

TC00-012

0863-15 pg

CL/47

DOCKET NO.

In the Matter of

IN THE MATTER OF THE FILING BY U
S WEST COMMUNICATIONS, INC. FOR
APPROVAL OF REVISIONS TO ITS
EXCHANGE AND NETWORK
SERVICES TARIFF

Public Utilities Commission of the State of South Dakota

DATE

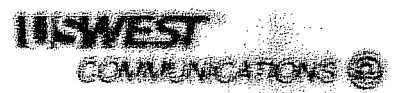
MEMORANDA

2/10 00 Filed and docketed;

2/17 00 Weekly filing;

3/20 00 Order approving revised tariff pages;

3/20 00 Docket closed.



125 South Dakota Avenue, 8th Floor
Sioux Falls, South Dakota 57194

February 9, 2000

RECEIVED

FEB 11 2000

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Mr. William Bullard, Executive Director
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

Dear Mr. Bullard:

U S WEST Communications has attached for filing with the Commission the following revised pages from our Exchange and Network Services Tariff.

<u>Section</u>	<u>Page</u>	<u>Release</u>
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The purpose of this filing is to clarify the meaning of a fully assisted operator call and a partially assisted operator call. Rates will not be increased by this filing. A detailed description of this clarification has been provided on the attached sheet.

We would appreciate acknowledgment of receipt of this filing. A duplicate copy of this letter is attached for your convenience.

Sincerely,

Colleen E. Sevold
Manager-Regulatory Affairs

Attachment

Receipt Acknowledged _____
(Date)

By _____ Executive Director
Public Utilities Commission
State of South Dakota

TELECOMMUNICATIONS NEW SERVICES CLASSIFICATION FILING

- 1) Requested Classification: Non-Competitive
 Emerging Competitive
 Fully Competitive

- 2) This service will be offered: Intrastate, IntraLATA
 Intrastate, InterLATA
 Interstate

- 3) Detailed Description of Service: In the current tariff, a \$1.00 Operator Dialed charge applies when the customer dials "0" and has the operator place the call, but the charge is listed as a footnote at the bottom of the page. This filing clarifies when that charge will be applied and has added the \$1.00 to the service to which it applies.

In the future when a customer has the capability to place the call themselves but elects to have the operator place the entire call for them, U S WEST will refer to this as a fully assisted call. The charges for each type of call, local and toll, will not change. When the customer continues to dial as many digits as they can themselves before automatically being switched to an operator to complete the call, these charges will be referred to as partially-assisted operator service calls and the \$1.00 will not apply.

- 4) Reason for Change: This change is being made to make the terminology consistent throughout the region for efficiencies in training and billing.
- 5) Basis for Rates: No rates are changed by this filing.
- 6) Quantification of Customer Impact: This will not affect customers as it merely clarifies the charges in the tariff.
- 7) Proposed Effective Date: March 10, 2000

U S WEST COMMUNICATIONS, INC.
Exchange and Network
Services Tariff

SECTION 6
Page 1
Release 4
Effective: 1

State of South Dakota
Issued: 2/9/2000

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 LOCAL OPERATOR SERVICES

A. Description

Local Telecommunication Service is that of furnishing telephone communications within local service areas. Local operator assistance is furnished to customers upon request in order to complete local calls.

Charges apply according to the class of call the calling person selects as defined below:

1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station also applies when the operator:

- Records the calling telephone number for areas without recording equipment.
- Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
- Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

2. Customer-Dialed Calling Card

Mechanized

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator and to Station-to-Station calling card calls where equipment is not available and operator assistance is required to complete the call. This also applies to calls placed from PALS.

U S WEST COMMUNICATIONS, INC.
Exchange and Network
Services Tariff

SECTION 6
Page 2
Release 5
Effective: 1

State of South Dakota
Issued: 2/9/2000

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 LOCAL OPERATOR SERVICES

A. Description (Cont'd)

3. Operator-Assisted Station-to-Station

Partially-Assisted

Applies when the customer dials the terminating number and calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number and calling card. This also applies to calls placed from PALs.

Fully-Assisted

Applies when the customer elects to have the operator place the entire station-to-station call for them. This also applies to calls placed from PALs.

4. Operator-Assisted Person-to-Person

Partially-Assisted

Applies when the customer dials the terminating number and names the particular party to be reached or agrees to speak to someone else. The party may be a person, station, department or office reached through a PBX attendant. This also applies to calls placed from PALs.

Fully-Assisted

Applies when the customer elects to have the operator place the entire person-to-person call for them. This also applies to calls placed from PALs.

U S WEST COMMUNICATIONS, INC.
Exchange and Network
Services Tariff

SECTION 6
Page 3
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Effective 1

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 LOCAL OPERATOR SERVICES (Cont'd)

B. Terms and Conditions

1. Student special identification numbers, issued by the Company for billing purposes when used for local calls placed from a dormitory station, are not included in Dial Station-to-Station Service. When an operator is used to complete a local call, the charges appearing in 3. and 4., preceding, apply. (C)

2. Dial Station-to-Station class of service applies to operator station-to-station calls placed sent-paid from residence service lines or trunks which are certified by a qualified authority as services of persons who are disabled and unable to dial telephone numbers. This also applies to the business telephone of a certified customer where other assistance is not available. All station-to-station calling card calls charged to the certified line are subject to the charges in C., following. (C)

Certification is provided upon the customer's written application to the Company for each residence line or trunk to be included. Certification becomes effective with the bill following approval of the application. Requests to change to or from certification are not subject to charge. Customers may verbally identify themselves as being unable to dial a call because of their disability. Only the Dial Station-to-Station charges will apply to these sent-paid calls.

3. The rates for local operator assistance are in addition to the rate for each local message originating from a pay telephone.

4. Operator assistance charges on local calls will be in addition to any local usage charges and any local service charges. These charges will apply to all calls placed from an exchange tariffed for this service even if calls are charged to a calling card or third number of an independent company exchange not tariffed for this service.

5. Local operator assistance charges will not apply to calls placed to the Company Business Office, Company Repair Service, or 0 emergency.

6. This service charge will not be subject to discounts.

U S WEST COMMUNICATIONS, INC.
Exchange and Network
Services Tariff

SECTION 6
Page 4
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State of South Dakota
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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 LOCAL OPERATOR SERVICES (Cont'd)

C. Service Charges

The following charges apply to local calls, in addition to any applicable local message charge. Refer to A., preceding, for the description and application of charges.

	CHARGE	
• Customer-Dialed Calling Card		
- Mechanized	\$0.55	(C)
• Operator-Assisted Station-to-Station		
- Partially-Assisted[1]	2.10	
- Fully-Assisted	3.10	
• Operator-Assisted Person-to-Person		
- Partially-Assisted	4.50	
- Fully-Assisted	5.50	(C) (D)

[1] Applies to Operator-Assisted Station-to-Station calls to Directory Assistance.

(D)
(N)

U S WEST COMMUNICATIONS, INC.
Exchange and Network
Services Tariff

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Effective: 1

State of South Dakota
Issued: 2/9/2000

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE

A. Description

1. Operator Verification/Interrupt Service is furnished to customers upon request to provide line status or busy interrupt for a requested line or trunk.
2. The provision of line status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a rate as listed below.
3. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the busy interrupt to this line or trunk is passed to the customer for a rate as listed below.

B. Terms and Conditions

1. This service is provided where facilities exist for line status or busy interrupt through a Company operator.
2. No request will be processed on a reversal of charges basis, i.e., collect call.
3. No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to an authorized emergency agency, as filed with the Public Utilities Commission.

C. Rates

The charges listed below are in addition to the rates and charges associated with local or Message Telecommunication Service (MTS). These charges will apply to all calls placed from an exchange tariffed for this service even if calls are charged to a calling card or third number of an independent company exchange not tariffed for this service.

Customers who alternately bill the charges below are billed the Operator Partially-Assisted Station-to-Station Service Charge specified in 6.2.1, in addition to the Line Status or Busy Interrupt charge.

(N)
(N)

	CHARGE
• Line status	\$1.25
• Busy Interrupt	2.00

South Dakota Public Utilities Commission

WEEKLY FILINGS

For the Period of February 10, 2000 through February 16, 2000

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact
Delaine Kolbo within five business days of this filing
Phone: 605-773-3705 Fax: 605-773-3809

CONSUMER COMPLAINTS

CT00-036 In the Matter of the Complaint filed by Fred Prah on behalf of Windows, Inc., DeSmet, South Dakota, against Inacom Communications, Inc. and U S WEST Communications, Inc. Regarding Unauthorized Switching of Services.

On February 10, 2000, the Commission received a complaint regarding unauthorized switching of service against Inacom Corp. and U S WEST. Windows, Inc. discovered that their phone service had been switched from 6 phone lines with hunting capabilities to the U S WEST Centrex 21 system on December 2, 1999. The complainant alleges Inacom obtained their signature to "verify that US West was the phone carrier for Windows, Inc." not to authorize a change in their telephone service. The complainant is requesting "to see this practice ended by taking away the licenses of the companies misrepresenting themselves in this manner and to prosecute persons representing these companies."

Staff Analyst: Heather Forney

Staff Attorney: Karen Cremer

Date Docketed: 02/10/00

Intervention Date: NA

CT00-037 In the Matter of the Complaint filed by Cheryl Plucker, Chancellor, South Dakota, against MCI WorldCom Regarding Unauthorized Switching of Services.

On February 11, 2000, the Commission received a complaint from Cheryl Plucker, Chancellor, South Dakota, against MCI regarding unauthorized switching of services. The complainant alleges that her long distance provider was switched to MCI without her authorization.

Staff Analyst: Keith Senger

Staff Attorney: Karen Cremer

Date Docketed: 02/14/2000

Intervention Date: N/A

EL00-003 In the Matter of the Filing by Montana-Dakota Utilities Co. for Approval of Waiver of Fuel Clause Rate 58 to Include Arbitration Costs.

Montana-Dakota Utilities Co., a Division of MDU Resources Group, Inc., petitions the South Dakota Public Utilities Commission for a waiver of Fuel Clause Rate 58. The waiver is

requested to allow the pass-through, in the fuel cost adjustment, of arbitration costs that have resulted in savings to retail customers.

Staff Analyst: Michele Farris
Staff Attorney: Camron Hoseck
Date Docketed: 02/10/00
Intervention Date: 03/03/00

EL00-004 In the Matter of the Filing by Northern States Power Company for Confirmation of Angus C. Anson Combustion Turbine Facility

Northern States Power Company seeks confirmation from the South Dakota Public Utilities Commission that proposed improvements to the Angus C. Anson Combustion Turbine facility continues to meet the conditions upon which the permit, as ordered in Docket Number EL91-001 signed on May 18, 1993, was issued.

Staff Analyst: Michele Farris
Staff Attorney: Camron Hoseck
Date Docketed: 02/15/00
Intervention Date: 03/03/00

GE00-001 In the Matter of the Filing by NorthWestern Public Service Company for Approval of Revised Bill Format.

Application by NorthWestern Public Service to revise customer bill text and associated sample form tariffs, to add notice on bills of the change and request for waiver of 30 day notice of change to the public.

Staff Analyst: Dave Jacobson
Staff Attorney: Karen Cremer
Date Docketed: 02/10/00
Intervention Deadline: NA

NG00-001 In the Matter of the Application of South Dakota Intrastate Pipeline Company to Recover Additional Costs.

On February 15, 2000, the Public Utilities Commission received a petition from South Dakota Intrastate Pipeline Company (SDIPC) seeking an amendment to its rate schedule to provide for an increase in its transportation charged to its only customer, Montana Dakota Utilities Company. SDIPC proposes to make the change in its rate effective as of April 1, 2000.

Staff Analyst: Heather Forney
Staff Attorney: Karen Cremer
Date Docketed: 02/15/00
Intervention Date: 03/03/00

TC00-012 In the Matter of the Filing by U S WEST Communications, Inc. for Approval of Revisions to its Exchange and Network Services Tariff.

On February 10, 2000, U S WEST Communications, Inc. (U S WEST) filed an application for approval of revisions to its exchange and network services tariff. The purpose of the filing is to clarify the meaning of a fully assisted operator call and a partially assisted operator call. Rates will not be increased by this filing.

Staff Analyst: Heather Forney
Staff Attorney: Camron Hoseck
Date Docketed: 02/10/00
Intervention Date: 03/03/00

TC00-013 In the Matter of the Application of Adelpia Business Solutions Operations, Inc. for a Certificate of Authority to Provide Local Exchange Services in South Dakota.

Adelpia Business Solutions Operations, Inc. is seeking a Certificate of Authority to provide resold and facilities-based local exchange telecommunication services in South Dakota. Adelpia does not intend to provide service in the territories of rural telecommunication companies.

Staff Analyst: Keith Senger
Staff Attorney: Camron Hoseck
Date Docketed: 02/10/00
Intervention Date: 03/3/00

TC00-014 In the Matter of the Application of Comm South Companies, Inc. for a Certificate of Authority to Provide Local Exchange Services in South Dakota.

Comm South Companies, Inc. seeks to provide resold basic local exchange telecommunication services in areas of South Dakota currently served by U S WEST Communications and any other relevant incumbent facilities-based LEC or other authorized local exchange carrier, excluding service areas of rural telephone companies. A majority of the applicant's customers are residential consumers who are unable to obtain local telecommunication services from other local exchange carriers due to credit problems or prior disconnection. Services will include local calling, access to 911 emergency and 800 number services to residential customers on a prepaid basis. Applicant does not permit its customers of its local service to access usage-based services, such as direct-dial long distance calls, collect calls, operator-assisted calls and third-number billed calls.

Staff Analyst: Keith Senger
Staff Attorney: Camron Hoseck
Date Docketed: 02/10/00
Intervention Date: 03/03/00

TC00-015 In the Matter of the Application of Shared Communications Services, Inc. for a Certificate of Authority to Provide Telecommunications Services in South Dakota.

Shared Communications Services, Inc. (Shared) seeks a Certificate of Authority to provide resold interexchange telecommunications services. Shared intends to offer retail and intraLATA switched message toll service, 800, calling card, directory assistance and operator services throughout South Dakota.

Staff Analyst: Heather Forney
Staff Attorney: Camron Hoseck
Date Docketed: 02/14/00
Intervention Date: 03/03/00

TC00-016 In the Matter of the Application of TeleDistance, Inc. for a Certificate of Authority to Provide Telecommunications Services in South Dakota.

Qwest Communications Corporation, LCI International Telecom Corp., Phoenix Networks, Inc. and TeleDistance, Inc., all wholly-owned, indirect subsidiaries of Qwest Communications International Inc. (the "Parties") filed a request for a Certificate of Authority for TeleDistance, Inc. to provide resold and facilities-based interexchange telecommunications services throughout South Dakota. TeleDistance, Inc. intends to offer retail and wholesale interLATA (and in certain instances intraLATA) long distance services (including direct distance 1+ service and toll free service), retail and wholesale private line services, frame relay and ATM transmission services, prepaid calling card services and operator services. The Parties also request that the Commission grant a waiver of Administrative Rules of South Dakota Chapter 20:10:34:02.01, governing unauthorized changes in carriers.

Staff Analyst: Michele Farris
Staff Attorney: Camron Hoseck
Date Docketed: 02/14/00
Intervention Date: 03/03/00

TC00-017 In the Matter of the Application of Pathnet, Inc. for a Certificate of Authority to Provide Local Exchange Services in South Dakota.

Pathnet, Inc. is seeking a Certificate of Authority to provide resold and facilities-based local exchange telecommunication services in South Dakota. Pathnet intends to provide point-to-point private line and data services. They do not plan to provide basic local exchange services to end-users.

Staff Analyst: Keith Senger
Staff Attorney: Camron Hoseck
Date Docketed: 02/15/00
Intervention Date: 03/3/00

TC00-018 In the Matter of the Application of Pathnet, Inc. for a Certificate of Authority to Provide Telecommunications Services in South Dakota.

Pathnet, Inc. is seeking a Certificate of Authority to provide resold and facilities-based interexchange telecommunication services in South Dakota. Pathnet intends to provide point to point private line and data services.

Staff Analyst: Keith Senger

Staff Attorney: Camron Hoseck

Date Docketed: 02/16/00

Intervention Date: 03/03/00

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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

ORDER APPROVING
REVISED TARIFF PAGES
TC00-012

IN THE MATTER OF THE FILING BY U S WEST
COMMUNICATIONS, INC. FOR APPROVAL OF
REVISIONS TO ITS EXCHANGE AND
NETWORK SERVICES TARIFF)
)
)

On February 10, 2000, the South Dakota Public Utilities Commission (Commission) received a filing from U S WEST Communications, Inc. (U S WEST) for approval of revisions to its exchange and network services tariff. The purpose of the filing is to clarify the meaning of a fully assisted operator call and a partially assisted operator call. Rates will not be increased by this filing.

On February 17, 2000, the Commission electronically transmitted notice of the filing and the intervention deadline of March 3, 2000, to interested individuals and entities. No parties sought intervention.

The following tariff sheets were filed with regard to the Exchange and Network Services Tariff:

Section	Page	Release
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At its duly noticed meeting on March 14, 2000, the Commission considered this matter. Commission Staff recommended approval of the filing.

The Commission has jurisdiction over this matter pursuant to SDCL Chapter 49-31. The Commission unanimously voted to approve the above revisions to U S WEST's Exchange and Network Services Tariff. It is therefore

ORDERED, that the Commission approves the above-referenced U S WEST revisions to its Exchange and Network Services Tariff.

Dated at Pierre, South Dakota, this 20th day of March, 2000.

BY ORDER OF THE COMMISSION

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: William K. [Signature]

Date: 3/21/00

(OFFICIAL SEAL)