

CH/HB

TC99-022

TC99-022

DOCKET NO.

In the Matter of            IN THE MATTER OF THE  
           APPLICATION OF GLYPHICS  
           COMMUNICATIONS, INC. FOR A  
           CERTIFICATE OF AUTHORITY TO  
           PROVIDE TELECOMMUNICATIONS  
           SERVICES IN SOUTH DAKOTA           

**Public Utilities Commission of the State of South Dakota**

DATE	MEMORANDA
3/10 99	Filed and Docketed;
3/11 99	Kubly Filing;
3/24 99	Replacement Tariff Pages;
4/2 99	Replacement - Tariff Page;
4/14 99	Order Granting COA;
4/14 99	Docket Closed

TC99-022

March 8, 1999  
Via Overnight Delivery



210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

Mr. William Bullard, Jr.  
Executive Director  
South Dakota Public Utilities Commission  
500 East Capitol  
Pierre, South Dakota 57501

**RECEIVED**

MAR 10 1999

**SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION**

**RE: Registration of Glyphics Communications, Inc.**

Dear Mr. Bullard:

Enclosed for filing are the original and ten (10) copies of the registration request of Glyphics Communications, Inc. for authority to provide intrastate telecommunications services within South Dakota. We are enclosing a check for \$250.00 for the applicable filing fee.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope.

Any questions you may have regarding this filing may be directed to me at (407) 740-8575. Thank you for your assistance.

Sincerely,

Thomas M. Forte  
Consultant to  
Glyphics Communications, Inc.

TF/ks

cc: Gary Moulton - Glyphics  
file: Glyphics - SD  
tms: SDi9900

**REGISTRATION OF  
GLYPHICS COMMUNICATIONS, INC.**

Pursuant to Rule 20:10:24:02 of the Commission's Telecommunications Services Rules, Glyphics Communications, Inc. ("Glyphics") submits the following registration information:

**1. The name, address and telephone number of the applicant.**

Glyphics Communications, Inc.  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020  
Telephone: (801) 365-0500  
Facsimile: (801) 365-0800  
Toll Free: (800) 352-7023

**2. The name under which the Applicant will provide these services if different than in subdivision (1) of this section:**

Same

**3. If the applicant is a corporation:**

- (a) **The state in which it is incorporated, the date of incorporation and a copy of its certificate of incorporation or, if it is an out-of-state corporation, a copy of its certificate of authority.**

Glyphics. was incorporated on April 13, 1995 under the name Netcom Direct, Inc. under the laws of the State of Utah. On November 10, 1997 the Articles of Incorporation were amended to change the name of Netcom Direct, Inc. to PV Telecom, Inc. Most recently, due to name conflicts, the corporate name was changed to Glyphics Communications, Inc.

- (b) **The location of its principal office, if any, in this state and the name and address of its current registered agent.**

Principal office in South Dakota: Glyphics has no principal offices in South Dakota.

Registered Agent: National Registered Agents  
2 Office Park Court, Suite 103  
Columbia, SC 29223

- (c) **A copy of its articles of incorporation which includes a list of the names and addresses of the corporate officers and member of the board of directors at the time of incorporation.**

See Attachment II.

**3. If the applicant is a corporation (continued):**

- (d) A list of the names and addresses of the current corporate officers and members of the board of directors.**

See Attachment III.

- (e) The names and addresses of the ten common stockholders who own the greatest number of shares of common stock and the number of shares owned by each.**

See Attachment III.

- (f) The names, address of any corporation, association, partnership, cooperative or individual holding a five percent or greater ownership or management interest in the applicant corporation. The amount and character of the ownership interest shall be indicated. A copy of any management agreement shall be attached.**

See Attachment III.

- (g) The names and addresses of subsidiaries owned or controlled by the applicant.**

None.

**4. If the applicant is a partnership, the name, title and business address of each partner, both general and limited.**

Not applicable.

**5. A specific description of the telecommunications services the applicant intends to offer.**

Resold telecommunications services offered by Glyphics include outbound presubscribed service and toll free inbound service. Services are provided to both residential and business customers. Intrastate service is offered as an add-on to Glyphics' interstate service.

Glyphics' outbound calling service allows customers to place direct dialed calls to interstate and intrastate terminating locations. Calls are placed by dialing 1+ and the destination telephone number, including the area code if applicable.

Glyphics' toll free service is an inward 800/888 type service. It permits termination of interstate and intrastate calls from diverse geographic locations to Customer local exchange

lines or to dedicated access facilities. With toll free service, the Customer is billed for the call rather than the call originator.

Billing for direct dialed services provided by Glyphics will be handled by either the company for large customers or through the LEC for all other customers. The telephone number for customer inquiries and complaints, (800) 352-7023, will be provided by Glyphics on all customer bills.

- 6. A detailed statement of the means by which the applicant will provide its services, including the type and quantity of equipment to be used in the operation, the capacity, and the expected used of the equipment.**

Glyphics is a switchless reseller of interexchange telecommunications services. Glyphics originates calls via feature group D purchased by Glyphics' underlying carriers WorldCom or QWest/LCI, from the local exchange carrier. The calls are routed over switched access facilities to the nearest underlying carrier's point of presence. The underlying carrier transports the calls to its switch and terminates calls over its own terminating network (feature group or leased facilities).

Glyphics has no plans to construct switching or transmission facilities in South Dakota.

- 7. The geographic areas in which the services are, or will be, offered, including a map describing the service boundaries.**

Glyphics intends to offer its services throughout the State of South Dakota.

- 8. A current balance sheet and income statement; a copy of the applicant's latest annual report; a copy of the applicant's report to stockholders; the terms and conditions of service; the access charges and a copy of the applicant's tariff book.**

Glyphics is providing the Financial Statements thru November 30, 1998 as proof of its financial stability for the provision of service within South Dakota.

The terms and conditions of service, as well as all rates and charges are provided in the applicant's proposed tariff in Attachment V.

9. **The names and addresses of the applicant's representatives to whom all inquiries should be made regarding complaints and regulatory matters.**

For inquiries regarding this application and tariff, contact:

Thomas M. Forte  
Technologies Management, Inc.  
Consultant to Glyphics Communications, Inc.  
P.O. Drawer 200  
Winter Park, Florida 32790-0200  
Telephone: (407) 740-8575  
Facsimile: (407) 740-0613

For complaints and on-going regulatory issues:

Mr. Gary L. Moulton, Chief Executive Officer  
Glyphics Communications, Inc.  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020  
Telephone: (801) 365-0500  
Facsimile: (801) 365-0800

For all other matters, contact:


Mr. Gary L. Moulton, Chief Executive Officer  
Glyphics Communications, Inc.  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020  
Telephone: (801) 365-0500  
Facsimile: (801) 365-0800

10. A detailed description of how the applicant intends to market services, the qualifications of its marketing sales personnel, its target market, whether the applicant engages in any multilevel marketing and copies of any company brochures used to assist in the sale of services.

Glyphics utilizes telemarketing or direct sales employees to contact and market the company's services to new customers. The company does not utilize any form of multilevel marketing in the sale of its services.

Submitted by:

By

  
Kody L. Bauman, President  
Glyphics Communications, Inc.

**ATTACHMENT I**

**AUTHORITY TO OPERATE IN SOUTH DAKOTA**



# State of South Dakota



## OFFICE OF THE SECRETARY OF STATE

### CERTIFICATE OF AUTHORITY

I, JOYCE HAZELTINE, Secretary of State of the State of South Dakota, hereby certify that the Application for a Certificate of Authority of GLYPHICS COMMUNICATIONS, INC. (UT) to transact business in this state duly signed and verified pursuant to the provisions of the South Dakota Corporation Acts, have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I hereby issue this Certificate of Authority and attach hereto a duplicate of the application to transact business in this state under the name of GLYPHICS COMMUNICATIONS, INC.



IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed the Great Seal of the State of South Dakota, at Pierre, the Capital, this September 11, 1998.

*Joyce Hazeltine*  
JOYCE HAZELTINE  
Secretary of State

SECRETARY OF STATE  
STATE CAPITOL  
500 E. CAPITOL  
PIERRE, S.D. 57501-5077  
605-773-4845  
FAX(605) 773-4550

FILE NO. \_\_\_\_\_  
RECEIPT NO. \_\_\_\_\_

RECEIVED

SEP 11 1998

S.D. SEC. OF STATE

APPLICATION FOR CERTIFICATE OF AUTHORITY

Pursuant to the provisions of SDCL 47-8-7, the undersigned corporation hereby applies for a Certificate of Authority to transact business in the State of South Dakota and for that purpose submits the following statement:

(1) The name of the corporation is Glyphics Communications, Inc.  
(Exact corporate name)

(2) If the name of the corporation does not contain the word "corporation", "company", "incorporated" or "limited" or does not contain an abbreviation of one of such words, then the name of the corporation with the word or abbreviation which it elects to add thereto for use in this state is \_\_\_\_\_

(3) State where incorporated Utah Federal Taxpayer ID# 87-0539885

(4) The date of its incorporation is 4-25-95 and the period of its duration, which may be perpetual, is perpetual

(5) The address of its principal office in the state or country under the laws of which it is incorporated is 6975 Union Park Center, Suite 200 Midvale, UT Zip Code 84047  
mailing address if different from above is: \_\_\_\_\_ Zip Code \_\_\_\_\_

(6) The street address, or a statement that there is no street address, of its proposed registered office in the State of South Dakota is 300 South Phillips Avenue, Suite 300 Sioux Falls Zip 57102  
and the name of its proposed registered agent in the State of South Dakota at that address is National Registered Agents, Inc.

(7) The purposes which it proposes to pursue in the transaction of business in the State of South Dakota are: (state specific purpose) Long Distance Telecommunication Services

(8) The names and respective addresses of its directors and officers are:

Name	Officer Title	Street Address	City	State	Zip
<u>See Attached Addendum</u>					

(9) The aggregate number of shares which it has authority to issue, itemized by classes, par value of shares, shares without par value, and series, if any, within a class is:

Number of shares	Class	Series	Par value per share or statement that shares are without par value
<u>10,000</u>	<u>Common</u>		<u>\$1.00</u>

(10) The aggregate number of its issued shares, itemized by classes, par value of shares, shares without par value, and series, if any, within a class, is:

Number of shares	Class	Series	Par value per share or statement that shares are without par value
10,000	Common		\$1.00

(11) The amount of its stated capital is \$ 10,000.00  
Shares issued times par value equals stated capital. In the case of no par value stock, stated capital is the consideration received for the issued shares.

(12) This application is accompanied by a CERTIFICATE OF FACT or a CERTIFICATE OF GOOD STANDING duly acknowledged by the secretary of state or other officer having custody of corporate records in the state or country under whose laws it is incorporated.

(13) That such corporation shall not directly or indirectly combine or make any contract with any incorporated company, foreign or domestic, through their stockholders or the trustees or assigns of such stockholders, or with any copartnership or association of persons, or in any manner whatever to fix the prices, limit the production or regulate the transportation of any product or commodity so as to prevent competition in such prices, production or transportation or to establish excessive prices therefor.

(14) That such corporation, as a consideration of its being permitted to begin or continue doing business within the State of South Dakota, will comply with all the laws of the said State with regard to foreign corporations.

The application must be signed, in the presence of a notary public, by the chairman of the board of directors, or by the president or by another officer.

I DECLARE AND AFFIRM UNDER THE PENALTY OF PERJURY THAT THIS APPLICATION IS IN ALL THINGS, TRUE AND CORRECT.

Dated 9-3 19 98

[Signature]  
(Signature)

State of Utah  
County of Salt Lake

President  
(Title)

On this 3 day of September 19 98, before me \_\_\_\_\_ personally appeared Andy Beteman, known to me, or proved to me, to be the President of the corporation that is described in and that executed the within instrument, and acknowledged to me that such corporation executed same.

My Comm. No. \_\_\_\_\_  
Notarial Seal: 

W. Randy Wilde  
(Notary Public)

\*\*\*\*\*

The Consent of Appointment below must be signed by the registered agent listed in number six.

### CONSENT OF APPOINTMENT BY THE REGISTERED AGENT

I, Tina Leland-Ant. Sec. National Registered Agents, Inc., hereby give my consent to serve as the  
(name of registered agent)

registered agent for Chrycia Communications, Inc.  
(corporate name)

Dated 9-8 19 98

Tina Leland  
(signature of registered agent)

**ATTACHMENT II**

**ARTICLES OF INCORPORATION**



CO176859

AMENDED  
ARTICLES OF INCORPORATION  
OF  
PV TELECOM, INC.

RECEIVED

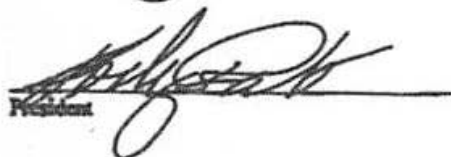
AUG 13 1998

Utah Div. of Corp. & Comm. Code

1. The former name of the corporation is PV Telecom, Inc.
2. The name of the Corporation is amended to:  
GLYPHICS COMMUNICATIONS, INC.
3. The date of the amendment's adoption is August 13, 1998.
4. This amendment was approved by all outstanding shareholders as follows:  
Common stock voted for            10,000 shares  
Common stock voted against        0 shares
5. All other provisions of the Articles of Incorporation shall be unchanged.

This Amended Article of Incorporation is signed under penalty of perjury.

  
Secretary

  
President

8225000018

176853

I hereby certify that the foregoing has been filed and approved on this day of April 1995 in the office of this Division and hereby issue this Certificate thereof.

Executed 4/1/95 10:15 AM  
Karla S. Woods



**KARLA T. WOODS**  
Division Director

**ARTICLES OF INCORPORATION**  
**OF**  
**NETCOM DIRECT, INC.**

RECEIVED  
APR 25 1995  
Utah Div. of Com.  
Corporation Code

WE, THE UNDERSIGNED, natural persons of the age of eighteen (18) years or more, acting as incorporators of a corporation under the Utah Business Corporation Act, adopt the following Articles of Incorporation for such corporation:

**ARTICLE I**

**CORPORATE NAME**

The name of this corporation is: NETCOM DIRECT, INC.

**ARTICLE II**

**DURATION OF CORPORATION**

The corporation is to have perpetual existence.

**ARTICLE III**

**GENERAL PURPOSES**

- A. To provide network communications services.
- B. To acquire or merge into existing businesses.
- C. To buy, sell, mortgage, exchange, lease, hold for investment or otherwise operate real and personal property of all kinds and interests therein.
- D. The enumeration of specific purposes and powers shall not be held to limit or restrict in any manner the purposes and powers of this corporation, and the purposes and powers therein specified shall not be limited or restricted by the terms of this Article or any article hereof.

ARTICLE IV

SHARES

The aggregate number of shares which this corporation shall have authority to issue is 10,000 shares, at one dollar (\$1.00) par value. All stock of the corporation shall be of the same class, and shall have the same rights and preferences. Fully paid stock of this corporation shall not be liable to any call or assessment.

ARTICLE V

PREEMPTIVE RIGHTS AND NONCUMULATIVE VOTING

Shareholders shall have preemptive rights to acquire unissued shares of the stock of this corporation.

At each election of Directors, shareholders entitled to vote at such election shall have no right to accumulate their votes; rather, each shareholder shall have as many votes as the number of such shareholder's shares.

ARTICLE VI

COMMENCING BUSINESS

This corporation will not commence business until at least \$1,000.00 in cash or property has been received by it as consideration of the issuance of its shares.

ARTICLE VII

REGISTERED OFFICE AND AGENT

The address of this corporation's initial registered office and the name of its original registered agent at such address is:

KODY L. BATEMAN  
3079 WEST RED ELM WAY  
RIVERTON, UT 84065

ARTICLE VIII

DIRECTORS

The number of Directors constituting the initial Board of Directors of this Corporation shall be two (2). The name and address of the individuals who are to serve as Directors until their successors are elected and qualify are:

<u>NAME</u>	<u>ADDRESS</u>
KODY L. BATEMAN	3079 WEST RED ELM WAY, RIVERTON, UTAH 84065
GARY L. MOULTON	4174 SOUTH AUBREY LANE, W.V. LLEY, UTAH 84120

ARTICLE IX

INCORPORATORS

The names and addresses of each Incorporator are:

<u>NAME</u>	<u>ADDRESS</u>
KODY L. BATEMAN	3079 WEST RED ELM WAY, RIVERTON, UTAH 84065
GARY L. MOULTON	4174 SOUTH AUBREY LANE, W.VALLEY, UTAH 84120

ARTICLE X

NON-ASSESSABILITY

Shares of this Corporation shall not be subject to assessment for payment of the debts of the Corporation.

ARTICLE XI

EXEMPTION FROM CORPORATE DEBTS

The private property of the shareholders shall not be subject to the payment of any corporate debts to any extent whatsoever.



ARTICLE XII

DIRECTOR'S CONTRACTS

Before assuming the office of Director or other officer of this corporation, each person assuming such office shall disclose any pecuniary interests he or she has with any other business or corporation. Also, while holding such office, disclosures shall be made of any new and pending contracts with any business or corporation such person has.


DATED this 15 day of April, 1955.

REGISTERED AGENT:

  
KODY L. BATEMAN

INCORPORATORS:

  
KODY L. BATEMAN

  
GARY L. MOULTON

C0110555

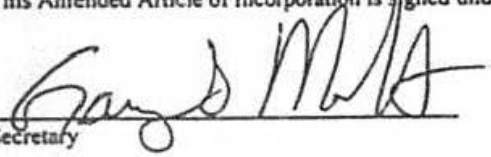
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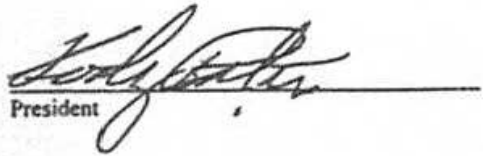
AMENDED  
ARTICLES OF INCORPORATION  
OF  
NETCOM DIRECT, INC.

RECEIVED  
NOV 17 1997  
Utah Div. of Corp. Comm. Code

1. The former name of the corporation is Netcom Direct, Inc.
2. The name of the Corporation is amended to:  
PV TELECOM, INC.
3. The date of the amendment's adoption is November 10, 1997.
4. This amendment was approved by all outstanding shareholders as follows:  
Common stock voted for           10,000 shares  
Common stock voted against       0 shares
5. All other provisions of the Articles of Incorporation shall be unchanged.

This Amended Article of Incorporation is signed under penalty of perjury.

  
Secretary

  
President

7321000051



**UTAH STATE TAX COMMISSION**  
210 North 1950 West Salt Lake City, Utah 84114

Michael G. Leavitt  
Governor  
Oliver S. Walker  
Lieutenant Governor

W. Val Christensen, Chairman  
Roger G. Tove, Commissioner  
Joe R. Parkers, Commissioner  
Alan Shetter, Commissioner  
Rodney G. Marshall, Executive Director

September 16, 1996

GARY MOLTON  
NET COM DIRECT INC  
5248 SO. PINEMONT DR. #C110  
MURRAY UT 84123

**RE: CORPORATION FRANCHISE TAX LETTER OF GOOD STANDING**  
**NET COM DIRECT INC**  
Federal ID 87-0538985; Utah Charter Number 176853

Dear Mr. Molton:

We certify that the above named corporation has filed all returns required, and paid all Franchise taxes due. The account is current as of September 16, 1996.

The account is subject to audit and if a liability exists, it may be assessed at any time. The issuance of this letter does not fix, abate, modify, or cancel any liability for payment of money due or performance of an obligation to the State of Utah.

This letter is not to be construed as being issued to a corporation dissolving or withdrawing from Utah in accordance with Sections 16-6-67, 92, 16-7-12, 16-10a-1401 to 1403 and 1520 of the Utah Code or any predecessor, successor, or other sections of the Utah Code.

If you have any questions, contact me at (801) 297-7561 or fax (801) 297-7697.

Respectfully,

Yvette Massey  
Customer Service Division

*The Utah Taxpayer's Bill of Rights is available, free of charge, upon request. This publication describes your rights and obligations and the Tax Commission's procedures for appeals, refund claims, and collections.*

*If you are of an accommodation under the American's with Disabilities Act, contact the Tax Commission at (801) 297-3811 or Telecommunication Device for the Deaf (TDD) (801) 297-3819. Please allow three working days for a response.*



**ATTACHMENT III**

**OFFICERS, DIRECTORS, STOCKHOLDERS**

**Glyphics Communications, Inc.**

**CORPORATE OFFICERS/DIRECTORS**

The following individuals serve as officers and directors of Glyphics Communications, Inc. can be reached at the company's corporate headquarters at 66 East Wadsworth Park Drive, Suite 200, Draper, Utah 84020:

Kody L. Bateman

President

Gary L. Moulton

Vice-President/Secretary/Treasurer

**ATTACHMENT IV**

**FINANCIAL INFORMATION**

**HALLIDAY & COMPANY**

Certified Public Accountants

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**GLYPHICS COMMUNICATIONS, INC.**

Financial Statements

Month Ended November 30, 1998

## HALLIDAY & COMPANY

Certified Public Accountants  
Accounting, Business and Consulting Services

Brent K. Halliday, CPA

2936 South Highland Drive, Suite 100  
Salt Lake City, Utah 84106

Phone (801) 466-1080  
Facsimile (801) 466-1082

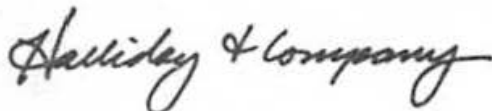
To the Board of Directors  
Glyphics Communications, Inc.  
66 East Wadsworth Park Drive Suite 200  
Draper, Utah 84020

We have compiled the accompanying statement of assets, liabilities, and equity-cash basis of PV Telecom, Inc. (an S corporation) as of November 30, 1998, and the related statements of revenues and expenses-cash basis for the eleven-month period then ended, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The financial statements have been prepared on the cash basis of accounting, which is a comprehensive basis of accounting other than generally accepted accounting principles.

A compilation is limited to presenting in the form of financial statements information that is the representation of management. We have not audited or reviewed the accompanying financial statements and, accordingly, do not express an opinion or any other form of assurance on them.

Management has elected to omit substantially all of the disclosures and the statement of retained earnings-cash basis required by generally accepted accounting principles. If the omitted disclosures and statement of retained earnings-cash basis were included in the financial statements, they might influence the user's conclusions about the company's assets, liabilities, equity, revenues and expenses. Accordingly, these financial statements are not designed for those who are not informed about such matters.

The Company, with the consent of its shareholders, has elected under the Internal Revenue Code to be an S corporation. In lieu of corporation income taxes, the shareholders of an S corporation are taxed on their proportionate share of the Company's taxable income. Therefore, no provision or liability for federal income taxes has been included in these financial statements.



January 26, 1999



GLYPHICS COMMUNICATIONS, INC.  
ASSETS, LIAB. & EQUITY-CASH BASIS  
AS OF 11-30-98

Page 1

Assets

Current Assets

Cash	\$	474,338
Receivable Gary		4,757
Receivable Kody		26,588
Prepays		1,723

Total Current Assets		\$	507,407
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Fixed Assets

Furniture & Fixtures	52,629
Equipment	430,857
Accumulated Depreciation	-161,023

Total Fixed Assets		\$	322,463
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Other Assets

Loan Receivable Advance Line-X	25,516
Franchise Fee	26,183
Tenant Improvements	16,852
Accum Amortization Intangibles	-6,236
Security Deposit Draper Bldg	11,846

Total Other Assets		\$	74,162
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Total Assets		\$	904,032

Liabilities and Equity

Liabilities

Current Liabilities

Business Credit Line	50
Accrued Salary Gary	18,000
Accrued Salary Kody	27,796

Total Current Liabilities		45,846
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Long-Term Liabilities

Notes & Leases to Creditors	275,827
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Total Long-Term Liabilities		275,827
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Total Liabilities		\$	321,673
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Stockholders Equity

Common Stock	374,198
Paid In Capital	2,991
Distributions Kody Bateman	-325,452

"SEE ACCOUNTANTS COMPILATION REPORT"

GLYPHICS COMMUNICATIONS, INC.  
ASSETS, LIAB. & EQUITY-CASH BASIS  
AS OF 11-30-98

Page 2

Distributions Gary Moulton	\$	-328,689	
Distributions John Rhodes		-237,697	
Retained Earnings		-47,298	
Net Profit		1,144,305	
Total Stockholders Equity		<u>                    </u>	\$ 582,359
Total Liabilities and Equity			<u>\$ 904,032</u> =====

"SEE ACCOUNTANTS COMPILATION REPORT"

GLYPHICS COMMUNICATIONS, INC.  
REVENUE & EXPENSES-CASH BASIS  
FOR PERIOD ENDING 11-30-98

Page 1

Sales			
Long Distance Commissions	\$	2,990,075	77.0
Credited Long Distance Service		-1,078	0.0
Other Income		3,443	0.1
Capital Gain Income		891,596	23.0
Net Sales			<u>3,884,035</u> 100.0
Cost of Goods			
Commissions		1,472,398	37.9
T-shirts		1,863	0.0
Prepaid Cards		50,986	1.3
Pagers		1,097	0.0
Total Cost of Goods			<u>1,526,344</u> 39.3
Gross Margin	\$		<u>2,357,691</u> 60.7
General Expenses			
Rent		59,527	1.5
Wages		619,131	15.9
Fringe Benefits		2,850	0.1
Insurance		23,859	0.6
Depreciation/Amortization		86,829	2.2
Telephone		58,509	1.5
Long Distance		34,547	0.9
Office Expense		44,014	1.1
Office Supplies		18,894	0.5
Pagers		1,216	0.0
Photo Copies		254	0.0
Printing		13,611	0.4
Postage		10,025	0.3
Overnight Delivery		213	0.0
Freight		3,529	0.1
Interest		17,829	0.5
Travel		61,479	1.6
Legal & Accounting		8,819	0.2
Other Professional Fees		10,169	2.1
Meals and Entertainment		12,473	0.3
Repairs and Maintenance		1,485	0.0
Professional Dues		1,602	0.0
Subscriptions/Seminars		1,304	0.0
Business Promotion		6,105	0.2
Advertising		15,300	0.4
Taxes/Licenses		8,536	0.2
Bank Fees and Related Charges		2,264	0.1
Automobile		19,013	0.5
Other		3	0.0
Total General Expenses	\$		<u>1,213,386</u> 31.2
Net Profit/Loss	\$		<u>1,144,305</u> 29.5
			*****

"SEE ACCOUNTANTS COMPILATION REPORT"

GLYPHICS COMMUNICATIONS, INC.  
REVENUE & EXPENSES-CASH BASIS  
FOR PERIOD ENDING 11-30-98

	JAN 1998	FEB 1998	MAR 1998	APR 1998	MAY 1998	JUN 1998	JUL 1998	AUG 1998	SEP 1998	OCT 1998	NOV 1998	TOTAL
<b>Sales</b>												
Long Distance Comiss	\$ 179,659	\$ 206,956	\$ 201,134	\$ 262,284	\$ 211,179	\$ 274,205	\$ 262,084	\$ 275,625	\$ 334,775	\$ 354,197	\$ 427,976	\$ 2,990,075
Credited Long Distance	-204	-58	-482	-30	-84	0	-46	0	0	0	-82	-1,078
Other Income	0	0	23	0	0	0	0	3,297	122	0	0	3,443
Capital gain Income	0	0	0	0	0	0	0	0	0	891,596	0	891,596
<b>Net Sales</b>	<b>179,455</b>	<b>206,897</b>	<b>200,652</b>	<b>262,254</b>	<b>211,095</b>	<b>274,205</b>	<b>262,037</b>	<b>278,923</b>	<b>334,805</b>	<b>354,197</b>	<b>427,894</b>	<b>3,884,035</b>
<b>Cost of Goods</b>												
Commissions	124,475	122,541	136,376	150,517	171,796	143,842	153,324	163,341	18,118	292,087	15,982	1,472,398
Training Manual Binds	0	0	0	0	0	0	63	-63	0	0	0	0
T-shirts	0	0	0	0	0	166	0	0	0	0	1,698	1,863
Prepaid Cards	0	0	0	0	0	0	13,050	0	37,816	120	0	50,986
Pagers	0	0	0	348	0	749	0	0	0	0	0	1,097
<b>Total Cost of Goods</b>	<b>124,475</b>	<b>122,541</b>	<b>136,376</b>	<b>150,865</b>	<b>171,796</b>	<b>144,596</b>	<b>166,437</b>	<b>163,278</b>	<b>55,934</b>	<b>292,207</b>	<b>17,680</b>	<b>1,526,344</b>
<b>Gross Margin</b>	<b>\$ 54,981</b>	<b>\$ 84,357</b>	<b>\$ 64,276</b>	<b>\$ 111,389</b>	<b>\$ 39,300</b>	<b>\$ 129,609</b>	<b>\$ 95,600</b>	<b>\$ 115,645</b>	<b>\$ 278,872</b>	<b>\$ 953,585</b>	<b>\$ 410,214</b>	<b>\$ 2,357,691</b>
<b>General Expenses</b>												
Rent	4,370	3,981	4,814	4,198	4,647	4,198	4,286	20,396	1,498	1,495	5,645	59,527
Wages	31,812	30,656	37,676	35,433	53,930	48,693	80,959	60,536	71,968	94,783	72,684	619,131
Fringe Benefits	0	0	0	0	0	0	50	74	2,195	20	510	2,850
Insurance	1,907	1,946	1,336	1,238	2,258	2,860	1,706	1,877	1,874	2,097	4,708	23,859
Depreciation/Amortize	7,508	7,508	7,508	7,508	7,508	7,508	7,508	7,508	7,508	7,508	11,750	66,829
Telephone	892	531	792	1,874	77	1,689	394	870	7,539	10,053	33,790	58,500
Long Distance	933	205	4,587	4,697	4,056	5,035	2,498	17	7,399	4,707	394	34,547
Office Expense	390	122	8,139	43	737	13,821	170	9,994	4,535	4,561	1,502	44,014
Office Supplies	2,975	834	1,244	2,764	582	676	303	2,662	1,208	1,464	2,243	18,894
Pagers	331	8	54	0	348	427	48	0	0	0	0	1,216
Photo Copies	0	0	196	0	0	0	0	0	58	0	0	254
Printing	0	0	0	601	52	358	98	205	4,117	843	6,128	13,611
Postage	4,000	0	1,210	0	500	2,100	0	0	1,345	1,075	1,005	10,025
Overnight Delivery	44	0	0	0	0	0	0	25	42	35	68	213
Freight	173	125	690	246	398	35	302	362	449	213	173	3,529
Interest	4,016	1,068	937	970	0	2,440	-590	1,664	2,940	1,597	3,288	17,829
Travel	5,679	1,865	4,872	4,559	1,749	4,549	8,184	7,353	6,761	554	15,355	61,479
Advanced Travel	0	0	0	0	0	0	614	730	-730	0	0	0
Legal & Accounting	326	747	685	871	30	646	728	738	425	509	3,116	8,819
Other Professional Fe	-5,035	2,151	1,481	1,100	1,412	3,099	4,788	45,299	4,413	13,972	7,489	80,169
Meals and Entertainment	1,843	1,109	614	1,599	682	1,555	955	998	4,402	192	2,611	12,473
Repairs and Maintenance	0	0	0	125	0	949	0	105	0	0	306	1,485
Professional Dues	850	0	0	727	0	25	0	0	0	0	0	1,602
Subscriptions/Seminar	172	65	55	43	0	25	0	0	0	0	29	500
Business Promotion	613	0	440	1,576	770	416	43	447	0	1,800	500	6,104
Advertising	321	361	6,984	168	665	89	631	1,285	463	941	3,393	15,300
Taxes/Licenses	132	0	1,397	6,982	0	0	0	25	0	0	0	8,536

"SEE ACCOUNTANTS COMPILATION REPORT"

GLYPHICS COMMUNICATIONS, INC.  
REVENUE & EXPENSES-CASH BASIS  
FOR PERIOD ENDING 11-30-98

	JAN 1998	FEB 1998	MAR 1998	APR 1998	MAY 1998	JUN 1998	JUL 1998	AUG 1998	SEP 1998	OCT 1998	NOV 1998	TOTAL
Bank Fees and Related \$	0 \$	10 \$	75 \$	61 \$	200 \$	203 \$	65 \$	209 \$	259 \$	390 \$	392 \$	2,264
Automobile	2,090	1,392	1,968	2,707	1,319	2,164	925	1,649	1,150	1,924	1,525	19,013
Other	0	0	3	0	0	0	0	0	0	0	0	3
Total General Expenses	\$ 68,331	\$ 54,882	\$ 87,805	\$ 80,399	\$ 81,921	\$ 104,222	\$ 114,608	\$ 164,379	\$ 128,017	\$ 130,761	\$ 179,970	\$ 1,213,366
Net Profit/Loss	\$ -11,386	\$ 29,475	\$ -23,307	\$ 30,991	\$ -42,821	\$ 25,227	\$ -19,068	\$ -48,754	\$ 150,833	\$ 802,824	\$ 230,264	\$ 1,144,305

"SEE ACCOUNTANTS COMPILATION REPORT"

GLYPHICS COMMUNICATIONS, INC.  
REVENUE & EXPENSES-CASH BASIS  
FOR PERIOD ENDING 11-30-98

Page 1

	Actual		Prior-Period		Variance	X
<b>Sales</b>						
Long Distance Commissions	2,990,075.00	77.0	2,474,991.15	94.0	515,083.85	20.8
Credited Long Distance Service	-1,077.80	0.0	-178.94	0.0	-898.86	-502.3
Training Manual Revenue	0.00	0.0	12.50	0.0	-12.50	-100.0
Calling Card Revenue	0.00	0.0	64,440.00	2.4	-64,440.00	-100.0
Sub Agent Sale	0.00	0.0	90,000.00	3.4	-90,000.00	-100.0
Interest Income	0.00	0.0	3,488.19	0.1	-3,488.19	-100.0
Other Income	3,442.61	0.1	0.00	0.0	3,442.61	0.0
Capital Gain Income	891,595.52	23.0	0.00	0.0	891,595.52	0.0
<b>Net Sales</b>	<b>3,884,035.33</b>	<b>100.0</b>	<b>2,632,752.90</b>	<b>100.0</b>	<b>1,251,282.43</b>	<b>47.5</b>
<b>Cost of Goods</b>						
Commissions	1,472,398.12	37.9	1,437,069.28	54.6	35,328.84	2.5
T-shirts	1,863.14	0.0	857.82	0.0	1,005.32	117.2
Prepaid Cards	50,986.00	1.3	42,000.00	1.6	8,986.00	21.4
Pagers	1,096.80	0.0	2,262.27	0.1	-1,165.47	-51.5
<b>Total Cost of Goods</b>	<b>1,526,344.06</b>	<b>39.3</b>	<b>1,482,189.37</b>	<b>56.3</b>	<b>44,154.69</b>	<b>3.0</b>
<b>Gross Margin</b>	<b>2,357,691.27</b>	<b>60.7</b>	<b>1,150,563.53</b>	<b>43.7</b>	<b>1,207,127.74</b>	<b>104.9</b>
<b>General Expenses</b>						
Rent	59,527.19	1.5	44,496.40	1.7	15,030.79	33.8
Mages	619,130.53	15.9	290,140.91	11.0	328,989.62	113.4
Fringe Benefits	2,849.93	0.1	615.31	0.0	2,234.62	363.2
Insurance	23,858.74	0.6	12,472.49	0.5	11,386.25	91.3
Depreciation/Amortization	86,828.72	2.2	49,108.51	1.9	37,720.21	76.8
Telephone	58,508.62	1.5	15,450.35	0.6	43,058.27	278.7
Long Distance	34,547.32	0.9	41,134.97	1.6	-6,587.65	-16.0
Office Expense	44,014.37	1.1	3,062.24	0.1	40,952.13	1337.3
Office Supplies	18,894.42	0.5	24,110.51	0.9	-5,216.09	-21.6
Pagers	1,216.19	0.0	789.59	0.0	426.60	54.0
Photo Copies	254.10	0.0	27.35	0.0	226.75	829.1
Printing	13,611.32	0.4	19,511.92	0.7	-5,900.60	-30.2
Postage	10,025.13	0.3	9,386.19	0.4	638.94	6.8
Overnight Delivery	212.75	0.0	450.25	0.0	-237.50	-52.7
Freight	3,529.20	0.1	978.78	0.0	2,550.42	260.6
Software	0.00	0.0	2,873.70	0.1	-2,873.70	-100.0
Interest	17,828.59	0.5	4,389.85	0.2	13,438.74	306.1
Travel	61,478.54	1.6	67,575.71	2.6	-6,097.17	-9.0
Legal & Accounting	8,819.15	0.2	8,484.75	0.3	334.40	3.9
Other Professional Fees	80,168.51	2.1	1,888.15	0.1	78,280.36	4145.9
Meals and Entertainment	12,473.00	0.3	10,374.76	0.4	2,098.24	20.2
Repairs and Maintenance	1,484.70	0.0	13.28	0.0	1,471.42	1180.0
Professional Dues	1,601.73	0.0	3,350.00	0.1	-1,748.27	-52.2
Subscriptions/Seminars	1,303.66	0.0	3,371.19	0.1	-2,067.53	-61.3
Business Promotion	6,104.78	0.2	1,531.38	0.1	4,573.40	298.6
Advertising	15,299.70	0.4	9,850.99	0.4	5,448.71	55.3
Taxes/Licenses	8,536.35	0.2	2,020.84	0.1	6,515.51	322.4

"SEE ACCOUNTANTS COMPILATION REPORT"

GLYPHICS COMMUNICATIONS, INC.  
 REVENUE & EXPENSES-CASH BASIS  
 FOR PERIOD ENDING 11-30-98

	Actual		Prior-Period		Variance	%
Bank Fees and Related Charges	2,263.73	0.1	1,019.92	0.0	1,243.81	122.0
Automobile	19,012.63	0.5	19,531.68	0.7	-519.05	-2.7
Other	2.54	0.0	71.51	0.0	-68.97	-96.4
Temporary Distributions	0.00	0.0	607.87	0.0	-607.87	-100.0
<b>Total General Expenses</b>	<u>1,213,386.14</u>	<u>31.2</u>	<u>648,691.35</u>	<u>24.6</u>	<u>564,694.79</u>	<u>87.1</u>
<b>Net Profit/Loss</b>	<u>\$1,144,305.13</u>	<u>29.5</u>	<u>\$501,872.18</u>	<u>19.1</u>	<u>\$642,432.95</u>	<u>128.0</u>

"SEE ACCOUNTANTS COMPILATION REPORT"

**ATTACHMENT V**

**TARIFF**



**Glyphics Communications, Inc.**

**TELECOMMUNICATIONS TARIFF**

This tariff contains the rates, terms and conditions applicable to the Intrastate Resale Telecommunications Services provided by **Glyphics Communications, Inc.** within the State of South Dakota.

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**DATED:**

**EFFECTIVE:**

**ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
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25	Original *		

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66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

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### SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - Change in Rule or Regulation.
- (D) - Delete or discontinue.
- (I) - Change Resulting in an increase to a customer's bill.
- (M) - Moved from another tariff location.
- (N) - New
- (R) - Change resulting in a reduction to a customer's bill.
- (T) - Change in text or regulation.

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**SECTION 1 - TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

**Authorized User** - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

**Carrier or Company** - Glyphics Communications, Inc. unless otherwise indicated by the context.

**Customer** - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

**Customer Premises Equipment** - Terminal equipment, as defined herein, which is located on the Customer's premises.

**Dedicated Access** - See Special Access Origination/Termination.

**Glyphics** - Used throughout this tariff to refer to Glyphics Communications, Inc. unless otherwise indicated by the text.

**Holiday** - One of the following federally recognized holidays. New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day, and Christmas Day (December 25).

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**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**SDPUC** - Refers to the South Dakota Public Utilities Commission.

**Special Access Origination/Termination** - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The Access Provider provides these dedicated circuits from the Customer's location to the Company's point of presence. The rates and charges for dedicated circuits are determined by the Access Provider and the Customer is responsible for payment of these charges to the Access Provider.

**Subscriber** - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of itself or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber may also be a Customer when the Subscriber uses services of the Company.

**Switched Access Origination/Termination** - Where originating or terminating access between the Customer and the interexchange carrier is provided on Feature Group circuits.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of Glyphics Communications, Inc.

Glyphics Communications, Inc. offers intrastate long distance direct dialed 1+, inbound "800" and travel card service originating at specified points within the state of South Dakota under terms of this tariff.

Glyphics installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Glyphics may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Glyphics network. The Subscriber shall be responsible for all charges due for such service arrangement.

The Company's services and resold facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

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66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of the necessary resold facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 Glyphics reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber or Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All services and resold facilities provided under this tariff are directly or indirectly controlled by Glyphics and the Subscriber may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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DATED:

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Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Liabilities of the Company**

- 2.4.1 Glyphics 's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to , transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

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**DATED:****EFFECTIVE:****ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Deposits and Advanced Payments**

The Company does not normally collect deposits from customers. However, deposits may be required from customers whose credit history is unacceptable or unavailable. Deposits are collected in accordance with the rules of the Commission. Deposits may not exceed \$25.

In lieu of a deposit, Glyphics reserves the right to collect an amount not to exceed two (2) months' estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

**2.6 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.7 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Subscriber-provided terminal equipment or Subscriber-provided communications systems, such as a PBX or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Glyphics's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Installation and Termination**

Service is installed upon mutual agreement between the Subscriber and the Company. The agreement will determine terms and conditions of installation, termination of service, any applicable sales commission structure, and sales commission payment schedule. The service agreement does not alter rates specified in this tariff.

When Customers are members of the transient public, they do not contract directly with Glyphics for provision of service. Subscribers contract for service on behalf of themselves and/or their transient patrons. Service provided to Customers (patrons of the contracting party) is governed by the terms of this tariff schedule and the lawful terms of the billing agency. No contractual agreements are required of the Customer.

**2.9 Cancellation by Glyphics**

Without incurring liability, Glyphics may immediately discontinue services to a Subscriber or End User or may withhold the provision of ordered or contracted services:

- 2.9.1 For nonpayment of any sum due Glyphics for more than thirty days after issuance of the bill for the amount due,
- 2.9.2 For violation of any of the provisions of this tariff,
- 2.9.3 For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Glyphics 's services, or
- 2.9.4 By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Glyphics from furnishing its services.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.10 Interruption of Service by Glyphics**

Without incurring liability, Glyphics may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of subscriber and Glyphics's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

Service may be discontinued by Glyphics without notice to the subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Glyphics deems it necessary to take such action to prevent unlawful use of its service. Glyphics will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.

**2.11 Termination of Service by Subscriber**

Unless otherwise specified by contractual commitment, any Subscriber may terminate service with Glyphics upon thirty days written notice.

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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.12 Payment for Service**

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the South Dakota PUC. Any objections to billed charges must be promptly reported to the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Customer inquiries regarding service or billing may be made in writing or by call the toll free number listed below:

Glyphics Communications, Inc.  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020  
Telephone: (801) 365-0500  
Facsimile: (801) 365-0800  
Toll Free: (800) 352-7023

Customers who are dissatisfied with the response to their complaint may contact the South Dakota Public Utilities Commission for resolution of the issues at the following address:

South Dakota Public Utilities Commission  
500 East Capitol  
Pierre, South Dakota 57501  
(605) 773-3201  
(800) 332-1782  
TTY through Relay South Dakota 800-877-1113

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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Other Rules**

**2.13.1 Regulatory Changes**

The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers as required to meet changing regulatory rules and standards of the South Dakota Public Utilities Commission and the Federal Communications Commission.

**2.13.2 Refunds or Credits for Service Outages or Deficiencies**

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

**2.14 800 Numbers**

**2.14.1** The Company will make every effort to reserve "800" vanity numbers on behalf of customers, but makes no guarantee or warranty that the requested "800" number(s) will be available or assigned to the customer requesting the number.

**2.14.2** If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.

**2.14.3** 800 numbers shared by more than one Customer, whereby individual customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 2.14.2, the Company will only honor Customer requests for change in Resp Org or 800 service provider for 800 numbers dedicated to the sole use of that single Customer.

---

DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

**3.1 General**

Glyphics provides direct dialed one plus and toll free inbound services for communications originating and terminating within the State of South Dakota under terms of this tariff.

---

**DATED:**

**EFFECTIVE:**

**ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

**SDi9900**

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.2 Timing of Calls**

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.
- 3.2.3 The minimum call duration and additional billing increments are specified on a per product basis in this section of the tariff.
- 3.2.4 The company will not bill for incomplete calls.

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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.3 Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.3.1 Switched service products will be provided on a flat rate basis with no time-of-day, day-of-week or holiday rate periods.
- 3.3.2 Dedicated service products will be provided on a Day and Non-Day basis. The Day Rate period is defined as Monday through Friday 8:00 AM to, but not including 5:00 PM. The Non-Day rate period is defined as any other time of the week not covered by the Day Rate period.

**3.4 Special Access Channels**

Special access channels (ie: dedicated facilities), if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local access provider and the Customer is responsible for payment of these charges to the local exchange telephone company. Glyphics will, at the Customer's request, act on behalf of the Customer in the ordering and installation of the special access channel with the access provider. The Company may also request the access provider to bill them for the account, in the name of the Customer. If this option is utilized, the Company will pass the charges, including a billing service fee, through to the Customer.

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**DATED:****EFFECTIVE:****ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.5 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.6 Quality and Grade of Service Offered**

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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**DATED:**

**EFFECTIVE:**

**ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.7 Glyphics Intrastate Affinity Service**

Glyphics Intrastate Affinity Service is offered to Master Affinity Groups for the provision of long distance services to the affinity group membership. Glyphics Intrastate Affinity Services are an add on to Glyphics Interstate Affinity Service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

The Master Affinity Group Contact will agree upon the per minute rate that Glyphics will offer to the group member. Glyphics will, in turn, make a monthly contribution to the Master Affinity Group based upon the actual monthly usage of each of the affinity group members. The Master Affinity Group contact will make a determination on the length of service term, based upon the needs of the Master Affinity Group. Affinity Group Members will not be required to sign a contract with Glyphics but will be afforded the intrastate rates based upon the term agreement of the Master Affinity Group.

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**DATED:****EFFECTIVE:****ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.7 Glyphics Intrastate Affinity Service, (Cont'd.)**

**3.7.1 Glyphics Direct Dial Affinity Service**

Glyphics Direct Dial Affinity Service available to Customers who originate direct dialed calls within the State. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.

Month to Month		One Year Term		Two Year Term		Three Year Term		
Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	
SWITCHED ACCESS SERVICE								
\$0.0447	\$0.0149	\$0.0425	\$0.0142	\$0.0403	\$0.0134	\$0.0383	\$0.0128	
DEDICATED ACCESS SERVICE								
Day	\$0.0272	\$0.0091	\$0.0259	\$0.0086	\$0.0247	\$0.0082	\$0.0235	\$0.0078
Non-Day	\$0.0272	\$0.0091	\$0.0259	\$0.0086	\$0.0247	\$0.0082	\$0.0235	\$0.0078

DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.7 Glyphics Intrastate Affinity Service , (Cont'd.)**

**3.7.2 Glyphics Toll Free Inbound Affinity Service**

Glyphics Toll Free Inbound Affinity Service is available to Customers who receive Toll Free inbound (8xx) calls from within the State of Florida. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Glyphics Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

Month to Month		One Year Term		Two Year Term		Three Year Term		
Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	
<b>SWITCHED ACCESS SERVICE</b>								
\$0.0447	\$0.0149	\$0.0425	\$0.0142	\$0.0403	\$0.0134	\$0.0383	\$0.0128	
<b>DEDICATED ACCESS SERVICE</b>								
Day	\$0.0272	\$0.0091	\$0.0259	\$0.0086	\$0.0247	\$0.0082	\$0.0235	\$0.0078
Non-Day	\$0.0272	\$0.0091	\$0.0259	\$0.0086	\$0.0247	\$0.0082	\$0.0235	\$0.0078

DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.8 Directory Assistance**

Directory Assistance is available to Customers of CenturyTel's long distance services. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. One request may be made on each call to Directory Assistance.

Rate Per Call	\$0.75
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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SD:9900

**SECTION 4 - MISCELLANEOUS**

**4.1 General**

Each Customer is charged individually for each call placed through the Company. Charges will vary by service offering, class of call, time of day, day of week, class of call and/or call duration.

**4.2 Late Payment Charge**

The company will charge a one-time 1.5% late payment fee on all invoices not paid by the due date identified on the Company bill.

**4.3 Return Check Charge**

The Company will assess a return check charge of up to \$20.00 or 5% of the amount of the check, whichever is greater, whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

---

DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900



## SECTION 5 - PROMOTIONS

### 5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with and approved by the Commission prior to offering them to Customers.

### 5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

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**SECTION 6 - CONTRACT SERVICES****6.1 General**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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**DATED:****EFFECTIVE:****ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**ATTACHMENT VI**

**CERTIFICATED GLYPHICS STATES**

The Company is in the initial stages of launching a nationwide certification program. They plan on filing for certification in all states by mid-year.

TECHNOLOGIES MANAGEMENT, INC.

P.O. BOX 200  
210 N. PARK AVE.  
WINTER PARK, FL 32789-0200  
(407) 740-8575

NATIONSBANK  
WINTER PARK, FL 32789  
63-27/831

22445

3/8/1999

PAY TO THE ORDER OF South Dakota Public Service Comm.

\$ \*\*250.00

Two Hundred Fifty and 00/100\*\*\*\*\*

DOLLARS  
Security Features  
Included  
Details on back

South Dakota Public Service Comm.  
State Capitol  
Pierre, SD 57501-5070

TECHNOLOGIES MANAGEMENT, INC.

MEMO Application Fee for Glyphics



⑈022445⑈ ⑆063100277⑆ 2830066505⑈

TECHNOLOGIES MANAGEMENT, INC.

South Dakota Public Service Comm.  
03/08/1999

Bill #Glyphics

3/8/1999

22445

250.00

TC 99-022

Cash operating

Application Fee for Glyphics

250.00

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South Dakota Public Utilities Commission

**WEEKLY FILINGS**

For the Period of March 4, 1999 through March 10, 1999

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five business days of this filing.  
Phone: 605-773-3705 Fax: 605-773-3809

**TELECOMMUNICATIONS**

TC99-020 In the Matter of the Application of United States Advanced Network, Inc. for a Certificate of Authority to Provide Telecommunications Services in South Dakota.

United States Advanced Network, Inc. seeks authority to provide intrastate prepaid card service in conjunction with its interstate service offerings to residential and business customers.

Staff Attorney: Camron Hoseck  
Staff Analyst: Harlan Best  
Date Filed: 03/05/99  
Intervention Deadline: 03/26/99

TC99-021 In the Matter of the Application of Promise-Net International, Ltd. for a Certificate of Authority to Provide Telecommunications Services in South Dakota.

Promise-Net International, Ltd. is a reseller which intends to offer switched and dedicated access, 800/888 toll free, 1 plus, and prepaid calling card interexchange services on a statewide basis.

Staff Attorney: Karen Cremer  
Staff Analyst: Keith Senger  
Date Filed: 03/08/99  
Intervention Date: 03/26/99

~~TC99-022~~ In the Matter of the Application of Glyphics Communications, Inc. for a Certificate of Authority to Provide Telecommunications Services in South Dakota.

Glyphics Communications, Inc. proposes to offer outbound presubscribed service and toll free inbound service. Services will be provided to both residential and business customers. Intrastate service is offered as an add-on to Glyphics' interstate service.

Staff Attorney: Camron Hoseck  
Staff Analyst: Harlan Best  
Date Filed: 03/10/99  
Intervention Deadline: 03/26/99

You may receive this listing and other PUC publications via our website or via internet e-mail.  
You may subscribe to the PUC mailing list at <http://www.state.sd.us/puc/>



210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

March 22, 1999  
Via Overnight Delivery

Mr. Harlan Best  
Utility Analyst  
South Dakota Public Utilities Commission  
500 East Capitol  
Pierre, South Dakota 57501

**RE: Registration of Glyphics Communications, Inc.**  
TC99-022

RECEIVED  
MAR 24 1999  
SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

Dear Mr. Best:

In response to your letter of March 16, 1999 regarding the Registration of Glyphics Communications, Inc., enclosed are replacement tariff pages to correct items #1, 5, 6, 7, 8 and 9.

The following points have been addressed as follows:

- Item #2 The name of Glyphics' registered agent is National Registered Agents, 300 South Phillips Avenue, Suite 300, Sioux Falls, SD 57102.
- Item #3 Glyphics Customer service procedures are answered in question 5 of the Registration.
- Item #5 Glyphics' Federal Tax ID Number is 87-0538985, and no complaints have ever been filed against Glyphics.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope.

Any questions you may have regarding this filing may be directed to me at (407) 740-8575. Thank you for your assistance.

Sincerely,

Thomas M. Forte  
Consultant to  
Glyphics Communications, Inc.

TF/ks

cc: Gary Moulton - Glyphics  
file: Glyphics - SD  
tms: SDi9900a

**REGISTRATION OF  
GLYPHICS COMMUNICATIONS, INC.**

Pursuant to Rule 20:10:24:02 of the Commission's Telecommunications Services Rules, Glyphics Communications, Inc. ("Glyphics") submits the following registration information:

**1. The name, address and telephone number of the applicant.**

Glyphics Communications, Inc.  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020  
Telephone: (801) 365-0500  
Facsimile: (801) 365-0800  
Toll Free: (800) 352-7023

**RECEIVED**

MAR 24 1999

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

**2. The name under which the Applicant will provide these services if different than in subdivision (1) of this section:**

Same

**3. If the applicant is a corporation:**

- (a) The state in which it is incorporated, the date of incorporation and a copy of its certificate of incorporation or, if it is an out-of-state corporation, a copy of its certificate of authority.**

Glyphics. was incorporated on April 13, 1995 under the name Netcom Direct, Inc. under the laws of the State of Utah. On November 10, 1997 the Articles of Incorporation were amended to change the name of Netcom Direct, Inc. to PV Telecom, Inc. Most recently, due to name conflicts, the corporate name was changed to Glyphics Communications, Inc.

- (b) The location of its principal office, if any, in this state and the name and address of its current registered agent.**

Principal office in South Dakota: Glyphics has no principal offices in South Dakota.

Registered Agent: National Registered Agents  
300 South Phillips Avenue, Suite 300  
Sioux Falls, SD 57102

- (c) A copy of its articles of incorporation which includes a list of the names and addresses of the corporate officers and member of the board of directors at the time of incorporation.**

See Attachment II.

## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of Glyphics Communications, Inc.

Glyphics Communications, Inc. offers intrastate long distance direct dialed 1+ and inbound "800" service originating at specified points within the state of South Dakota under terms of this tariff.

Glyphics installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Glyphics may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Glyphics network. The Subscriber shall be responsible for all charges due for such service arrangement.

The Company's services and resold facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
60 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of the Company**

- 2.4.1 Glyphics' liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, shall be determined in accordance with SDCL 49-13-1 and 49-13-1.1 and any other applicable law.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

---

DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Deposits and Advanced Payments**

The Company will not collect deposits from customers for service within South Dakota.

In lieu of a deposit, Glyphics reserves the right to collect an amount not to exceed two (2) months' estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

**2.6 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.7 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Subscriber-provided terminal equipment or Subscriber-provided communications systems, such as a PBX or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Glyphics 's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

---

**DATED:****EFFECTIVE:****ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.7 Glyphics Intrastate Affinity Service , (Cont'd.)**

**3.7.2 Glyphics Toll Free Inbound Affinity Service**

Glyphics Toll Free Inbound Affinity Service is available to Customers who receive Toll Free inbound (8xx) calls from within the State of South Dakota. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Glyphics Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

	Month to Month		One Year Term		Two Year Term		Three Year Term	
	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.
<b>SWITCHED ACCESS SERVICE</b>								
	\$0.0447	\$0.0149	\$0.0425	\$0.0142	\$0.0403	\$0.0134	\$0.0383	\$0.0128
<b>DEDICATED ACCESS SERVICE</b>								
Day	\$0.0272	\$0.0091	\$0.0259	\$0.0086	\$0.0247	\$0.0082	\$0.0235	\$0.0078
Non-Day	\$0.0272	\$0.0091	\$0.0259	\$0.0086	\$0.0247	\$0.0082	\$0.0235	\$0.0078

DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

**SECTION 4 - MISCELLANEOUS**

**4.1 General**

Each Customer is charged individually for each call placed through the Company. Charges will vary by service offering, class of call, time of day, day of week, class of call and/or call duration.

**4.2 Late Payment Charge**

The company will charge a one-time 1.5% late payment fee on all invoices not paid by the due date identified on the Company bill.

**4.3 Return Check Charge**

The Company will assess a return check charge of up to \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

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**DATED:**

**EFFECTIVE:**

**ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SD:9900

**SECTION 6 - CONTRACT SERVICES**

**6.1 General**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

Each contract will be filed with the South Dakota Public Utilities Commission.

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DATED:

EFFECTIVE:

ISSUED BY:

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900



210 N Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

Mr. Harlan Best  
Utility Analyst  
South Dakota Public Utilities Commission  
500 East Capitol  
Pierre, South Dakota 57501

**RE: Registration of Glyphics Communications, Inc.  
TC99-022**

Dear Mr. Best:

In response to your letter of March 24, 1999 to Tom Forte regarding the Registration of Glyphics Communications, Inc., enclosed is the original and ten (10) copies of a replacement tariff page to correct the matter of Deposits and Advanced Payments.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope.

Any questions you may have regarding this filing may be directed to me at (407) 740-8575. Thank you for your assistance.

Sincerely,

Kathy Steinke  
Associate Consultant to  
Glyphics Communications, Inc.

cc: Gary Moulton - Glyphics  
file: Glyphics - SD  
tms: SDi9900b

March 31, 1999  
*Via Overnight Delivery*

**RECEIVED**

APR 02 1999

**SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5** (Reserved for Future Use)

**RECEIVED**

APR 02 1999

**SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION**

**2.6 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.7 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Subscriber-provided terminal equipment or Subscriber-provided communications systems, such as a PBX or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Glyphics's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

---

**DATED:**

**EFFECTIVE:**

**ISSUED BY:**

Kody L. Bateman, President  
66 East Wadsworth Park Drive, Suite 200  
Draper, Utah 84020

SDi9900

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE APPLICATION OF )  
GLYPHICS COMMUNICATIONS, INC. FOR A )  
CERTIFICATE OF AUTHORITY TO PROVIDE )  
TELECOMMUNICATIONS SERVICES IN )  
SOUTH DAKOTA )

ORDER GRANTING  
CERTIFICATE OF  
AUTHORITY

TC99-022

On March 10, 1999, the Public Utilities Commission (Commission), in accordance with SDCL 49-31-3 and ARSD 20:10:24:02, received an application for a certificate of authority from Glyphics Communications, Inc. (Glyphics).

Glyphics will function as a reseller of telecommunications services, including outbound presubscribed service and toll free inbound service to business and residential customers. Intrastate services similar to these will also be offered. A proposed tariff was filed by Glyphics. The Commission has classified long distance service as fully competitive.

On March 11, 1999, the Commission electronically transmitted notice of the filing and the intervention deadline of March 26, 1999, to interested individuals and entities. No petitions to intervene or comments were filed and at its April 8, 1999, meeting, the Commission considered Glyphics's request for a certificate of authority. Commission Staff recommended granting a certificate of authority.

The Commission finds that it has jurisdiction over this matter pursuant to Chapter 49-31, specifically 49-31-3 and ARSD 20:10:24:02 and 20:10:24:03. The Commission finds that Glyphics has met the legal requirements established for the granting of a certificate of authority. Glyphics has, in accordance with SDCL 49-31-3, demonstrated sufficient technical, financial and managerial capabilities to offer telecommunications services in South Dakota. The Commission approves Glyphics's application for a certificate of authority. As the Commission's final decision in this matter, it is therefore

ORDERED, that Glyphics's application for a certificate of authority is hereby granted, effective May 10, 1999. It is

FURTHER ORDERED, that Glyphics shall file informational copies of tariff changes with the Commission as the changes occur.

Dated at Pierre, South Dakota, this 14th day of April, 1999.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By	<u>Neilson Kalko</u>
Date	<u>4/15/99</u>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

James A. Burg  
JAMES A. BURG, Chairman

Pam Nelson  
PAM NELSON, Commissioner

Laska Schoenfelder  
LASKA SCHOENFELDER, Commissioner



# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

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## CERTIFICATE OF AUTHORITY

To Conduct Business As A Telecommunications Company  
Within The State Of South Dakota

Authority was Granted April 8, 1999, effective May 10, 1999  
Docket No. TC99-022

*This is to certify that*

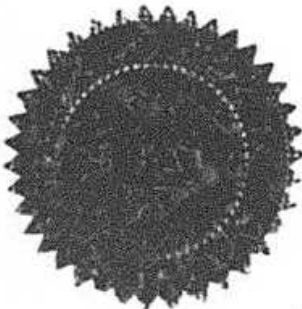
**GLYPHICS COMMUNICATIONS, INC.**

*is authorized to provide telecommunications services in South Dakota.*

This certificate is issued in accordance with SDCL 49-31-3 and ARSD 20:10:24:02, and is subject to all of the conditions and limitations contained in the rules and statutes governing its conduct of offering telecommunications services.

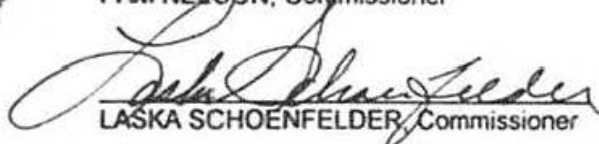
Dated at Pierre, South Dakota, this 14<sup>th</sup> day of April, 1999.

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION:



  
JAMES A. BURG, Chairman

  
PAM NELSON, Commissioner

  
LASKA SCHOENFELDER, Commissioner