8.2.4.1.2.1 USWC will shall provide to Integra two-wire and four-wire loops, conditioned if necessary, such that they are capable of carrying digital signals. There shall be no charge to Integra to USWC to determine whether a two-wire or four-wire loop required conditioning. When Integra orders a conditioned loop USWC will remove load coils from the requested loop and loops and will apply the charge set forth in Appendix A of this Agreement. Any additional work required will be billed using the charges set forth in Appendix A of this Agreement. Any rearrangement of cable pairs needed to provision the service requested by Integra will billed using the charges set forth in Appendix A of this Agreement. This and all additional work will be engineered and completed through a routine engineering work order and designed by USWC'S design engineering department.

8.2.4.1.2.2 Any additional long copper loops on which Integra requires mid-span repeaters may be engineered by USWC on an individual case basis. When USWC deploys a repeater replacement product, USWC may make available such products on an individual case basis (ICB) in lieu of mid-span repeaters for digital capable loops ordered by Integra. Time and material charges with respect to mid-span repeaters and/or replacements thereof will apply in such cases unless otherwise determined by the Commission. Integra may collocate its

DSLAM equipment in U S WEST's Central Office.

8.2.4.1.2.3 Where DLC currently exists in USWC's network, and copper facilities parallel that same route, and where facilities exist, then digital capable loops for Integra will be provisioned on the copper facility, when Integra requests a conditioned unbundled loop.

8.2.4.1.2.4 Once Integra has paid any applicable conditioning charges specified in this section, there shall be no separate or additional recurring or non-recurring charges for the unbundled, conditioned loops other than the charges that would apply to unconditioned unbundled loops, as specified in Appendix A.

8.2.4.1.2.5 When Integra requests a nonloaded Unbundled Loop and there are none available, USWC will dispatch a technician to remove load coils and excess bridge taps (i.e., "deload" and condition the Loop) in order to make a Loop available. Integra will be charged the conditioning nonrecurring charge (cable unloading and bridge tap removal) in addition to the Unbundled Loop installation nonrecurring charge as set forth in Appendix A.

8.2.4.1.2.6 If Integra orders multiplexing, Integra will be responsible for notifying USWC of the multiplexing channel plug requirements and settings Integra desires to be established. If Integra wishes to establish a standard setting for all such multiplexing, the BFR process shall be used to document that request. The multiplexing channel plug requirements and settings may also be established on a case by case basis.

8.2.4.2 Unbundled Loops are provided in accordance with the specifications, interfaces and parameters described in the appropriate USWC Technical Reference Publications 77384. USWC's sole obligation is to provide and maintain Unbundled Loops in accordance with such specifications,

interfaces and parameters. USWC does not warrant that Unbundled Loops are compatible with any specific facilities or equipment or can be used for any particular purpose or service. Transmission characteristics may vary depending on the distance between Integra's end user and USWC's end office and may vary due to characteristics inherent in the physical network. USWC, in order to properly maintain and modernize the network, may make necessary modifications and changes to the Network Elements in its network on an as needed basis. Such changes may result in minor changes to transmission parameters. Changes that affect network interoperability require advance notice pursuant to the Notice of Changes section of this Agreement.

- 8.2.4.3 Facilities and lines furnished by USWC on the premises of Integra's end user and up to, and including, the NID or equivalent are the property of USWC. USWC must have access to all such facilities for network management purposes. USWC's employees and agents may enter said premises at any reasonable hour to test and inspect such facilities and lines in connection with such purposes or upon termination or cancellation of the Unbundled Loop Service to remove such facilities and lines.
- 8.2.4.4 Unbundled Loops include the facilities between the USWC distribution frame up to and including USWC's NID located at Integra's end user premises. The connection between the distribution frame and Integra facilities is accomplished by ordering the applicable EICT in conjunction with Expanded Interconnection-Collocation as set forth in USWC's Private Line Tariff. Regeneration for the EICT may be required.
- 8.2.4.5 Integra's use of Unbundled Loops shall not degrade or otherwise adversely affect the quality or reliability of USWC's network services (e.g., introduce harmful voltages or electrical currents in excess of standards used in common industry practice). USWC and Integra agree to cooperate in implementing any industry-wide engineering guidelines designed to prevent such degradation or adverse affects of each other's network services.

8.2.4.6 Nothing in this Section shall affect the ability of any of the Parties to petition the appropriate state and/or federal regulatory bodies or industry organizations regarding the establishment of network interference and impairment standards and problem resolution procedures.

8.2.4.7 Ordering and Maintenance.

8.2.4.7.1 For the purposes of Loop assignment, tracking, and dispute resolution, USWC will require a Letter of Authorization for each existing USWC end user for which Integra has requested reassignment of the loop serving that end user.

8.2.4.7.2 If there is a conflict between an end user (and/or its respective agent) and Integra regarding the disconnection or provision of Unbundled Loops, USWC will honor the latest dated Letter of Authorization designating an agent by the end user or its respective agent. If the end user's service has not been disconnected and Unbundled Loop Service is not yet established, Integra will be responsible to pay the nonrecurring charge as set forth herein. If the end user's service has been disconnected and the end user's service is to be restored with USWC, Integra will be responsible to pay the applicable nonrecurring charges as set forth in USWC's applicable tariff, to restore the end user's prior service with USWC.

8.2.4.7.3 Each Party is responsible for its own end user base and will have the responsibility for resolution of any service trouble report(s) from its end users. USWC will work cooperatively with Integra to resolve trouble reports when the trouble condition has been isolated and found to be within a portion of USWC's network. Integra must provide to USWC switch-based test results when testing its end user's trouble prior to USWC performing any repair functions. The Parties will cooperate in developing mutually acceptable test report standards. When the trouble is not in USWC's network, USWC shall apply to Integra the maintenance of service charges in accordance with the applicable time and materials charges in USWC's tariff.

- 8.2.4.7.4 Integra will be responsible to submit to USWC a disconnect order for an Unbundled Loop that is relinquished by the end user due to cessation of service. Unbundled Loop facilities will be returned to USWC when the disconnect order is complete. In the event of transfer of the end user's service from one provider to another, the new provider will issue a request for transfer of service, resulting in the appropriate disconnection and reconnection of service.
- 8.2.4.7.5 USWC will employ the following ordering interval process when receiving Integra's request for Unbundled Loops:
- 1-8 orders- 5 business day interval for order completion by USWC.
- 9-16 orders- 6 business day interval for order completion by USWC.
- 17-24 orders- 7 business day interval for order completion by USWC.
- For related orders, new connects will be physically worked within the same calendar day.
- 8.2.4.7.6 When ordering Unbundled Loops, Integra is responsible for obtaining or providing facilities and equipment that are compatible with the service.
- 8.2.4.7.7 Integra will have responsibility for testing the equipment, network facilities and the Unbundled Loop facility. If USWC performs tests of the Unbundled Loop facility at Integra's request, and the fault is not in the USWC facilities, a charge shall apply.
- 8.2.4.7.8 Integra will be responsible for providing battery and dial tone to its connection point two (2) days prior to the due date on the service order.
- 8.2.4.7.9 Procedures for Basic Testing at Coordinated Cutover Time. The following procedures shall apply to Unbundled Loops, including xDSL capable Loops, ordered with the option of Basic Testing at Coordinated Cutover Time.

- 8.2.4.7.10 Where technically capable and to the extent USWC can provide such extended loop technology, it will do so. Charges for such technology and for Coordinated Cutover Times shall be as specified in Appendix A.
- 8.2.4.7.11 On each Unbundled Loop order, Integra and USWC will agree on a cutover time at least 48 hours before that cutover time. The cutover time will be defined as a 30 minute window within which both the Integra and USWC personnel will make telephone contact to complete the cutover.
- 8.2.4.7.12 Within the appointed 30 minute cutover time, the Integra person will call the USWC person designated to perform cross-connection work and when the USWC person is reached in that interval such work will be promptly performed. If the Integra person fails to call or is not ready within the appointed interval, and if Integra had not called to reschedule the work at least 2 hours prior to the start of the interval, USWC and Integra will reschedule the work order. Delays caused by the customer are the responsibility of Integra. Delays caused by USWC are the responsibility of USWC.
- 8.2.4.7.13 Integra and USWC will work cooperatively to develop forecasts for Unbundled Loop service. USWC requests an eighteen month forecast of Unbundled Loop service. The forecast will include the specific serving Wire Center that will be requested, plus the specific quantity of each service desired. The forecast will be updated quarterly, and will be treated as Integra confidential information.
- 8.2.4.8 Appendix A contains the rate information for Unbundled Loops which shall apply to all loops.
- 8.2.4.9 If applicable, the Bona Fide Request Process will apply as detailed in the Bona Fide Request Process section of this Agreement.
- 8.2.4.10 If applicable, Construction Charges, pursuant to the Construction Charges section of this Agreement, may apply to the construction of new Unbundled Loops on behalf of Integra.

- 8.2.4.11 By the end of the first quarter of 1999 USWC will have pricing available for OCn services. Pricing methodology will be consistent with the Act.
- 8.2.4.12 Both Parties agree to the use of Bellcore industry standard NC/NCI codes, when available, to define and order digital capable loops.
- 8.2.4.13 During or before the fourth Quarter of 1998, USWC will implement performance measurements for digitally capable loops. The performance measurements that will be available starting in the fourth Quarter of 1998, pursuant to this Section, are specified in Section 24.

8.2.5 Local Switching Element

The unbundled switching element includes facilities that are associated with the switch (e.g., Port), facilities that are involved with switching the call, access to vertical features (e.g., custom calling), and all originating minutes of use from the unbundled switching element, but not including transport from or to the switch.

8.2.5.1 End Office Switching

- 8.2.5.1.1 Line-side and trunk-side Ports are available. The line-side Port is flat rated and it includes:

- 8.2.5.1.1.1 Telephone Number
- 8.2.5.1.1.2 Directory Listing
- 8.2.5.1.1.3 Dial Tone
- 8.2.5.1.1.4 Signaling (loop or ground start)
- 8.2.5.1.1.5 On/Off Hook Detection
- 8.2.5.1.1.6 Audible and Power Ringing
- 8.2.5.1.1.7 Automatic Message Accounting (AMA) Recording
- 8.2.5.1.1.8 Access to 911, Operator Services, and Directory Assistance
- 8.2.5.1.1.9 Blocking Options (900 services)

- 8.2.5.1.2 Vertical features will be offered as elements. These elements are offered at the retail rate with the appropriate discounted rate offered under resale.

- 8.2.5.1.3 Local originating usage will be measured and billed on minutes of use.

8.2.5.1.4 The access point for line-side Port interconnection is the Single Point of Termination (SPOT) bay of the USWC designated serving Wire Center.

8.2.5.1.5 The price for local switching is described in Appendix A.

8.2.5.2 Customized Routing

8.2.5.2.1 Description

Customized routing will enable Integra to direct particular classes of calls to prearranged outgoing trunks. Integra can use customized routing to direct its end users' calls to 411, 555-1212, or O- to its own directory assistance, operator services platform or dedicated trunks.

8.2.5.2.2 Limitations

Because there is a limitation in the capacity of the 1A ESS switch, custom routing will be offered to Integra on a first-come, first-served basis.

8.2.5.2.3 The price for custom routing will be provided on a case-by-case basis. The price for custom routing is comprised of a development charge for a customized Line Class Code and an installation charge for every switch the Line Class Code is implemented.

8.2.5.3 Coin signaling is only available as part of "smart PAL" service.

8.2.6 Network Interface Device (NID)

8.2.6.1 Service Description.

A device wired between a telephone protector and the inside wiring to isolate the end user's equipment from the network at the subscriber's premises. It is a device for the termination of inside wire that is available in single and multiple pair configurations.

8.2.6.2 Integra may connect its loops, via its own NID, to the USWC NID.

8.2.6.3 Any costs associated with USWC's connection of Integra's NID to USWC's NID, will be the responsibility of Integra.

8.2.6.4 The price for access to the NID will be provided on a case-by-case basis.

8.2.7 Additional Unbundled Elements

Integra may request nondiscriminatory access to, and where appropriate, development of additional unbundled Network Elements not covered in this Agreement in response to specific requests therefor, pursuant to the Bona Fide Request Process detailed in the Bona Fide Request Process section of this Agreement.

9. ANCILLARY SERVICES AND ARRANGEMENTS

9.1 Signaling Access to Call-Related Databases

9.1.1 When Integra is purchasing local switching from USWC, USWC will provide access via the STP to call related databases used in AIN services. The Parties agree to work in the industry to define the mediated access mechanisms for SCP access. Access to the USWC Service Management Systems (SMS) will be provided to Integra, via the BFR process, to activate, modify, or update information in the call related databases, equivalent to the USWC access.

9.1.2 USWC will offer unbundled signaling via LIS-Common Channel Signaling Capability (CCSAC). CCSAC service utilizes the SS7 network and provides access to call-related databases that reside at USWC's SCPs, such as the Line Information Database (LIDB) and the 800 Database. The access to USWC's SCPs will be mediated via the STP Port in order to assure network reliability.

9.1.3 CCSAC includes:

9.1.3.1 Entrance Facility - This element connects Integra's signaling point of interface with the USWC serving Wire Center (SWC). Integra may purchase this element or it may self-provision the entrance facility. If the entrance facility is self-provisioned, Integra would need to purchase Collocation and an Expanded Interconnection Channel Termination.

9.1.3.2 Direct Link Transport (DLT) - This element connects the SWC to the USWC STP. Integra may purchase this element or self-provision transport directly to the STP. If Integra provides the link to the STP, it must purchase Collocation, an Expanded Interconnection Channel

Termination at the STP location, and a direct link from the EICT to the STP Port.

9.1.3.3 STP Port - This element provides the switching function at the STP. One STP Port is required for each DLT Link. The Port provides interaction with the Service Control Point (SCP). Port availability is limited.

9.1.3.4 Multiplexing - Multiplexing may be required at either/both the SWC and/or Port. The multiplexing options are the standard DS3 to DS1 and DS1 to DS0 requirements.

9.1.4 Access to Advanced Intelligent Network (AIN) functions is available only through the STP.

9.1.5 USWC will provide mediated access to SMS via the BFR process, for the purpose of activating, modifying or updating AIN service specification through its Service Creation Environment (SCE) on an equivalent basis as USWC provides to itself. SMS allows Integra to provision, modify, or update information in call related databases. Currently, the SCE process is predominantly manual via a service center.

9.1.6 The pricing for CCSAC service is provided in Appendix A.

9.2 Interim Number Portability

9.2.1 General Terms

9.2.1.1 The Parties shall provide Number Portability on a reciprocal basis to each other to the extent technically feasible, and in accordance with rules and regulations as from time to time prescribed by the FCC and/or the Commission.

9.2.1.2 Until Permanent Number Portability is implemented by the industry pursuant to regulations issued by the FCC or the Commission, the Parties agree to provide Interim Number Portability ("INP") to each other through remote call forwarding, direct inward dialing and NXX migration.

9.2.1.3 Once Permanent Number Portability is implemented pursuant to FCC or Commission regulation, either Party may withdraw, at any time and at its sole discretion, its INP offerings, subject to advance notice to the other Party and coordination to allow the seamless and transparent conversion of INP end user numbers to Permanent Number Portability. Upon implementation of Permanent Number Portability pursuant to FCC regulations, both

Parties agree to conform and provide such Permanent Number Portability.

- 9.2.1.4 USWC will update its Line Information Database ("LIDB") listings for retained numbers as directed by Integra. USWC will restrict or cancel calling cards associated with these forwarded numbers. LIDB updates shall be completed by the Parties on the same business day each INP arrangement is activated.
- 9.2.1.5 Upon request, USWC shall provide to Integra INP via Direct Inward Dial Trunks pursuant to applicable tariffs.
- 9.2.1.6 Where either Party has activated an entire NXX for a single end user, or activated a substantial portion of an NXX for a single end user with the remaining numbers in that NXX either reserved for future use or otherwise unused, if such end user chooses to receive service from the other Party, the first Party shall cooperate with the second Party to have the entire NXX reassigned in the LERG (and associated industry databases, routing tables, etc.) to an end office operated by the second Party. Such transfer will be accomplished with appropriate coordination between the Parties and subject to appropriate industry lead-times for movement of NXXs from one switch to another. Other applications of NXX migration will be discussed by the Parties as circumstances arise.

9.2.2 Description Of Service

- 9.2.2.1 Interim Number Portability ("INP") Service is a service arrangement that can be provided by USWC to Integra or by Integra to USWC. For the purposes of this section, the Party porting traffic to the other Party shall be referred to as the "INP Provider" and the Party receiving INP traffic for termination shall be referred to as the "INP Requestor".
- 9.2.2.2 INP applies to those situations where an end user elects to transfer service from the INP Provider to the INP Requestor and such end user also wishes to retain its existing telephone number. INP consists of INP Provider's provision to the INP Requestor the capability to route calls placed to telephone numbers assigned to the INP Provider's switches to the INP Requestor's switches. INP is available only for working telephone numbers assigned to the INP Provider's end users who request to transfer to the INP Requestor's service.

9.2.2.3 INP is available as INP-Remote Call Forwarding ("INP-RCF") permitting a call to an INP Provider's assigned telephone number to be translated to the INP Requestor's dialable local number. INP Requestor may terminate the call as desired. Additional capacity for simultaneous call forwarding is available where technically feasible. The INP Requestor will need to specify the number of simultaneous calls to be forwarded for each number ported.

9.2.2.4 INP is subject to the following restrictions:

9.2.2.4.1 An INP telephone number may be assigned by INP Requestor only to the Requestor's end users located within the INP Provider's local calling area and toll rating area that is associated with the NXX of the portable number.

9.2.2.4.2 INP is applicable only if the INP Requestor is engaged in a reciprocal traffic exchange arrangement with the INP Provider.

9.2.2.4.3 Only the existing, INP Provider assigned end user telephone number may be used as a ported number for INP.

9.2.2.4.4 INP will not be provided by the INP Provider for end users whose accounts are in arrears and who elect to make a change of service provider unless and until the following conditions are met:

9.2.2.4.4.1 Full payment for the account (including directory advertising charges associated with the end user's telephone number) is made by end user or INP Requestor agrees to make full payment on behalf of end user.

9.2.2.4.4.2 INP Provider is notified in advance of the change in service provider and a Change of Responsibility form is issued.

9.2.2.4.4.3 INP Provider accepts the transfer of responsibility.

9.2.2.4.5 INP services shall not be re-sold, shared or assigned by either Party to another LEC or Co-Provider.

9.2.2.4.6 INP is not offered for NXX Codes 555, 976, 960 and coin telephones, and Service Access Codes (i.e. 500, 700, 800/888, 900). INP is not available for FGA seven-digit numbers, including foreign exchange (FEX), FX and FX/ONAL and foreign Central Office Service. Furthermore, INP numbers may not be used for mass calling events.

9.2.2.4.7 The ported telephone number will be returned to the originating Party (or to the common pool of telephone numbers upon implementation of Permanent Number Portability) when the ported service is disconnected. The Party purchasing a ported number may not retain it and reassign it to another end user. The normal intercept announcement will be provided by the INP Provider for the period of time until the telephone number is reassigned by the INP Provider.

9.2.2.5 Ordering and Maintenance

9.2.2.5.1 The INP Requestor is responsible for all dealings with and on behalf of its end users, including all end user account activity, e.g. end user queries and complaints.

9.2.2.5.2 Each Party is responsible for obtaining a Letter of Authorization (LOA) from its end users who request a transfer of the end user's telephone number from the other Party.

9.2.2.5.3 The INP Provider will work cooperatively with the INP Requestor to ensure a smooth end user transition and to avoid unnecessary duplication of other facilities (e.g., Unbundled Loops). The Parties will cooperate to develop intercompany procedures to implement the requirements of this paragraph.

9.2.2.5.4 If an end user requests transfer of service from the INP Requestor back to the INP Provider, the INP Provider may rely on that end user request to institute cancellation of the INP service. The INP Provider will provide at least 48 hours notice to the INP Requestor of the cancellation of INP service, and will work cooperatively with the INP Requestor to ensure a smooth end user transition and to avoid unnecessary duplication of other facilities (e.g., Unbundled Loops). The Parties will cooperate to

develop intercompany procedures to implement the requirements of this paragraph.

9.2.2.5.5 Certain features are not available on calls passed through INP service.

9.2.2.5.6 The INP Requestor's designated INP switch must return answer and disconnect supervision to the INP Provider's switch.

9.2.2.5.7 The INP Requestor will provide to the E911 database provider the network telephone number that the INP Requestor assigned to the INP Provider-assigned, ported telephone number. Updates to and maintenance of the INP information to the E911 database are the responsibility of the INP Requestor.

9.2.2.5.8 The INP Requestor will submit to the INP Provider a disconnect order for each ported number that is relinquished by the INP Requestor's end users.

9.2.2.6 Cost Recovery

The Parties agree that, for the purposes of this Agreement that the following cost structure is an acceptable measure of the costs incurred by the INP Provider.

9.2.2.6.1 Number Ported -- This cost is incurred per number ported, per month. Should the INP Requestor provide the transport from the INP Provider's end office to the INP Requestor's end office switch, a lower cost is incurred. This cost represents a single call path from the INP Provider's end office switch to the INP Requestor for the portable number.

9.2.2.6.2 Additional Call Path -- This cost is incurred per additional call path per month added to a particular ported telephone number. Should the INP Requestor provide the transport from the INP Provider's end office to the INP Requestor's end office switch, a lower cost is incurred.

9.2.2.6.3 Service Establishment -- Per Route, Per Switch. This non-recurring cost is incurred for each INP Provider's end office switch that is equipped to provide INP to the INP Requestor.

- 9.2.2.6.4 Service Establishment – Additional number ported or changes to existing numbers, per number ported -- This non-recurring cost is for each telephone number equipped with INP.
- 9.2.2.6.5 The Parties agree that Appendix A reasonably identifies the above costs.
- 9.2.2.6.6 Each of the above costs shall be borne by the INP Requestor.
- 9.2.2.6.7 The INP Provider will, when using RCF, send the original ("ported") number over the Interconnection arrangements as the Calling Party Number using the signaling protocol applicable to the arrangements. The INP Requestor will capture and measure the number of minutes of INP incoming traffic. USWC will provide (and update quarterly) percentage distributions of all terminating traffic in the LATA by jurisdictional nature of the traffic: a) local; b) intrastate, intraLATA switched access; c) intrastate, interLATA switched access; d) interstate, intraLATA switched access; e) interstate, interLATA switched access. Separate residence and business percentage distributions will be provided, to the extent possible. The Parties agree to work cooperatively to develop and exchange the data required to implement this paragraph. The appropriate percentage will be applied to the number of minutes of INP traffic in each category to determine the number of minutes eligible for additional "pass through" switched access compensation. Pass through switched access compensation will be paid at the following rates:
- For all Intra-LATA Toll and inter-LATA minutes delivered over INP, USWC will pay, in addition to reciprocal compensation, the applicable CCLC for each minute.
- 9.2.2.6.8 Rates are contained in Appendix A.

9.3 911/E-911 Service

9.3.1 Scope.

9.3.1.1 Integra exchanges to be included in USWC's E-911 Data Base will be indicated via written notice and will not require an amendment to this Agreement.

9.3.1.2 In counties where USWC has obligations under existing agreements as the primary provider of the 911 System to the county, Integra will participate in the provision of the 911 System as described in this Agreement.

9.3.1.2.1 Each Party will be responsible for those portions of the 911 System for which it has total control, including any necessary maintenance to each Party's portion of the 911 System.

9.3.1.2.2 USWC, or its agent, will be responsible for maintaining the E-911 Data Base. USWC, or its agent, will provide to Integra an initial copy of the most recent Master Street Address Guide ("MSAG"), and subsequent versions on a quarterly basis, at no charge. MSAGs provided outside the quarterly schedule will be provided and charged on an individual case basis. The data will be provided in computer readable format.

9.3.1.2.3 For selective routing table updates, Integra will negotiate directly with USWC's data base provider for the input of end user data into the USWC Automatic Location Identification ("ALI") data base. Integra will negotiate directly with the Public Safety Answering Point ("PSAP")'s (or PSAP agency's) DMS/ALI provider for input of end user data into the ALI data base. In most cases the selective routing table updates and the ALI data base will be managed by the same provider. Integra assumes all responsibility for the accuracy of the data that Integra provides for MSAG preparation and E-911 Data Base operation.

9.3.1.2.4 Integra will provide end user data to USWC's agent for the USWC ALI data base utilizing NENA-02-001 Recommended Formats For Data Exchange, NENA-02-002 Recommended Standard For Street Thoroughfare Abbreviations and NENA-02-003 Recommended Protocols For Data Exchange.

USWC will furnish Integra any variations to NENA recommendations required for ALI data base input.

- 9.3.1.2.5 Integra will provide end user data to USWC's agent for the USWC ALI data base that are MSAG valid and meet all components of the NENA-02-004 Recommended Measurements For Data Quality.
- 9.3.1.2.6 Integra will update its end user records provided to USWC's agent for the USWC ALI data base to agree with the 911 MSAG standards for its service areas.
- 9.3.1.2.7 USWC will provide Integra with the identification of the USWC 911 controlling office that serves each geographic area served by Integra.
- 9.3.1.2.8 The Parties will cooperate in the routing of 911 traffic in those instances where the ALI/ANI information is not available on a particular 911 call.
- 9.3.1.2.9 USWC will provide Integra with the ten-digit telephone numbers of each PSAP agency, for which USWC provides the 911 function, to be used by Integra to acquire emergency telephone numbers for operators to handle emergency calls in those instances where the Integra end user dials "O" instead of "911".
- 9.3.1.2.10 Integra will provide USWC with the ten-digit telephone numbers of each PSAP agency, for which Integra provides the 911 function, to be used by USWC to acquire emergency telephone numbers for operators to handle emergency calls in those instances where the USWC end user dials "O" instead of "911".
- 9.3.1.3 If a third party; i.e., LEC, is the primary service provider to a county, Integra will negotiate separately with such third party with regard to the provision of 911 service to the county. All relations between such third party and Integra are totally separate from this Agreement and USWC makes no representations on behalf of the third party.
- 9.3.1.4 If Integra is the primary service provider to the county, Integra and USWC will negotiate the specific provisions necessary for providing 911 service to the county and will

include such provisions in an amendment to this Agreement.

- 9.3.1.5 Integra will separately negotiate with each county regarding the collection and reimbursement to the county of applicable end user taxes for 911 service.
- 9.3.1.6 Integra is responsible for network management of its network components in compliance with the Network Reliability Council Recommendations and meeting the network standard of USWC for the 911 call delivery.
- 9.3.1.7 The Parties shall provide a single point of contact to coordinate all activities under this Agreement.
- 9.3.1.8 Neither Party will reimburse the other for any expenses incurred in the provision of E-911 services up to P.01 grade of service.
- 9.3.2 Performance Criteria. E-911 Data Base accuracy shall be as set forth below:
 - 9.3.2.1 Accuracy of ALI data will be measured jointly by the PSAPs and USWC in a format supplied by USWC. The reports shall be forwarded to Integra by USWC when relevant and will indicate incidents when incorrect or no ALI data is displayed.
 - 9.3.2.2 Each discrepancy report will be jointly researched by USWC and Integra. Corrective action will be taken immediately by the responsible Party.
 - 9.3.2.3 Each Party will be responsible for the accuracy of its end user records. Each Party specifically agrees to indemnify and hold harmless the other Party from any claims, damages, or suits related to the accuracy of end user data provided for inclusion in the E-911 Data Base.
 - 9.3.2.4 For PSAP default routing purposes, Integra will establish separate trunks for the USWC selective router for each PSAP jurisdictional area it serves from a given switch.
 - 9.3.2.5 The additional parameters by which the Parties will utilize the 911 or E-911 database will be the subject of further discussion between the Parties.

9.4 Directory Assistance

- 9.4.1 USWC agrees to (1) provide to Integra's operators on-line access to USWC's directory assistance database; (2) provide to Integra unbranded directory assistance service (3) provide to Integra directory assistance service under the Integra brand (where technically feasible); (4) allow Integra or Integra's designated operator bureau to license USWC's directory assistance database for use in providing competitive directory assistance services. Prices for all of these services will be determined on an individual case basis.
- 9.4.2 The price for directory assistance, provided pursuant to this Agreement, is specified in Appendix A. As an alternative, the Parties may obtain directory assistance service pursuant to retail directory assistance tariffs.
- 9.4.3 The price for directory call completion services is specified in Appendix A, pending the completion of an approved cost study. Additional charges, for USWC IntraLATA Toll services, also apply for completed IntraLATA Toll calls. IntraLATA Toll service shall be available pursuant to the wholesale discount provided in the Resale section of this Agreement. Call completion service is an optional service. Integra may, at its option, request USWC to not provide call completion services to Integra end users.

9.5 White Pages Directory Listings

9.5.1 Scope.

- 9.5.1.1 White Pages Listings Service ("Listings") consists of USWC placing the names, addresses and telephone numbers of Integra's end users in USWC's listing database, based on end user information provided to USWC by Integra. USWC is authorized to use Listings in Directory Assistance (DA) and as noted in paragraph 9.5.1.4, below.
- 9.5.1.2 Integra will provide in standard, mechanized format, and USWC will accept at no charge, one primary listing for each main telephone number belonging to Integra's end users. Primary listings are as defined for USWC end users in USWC's general exchange tariffs. Integra will be charged for premium and privacy listings, e.g., additional, foreign, cross reference, informational, etc., at USWC's general exchange listing tariff rates, less the wholesale discount. If Integra utilizes Remote Call Forwarding for local number portability, Integra can list only one number without charge - either the end user's original telephone

number or the Integra-assigned number. The standard discounted rate for an additional listing applies to the other number.

9.5.1.3 USWC will furnish Integra the Listings format specifications. Integra may supply a maximum of one batch file daily, containing only Listings that completed on or prior to the transmission date. USWC cannot accept Listings with advance completion dates. Large volume activity (e.g., 100 or more listings) on a caption set is considered a project that requires coordination between Integra and USWC to determine time frames.

9.5.1.4 Integra grants USWC a non-exclusive license to incorporate Listings information into its directory assistance database. Integra hereby selects one of two options for USWC's use of Listings and dissemination of Listings to third parties.

EITHER:

9.5.1.4.1 Treat the same as USWC's end user listings - No prior authorization is needed for USWC to release Listings to directory publishers or other third parties. USWC will incorporate Listings information in all existing and future directory assistance applications developed by USWC. Integra authorizes USWC to sell and otherwise make Listings available to directory publishers. USWC shall be entitled to retain all revenue associated with any such sales. Listings shall not be provided or sold in such a manner as to segregate end users by carrier.

OR:

9.5.1.4.2 Restrict to USWC's directory assistance -- Prior authorization required by Integra for all other uses. Integra makes its own, separate agreements with USWC, third parties and directory publishers for all uses of its Listings beyond directory assistance. USWC will sell Listings to directory publishers (including USWC's publisher affiliate), other third parties and USWC products only after the third party presents proof of Integra's authorization. USWC shall be entitled to retain all revenue associated with any such sales. Listings shall not

be provided or sold in such a manner as to segregate end users by carrier.

Integra hereby selects Option 2.

- 9.5.1.5 To the extent that state tariffs limit USWC's liability with regard to Listings, the applicable state tariff(s) is incorporated herein and supersedes the Limitation of Liability section of this Agreement with respect to Listings only.

9.5.2 USWC Responsibilities

- 9.5.2.1 USWC is responsible for maintaining Listings, including entering, changing, correcting, rearranging and removing Listings in accordance with Integra orders. USWC will take reasonable steps in accordance with industry practices to accommodate non-published and non-listed Listings provided that Integra has supplied USWC the necessary privacy indicators on such Listings.
- 9.5.2.2 USWC will include Integra Listings in USWC's Directory Assistance service to ensure that callers to USWC's Directory Assistance service have non-discriminatory access to Integra's Listings.
- 9.5.2.3 USWC will ensure the Integra Listings provided to USWC are included in the white pages directory published on USWC's behalf, in accordance with Integra's selection under Section 9.5.1.4, above.
- 9.5.2.4 USWC will treat Integra Listings as confidential business information of Integra and will not separately identify Integra Listings to any USWC personnel other than those personnel involved in updating or maintaining USWC directory assistance services or in preparing white pages directories. USWC specifically agrees that it will not use Integra Listings as a basis for USWC sales, marketing, customer service or other personnel to attempt to induce such customers to become USWC customers.

9.5.3 Integra Responsibilities

- 9.5.3.1 Integra agrees to provide to USWC its end user names, addresses and telephone numbers in a standard mechanized format, as specified by USWC.

- 9.5.3.2 Integra will supply its ACNA/CIC or CLCC/OCN, as appropriate, with each order to provide USWC the means of identifying Listings ownership.
- 9.5.3.3 Integra represents and warrants the end user information provided to USWC is accurate and correct. Integra further represents and warrants that it has reviewed all Listings provided to USWC, including end user requested restrictions on use such as non-published and non-listed. Integra shall be solely responsible for knowing and adhering to state laws or rulings regarding Listings (e.g., no solicitation requirements in the states of Arizona and Oregon, privacy requirements in Colorado), and for supplying USWC with the applicable Listing information.
- 9.5.3.4 Integra is responsible for all dealings with, and on behalf of, Integra's end users, including:
- 9.5.3.4.1 All end user account activity, e.g. end user queries and complaints.
 - 9.5.3.4.2 All account maintenance activity, e.g., additions, changes, issuance of orders for Listings to USWC.
 - 9.5.3.4.3 Determining privacy requirements and accurately coding the privacy indicators for Integra's end user information. If end user information provided by Integra to USWC does not contain a privacy indicator, no privacy restrictions will apply.
 - 9.5.3.4.4 Any additional services requested by Integra's end users.

9.6 Busy Line Verify and Busy Line Interrupt Services

- 9.6.1 Busy Line Verification ("BLV") is performed when one Party's end user requests assistance from the operator bureau to determine if the called line is in use, however, the operator bureau will not complete the call for the end user initiating the BLV inquiry. Only one BLV attempt will be made per end user operator bureau call, and a charge shall apply whether or not the called party releases the line.
- 9.6.2 Busy Line Verification Interrupt ("BLVI") is performed when one Party's operator bureau interrupts a telephone call in progress after BLV has occurred. The operator bureau will interrupt the busy line and inform the called party that there is a call waiting. The operator bureau will only interrupt the call and will not complete the telephone call of the end user initiating the BLVI request. The operator bureau will make only one BLVI

attempt per end user operator telephone call and the applicable charge applies whether or not the called party releases the line.

- 9.6.3 The rates for Busy Line Verify and Busy Line Verify and Interrupt are specified in Appendix A.
- 9.6.4 Each Party's operator bureau shall accept BLV and BLVI inquiries from the operator bureau of the other Party in order to allow transparent provision of BLV/BLVI traffic between the Parties' networks.
- 9.6.5 Each Party shall route BLV/BLVI traffic inquiries over separate direct trunks (and not the local/intraLATA trunks) established between the Parties' respective operator bureaus.

9.7 Toll and Assistance Operator Services

9.7.1 Description of Service:

Toll and Assistance refers to functions end users associate with the "O" operator. Subject to availability and capacity, access may be provided via operator services trunks purchased from USWC or provided by Integra via Collocation arrangements to route calls to Integra's platform.

9.7.2 Functions include:

- 9.7.2.1 O-Coin, Automatic Coin Telephone Service (ACTS) - these functions complete coin calls, collect coins and provide coin rates.
 - 9.7.2.2 Alternate Billing Services (ABS or O+ dialing): Bill to third party, Collect and Mechanized Credit Card System (MCCS).
 - 9.7.2.3 O- or operator assistance which provides general assistance such as dialing instruction and assistance, rate quotes, emergency call completion and providing credit.
 - 9.7.2.4 Automated Branding - ability to announce the carrier's name to the end user during the introduction of the call.
 - 9.7.2.5 Rating Services - operators have access to tables that are populated with all toll rates used by the operator switch.
- 9.7.3 Pricing for Toll and Assistance Operator Services shall be determined on a case-by-case basis, upon request.
 - 9.7.4 Interconnection to the USWC Toll and Assistance Operator Services from an end office to USWC T/A is technically feasible at three distinct points

on the trunk side of the switch. The first connection point is an operator services trunk connected directly to the T/A host switch. The second connection point is an operator services trunk connected directly to a remote T/A switch. The third connection point is an operator services trunk connected to a remote access tandem with operator concentration capabilities.

- 9.7.5 Trunk provisioning and facility ownership will follow the guidelines recommended by the Trunking and Routing, IOF and Switch sub-teams. All trunk interconnections will be digital.
- 9.7.6 Toll and Assistance interconnection will require an operator services type trunk between the end office and the interconnection point on the USWC switch.
- 9.7.7 Connecting a position to the host system requires two circuits (one voice and one data) per position on a T1 facility.
- 9.7.8 The technical requirements of operator services type trunks and the circuits to connect the positions to the host are covered in the OSSGR under Section 6 (Signaling) and Section 10 (System Interfaces) in general requirements form.
- 9.7.9 Specific provisions regarding Operator Services will be addressed in a separate agreement between the Parties.

9.8 Interconnection to Line Information Data Base (LIDB)

9.8.1 Description of Line Information Data Base (LIDB)

Line Information Data Base (LIDB) stores various line numbers and Special Billing Number (SBN) data used by operator services systems to process and bill calls. The operator services system accesses LIDB data to provide origination line (calling number), billing number and termination line (called number) management functions. LIDB is used for calling card validation, fraud verification, preferred IC association with the calling card, billing or service restrictions and the sub-account information to be included on the call's billing record.

9.8.2 Interfaces.

Belcore's GR-446-CORE defines the interface between the administration system and LIDB including specific message formats. (Bellcore's TR-NWP-000029, Section 10)

9.8.3 LIDB Access.

- 9.8.3.1 All LIDB queries and responses from operator services systems and end offices are transmitted over a CCS network using a Signaling System 7 (SS7) protocol (TR-NWT-000246, Bell Communications Research Specification of Signaling System 7).
- 9.8.3.2 The application data needed for processing LIDB data are formatted as TCAP messages. TCAP messages may be carried as an application level protocol using SS7 protocols for basic message transport.
- 9.8.3.3 The SCP node provides all protocol and interface support. Integra SS7 connections will be required to meet Bellcore's GR905, TR954 and USWC's Technical Publication 77342 specifications.
- 9.8.3.4 Non-USWC companies will submit LIDB updates via a manual fax process being developed. An electronic capability is being designed to allow Integra to add, update, and delete their line records.
- 9.8.3.5 It is currently USWC's policy to allow LIDB access to non-USWC companies through regional STPs.

9.8.4 Pricing for LIDB access shall be determined on a case-by-case basis and will be included in a separate LIDB agreement between the Parties.

9.9 Access to Poles, Ducts, Conduits, and Rights of Way

Each Party shall provide the other Party access to its poles, ducts, rights-of-way and conduits it controls on terms, conditions and prices comparable to those offered to any other entity pursuant to each Party's applicable tariffs and/or standard agreements.

9.10 Miscellaneous Ancillary Services.

Miscellaneous ancillary services will be addressed in separate agreements between the Parties. These include, but are not limited to 800 and CMDS.

10. ACCESS TO OPERATIONAL SUPPORT SYSTEMS (OSS)

This section sets forth the interface requirements for pre-ordering, ordering and provisioning, maintenance and repair, and billing, where Integra provides service to its customers through resale of Local Services or through the use of Unbundled Network Elements. For all Local Services, Network Elements ordered under this Agreement,

USWC will provide Integra pre-ordering, ordering and provisioning, maintenance and repair, and billing services within the same level of quality of service available to USWC. Systems capabilities will be implemented according to a mutually agreed upon and documented schedule.

As described below, Integra and USWC agree to implement each interface described below based upon existing and evolving industry standards or as mutually agreed upon. The Parties shall transition the electronic interfaces to industry standards within a time-frame mutually agreed to.

USWC is developing a proposal for access to its Operational Support Systems (OSS) to meet the requirements of the FCC's 1st and 2nd Orders and to provide Integra with electronic interfaces for pre-ordering, ordering, demand repairs and billing functions for Plain Old Telephone Services (POTS). These interfaces will also have the necessary mediation to protect the integrity of the network as well as allay any privacy concerns for end user information. The components described in this section are conceptual in nature and will be subject to change as the implementation process proceeds. There will be charges associated with the introduction of the interface and ongoing access to OSS operations which will include an initial access fee and an ongoing charge as described more fully below.

10.1 Operational Systems Interfaces - Interface Implementation Timetable

USWC's initial operational systems interfaces have been deployed and will support Pre-ordering, Ordering, Provisioning and Repair capabilities for POTS (non-design) services and Billing capabilities for most USWC product offerings. Subsequent phases of the plan incorporate the capabilities to support designed services for Pre-ordering, Ordering, Provisioning, and Maintenance and Repair. The specific features and functions are not discussed in this Agreement.

10.2 OSS Interface Design

10.2.1 USWC will develop OSS interfaces using an electronic gateway solution consistent with the design prescribed by the FCC, Docket 96-98, FCC 96-325, paragraph 527. These gateways will act as a mediation or control point between Integra's and USWC's Operations Systems. Additionally, these gateways will provide security for the interface, protecting the integrity of the USWC network and its databases.

10.2.2 USWC proposes the use of the existing Electronic Data Interchange ("EDI") standard for the transmission of monthly local billing information. EDI is an established standard under the auspices of the American National Standards Institute/Accredited Standards Committee (ANSI/ASC) X12 Committee. A proper subset of this specification has been adopted by the Telecommunications Industry Forum (TCIF) as the "811

Guidelines" specifically for the purposes of telecommunications billing.

- 10.2.3 For the exchange of daily usage data, including third party billed, collect, and card calls, USWC will use the Bellcore EMR format for the records, using the Network Data Mover ("NDM"), otherwise also known as the Connect:Direct method to transmit the information to carriers.

10.3 Accessible OSS Functions

10.3.1 Pre-ordering

"Pre-Ordering" refers to the set of activities whereby a service representative dialogs with Integra in order to obtain service availability. In today's environment, the pre-order process is performed in conjunction with placing an order. Packaged as a separate activity, pre-order consists of the following functions: verify an address, check service availability, and return end user service information. USWC will provide on-line capabilities to perform these functions. These functions are described as follows.

Integra may submit a Local Service Request (LSR) manually or through Interconnect Mediated Access (IMA) requesting information in the form of a DLR for the entire cable makeup of an unbundled loop. USWC will accept this request and perform the work to complete all necessary information relative to the inquiry and forward such information to Integra via FAX. At such time as pre-ordering and DLR interface is available through EDI, USWC will make such capability available to Integra.

10.3.1.1 Address Verification

This transaction will verify the end user's address.

If the address does not match USWC records, the AVR transaction will return "partial match" addresses and/or help as appropriate to assist Integra to properly identify the end user's address for verification.

Once the address is verified, the AVR transaction will return the valid address and the current status (working, non-working, or pending out) and the date the status was posted for each line at the address.

If USWC does not have a record of the address, Integra will have to contact USWC to input the record before the order can be submitted.

Note:

10.3.1.1.1 No detailed facility information (i.e., cable pair) will be returned as part of this transaction.

10.3.1.1.2 Rural addresses will not be supported.

10.3.1.1.3 The AVQ/AVR transaction attributes currently don't reflect the attributes required to support the error scenarios.

10.3.1.2 Service Availability

This transaction will return the list of products and services available for resale in the Central Office serving a particular end user address. The USWC rates for the products and services will also be returned, but the Integra discount will not be applied.

10.3.1.3 End User Service Information Request

Gives Integra the ability to request a listing of services and features USWC is currently providing to an end user and the rates USWC is charging for such services.

10.3.1.4 View/Update Service Query/Service Request Response

Gives Integra the ability to view or update an existing Service Request (SR).

10.3.1.5 Store Service Request

This transaction allows Integra to store a new or existing SR.

This SR can be stored for the number of days specified in USWC's methods and procedures before the SR must be submitted to USWC as a Work Order.

USWC will store the SR on-line until the associated Work Order is canceled by Integra or completed by USWC.

10.3.2

Ordering

With the pre-ordering steps completed, the requisite information will have been obtained from Integra and the initiation of a service order can begin. Submitting a service order will result in the provisioning and installation, if necessary, of an end user's service. The functional set required to order service is: open a service order, check facility availability, reserve an appointment if technician work is required in the field or at the end user's premises, reserve a telephone number if appropriate, cancel a service order, change a service order, send a firm order confirmation, support for work order status queries, and send notification of order completion.

10.3.2.1 Facility Availability

For each new line requested, this transaction will indicate if existing facilities are available or if new facilities are required, and if a technician must be dispatched to provide the facilities requested at the end user's address.

This transaction must be executed for any new line(s) requested.

Note:

10.3.2.1.1 This transaction does not reserve facilities and does not guarantee that facilities will be available when the work order is submitted.

10.3.2.1.2 USWC will automatically execute this transaction as part of order processing, any time a new line or transfer line is requested.

10.3.2.2 Telephone Number Availability

Enables a telephone number (TN) to be assigned to a line. Integra will be able to accept the TN or exchange the TN for two other TNs. If the end user requests a specific number or a vanity number, Integra must call the USWC Number Assignment Center (NAC) and the request will be handled manually. Integra will not have direct access to the telephone number assignment system.

10.3.2.3 Exchange Telephone Numbers/Response

Enables Integra to exchange the TN returned by the Telephone Number Availability Transaction for two more

TNs. Integra must select one of the three TNs to proceed with the Work Order.

10.3.2.4 Return Telephone Numbers

Enables Integra to reject the TNs returned by the Telephone Number Availability transaction and the TNs will be returned to the pool.

10.3.2.5 Telephone Number Accept

Allows Integra to reserve one telephone number returned by the Telephone Number Availability transaction for a period of one (1) day so that the end user can be informed of the TN(s) prior to the actual submission of a Work Order. The Work Order must be submitted before the TN expires, otherwise the TN will be returned to the available pool of TNs.

10.3.2.6 Appointment Availability

Allows Integra to select an appointment from a calendar of available appointments. Integra will not have direct access to the system but USWC will automatically execute this transaction after the Work Order has been submitted and a technician must be dispatched.

10.3.2.7 Appointment Reservation

Enables Integra to reserve an available appointment after the appointment availability calendar has been returned to Integra by USWC. USWC will return a confirmation number.

10.3.2.8 Work Order/Firm Order Completion

The work order provides the information and actions required for USWC to provision products, services and features. This transaction will also be used to cancel and change existing work orders. The information contained in a work order identifies Integra, the end user desired due date, the service being requested, the order type (only change and migration to Integra), POA (Proof of Authorization), class of service, telephone number and additional information needed to successfully provision the requested service to the end user.

Once a work order is accepted by USWC, the assigned service order number will be returned to Integra. This may not happen in real time. Integra can then use the service order number to status the work order. Firm Order Confirmation means that USWC has received the order and assigned an order number for tracking. It does not mean that edits have been applied, so errors may still exist on the order.

10.3.2.9 Status Query/Response

This transaction will allow Integra to obtain the status of a work order. USWC will return the current status, remarks and due date for specified work order.

Note: This status request is issued by Integra on demand. Real Time Order Completion and Jeopardy Notification is not proactively issued by USWC.

10.3.2.10 Order Completion Report

Provides Integra with a daily (Monday - Saturday) report, electronically, that identifies all work orders that were completed by USWC on that date. This report is called the Co-Provider Completion Report.

10.3.3. Repair

Repair functions allow Integra to report trouble with communications circuits and services provided by USWC. The functions, processes and systems used in repair are based on a Trouble Report (TR), which is an electronic document maintained in one or more Operations Systems. A TR contains information about the end user, the trouble, the status of the work on the trouble and the results of the investigation and resolution efforts. These business processes have been summarized and will be made available to Integra in the following functional set: open a trouble report, cancel a trouble report, send notification of status change and close a trouble report.

10.3.3.1 Verify Request

This transaction will be used to verify vertical features the end user currently owns. Technical discussions (e.g., Security) are currently ongoing within USWC as to how to provide this capability.

10.3.3.2 Open Trouble Report

Gives Integra the capability to open a TR with USWC.

10.3.3.3 Open Trouble Report Response

Gives Integra the capability to Open the TR request and contains information about the TR that Integra needs to track or to convey to Integra's end user.

10.3.3.4 Completion Notification

Provides notification to Integra that a TR has been closed because the trouble was resolved.

10.3.3.5 Cancel Trouble Report Instruction

Allows Integra to cancel a previously opened TR.

10.3.3.6 Status Change Notification

Provides notification to Integra that the status of a previously opened TR has changed.

10.4 Billing Interfaces

USWC offers interfaces for the exchange of several types of billing data:

- Monthly Billing Information,
- Daily Usage Data,
- Local Account Maintenance Report,
- Centralized Message Distribution System (CMDS) messages,
- Routing of in-region intraLATA collect, calling card, and third number billed messages.

10.4.1 Monthly Billing Information

Includes all connectivity charges, credits, and adjustments related to network elements and USWC-provided local service.

10.4.2 Daily Usage Data

The accumulated set of call information for a given day as captured, or "recorded," by the network switches. USWC will provide this data to Integra with the same level of precision and accuracy it provides itself. Such precision cannot and will not

exceed the current capabilities of the software in the switches today.

10.4.3 Local Account Maintenance Report

The list of phone numbers to which the carrier is no longer providing service since the last report.

10.4.4 Centralized Message Distribution System ("CMDS")

Distribution of CMDS messages for Integra end users.

10.4.5 Routing of In-region IntraLATA Collect, Calling Card, and Third Number Billed Messages

USWC will distribute in-region intraLATA collect, calling card, and third number billed messages to Integra and exchange with other Co-Providers operating in region in a manner consistent with existing inter-company processing agreements. Whenever the daily usage information is transmitted to a carrier, it will contain the records for these types of calls as well.

10.5 Compensation

10.5.1 If and as approved by the appropriate state Commission compensation for OSS access will consist of an initial access fee which will be determined based on the specific access engineered and implemented for Integra and is a function of the numbers of Integra business office and repair service representatives accessing the system. The fee will include costs for hardware (if purchased through USWC), software (which must be purchased through USWC), telecommunications links and labor incurred to establish the interfaces to USWC's OSS for Integra. The costs will be substantiated by purchasing invoices for the communications and computing hardware and software, and by time reports for the labor expended in their design and implementation. Labor will be billed at the prevailing rates for contract labor for similar services. If required by Commission rules, any and all charges set forth hereunder must be approved by the appropriate state Commission prior to USWC sending Integra any OSS invoices.

10.5.2 The ongoing charge will be billed at a rate to be specified by the Commission at the completion of an appropriate cost study hearing.

11. RESALE

11.1 Description

- 11.1.1 USWC Basic Exchange Telecommunications Service and Basic Exchange Switched Features (as defined in Section 3) and IntraLATA Toll originating from USWC exchanges will be available for resale from USWC pursuant to the Act and will reference terms and conditions (except prices) in USWC tariffs, where applicable. Appendix A lists services which are available for resale under this Agreement and applicable discounts.
- 11.1.2 The Parties agree that, at this time, certain USWC services are not available for resale under this Agreement and certain other USWC services are available for resale but at no discount, as identified in Appendix A. The availability of services and applicable discounts identified in Appendix A are subject to change pursuant to the Rates and Charges sub-section of this Resale section.

11.2 Scope

- 11.2.1 USWC telecommunications service that USWC sells at retail shall be available for resale by Integra at a discount as specified in Appendix A. USWC may impose reasonable restrictions on such resale to the extent permitted by Section 251(b)(1) and 251(c)(4) of the Act, i.e., residence service may not be resold to business end users. The Parties agree that any dispute between them regarding whether a particular proposed resale restriction is reasonable may be resolved in accordance with the Dispute Resolution process described in Section 26.17 of this Agreement, or either Party may bring the dispute to the Commission for resolution in accordance with applicable law.
- 11.2.2 USWC shall provide to Integra services for resale that are equal in quality, subject to the same conditions (including the conditions in USWC's effective tariffs), within provisioning time intervals that are substantially equal to the intervals USWC provides these services to others, including its end users, and in accordance with any applicable state Commission service quality standards, including standards a state Commission may impose pursuant to Section 252 (e)(3) of the Act.

11.3 Ordering and Maintenance

- 11.3.1 Integra, or Integra's agent, shall act as the single point of contact for its end users' service needs, including without limitation, sales, service design, order taking, provisioning, change orders, training, maintenance, trouble reports, repair, post-sale servicing, billing, collection and inquiry. Integra shall make it clear to its end users that they are end users of Integra for resold services. Integra's end users contacting USWC will be instructed to contact Integra; however, nothing in this Agreement, except as provided below, shall be deemed to prohibit USWC from discussing its products and services with Integra's end users who call USWC for any reason.
- 11.3.2 Integra shall transmit to USWC all information necessary for the installation (billing, listing and other information), repair, maintenance and post-installation servicing according to USWC's standard procedures, as described in the USWC resale operations guide that will be provided to Integra. When USWC's end user or the end user's new service provider discontinues the end user's service in anticipation of moving to another service provider, USWC will render its closing bill to the end user effective with the disconnection. If USWC is not the local service provider, USWC will issue a bill to Integra for that portion of the service provided to Integra should Integra's end user, a new service provider, or Integra request service be discontinued to the end user. USWC will notify Integra by FAX, OSS, or other processes when an end user moves to another service provider. USWC will not provide Integra with the name of the other Reseller or service provider selected by the end user. The Parties agree that they will not transfer to each other their respective end users whose accounts are in arrears. The Parties further agree that they will work cooperatively together to develop the standards and processes applicable to the transfer of such accounts.
- 11.3.3 Integra shall provide USWC and USWC shall provide Integra with points of contact for order entry, problem resolution and repair of the resold services.
- 11.3.4 Prior to placing orders on behalf of the end user, Integra shall be responsible for obtaining and have in its possession Proof of Authorization ("POA"). POA shall consist of documentation acceptable to USWC of the end user's selection of Integra. Such selection may be obtained in the following ways:
- 11.3.4.1 The end user's written Letter of Authorization or LOA.

- 11.3.4.2 The end user's electronic authorization by use of an 800 number,
- 11.3.4.3 The end user's oral authorization verified by an independent third party (with third party verification as POA).
- 11.3.4.4 A prepaid returnable postcard supplied by Integra which has been signed and returned by end user. Integra will wait fourteen (14) days after mailing the postcard before placing an order to change.
- 11.3.5 Integra shall make POAs available to USWC upon request. Prior to placing orders that will disconnect a line from another Reseller's account Integra is responsible for obtaining all information needed to process the disconnect order and re-establish the service on behalf of the end user. Should an end user dispute or a discrepancy arise regarding the authority of Integra to act on behalf of the end user, Integra is responsible for providing written evidence of its authority to USWC within three (3) business days. If there is a conflict between the end user designation and Integra's written evidence of its authority, USWC shall honor the designation of the end user and change the end user back to the previous service provider. If Integra does not provide the POA within three (3) business days, or if the end user disputes the authority of the POA, then the Integra must, by the end of the third business day:
 - 11.3.5.1 notify USWC to change the end user back to the previous Reseller or service provider, and
 - 11.3.5.2 provide any end user information and billing records Integra has obtained relating to the end user to the previous Reseller, and
 - 11.3.5.3 notify the end user and USWC that the change has been made, and
 - 11.3.5.4 remit to USWC a charge of \$100.00 ("slamming charge") as compensation for the change back to the previous Reseller or service provider.
- 11.3.6 If an end user is switched from Integra back to USWC and there is a dispute or discrepancy with respect to such change in service provider, Integra may request to see a copy of the POA which USWC has obtained from the end user to effectuate a return to USWC as the end user's service provider. If USWC is unable to produce a POA within three (3) business days, USWC shall

change the end user back to Integra (or other previous Reseller) without imposition of any Customer Transfer Charge.

11.3.7 Integra shall designate the Primary Interexchange Carrier (PIC) assignments on behalf of its end users for interLATA services and intraLATA services when intraLATA presubscription is implemented.

11.3.8 When end users switch from USWC to Integra, or to Integra from any other Reseller, such end users shall be permitted to retain their current telephone numbers if they so desire and do not change their service address to an address served by a different Central Office. USWC shall take no action to prevent Integra end users from retaining their current telephone numbers.

11.3.9 Integra and USWC will employ the procedures for handling misdirected repair calls as specified in the Coordinated Repair Calls section of this Agreement.

11.4 Integra Responsibilities

11.4.1 Integra must send USWC complete and accurate end-user listing information for Directory Assistance, Directory Listings, and 911 Emergency Services using USWC's resale order form and process. Integra must provide to USWC accurate end-user information to ensure appropriate listings in any databases in which USWC is required to retain and/or maintain end-user information. USWC assumes no liability for the accuracy of information provided by Integra.

11.4.2 Integra may not reserve blocks of USWC telephone numbers, except as allowed by tariffs.

11.4.3 Integra is liable for all fraud associated with service to its end-users and accounts. USWC takes no responsibility, will not investigate, and will make no adjustments to Integra's account in cases of fraud unless such fraud is the result of any intentional act or gross negligence of USWC. Notwithstanding the above, if USWC becomes aware of potential fraud with respect to Integra's accounts, USWC will promptly inform Integra and, at the direction of Integra, take reasonable action to mitigate the fraud where such action is possible.

11.4.4 In accordance with the Act, Integra will indicate the date it will offer to residential and business subscribers telephone exchange services. Integra will provide a three year forecast within ninety (90) days of signing this Agreement. During the first year of the term of this Agreement, the forecast shall be updated and

provided to USWC on a quarterly basis. Thereafter, during the term of this Agreement Integra will provide updated forecasts from time to time, as requested by USWC. The initial forecast will provide:

- The date service will be offered (by city and/or state)
- The type and quantity of service(s) which will be offered
- Integra's anticipated order volume
- Integra's key contact personnel

The information provided pursuant to this paragraph shall be considered Proprietary Information under the Nondisclosure section of this Agreement.

11.4.5

In the event USWC terminates the provisioning of any resold services to Integra for any reason, including disconnection of Integra for failure to make payment as required herein, Integra shall be responsible for providing any and all necessary notice to its end users of the termination. In no case shall USWC be responsible for providing such notice to Integra's end users. USWC will provide notice to Integra of USWC's termination of a resold service on a timely basis consistent with Commission rules and notice requirements.

11.5 Rates and Charges

11.5.1

The wholesale discount rates in Appendix A established in the South Dakota March 20, 1997 arbitrator's decision in TC96-184, "In the Matter of AT&T Communications of the Midwest, Inc. and U S WEST Communications, Inc., for Arbitration of the Interconnection Rates, Terms and Pursuant to 47 U.S.C. Sec. 252(b) of the Telecommunications Act of 1996", (the "AT&T Arbitration") are interim rates and are pending the outcome of a final Commission decision in an interconnection cost docket. Such rates, as adopted in this Agreement, will be subject to true-up from the date those rates became effective in this Agreement to the effective date of the final interconnection cost docket order. Notwithstanding this true-up obligation, the Parties agree that rates in this Agreement will remain in effect as described below until the exhaustion of all appeals of the final order in the interconnection cost docket.

The Parties intend that, if the AT&T rates or the services in the AT&T Arbitration are changed by any negotiations, appeal, stay, injunction, settlement, or similar proceeding with respect to AT&T, those rates and services, if they have been adopted into this Agreement, shall be changed in this Agreement to the same

extent as the rates and services in the AT&T Arbitration. Notwithstanding the above, the Parties agree that in the event a stay or injunction is granted with respect to the implementation of the services and rates in the AT&T Arbitration, the Parties agree that the telecommunications services still available for resale following the stay or injunction will be available to Integra, effective as of the date of the stay order or injunction, at a wholesale discount rate of 12% (the "Standard Rate") until such time as a nonappealable order establishes a wholesale discount rate(s). If the Standard Rate becomes effective pursuant to this paragraph, the Standard Rate will also be subject to true-up to the rate(s) established in the nonappealable order for the period that the Standard Rate was in effect. If the AT&T rates or the applicability of the rate to the services in Appendix A is changed by a nonappealable administrative or judicial order following approval of negotiated rates, rates reached in an approved settlement agreement, a decision on appeal or other similar proceeding, such changed rate(s) will be available to Integra, effective as of the date of the order. The AT&T rate shall be subject to true-up to the changed rates for the period of time the AT&T rate was in effect. Notwithstanding the above, no true-up of either the Standard Rate or the AT&T rate will occur unless ordered as a part of the nonappealable administrative or judicial order.

USW shall have a reasonable time necessary to make the system changes necessary to implement and bill the changed rates.

- 11.5.2 If the resold services are purchased pursuant to Tariffs and the Tariff rates change, charges billed to Integra for such services will be based upon the new Tariff rates less the applicable wholesale discount as agreed to herein or established by resale Tariff. The new rate will be effective upon the Tariff effective date.
- 11.5.3 A Customer Transfer Charge (CTC) as specified in Appendix A applies when transferring any existing account or lines to Integra. Tariffed, non-recurring charges will apply to new installations.
- 11.5.4 A Subscriber Line Charge (SLC) will continue to be paid by Integra without discount for each local exchange line resold under this Agreement. All federal and state rules and regulations associated with SLC as found in the applicable tariffs also apply.
- 11.5.5 Integra will pay to USWC the PIC change charge without discount associated with Integra end user changes of inter-exchange or intraLATA carriers.

- 11.5.6 Integra agrees to pay USWC when its end user activates any services or features that are billed on a per use or per activation basis subject to the applicable discount in Appendix A as such may be amended pursuant to Section 11.5.1 above (e.g., continuous redial, last call return, call back calling, call trace, etc.).
- 11.5.7 Resold services are available only where facilities currently exist and are capable of providing such services without construction of additional facilities or enhancement of existing facilities. However, if Integra requests that facilities be constructed or enhanced to provide resold services, USWC will review such requests on a case-by-case basis and determine, in its sole discretion, if it is economically feasible for USWC to build or enhance facilities. If USWC decides to build or enhance the requested facilities, USWC will develop and provide to Integra a price quote for the construction. If the quote is accepted, Integra will be billed the quoted price and construction will commence after receipt of payment.
- 11.5.8 Nonrecurring charges will not be discounted and will be billed at the applicable Tariff rates.
- 11.5.9 As a part of the resold line, USWC provides and Integra accepts, at this time, operator services, directory assistance, and intraLATA long distance with standard USWC branding. Integra is not permitted to alter the branding of these services in any manner when the services are a part of the resold line without the prior written approval of USWC. However, at the request of Integra and where technically feasible, USWC will rebrand operator services and directory assistance in Integra's name, provided the costs associated with such rebranding are paid by Integra.

11.6 Collateral and Training

The Parties will jointly develop procedures regarding Integra's use of USWC's retail product training materials. Except for any rights granted by USWC to Integra for the use or copying of product training material, product training provided under this Agreement shall be considered "Proprietary Information" as described in this Agreement, and shall be subject to the terms and conditions specified therein.

11.7 Directory Listings

USWC will accept at no charge one primary listing for each main telephone number belonging to Integra's end user based on end user information provided to USWC by Integra. USWC will place Integra's listings in USWC's directory listing database for directory assistance purposes and will make listings available

to directory publishers and to other third parties. Additional terms and conditions with respect to directory listings are described in the Ancillary Services and Arrangements section of this Agreement.

11.8 Billing

- 11.8.1. USWC shall bill Integra and Integra is responsible for all applicable charges for the resold services as provided herein. Integra shall also be responsible for all tariffed charges and charges separately identified in this Agreement associated with services that Integra resells to an end user under this Agreement.
- 11.8.2 USWC shall provide Integra, on a monthly basis, within 7-10 days of the last day of the most recent billing period, in an agreed upon standard electronic billing format, billing information including (1) a summary bill, and (2) individual end user sub-account information consistent with the samples provided to Integra for Integra to render end user bills indicating all recurring and nonrecurring charges associated with each individual end user's account for the most recent billing period.

11.9 Deposit

- 11.9.1 USWC may require Integra to make a suitable deposit to be held by USWC as a guarantee of the payment of charges. Any deposit required of an existing Reseller is due and payable within ten (10) days after the requirement is imposed. The amount of the deposit shall be the estimated charges for the resold service which will accrue for a two-month period.
- 11.9.2 When the service is terminated, or when Integra has established satisfactory credit, the amount of the initial or additional deposit, with any interest due as set forth in applicable Tariffs, will, at Integra's option, either be credited to Integra's account or refunded. Satisfactory credit for a Reseller is defined as twelve (12) consecutive months service as a Reseller without a termination for nonpayment and with no more than one notification of intent to terminate service for nonpayment. Interest on the deposit shall be accumulated by USWC at a rate equal to the federal discount rate, as published in the Wall Street Journal from time to time.

11.10 Payment

- 11.10.1 Amounts payable under this Resale Section are due and payable within thirty (30) days after the bill date of USWC's invoice. During the initial three billing cycles of this Agreement, Integra and

USWC agree that undisputed amounts shall be paid as provided herein. Integra and USWC further agree that, during said three billing cycle period, they will cooperate to resolve amounts in dispute or billing process issues in a timely manner but no later than sixty (60) days after the bill date of USWC's invoice or identification and notice of the billing process issue. Disputed amounts will be paid within thirty (30) days following resolution of the dispute.

- 11.10.2 After the three (3) month period outlined above, Integra will pay the bill in full within thirty (30) days after the bill date of the invoice. Billing disputes will be processed and jointly resolved. Any disputed amounts that USWC remits to Integra will be credited on the next billing cycle including an interest credit of 1.5% per month compounded.
- 11.10.3 A late payment charge of 1.5% applies to all billed balances which are not paid by thirty (30) days after the bill date shown on the invoice. USWC agrees, however, that the application of this provision will be suspended for the initial three billing cycles of this Agreement and will not apply to amounts billed during those three cycles.
- 11.10.4 USWC may discontinue processing orders for the failure by Integra to make full payment for the resold services provided under this Agreement within thirty (30) days of the due date on Integra's bill. USWC agrees, however, that the application of this provision will be suspended for the initial three billing cycles of this Agreement and will not apply to amounts billed during those three cycles.
- 11.10.5 USWC may disconnect for the failure by Integra to make full payment for the resold services provided under this Agreement within sixty (60) days of the due date on Integra's bill. Integra will pay the Tariff charge required to reconnect each end user line disconnected pursuant to this paragraph. USWC agrees, however, that the application of this provision will be suspended for the initial three billing cycles of this Agreement and will not apply to amounts billed during those three cycles.
- 11.10.6 Collection procedures and the requirements for deposit are unaffected by the application of a late payment charge.
- 11.10.7 USWC shall credit Integra's account the amount due for any trouble or out-of-service conditions in the same manner that USWC credits the accounts of its own end users and pursuant to any applicable provisions in USWC's Tariffs. USWC shall reflect

the amount of such credits on an individual end user telephone number basis in the billing information USWC provides Integra.

- 11.10.8 In the event billing disputes relate to service quality issues, the dispute shall be referred to the USWC account executive assigned to Integra who will evaluate the facts and circumstances of the service quality issues and will work with Integra to resolve the dispute.

12. ACCESS TO TELEPHONE NUMBERS

12.1 Number Resources Arrangements.

- 12.1.1 Nothing in this Agreement shall be construed in any manner to limit or otherwise adversely impact either Party's right to the request and assignment of any NANP number resources including, but not limited to, Central Office (NXX) codes pursuant to the Central Office Code Assignment Guidelines (last published by the Industry Numbering Committee ("INC") as INC 95-0407-008, Revision 4/19/96, formerly ICCF 93-0729-010).
- 12.1.2 To the extent USWC serves as Central Office Code Administrator for a given region, USWC will support all Integra requests related to Central Office (NXX) code administration and assignments in the manner required and consistent with the Central Office Code Assignment Guidelines.
- 12.1.3 The Parties will comply with code administration requirements as prescribed by the Federal Communications Commission, the Commission, and accepted industry guidelines.
- 12.1.4 It shall be the responsibility of each Party to program and update its own switches and network systems pursuant to the Local Exchange Routing Guide (LERG) guidelines to recognize and route traffic to the other Party's assigned NXX codes at all times. Neither Party shall impose any fees or charges whatsoever on the other Party for such activities. The Parties will cooperate to establish procedures to ensure the timely activation of NXX assignments in their respective networks.
- 12.1.5 Each Party shall be responsible for notifying its end users of any changes in numbering or dialing arrangements to include changes such as the introduction of new NPAs or new NXX codes.
- 12.1.6 Until an impartial entity is appointed to administer telecommunications numbering and to make such numbers available on an equitable basis, USWC will assign NXX codes to Integra in accordance with national guidelines at no charge.

- 12.1.7 Each Party is responsible for administering NXX codes assigned to it. Each Party is responsible for obtaining LERG listings of CLLI codes assigned to its switches. ~~Each Party shall use the~~ LERG published by Bellcore or its successor for obtaining routing information and shall provide all required information to Bellcore for maintaining the LERG in a timely manner.

13. DIALING PARITY

The Parties shall provide Dialing Parity to each other as required under Section 251(b)(3) of the Act. This Agreement does not impact either Party's ability to default IntraLATA Toll via a specific dialing pattern until otherwise required by the Act.

14. U S WEST DEX ISSUES

USWC and Integra agree that certain issues, such as yellow page advertising, directory distribution, access to call guide pages, yellow page listings, will be the subject of negotiations between Integra and directory publishers, including U S WEST Dex. USWC acknowledges that Integra may request USWC to facilitate discussions between Integra and U S WEST Dex.

15. ACCESS TO DATABASES

In accordance with Section 271 of the Act, USWC shall provide Integra with interfaces to access USWC's databases and associated signaling necessary for the routing and completion of Integra traffic. Except where otherwise specified, access to such databases, and the appropriate interfaces, shall be requested by Integra via a Bona Fide Request.

16. NOTICE OF CHANGES

If a Party makes a change in its network which it believes will materially affect the inter-operability of its network with the other Party, the Party making the change shall provide advance notice of such change to the other Party in accordance with the applicable FCC regulations.

17. REFERRAL ANNOUNCEMENT

When an end user changes from USWC to Integra, or from Integra to USWC, and does not retain its original main/listed telephone number, the Party formerly providing service to the end user will provide a transfer of service announcement on the abandoned telephone number. Each Party will provide this referral service consistent with its Tariff. This announcement will provide details on the new number that must be dialed to reach this end user.

18. COORDINATED REPAIR CALLS

18.1 Integra and USWC will employ the following procedures for handling misdirected repair calls;

- 18.1.1 Integra and USWC will provide their respective end users with the correct telephone numbers to call for access to their respective repair bureaus.
- 18.1.2 End users of Integra shall be instructed to report all cases of trouble to Integra. End users of USWC shall be instructed to report all cases of trouble to USWC.
- 18.1.3 To the extent the correct provider can be determined, misdirected repair calls will be referred to the proper provider of Basic Exchange Telecommunications Service.
- 18.1.4 Integra and USWC will provide their respective repair contact numbers to one another on a reciprocal basis.
- 18.1.5 In responding to repair calls, neither Party shall make disparaging remarks about each other, nor shall they use these repair calls as the basis for internal referrals or to solicit end users to market services. Either Party may respond with accurate information in answering end user questions.

19. BONA FIDE REQUEST PROCESS

- 19.1 Any request for Interconnection or access to an unbundled Network Element that is not already available as described herein shall be treated as a Bona Fide Request (BFR). USWC shall use the BFR Process to determine the terms and timetable for providing the requested Interconnection or access to unbundled Network Elements, if available, and the technical feasibility of new/different points of Interconnection. USWC will administer the BFR Process in a non-discriminatory manner.
- 19.2 A BFR shall be submitted in writing and on the appropriate USWC form for BFRs. The form will request, and Integra will need to provide, at a minimum: (a) a technical description of each requested Network Element or new/different points of Interconnection; (b) the desired interface specification; (c) each requested type of Interconnection or access; (d) a statement that the Interconnection or Network Element will be used to provide a telecommunications service; (e) the quantity requested; (f) the specific location requested; (g) if the requested unbundled Network Element is a proprietary element as specified in Section 251(d)(2) of the Act, Integra must submit documentation that demonstrates that access to such Network Element is necessary, that the failure to provide access to such Network Element would impair the ability of Integra to provide the services that it seeks to offer, and that

Integra's ability to compete would be significantly impaired or thwarted without access to such requested proprietary element; and (h) if the requested unbundled Network Element is a non-proprietary element as specified in Section 251(d)(2) of the Act, Integra must submit documentation that demonstrates that denial of access to such unbundled non-proprietary Network Element would decrease the quality or increase the cost of the service sought to be offered by Integra.

- 19.3 Within fifteen (15) business days of its receipt, USWC shall acknowledge receipt of the BFR and in such acknowledgment advise Integra of missing information, if any, necessary to process the BFR. Thereafter, USWC shall promptly advise Integra of the need for any additional information that will facilitate the analysis of the BFR.
- 19.4 Within thirty (30) calendar days of its receipt of the BFR and all information necessary to process it, USWC shall provide to Integra a preliminary analysis of the BFR. The preliminary analysis shall specify USWC's conclusions as to whether or not the requested Interconnection or access to an unbundled Network Element complies with the unbundling requirements set forth above.
 - 19.4.1 If USWC determines during the thirty (30) day period that a BFR does not qualify as a Network Element or Interconnection that is required to be provided under the Act, USWC shall advise Integra as soon as reasonably possible of that fact, and USWC shall promptly, but in no case later than ten (10) days after making such a determination, provide a written report setting forth the basis for its conclusion.
 - 19.4.2 If USWC determines during the thirty day period that the BFR qualifies under the Act, it shall notify Integra in writing of such determination within ten (10) days.
 - 19.4.3 As soon as feasible, but in any case within ninety (90) days after USWC notifies Integra that the BFR qualifies under the Act, USWC shall provide to Integra a BFR quote. The BFR quote will include, at a minimum, a description of each Interconnection and Network Element, the quantity to be provided, any interface specifications, and the applicable rates (recurring and nonrecurring) including the separately stated development costs and construction charges of the Interconnection or the Network Elements and any minimum volume and term commitments required.
- 19.5 If USWC has indicated minimum volume and term commitments, then within thirty (30) days of its receipt of the BFR quote, Integra must either agree to purchase under those commitments, cancel its BFR, or seek mediation or arbitration.

- 19.6 If Integra has agreed to minimum volume and term commitments under the preceding paragraph, Integra may cancel the BFR or volume and term commitment at any time, but in the event of such cancellation Integra will pay USWC's reasonable development costs incurred in providing the Interconnection or Network Element, to the extent that those development costs are not otherwise amortized.
- 19.7 If either Party believes that the other Party is not requesting, negotiating or processing any BFR in good faith, or disputes a determination, or quoted price or cost, it may seek arbitration pursuant to the Dispute Resolution provision of this Agreement.
- 19.8 Notwithstanding the foregoing, Integra may at any time contact their account manager to inquire about the availability or potential availability of interconnection or Network Element. Integra's account manager shall make a reasonable effort to respond to such an inquiry with no charge to Integra. Following the account manager's response to any inquiry made pursuant to this Section 19.8, Integra may make a formal request for interconnection or access to an unbundled Network Element pursuant to this Section 19.

20. AUDIT PROCESS

- 20.1 "Audit" shall mean the comprehensive review of:
- 20.1.1 Data used in the billing process for services performed and facilities provided under this Agreement; and
 - 20.1.2 Data relevant to provisioning and maintenance for services performed or facilities provided by either of the Parties for itself or others that are similar to the services performed or facilities provided under this Agreement for Interconnection or access to unbundled elements.
- 20.2 The data referred to above shall be relevant to any performance standards that are adopted in connection with this Agreement, through negotiation, arbitration or otherwise.

This Audit shall take place under the following conditions:

- 20.2.1 Either Party may request to perform an Audit.
- 20.2.2 The Audit shall occur upon thirty (30) business days written notice by the requesting Party to the non-requesting Party.
- 20.2.3 The Audit shall occur during normal business hours.
- 20.2.4 There shall be no more than one Audit requested by each Party under this Agreement in any 12-month period.

- 20.2.5 The requesting Party may review the non-requesting Party's records, books and documents, as may reasonably contain information relevant to the operation of this Agreement.
- 20.2.6 The location of the Audit shall be the location where the requested records, books and documents are retained in the normal course of business.
- 20.2.7 All transactions under this Agreement which are over twenty-four (24) months old will be considered accepted and no longer subject to Audit.
- 20.2.8 Each Party shall bear its own expenses occasioned by the Audit, provided that the expense of any special data collection shall be borne by the requesting Party.
- 20.2.9 The Party requesting the Audit may request that an Audit be conducted by a mutually agreed-to independent auditor. Under this circumstance, the costs of the independent auditor shall be paid for by the Party requesting the Audit.
- 20.2.10 In the event that the non-requesting Party requests that the Audit be performed by an independent auditor, the Parties shall mutually agree to the selection of the independent auditor. Under this circumstance, the costs of the independent auditor shall be shared equally by the Parties.
- 20.2.11 The Parties agree that if an Audit discloses error(s), the Party responsible for the error(s) shall, in a timely manner, undertake corrective action for such error(s).
- 20.3 All information received or reviewed by the requesting Party or the independent auditor in connection with the Audit is to be considered Proprietary Information as defined by this Agreement. The non-requesting Party reserves the right to require any non-employee who is involved directly or indirectly in any Audit or the resolution of its findings as described above to execute a nondisclosure agreement satisfactory to the non-requesting Party. To the extent an Audit involves access to information of other competitors, Integra and USWC will aggregate such competitors' data before release to the other Party, to insure the protection of the proprietary nature of information of other competitors. To the extent a competitor is an affiliate of the Party being audited (including itself and its subsidiaries), the Parties shall be allowed to examine such affiliates' disaggregated data, as required by reasonable needs of the Audit.

21. AUDIOTEXT AND MASS ANNOUNCEMENT SERVICES

- 21.1 The Parties agree that access to the audiotext, mass announcement and information services of each Party should be made available to the other Party upon execution of an agreement defining terms for billing and compensation of such calls. Services included in this category include 976 calls, if available, whether flat rated or usage sensitive, intra-LATA 900 services and other intra-LATA 976-like services. Such calls will be routed over the Local Interconnection Trunks.
- 21.2 Integra and USWC will work together in good faith to negotiate and execute the agreement for billing and compensation for these services. The Parties agree that their separate agreement on audiotext and mass announcement services will include details concerning the creation, exchange and rating of records, all of which will occur without any explicit charge between the Parties, as well as a process for the handling of uncollectables so that the originating Party does not have any responsibility for uncollectables.
- 21.3 Until such time that such an agreement is executed, Integra may choose to block such calls, or Integra will agree to back-bill and compensate retroactively for such calls once the subsequent agreement is executed retroactive to the effective date of this Agreement.

21.3.1 Usage Sensitive Compensation.

All audiotext and mass announcement calls shall be considered toll calls for purposes of reciprocal compensation between the Parties. Compensation will be paid based on the compensation for toll calls referenced in this Agreement with respect to reciprocal compensation between the Parties, except that such compensation shall be paid by the Party terminating the call, rather than the Party originating the call.

21.3.2 Billing and Collection Compensation.

Billing and collection compensation will be dealt with in the separate agreement referenced in this section.

22. LOCAL INTERCONNECTION DATA EXCHANGE FOR BILLING

- 22.1 There are certain types of calls or types of Interconnection that require exchange of billing records between the Parties, including, for example, alternate billed and Toll Free Service calls. The Parties agree that all call types must be routed between the networks, accounted for, and settled among the Parties. Certain calls will be handled via the Parties' respective operator service platforms. The Parties agree to utilize, where possible and appropriate, existing accounting and settlement systems to bill, exchange records and settle revenue.

- 22.2 The exchange of billing records for alternate billed calls (e.g., calling card, bill-to-third number, and collect) will be distributed through the existing CMDS processes, unless otherwise separately agreed to by the Parties.
- 22.3 Inter-Company Settlements ("ICS") revenues will be settled through the Calling Card and Third Number Settlement System ("CATS"). Each Party will provide for its own arrangements for participation in the CATS processes, through direct participation or a hosting arrangement with a direct participant.
- 22.4 Non-ICS revenue is defined as collect calls, calling card calls, and billed to third number calls which originate on one service provider's network and terminate on another service provider's network in the same Local Access Transport Area ("LATA"). The Parties agree to negotiate and execute an agreement for settlement of non-ICS revenue. This separate arrangement is necessary since existing CATS processes do not permit the use of CATS for non-ICS revenue. The Parties agree that the CMDS system can be used to transport the call records for this traffic.
- 22.5 Both Parties will provide the appropriate call records to the intraLATA Toll Free Service provider, thus permitting the service provider to bill its subscribers for the inbound Toll Free Service. No adjustments to bills via tapes, disks or NDM will be made without the mutual agreement of the Parties.

23. CONSTRUCTION CHARGES

- 23.1 All rates, charges and initial service periods specified in this Agreement contemplate the provision of network Interconnection services and access to Network Elements to the extent existing facilities are available. Except for modifications to existing facilities necessary to accommodate Interconnection and access to Network Elements specifically provided for in this Agreement, USWC will consider requests to build additional or further facilities for network Interconnection and access to Network Elements as described in this Section.

23.2 Resale

Construction charges associated with the resale of services will be applied in the same manner that construction charges apply to USWC's retail end users. Contracts may be negotiated on an individual case basis when construction is required for large retail or resale customers.

23.3 LIS and Interoffice Transport

To the extent that USWC constructs facilities for LIS services and/or interoffice transport, or interconnection services Integra will provide USWC with a forecast of interoffice trunks and switch ports. USWC will perform a validated traffic engineering estimate based on the forecasted demand and will then negotiate an agreed upon quantity of interoffice trunks and switch ports with Integra before

constructing facilities. If Integra's forecasted quantity exceeds USWC's validated traffic engineering estimate, and if USWC finds it necessary to construct added facilities, then construction charges will apply to the exceeded quantity. USWC will track utilization of trunks, and when minimum trunk utilization requirements are not met, a recurring charge will apply for all unused trunks below the minimum utilization level.

23.4 Unbundled Network Elements

If Integra requests USWC will conduct an individual financial assessment of any request which requires construction of network capacity, facilities, or space for access to or use of unbundled Network Elements. If USWC constructs to fulfill Integra's request for unbundled Network Elements, USWC will bid this construction on a case-by-case basis. USWC will charge for the construction through non-recurring charges and a term agreement for the remaining recurring charge.

23.5 All necessary construction will be undertaken at the discretion of USWC, consistent with budgetary responsibilities, consideration for the impact on the general body of end users, and without discrimination among the various carriers.

23.6 A quote for Integra's portion of a specific job will be provided to Integra. The quote will be in writing and will be binding for ninety (90) days after the issue date. When accepted, Integra will be billed the quoted price and construction will commence after receipt of payment. If Integra chooses not to have USWC construct the facilities, USWC reserves the right to bill Integra for the expense incurred for producing the engineered job design.

23.7 In the event a construction charge is applicable, Integra's service application date will become the date upon which USWC receives the required payment.

24. SERVICE PERFORMANCE RESULTS

24.1 USWC agrees to provide to Integra the same level of service that USWC provides to itself and/or its affiliates as determined by measuring and comparing a statistically significant number of activities listed below.

24.1.1 For those services procured by Integra and unless otherwise noted below, USWC shall measure its results and those of its affiliates as a percentage. USWC shall also measure the percentage results of Integra.

Integra agrees to measure its performance related to these performance indicators in providing service to USWC.

- 24.1.2 In some instances, USWC may not provide the listed service to itself or its affiliates. If USWC does not provide a statistically significant number of a listed activity for itself or its affiliates, USWC will provide data which will allow comparison between Integra's performance results and the average performance results of the same performance indicator for a statistically significant number of total activities provided to all other Co-Providers within the state in which the service was provided.
- 24.1.3 In no event shall percentage results be provided if the number of measured activities is less than a statistically significant universe of fewer than sixty (60) activities during the time period of measurement.
- 24.1.4 The list of performance indicators to be measured are as follows:

Resale Indicators

Residence Installation Intervals Offered (Facilities in Place)
Business Installation Intervals Offered (Facilities in Place)
Firm Order Confirmations within 48 hours (DS0) (Facilities in Place)
Firm Order Confirmations within 48 hours (DS1) (Facilities in Place)
Firm Order Confirmations within 48 hours (DS3) (Facilities in Place)
Firm Order Confirmations within 48 hours (Switched) (Facilities in Place)

Average Installation Intervals Delivered (Residence) (Facilities in Place) (Days and Hours)
Average Installation Intervals Delivered (Business) (Facilities in Place) (Days and Hours)
Average Installation Intervals Delivered (DS0) (Facilities in Place) (Days and Hours)
Average Installation Intervals Delivered (DS1) (Facilities in Place) (Days and Hours)
Average Installation Intervals Delivered (DS3) (Facilities in Place) (Days and Hours)
Average Installation Intervals Delivered (Switched) (Facilities in Place) (Days and Hours)

Residence Installation Commitments Met (Facilities in Place)
Business Installation Commitments Met (Facilities in Place)
Designed Installation Commitments Met (DS0) (Facilities in Place)
Designed Installation Commitments Met (DS1) (Facilities in Place)
Designed Installation Commitments Met (DS3) (Facilities in Place)
Designed Installation Commitments Met (Switched) (Facilities in Place)
Co-Provider-caused Installation Misses

Residence Disconnect Commitments Met
Business Disconnect Commitments Met

Residence Installation Reports (Repair Report After Installation) Within 7 Days
Business Installation Reports (Repair Report After Installation) Within 7 Days
Designed Installation Reports (Repair Report After Installation) Within 30 Days (DS0)
Designed Installation Reports (Repair Report After Installation) Within 30 Days (DS1)

Designed Installation Reports (Repair Report After Installation) Within 30 Days
(DS3)

Designed Installation Reports (Repair Report After Installation) Within 30 Days
(Switched Access)

Residence Percent Out of Service Cleared < 24 hours

Business Percent Out of Service Cleared in < 24 hours

Designed Percent Out of Service Cleared < 4 hours (DS0)

Designed Percent Out of Service Cleared in < 4 hours (DS1)

Designed Percent Out of Service Cleared < 4 hours (DS3)

Designed Percent Out of Service Cleared in < 4 hours (Switched)

Residence Percent Out of Service and Service Affecting Cleared < 48 hours

Business Percent Out of Service and Service Affecting Cleared < 48 hours

Residence Repair Commitments Met

Business Repair Commitments Met

Residence Repair Repeated Reports Within 30 Days

Business Repair Repeated Reports Within 30 Days

Designed Repair Repeated Reports Within 30 Days (DS0)

Designed Repair Repeated Reports Within 30 Days (DS1)

Designed Repair Repeated Reports Within 30 Days (DS3)

Designed Repair Repeated Reports Within 30 Days (Switched)

Residence Report Rate per 100 Lines

Business Report Rate per 100 Lines

Co-Provider-caused Trouble Reports

Unbundled Loop Indicators

Firm Order Confirmations Within 48 hours (Facilities in Place) 2 Wire

Firm Order Confirmations Within 48 hours (Facilities in Place) 4 Wire

Average Installation Intervals Delivered (Facilities in Place) 2 Wire (Days and
Hours)

Average Installation Intervals Delivered (Facilities in Place) 4 Wire (Days and
Hours)

Percent Installation Commitments Met (Facilities in Place) 2 Wire

Percent Installation Commitments Met (Facilities in Place) 4 Wire

Installation Reports Within 30 Days 2 Wire

Installation Reports Within 30 Days 4 Wire

Percent Out of Service Cleared in < 24 hours 2 Wire

Percent Out of Service Cleared in < 24 hours 4 Wire

Percent Out of Service and Service Affecting Cleared in < 48 hours 2 Wire

Percent Out of Service and Service Affecting Cleared in < 48 hours 4 Wire

Mean Time to Restore 2 Wire

Mean Time to Restore 4 Wire

Repair Repeated Reports Within 30 Days 2 Wire

Repair Repeated Reports Within 30 Days 4 Wire

LIS Trunk Indicators

Firm Order Confirmations Within 6 Days (Facilities in Place)

Average Installation Intervals Delivered (Facilities in Place) (Days and Hours)

Installation Commitments Met (Facilities in Place)

Installation Reports Within 30 Days

Out of Service Cleared in < 4 hours

Repair Repeated Reports Within 30 Days

Co-Provider-caused Trouble Reports

- 24.2 Failure to Meet the Service Standard. If during a specified review period, the performing Party fails to deliver the same level of service that it provides to itself, such Party will use its best efforts to meet the service standard for the next specified review period. If the performing Party fails to meet the service standard for two consecutive periods, the Parties agree, in good faith, to attempt to resolve such issues through negotiation or pursuant to the Dispute Resolution section of this Agreement. This paragraph shall not be construed to waive either Party's right to seek legal or regulatory intervention as provided by state or federal law.
- 24.3 The performing Party's failure to meet the service standard cannot be as a result, directly or indirectly, of a Delaying Event. A "Delaying Event" means (a) a failure by the receiving Party to perform any of its obligations set forth in this Agreement, (b) any delay, act or failure to act by an end user, agent or subcontractor of the receiving Party or (c) any Force Majeure Event. If a Delaying Event prevents the performing Party from performing a measured activity, then such measured activity shall be excluded from the calculation of the performing Party's compliance with the service standard.
- 24.4 Records. Each Party shall maintain complete and accurate records, for the specified review period of its performance under this Agreement for each measured activity and its compliance with the service standard. Each Party shall provide to the other such records in a self-reporting format. Such records shall be in the format kept in the performing Party's ordinary course of business. The Parties agree that such records shall be deemed "Proprietary Information"
- 24.5 Cost Recovery. Each Party reserves the right to recover the costs associated with the creation of the above reports and standards through a future proceeding before a regulatory body. Such a proceeding may address a wide range of implementation costs not otherwise recovered through charges established herein.

25. IMPLEMENTATION SCHEDULE

- 25.1 Within six (6) months from the date of final approval of this Agreement, the Parties agree to make a good faith effort to complete each of the following interconnection arrangements:
- 25.1.1 Two-way trunk groups, as listed in Section 6.7.2 herein, necessary for the mutual exchange of traffic.
 - 25.1.2 E-911 trunking and database access.
 - 25.1.3 SS7 Interconnection and Certification.
 - 25.1.4 Directory Listings Arrangements and Directory Assistance Interconnection.

- 25.1.5 Access to Unbundled Loops in at least one Wire Center.
- 25.1.6 Completion of Physical Collocation arrangements in at least one USWC Wire Center.
- 25.1.7 Completion of inter-carrier billing arrangements necessary for the joint provision of Switched Access Services and for reciprocal traffic exchange.

26. MISCELLANEOUS TERMS

26.1 General Provisions

- 26.1.1 Each Party shall use its best efforts to comply with the Implementation Schedule.
- 26.1.2 The Parties are each solely responsible for participation in and compliance with national network plans, including the National Network Security Plan and the Emergency Preparedness Plan.
- 26.1.3 Neither Party shall use any service related to or use any of the services provided in this Agreement in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other carriers or to either Party's end users, and each Party may discontinue or refuse service if the other Party violates this provision. Upon such violation, either Party shall provide the other Party notice of such violation, if practicable, at the earliest practicable time.
- 26.1.4 Each Party is solely responsible for the services it provides to its end users and to other Telecommunications Carriers.
- 26.1.5 The Parties shall work cooperatively to minimize fraud associated with third-number billed calls, calling card calls, and any other services related to this Agreement.
- 26.1.6 USWC shall, within ten (10) days of receiving a request from Integra, provide Integra a letter substantially in the form set forth below:

[On U S WEST letterhead]

To Whom It May Concern:

U S WEST ("USWC") is the owner and landlord of certain real property including its Central Offices within its fourteen states region ("Premises"). Pursuant to that certain Interconnection Agreement between USWC and Integra Telecom of South Dakota, Inc. ("Integra") made as of _____ ("Interconnection Agreement"), related USWC tariffs and applicable law, Integra has the right to place certain of its own personal property

or equipment ("Equipment") on such Premises. Equipment thus placed by Integra on the Premises is deemed, as between USWC and Integra, to be the personal property of Integra even though it may be placed on or affixed to the Premises.

This letter is to provide assurance that USWC does not now possess and does not now assert any claim of title to, any other right to or interest in any equipment placed by Integra on the Premises under the Interconnection Agreement and related USWC tariffs. This letter does not preclude or prevent USWC from obtaining or possessing a subsequent security interest in Equipment as may arise in the future from time to time. USWC will not oppose any reasonable attempt by any financial institution or other lender of Integra, or any successor in interest or assignee of such lender ("Lender") to enter, at reasonable times, the Premises to exercise any legal right it may have to take possession and dispose of the equipment, provided any such possession and disposal can be achieved without a breach of the peace and without interference in any way with any prior perfected security interest USWC may have in such Equipment.

Any right or interest in the Equipment which USWC now has or may hereafter acquire because of the location or installation of the Equipment on the Premises or otherwise is hereby made subject, subordinate and inferior to the rights of Lender in the Equipment existing at the date hereof. USWC shall retain any rights it may have to bring any legal actions against Integra for non-payment of charges otherwise due, subject to Lender's rights with respect to the Equipment and to enforce any properly perfected security interest it may have in such Equipment arising after the date hereof.

Any damage to the Premises caused by Lender when removing the Equipment must be promptly repaired by Lender and/or Integra.

Lender and Integra hereby agree to hold USWC harmless from any and all actions or nonactions of any nature whatsoever taken by any party pursuant to this letter. All parties acknowledge that this letter is furnished by USWC solely at Integra's request and to facilitate the efforts of Integra to finance the purchase of equipment that Integra proposes to place on the Premises pursuant to Integra's rights under the Interconnection Agreement, related USWC tariffs and applicable law, and this letter is not intended to alter, and shall not have the effect of altering, the rights and obligations of either Integra or USWC under their existing contractual and other arrangements.

Sincerely,

By US WEST On Behalf of Itself, its Successors and Assigns
[name, title and date]

26.2 Term of Agreement

This Agreement shall become effective upon Commission Approval and shall terminate on November 1, 2001, (termination date), and shall be binding upon the Parties during that term, notwithstanding Section 252(i) of the Act. The Parties agree to commence negotiations on a new agreement no later than six (6) months prior to the termination date specified above Integra. Within one hundred and thirty five (35) days before the termination date of the Agreement, either Party shall have the right to seek arbitration under 252(i) of the Act within twenty-five (25) days after the Termination Date. During the pendency of any arbitration proceeding this Agreement shall remain in effect. Further, Integra, consistent with Section 252(i) of the Act, may opt into a then-existing, valid Interconnection Agreement, in its entirety, at the conclusion of the term of this Agreement.

26.3 Letter of Authorization

Where so indicated in specific sections of this Agreement, Integra is responsible to have a Letter of Authorization. Integra is solely responsible to obtain authorization from its end user for the handling of the disconnection of the end user's service with USWC, the provision of service by Integra, and the provision of Unbundled Loops and all other ancillary services. Should a dispute or discrepancy arise regarding the authority of Integra to act on behalf of the end user, Integra is responsible for providing written evidence of its authority to USWC. After this Agreement is approved and Integra is providing telecommunications services in the state of South Dakota, should a dispute or discrepancy arise regarding the authority of either Party to act on behalf of the end user, such Party is responsible for providing written evidence of its authority to the other Party.

26.4 Payment

- 26.4.1 Amounts payable under this Agreement are due and payable within thirty (30) days after the date of invoice.
- 26.4.2 Except as specified in the Resale section of this Agreement or elsewhere in this Agreement, any amount due and not paid by the due date stated above shall be subject to a late charge equal to either i) 0.03 percent per day compounded daily for the number of calendar days from the payment due date to and including, the date of payment, that would result in an annual percentage rate of 12% or ii) the highest lawful rate, whichever is less. If late payment charges for services are not permitted by local jurisdiction, this provision shall not apply.
- 26.4.3 Except for bills submitted by USWC to Integra pursuant to Section 4.1, or as otherwise ordered by the Commission with respect to rates and charges, USWC shall submit monthly bills to Integra no later than ninety (90) days after the month in which service is provided. Integra shall not be responsible for paying any such bills that are over ninety (90) days from the date service(s) was recorded or rendered. Should Integra dispute any portion of the monthly billing under this Agreement, Integra will notify USWC in writing within thirty (30) days of the receipt of such billing, identifying the amount and details of such dispute. Integra shall pay all amounts due. Both Integra and USWC agree to expedite the investigation of any disputed amounts in an effort to resolve and settle the dispute prior to initiating any other rights or remedies. Should the dispute be found in Integra's favor, USWC will reimburse Integra the resolved amount plus interest from the date of payment at the late payment factor of the Intrastate Access Service Tariffs, General Regulations for the state in which the service is rendered.

26.4.4

Interest will be paid on cash deposits at the rate applying to deposits under applicable Commission rules, regulations, or Tariffs. Cash deposits and accrued interest will be credited to Integra's account or refunded, as appropriate, upon the earlier of the termination of this Agreement or one full year of timely payments in full by Integra. The fact that a deposit has been made does not relieve Integra from any requirements of this Agreement.

26.5 Taxes

Each Party purchasing services hereunder shall pay or otherwise be responsible for all federal, state, or local sales, use, excise, gross receipts, transaction or similar taxes, fees or surcharges levied against or upon such purchasing Party (or the providing Party when such providing Party is permitted to pass along to the purchasing Party such taxes, fees or surcharges), except for any tax on either Party's corporate existence, status or income. Whenever possible, these amounts shall be billed as a separate item on the invoice. To the extent a sale is claimed to be for resale tax exemption, the purchasing Party shall furnish the providing Party a proper resale tax exemption certificate as authorized or required by statute or regulation by the jurisdiction providing said resale tax exemption. Failure to timely provide said resale tax exemption certificate will result in no exemption being available to the purchasing Party.

26.6 Force Majeure

Neither Party shall be liable for any delay or failure in performance of any part of this Agreement from any cause beyond its control and without its fault or negligence including, without limitation, acts of nature, acts of civil or military authority, government regulations, embargoes, epidemics, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, work stoppages, equipment failure, power blackouts, volcanic action, other major environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities or acts or omissions of transportation carriers (collectively, a "Force Majeure Event"). In the event of a labor dispute or strike the Parties agree to provide service to each other at a level equivalent to the level they provide themselves.

26.7 Limitation of Liability

26.7.2

Except for indemnity obligations, each Party's liability to the other Party for any loss relating to or arising out of any negligent act or omission in its performance of this Agreement, whether in contract or in tort, shall be limited to the total amount that is or would have been charged to the other Party by such negligent or breaching

Party for the service(s) or function(s) not performed or improperly performed.

26.7.3

In no event shall either Party have any liability whatsoever to the other Party for any indirect, special, consequential, incidental or punitive damages, including but not limited to loss of anticipated profits or revenue or other economic loss in connection with or arising from anything said, omitted or done hereunder (collectively, "Consequential Damages"), even if the other Party has been advised of the possibility of such damages; provided, that the foregoing shall not limit a Party's obligation to indemnify, defend and hold the other Party harmless against any amounts payable to a third party, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses (including attorneys' fees) and Consequential Damages of such third party. Nothing contained in this Section 26 shall limit either Party's liability to the other for (i) willful or intentional misconduct ; (ii) bodily injury, death or damage to tangible real or tangible personal property proximately caused by such Party's negligent act or omission or that of their respective agents, subcontractors or employees nor shall anything contained in this section limit the Parties' indemnification obligations, as specified above.

26.7.4

Nothing contained in this Section shall limit either Party's liability to the other for intentional, malicious misconduct.

26.7.5

Nothing contained in this Section shall limit either Party's obligations of indemnification as specified in the Indemnity Section of this Agreement.

26.8 Indemnity

26.8.1

With respect to third party claims, each of the Parties agrees to release, indemnify, defend and hold harmless the other Party and each of its officers, directors, employees and agents (each an "Indemnitee") from and against and in respect of any loss, debt, liability, damage, obligation, claim, demand, judgment or settlement of any nature or kind, known or unknown, liquidated or unliquidated including, but not limited to, costs and attorneys' fees, whether suffered, made, instituted, or asserted by any other party or person, for invasion of privacy, personal injury to or death of any person or persons, or for loss, damage to, or destruction of property, whether or not owned by others, resulting from the indemnifying Party's performance, breach of applicable law, or status of its employees, agents and subcontractors, or for failure to perform under this Agreement, regardless of the form of action.

26.8.2 The indemnification provided herein shall be conditioned upon:

26.8.2.1 The indemnified Party shall promptly notify the indemnifying Party of any action taken against the indemnified Party relating to the indemnification. Failure to so notify the indemnifying Party shall not relieve the indemnifying Party of any liability that the indemnifying Party might have, except to the extent that such failure prejudices the indemnifying Party's ability to defend such claim.

26.8.2.2 The indemnifying Party shall have sole authority to defend any such action, including the selection of legal counsel, and the indemnified Party may engage separate legal counsel only at its sole cost and expense.

26.8.2.3 In no event shall the indemnifying Party settle or consent to any judgment pertaining to any such action without the prior written consent of the indemnified Party.

26.9 Intellectual Property

26.9.1 Each Party hereby grants to the other Party the limited, personal and nonexclusive right and license to use its patents, copyrights and trade secrets but only to the extent necessary to implement this Agreement or specifically required by the then applicable federal and state rules and regulations relating to Interconnection and access to telecommunications facilities and services, and for no other purposes. Nothing in this Agreement shall be construed as the grant to the other Party of any rights or licenses to trademarks.

26.9.2 The rights and licenses above are granted "AS IS" and the other Party's exercise of any such right and license shall be at the sole and exclusive risk of the other Party. Neither Party shall have any obligation to defend, indemnify or hold harmless, or acquire any license or right for the benefit of, or owe any other obligation or have any liability to, the other based on or arising from any claim, demand, or proceeding (hereinafter "claim") by any third party alleging or asserting that the use of any circuit, apparatus, or system, or the use of any software, or the performance of any service or method, or the provision of any facilities by either Party under this Agreement constitutes infringement, or misuse or misappropriation of any patent, copyright, trade secret, or any other proprietary or intellectual property right of any third party.

26.9.3 As a condition to the access or use of patents, copyrights, trade secrets and other intellectual property (including software) owned

or controlled by a third party to the extent necessary to implement this Agreement or specifically required by the then applicable federal and state rules and regulations relating to Interconnection and access to telecommunications facilities and services, the Party providing access may require the other upon written notice, from time to time, to obtain a license or permission for such access or use, make all payments in connection with obtaining such license, and provide evidence of such license.

- 26.9.4 Except as expressly provided in this Intellectual Property Section, nothing in this Agreement shall be construed as the grant of a license, either express or implied, with respect to any patent, copyright, logo, trademark, tradename, trade secret or any other intellectual property right now or hereafter owned, controlled or licensable by either Party. Integra may not use any patent, copyright, logo, trademark, tradename, trade secret or other intellectual property right of USWC or its affiliates without execution of a separate agreement between the Parties.
- 26.9.5 Neither Party shall, without the express written permission of the other Party, state or imply that: 1) either Party is connected, or in any way affiliated with the other Party or its affiliates, 2) either Party is part of a joint business association or any similar arrangement with the other Party or its affiliates, 3) either Party or its affiliates are in any way sponsoring, endorsing or certifying the other Party and its goods and services, or 4) with respect to either Party's advertising or promotional activities or materials, that the resold goods and services are in any way associated with or originated from the other Party or any of its affiliates. Nothing in this paragraph shall prevent either Party from truthfully describing the Network Elements it uses to provide service to its end users.
- 26.9.6 For purposes of resale only and notwithstanding the above, unless otherwise prohibited by USWC pursuant to an applicable provision herein, Integra may use the phrase "Integra is a reseller of U S WEST Communications services" (the "Authorized Phrase") in Integra's printed materials provided:
- 26.9.6.1 The Authorized Phrase is not used in connection with any goods or services other than USWC services resold by Integra.
- 26.9.6.2 Integra's use of the Authorized Phrase does not, in USWC's sole discretion, cause end users to believe that Integra is USWC.

- 26.9.6.3 The Authorized Phrase, when displayed, appears only in text form (Integra may not use the U S WEST logo) with all letters being the same font and point size. The point size of the Authorized Phrase shall be no greater than one fourth the point size of the smallest use of Integra's name and in no event shall exceed 8 point size.
- 26.9.6.4 Integra shall provide all printed materials to USWC for its prior written approval.
- 26.9.6.5 If USWC determines that Integra's use of the Authorized Phrase causes end user confusion, USWC may in its sole discretion, immediately terminate Integra's right to use the Authorized Phrase.
- 26.9.6.6 Upon termination of Integra's right to use the Authorized Phrase or termination of this Agreement, all permission or right to use the Authorized Phrase shall immediately cease to exist and Integra shall immediately cease any and all such use of the Authorized Phrase. Integra shall either promptly return to USWC or destroy all materials in its possession or control displaying the Authorized Phrase.
- 26.9.7 Integra acknowledges the value of the marks "U S WEST" and "U S WEST Communications" (the "Marks") and the goodwill associated therewith and acknowledges that such goodwill is a property right belonging to U S WEST, Inc. and USWC respectively (the "Owners"). Integra recognizes that nothing contained in this Agreement is intended as an assignment or grant to Integra of any right, title or interest in or to the Marks and that this Agreement does not confer any right or license to grant sublicenses or permission to third parties to use the Marks and is not assignable. Integra will do nothing inconsistent with the Owner's ownership of the Marks, and all rights, if any, that may be acquired by use of the Marks shall inure to the benefit of the Owners. Integra will not adopt, use (other than as authorized herein), register or seek to register any mark anywhere in the world which is identical or confusingly similar to the Marks or which is so similar thereto as to constitute a deceptive colorable imitation thereof or to suggest or imply some association, sponsorship, or endorsement by the Owners. The Owners make no warranties regarding ownership of any rights in or the validity of the Marks.

26.10 Warranties

NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, THE PARTIES AGREE THAT NEITHER PARTY HAS MADE, AND THAT THERE

DOES NOT EXIST, ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

26.11 Assignment

Neither Party may assign or transfer (whether by operation of law or otherwise) this Agreement (or any rights or obligations hereunder) to a third party without the prior written consent of the other Party provided that each Party may assign this Agreement to a corporate affiliate or an entity under its common control or an entity acquiring all or substantially all of its assets or equity by providing prior written notice to the other Party of such assignment or transfer. Any attempted assignment or transfer that is not permitted is void ab initio. Without limiting the generality of the foregoing, this Agreement shall be binding upon and shall inure to the benefit of the Parties' respective successors and assigns.

26.12 Default

If either Party defaults in the payment of any amount due hereunder, or if either Party violates any other provision of this Agreement, and such default or violation shall continue for thirty (30) days after written notice thereof, the other Party may seek legal and/or regulatory relief. The failure of either Party to enforce any of the provisions of this Agreement or the waiver thereof in any instance shall not be construed as a general waiver or relinquishment on its part of any such provision, but the same shall, nevertheless, be and remain in full force and effect.

26.13 Disclaimer of Agency

Except for provisions herein expressly authorizing a Party to act for another, nothing in this Agreement shall constitute a Party as a legal representative or agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against or in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party. Except as otherwise expressly provided in this Agreement, no Party undertakes to perform any obligation of the other Party whether regulatory or contractual, or to assume any responsibility for the management of the other Party's business.

26.14 Severability

In accordance with Section 1 of this Agreement, if one or more of the provisions contained herein must be modified because of changes in Existing Rules or modifications to arbitration proceedings, the Parties will negotiate in good faith for replacement language. If replacement language cannot be agreed upon, either Party may seek regulatory intervention, including negotiations pursuant to

Sections 251 and 252 of the Act. In all other respects, the provisions of this Agreement are not severable.

26.15 Nondisclosure

- 26.15.1 All information, including but not limited to specifications, microfilm, photocopies, magnetic disks, magnetic tapes, drawings, sketches, models, samples, tools, technical information, data, employee records, maps, financial reports, and market data, (i) furnished by one Party to the other Party dealing with end user specific, facility specific, or usage specific information, other than end user information communicated for the purpose of publication of directory database inclusion, or (ii) in written, graphic, electromagnetic, or other tangible form and marked at the time of delivery as "Confidential" or "Proprietary", or (iii) communicated and declared to the receiving Party at the time of delivery, or by written notice given to the receiving Party within ten (10) days after delivery, to be "Confidential" or "Proprietary" (collectively referred to as "Proprietary Information"), shall remain the property of the disclosing Party. A Party who receives Proprietary Information via an oral communication may request written confirmation that the material is Proprietary Information. A Party who delivers Proprietary Information via an oral communication may request written confirmation that the Party receiving the information understands that the material is Proprietary Information.
- 26.15.2 Upon request by the disclosing Party, the receiving Party shall return all tangible copies of Proprietary Information, whether written, graphic or otherwise, except that the receiving Party may retain one copy for archival purposes.
- 26.15.3 Each Party shall keep all of the other Party's Proprietary Information confidential and shall use the other Party's Proprietary Information only in connection with this Agreement. Neither Party shall use the other Party's Proprietary Information for any other purpose except upon such terms and conditions as may be agreed upon between the Parties in writing.
- 26.15.4 Unless otherwise agreed, the obligations of confidentiality and non-use set forth in this Agreement do not apply to such Proprietary Information as:
- 26.15.4.1 was at the time of receipt already known to the receiving Party free of any obligation to keep it confidential evidenced by written records prepared prior to delivery by the disclosing Party; or

- 26.15.4.2 is or becomes publicly known through no wrongful act of the receiving Party; or
 - 26.15.4.3 is rightfully received from a third person having no direct or indirect secrecy or confidentiality obligation to the disclosing Party with respect to such information; or
 - 26.15.4.4 is independently developed by an employee, agent, or contractor of the receiving Party which individual is not involved in any manner with the provision of services pursuant to the Agreement and does not have any direct or indirect access to the Proprietary Information; or
 - 26.15.4.5 is disclosed to a third person by the disclosing Party without similar restrictions on such third person's rights; or
 - 26.15.4.6 is approved for release by written authorization of the disclosing Party; or
 - 26.15.4.7 is required to be made public by the receiving Party pursuant to applicable law or regulation provided that the receiving Party shall give sufficient notice of the requirement to the disclosing Party to enable the disclosing Party to seek protective orders.
- 26.15.5 Effective Date Of This Section. Notwithstanding any other provision of this Agreement, the Proprietary Information provisions of this Agreement shall apply to all information furnished by either Party to the other in furtherance of the purpose of this Agreement, even if furnished before the date of this Agreement.

26.16 Survival

The Parties' obligations under this Agreement which by their nature are intended to continue beyond the termination or expiration of this Agreement shall survive the termination or expiration of this Agreement.

26.17 Dispute Resolution

Except to the extent that a dispute may be referred to the Commission or the FCC hereunder, if any claim, controversy or dispute between the Parties, their agents, employees, officers, directors or affiliated agents ("Dispute") cannot be settled through negotiation, it shall be resolved by arbitration conducted by a single arbitrator engaged in the practice of law, under the then current rules of the American Arbitration Association ("AAA"). The Federal Arbitration Act, 9 U.S.C. Secs. 1-16, not state law, shall govern the arbitrability of all Disputes. The arbitrator shall not have authority to award punitive damages. All expedited procedures prescribed by the AAA rules shall apply. The arbitrator's award shall

be final and binding and may be entered in any court having jurisdiction thereof. The prevailing Party, as determined by the arbitrator, shall be entitled to an award of reasonable attorneys' fees and costs. The arbitration shall occur in Denver, Colorado. Nothing in this Section shall be construed to waive or limit either Party's right to seek relief from the Commission or the Federal Communications Commission as provided by state or federal law.

No Dispute, regardless of the form of action, arising out of this Agreement, may be brought by either Party more than two (2) years after the cause of action accrues.

26.18 Controlling Law

This Agreement was negotiated by the Parties in accordance with the terms of the Act and the laws of South Dakota. It shall be interpreted solely in accordance with the terms of the Act and applicable South Dakota state law.

26.19 Joint Work Product

This Agreement is the joint work product of the Parties and has been negotiated by the Parties and their respective counsel and shall be fairly interpreted in accordance with its terms and, in the event of any ambiguities, no inferences shall be drawn against either Party.

26.20 Responsibility for Environmental Contamination

Neither Party shall be liable to the other for any costs whatsoever resulting from the presence or release of any environmental hazard that either Party did not introduce to the affected work location. Both Parties shall defend and hold harmless the other, its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from (i) any environmental hazard that the indemnifying Party, its contractors or agents introduce to the work locations or (ii) the presence or release of any environmental hazard for which the indemnifying Party is responsible under applicable law.

26.21 Notices

Any notices required by or concerning this Agreement shall be sent to the Parties at the addresses shown below:

U S West Communications, Inc.
Director Interconnection Compliance
1801 California - Room 2410
Denver, CO 80202

copy to:

U S WEST Law Department
General Counsel
1801 California, Room 5100
Denver, CO 80202

Integra

Integra Telecom of Idaho, Inc.
Mike Miner
Industry Affairs Manager
19545 NW Neumann Drive
Suite 200
Beaverton Or. 97006-6902
Phone: 503-748-2048
Fax: 503-748-1861

Each Party shall inform the other of any changes in the above addresses.

26.22 Responsibility of Each Party

Each Party is an independent contractor, and has and hereby retains the right to exercise full control of and supervision over its own performance of its obligations under this Agreement and retains full control over the employment, direction, compensation and discharge of all employees assisting in the performance of such obligations. Each Party will be solely responsible for all matters relating to payment of such employees, including compliance with social security taxes, withholding taxes and all other regulations governing such matters. Each Party will be solely responsible for proper handling, storage, transport and disposal at its own expense of all (i) substances or materials that it or its contractors or agents bring to, create or assume control over at work locations or, (ii) waste resulting therefrom or otherwise generated in connection with its or its contractors' or agents' activities at the work locations. Subject to the limitations on liability and except as otherwise provided in this Agreement, each Party shall be responsible for (i) its own acts and performance of all obligations imposed by applicable law in connection with its activities, legal status and property, real or personal and, (ii) the acts of its own affiliates, employees, agents and contractors during the performance of that Party's obligations hereunder.

26.23 No Third Party Beneficiaries

Except as may be specifically set forth in this Agreement, this Agreement does not provide and shall not be construed to provide third parties with any remedy, claim, liability, reimbursement, cause of action, or other privilege.

26.24 Referenced Documents

All references to Sections or Appendices shall be deemed to be references to Sections of, and Appendices to, this Agreement unless the context shall otherwise require. Whenever any provision of this Agreement refers to a technical reference, technical publication, Integra practice, USWC practice, any publication of telecommunications industry administrative or technical standards, or any other document specifically incorporated into this Agreement, it will be deemed to be a reference to the most recent version or edition (including any amendments, supplements, addenda, or successors) of such document that is in effect, and will include the most recent version or edition (including any amendments, supplements, addenda, or successors) of each document incorporated by reference in such a technical reference, technical publication, Integra practice, USWC practice, or publication of industry standards.

26.25 Publicity and Advertising

Neither Party shall publish or use any advertising, sales promotions or other publicity materials that use the other Party's logo, trademarks or service marks without the prior written approval of the other Party.

26.26 Amendment

Integra and USWC may mutually agree to amend this Agreement in writing. Since it is possible that amendments to this Agreement may be needed to fully satisfy the purposes and objectives of this Agreement, the Parties agree to work cooperatively, promptly and in good faith to negotiate and implement any such additions, changes and corrections to this Agreement.

26.27 Executed in Counterparts

This Agreement may be executed in any number of counterparts, each of which shall be deemed an original; but such counterparts shall together constitute one and the same instrument.

26.28 Headings of No Force or Effect

The headings of Sections of this Agreement are for convenience of reference only, and shall in no way define, modify or restrict the meaning or interpretation of the terms or provisions of this Agreement.

26.29 Cancellation Charges

Except as provided pursuant to a Network Element, Bona Fide Request, or as otherwise provided in any applicable Tariff or contract referenced herein, no cancellation charges shall apply.

26.30 Regulatory Approval

The Parties understand and agree that this Agreement will be filed with the Commission and may thereafter be filed with the FCC and shall, at all times, be subject to review by the Commission or the FCC. In the event any such review rejects any portion of this Agreement, renders it inoperable or creates any ambiguity of requirement for further amendment, the Parties agree to meet and negotiate in good faith to arrive at a mutually acceptable modification.

26.31 Compliance

Each Party shall comply with all applicable federal, state, and local laws, rules and regulations applicable to its performance under this Agreement.

26.32 Compliance with the Communications Assistance Law Enforcement Act of 1994 ("CALEA")

Each Party represents and warrants that any equipment, facilities or services provided to the other Party under this Agreement comply with CALEA. Each Party shall indemnify and hold the other Party harmless from any and all penalties imposed upon the other Party for such noncompliance and shall at the non-compliant Party's sole cost and expense, modify or replace any equipment, facilities or services provided to the other Party under this Agreement to ensure that such equipment, facilities and services fully comply with CALEA.

26.33 Cooperation


The Parties agree that this Agreement involves the provision of USWC services in ways such services were not previously available and the introduction of new processes and procedures to provide and bill such services. Accordingly, the Parties agree to work jointly and cooperatively in testing and implementing processes for pre-ordering, ordering, maintenance, provisioning and billing and in reasonably resolving issues which result from such implementation on a timely basis.

26.34 Entire Agreement

This Agreement constitutes the entire agreement between the Parties and supersedes all prior oral or written agreements, representations, statements, negotiations, understandings, proposals and undertakings with respect to the subject matter hereof.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their respective duly authorized representatives.

Integra Telecom of South Dakota, Inc.

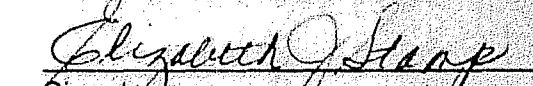

Signature

Jack Pestaner
Name Printed/Typed

VP Net Devl
Title

25 Feb 2000
Date

U S WEST Communications, Inc.


Signature

Elizabeth Stamp
Name Printed/Typed

Director-Interconnect Negotiations
Title

03/06/00
Date

* This Agreement is made pursuant to Section 252 (i) of the Act and is premised upon the Interconnection Agreement between JATO Communications Corp. and U S WEST Communications, Inc. (the "Underlying Agreement"). The Commission, on December 8, 1999 approved the Underlying Agreement.

With respect to this Agreement, the Parties understand and agree:

- i) The Parties shall request the Commission to expedite its review and approval of this Agreement.
- ii) Notwithstanding the mutual commitments set forth herein, the Parties are entering into this Agreement without prejudice to any positions they have taken previously, or may take in the future, in any legislative, regulatory, or other public forum addressing any matters, including those relating to the types of arrangements contained in this Agreement. During the proceeding in which the Commission is to review and approve the Agreement, U S WEST may point out that it has objected, and continues to object, to the inclusion of the terms and conditions to which it objected in the proceedings involving the approval of the Underlying Agreement.
- iii) This Agreement contains provisions based upon the decisions and orders of the FCC and the Commission under and with respect to the Act. Currently, court and regulatory proceedings affecting the subject matter of this Agreement are in various stages, including the proceedings where certain of the rules and regulations of the FCC are being challenged. In addition, there is uncertainty in the aftermath of the Supreme Court's decision in AT&T Corp. et al. v. Iowa Utilities Board. Based on that uncertainty, and the regulatory and judicial proceedings which will occur as a result of that decision, the Parties acknowledge that this Agreement may need to be changed to reflect any changes in law. The Agreement has not been corrected to reflect the requirements, claims or outcomes of any of the Proceedings, although the pricing does reflect the Commission's most current generic order, if any. Accordingly, when a final, decision or decisions are made in the Proceedings that automatically change and modify the Underlying Agreement, then like changes and modifications will similarly be made to this Agreement. In addition, to the extent rules or laws are based on regulatory or

judicial proceedings as a result of the recent Supreme Court decision, this Agreement will be amended to incorporate such changes.

iv) Subsequent to the execution of this Agreement, the FCC or the Commission may issue decisions or orders that change or modify the rules and regulations governing implementing of the Act. If such changes or modifications alter the state of the law upon which the Underlying Agreement was negotiated and agreed, and it reasonably appears that the parties to the Underlying Agreement would have negotiated and agreed to different term(s) condition(s) or covenant(s) than as contained in the Underlying Agreement had such change or modification been in existence before execution of the Underlying Agreement, then this Agreement shall be amended to reflect such different terms(s), condition(s), or covenant(s). Where the parties fail to agree upon such an amendment, it shall be resolved in accordance with the Dispute Resolution provision of this Agreement.

APPENDIX A - SOUTH DAKOTA RATES

Rate Element	Rates	
Resale		
- Services not available for resale		
<ul style="list-style-type: none"> • Customer Premises Equipment (separately or in a package) • Enhanced Services • Inside Wire (including installation, sale or maintenance) • USW Calling Card • Concession Service • Promotions equal to or less than 90 days in length 		
- Wholesale Discount Rates	Wholesale Discount % Recurring Charges	Wholesale Discount % Nonrecurring Charges
- All USW Telecommunications Services, including IntraLATA Toll, with the exception of the services not available for resale above and as qualified below.	15.49%	N/A
- The following services are available only to the same class of customer eligible to purchase that service from USW:		
<ul style="list-style-type: none"> • Grandfathered • Residence • Lifeline/Link-up 		
- The following services are available for resale under this Agreement but are not included in the wholesale pricing reflected above:		
<ul style="list-style-type: none"> • Public Access Lines • Private Line Used for Special Access 		
	Recurring Charge	Nonrecurring Charge
- Customer Transfer Charge (CTC)		
The following nonrecurring charges apply when converting a USW account to a Integra account or when changing an end user from one Co-Provider to another.		
- Residence or Business		
- 1 st line, Mechanized	N/A	\$ 14.56
- Additional Line, Mechanized	N/A	\$ 6.57
- 1 st line, Manual	N/A	\$ 27.52
- Additional Line, Manual	N/A	\$ 7.12
- Private Line Transport Services		
- First Circuit	N/A	\$ 45.08
- Additional Circuit, per circuit, same CSR	N/A	\$ 31.19

Rate Element	Rates	
- Advanced Communications Services, per circuit	N/A	\$ 50.48
- Product Specific Nonrecurring Charges: As set forth in USW tariffs, the product specific nonrecurring charges, without discount, will apply when additional lines or trunks are added or when the end user adds features or services to existing lines or trunks.		
- IntraLATA Toll Charges: Reseller shall have their choice of obtaini USW provided intraLATA toll for resale at an 15.49% discount or providi their own IntraLATA toll. Whichever toll provisioning arrangement Resel selects (either USW provided or IntraLATA toll self provisioned by t Reseller) shall apply uniformly to all lines resold by the Reseller.		

	Recurring Charge	Nonrecurring Charge
Reciprocal Traffic Exchange		
- Entrance Facilities		
- Per DS1, electrical	\$ 82.59	\$ 515.80
- Per DS3, electrical	\$ 336.99	\$ 611.86
- LIS EICT		
- Per DS1	\$ 12.57	\$ 311.69
- Per DS3	\$ 36.56	\$ 313.28
- Direct Trunked Transport	Fixed	Per Mile
- DS0 Facility		
- 0 miles	None	None
- Over 0 to 8 miles	\$ 17.14	\$ 0.09
- Over 8 to 25 miles	\$ 17.12	\$ 0.12
- Over 25 to 50 miles	\$ 17.13	\$ 0.11
- Over 50 miles	\$ 17.14	\$ 0.07
- DS1 Facility	Recurring Charge	Nonrecurring Charge
- First Trunk	N/A	\$ 323.03
- Each Additional Trunk	N/A	\$ 10.21
	Fixed	Per Mile
- 0 miles	None	None
- Over 0 to 8 miles	\$ 34.75	\$ 0.95
- Over 8 to 25 miles	\$ 34.76	\$ 1.82
- Over 25 to 50 miles	\$ 34.76	\$ 1.77
- Over 50 miles	\$ 34.75	\$ 1.23
- DS3 Facility	Recurring Charge	Nonrecurring Charge
- First Trunk	N/A	\$ 331.71
- Each Additional Trunk	N/A	\$ 18.27
	Fixed	Per Mile
- 0 miles	None	None
- Over 0 to 8 miles	\$ 236.22	\$ 10.43
- Over 8 to 25 miles	\$ 236.53	\$ 10.83
- Over 25 to 50 miles	\$ 236.71	\$ 9.91
- Over 50 miles	\$ 243.94	\$ 24.44
- Multiplexing	Recurring Charge	Nonrecurring Charge
- DS3 to DS1	\$ 191.32	\$ 287.45

- Local Traffic		
- Call Termination, Per MOU	\$ 0.003469	N/A
- Tandem Switched Transport		
- Tandem Switching, per MOU	\$ 0.001748	N/A
- Tandem Transmission, per minute	Fixed	Per Mile
- 0 miles	None	None
- Over 0 to 8 miles	\$ 0.000412	\$ 0.000012
- Over 8 to 25 miles	\$ 0.000406	\$ 0.000014
- Over 25 to 50 miles	\$ 0.000408	\$ 0.000013
- Over 50 miles	\$ 0.000410	\$ 0.000009
- Cancellation Charge (LIS Trunks)	Applicable State Switched Access Tariff	
- Expedite Charge	Applicable State Switched Access Tariff	
	Recurring Charge	Nonrecurring Charge
- Construction Charges	ICB	ICB
- IntraLATA Toll	USW's Switched Access Tariff	
- Transit Traffic		
- Local Transit	\$ 0.002244	
- InterLATA Toll	USW's Switched Access Tariff	
- Jointly Provided Switched Access	Applicable Switched Access Tariff	
Collocation		
- All Collocation		
- Quote Prep. Fee	N/A	\$ 1000.00
- Collocation Entrance Facility- 2 Fibers	\$ 107.83*	\$ 1000.00
* Pursuant to Order TC 96-184 the recurring rate is applicable for the first two years of the agreement. After that period, the recurring rate will be \$2.83.		
- Cable Splicing		
- Per set-up	N/A	\$ 474.70
- Per fiber spliced	N/A	\$ 37.95
-Power (all)		
- 48 Volt DC Power, per ampere per month	\$ 15.24	N/A
- 48 Volt DC Power, per ampere, per foot, per A and B feeder		
- 20 Ampere Capacity	\$ 0.11	\$ 70.21
- 40 Ampere Capacity	\$ 0.15	\$ 95.20
- 60 Ampere Capacity	\$ 0.17	\$ 107.22
- 100 Ampere Capacity	\$ 0.25	\$ 140.92
- 200 Ampere Capacity	\$ 0.40	\$ 220.74
- 300 Ampere Capacity	\$ 0.55	\$ 304.86
- 400 Ampere Capacity	\$ 0.71	\$ 394.26
	Recurring Charge	Nonrecurring Charge
- Inspector, per ½ hour		
- During business hours	N/A	\$ 27.70
- After business hours	N/A	\$ 35.99

- ICDF (Interconnection Distribution Frame was previously known as SPOT Frame)		
- Per Termination		
- DS0	\$ 0.0098	\$ 5.49
- DS1	\$ 0.0220	\$ 12.99
- DS3	\$ 0.3330	\$ 196.87
- Block Terminations		
- DS0	\$ 1.28	\$ 723.63
- DS1	\$ 0.9380	\$ 554.54
- DS3	\$ 0.5334	\$ 315.28
- Security		
- Per Employee, Per C.O.	\$ 7.09	N/A
* If escort is required additional charges will apply on an ICB.		
- Heating and Air Conditioning	ICB	ICB
- Cable Racking, per foot, per termination		
- Per DS0 2-Wire	N/A	\$ 0.0142
- Per DS0 4-Wire	N/A	\$ 0.0314
- Per DS1	N/A	\$ 0.0214
- Per DS3	N/A	\$ 0.6240
- Channel Regeneration		
- DS1 EICT Regeneration	\$ 12.21	\$ 311.89
- DS3 EICT Regeneration	\$ 75.61	\$ 313.28
- Virtual Collocation		
- Maintenance Labor, per ½ hour		
- During business hours	N/A	\$ 24.54
- After business hours	N/A	\$ 32.64
- Training Labor, per ½ hour	N/A	\$ 24.54
- Engineering, per ½ hour		
- During business hours	N/A	\$ 23.93
- After business hours	N/A	\$ 32.01
- Installation, per ½ hour		
- During business hours	N/A	\$ 27.70
- After business hours	N/A	\$ 35.99
	Recurring Charge	Nonrecurring Charge
- Equip. Bay, per shelf	\$3.88	N/A
- Physical Collocation		
- Cage/Hard Wall Enclosure	ICB	ICB
- Floor Space Lease		
- Rent (w/ Maintenance) – per sq. ft. - Zone 1	\$ 2.75	N/A
- Rent (w/	\$ 2.26	N/A

Maintenance) – per sq. ft. -Zone 2		
- Rent (w/ Maintenance) – per sq. ft. -Zone 3	\$ 2.06	N/A
- Back-up AC Power, per foot		
- 20 Amp, Single Phase	\$ 0.02	\$ 10.34
- 20 Amp, Three Phase	\$ 0.02	\$ 11.72
- 30 Amp, Single Phase	\$ 0.02	\$ 10.80
- 30 Amp, Three Phase	\$ 0.02	\$ 13.09
- 40 Amp, Single Phase	\$ 0.02	\$ 11.87
- 40 Amp, Three Phase	\$ 0.03	\$ 14.61
- 50 Amp, Single Phase	\$ 0.02	\$ 13.24
- 50 Amp, Three Phase	\$ 0.03	\$ 16.64
- 60 Amp, Single Phase	\$ 0.03	\$ 14.36
- 60 Amp, Three Phase	\$ 0.03	\$ 18.46
- 100 Amp, Single Phase	\$ 0.03	\$ 16.68
- 100 Amp, Three Phase	\$ 0.04	\$ 23.45
- Grounding		
- 2 AWG	\$ 0.1359	\$ 6.31
- 1/0 AWG	\$ 0.2006	\$ 9.32
- 4/0 AWG	\$ 0.2385	\$ 11.08
- 350 kcmil	\$ 0.3673	\$ 17.07
- 500 kcmil	\$ 0.4283	\$ 19.90
- 750 kcmil	\$ 0.5314	\$ 24.70
- Cageless Physical Collocation		ICB
UNEs (Unbundled Network Elements)		
- EICT (Expanded Interconnection Channel Termination)		
- EICT, Per Termination		
- 2 wire DS0 EICT	\$ 1.14	\$ 274.65 *
- 4 wire DS0 EICT	\$ 1.45	\$ 274.65 *
Analog		
- DS1 EICT	\$ 12.57	\$ 311.69 *
- DS3 EICT	\$ 36.56	\$ 313.28 *
* Nonrecurring EICT charge waived if ordered with other service		
- EICT Regeneration		
- DS1	\$ 12.21	\$ 311.69
- DS3	\$ 75.01	\$ 313.28
- E-UDIT (Extended Unbundled Dedicated Interoffice Transport)	Recurring Charge	Nonrecurring Charge
- DS1 EUDIT	\$ 56.58	\$ 445.31

- DS3 EUDIT	\$ 282.81	\$ 448.36
- OC-3 EUDIT	\$ 982.70	\$ 448.36
- OC-12 EUDIT	\$ 1323.32	\$ 448.36
- UDIT (Unbundled Dedicated Interoffice Transport) – DS0, DS1, DS3		
- DS0 Facility	N/A	\$ 293.55
	Fixed	Per Mile
- 0 miles	\$ 0	\$ 0
- Over 0 to 8 miles	\$ 17.14	\$ 0.09
- Over 8 to 25 miles	\$ 17.12	\$ 0.12
- Over 25 to 50 miles	\$ 17.13	\$ 0.11
- Over 50 miles	\$ 17.14	\$ 0.07
	Recurring Charge	Nonrecurring Charge
- DS1 Facility	N/A	\$ 302.91
	Fixed	Per Mile
- 0 miles	None	None
- Over 0 to 8 miles	\$ 34.75	\$ 0.06
- Over 8 to 25 miles	\$ 34.76	\$ 1.82
- Over 25 to 50 miles	\$ 34.76	\$ 1.77
- Over 50 miles	\$ 34.75	\$ 1.23
	Recurring Charge	Nonrecurring Charge
- DS3 Facility	N/A	\$ 302.91
	Fixed	Per Mile
- 0 miles	None	None
- Over 0 to 8 miles	\$ 236.22	\$ 10.47
- Over 8 to 25 miles	\$ 236.53	\$ 10.82
- Over 25 to 50 miles	\$ 236.71	\$ 9.91
- Over 50 miles	\$ 243.94	\$ 24.41
	Recurring Charge	Nonrecurring Charge
- OC-3 UDIT	N/A	\$ 331.90
	Fixed	Per Air Mile
- 0 miles	None	None
- Over 0 to 8 miles	\$ 875.75	\$ 233.19
- Over 8 to 25 miles	\$ 883.21	\$ 71.21
- Over 25 to 50 miles	\$ 843.00	\$ 86.94
- Over 50 miles	\$ 874.93	\$ 60.73
	Recurring Charge	Nonrecurring Charge
- OC-12 UDIT	N/A	\$ 331.90
	Fixed	Per Air Mile
- 0 miles	None	None
- Over 0 to 8 miles	\$ 1895.24	\$ 138.54
- Over 8 to 25 miles	\$ 1843.86	\$ 151.96
- Over 25 to 50 miles	\$ 2173.46	\$ 86.79
- Over 50 miles	\$ 2128.24	\$ 92.64
- DS0 UDIT Low Side Channelization	\$ 6.00	N/A
- Multiplexing	Recurring Charge	Nonrecurring Charge
- DS1 to DS0	\$ 181.28	\$ 280.77
- DS3 to DS1	\$ 191.32	\$ 287.45
- DS1/DS0 Mux Low Side Channelization	\$ 3.24	\$ 231.47

Regeneration		
DS1	\$8.65	N/A
DS3	\$60.20	N/A
- Unbundled Loops		
- Analog Loops		
- 2-wire LIS-Link	\$ 21.09	N/A
- 4-wire LIS-Link	\$ 39.34	N/A
- Non-loaded Loops		
- 2-wire Non-loaded Loops	\$ 26.14	N/A
- 4-wire Non-loaded Loops	\$ 49.35	N/A
- Cable Unloading and Bridge Tap Removal*	N/A	\$ 58.50
* This charge applies only when loop unloading is necessary		
- Digital Capable Loops		
- Basic rate ISDN capable Loop	\$ 26.14	N/A
- DS1 capable Loop	\$ 96.87	N/A
- Regeneration		
- DS1	\$ 12.21	N/A
- DS3	\$ 75.61	N/A
- Extension Technology	\$ 21.49	N/A
- Loop Installation Charges		
- Basic Installation		
- First Analog Loop	N/A	\$ 106.20
- Each Additional Analog	N/A	\$ 54.44
- Basic Installation w/ Performance Testing		
- First Loop	N/A	\$ 170.70
- Each additional Loop	N/A	\$ 81.61
- Coordinated Installation w/ Cooperative Testing		
- First Loop	N/A	\$ 218.00
- Each additional Loop	N/A	\$ 133.61
- Coordinated Installation w/o Cooperative Testing		
- First Analog Loop	N/A	\$ 117.19
- Each additional Analog Loop	N/A	\$ 59.60
- NID (Network Interface Device)	\$ 58.58	N/A
- Tandem Switching		
- DS1 Message Trunk Port	N/A	\$ 317.86
	Recurring Charge	Nonrecurring Charge
- Trunk Group-First Trunk	N/A	\$ 278.31
- Message Trunk Group-Each Additional Trunk	N/A	\$ 8.54
- Per MOU	\$ 0.001745	N/A

- Local Switching		
- Analog Line Side Port	\$ 1.84	\$ 101.15
- Each Additional Port	\$ 1.84	\$ 54.43
- Vertical Features		
- Call Forwarding-Busy Line	\$ 0.1386	N/A
- Call Forwarding-Don't Answer	\$ 0.1696	N/A
- Call Forwarding-Variable	\$ 0.1414	N/A
- Call Forwarding-Variable Remote	\$ 0.1128	N/A
- Call Hold	\$ 0.0568	N/A
- Call Park-Store and Retrieve	\$ 0.1289	N/A
- Call Pickup	\$ 0.0577	N/A
- Call Transfer	\$ 0.2166	N/A
- Call Waiting-Terminating/Cancel Call Waiting	\$ 0.1330	N/A
- CLASS Call Waiting ID	\$ 0.0519	N/A
- CLASS Calling Name and Number	\$ 0.1915	N/A
- CLASS Calling Number Delivery	\$ 0.0808	N/A
- CLASS Calling Number Delivery-Blocking	\$ 0.3822	N/A
- CLASS Continuous Redial	\$ 0.5008	N/A
- CLASS Last Call Return	\$ 0.4258	N/A
- CLASS Priority Calling	\$ 1.0829	N/A
- CLASS Selective Call Forwarding	\$ 0.9206	N/A
- CLASS Selective Call Rejection	\$ 1.7651	N/A
- CLASS Anonymous Call Rejection	\$ 0.3937	N/A
- Distinctive Ringing	\$ 0.0797	N/A
- Message Waiting/Indication-Audible/Visual	\$ 0.0662	N/A
- Speed Call Long-Customer Changeable	\$ 0.0654	N/A
- Station Dial Conferencing (6 way)	\$ 1.0506	N/A
- Three Way Calling	\$ 0.0963	N/A
- Speed Call Long - Customer Changeable	\$ 0.0654	N/A
- Subsequent Order Charge	\$ 12.75	N/A
	Recurring Charge	Nonrecurring Charge
- Digital Line Side Port	\$ 17.13	
- First Port	N/A	\$ 277.15
- Each Additional Port	N/A	\$ 277.15

- Digital Trunk Port		
- DS1 Message Trunk Port	N/A	\$ 337.96
- Message Trunk Group-First Trunk	N/A	\$ 278.91
- Each Additional Trunk	N/A	\$ 8.64
- DS0 Analog Trunk Port	ICB	ICB
- Local originating usage, per MOU	\$ 0.003469	N/A
- Customized Routing	N/A	ICB
- Development of Custom Line Class Code	N/A	ICB
- Installation Charge, per switch	ICB	ICB
- Common Channel Signaling/SS7		
- STP Port	\$ 425.00	N/A
- Options Activation Charge		
- Basic Translations		
- First Point Code	N/A	\$ 107.17
- Each additional Point Code	N/A	\$ 7.32
- Database Translations		
- First Point Code	N/A	\$ 177.82
- Each additional Point Code	N/A	\$ 43.86
- Signal Formulation, ISUP, per call set-up request	\$ 0.00190	N/A
- Signal Transport, ISUP, per call set-up request	\$ 0.00145	N/A
- Signal Transport, TCAP, per data request	\$ 0.00047	N/A
- Signal Switching, ISUP, per call set-up request	\$ 0.00146	N/A
- Signal Switching, TCAP, per data request	\$ 0.00048	N/A
- Construction Charges	ICB	ICB
INP (Interim Number Portability)		
- First Number Ported, per service order	\$ 3.15	N/A
- Additional Number Ported, per service order	\$ 1.64	N/A
	Recurring Charge	Nonrecurring Charge
- DNRI, per ported number	\$ 4.37	N/A
- Coordinated Out of Hours Cut, non Sunday/Holiday	N/A	\$ 50.73 per hour per person

- Coordinated Out of Hours Cut on Sunday/Holidays	N/A	\$ 73.74 per hour per person
LNP (Local Number Portability)		
- LNP Queries	See FCC Tariff #5	
911/E911	No Charge	
Directory Assistance	Rate Per Call	
- Regional Directory Assistance, per call	\$ 0.31	
- National Directory Assistance, per call	\$ 0.385	
White Pages Directory Listings		
- Primary Listings, White Pages	No Charge	
- Premium/Privacy Listings	General Exchange Tariff Rate, less wholesale discount	
Directory Assistance List Information		
- Initial Database Load, per Listing	\$ 0.05	N/A
- Reload of Database, per Listing	20% discount off initial load	N/A
- Daily Updates, per Listing	\$ 0.06	N/A
- Daily Updates, per Listing for agents serving multiple Co-Providers	\$ 0.05	N/A
- One-time Set Up Fee	N/A	\$ 64.00/hour
- Media Charges for File Delivery		
	Recurring Charge	Nonrecurring Charge
- Electronic transmission	\$ 0.002	N/A
- Tapes (charges only apply if this is selected as the normal delivery medium for daily updates)	\$ 30/tape	N/A
- Shipping Charges (for tape delivery)	Rate charged by carrier selected	
Toll and Assistance Operator Services		
- Option A – Per Message		
- Operator Handled Calling Card	\$ 0.40	N/A

- Machine Handled Call	\$ 0.18	N/A
- Station Call	\$ 0.84	N/A
- Person Call	\$ 2.05	N/A
- Connect to Directory Assistance	\$ 0.55	
- Busy Line Verify	\$ 0.75	N/A
- Busy Line Interrupt	\$ 0.92	N/A
- Operator Assistance	\$ 0.36	N/A
- Option B – Per Work Second and Computer Handled Calls		
- Operator Handled	\$ 0.181	N/A
- Machine Handled Call	\$ 0.13	N/A
Access to Poles, Ducts, Conduits and Right of Way		
- Pole Inquiry Fee, per mile	N/A	\$ 114.00
- Innerduct Inquiry Fee, per mile	N/A	\$ 171.00
- Field Verification Fee	N/A	ICB
- Make-Ready Work	N/A	ICB
- Pole Attachment Fee, per foot, per year	\$ 2.22	N/A
- Innerduct Occupancy Fee, per foot, per year –	\$ 0.36	N/A
	Recurring Charge	Nonrecurring Charge
8XX Database Query	Rate Per Query	
- Per query, per attempt	\$ 0.00117966	N/A
- POTS (Plain Old Telephone Service) Translation	\$ 0.00005115	N/A
- Call Handling and Destination	\$ 0.00004194	N/A
ICNAM (InterNetwork Calling Name), per query		
	\$ 0.016	N/A
	Recurring Charge	Nonrecurring Charge
BFR (Bona Fide Request) Processing		
- Processing Fee	N/A	\$ 2125.00
Daily Usage Record File	\$ 0.0011	N/A
Category 11 Mechanized Record	\$ 0.0025	N/A

South Dakota Public Utilities Commission

WEEKLY FILINGS

For the Period of March 16, 2000 through March 22, 2000

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact
Delaine Kolbo within five business days of this filing.
Phone: 605-773-3705 Fax: 605-773-3809

CONSUMER COMPLAINTS

CT00-048 In the Matter of the Complaint filed by Bobbie Burnham, Sioux Falls, South Dakota, against McLeodUSA Telecommunications Services, Inc. Regarding a Delay in the Installation of Services.

The complainant alleges that her phone service was ordered on 01/04/00 and not connected after two months due to delays caused by home address errors, U S WEST switch upgrades and phone box repairs inside and outside of the house. She feels that two months is unacceptable and that McLeodUSA's failure to follow through with scheduled dates of installation has caused emotional distress and she is requesting to be credited and awarded for inconvenience and stress.

Staff Analyst: Charlene Lund
Staff Attorney: Karen Cremer
Dated Docketed: 03/17/00
Intervention Deadline: NA

CT00-049 In the Matter of the Complaint filed by Kathleen Godfrey, Sioux Falls, South Dakota, against AT&T Communications of the Midwest, Inc. Regarding Unauthorized Switching of Services.

The Complainant alleges that after disconnecting service from AT&T, her service was switched back to AT&T without authorization twice. The Complainant requests that the PUC "will take up this issue and prosecute AT&T for their unprofessional and illegal activities."

Staff Analyst: Leni Healy
Staff Attorney: Karen Cremer
Date Docketed: 03/22/00
Intervention Deadline: NA

CT00-050 In the Matter of the Complaint filed by Gary R. and Victoria A. Witcher, Watertown, South Dakota, against U S WEST Communications, Inc. and AT&T Communications of the Midwest, Inc. Regarding Failure to Switch Services and Unauthorized Charges.

The complainants indicate that they cancelled their long distance services with AT&T for two phone lines on 09/24/99 and they received a bill from AT&T in February, 2000. The

complainants are alleging that either U S WEST failed to order the cancellation or AT&T mishandled the request to cancel the account. If U S WEST was at fault, the complainants are requesting an apology; if AT&T is at fault, the complainants are requesting that this be treated as slamming, since it is services against their authorization.

Staff Analyst: Charlene Lund
Staff Attorney: Camron Hoseck
Date Docketed: 03/22/00
Intervention Deadline: NA

ELECTRIC

EL00-009 In the Matter of the Petition of Northwestern Public Service for Approval of Plan to Utilize its Adjustment Clause to Credit Customers for Arbitration Award Less Costs.

Northwestern Public Service Company petitions the South Dakota Public Utilities Commission for approval to utilize its Fuel Adjustment Clause to pass-through arbitration costs that have resulted in savings to retail customers.

Staff Analyst: Michele Farris
Staff Attorney: Camron Hoseck
Date Docketed: 03/20/00
Intervention Deadline: 04/07/00

TELECOMMUNICATIONS

TC00-057 In the Matter of the Application of Volunteer & Information Center for the Assignment of the N11 Dialing Code of 211 to Provide Free Information and Referrals to Community Service Organizations.

The Volunteer & Information Center (VIC) has filed an application for the assignment of the 211 dialing code to VIC's HELpline. HELpline is a 24-hour information/crisis telephone line that provides the general public with access to community resources. VIC proposes that this service would be available for the following Sioux Falls center office codes: 241, 321, 322, 330, 331, 332, 333, 334, 335, 336, 338, 339, 351, 357, 359, 360, 361, 362, 366, 367, 370, 371, 373, 430, 444, 575, 929, 940, 978, 988.

Staff Analyst: Keith Senger
Staff Attorney: Karen Cremer
Date Docketed: 03/16/00
Intervention Deadline: 04/07/00

TC00-058 In the Matter of the Filing for Approval of an Interconnection Agreement between U S WEST Communications, Inc. and Integra Telecom of South Dakota, Inc.

An interconnection agreement between Integra Telecom of South Dakota, Inc. and U S WEST Communications, Inc. has been filed with the Commission for approval pursuant to 46 U S C Section 252(e). The agreement purports to adopt, in its entirety, a previously negotiated and approved JATO Communications Corp. interconnection agreement which was approved by the Commission on December 8, 1999, Docket No. TC99-103.

Staff Attorney: Camron Hoseck

Date Docketed: 03/17/00

Intervention Deadline: 04/07/00

**You may receive this listing and other PUC publications via our website or via internet e-mail.
You may subscribe or unsubscribe to the PUC mailing lists at <http://www.state.sd.us/puc/>**

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING FOR)	ORDER APPROVING
APPROVAL OF AN INTERCONNECTION)	AGREEMENT
AGREEMENT BETWEEN U S WEST)	
COMMUNICATIONS, INC. AND INTEGRA)	TC00-058
TELECOM OF SOUTH DAKOTA, INC.)	

On March 17, 2000, U S WEST Communications, Inc. (U S WEST) filed for approval by the South Dakota Public Utilities Commission (Commission) an interconnection agreement between Integra Telecom of South Dakota, Inc. (Integra Telecom) and U S WEST.

On March 23, 2000, the Commission electronically transmitted notice of this filing to interested individuals and entities. The notice stated that any person wishing to intervene had until April 7, 2000, to do so. No intervention petitions were filed nor were any comments received.

At its duly noticed August 22, 2000, meeting, the Commission approved Integra Telecom's application for a certificate of authority, and also considered whether to approve the agreement between U S WEST and Integra Telecom. Commission Staff recommended its approval.

The Commission has jurisdiction over this matter pursuant to SDCL Chapter 49-31, and the Federal Telecommunications Act of 1996. In accordance with 47 U.S.C. § 252(e)(2), the Commission found that the agreement does not discriminate against a telecommunications carrier that is not a party to the agreement and the agreement is consistent with the public interest, convenience, and necessity. The Commission unanimously voted to approve the agreement. It is therefore

ORDERED, that the Commission approves the agreement.

Dated at Pierre, South Dakota, this 25th day of August, 2000.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Dawn Kato</i></u>
Date: <u>8/29/00</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION

James A. Burg
JAMES A. BURG, Chairman

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner