In the Matter of IN THE MATTER OF THE FILING BY MCLEODUSA TELECOMMUNICATIONS SERVICES, INC., FOR APPROVAL OF ITS LOCAL EXCHANGE TARIFF ITS LOCAL EXCHANGE TARIFF

# Public Utilities Commission of the State of South Dakota DATE Intervene dy PAM;

TC97-029

# MAY, ADAM, GERDES & THOMPSON LLP

503 SOUTH PIERRE STREET P.O.BOX 160

PIERRE, SOUTH DAKOTA 57501-0160

March 20, 1997

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MAR 2 1 1997 SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

William Bullard, Jr. Executive Director South Dakota Public Utilities Commission State of South Dakota 500 E. Capitol Ave. Pierre, SD 57501

> Re: McLeodUSA Telecommunications Services, Inc. Our File No.: 2603

Dear Mr. Bullard:

We are enclosing for filing the proposed tariff of McLeodUSA Telecommunications Services, Inc. McLeod intends to commence doing business in South Dakota and accordingly is filing this tariff in accordance with the Rules of the Commission. If you have any questions, please contact me

Yours truly,

DAVID A GERDES CHARLES M. THOMPSON ROBERT S. ANDERSON BRENT A. WILBUR

TIMOTHY M. ENGEL

MAY, ADAM, GERDES & THOMPSON LLP

BY: MORENTO

WWM:wsp Enclosure cc: William Haas, Esq.

Threw ariginal tariff away per H.B.

	FORMAL COMPLAINT		
TC97-028	Netway Advertising vs Golden West Telecommunications Cooperative. "Netway Advertising is an Internet Advertising Agency and an Internet Provider in White River. SD. We have a 56K line row running from our own T1 in Sioux Falls. We installated of K6K line in November of 95 Ir fran from Under in Chcago. Then in December we switched it no ur own T1 in Sioux Falls. Our installation fee in November of 95 from Golden West was 50.00. Our installation fee to switch to our own T1 in Sioux Falls. On December was 5600.00. Among significant with Golden West show our installation charges increased. The line was physically placed in November of 95. All they did in December of 96 was make a switch at their terminal. Also, our per monthly line fee up until December of 96 was 0.00. Now, in January they sent us a bill for \$197.55 for our 56K line. U.S. WEST charges \$2.15 per mile. For our 56K line. U.S. WEST charges \$2.15 per mile. In that a non-profit federally financed cooperative can make more money than U.S. WEST. These charges are outrageous and should be outlawed I want hese feets to stop. I want Golden West to understand that they can't try to put their competition out of business. Our line feets are completely out of line with other phone companies and they need to stop. I want from out of business. Our line feets lowered. (Salf, L.H.KC).	03/24/97	NA
	FULLY COMPETITIVE TELECOMMUNICATIONS FILINGS (The Commission will be discontinuing this portion of the Fax Filing with this issue.)		
NA	Least Cost Routing, Inc. d/b/a Long Distance Charges filed to increase the peak usage rate for its LDC Switched 800 Service. The revision is effective March 25, 1997.	03/24/97	NA
NA	Atlas Communications, Ltd. filed to introduce new rate plans to its Switched Inbound Usage Rates, Switched Outbound Usage Rates, and Calling Card Usage Rates. The revisions are effective April 28, 1997.	03/25/97	NA.
NA	POPP Telcom incorporated filed to modify its usage rates for a number of products offered. The revisions are effective May 1, 1997.	03/26/97	NA
NA	McLeodUSA Telecommunications Services, Inc. filed its tariff to offer long distance service in South Dakota. The tariff is effective March 24, 1997.	03/21/97	NA.
No	USA Global Link, Inc. filed to increase the surcharge for LEC Billed Measured Service and to increase the Directory Assistance rate. The revisions are effective March 24, 1997.	03/20/97	NA
No	WorldCom, Inc. filed to increase the surcharge for LEC Billed Measured Service. OnLine Card Service. EasyAnswer Service Other Service Arrangements, and Directory Assistance and to adjust the Peak and Off-peak periods for selected service offerings. The revisions are effective March 24, 1997.	03/20/97	NA

PAGE 2 OF 2

# South Dakota Public Utilities Commission State Capitol 500 E. Capitol Pierre, SD 57501-5070 Phone: (800) 332-1782 Fax: (605) 773-3809

TELECOMMUNICATIONS SERVICE FILINGS

These are the felecommunications service filings that the commission has received for the period of:

re the telecommunications service filings that the Commission has received for the period of

 $03/21/97\ through\ 03/27/97$  If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine K

DOCKET NUMBER	TITLE/STAFF/SYNOPSIS	DATE	INTERVENTION DEADLINE
	REQUEST FOR CERTIFICATE OF AUTHORITY		
TC97-031	Application by RSL COM U.S.A. Inc. for a Certificate of Authority to operate as a telecommunications company within the state of South Dakota. (Staff. TSiKC): "RSL proposes to offer four types of service." presubscribed direct dial interexchange service. Instoud Wide Area Telecommunications Service." Directory Assistance and Prepaid Card Service."	03/27/97	04/11/97
	REQUEST FOR ELIGIBLE TELECOMMUNICATIONS COMPANY STATUS	3	
TC97-030	Dakota Cooperative Telecommunications, Inc., Dakota Telecom, Inc. and Dakota Telecommunications Systems, Inc. (collectively, Dakota) filed a petition with the Commission Tequesting that the Commission take the steps necessary implements the Regulations relating to the Universal Service Fund which the Federal Communications Commission (FCC) must have ready by May 8, 1997. Specifically, Dakota is requesting that it be designated as an Eligible Telecommunication Company, as that term is used in 47 VBC 214 (e) (1), for the following exchanges. Alsen (E33), Berstoff Rural (957), Chancellor (647), Davis (238). Flyger (327), Gaynile (267), Hurley (238), Irene (263), Lennox (647), Montroe (297) and Worthing (372) Dakota offers services throughout these territories and will, once final rules are adopted by the FCC consinue to offer services that are supported by Federal universal service support mechanisms and as supplemented by State regulations under section 254 (f) of the Telecommunications Act as amended. To provide these services in these exchanges, Dakota will use its own facilities. Dakota has previously, and will continue to advertise the availability of its services in media of general distribution. Prior to this filing, Dakota has not advertised its prices as part of its marketing, but makes those rates known upon inquiry. Dakota further requests that the Commission establish a "service area" as that term is defined in 47 USC 214 (e) (5) for Dakota. Due to the compact and contiguous nature of Dakota's traditions.	03/26/97	04/11/97
	NONCOMPETITIVE TARIFF FILING		
TC97-029	McLeodUSA Telecommunications Services, inc. filed its tariff to offer local exchange service in the Aberdeen, Pierre-Fort Pierre, Rapid City, Sloux Falis and North Sloux City exchanges in South Dakota. The tariff includes general rules and regulations, describtion of services offered, and rates and charges. (Staff HB/KC).	03/21/97	04/11/97



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APR 1 7 1997

April 16, 1997

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

William Bullard Executive Secretary South Dakota Public Utilities Commission State Capitol, 500 E. Capitol Pierre, SD 57501-5070

RE: McLeodUSA Telecommunications Services, Inc.; Docket No. TF97-029

Dear Mr. Bullard:

Please find enclosed for filing an original and one copy of a complete set of corrected tariff pages including a new effective date of April 18, 1997, and other changes suggested by Mr. Harlan Best. Also included for filing are Attachments I and II, a sample billing statement and a sample service agreement, respectively, that are referenced in McLeodUSA Telecommunications Services. Inc.'s tariff.

Thank you for your assistance in this matter.

Respectfully yours,

William A. Haas Associate General Counsel

Enclosures (3)

cc: Warren May, Esquire (w/out enclosures)

Harlan Best (w/out enclosures)

Effective: April 18, 1997

SOUTH DAKOTA PUBLIC

# CHECK SHEET UTILITIES COMMISSION

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

SHEET	REVISION NUMBER	SHEET	REVISION NUMBER		REVISION NUMBER
1	Origina!	31	Original	57	Original
2	Original	32	Original	58	Original
3	Original	33	Origina!	59	Original
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9	Original	39	Original	65	Original
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10	Original	43	Original	66.3	Original
11	Original	44	Original	67	Original
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13	Original	44.1.1	Original	67.2	Original
14	Original	44.2	Original	67.2.1	Original
15	Original	45	Original	67.2.2	Original
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26	Original	54	Original	67.12	Original
27	Original	55	Original	67.13	Original
28	Original	55.1	Original	68	Original
29	Original	56	Original		
30	Original				

<sup>.</sup> Indicates new or revised sheet submitted with this filing.

Effective: April 18, 1997

# CONCURRING CARRIERS

None

# CONNECTING CARRIERS

U S West Communications, Inc. MCI Telecommunications Corporation AT&T Communications of the Midwest, Inc. Sprint Communications Company, L.P. Wiltel, Inc.

# OTHER PARTICIPATING CARRIERS

None

Effective: April 18, 1997

#### TARIFF FORMAT

<u>Page Numbering.</u> Page numbers appear in the upper right hand corner of the sheets. Pages are numbered sequentially. From time to time new pages may be added to the tanff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.

<u>Page Revision Numbers</u>. Revision numbers also appear in the upper right corner of pages. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.

<u>Paragraph Numbering Sequence</u>. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

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2.1.1.A.1.(a).1

2.1.1.A.1.(a).L(i)

2.1.1.A.1.(a).1.(i).(1)

<u>Check Sheets</u> When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). The tariff user should refer to the latest check sheet to find out if a particular page is the most current one on file with the Commission.

Effective: April 18, 1997

Explanation of Symbols. When changes are made in any tariff page, a revised page will be issued replacing the tariff page affected. Changes will be identified on the revised page through the use of the following symbols:

- (C) Identifies a changed regulation.
- (D) Identifies a discontinued rate or regulation.
- (I) Identifies an increase in rate.
- (N) Identifies a new rate or regulation.
- (R) Identifies a reduction in rate.
- (T) Identifies a change in text only.

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## 0.0 Application and Scope of Tariff

#### 0.1 Application

This tariff contains the rates and regulations applicable to regulated intrastate interexchange services and to local services provided by McLeod between and among points within the state of South Dakota.

# 0.2 Scope

McLeod's services are provided in South Dakota subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by McLeod between and among points in South Dakota are governed by this tariff.

#### 0.3 Interconnection with Other Carriers

Service provided by McLeod may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than McLeod. However, service provided by McLeod is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

# 1.0 Explanation of Terms and Abbreviations

#### 1.1 Definitions of Terms

#### Commission

The South Dakota Public Utilities Commission.

## Calls

Telephone messages completed by Customers.

#### Central Office

A unit of U S West's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. More than one (1) central office may occupy a building.

#### Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

## Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

#### Deposito

The Customer from whom a deposit is received.

#### Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

#### 1.0 Explanation of Terms and Abbreviations (cont'd)

#### 1.1 Definitions of Terms (cont'd)

#### Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by." "now by." "if paid by." or other such language on the Customer's bill.

#### Exchange

A unit established for the administration of local communication services.

## Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

#### Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

#### Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

#### Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

#### 1.0 Explanation of Terms and Abbreviations (cont'd)

# 1.1 Definitions of Terms (cont'd)

#### IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transportation Area

## Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

#### InterLATA Service

The completion of calls between Local Access Transportation Areas.

# Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

#### Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

#### Local Service

Telephone service furnished between points located within an area where there is no toll charge.

#### McLeod

McLeodUSA Telecommunications Services, Inc.

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# 1.0 Explanation of Terms and Abbreviations (cont'd)

#### 1.1 Definitions of Terms (cont'd)

#### Customer

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of McLeod.

#### Customer Contract

A written agreement between the Customer and McLeod containing or referring to the rates and regulations applicable to the service being provided.

#### Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by McLeod or another supplier and leased to the Customer.

#### Message

A telephone call made by a Customer.

#### Month

For billing purposes, a month is considered to have thirty (30) days.

#### Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

#### Rates

The usage amounts billed to customers for services and/or equipment.

#### Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

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# 1.0 Explanation of Terms and Abbreviations (cont'd)

# 1.1 Definitions of Terms (cont'd)

#### Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and McLeod for a series of partial payments to settle a delinquent account.

# Rate Group E Markets

Aberdeen, Pierre - Fort Pierre

# Rate Group G Markets

Rapid City

# Rate Group I Markets

Sioux Falls

Sioux City, Iowa exchange located in State of South Dakota

# 10XXX Access

A dialing method that enables a Customer to reach the long distance carrier of the Customer's choice even if the Customer is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Midwest, Inc., the Customer dials "10288."

# 1.0 Explanation of Terms and Abbreviations (cont'd)

## 1.2 Explanation of Acronyms and Trade Names

AT&T = AT&T Communications of the Midwest, Inc.

BOC = Bell Operating Company

DA = Directory Assistance

EAS = Extended Area Service

FCC = Federal Communications Commission

LATA = Local Access Transport Area

MCI = MCI Telecommunications Corporation

NPA = Numbering Plan Area, more commonly known as Area Code

SNI = Standard Network Interface

Sprint = Sprint Communications Company, L.P.

## 2.0 General Rules and Regulations

# 2.1 Undertaking of McLeod

## 2.1.1 General

Pursuant to this tariff, McLeod undertakes to provide within the service area described in Section 5.0 the intrastate interexchange services and the local services described in Section 3.0

#### 2.1.2 Limitations

- (A) Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- (B) McLeod reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- (C) McLeod does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.

#### 2.2 Use

#### 2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

Effective: April 18, 1997

#### 2.0 General Rules and Regulations (cont'd)

#### 2.2 Use (cont'd)

#### 2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

McLeod's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises McLeod that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If McLeod receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

## 2.2.3 Unauthorized Use

Any individual who uses or receives McLeod's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received and for McLeod's costs of investigation and collection.

#### 2.2.4 Recording Devices

McLeod's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

#### 2.2.5 Use of Service Mark

No Customer shall use any service mark or trademark of McLeod or refer to McLeod in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of McLeod.

## 2.3 Liability

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, McLeod shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

McLeod shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, shander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted

No agent or employee of any other carrier shall be deemed to be an agent or employee of McLeod.

McLeod's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, eatalogue, and/or contract (for all other services) for the call.

McLeod shall not be liable for damages arising out of the use of McLeod's services for the transmission of anything other than voice grade service.

Effective: April 18, 1997

# 2.0 General Rules and Regulations (cont'd)

#### 2.3 Liability (cont'd)

Notwithstanding anything to the contrary in this section, if McLeod's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to McLeod or being found by McLeod to be out of order, and if the interruption is not the result of a negligent or willful act by the Customer, and if the interruption is not the result of a negligent or willful act by the Customer owned equipment, McLeod's inability to gain access to the Customer's premises, or causes beyond McLeod's control as described in the first paragraph of this section, McLeod will make appropriate adjustments. Sue adjustments, in the form of direct payments or bill reddits, will be the proportionate part of the monthly change for all services and facilities rendered inoperative during the interruption, beginning with the hour of the report to McLeod, or discovery by McLeod, of the interruption.

#### 2.4 Equipment

#### 4.1 Inspection, Testing, and Adjustment

McLeod may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. McLeod may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

#### 2.4.2 Interference and Hazard

The operating characteristics of Customer premises equipment or communications systems connected to McLeod's services must not interfere with, or impair, any of the services offered by McLeod. Additionally, connected Customer premises equipment must not endanger the safety of McLeod employees or the public, damage or interfere with the proper

#### 2.4 Equipment (cont'd)

# 2.4.2 Interference and Hazard (cont'd)

functioning of McLeod's equipment, or otherwise injure the public in its use of McLeod's services.

# 2.4.3 Maintenance and Repair

## 2.4.3.A Customer Liability

The Customer shall be responsible for damages to McLeod's facilities used in the provision of regulated services caused by the negligence or willful a ct of the Customer or those using McLeod's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of McLeod's facilities except upon written consent of McLeod.

#### 2.4.3.B Leased or Owned Facilities

The Customer's obligation to McLeod is the same whether the facilities involved are McLeod's facilities or are facilities leased by McLeod from another party. If McLeod incurs expenses due to the Customer's actions that result in damage or impairment of McLeod's owned or leased facilities, McLeod will pass on to the Customer any and all expenses to repair McLeod's facilities or that the owner imposes on McLeod for leased facilities.

#### 2.5 Contract for Service

Service is installed upon contractual agreement between a Customer and McLeod. The contractual agreement specifies the terms and conditions of service not covered by this tariff. The contract does not alter the obligations of McLeod to Customers as described in this tariff.

#### 2.6 Application for Service

## 2.6.1 Information Required

When applying for service, each prospective Customer will be required to furnish McLeod with the following information:

- (A) The name of the party who will be responsible for payment for the service provided.
- (B) The address or addresses or exact location of the premises where service is to be provided <u>and</u> billed.
- (C) Any information required to make a proper determination of appropriate creditworthiness.

#### 2.6.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date specified in the Customer contract.

#### 2.7 Deposits

#### 2.7.1 Deposit Requirements

McLeod may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is either not a previous Customer having an established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. In its calculation of a Customer's creditworthiness, McLeod will use trading banking references, credit reports, and any other information pertinent to a Customer's credit. Any deposit required shall be confirmed in writing to the Customer not later than the time of the next billing. Such confirmation shall, in separate columns, itemize deposits for abnormal toll usage and regulated services and identify deposits for other services, and shall state that no deposit other than for toll and regulated services is required to obtain basic local service.

#### 2.7.2 Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of McLeod's services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage, or McLeod's state average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions.

# 2.7 Deposits (cont'd)

#### 2.7.3 New or Additional Deposit

A new or additional deposit may be required to cover the amount provided in Section 2.7.2 above when a deposit has been refunded or is found to be inadequate by virtue of abnormal toll usage or nonpayment. Written notice shall be mailed advising the Customer of any new or additional deposit requirement, and the Customer shall have twelve (12) calendar days from the date of mailing to comply. The new or additional deposit is payable at the address specified in Section 2.7.4.

#### 2.7.3.A Abnormal Toll Usage

For customers with at least six (6) consecutive months of service, "abnormal toll usage" is defined as at least a twenty-five percent (25%) increase in monthly usage charges amounting to at least twenty dollars (520). The Customer's average monthly bills for not less than the three (3) prior months shall be used in determining the increase. For customers with less than six (6) consecutive months of service, "abnormal toll usage" is defined to exist when one (1) month's service exceeds the deposit attributable to the service by twenty-five percent (25%) amounting to at least twenty dollars (520).

Effective: April 18, 1997

#### 2.0 General Rules and Regulations (cont'd)

#### 2.7 Deposits (cont'd)

#### 2.7.4 Handling of Deposits

Deposits shall be sent or delivered to: McLeodUSA Telecommunications Services, Inc., Town Centre, Suite 500, 221 Third Avenue, S.E., Cedar Rapids, Iowa 52401. McLeod will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

# 2.7.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by McLeod's records.

#### 2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with McLeod's regulations for the prompt payment of bills.

#### 2.7 Deposits (cont'd)

#### 2.7.7 Refund

The deposit shall be refunded or credited to the Customer after not more than twelve (12) consecutive months of prompt payment (which may be eleven (11) timely payments and one automatic forgiveness of late payment). The account shall be reviewed after twelve (12) months of service, and if the deposit is retained, it shall again be reviewed at the end of McLeod's accounting vear or on the anniversary date of the account.

#### 2.8 Billing

#### 2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless McLeod is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges, including installation charges, are billed in advance. Toll charges are billed in arrears.

# 2.8 Billing (cont'd)

#### 2.8.2 Bill Contents

A sample bill form appears as Attachment I to this tariff. The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. McLeod will also comply with reasonable requests for bill detail.

## 2.9 Payment for Service

#### 2.9.1 Late Penalty Charge

Each account will be granted one complete forgiveness of a late payment charge each calendar year. On one monthly bill in each period of eligibility, the net amount of such bill will be accepted as full payment for the month after expiration of the net payment period. The Customer will be notified by mailed written notice that the eligibility has been used. Such forgiveness of late payment charges will have no effect on the credit rating of the Customer.

# 2.9 Payment for Service (cont'd)

# 2.9.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a <u>pro rata</u> basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services, except interstate toll and related taxes.

## 2.9.3 Timely Payment for Residential Customers

Each residential Customer is permitted to have a last day for timely payment changeable for cause in writing.

#### 2.9.4 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

# 2.9 Payment for Service (cont'd)

#### 2.9.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon McLeod on a per-call basis shall be charged to Customers receiving McLeod's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers uniformly on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

#### 2.10 Disputes and Complaints

#### 2.10.1 Disputed Bills

In the event of a dispute concerning the bill, McLeod will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of McLeod by the Commission in the event the Customer files a written complaint with the Commission. If a Customer does not give McLeod written notice of a dispute with respect to McLeod's charges within three (3) years from the latter of the date of the bill or the date of the discovery of the dispute, the bill shall be deemed correct and binding upon the Customer.

Effective: April 18, 1997

## 2.0 General Rules and Regulations (cont'd)

### 2.10 Disputes and Complaints (cont'd)

### 2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to McLeod by telephone, in person, or in writing at McLeod's office located at Town Centre, Suite 500, 221 Third Avenue, S.E., Cedar Rapids, Iowa 52401. McLeod's customer service department can be reached by dialing the following toll-free number: 800-593-6666. McLeod's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeod will be investigated promptly and thoroughly. McLeod will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeod to review and analyze its procedures and actions. The records maintained by McLeod under this tariff will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, McLeod will provide written notice to the Customer of the status of the complaint. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

> South Dakota Public Utilities Commission State Capitol, 500 E. Capitol Pierre, South Dakota 57501-5070 Phone: 1,800,332-1782

Effective: April 18, 1997

### 2.0 General Rules and Regulations (cont'd)

#### 2.10 Disputes and Complaints (cont'd)

### 2.10.3 Bill Insert or Notice

McLeod shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where a McLeod representative qualified to assist in resolving the complaint can be reached. The bill insert or notice shall also include the following statement: "If McLeod does not resolve your complaint, the service may be subject to state regulation. You may contact the South Dakota Public Utilities Commission, State Capitol, 500 E. Capitol, Pierre, South Dakota 57501-5070, (800) 332-1782." The bill insert or notice on the bill will be provided no less than annually.

#### 2.11 Service Refusal, Disconnection, and Suspension

#### 2.11.1 Notice of Pending Disconnection

Prior to the disconnection of service, McLeod shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than five (5) calendar days with respect to an unpaid bill, and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the Last known address of the person responsible for payment for the service. The notice will specify (800) 593-6666 as a toll-free number at which a McLeod representative can be reached to provide additional information about the disconnection.

#### 2.11 Service Refusal, Disconnection, and Suspension (cont'd)

#### 2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- Without notice if a condition on the Customer's premises is determined by McLeod to be hazardous.
- (2) Without notice if the Customer uses the service in such a manner as to adversely affect McLeod's equipment or McLeod's service to others.
- (3) Without notice if equipment furnished, leased, or owned by McLeod is subject to tampering.
- (4) Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

#### 2.11 Service Refusal, Disconnection, and Suspension (cont'd)

- 2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)
  - (5) If there are reasonable grounds to believe there is a violation of or noncompliance with McLeod's regulations on file with the Commission, municipal ordinances, or law.
  - (6) If the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in McLeod's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service. However, no service shall be disconnected for this reason on the day preceding or day on which McLeod's office at the address specified in Section 2.7.4 is closed.
  - (7) If the Customer fails to permit McLeod reasonable access to its equipment. However, no service shall be disconnected for this reason on the day preceding or day on which McLeod's office at the address specified in Section 2.7.4 is closed.
- 2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill or deposit if McLeod has made a reasonable attempt to effect collection and:

- 2.0 General Rules and Regulations (cont'd)
  - 2.11 Service Refusal, Disconnection, and Suspension (cont'd)
    - Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit (cont'd)
      - (1) McLeod has provided the Customer with five (5) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. However, disconnection may take place prior to the expiration of the 5-day unpaid bill notice period if McLeod determines from verifiable data that usage during the 5-day notice period is so abnormally high that a risk of irreparable revenue loss is created.
      - (2) McLeod is prepared to reconnect the same day if disconnection is scheduled for a weekend, holiday, or after 2:00 p.m.
      - (3) In the event of a dispute concerning the bill, McLeod will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of McLeod by the Commission in the event the Customer files a written complaint with the Commission.

However, in no event shall service be disconnected for nonpayment of a bill or deposit on the day preceding or day on which McLeod's local business office or local authorized agent is closed.

Effective: April 18, 1997

#### 2.0 General Rules and Regulations (cont'd)

#### 2.11 Service Refusal, Disconnection, and Suspension (cont'd)

#### 2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective customer:

- Delinquency in payment for service by a previous occupant of the premises to be served.
- (2) Failure to pay for terminal equipment, new inside station wiring, or other merchandise purchased from McLeod.
- (3) Failure to pay for a different type or class of public utility service.
- (4) Failure to pay the bill of another Customer as guarantor thereof.
- (5) Permitting another occupant of the premises access to the telephone utility service when that other occupant owed an uncollectible bill for service rendered at a different location.
- (6) Failure to pay for information service not regulated by the Commission.

#### 2.11 Service Refusal, Disconnection, and Suspension (cont'd)

#### 2.11.5 Medical Emergency

Notwithstanding any other provision of this tariff, McLeod will postpone the disconnection of service to a residential Customer for a reasonable time, not to exceed thirty (30) days, if the Customer produces verification from a physician or a public health or social services official stating that telephone service is essential due to an existing medical emergency of the Customer, a customer of the Customer's family, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to McLeod within five (5) days.

#### 2.11.6 Temporary Service

When McLeod renders temporary service to a Customer, the Customer may be required by McLeod to bear the entire cost of installing and removing the service facilities in excess of any salvage realized.

#### 2.12 Cancellations and Deferments of Service

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow McLeod to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

## 2.12.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

### 2.12 Cancellations and Deferments of Service (cont'd)

#### 2.12.2 Deferment of Start of Service

If a request for deferment of service is received by McLeod prior to the date an order for equipment or service is placed with McLeod's supplier, no charge shall apply. For deferments received by McLeod subsequent to the date the order for equipment or service is placed with McLeod's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the monthly prime interest rate as announced by Firstar Bank of Cedar Rapids, N.A., plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. McLeod will also charge the Customer who defers service any and all rates and charges incurred by McLeod for any leased facilities for which McLeod is held responsible. McLeod will make a good faith effort to minimize those rates and charges whenever possible.

### 2.13 Special Promotions

From time to time McLeod may engage in special service offerings of limited duration. These promotions may be in the form of waived or reduced recurring and nonrecurring fees, lowered usage charges, or other actions designed to attract new customers or to increase existing Customer awareness of a particular service. For jurisdictional services, McLeod shall file informational tariffs prior to engaging in South Dakota-specific promotions.

Effective: April 18, 1997

### 2.0 General Rules and Regulations (cont'd)

## 2.14 Information Service Access Blocking

Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block. McLeod will comply with all amplicable rules of the Commission concerning such blocking.

### 2.15 Emergency Call Handling Procedures

Emergency 911 calls are placed by dialing the digits "911." (A "9" may be required prior to dialing "911" depending upon the subscriber's location.) Such calls are not routed to McLoed, but are routed by U S West Communications, Inc., through the local network to the appropriate public safety answering point. U S West will forward to the public safety answering point the address of the dialing station that has been provided to U S West by McLood.

#### 3.0 Description of Services Offered

#### 3.1 Local Service

#### 3.1.1 Nature of Service

Local Service is a telephone service that allows customers to originate calls at locations within the service area described in Section 5.0 and terminate calls within the local calling area and EAS area of those locations, and within the LATA in which the call originates.

#### 3.1.2 Availability

McLeod offers this service in the service area described in Section 5.0.

#### 3.1.3 Dialing Procedures

Depending on the location of the customer, access to this service may require dialing "9" followed by the desired local number from the Customer's telephone when it is converted to McLeod's service.

## 3.1 Local Service (cont'd)

#### 3.1.4 Specific Local Service Options

The following services comprise Local Service:

#### 3.1.4.A Local Line Service

Local Line Service will allow Customers to make local calls from the Customer's telephone station. In addition to the completion of local calls, the following features will be available at no extra charge:

# 3.1.4.A.1 Consultation Hold

The ability to hold a call in progress by depressing and releasing the switchook or flash button, dialing a third party in privacy, then returning to the original call within a predetermined amount of time.

#### 3.1.4.A.2 Call Transfer

The ability to forward a call in progress to another station

## 3.1.4.A.3 Three-Way Calling

The ability to add a third line to an established conversation.

Effective: April 18, 1997

### 3.0 Description of Services Offered (cont'd)

#### 3.1 Local Service (cont'd)

#### 3.1.4 Specific Local Service Options (cont'd)

#### 3.1.4.A Local Line Service (cont'd)

#### 3.1.4.A.4 IntraCustomer Calling

At the request of the customer, the ability to make intra-office calls by dialing only four (4), five (5) or six (6) digits (depending on subscriber's location).

#### 3.1.4.B Additional Options

The following optional services are available for an additional monthly charge:

#### 3.1.4.B.1 Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a preselected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use; "call forwarding don't answer" will forward the call after a predetermined number of rings, "call forwarding variable" will forward the call regardless of the status of the called station. This feature is not available from all central offices.

## 3.1 Local Service (cont'd)

#### 3.1.4 Specific Local Service Options (cont'd)

### 3.1.4.B Additional Options (cont'd)

#### 3.1.4.B.2 Call Waiting

Call waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station.

### 3.1.4.B.3 Hunting

Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

#### 3.1.4.B.4 Speed Calling

Speed calling is the ability to place calls to a list of numbers by dialing a speed code.

#### 3.1.4.B.5 Conference Plus

"Conference plus" is an enhancement to standard calling that allows more than two callers to conference without the aid of an attendant.

#### 3.1.4.C Directory Listing Service

This service will entitle the Customer to a one-line listing in both the "white" and the "yellow" pages of a local telephone directory.

#### 3.2 Directory Assistance

#### 3.2.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

#### 3.2.2 Availability

DA is available to all Customers.

## 3.2.3 Maximum Number of Requests Per Call

A maximum of two requests for telephone numbers will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

#### 3.2.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

#### 3.2.5 Persons and Locations Exempt from DA Charges

#### 3.2.5.A Number of Exempt Calls Allowed

During the first twelve (12) months that this tariff sheet is effective, Customers will receive, at no charge, seven (7) DA calls per station per month. Thereafter, Customers will receive, at no charge, two (2) DA calls per station per month.

### 3.2 Directory Assistance (cont'd)

#### 3.2.5 Persons and Locations Exempt from DA Charges (cont'd)

### 3.2.5.B Locations From Which DA Calls May be Placed Without Charge

There shall be no DA charge for calls originating from hotels, motels, or hospitals.

#### 3.2.5.C Persons Exempt From All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide McLeod with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to McLeod.

#### 3.3 Operator Services

McLeod does not offer operator services at this time. McLeod will not block a Customer's access to any provider of operator services available in McLeod's service area. Customers may receive bills directly from operator service providers whose services the Customers use.

#### 3.4 Interexchange Conference Calling Service

McLeod does not offer interexchange conference calling as a separate service offering at this time.

Effective: April 18, 1997

#### 3.0 Description of Services Offered (cont'd)

#### 3.5 Calling Card Service

Calling Card Service is designed for Customers who travel or make long distance calls away from their primary service location. Access to the service is gained by dialing a toll-free "800" number plus a seven or eleven digit access code plus the called number. In addition, McLeod may pass through and bill Customer-initiated charges made to BOC calling card and other calling cards billed by local exchange carriers for Customers under the other carriers' names.

#### 3.6 Long Distance Interexchange Services

#### 3.6.1 Nature of Service

McLeod long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of South Dakota. Usage charges are generally based on the distance, duration, and time of day of each call. McLeod will examine the Customer's calling patterns, both interstate and intrastate, to determine which of several options would have provided the minimum usage charges based on the Customer's calling patterns, and the Customer will be charged accordingly. The options are certain of the calling plans available from AT&T Communications of the Midwest (AT&T), Inc., MCI Telecommunications Corporation ("MCI") and Sprint Communications Company, L.P. ("Sprint"). or from McLeod itself. Periodically, the rates or other aspects for certain or all of the options may be changed by AT&T, MCI, or Sprint. When such a change occurs, McLeod will notify its customers in accordance with the Commission's rules, and file proposed revisions to this tariff. McLeod will put the change into effect only after the tariff change is approved by the Commission. Usually, but not always, a tariff change can be completed within 90 days.

Effective: April 18, 1997

### Description of Services Offered (cont'd)

3.6 Long Distance Interexchange Services (cont'd)

#### 3.6.2 Availability

McLeod offers long distance interexchange services in South Dakota. Except as provided below, these services are an add-on to interstate long-distance services provided by McLeod, and are available as provided in McLeod's interstate tariff. McLeod also offers an intrastate Mid-Tier Billing plan as an add-on to its corresponding interstate plan.

Customers who receive local service from McLeod, but do not receive interstate interexchange service from McLeod, will receive intrastate service from McLeod, priced in accordance with the rates and procedures used for other intrastate interexchange calls.

#### 3.6.3 Dialing Procedures

Long distance interexchange services may be accessed by dialing from customer's telephone the digit "1", then the NPA/area code, then the desired 7-digit local telephone number. Where the customer subscribes to local service from McLeod, a "9" may be required prior to dialing a long distance number (depending upon the subscriber's location). Customers may also need to employ 10XXX dialing, using an XXX code to be supplied by McLeod, to direct intraLATA calls to McLeod. Those calls may otherwise be carried by another carrier.

Effective: April 18, 1997

# 3.0 Description of Services Offered (cont'd)

#### 3.7 800 Services

#### 3.7.1 Nature of Services

McLeod 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the McLeod customer is billed for the calls rather than the call's originator. Unless otherwise specified, all McLeod 800 calls are subject to a 30-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 30 seconds) for a given terminating service group. All calls are rounded up to the next higher 6-second increment. In the event that 800 calls do not meet the 30-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 30-second requirement. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls on the sorting and the second requirements of those placing 800 calls.

### 3.7.1.A McLeodUSA Standard 800 Service

McLeodUSA Standard 800 Service provides Customers with an 800 number using the 1-800-XXX-XXXX format. When switching from their former 800 service provider to McLeodUSA standard 800 service, Customers may retain their existing 800 number. If the Customer desires, the Customer may order area code blocking, which permits calls originating from area codes designated by the Customer to be blocked.

#### 3.7.1.B McLeodUSA 800 PIN Service

McLeodUSA 800 PIN service allows Customers to track 800 number usage by requiring the calling party to enter a four digit PIN (personal identification number), upon cued instructions, at the close of the 1-800-XXX-XXXX dialing sequence. Operator assistance is provided for those calling from rotary telephones.

Effective: April 18, 1997

### 3.0 Description of Services Offered

# 3.8 Promotional Offerings

McLeod may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times and/or locations. Terms and conditions of all promotions will be stated in this tariff.

In addition to tariffed promotional offerings, McLeod may, in conjunction with the Most Favored Customer clause in its Customer Services Agreement (see Attachment II at the conclusion of this tariff), offer individualized arrangements on a case by case basis where necessary to meet prices, terms, or conditions of service offered by competitors. In such case, the prices offered by McLeod shall not exceed the prices for similar services contained in this tariff.

#### 4.0 Rates and Charges

#### 4.1 Annual and Nonrecurring Charges ("NRC")

#### 4.1.1 Annual Customer Charge

(Reserved for future use.)

#### 4.1.2 Local Line Activation Charges

(Reserved for future use.)

#### 4.1.3 Early Termination Charges

If a Customer terminates service prior to the expiration of the term of the contract (see Section 2.5 and Attachment II), the Customer will be required to pay an early termination charge. If termination is after the execution of the contract but before the installation of service, the early termination charge will be equal to the reasonable expenses incurred by McL.cod through the date of termination. If termination occurs after the installation of service, the early termination charge will be equal to ten percent (10%) of the last three (3) months' average billing multiplied by the number of months in the remaining term of the contract.

## 4.1.4 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by McLeod (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges. Unless otherwise provided in this tariff, where charges are incurred for a service purchased from a tariffed carrier in South Dakota, the charges will be the tariffed retail rate of the underlying carrier.

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

## 4.1 Annual and Nonrecurring Charges (cont'd)

## 4.1.5 Nonrecurring Charges

Nonrecurring Charge--\$47.00

This is a one-time charge that applies for work involved in receiving, recording, transmitting, and acting upon information to connect, reconnect, move, or change telephone service initiated at the customer's request. When a customer's service has been denied because of nonpayment for service, the service will be restored upon the payment of, or arrangements for the payment of, all charges due plus a service order charge. No service order charges will apply for company initiated work.

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

#### 4.2 Usage Rates

### 4.2.1 Local Service

Local service is billed at flat monthly rates for calls within the local calling area. Rates for local line service are set forth in Rate Table 1 in Section 4.4.1.

### 4.2.2 Directory Assistance

Rates for DA calls are set forth in Rate Table 2 in Section 4.4.2. In the event that a DA operator is unable to provide the requested telephone number, the charges will still apply. Certain persons and locations are exempt from DA charges as provided in Section 3.2.5.

#### 4.2.3 Long Distance Interexchange Services

#### 4.2.3.A Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

Effective: April 18, 1997

### 4.0 Rates and Charges (cont'd)

- 4.2 Usage Rates (cont'd)
  - 4.2.3 Long Distance Interexchange Services (cont'd)
    - 4.2.3.B Determination of Mileage

Mileage for distance-sensitive rates is determined on an airline miles basis. Calling distance is measured from the rate center of the originating terminal (instrument from which the call is placed or switch location if autodialed from the instrument location) to the rate center of the destination of the call, regardless of company routing. The rate centers of a call are assigned geographical vertical and horizontal coordinates (V&H). These V&H points are determined by the underlying carrier of the service as identified on Sheet No. 2 of this tariff.

Effective: April 18, 1997

### 4.0 Rates and Charges (cont'd)

### 4.2 Usage Rates (cont'd)

### 4.2.3 Long Distance Interexchange Services (cont'd)

## 4.2.3.C Calculation of Charges

The Customer's calling pattern determines the specific rates that the Customer is charged. Each month, a Customer's calling pattern will be analyzed and the best (i.e., lowest cost) rate option will be applied. The best rate option will be selected each month by rating all calls for the month under each of the rate options and suboptions described in Section 4.2.3.E (i.e., rating all calls using option 1, then all calls using option 2, etc.) using the rates set forth in Rate Table 3 in Section 4.4.3, or in Rate Tables 7 and 8 in Sections 4.4.7 and 4.4.8 for Mid-Tier customers, and selecting the single option that results in the lowest cost to the Customer for that month. Calls are rated using the following method:

- (a) Each month, the initial increment or fraction thereof is subject to the initial increment rate for the option as set forth in the applicable Rate Tables.
- (b) Additional increments are rated in accordance with the additional increment rates for the option.
- (c) The charge calculated for the call is the sum of the initial increment charge plus the sum of all additional increments multiplied by the rate for additional increments.

# 4.0 Rates and Charges (cont'd)

#### 4.2 Usage Rates (cont'd)

### 4.2.3 Long Distance Interexchange Services (cont'd)

#### 4.2.3.D Time of Day

All periods ending on a specific hour run to, but not including, the stated hour

#### 4.2.3.D.1 Day Rates

Day rates are applicable from 8:00 a.m. to 5:00 p.m., Monday through Friday.

#### 4.2.3.D.2 Evening Rates

Evening rates are applicable from 5:00 p.m. to 11:00 p.m, Sunday through Friday.

## 4.2.3.D.3 Night/Weekend Rates

Night/weekend rates are applicable at all times not listed for day or evening rates.

#### 4.2.3.D.4 Peak/Off-Peak Rates

As an alternative to the foregoing time-of-day periods, some options allow for peak rates (Monday through Friday, 8:00 a.m. to 5:00 p.m.) and off-peak rates (all other times).

Effective: April 18, 1997

### 4.0 Rates and Charges (cont'd)

### 4.2 Usage Rates (cont'd)

### 4.2.3 Long Distance Interexchange Services (cont'd)

#### 4.2.3.E Rate Options (cont'd)

## 4.2.3.E.1 Option 1

Option 1 is a switched access service with rates that are both mileage and time-of-day sensitive. Option 1 is designed for general use by all types of customers. Option 1 is billed with an initial increment of one minute and additional increments of one minute. This option is applied to jurisdictional calls rated in conjunction with Options 1 and 11 in McLeod's interstate tariff.

#### 4.2.3.E.2 Option 2

Option 2 is a switched access service with rates that are time-of-day sensitive. Option 2 is designed for customers who make most of their calls during the daytime hours and desire to have a simple method of accounting for their calls. Option 2 is billed with an initial increment of 30 seconds and additional increments of 1 second. This option is applied to jurisdictional calls rated in conjunction with Option 2 in McLeod's interstate tariff.

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

### 4.2 Usage Rates (cont'd)

## 4.2.3 Long Distance Interexchange Services (cont'd)

### 4.2.3.E Rate Options (cont'd)

# 4.2.3.E.3 Option 3

Option 3 is a service with rates that are time-of-day sensitive for intrastate calls and time-of-day and mileage sensitive for interstate calls. Option 3 is billed with an initial increment of 30 seconds and additional increments of 1 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 3 in McLeod's interstate tariff.

#### 4.2.3.E.4 Option 4

Option 4 is a switched access service with rates that are time-of-day sensitive. It is designed for general use by all customers. It is billed with an initial increment of 1 minute and additional increments of 1 minute. This option is applied to jurisdictional calls rated in conjunction with Option 4 in McLeod's interstate tarife.

# 4.0 Rates and Charges (cont'd)

## 4.2 Usage Rates (cont'd)

## 4.2.3 Long Distance Interexchange Services (cont'd)

## 4.2.3.E Rate Options (cont'd)

### 4.2.3.E.5 Option 5

Option 5 is a switched access service with rates that are time-of-day sensitive. Option 5 is designed for customers who make most of their calls during the daytime hours and desire to have a simple method of accounting for their calls. Option 5 is billed with an initial increment of 30 seconds and additional increments of 6 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 5 in McLeod's interstate tariff.

Effective: April 18, 1997

## 4.0 Rates and Charges (cont'd)

- 4.2 Usage Rates (cont'd)
  - 4.2.3 Long Distance Interexchange Services (cont'd)
    - 4.2.3.E Rate Options (cont'd)

### 4.2.3.E.6 Option 6

Option 6 is a switched access service with rates that are timeof-day sensitive. Option 6 is billed with an initial increment of 30 seconds and additional increments of 6 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 6 in McLeod's interstate tariff.

#### 4.2.3.E.7 Option 7

Option 7 is a service with postalized rates. Option 7 is designed for general use by all types of customers. Option 7 is billed with an initial increment of 18 seconds and additional increments of 6 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 7 in McLeod's interstate tariff.

#### 4.2.3.E.8 Option 8

Option 8 is a service with postalized rates. Option 8 is billed with an initial increment of 18 seconds and additional increments of 6 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 8 in McLeod's interstate tariff.

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

- 2 Usage Rates (cont'd)
  - 4.2.3 Long Distance Interexchange Services (cont'd)
    - 4.2.3.E Rate Options (cont'd)
      - 4.2.3.E.9 Option 9

Option 9 is a service with rates that are time-of-day sensitive for intrastate calls and distance and time-of-day sensitive for interstate calls. Option 9 is billed with an initial increment of 18 seconds and additional increments of 6 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 9 in McLeod's interstate tariff.

#### 4.2.3.E.10 Option 10

Option 10 is a switched access service with rates that are time-of-day sensitive. Option 10 is billed with an initial increment of 18 seconds and additional increments of 6 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 10 in McLeod's interstate tariff.

#### 4.2.3.E.11 Option 11

Option 11 is a switched access service designed for customers with a usage of at least \$500 per month. Option 11 is billed with an initial increment of 18 seconds and additional increments of 6 seconds. This option is applied to jurisdictional calls rated in conjunction with Option 12 in McLeod's interstate tanff.

#### 4.0 Rates and Charges (cont'd)

#### 4.2 Usage Rates (cont'd)

#### 4.2.3 Long Distance Interexchange Services (cont'd)

#### 4.2.3 F Rates

Rates and discounts associated with the rate options identified in Section 4.2.3.E are set forth in Rate Table 3 in Section 4.4.3.

### 4.2.3.G Mid-Tier Billing Plan Rates

Rates and discounts associated with the options examined for the Mid-Tier Billing Plan are set forth in Rate Table 7 in Section 4.4.7 for outbound service, and Rate Table 8 in Section 4.4.8 for 800 service.

### 4.2.4 800 Rates and Charges

### 4.2.4.A Monthly Charges

Customers are charged \$10 per month per 800 line. Customers ordering Area Code Blocking will be charged a one-time \$110.00 fee. Customers ordering Originating ANI Sorting will be charged a one-time \$25.00 fee.

#### 4.2.4.B Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin.

Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday.

Rates are set forth at Rate Table 5 in Section 4.4.5.

#### 4.2.5 McLeodUSA Service

The Customer's calling pattern determines the specific rates that the Customer is charged. Each month the Customer's calling pattern will be analyzed and the best (i.e., lowest cost) rate option will be applied. The rating process is described in Section 4.2.3.C. Option 10 will not be available for McLoodUSA Service, except for the rating of McLoodUSA Access calls for customers who do not meet their monthly usage commitment under the the Mid-Tier Billing Plan. An additional per-use surcharge is described in Table 4.4.6.

4.0

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Rates and Charges (cont'd)
4.3 (Reserved for future Use)

Effective: April 18, 1997

## 4.0 Rates and Charges (cont'd)

### 4.4 Rate Tables

#### 4.4.1 Rate Table 1: Local Service Monthly Rates

	NRC	Cost per Line
Basic Local Line Service		
Rate Group E Markets	\$47.00	\$31.55
Rate Group G Markets	\$47.00	\$35.70
Rate Group I Markets	\$47.00	\$37.50
Sioux City, Iowa exchange		\$27.50
located in State of South Dake	ata*	

Rate Group E includes Aberdeen, Pierre -Fort Pierre Rate Group G includes Rapid City Rate Group I includes Sioux Falls

The following applies for all Rate Groups.

Consultation Hold No Charge
Call Transfer No Charge
Three-Way Calling No Charge

• The Tariff for the State of Iowa is hereby made a part of this Tariff and applies to this service except as otherwise provided herein. The rates hereunder entitle the customer to service without other charge within the Sioux City, Iowa exchange. The Sioux City exchange includes, in addition to North Sioux City, South Dakota and vicinity, the territory in Iowa comprising Sioux City, Iowa and vicinity. Extended Area Service is provided to the Merrill and Sergeart Bluff, Iowa, and the South Sioux City and Dakota City, Nebraska exchanges.

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

4.4 Rate Tables (cont'd)

4.4.1 Rate Table 1: Local Service Monthly Rates (cont'd)

Local Service Options -- Prices for all Zones

Features:	NRC	Cost Per Line	
Call Forwarding			
Call Forward Variable	\$11.00	\$5.00	
Call Forward Busy	\$11.00	\$3.00	
Call Forward DA	\$11.00	\$4.00	
Call Forward Busy/DA	\$11.00	\$5.50	
Call Waiting	\$11.00	\$5.00	
Speed Call 6	\$11.00	\$4.00	
Speed Call 30	\$11.00	\$9.10	
Call Pickup	\$11.00	\$1.00	

For the features listed above, if more than one feature is installed on the same line on the same day, only one NRC will apply.

Hunting, per line	\$11.00	\$8.95 \$3.00
Circular Hunt, per group	\$11.00	
Hunting Rearrangement	\$11.00	
Touch Tone, per line	\$2.15	\$2.00

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

## 4.4 Rate Tables (cont'd)

# 4.4.2 Rate Table 2: Directory Assistance Rates

IntraLATA Calls \$0.60 per call
InterLATA Calls \$0.75 per call

# 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

# 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts

# 4.4.3.A Option 1

# 4.4.3.A.1 Rates

	DAY	EVI	EVENING		NIGHT/WEEKEND	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
	Minute	Minute	Minute	Minute	Minute	Minute
1-10	\$0.3000	\$0.1800	\$0.2400	\$0.1440	\$0.1800	\$0.1080
11-16	\$0.3800	\$0.2000	\$0.3040	\$0.1600	\$0.2280	\$0.1200
17-22	\$0.3900	\$0.2200	\$0.3120	\$0.1760	\$0.2340	\$0.1320
23-30	\$0.4300	\$0.2400	\$0.3440	\$0.1920	\$0.2580	\$0.1440
31-40	\$0.4500	\$0.2600	\$0.3600	\$0.2080	\$0.2700	\$0.1560
41-55	\$0.4890	\$0.2900	\$0.3840	\$0.2320	\$0.2880	\$0.1740
56-85	\$0.5100	\$0.3200	\$0.4080	\$0.2560	\$0.3060	\$0.1920
86-124	\$0.5300	\$0.3400	\$0.4240	\$0.2720	\$0.3180	\$0.2040
125-244	\$0.5400	\$0.3600	\$0.4320	\$0.2880	\$0.3240	\$0.2160
245-475	\$0.5500	\$0.3800	\$0.4400	\$0.3040	\$0.3300	\$0.2280

## 4.4.3.A.2 Discounts

There are no intrastate discounts applicable to option 1.

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

# 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

#### 4.4.3.B Option 2

#### 4.4.3.B.1 Rates

# Rate Per Minute

Day	\$0.1800
Evening	\$0.1440
Night/Weekend	\$0.1440

#### 4.4.3.B.2 Discounts

Volume Discount: The following volume discount table is applicable to the total net monthly charges for interstate and intrastate calling, on an incremental basis within volume bands:

Volume	Discount
\$0 - \$25.00	0%
\$25.01 - \$1000.00	10%
\$1000.01+	15%

- 4.0 Rates and Charges (cont'd)
  - 4.4 Rate Tables (cont'd)
    - 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

(Reserved for Future Use)

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

4.4.3.C Option 3

4.4.3.C.1 Rates

DA	Y	EVE	NING	NIGHT/W	EEKEND
Initial 30 Seconds or fraction	Each add'l 1 seconds or fraction	Initial 30 seconds or fraction	Each add'l 1 seconds or fraction	Initial 30 seconds or fraction	Each add'l 1 seconds or fraction
\$0.0900	\$0.0030	\$0.0720	\$0.0024	\$0.0720	\$0.0024

4.4.3.C.2 Discounts None

# 4.0 Rates and Charges (cont'd)

# 4.4 Rate Tables (cont'd)

4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

# 4.4.3.D Option 4

4.4.3.D.1 Rates

Per Minute:

Day Evening Night/Wkend \$0.3230 \$0.2330 \$0.2330

#### 4.4.3.D.2 Discounts

There are no intrastate discounts applicable to this option.

#### 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

4.4.3.E Option 5

4.4.3.E.1 Rates

Day \$.2110
Evening .1820
Night/Wknd .1820

#### 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

#### 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

#### 4.4.3.F Option 6

4.4.3.F.1 Rates

Day

Per Minute Evening

Night/Weekend

All Areas \$0.1700

\$0.1250

\$0.1250

#### 4.4.3.F.2 Discounts

Volume Discount: The following volume discount table is applicable to the total gross monthly charges for interstate and intrastate calling within the volume band:

Volume

Discount

\$0 - 5000.00 \$5000.01 + 10% 0%

# 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

4.4.3.G Option 7

4.4.3.G.1 Rates

Rate Per Minute: \$0.1760

4.4.3.G.2 Discounts

None

### 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

4.4.3.H Option 8

4.4.3.H.1 Rates

Rate per Minute: \$0.1590

NOTE: 18 second minimum per call, with 6 second additional increments.

4.4.3.H.2 Discounts

None

# 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

4.4.3.1 Option 9

4.4.3.I.1 Rates

Peak Off-Peak
Rate per minute \$0.2400 \$0.2400

# 4.0 Rates and Charges (cont'd)

- .4 Rate Tables (cont'd)
  - 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

#### 4.4.3.J Option 10

#### 4.4.3.J.1 Rates

Option A:

Option B:

Option A rates are available to customers with term contracts in effect before February 1, 1995, for the remaining term of the contract. Option B rates are applied in all other circumstances.

#### 4.4.3.J.2 Discounts

\$0-499 0.0% \$500-\$999 3.9% \$1000-\$1499 11.8% \$1500-\$1999 14.5% \$2000-\$2999 17.1% \$3000+ 17.6%

14%

# 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

# 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

# 4.4.3.K Option 11

	4.4.	3.K.1 Rate	es	
		Per Minute		
	Day	Evening	Night/Weeken	d
ntraLata	\$0.1900	\$0.1520	\$0.1520	
nterLata	\$0.2060	\$0.1648	\$0.1648	
			lls are rates based of with 6 second in	
	4.4.3.K.2	Discounts	the area code with	
			ge (in dollars) for t	
		billing mor		10%
		Volume Di	scount	
		Monthly U	sage	Discount
		\$0.00 - \$99	9.99	0%
		\$1000 - \$4	999.99	5%
		\$5,000 - \$9	999.99	8%
		\$10,000 - \$	19 999 99	11%

\$20,000

The volume discount applies incrementally within usage bands.

8-42 .NA .ON

- 4.0 Rates and Charges (cont'd)
  - 4.4 Rate Tables (cont'd)
    - 4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)
      - 4.4.3.L (Reserved for Future Use)

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

4.4 Rate Tables (cont'd)

4.4.4 Rate Table 4: Reserved for Future Use

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.5 Rate Table 5: Standard 800 and 800 PIN Rates

#### 4.4.5.A Option 1

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 1 in McLeod's interstate tariff.

DAY/PEAK DAY

EVE/NIGHT/WKEND OFF PEAK

South Dakota intrastate (per minute)

\$0.2366

\$0.1768

#### Discounts for Option 1

Customers with long distance and 800 calling volumes in excess of \$500 in a given month receive the following discounts:

	Discoun
BASE (under \$500)	0%
\$500 to \$999.99	1.0%
\$1,000 to \$1,499.99	9.4%
\$1,500 to \$1,999.99	10.51%
\$2,000 to \$2,999.99	11.5%
\$3,000 and over	13.7%

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

#### 4 Rate Tables (cont'd)

# 4.4.5 Rate Table 5: Standard 800 and 800 PIN Rates (cont'd)

#### 4.4.5.A Option 1 (cont'd)

Discounts for Option 1 (cont'd)

Customers with local, long distance, and 800 calling volumes in excess of \$50 in a given month and having a contract term of at least 18 months will be billed based on the following multiplier table:

Combined local,

800 volume	18 month	36 month	60 month
\$50.00-249.99	.98	.96	.94
\$250.00-999.99	.96	.94	.92
\$1000 or more	.94	.92	.90

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.5 Rate Table 5: Standard 800 and 800 PIN Rates (cont'd)
    - 4.4.5.B Option 2

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 2 in McLeod's interstate tariff.

# Rate Per Hour of Use

All time periods

\$14.36

#### Notes:

30 second minimum initial period per call, one second additional increments

#### 4.4.5.C Option 3

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 3 in McLeod's interstate tariff.

#### Rate Per Minute

All time periods

\$0.26

#### Notes:

 One minute minimum initial period per call, one minute additional increments

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.5 Rate Table 5: Standard 800 and 800 PIN Rates (cont'd)
    - 4.4.5.D Option 4

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 4 in McLeod's interstate tariff.

	Day	Evening	Night\Weekend
Rate Per Minute	\$0.2464	\$0.2357	\$0.2357

Notes:

18 second minimum initial period per call, 6 second additional increments

#### 4.4.5.E Option 5

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 5 in McLeod's interstate tariff.

		Rate Per Minute
D	ay	\$0.2300
E	vening	\$0.1500
N	ight/Weekend	\$0.1500

#### Notes:

18 second minimum initial period per call, 6 second additional increments

#### Discounts

\$0.00 - \$5,000.00 10% \$5,000.01 + 0%

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.5 Rate Table 5: Standard 800 and 800 PIN Rates (cont'd)
    - 4.4.5.F Option 6

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 6 in McLeod's interstate tariff.

	Rate Per N	Ainute of Use	
Monthly Usage	Day	Evening	Night/Weekend
0 - 4.99 hours	\$0.2270	\$0.2270	\$0.2270
5 - 24.99 hours	\$0.2100	\$0.2100	\$0.2100
25 - 74.99 hours	\$0.1980	\$0.1980	\$0.1980
75 - 149.99 hours	\$0.1940	\$0.1940	\$0.1940
150 + hours	\$0.1920	\$0.1920	\$0.1920
Notes:			

- 18 second minimum initial period per call, 6 second additional increments.
- Monthly usage includes the total of calls rated under this option in McLeod's intrastate and interstate tariffs

#### 4.4.5.G Option 7

All time periods

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 7 in McLeod's interstate tariff.

#### Rate Per Minute \$0.1760

Notes:

18 second minimum initial period per call, 6 second additional increments

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

# 4 Rate Tables (cont'd)

4.4.5 Rate Table 5: Standard 800 and 800 PIN Rates (cont'd)

#### 4.4.5.H Option 8

This option is applied to jurisdictional calls rated in conjunction with Standard 800 Option 8 in McLeod's interstate tariff.

#### Rate Per Minute

All time periods

\$0.1590

#### Notes:

 18 second minimum initial period per call, 6 second additional increments

# 4.4.6 Rate Table 6: Calling Card Service Surcharges

	Mid-Tier	
Option	Option	Surcharge
1	1	.80
2	2	.80
3	3	.80
4	4	.79
5		.79
6		.79
7	5	.80
8	6	.80
9		.80
10		Not available for Calling Card Service*
11	7	70

A surcharge of \$0.79 per call will apply to Calling Card calls made by Mid-Tier customers who have access card usage charged under basic Option 10 because of a failure to meet a monthly usage commitment.

Effective: EFFDATE

#### 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

#### 4.4.7 Rate Table 7: Mid-Tier

Mid-Tier customers must have a minimum usage of at least \$1500 per month to be billed under Rate Table 7. If the lowest-cost options under Rate Tables 7 and 8 result in long-di-tance billing of less than \$1500 for the month, a surcharge will be imposed equal to the difference between \$1500 and the cost under the lowest cost options, except in the following case: Customers which would have had a cost of less than \$1500 using Rate Table 3, Option 10 (Option B) for long-distance and Calling Card calls, and Rate Table 5 for 800, calls will be billed for usage under those options.

#### 4.4.7.A Option 1

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier Option 1 in McLeod's interstate tariff.

#### 4.4.7.A.1 Rates

	Day	Evening	Night/wkend
InterLATA			
Initial Period (18 seconds)	\$0.0405	\$0.0375	\$0.0345
Additional Periods (6 seconds)	\$0.0135	\$0.0125	\$0.0115
	Day	Evening	Night/wkend
IntraLATA			
Initial Period (18 seconds)	\$0.0405	\$0.0375	\$0.0345
Additional Periods (6 seconds)	\$0.0135	\$0.0125	\$0.0115

#### 4.0 Rates and Charges (cont'd)

# 4.4 Rate Tables (cont'd)

# 4.4.7 Rate Table 7: Mid-Tier (cont'd)

#### 4.4.7.B Option 2

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier Option 2 in McLeod's interstate tariff.

#### 4.4.7.B.1 Rates

	Day	Evening	Night/wkend
InterLATA			
Initial Period (30 seconds)	\$0.0700	\$0.0560	\$0.0560
Additional Periods (6 seconds)	\$0.0140	\$0.0112	\$0.0112
	Day	Evening	Night/wkend
IntraLATA			
Initial Period (30 seconds)	\$0.0700	\$0.0560	\$0.0560
Additional Periods (6 seconds)	\$0.0140	\$0.0112	\$0.0112

Original Page No. 67.6

State of South Dakota Issued: March 21, 1997

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

4.4.7 Rate Table 7: Mid-Tier (cont'd)

4.4.7.C Option 3

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier Option 3 in McLeod's interstate tariff.

#### 4.4.7.C.1 Rates (cont'd)

#### Rate Per Minute

	Day	Evening	Night/Weekend
InterLata	\$0.1300	\$0.1040	\$0.1040
IntraLata	\$0.1300	\$0.1040	\$0.1040
NOTES:			

18 second minimum initial period, 6 second additional increments

Mileage is determined as specified in MCl's FCC tariff.

#### 4.4.7.D Option 4

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier Option 4 in McLeod's interstate tariff.

	4.4.7.D.1	Rates	
	Day	Evening	Night/Weekene
Rate per minute	\$0.1260	\$0.1160	\$0.1070

NOTES:
a. 18 second minimum intial period, 6 second additional increments

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

#### 4.4.7 Rate Table 7: Mid-Tier (cont'd)

#### 4.4.7.E Option 5

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier Option 5 in McLeod's interstate tariff.

	4.4.7.E.1	Rates	
	Peak		Off-Pea
Per Minute	\$0.1300		\$0.1040
NOTES:			

18 second minimum initial period, 6 second additional increments.

#### 4.4.7.F Option 6

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier Option 6 in McLeod's interstate tariff.

	4.4.7.F.1	Rates	
	Day	Evening	Night/Weekend
Per Minute	\$0.1200	\$0.0900	\$0.0810
MOTEC.			

a. 18 second minimum period, six second increments.

Effective: April 18, 1997

# 4.0 Rates and Charges (cont'd)

4.4 Rate Tables (cont'd)

4.4.7 Rate Table 7: Mid-Tier (cont'd)

4.4.7.G. Option 7

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier Option 7 in McLeod's interstate tariff.

4.4.7.G.1 Rates

Per Minute \$0.1500

NOTES:

a. Initial 18 second minimum period, 6 second additional increments

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

#### 4.4 Rate Tables (cont'd)

#### 4.4.8 Rate Table 8: Mid-Tier 800

#### 4.4.8.A Option 1

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier 800 Option 1 in McLeod's interstate tariff.

#### 4.4.8.A.1 Rates

	Rate Per Hour
r	Promise or

Day Evening Night/Weekend \$9.90 \$8.40 \$7.20

#### NOTES:

a. Minimum average time requirement per call is 30 seconds. If the average duration of calls is less than 30 seconds, billing will be based on the actual number of calls using an average duration of 30 seconds per call.

#### 4.4.8.B Option 2

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier 800 Option 2 in McLeod's interstate tariff.

4.4.8.B.1 Rates

Rate per Hour

Day Evening Night/Weekend

\$10.58 \$8.46 \$8.46

#### NOTES:

a. 30 second minimum initial period, 6 second additional increments

Original Page No. 67.10

State of South Dakota Issued: March 21, 1997

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

#### Rate Tables (cont'd)

4.4.8 Rate Table 8: Mid-Tier 800 (cont'd)

4.4.8.C Option 3

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier 800 Option 3 in McLeod's interstate tariff.

> 4.4.8.C.1 Rates

Day Evening Night/Weekend Per Minute

\$0.1288 \$0.1610 \$0.1288

#### NOTES:

18 second minimum initial period, 6 second additional increments

4.4.8.D Option 4

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier 800 Option 4 in McLeod's interstate tariff.

> 448D1 Rates

> > (Per Minute)

Day Evening Night/Weekend \$0 1617 \$0.1372 \$0.1176

NOTES:

18 second minimum intial period, 6 second additional increments

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

4.4 Rate Tables (cont'd)

4.4.8 Rate Table 8: Mid-Tier 800 (cont'd)

4.4.8.E Option 5

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier 800 Option 5 in McLeod's interstate tariff.

#### 4.4.8.E.1 Rates

Peak Off-Peak

Per minute \$0.1600 \$0.1280

NOTES:

b. 18 second minimum initial period, 6 second additional increments.

4.4.8.F Option 6

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier 800 Option 6 in McLeod's interstate tariff.

4.4.8.F.1 Rates

Day Evening Night/Weekend

Per Minute \$0.1580

\$0.1340

\$0.1150

NOTES:

a. 18 second initial minimum period, 6 second additional increments

b. A minimum average time requirement of 30 seconds is in effect for the above rates. If the average duration of calls is less than 30 seconds, billing will be based on the actual number of calls using an average duration of 30 seconds per call.

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

# 4.4 Rate Tables (cont'd)

4.4.8 Rate Table 8: Mid-Tier 800 (cont'd)

4.4.8.G. Option 7

This option is applied to jurisdictional calls rated in conjunction with Mid-Tier 800 Option 7 in McLeod's interstate tariff.

#### 4.4.8.G.1 Rates

Rate per Minute \$0.1600

NOTES:

a. Initial 18 second minimum period, 6 second additional increments

Effective: April 18, 1997

#### 4.0 Rates and Charges (cont'd)

- 4.4 Rate Tables (cont'd)
  - 4.4.9 Rate Table 9: (Reserved for Future Use)
  - 4.4.10 Rate Table 10: (Reserved for Future Use)
  - 4.4.11 Rate Table 11: (Reserved for Future Use)

#### 4.4.12 Rate Table 12: Flat Rate Business

These rates apply to jurisdictional calls made by subscribers to Flat Rate Business Service in conjunction with Rate Table 12 in McLeod's interstate tariff.

Inbound and Outbound calls

\$0.1500 per minute \$0.80 per call

Calling Card Surcharge

# 4.4.13 Rate Table 13: Residential Interexchange Service II

These rates apply to jurisdicational calls made by subscribers to Residential Interexchange Service II in conjunction with Rate Table 13 in McLeod's interstate tariff.

#### Outbound Interexchange Service

Total Usage	Rate Per Minute
\$0 - \$24.99	\$0.1500
\$25.00 - \$49.99	\$0.1350
\$50.00 +	\$0.1200

Inbound Interexchange Service \$0.2100 per minute

Effective: April 18, 1997

#### 5.0 Service Area

McLeod's service area in South Dakota is coextensive with the local exchange areas served by the following central offices of US West Communications, Inc..

Rate Group E:

Aberdeen, Pierre - Fort Pierre

Rate Group G:

Rapid City

Rate Group I:

Sioux Falls

Sioux City, Iowa Exchange located in the State of South Dakota

# ATTACHMENT I

# McLeodUSA Management Report

and Account Statement

Account Number: Invoice Number: Invoice Date: Invoice Period: Page Number: 272 306025 04/14/97 03/01-03/31 1 OF 10

McLeodUSA delivers high quality, single source solutions for your telecommunications needs. We greatly appreciate your business and welcome your comments and suggestions. Our 24-Hour Customer Service number is 1-800-593-1177.

Balance From Last Statement	647.18
RSVP Discount Earned	.00
Payment ReceivedThank You	.00
Previous Balance Due	647.18
Current Month	
Local Charges	562.64
Long Distance Charges	115.42
Enhanced Business Services	.00
Additional Services	8.25
Other Charges	.00
Credits	.00
Late Payment Charges	.00
Taxes	47.72
Total Current Charges	734.03
Total Duc	1,381.21

You may deduct your 36 month term RSVP discount of \$28.66 and pay \$1352.55 if paid by 00/00/00. YOUR ACCOUNT IS PAST DUE. IF YOU HAVE FORGOTTENTO SEND YOUR PAYMENT, PLEASE DO SO. IF PAYMENT HAS BEEN SENT, PLEASE DISREGARD THIS MESSAGE. THANK YOU.

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT.

# McLeodUSA'

Account Number: 272 Invoice Number: 306025 Invoice Date: 04/14/97

You may deduct your RSVP discount of \$28.66 and pay \$1352.55 if paid by 00/00/00.

Amount Enclosed
Payment Due Date 00/00/00

McLeodUSA P.O. BOX 3253 Cedar Rapids, IA 52406-3253  Please mark this box and note any changes in name or address on the face of this document.

# Local Service

- - - Local Service Detail - - - -

ITEM DESCRIPTION	RATE	AMOUNT
McLeodUSA Line: 297-7488		
Prorated Charges from: 03/27/97 - 03/31/97		
Telephone Line Charge	29.30	4.88
Seasonal Telephone Live Charge	14.65	-2.44
Seasonal Federal Access Charge	2.34	39
Federal Access Charge	3.50	.58
Enhanced 911 Service	.25	.04
NcLeedUSA Line: 297-7488 Full Month Charges 04/01/97 - 04/30/97		
Full Month Charges 04/01/97 - 04/30/97 Telephone Line Charge		
Federal Access Charge	29.30	29.30
Enhanced 911 Service	3.50	3.50
Subtotal	.25	35.72
McLeedUSA Liae: 362-4878		
Full Month Charges 04:01:97 - 04/30/97		
Telephon: Line Charge	29.30	29.30
Hunting	5.50	5.50
Federal Access Charge	4.67	4.67
Enhanced 911 Service	.25	.25
		39.72
HeLeodUSA Line: 362-7064 Full Month Charges 04:01:97 - 04/30:97		
Telephone Line Charge		1-2 1 4 4 4 4 4
Federal Access Charge	29.30 4.67	29.30
Enhanced 911 Service	4.67	4.67
Subtotal		34.22
McLeodUSA Line: 363-0048		3.22
Full Month Charges 04/01/97 - 04/30/97		
Seasonal Telephone Line Charge	17.36	
Seasonal Federal Access Charge	2.36	17.36 2.38
1FB Enhanced 911 Service	.25	2.38
Subtotal		19.99
McLeodUSA Line: 363-1029		
Full Month Charges 04/01/97 - 04/30/97		
Seasonal Telephone Line Charge	17.36	17.36
Seasonal Federal Access Charge	2.36	2.38
1FB Enhanced 911 Service	.25	.25
		19.99
IcLoodUSA Line: 363-7204 Full Month Charges 04/01/97 - 04/30/97		
Telephone Line Charge		
Federal Access Charge	29.30 4.67	29.30
Enhanced 911 Service	4.67	4.67
Subtotal	.23	34.22
CLoodUSA Line: 363-7527		
Full Month Charges 04:01:97 - 04/30/97		
Seasonal Telephone Line Charge	17.34	17.36
Seasonal Federal Access Charge	2.38	7.34
1FB Enhanced 911 Service	.25	.25
		19.99
CLeodUSA Line: 363-8346 Full Month Charges 04:01/97 - 04/30/97		
Seasonal Telephone Line Charge	17.36	
Seasonal Federal Access Charge	2.34	17.36
1FB Enhanced 911 Service	.25	2.30
		.13

# Local Service

- - - Local Service Detail (Continued) - - -

	PATE	AMOUNT
EM DESCRIPTION		19.99
LeedUSA Line (Continued): 363-8366 btotal		
LeodUSA Line: 363-9339		29.30
East Month Charges 04/01/97 - 04	29.30	4.67 #
Telephone Line Charge	4.67	.25
Federal Access Charge	.23	34.22
Enhanced 911 Service		
btotal		
LeedUSA Line: 363-7673 E-B Mooth Charges 04:01:97 - 04:30:97	30.15	30.15
	5.50	5.50
Telephone Line Charge	4.67	4.67
Federal Access Charge	.25	40.57
Enhanced 911 Service		40.57
ubtotal		
CLeodUSA Line: 363-9674 Full Month Charges 04:01:97 - 04:30:97	29.30	29.30
Full Month Charges 04-01-77 Telephone Line Charge	5.50	5.50
Hunting	4.67	4.67
Federal Access Charge	.25	39.72
Enhanced 911 Service		37.72
ubtotal		
IcLoodUSA Line: 363-9675	22.20	29.30
End Month Charges 64-01	29.30 5.50	5.50
Telephone Line Charge	5.50 4.67	4.67
Hunting	.25	.25_
Federal Access Charge	.23	39.72
Enhanced 911 Service		
	15.08	15.08
Full Month Charges 04 01 97 - 04 30 97 Seasonal Telephone Line Charge	2.34	2.34
Second Federal Access Charge	.25	17.67
Seasonal Enhanced 911 Charge		17.07
Subtotal		
McLeodUSA Line: 364-1670	1000	14.65
	14.65	2.34
	2.34	.25
Seasonal Federal Access Charge	.25	17.24
Enhanced 911 Service		
Subtotal		
RcLoodUSA Line: 368-6697	29.30	29.30
	4.67	4.67
Telephone Line Charge Federal Access Charge	.25	. 25
Enhanced 911 Service		34.22
Enhanced VII Service		
200.7032		
ReLoadUSA Line: 396-7032 Full Month Charges 04/01/97 - 04/30/97	29.30	29.30
Full Month Charges Telephone Line Charge	4.67	.25
Enteral Access Charge	.25	34,22
Enhanced 911 Service	-9/01	34.22
Subtotal		
McLeodUSA Line: 398-7033		
Full Month Charges 04/01/97 - 04/30/97		

Invoice Date: 04/14/97 Page Number: 4 OF 10

# Local Service

---- Local Service Detail (Continued) ----

McLeodUSA Line (Continued): 398-7022		
Telephone (Continued): 398-7033	RATE	AMOUNT
Foderal Access Ch		AMOUNT
	29.30	
Subtotal VII Service	4.67	29.30
3/01/97 US West E	.25	4.67
3/01/97   I'S War Feature Change		34.22
3/01/97 US West Activation 297-7488		34.22
	22.00	
Your McLeodUSA service entitle	25.00	22.00 25.00
Your McLeodUSA service entitles you to the following services at no charge Business Fackage. Consultation Hold, Call Transfer, 3 Way College		-5.00
local Service Total - IA	6.00	
denotes of		Maived
* denotes charges not eligible for RSVP discount		
		\$562.64

# Long Distance Service

- - - Long Distance Service Detail - - - -

ACCT CODE	NO.	DATE	TIME	CALL FROM	LOCATION CALLED	CALLED NUMBER	PERIOD	TYPE	MIN	AMOUN
Subtotal	1	03/13	11:21AM	368-6697	ELDRIDGE, IA	319 285-4440	P	DD	.6	:
007	2	03/02	11:03AM	362-4878	DAYTON ABCH, FL	904 239-7185	0	Dt.	.6	.1
	1	03/02	11:05AM	362-4878	IOWA CITY, IA	319 353-0448	0	DD	2.3	.4
	4	03/07	01:30PM	362-4878	PALM SPG, CA	619 324-3994	P	DD	.9	.2
	5	03/07	01:31PM	362-4878	INDIO, CA	619 564-7100	P	DD	3.9	.9
	6	03/11	07:07PM	362-4878	WESTBRANCH, IA	319 643-7193	O	DD	.4	.0
	7	03/11	07:32PM	362-4878	WESTBRANCH, IA	319 643-2167	0	DD	1.9	.3
	8	03/13	01:47PM	362-4878	AMANA, IA	319 622-6222	P	DD	.5	.0
	9	03/13	02:41PM	362-4878	BIG RAPIDS, MI	616 592-2380	P	DD	6	1
	10	03/14	09:32AM	362-4878	DES MOINES, IA	515 285-1934	P	DD	5.8	1.0
	11	03/14	09:57AM	362-4878	DES MOINES, IA	515 276-1596	P	DD	22.5	5.3
	12	03/14	10:50AM	362-4878	PALM SPG, CA	619 324-3994 515 221-9500	P	DD	3.7	.6
	13	03/14	11:14AM	362-4878	DES MOINES, IA	619 564-7109	o.	DD	.7	:1
	14	03/14	05:43PM 03:20PM	362-4878	INDIO, CA INDIO, CA	619 564-7109	o	DD	.6	
	16	03/15	03:22PM	367-4878	INDIO, CA	619 564-7100	0	DD	.,	.2
	17	03/16	11:48AM	362-4878	AMES, IA	515 233-6484	0	DD	.8	. 1
	18	03/16	01:55PM	362-4878	INDIO, CA	619 564-7100	0	DD	.4	.1
	19	03/16	01:56PM	362-4878	PALM SPG, CA	619 124-1994	0	DD	1.5	.3
	20	03/16	03.38PM	362-4878	FLORISSANT, MO	314 839-3682	0	DD	1.9	.4
	21	03/18	02:40PM	362-4878	NEWPORTBCH, CA	714 759-5190	P	DD	3.0	.7
	22	03/19	03:10PM	362-4878	DUBUQUE, 1A	319 582-7390	P	DD	2.0	.3
	23	03/20	09:35AM	362-4878	WEBSTRGRVS, MO	314 961-0005	P	DD	4.3	1.0
	24	03/20	09:40AM	362-4878	DIR ASST, MO	314 555-1212	P	DD	1.0	.9
	25	03/20	12:12PM	362-4878	NEWPORTBCH, CA	714 644-5404	P	DD	2.1	.5
	26	03/20	05.56PM	362-4878	PALATINE, IL	847 359-0244	O	DD	.7	.1
	27	03/20	07.56PM	362-4878	IOWA CITY, IA	319 358-1044	O P	DD	. 8	1:1
	28	03/21	09:20AM	367-4878	DUBUQUE IA	319 557-1415	P	DD	6.3	
	29	03/21	03.27PM	362-4878	INDIO, CA	6:9 564-7109	o o	DD	3.1	.2
	30	03/23	01:40PM	362-4878	DES MOINES, IA	515 276-1596 614 328-4193	P	DD	3.1	.2
	31	03/26	04-57PM	362-4878 362-4878	NEWARK, OH ENGLEWOOD, CO	303 799-8222	P	DD	1.2	.2
	32	03/29	12.26PM	362-4878	DAVENPORT, IA	319 332-0602	o.	DD	1.4	.2
	14	03/29	04 10PM	362-4878	DURUOUE, IA	319 583-7385	0	DD	2.9	.5
	15	03/29	05.53PM	362-4878	WATERLOO, IA	319 272-8000	0	DD	.7	.1
	36	03/30	05.14PM	362-4878	IOWA CITY, IA	319 354-0749	0	DD	3.7	.6
	37	03/12	05:18PM	362-7064	WESTBRANCH, IA	319 643-2167	0	DD	1.9	.3
	18	03/14	01-49PM	362-7064	DUBUQUE, IA	319 587-7390	P	DD	11.4	2.0
	10	03/15	01:44PM	367-7064	PALATINE II	847 359-0244	O	DD	.6	.1
	40	03/20	09:41AM	362-7064	HARVESTER, 500	314 939-6494	P	DD	2.7	.6
	41	03/21	09-31AM	362-7064	PALATINE, IL	847 359-0244	ž.	DD	1.0	.2
	42	03/25	11:04AM	362-7064	TEMECULA, CA	909 699-1771	P	DD	.4	.1
	43	03/29	11:02AM	362-7064	INDIO, CA	619 564-7100	0	DD	4.1	.9
	44	03:29	05:54PM	362-7064	WATERLOO, IA	319 235-3941	0.	DD	2.3	.4
	45	03/29	06:06PM	362-7064	IOWA CITY, IA	319 337-4567	0	DD	3.2	.5
Subtotal								DD		24.2
038	46	03/02	11:17AM	362-4878	CLINTON, IA	319 242-4961	0	DD	1.5	.0
	47	03/08	1138AM	362-4878	UPLAND, CA	119 388-8364	P	DD	.5	.0
	48	03/10	11:24AM	362-4878 362-4878	DAVENPORT, IA DES MOINES, IA	515 221-2557	P	DD		
	49	03/11	09:43AM 10:07AM	362-4878	DUBUQUE, IA	319 557-1415	P	DD	6.2	1.0
	51	03/11	10:07AM	362-4878	W CHIGAGO, IL	630 293-3836	P	DD	.3	
	52	03/11	03.06PM	362-4878	DUBUOUE, IA	319 557-1415	P	DD	17.0	2.9
	53	03/11	03:06PM	362-4878	DUBUQUE, IA	319 557-1415	P	DD	22.0	3.6
	54	03/13	02:37PM	362-4878	WEST BRANCH, IA	319 643-2167	p	DD	2.5	4
	55	03/14	11:38AM	362-4878	DAVENPORT, IA	319 332-0602	P	DD	13.4	2.3
	56	03/14	03:55PM	362-4878	IOWA CITY, IA	119 154-2994	P	DD	1.4	. 2
	57	03/16	01:47PM	362-4878	UPLAND, CA	909 946-7065	0	DD	.6	. 1
	58	03/21	05.36PM	362-4878	DUBUOUE IA	110 581-9696	O	DD	1.0	.1
	59	03/22	04 06 PM	362-4878	IOWA CITY, IA	319 354-2994	0	DD	.4	.0
	60	03/25	11:40AM	362-4878	FLORISSANT, MO	314 839-3682	P	DD	1.7	.4

# Long Distance Service

			1						-	
VCCL CODE	NO.	DATE	TIME	CALL FROM	LOCATION CALLED	CALLED NUMBER	PERIOD	TYPE	MIN	AMOUN
038	61	03/25	05.28PM	362-4878	DUBUQUE, IA	319 557-1415	0	DD	8.3	1.4
	62	03/29	11:01AM	362-4878	PALM SPG. CA	619 324-3994	ő	DD	.4	
	63	03:07	01.00PM		CREVECOEUR, MO	314 434-4405	P	DD	5.1	1.2
	64	03/07	01 30PM		FLORISSANT, MO	314 839-3682	P	DD		.2
	65	03/11	09.03PM		UPLAND, CA	909 946-7065	0	DD	.3	.0
	66	03:19	09-08 AM		DAVENPORT, IA	319 388-8364	P	DD	1.1	.1
	67	03/15	01 S4PM		DUBUQUE, IA	319 557-1416	0	DD	1.5	.2
	68	03/23	03.41PM 09.14AM		SUNPRAIRIE, WI	608 K25-4701	O	DD.	1.1	.2
	70	03/26	01-23PM		CHESTERFLD, MO	314 536-5285	P	DD	1.0	.2
	71	03/23	02:58 P.M		DUBUQUE, IA DES MOINES, IA	319 557-1416 515 276-1596	P	DD	1.9	.3
	72	03/07	01.17PM		LEONIA, NJ	201 585-0570	O	DD	1.2	.2
Subtotal					Lister, No	201 38340370		DD	2.1	17.4
0.58	73	03.06	10.34AM	167-4878	FORTMORGAN, CO.	970 867,2039	P	DD	10.5	2.5
	74	01.08	12:29PM		DUBUQUE, IA	319 556-3363	o.	DD		.1
	25	0.3 30	08.23 AM		DUBUQUE, IA	319 583-7385	0	DD	1.7	.3
	76	03/12	03:45PM		IOWA CITY, JA	319 356-6506	P	DD	.3	.0
	77 78	03/42	01:46PM	362-7064	IOWA CITY, IA	319 337-2365	P	DD	1.7	.3
	76	03/23	01:05PM 06:06PM	362-7064 363-7264	MONTICELLO, IA	319 465-6543	0	DD	.7	.1
Subtotel		03.12	og not, w	363-1204	IOWA CITY, IA	319 351-9071	0	DD	1.7	.3
136	80	03/19	08:24AM	161.9310	SALT LAKE UT	801 466-8474	P	DD	.,	3.7
	81	03/20	03:05PM		MONTREAL, PO	514 332-4110	P	DD	7.3	2.9
	82	03/20	03:12PM	363-9339	MONTREAL PO	514 332-4110	P	DD	5.3	2.1
	83	03/24	11:56AM	363-9319	MONTREAL PO	514 332-4110	P	DD	1.8	.7
Subtotal		03.00				THE RESERVE THE PARTY OF THE PA				5.9
165	84	03:03	11:33AM		QUINCY, IL	217 223-4045	P.	DD	.3	.0
	86	03/03	12:00PM 12:57PM		RIB LAKE, WI ANAMOSA, IA	715 427-5241	P	DD	6.1	1.4
	87	03:04	08:31AM		OUINCY, IL	319-462-6109 217-223-4045	P	DD	1.8	.3
	88	03:05	09.30 AM		QUINCY, IL	217 223-4045	P	DD		. 1
	89	03/07	02:71PM		DUBUOUE, IA	319 582-7390	P	DD	42.1	10.0
	90	01/10	10:29 AM		ANAMOSA IA	319 467-4136	p.	DD	2.0	.3
	91	03/10	01:18PM	363-9339	DURUQUE IA	319 582-7390	P	DD	1.2	.2
	97	03/11	68:29 AM	363-9339	QUINCY, IL	217 223-4045	P	DD	.6	. 10
	93	03/11	09-32 AM		QUINCY, II.	217 223-4045	P	DD	.5	. 1:
	94	03/11	02:44J*M	161-9319	DES MOINES, IA	515-264-1661	P	DD	1.7	.30
	96	03/13	09.55AM 10.01AM		QUINCY, IL	217 223-4045	P	DD	11.2	2.6
	97	03/17	08.30AM		DES MOINES, IA DURUQUE, IA	515 264-1661 319 582-7390	P	DD	.6	.1
	98	03/20	01:32PM		DES MOINES, IA	515 264-1661	P	DD	2.1	.3
	99	03/25	12:40PM		OUINCY, IL	217 223-4045	P	DD	:	.0
	Ton	03/27	08:17AM		CEDARFALIS, IA	319 277-8558	P	DD	1.6	. 10
	101	03/28	10:37AM		QUINCY, IL	217 223-4045	P	DD		. 10
	102	03/28	10.38AM	363-9339	QUINCY, IL	217 222-6122	P	DD		. 11
ubtotal S	103	03/29	03.36PM	161-9671	ADEL, IA	515 993-3711				17.01
iubtotal	164	03-06	12.15PM				0	DD	2.3	.40
ubtotal					DUBUQUE IA	319-556-1234	P	DD	2.8	.41
14	105	03:19	12:23PM		ST LOUIS, MO	314 854-9180	P	DD	1.1	.20
ubtotal	106	91/14	12.25PM	361-9675	PHILA, PA	215 972-3870	P	DD	13.4	3.11
34	107	01/18	01-57PM	361-7204	DAVENPORT, IA	319 322-1411		6.6		3.45
ubtotal					PATE PROPERTY.	313.377-1411	P	DD	5.1	.90
01	108	01-01	08:32AM	363-7204	MC MURRAY, PA	412 942-2571	P	DD	.6	. 14
	109	03.96	01:03PM		MC MURRAY, PA	412 942-0393	P	DD	5.2	1.24
	110	93.96	01.14PM		JENKINTOWN, PA	215 887-4076	P	DD	.4	. 10
	111	03/06	01 15PM		JENKINTOWN, PA	215 887-4076	P	DD	2.8	. 67
	112	03.06	01.55PM		JENKINTOWN, PA	215 887-4076	P	DD	.4	. 10
	114		01.58PM		JENKINTOWN, PA	215 887-4076	P	DD	.4	. 10
		0.31980	0 - 201 M		HNKINTOWN, PA	215 887-4076	11	DD	. 7	. 17

# Long Distance Service

---- Long Distance Service Detail (Continued) ----

					Long	Dist	tance Service De	tan (Continued)			1		MOUNT
								CALLED NUMBER	PERIOD	TYPE	MI	N /	
	-	_	TIM	e lea	11 FRO	M 10	CATION CALLED	CHECK		DD		.6	. 14
CT CODE	NO I	ATE	111M	in less				211 887-4076	P	DD	16		3.95
					163.7204	115	NKINTOWN, PA	215 887-4076	1.	DD		.1	.26
	115	03.06	04.0		163-7204	4.97	SELETOWN, PA	215.887.4076	P	DD		.4	. 10
	116	0.4:06	64.0		161.7204			715 887-4076	P	DD			.69
	117	01.01	12.1			11	SELVIOWN, PA	215 887-4076	P			1.8	.43
	118	01.0	0.7		163-7204		NKINTOWN, PA	417 941.9644	P.	DD		.3	.07
	119	03:0		MESS	363.7204		CMURRAY, PA	502 491-4200	P	DD		.3	.07
	120	03/1	08		363-7204		OUISVILLE, KY	502 491-4200	F*	DD		1.3	.31
	121	03.1	2 01		361,7204		OUISVILLE, KY	641 475-1165	P	DD		9.1	2.17
	127	91.1		05PM	161.7204		NGLEWOOD, FL	941 475-1165	100	DD		3.1	.74
	123	03.1	2 02	21PM	363-7204		NGLEWOOD, FL	941 475-1165	p	DD		4.6	1.09
		03/1	9 07	24PM	363,7204		SCHEDWOOD, EL	941 474-1165	- 0	DD		1.6	.38
	124	03.1		35PM	363-7204		Sect DANGED FI	941 4 110	17	DE		.3	.07
	125	03:1		36PM	363,720		ENKINTOWN, PA	214.887-3652	12	DD			. 12
	126	03	11 07	35PM	363-726		MC MURRAY, PA	412 942-2571	P	DI		4.2	1.00
	127	03.1		38PM	961.967		MC MURRAY, PA	417 947-2571	11.	DI		9.9	2.36
	128	0.1		SEPM	161.967		MC MURRAY, PA	112 647 2571	81	101		29.8	7.09
	129	0.7	Q 01	Mager	363.967		MC MURRAY, PA	412 542-2571	11	DI		.7	. 17
	130			17915	16.1.967		MC MURRAY, PA	412 942-2571	r	131		1.8	.32
				1.41AM	363-967		ENGLEWOOD, H	041-474-2655	P	D		2.6	.46
	197			243PM	161.967		MARSHALLTN. IA	514.752-4271 614.753-3648	P	D		2.3	.40
				0.09AM	363.96		MARSHALLTN. IA	616 751-1045	12	D		- 4	. 10
	134		13 1	0.20AM	363.96		DUBUQUE, IA	110 647-2400 941 474 2633	P	D			. 19
	131		m4 0	6-08AM	\$63.96		ENGLEWOOD, EL	100 791-1601	()	D	15		25.20
	13		12 0	2.42PM	364-96	75	ROCKISLAND, IL	film intellery			77	.3	.05
	13		27 1	55.23PM	\$63.96	17.5	Research Co.	414-281-4600	P	17		5.2	. 97
	1.7					-	DES MOINES, IA	515 281-3600	P	1	D		.9
Subtotal	13	o 01	1.13	04.48PM	161.96	4	DES MOINES, IA	215 251 4600				.9	.2
910	17		114	00 10 AM	363-96	514	Division and the second	517 477 8155	11		(1)	.7	. 1
	1.4					-24	AUSTIN, TX	110 138-0132	P.	1	10		.3
Subtotel	14	1 0	1.19	10:10 AM	161.94	C24	JOWA CITY, 18	314 (3800)			D	1.3	.3
917	1/		1.19	10:15 AN	4 161.00	61.5		ant 768-5713	1,		)[) )[)	3.2	.7
	: 10	10. 2				ALC: N	CHARLESTON, SC	301 797-6269	11		DD.	.,	.1
Subtotal	- 1	43 0	11:41	12:26PN	4 363.7		ATTELETON, CO.	616 224-1348	P		DD	. 9	.:
956		41 6	(1:4)	02:05PN			DES MOINES, IA	113 226 3016	P		DD.	1.3	.1
		41 1	03:12	12-59PA		204	CHICAGO, II.	31: 226-3010	1:		DD	3.2	
		46 1	03-14	10.36 A		7200	CHICAGO, II.	717 662-4776			DD	1.0	
		47	01/14	10 18A			SAC CITY, IA	412 774 7348			DD	17.8	4.
		48	01/18	01.43P		7204	DES MOINES	423 670-2020	y 1:		DD	. 6	
		149	03.20	94.53P		4671	K SOXVILLE,	\$19.358-250			1313		6.
		150	10:40	01.56P		9674	JOWA CITY, IA	110 1.00 2.00			DD	3.0	
			63 10	12.39P	M 363	and the		310 540.858	4 (		DD	1.0	
						9674	DUBUQUE, IA	110 644-258	4 1	)	fara		
Subtotal		157	03:12	07.02P		9674	SOLON, IA	310 0445			DD		
976		153	07/30	OR LOA	M 363	OUT OF		110 644-258	4	1	1717		
						9674	SOLON, IA	110.000			DD		7
Subtota		164	03:29	07.218	M 363	195.14		214 887.365		P	DD	2.	3
991		***				1.7204	JENKINTOWN, P.	A 515 744-31	75	t.	DD	1.	
Subtota		166	03 17	03.081		1.9674	DES MOINES, IA	414 221-90	363	P	DD	1.	
994		156	03:03	12:581		1.9675	THE MEDIATES IA	616.467.09	49	P.	DD	1	2
		157	03:03	09.13		1.9675	SACRAMENTO, O	A 319 645-21	61	P	DD		
		158	010	12.27		1.9675	TIFFIN, IA	119 645-21	91	P	DD		.2
		150	03/1	11 20		1-9675	THEFTS IA		111	P	DD		.2
		160	03.7	08:48		3.9675	MARVSVILLE	(8) 114 365 K	21:	P	DD		.1
		161	03.2	4: 10:51		1.9675	DES MOINES, IA	119 587-7	100	P			.3
Y		167	03/2	4 03 20	1PM 36	1.9675	INTERFERENCE IA	200 200 2	105	1	DD		
		163	03.2	6 10.27	AM 36	1.9676	DAVES PORT 1/		220	E.	DD		••
			03/2	S. 11:08	SAM M	1.967		A 310 388-4	117				.8
		16-4	03/2		DAM M	63.9674	DATE		ots.	II.	DD		. 9
		165	0.5	E 51.0			CHICAGO, II.	N12 226-1	015	11	DD		.3
Subtot	-1		01	14 09-4		61.4674		312 226 1	Mark.	P.	DD		2.6
995		100	0.1	010		62.967		319 234-1	170	P	DD		
		165				61.96		50 801 268-	284				
1					WAM T	61.967	THARLESTON.						

Invoice Date: 04/14/97 Page Number: 8 OF 10

# Long Distance Service

- - - Long Distance Service Detail (Continued) - - - -

TOTAL CALL				174	e Applicable RSV					\$115.42
				174					526.1	115.42
Subtotal										3.73
	174	03:28	11.56AM		DAVENPORT, IA	319 359-1678	P	DD	3.7	3.73
	173	03/25	12:53PM		BALTIMORE, MD	410 727-4535	P.	DD	1.5	.34
	172	03/20	11:04AM		LITTLETON, CO	303 730-1419	P	DD	3.8	.90
***	171	03/14	01-35PM		HINSDALE, IL	630 789-6474	P	DD	2.2	.52
995	170	03/11	04:48PM	161.9674	DES MOINES, IA	515 225-1148	P	DD	1.3	.23
VCCL CODE	NO.	DATE	TIME	CALL PROM	DOCATION CALLED	Learner in Chairm	I Liver			
			december 1	CALL PROM	LOCATION CALLED	CALLED NUMBER	PERIOD	TYPE	MIN	AMOUNT

# This Month's Long Distance Analysis

AT&T Business Long Distance CustomNet Small Business Advantage	\$162.00 \$150.41 \$140.22
MCI Commercial Dial 1 Standard Switched Vision Prism Plus Preferred	\$159.19 \$182.66 \$143.38 \$143.58
Sprint Business Sense S0 Level Business Sense S200 Level The Most For Business	\$115.42 *** \$200.00 \$133.04

•••• Lowest Plan Charges

Period Codes

D = Day, E = Evening, N = Night/Weekend, P = Peak, O = Off Peak
Call Type Codes

DD = Direct Dial

Additional Services

- - - Additional Services Detail - - -

Invoice Date:

Page Number: 9 OF 10

04/14/97

Taxes

- - - - Taxes Summary - - - -

 ITEM DESCRIPTION
 AMOUNT

 Federal Tax
 20,50

 State Tax - IA
 27,72

 Local Tax - IA
 00

Taxes Total \$47.72

# **Executive Summary**

#### Call Distribution Summary By McLeodUSA Number

Percentages Based on	Fotal Number of M	linutes			
LINE NUMBER	TOTAL CALLS	TOTAL MINUTES	AVG. DURATION	GROSS CHARGES	% OF TOTAL
319-362-4878	55	177.4	3.23	35.78	33.71
319-342-7064	16	37.7	2.34	7.55	7.17
319-343-7204	34	79.0	2.32	17.87	15.02
319-343-9339	23	90.2	3.92	23.06	17.15
319-363-9673	4	24.1	6.03	5.34	4.58
319-363-9674	18	65.2	3.62	14.46	12.39
319-343-9475	22	49.8	2.26	10.75	9.47
319-368-6697	1	.6	.60	.11	.11
319-398-7033	1	2.1	2.10	.50	.40
TOTAL OUTBOUND	174	526.1	3.02	115.42	100.00

Call Distribution Summary By Call Type Percentages Based on Total Sumber of Minutes

TOTAL	174	526.1	3.02	115.42		100.00
LONG DISTANCE TOTAL	174	526.1	3.02	115.42	100.00	100.00
INTRALATA	27	36.6	1.44	6.80	7.38	7.38
INTRASTATE	52	167.9	3.23	29.54	31.91	31.91
LONG DISTANCE SERVICE	95	319.4	3.36	79.08	60.71	60.71
TYPE	CALLS	MINUTES	DUR.	CHARGES	CALL TYPE	ALL
CALL	TOTAL	TOTAL	AVG.	GROSS	% OF	% OF

Account Code Summary

ACCT	TOTAL	TOTAL	AVERAGE	GROSS	NET	FEDERAL	OTHER	% GROSS	% TOTAL
CODE	CALLS	MINUTES	DURATION	CHARGES	CHARGES	TAX	TAX	CHARGES	MINUTES
	1	.6	.6	.11	.11	.00	.00	.09	.11
007	44	113.6	2.6	24.24	24.24	.74	.37	21.00	21.59
038	27	94.5	3.5	17.46	17.46	.53	.28	15.13	17.96
058	7	17.5	2.5	3.73	3.73	.11	.06	3.23	3.33
136	•	15.3	3.8	5.97	5.97	. 18	.09	5.17	2.91
165	19	74.9	3.9	17.09	17.09	.51	.27	14.81	14.24
258	,	2.3	2.3	.40	.40	.01	.01	.35	.44
295	,	2.8	2.8	.49	.49	.01	.01	.42	.53
314	2	14.5	7.3	3.45	3.45	. 10	.05	2.99	2.76
734	,	5.1	5.1	.90	.90	.03	.01	.78	.97
901	31	107.5	3.5	25.20	25.20	.76	.40	21.83	20.43
910	2	5.5	2.8	.97	.97	.03	.02	.84	1.05
917	2	1.6	.8	.33	.33	.01	.01	.29	.30
966	,	30.2	3.4	6.84	6.84	.21	.11	5.93	5.74
976	2	4.0	2.0	.71	.71	.02	.01	.62	.76
991	1	.4	.4	.07	.07	.00	.00	.06	.08
994	11	15.7	1.7	3.73	3.73	.11	.06	3.23	3.55
995	,	17.1	1.9	3.73	3.73	.11	.06	3.23	3.25
TOTAL.	174	526.1	3.0	115.42	115.42	3.47	1.82	100.00	100.00

# ATTACHMENT II

#### McLeod TMO™ 221 Third Avenue SE Cedar Rapids, Iowa 52401 319-364-6666 1-800-593-1177

# Member Service Agreement Complete 1 for Each Location

Terms and conditions printed on reverse side Membership Information/Services

Page	1	of	

Member #:	Promotion: 1MOLT	MO2 CR	SMSA Required?	☐ Yes	□ No		
			Local Only Service? (IA Only)	☐ Yes	□ No		
New Existing Member (no	ew loc) 🗆 Chang	e	Pre-Upgrade Visit required?	☐ Yes	□ No		
Standard TMO Member - One Loc	ation One Statement		TMO 800 Service?	□ Yes	□ No		
Multi Location Member - Multi Lo	cotion/One Statement		TMO Access Service?	☐ Yes	□ No		
This is Location of	Locations		Account Codes?	☐ Yes	□No		
Membership Period: Monthly	18 mo. 36 mo.	60 mc	MMR Reporting Options?	☐ Yes	□No		
Local Lines	Monthly Per	Number o	Assume 9?	☐ Yes	□No		
Docum Dimes	Line Price	Lines	Other:				
Local Lines(includes CT,3WC,CH) 1	st Line						
Additiona	il Lines		Any changes made to this service	e in the last 60	days? 🗆 Yes 🗆 No		
Other			Is Member planning to move wi	thin next 120 d	ays? 🗆 Yes 🗆 No		
Membership Fee - Annual	\$25.00		Upgrade prior to move? ☐ Yes ☐ No				
Vendor Reprogramming Charges:	Responsibility of	Member	PLEASE note details on Specia	Upgrade/Ven	dor Information		
	Billin	g/Locati	on Information				
		Is physical address different than billing address?   Yes   No					
Billing Name			Physical Location Name				
Billing Address			Physical Street Address				
City	State Zie		City	State	Zip		
		-	Contact (OnSite)	State			
Contact (Main)		-					
Phone#	Fax#		Phone#	Fax#			
	C	ompany	Information				
Ownership Type:   Corporation	Sole Proprietorship [	Partnersh	ip 🗆 Other	Open 24 hrs?	☐ Yes ☐ No		
Estimated TMO Monthly Billing: \$		Y	ears in Business: # of Employees:				
SS#/Fed. ID#:		B	ink Name:				
		В	Bank Phone: ( )				
		Ту	Type of Business:				
Does Member wish Direct Debit Paye If Yes, please attach Direct O		□ No Ta	x Exempt? ☐ Yes ☐No If Yes If Yes, please specify. ☐ Stat				
The undersigned has read this Application, INC copy of this Application and agrees to the term worthiness and hereby authorize financial insti-	s and conditions contained	herein I herel	by authorize McLeod TeleManagement, Inc.,	to make inquiries	owledges receipt of a concerning my credit		
Member Name & Title			Member Agent		MA#		
Member Signature			Member Agent #2		MA#		
Date			Market				
PLEASE PRINT NAM	ES CLEARLY		Branch Manager Approval				

v.	ustomer	280.5
C	ustomer	Name:

1. Current Long Distance Carrier Plan:

# McLeod Service Agreement

Page 2 of

Complete 1 for Each Location

	A. S	ervice Information	
		Acct # for Current Plan:	
Yes	□ No	If Yes, expiration date is required:	

Does Customer have an IXC Contract?	Yes LI No If Yes, expirati	ion date is required:		
Did Customer sign Right of First Refusal Fo	rm? □ Yes □ No If Y	es, picase attach form	to this McLeod	Service Agreement.
If LXC Contract information is unavailable	(i.e. corporate decision), ple	ease explain further in	REMARKS secti	ion.
2. Does Customer have LEC Calling Card? $\Box$	Yes Don't Know -	Retain? Yes No	PIN: Muthass.	PEN to retain with USWest.
Does Customer have an EXC Calling Card? I	☐ Yes ☐ No If Yes, Provid	ler?	☐ Retain C	ard Cancel Card
Does Customer make International Calls on I	LEC or IXC Calling Cards?	☐ Yes ☐ No If Ye	s, must retain th	hose Calling Cards.
Upgrade Customer to Access Card? ☐ Yes	□ No If Yes, complete M	CLeod Access Service :	Special Order Fr	orm.
3. Does Customer have an 800/888 line?	es 🗆 No (Check O	nly One) 🗆 Dedicates	Switched	☐ Don't Know
Upgrade Customer to McLeod 800/888 Serv	vice?			
Note: For upgrades, changes or additions to 8	00 888 Service, please comp	plete McLeod 800 888	Service Special	Order Form.
4. Does Customer have LEC Voice Mail?	res 🗆 No 🗆 Retain 🗆 Car	ncel Change Whi	ch line(s)?	
Does Customer have other Voice Mail?	Yes No If Yes, Provi	der		
Add LEC Voice Mail?   Yes   No A	dd to which line(s)?		1	
If aikling, note which line forwards to Voice Mas	d on McLeod Special Order Fo	rm Note other details on	Special Vendor L	pgrade Form
5. Does Customer have a maintenance agreeme	ent? Retain as is	Add Cancel		
	B. Equipment Info	ormation		
1. Does Customer have a telephone system?	Yes No If Yes, V	endor		
Manufacturer	Model	Vendor Pho	one#	
2. Does Customer have an alarm system?	es No If Yes, Ver	ndor		
Which line(s)?		Vendor P	thone #	

#### 3. Does Customer have a credit card machine(s)? Yes No If Yes, Vendor Which line(s)?

#### C Line Information

Vendor Phone #

1. How many lines does the Customer have? (if Customer has more than 10 lines, continue on Additional Line Page.)									
List all current numbers and new lines in order.	Changes?	Fax or Modem?	Acct Code?	Acct Code Option IL only?	Block 9002	Local Only PIC? 1EX can PIC each lin individually.			
r.	□ Yes □ No	□ Fax □ Mod	☐ Yes ☐ No		□Yes □No □Retain				
2	☐ Yes ☐ No	□ Fax □ Mod	□ Yes □ No		□Yes □No □Retain				
3	☐ Yes ☐ No	☐ Fax ☐ Mod	□ Yes □ Ne		□Yes □No □Retain				
4.	□ Yes □ No	☐ Fax ☐ Mod	☐ Yes ☐ No		□Yes □No □Retain				
5	☐ Yes ☐ No	□ Fax □ Mod	□ Yes □ No		□Yes □No □Retain				
6.	☐ Yes ☐ No	□ Fax □ Mod	□ Yes □ No		□Yes □No □Retain				
7	☐ Yes ☐ No	☐ Fax ☐ Mod	☐ Yes ☐ No		□Yes □No □Retain				
8	☐ Yes ☐ No	□ Fax □ Mod	□ Yes □ No		□Yes □No □Retain				
9.	□ Yes □ No	☐ Fax ☐ Mod	☐ Yes ☐ No		□Yes □No □Retain				
10.	□ Yes □ No	□ Fax □ Mod	☐ Yes ☐ No		□Yes □No □Retain				

\* Note: For any line Changes, please complete the McLeod Special Order Form Remarks

#### McLeod TMOTM

# Member Service Agreement

Complete 1 for Each Location

Line Information Please Complete Al.l. Sections of Page 2 before continuing onto this page.

List all current numbers and new lines in order.	Changes?	Fax? or Modem?	Acct Code?	Acct Code Option? IL Only	Block 9002	Local Only PIC? LEX can PIC each line
11	□ Yes □ No	□Fax □Mod	☐ Yes ☐ No		□Yes □No □Retain	
12	☐ Yes ☐ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
13	□ Yes □ No	□Fav □Mod	□ Yes □ No		□Yes □No □Retain	
14	☐ Yes ☐ No	□Fav □Mod	□ Yes □ No		□Yes □No □Retain	
15	☐ Yes ☐ No	□Fax □Mod	☐ Yes ☐ No		□Yes □No □Retain	
16	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
17	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
18	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
19	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
20	☐ Yes ☐ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
21	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
22	□ Yes □ No	□Fax □Med	□ Yes □ No		□Yes □No □Retain	
23	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
24	☐ Yes ☐ No	□Fax □Mod	☐ Yes ☐ No		□Yes □No □Retain	
25	☐ Yes ☐ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
26	□ Yes □ No	□Fax □Mod	☐ Yes ☐ No		□Yes □No □Retain	
27	□ Yes □ No	□Fix □Mod	□ Yes □ No		□Yes □No □Retain	
28	☐ Yes ☐ No	□Fax □Mod	□ Yes □ No		□Ves □No □Retain	
29	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
30	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
31	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
32	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
33	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
34	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
35	□ Yes □ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
36	□ Yes □ No	□Fax □Mod	□ Ves □ No		□Yes □No □Retain	
37	□ Yes □ No	□Fax □Mod	☐ Yes ☐ No		□Yes □No □Retain	
38	☐ Yes ☐ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	
39	□ Yes □ No	□Fax □Mod	☐ Yes ☐ No		□Yes □No □Retain	
40	☐ Yes ☐ No	□Fax □Mod	□ Yes □ No		□Yes □No □Retain	

Note: For any line changes, please complete the McLeod TMO<sup>TM</sup> Special Order Form.

к	œ	m	28.0	KS

Page 2a of

Member No.:\_\_\_\_ Member Name:

# McLeod TMO™ Member Service Agreement

Page 3 of

1. Listing Type.							
2. What is Member's Current Listing Information? Please refer to local LEC telephone book Name:  Address  * Extra line charge Address line 2  City: State Zip  Phone No:  3. Does Member want to   Retain listing as is? QR   Change listing as described below?  Name:  Address  * Extra line charge Address line 2  City: State Zip  Phone No:  4. Does Member currently have any Additional Listings?   Yes   No  * Additional Monthly Charges Apply  If Yes,   Retain all listings? QR   Change listings as described below?    Add listing   Change listing   Delete listing   Name:   Address   Address     City: State Zip   City: State Zip   Phone No:   5. Does Member currently have any Foreign Listings (Listing in directory of another city)?   Yes   No  * Additional Monthly Charges Apply  If Yes,   Retain all listings? QR   Change listings as described below?    Add listing   Change listing   Delete listing   Name:   Address   Address     Add listing   Change listing   Delete listing   Add listing   Change listing   Delete listing     Add listing   Change listing   Delete listing   Name:   Add listing   Change listing   Delete listing   Name:   Address:   Address     City: State Zip   City: State Zip     Phone No:   To which book?   To which book?    If Additional "Paid" advertising is desired, Member needs to contact their local Yellow Page adverting     It no listing is desired, please write DECLI   Does this Member have any "PAID" advertising? (This includes White Page enhancements:)   Yes   No		sidential, SMSA is requi	winess Decidential HD.				
Name: Address.  *Extra line charge Address line 2 City: State Zip Phone No:  Address.  *Extra line charge Address line 2 City: State Zip Address.  *Extra line charge Address line 2 City: State Zip Phone No:  4. Does Member currently have any Additional Listings? Yes No *Additional Months; Charges Apply If Yes, Retain all listings? OB Change listings as described below?  Address: City: State Zip Add listing Change listing Delete listing Add listing Change listing Delete list Name: Address: City: State Zip Phone No:  5. Does Member currently have any Foreign Listings (Listing in directory of unother cuty? Yes No *Additional Months; Charges Apply If Yes, Retain all listings? OB Change listings as described below?    Add listing Change listing OB Change listings as described below?							
*Extra line charge	12	efer to local LEC teleph		2. What is Member's Curr			
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City: State Zip    Phone No:	Q.						
Phone No.   Retain listing as is?   QR   Change listing as described below?	0			* Extra line charge			
3. Does Member want to	0	State Zip					
Name: Address.  *Extra line charge	v?						
* Extra line charge		hange listing as describe	The second secon	3. Does Member want to			
*Extra line charge Address line 2  City: State Zip  Phone No:  4. Does Member currently have any Additional Listings?							
City: State Zip    A Does Member currently have any Additional Listings?   Yes   No   *Additional Monthly Charges Apply   If Yes   Retain all listings? OR   Change listings as described below?   Add listing   Change listing   Delete listing   Add listing   Change listing   Delete list   Name:   Address.   Address.							
Phone No.   Address   Additional Histings   Object listing   Object   Ob				* Extra line charge			
4. Does Member currently have any Additional Listings?		State Zip					
**Additional Monthly Charges Apply If Yes,							
If Yes.		Yes U No					
Add listing   Change listing   Delete listing   Name:   Add ress   Address   Additional Monthly Charge Apply   If Yes   Retain all listings   OR   Change listings as described below?   Add listing   Change listings   Delete listing   Add listing   Change listing   Delete listing   Add listing   Change listing   Delete listing   Address   To which book?   If Additional "Paid" advertising is desired, Member needs to contact their local Yellow Page advert   ILLINOIS ONLY   I. Yellow Page CMI. Heading   If no listing is desired, please write DECLI   Does this Member have any "PAID" advertising? (This includes White Page enhancements )   Yes   No If Yes, List which Books:							
Name: Address: City: State Zip City: Phone No.:  5. Does Member currently have any Foreign Listings (Listing in directory of another city?):   Yes   No   Additional Monthly Charges Apply   If Yes   Retain all listings? OR   Change listing as described below?   Add listing   Change listing   Delete listing   Name:   Add listing   Change listing   Delete listing   Name:   Addiess:   City:   State Zip   City:   State Zip   Phone No.:   City:   State Zip   Phone No.:   To which book?   January Change listing   Change listing   The No.:   To which book?   January Change listing   Change listing   Delete listing   Name:   Address:   Lity:   State Zip   City:   State Zip   Phone No.:   To which book?   January Change listing   The listing is desired, Member needs to contact their local Yellow Page adverting   Lithols Onley   Lity Olso Page CML Heading   If no listing is desired, please write DECLI   Does this Member have any "PAID" advertising? (This includes White Page enhancements   Yes   No   If Yes, List which Books:   Yes   Yes   No   If Yes, List which Books:   Yes   Yes   No   If Yes   Y		The second second second second	The second secon	Company of the Compan			
City. State Zip  Phone No.  Does Member currently have any Foreign Listings (Listing in directory of another city)?	nge listing Delete listing		hange listing				
Phone No.:    Phone No.:		Address:		Address:			
5. Does Member currently have any Foreign Listings (Listing in directory of another city)?	State Zip	City	State Zip	City:			
**Additional Monthly Charges Apply If Yes,		Phone No.:		Phone No.:			
Add listing   Change listing   Delete listing   Add listing   Change listing   Delete listing   Name:  Address:	∃ Yes □ No		Charges Apply	* Additional Monthly			
Name Address: City: State Zip City: State Zip Phone No: To which book?  If Additional "Paid" advertising is desired, Member needs to contact their local Yellow Page advert  ILLINOIS ONLY  I. Yellow Page CMI. Heading If no listing is desired, please write DECLI 2. Does this Member have any "PAID" advertising? (This includes White Page enhancements.)  \  Yes \  No  If Yes, List which Books:	n Det es		According to the contract of t	AND RESIDENCE OF THE PARTY OF T			
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To which book?  If Additional "Paid" advertising is desired, Member needs to contact their local Yellow Page adverting is desired, Member needs to contact their local Yellow Page adverting ILLINOIS ONLY  I. Yellow Page CMI. Heading  If no listing is desired, please write DECLI to be this Member have any "PAID" advertising? (This includes White Page enhancements.)   Yes   No If Yes, List which Books:	State Zip	City:	State Zip	City:			
If Additional "Paid" advertising is desired, Member needs to contact their local Yellow Page adverting ILLINOIS ONLY  1. Yellow Page CMI. Heading  2. Yellow Page CMI. Heading  2. Yellow Page CMI. Heading  3. Yellow Page CMI. Heading  3. Yellow Page CMI. Heading  4. Yellow Page		Phone No.:	Phone No.:				
ILLINOIS ONLY  1. Yellow Page CMI. Heading If no listing is desired, please write DECLI  2. Does this Member have any "PAID" advertising? (This includes White Page enhancements.)   Yes   No If Yes, List which Books:		To which book?		To which book?			
Yellow Page CML Heading	cal Yellow Page advertiser.	er needs to contact t	advertising is desired, Memb	If Additional "Paid"			
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<ol> <li>Does this Member have any "PAID" advertising? (This includes White Page enhancements.) ☐ Yes ☐ No If Yes, List which Books:</li> </ol>	desired, please write DECLINE	If no l	dine	L. Yellow Page CML Hea			
If Yes, List which Books:							
				ir res, tast which box			
Remarks		emarks					

PAMCOMM A PAM OL COMPANY



March 31, 1997

Mr. William Bullard, Jr. **Executive Director** South Dakota Public Utilities Commission 500 East Capitol Pierre, SD 57501

RE: In the Matter of McLeodUSA Telecommunications Services, Inc. Docket No. TC97-029

Dear Mr. Bullard:

PAM Oil, Inc., d.b.a. PAM Communications (PAM) wishes to participate in the above-named docket and hereby requests the South Dakota Public Utilities Commission (Commission) grant it intervenor status.

PAM has received approval from the Commission to provide local exchange service and has entered into a contract with US West to be a reseller of their products and services. PAM anticipates entering the local exchange market in the very near future, and, as such, has an interest in this docket.

Please consider this letter PAM's formal request to participate in the investigation into local competitive issues. If you should have any questions or need additional information, please contact Doug Schneider, PAM Companies, 200 Petro Avenue, P. O. Box 5200, Sioux Falls, SD 57105, (605) 336-1788.

Sincerely.

PAM Communications

PO. BOX 5200 . 200 PETRO AVENUE . SIOUX FALLS, SD 57117-5200 PHONE: 605-336-1788 . FAX: 605-330-7588

To Bi	11 Bulla	erd	From	Doug	SCHNEIDER
Faxo		809		-	
Phones			Delex		
Rei			CC		
□ Urgest	☐ For Review	□ Please (		□ Please Rep	dy 🗆 Please Recycle

PAM Natural Gas



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RECEIVED

APR 1 8 1557

SOUTH DAKOTA - URLIC

April 17, 1997

William Bullard Executive Secretary South Dakota Public Utilities Commission State Capitol, 500 E. Capitol Pierre. SD 57501-5070

RE: McLeodUSA Telecommunications Services, Inc.; Docket No. TF97-029

Dear Mr. Bullard:

Please find enclosed for filing an original and one copy corrected tariff page 44.2 to be substituted in Action (Inc.) to the corrected page references "Attachment II" to the tariff to climinate potential confusion over that reference.

Thank you for your assistance in this matter.

Respectfully yours,

William A. Haas

Associate General Counsel

Enclosures (2)

Warren May, Esquire (w/out enclosures)
Harlan Best (w/out enclosures)

But corrected page into final tary.

# 8142.33.117

# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE FILING BY ) ORDER GRANTING MCLEODUSA TELECOMMUNICATIONS ) SERVICES, INC. FOR APPROVAL OF ITS ) LOCAL EXCHANGE TARIFF ) TC97-029

On March 21, 1997, the Public Utilities Commission (Commission) received a filing by McLeodUSA Telecommunications Services. Inc. (McLeodUSA) for approval of its tariff reflecting local exchange service offerings in the Aberdeen, Pierre-Fort Pierre, Rapid City. Sioux Falls and North Sioux City exchanges in South Dakota. The tariff includes general rules and requiations, description of services offered, and rates and charges.

On March 27, 1997, the Commission electronically transmitted notice of the filing and the intervention deadline of April 11, 1997, to interested individuals and entities. On March 31, 1997, PAMCOMM filed a request to intervene.

The Commission has jurisdiction in this matter pursuant to SDCL Chapter 1-26 and 49-31.

At a regularly scheduled meeting of April 15, 1997, the Commission found that the Petition to Intervene was timely filed and demonstrated good cause to grant intervention (Chairman Burg dissenting). It is therefore

ORDERED that PAMCOMM's request for intervention is hereby granted Dated at Pierre, South Dakota, this 24 to day of April, 1997.

#### CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereby.

er Sulaine Kalbo

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION

JAMES A. BURG, Chairman dissenting

PAM NELSON, Commissioner

LASKA SCHOENFELDER, Commissioner

# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN	THE	MATTE	R O	F THE	FILING	BY	)	ORDER APPROVING TARIF
MC	LEOD	USA	TEL	ECOMMI	JNICATI	ONS	)	
SE	RVICE	S, INC.	FOR	APPRO	VAL OF	ITS	)	TC97-029
LO	CAL E	KCHANG	E TA	RIFF			)	

On March 21, 1997, the Public Utilities Commission (Commission) received a filing by McLeodUSA Telecommunications Services, Inc. (McLeodUSA) for approval of its tariff reflecting local exchange service offenings in the Aberdeen. Pierre-Fort Pierre, Rapid City, Sioux Falls and North Sioux. City exchanges in South Dakota. The tariff includes general rules and regulation description of services offered and rates and charges. In docket TC96-054 wherein the Commission granted McLeodUSA a Certificate of Authority to provide local exchange service, interexchange service and operator services in the exchanges of Sioux Falls, North Sioux City, Rapid City, Aberdeen and Pierre, the Commission also found good cause to waive ARSD 20.10.24.02 (12) which remains in effect.

On March 27, 1997, the Commission electronically transmitted notice of the filing and the intervention deadline of April 11, 1997, to interested individuals and entities. On March 31, 1997, PAMCOMM filed a request to intervene. On April 15, 1997, at its regularly scheduled meeting, the Commission granted intervention to PAMCOMM (Chairman Burg dissenting). On the afternoon of April 15, 1997, PAMCOMM's representative, Doug Schneider, contacted the Commission's Executive Director and asked to withdraw PAMCOMM's intervention request.

The Commission has jurisdiction in this matter pursuant to SDCL Chapter 1-26 and 49-31

At a duly noticed ad hoc meeting of April 18, 1997, the Commission reviewed the filling PAMCOMM requested that its intervention be withdrawn. Commission Staff recommended granting the withdrawal of PAMCOMM and granting approval of McLeod's tariff filling. The Commission granted PAMCOMM's withdrawal of its intervention and also found that the filling was just and reasonable and should be approved. It is therefore

ORDERED that PAMCOMM's request for withdrawal of its intervention be granted, it is further

ORDERED that McLeodUSA's request for approval of its tariff filing, as described above, is hereby granted and shall be effective for services rendered on and after April 18, 1997, subject to the above referenced waver

Dated at Pierre, South Dakota, this and day of May, 1997

Dated at Pierre, South Dakota, th	day of May, 1997.
CERTIFICATE OF SERVICE	BY ORDER OF THE COMMISSION
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list by facsimile or by first class mail in	Jamel Burg
properly addressed envelopes, with charges prepaid thereop	JAMES A. BURG, Charman
er fleanit tello	Pan Welson
Date 5/3/97	PAM NELSON, Commissioner
, ,	Jucha Achier Toker
(OFFICIAL SEAL)	LASKA SCHOENFELDER, Commissioner