



TC97-011

February 3, 1997

Mr. William Bullard
Executive Director
South Dakota Public Utilities Commission
500 East Capital Street
Pierre, SD 57501-5070

RECEIVED
FEB 05 1997
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

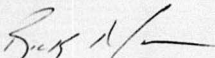
Re: Tele-Tech, Inc. - Local Service Application

Dear Mr. Bullard:

Enclosed is an Original Application for an Amended Certificate of Authority to Provide Local Exchange Service, which is being filed by Tele-Tech, Inc. Please note that there is no actual proposed Tariff enclosed with the Application because any negotiations regarding rates and actual services remain unresolved. Tele-Tech refers to its existing long distance tariff and proposes to file an actual tariff for local services as the requisite information becomes available.

I am also enclosing a check in the amount of \$250 for the application fee. I trust that this filing meets with your approval. Please contact me at the address below if there is a question in this regard.

Respectfully submitted,



Rick J. Noonan, Vice-President
Tele Tech, Incorporated

RJN/pjd

Enclosures: SD Local Service Application - Original & 10 copies

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TC97-011

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

RECEIVED

**IN THE MATTER OF THE APPLICATION OF
TELE-TECH, INC. FOR AN AMENDED
CERTIFICATE OF AUTHORITY TO
PROVIDE LOCAL EXCHANGE SERVICE**

FEB 05 1997
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

TC97-_____

I. PRELIMINARY STATEMENT

Tele-Tech, Inc. hereby makes its Application for local exchange service authority, pursuant to the provisions ARSD Chapter 20 10 24 02, SDCL 49-31-3 and 47 U.S.C. 251 et. seq.

The recently enacted Federal Telecommunications Act of 1996 will enable the South Dakota Public Utilities Commission to continue to build upon its pre-competitive policies to promote the development of lower prices and high quality communications in the local exchange service areas. 47 U.S.C. §253(a) provides as follows:

"No State or local statute or regulation, or other State or local legal requirement, may prohibit or have the effect of prohibiting the ability of any entity to provide any intrastate telecommunications service."

The Federal Telecommunications Act also establishes the framework for expeditious negotiations between incumbent and new local exchange carriers relative to interconnection and operational arrangements for the providing of high quality local services to customers. [47 U.S.C. §§ 251 & 252] Pursuant to this Federal Act, Tele-Tech, Inc. intends to commence negotiations in South Dakota with U. S. West Communications, Inc.

Tele-Tech, Inc., in support of its Application, offers its proven financial, technical and managerial capability to provide local exchange service, inter-exchange carrier access, and other telecommunication services in South Dakota pursuant to SDCL 49-31-3.

II. APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY

1. The name, address, and telephone number of the applicant is as follows:

Tele-Tech, Inc.
500 West 10th Street
Sioux Falls, SD 57104
(605) 335-4142

- U. A. S. N. A. T. O.
2. **The name under which the applicant will provide these services if different than in subdivision (1) of this section:**

Same as subdivision (1)

3. **If the applicant is a corporation:**

- a) The state in which it is incorporated, the date of incorporation, and a copy of its certificate of incorporation or, if it is an out-of-state corporation, a copy of its certificate of authority to transact business in South Dakota from the Secretary of State:

Tele-Tech, Inc. is a South Dakota Corporation
Date of Incorporation: October 2, 1984
Certificate of Incorporation is attached as Exhibit "A"

- b) **The location of its principal office, if any, in this state and the name and address of its current registered agent:**

Location of principal office:
Tele-Tech, Inc.
500 West 10th Street
Sioux Falls, SD 57104

Name and Address of current registered agent:

Jerry R. Noonan
500 West 10th Street
Sioux Falls, SD 57104

- c) **The names and addresses of any corporation, associate, partnership, cooperative, or individual holding a 20 percent or greater ownership or management interest in the applicant corporation and the amount and character of the ownership or management interest:**

Jerry R. Noonan
500 West 10th Street
Sioux Falls, SD 57104

currently owns 100% of the outstanding common stock of Tele-Tech, Inc.

- d) **The names and addresses of subsidiaries owned or controlled by the applicant:**

None

4. **If the applicant is a partnership, the name, title, and business address of each partner, both general and limited:**

Not Applicable

5. **A specific description of the telecommunications services the applicant intends to offer:**

Applicant seeks An Amended Certificate of Authority to offer additional telecommunications services and specifically, without limitation, to act as a local exchange service.

The ability of Tele-Tech, Inc. to offer these services is dependent upon successful negotiations with U.S. West, accordingly some of the specific information requested by this subdivision remains subject to negotiation or arbitration with U.S. West. Applicant requests waiver of this provision pending the outcome of said negotiation or arbitration.

6. **A detailed statement of the means by which the applicant will provide its services, including the type and quantity of equipment to be used in the operation, the capacity, and the expected use of the equipment:**

Tele-Tech, Inc. intends to offer local exchange service on a resale or facilities basis, or a combination of both. The exact manner in which Tele-Tech, Inc. will provide these services in South Dakota depends upon the result of negotiations with the incumbent local exchange carriers. Accordingly, some of the specific and detailed information requested by this subdivision remains subject to negotiation or arbitration with the local exchange carriers. Applicant therefore requests waiver of this provision pending the outcome of said negotiation or arbitration.

7. **The geographic areas in which the services will be offered, including a map describing the service area:**

Authority is sought for all of the State of South Dakota, all subject to the provisions of 47 U.S.C. 253(f), 47 U.S.C. 214(e)(1) and 47 U.S.C. 251(f) and the Commission's Order with respect to rural telephone companies. Tele-Tech, Inc. will not offer any local service in areas presently served by independent rural telecommunications companies, unless designated as an eligible telecommunications carrier pursuant to the Federal Act §214(e)(1) and 253(f), and then only upon approval by the Public Utility Commission of any required interconnection agreement as prescribed by §252 of the Act.

The actual service areas will depend upon successful negotiations with the local exchange carriers, therefore, some of the specific information requested by this subdivision remains subject to negotiation or arbitration with the local exchange carriers. Applicant requests waiver of this provision pending the outcome of said negotiation or arbitration.

8. **A current balance sheet and income statement; a copy of the applicant's latest annual report; a copy of the applicant's report to stockholders; and a copy of applicant's tariff with the terms and conditions of service:**

- a) A copy of applicant's current Balance Sheet is attached as Exhibit "B"
- b) A copy of applicant's Income Statement is attached as Exhibit "C"
- c) A copy of applicant's latest Annual Report is attached as Exhibit "D"
- d) Applicant's Report to Stockholders: None
- e) A copy of applicant's Tariff with Terms & Conditions of Service is attached as Exhibit "E".

9. **The names and addresses of the applicant's representatives to whom all inquiries should be made regarding complaints and regulatory matters and a description of how the applicant handles customer billings and customer service matters:**

- a) **Name and address of representative to whom inquiries regarding complaints and regulatory matters should be made:**

Rick Noonan, Vice president
500 West 10th Street
Sioux Falls, SD 57104
(605) 335-4142

- b) **Description of how the applicant handles customer billings:**

Tele-Tech, Inc currently bills in one monthly cycle on the 25th of each month with payment due on the 20th of the month following the month of billing. All billing is on a current basis and there are no prepayment requirements. All billing is by United States Postal Service and a return envelope is provided with each monthly billing statement.

The billing format provides the following information: Customer name, Address, Billing Date, Due Date, Account number, Previous Balance, Payments, Adjustments, Remaining Balance, Current Charges, and Total Due. Itemized Detail is provided for all current charges, credit card calls, all long distance calls and operator assisted calls.

Tele-Tech, Inc will comply with the requirements of the Public Utilities Commission, Regulations and Statues regarding customer billing.

- c) **Description of how the applicant handles customer billing and customer service matters:**

Tele-Tech, Inc currently has a 24 hour toll free customer service number. Questions on charges billed may also be directed to Tele-Tech, Inc at the following address and phone numbers:

Billing Supervisor
Tele-Tech, Inc
500 West 10th Street
Sioux Falls, SD 57104

1-605-335-4142
1-800-234-2301

Customers with inquiries, requests or complaints regarding their bill may call the toll free number which is printed on the top left hand corner of each monthly bill. Each inquiry is handled informally by the Tele-Tech staff billing supervisor who has the authority to adjust bills on behalf of Tele-Tech, Inc.

Other inquiries, requests, general questions or complaints may be directed to either a sales representative or the customer service department at 1-800-234-2301. This is a toll free service provided to all customers. The Tele-Tech, Inc. customer service department handles inquiry calls between the hours of 7:00 AM and 5:00 PM, central standard time, Monday through Friday.

Procedures have been established whereby qualified personnel will be available during regular business hours to receive and, if possible, resolve all customer inquiries, requests and Complaints.

Some of the specific information requested by this subdivision remains subject to negotiation or arbitration with U.S. West. Applicant requests waiver of this provision pending the outcome of said negotiation or arbitration.

10. A list of the states in which the applicant is registered or certified to do business and if the applicant has ever been denied registration or certification in any state and reasons for the denial:

Tele-Tech, Inc. is currently registered or certified to do business in the following states:

South Dakota
Iowa
North Dakota
Minnesota

Tele-Tech, Inc. has not been denied registration or certification in any state.

11. A detailed description of how the applicant intends to market its services, the qualifications of its marketing sales personnel, its target market, whether the applicant engages in any multilevel marketing, and copies of any company brochures used to assist in the sale of services:

Tele-Tech, Inc. currently has three (3) full time sales representatives on staff. The sales personnel respectively have 12 years, 6 1/2 years and 6 months of experience in the telecommunications service. Additionally, Tele-Tech, Inc. has two (2) full time certified

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telephone technicians who assist with after sales installation and maintenance of telecommunications equipment.

The sales representatives will call upon small businesses, individuals, and rural and municipal residences, within the approved local service area. Mailings regarding services provided by Tele-Tech, Inc. are also anticipated.

No multi-level marketing approach is intended.

Tele-Tech, Inc. has not yet published any brochures to be used to assist in the sale of its local services. No publication is anticipated pending the completion of negotiation or arbitration with the local exchange carrier.

12. Cost support for rates shown in the company's tariff for all noncompetitive or emerging competitive services:

The information requested by this subdivision remains subject to negotiation or arbitration with U.S. West. Applicant requests waiver of this provision pending the outcome of said negotiation or arbitration.

Applicant will provide any data or information required by the Commission to supplement this application. Applicant will also advise the Commission of any changes in subdivisions (1), (2), (4), (7), (9), and (11) as they occur.

III. CONCLUSION

Tele-Tech, Inc. respectfully request that the Commission grant it an Amended Certificate to provide local exchange services. Tele-Tech, Inc. has proven to South Dakota customers its ability to provide a quality product and excellent customer service. Tele-Tech, Inc. believes that South Dakota customers will benefit from its local services as consumers begin to enjoy the benefits of the competition intended by the new comprehensive Federal Telecommunications Act of 1996.

A Supplemental Information Page follows, as Exhibit "F", which provides the Commission with additional information about Tele-Tech, Inc.

I certify that the information provided herein is true and correct to the best of my knowledge, information and belief.

Respectfully submitted this 24th day of January, 1997.

TELE-TECH, INC.

By



Jerry R. Noonan, President

STATE OF SOUTH DAKOTA
OFFICE OF
THE SECRETARY OF STATE

Certificate Of Incorporation
Business Corporation

I, ALICE KUNDERT, Secretary of State of the State of South Dakota, hereby certify that
duplicate originals of the Articles of Incorporation of
TELE-TECH, INC.

duly signed and verified, pursuant to the provisions of the South Dakota Business Corporation Act,
have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I hereby issue this
Certificate of Incorporation

of TELE-TECH, INC.

and attach hereto a duplicate original of the articles of Incorporation.



IN TESTIMONY WHEREOF, I have hereunto
set my hand and affixed the Great Seal of the
State of South Dakota, at Pierre, the Capital,
this 2nd day of

October A.D. 1984
Alice Kundert
Secretary of State

Deputy

EXHIBIT "A"

SOS CRP 427 5/80

TELE-TECH, INC.
BALANCE SHEET
DECEMBER 31, 1996

Cash and Temporary Cash Investments	\$ 74,493
Accounts Receivable	\$ 228,860
Allowance for doubtful accounts	\$ (14,680)
Net Receivables	<u>\$ 214,180</u>
Inventory	\$ 47,349
Prepaid expenses	\$ 24,577
Total current assets	<u>\$ 360,599</u>
Property and equipment	\$ 292,679
Accumulated depreciation	\$ (169,700)
	<u>\$ 122,979</u>
Leasehold Improvements, net of amortization	<u>\$ 5,000</u>
Total Assets	<u>\$ 488,578</u>
Current liabilities:	
Accounts payable	\$ 157,040
Accrued liabilities	\$ 37,604
Payroll and other taxes payable	\$ 9,397
Deferred Taxes	\$ 16,484
Deferred Revenue	\$ 775
	<u>\$ 221,301</u>
Long term Debt	\$ -
Common stock	\$ 16,422
Additional Paid in Capital	\$ 7,373
Retained Earnings	\$ 262,917
Profit (Loss) to date	<u>\$ (19,434)</u>
	<u>\$ 267,278</u>
Total liabilities and stockholders equity	<u>\$ 488,578</u>

EXHIBIT "B"

TELE-TECH, INC.
INCOME STATEMENT
for the six months ended DECEMBER 31, 1996

Long distance & 800 Usage	\$ 714,943
Equipment sales and Service	\$ 90,826
Network claim services	\$ 32,146
Finance charges and miscellaneous income	\$ 3,034
Discounts	\$ (3,430)
	<u>\$ 837,519</u>
Cost of sales and access:	
Variable access charges	\$ 442,194
Cost of equipment sales and service	\$ 62,028
	<u>\$ 504,222</u>
Gross profit	<u>\$ 333,298</u>
Other operating costs:	
Dialer maintenance	\$ 11,879
Selling and advertising costs	\$ 83,307
Fixed access costs	\$ 40,922
Other fixed costs	\$ 105,747
Administrative costs	\$ 110,877
	<u>\$ 352,731</u>
Net Income (Loss)	<u>\$ (19,434)</u>

EXHIBIT "C"

1996

RETURN TO
SECRETARY OF STATE
STATE CAPITOL
500 E. CAPITOL
SIOUX FALLS, SD 57501-5077
PHONE 605-773-4845
FAX (605) 773-4550

ANNUAL REPORT

DOMESTIC
PLEASE TYPE OR USE BLACK INK

FILING FEE \$10 MAKE CHECK PAYABLE TO SECRETARY OF STATE
ADDITIONAL PENALTY FEE OF \$50 APPLIES TO ALL LATE FILINGS

FILE DATE _____
RECEIPT NO. _____

1 Corporate Name, Registered Agent and Registered Address:

DB-023792 OCT/95
TELE-TECH, INC.
NOONAN, JERRY R.
500 W. 10TH
SIOUX FALLS, SD 57104-3620

Telephone # _____

FAX # _____

Federal Taxpayer ID # _____

FILING DATE: Due during the month the
Certificate of Incorporation was issued,
and delinquent after the last day of the
following month.

***** ATTENTION - FILING INSTRUCTIONS *****

If ALL of the information, including the registered agent and address listed in number one is identical as set forth in the prior report, you may check the box below and sign the report in the presence of a notary public. To report a change in the registered agent and/or office, both sides of this form must be fully completed. Any change requires full completion of the front side of this form.

ALL OF THE INFORMATION REQUIRED ON THE ANNUAL REPORT IS IDENTICAL AS SET FORTH IN THE PRIOR REPORT.

2. The character of the business in which it is actually engaged in South Dakota _____

3. The names and addresses of its directors and officers:

NAME	OFFICE	STREET ADDRESS	CITY	STATE	ZIP + 4
_____	President	_____	_____	_____	_____
_____	Vice President	_____	_____	_____	_____
_____	Secretary	_____	_____	_____	_____
_____	Treasurer	_____	_____	_____	_____

SD law requires at least one director.

Do the above listed officers serve also as directors? YES _____ NO _____ If no, list directors below.

Director _____
Director _____

4. The aggregate number of shares which it has authority to issue, itemized by classes, par value of shares, shares without par value, and series, if any, within a class:

NUMBER OF SHARES CAN ISSUE (authorized) CLASS SERIES PAR VALUE OR STATE THAT SHARES ARE NO PAR VALUE

5. NUMBER OF SHARES ACTUALLY ISSUED CLASS SERIES

6. The amount of its stated capital is \$ _____ (Money received for issued shares)
The report must be signed by the chairman of the board of directors, its president, or any other officer in the presence of a notary public.

Dated 9-18 1996
By Jerry R. Noonan
(Signature)
Its President
(Title)

STATE OF South Dakota
COUNTY OF Siyoux ss

I, Jerry R. Noonan, a notary public, do hereby certify that on this 18 day of September, 1996, personally appeared before me Jerry R. Noonan, who, being by me first duly sworn, declared that he/she is the President of Tele-Tech, Inc.

that he/she signed the foregoing document as officer of the corporation, and the statements therein contained are true.
My Commission Expires August 30, 2001

Jerry R. Noonan
Notary Public

(Notarial Seal) SOS CRP 410 10/95

TARIFF WITH TERMS AND CONDITIONS OF SERVICE:

The existing long distance Tariff of Tele-Tech, Inc. is on file with the South Dakota Public Utility Commission. The Tariff for local exchange services, together with terms and conditions of service, are dependent upon the outcome of negotiations with the incumbent local exchange carriers. Accordingly, some of the specific and detailed information requested by this subdivision remains subject to negotiation or arbitration with the local exchange carriers. Applicant therefore requests waiver of this provision pending the outcome of said negotiation or arbitration.

Appropriate and complete Tariff's will be filed with the Commission upon completion of negotiation with the local exchange carriers.

EXHIBIT "E"

SUPPLEMENTAL INFORMATION AND OVERVIEW

Tele-Tech, Inc. has ten (10) full time and four (4) part time employees in its Sioux Falls, SD location.

Tele-Tech intends to enter local service on a resale basis. The calling areas of that service will be in the U. S. West exchanges. Tele-Tech will service all customers in those areas as required by law. In the future, if Tele-Tech should choose to serve customers in the rural markets, Tele-Tech will negotiate with those rural carriers, all as prescribed by the Federal Act, Regulations and Rules and Orders of the Commission.

Tele Tech, Inc. has been in business since October 2, 1984. It's primary switch is fully redundant with an uninterrupted power supply and generator backup system.

The Tele-Tech base of operations in Sioux Falls, South Dakota is staffed 24 hours per day, 7 days per week, and full time service personnel are on duty or on call 24 hours per day, 7 days per week, to respond to trouble reports. In house personnel is also factory trained and certified in the maintenance and servicing of the switch and all other operating equipment.

Assistance with all product or billing inquiries, changes in service or additions to services will be handled during regular business hours. Tele-Tech's goal is to respond to calls within one (1) hour and to resolve any issues within four (4) hours. If a customer is unsatisfied with the level of service provided by the customer service consultant, the call will be transferred to a supervisor. Tele-Tech currently provides inter-connect customers with immediate call response and will provide on site technical staff within one (1) hour or as travel time permits.

Customers will be switched to Tele-Tech, Inc. upon a written letter of authorization (L.O.A.). The switching will be handled in a professional and expeditious manner. Tele-Tech will only switch customers requesting Tele-Tech as a service provider. Tele-Tech has not and will not engage in the practice of slamming in order to obtain customers. If for any reason a customer is switched to Tele-Tech in error, he will be returned to his prior provider at no expense to the customer.

Number portability will be provided, dependent upon the outcome of negotiations with the incumbent local exchange carrier, and consistent with the provisions of the Federal Telecommunications Act of 1996.

It is required that all numbers be listed in a directory. US West, as the incumbent local exchange service is obligated to provide the directory and include all numbers of all customers in a calling area. In the event that Tele-Tech, Inc. elects to publish its own directory, all customers in the calling area will be included in that directory.

Directory assistance will be provided as a pass through service from U.S. West Communications, Inc.

Surcharges for 911 and the hearing impaired will be collected and remitted to the proper agencies as required by Statute, Ordinance or Regulation.

Tele-Tech, Inc. will provide all new customers with a packet of information, explaining how to read their bill, how to pay their bill and where to call with questions.

The manner in which Tele-Tech will market its services, will be dependent upon the outcome of negotiations with U.S. West Communications, Inc. at which time the specific services and the rates for specific services will be identified. Tele-Tech will not enter into joint marketing with U.S. West.

Tariff rates will be filed with the South Dakota Public Utilities Commission upon completion of the negotiations with U.S. West Communications, Inc. If required by rules and regulations, Tele-Tech will submit appropriate cost studies.

EXHIBIT "F"

TELE TECH, INC.

0011945

South Dakota Public Utilities Commission

1/22/97

\$250.00

Local Service Application Fee

TC 97-011

THE FACE OF THIS CHECK IS PRINTED WITH A COLORED BACKGROUND AND THE BACK CONTAINS A FACSIMILE WATERMARK. HOLD AT AN ANGLE TO VIEW.

TELE TECH, INC.
500 W 10TH ST. PH 605-335-4142
SIOUX FALLS, SD 57104

NORWEST BANK SOUTH DAKOTA, N.A.
SIOUX FALLS, SD 57117

784914

No. 0011945

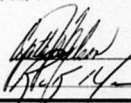
CHECK NO.

Two hundred fifty-and no/100-----

DATE
1/22/97

AMOUNT
\$250.00

PAY
TO THE
ORDER
OF South Dakota Public Utilities Commission



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FULLY COMPETITIVE TELECOMMUNICATIONS FILINGS

NA	AT&T filed to extend the customer requested installation date beyond March 31, 1997, for the AT&T UNIPLAN T1 5 Access Incentive Promotion.	02/03/97	NA
NA	AT&T filed to introduce AT&T Long Distance Wireless Service to its Message Telecommunications Service tariff. The revision is effective February 5, 1997.	02/04/97	NA
NA	American Express Telecom, Inc. filed to clarify what occurs when a customer's Telecom Unit balance is depleted, to indicate that the expiration date on all cards will be at least 12 months, not necessarily 12 months, to revise language to indicate that the Company may block calls, other than 900 and 975, if such calls have surcharges, to revise language to indicate specifically which forms of promotional offerings may be offered by the Company, and to introduce a lower rate for cards marketed by the Company and the United States Postal Service. These revisions are effective February 7, 1997.	02/06/97	NA
NA	NYNEX Long Distance Company filed to make numerous minor text changes, to introduce a number of new product and service offerings, and to increase the rate and change the rate structure for the NYNEX Long Distance Prepaid Calling Card Service. The revisions are effective February 10, 1997.	02/06/97	NA
NA	U S WEST Communications filed to introduce Centrex 21, a product targeted to small and medium sized business customers which incorporates value added voice features and functions in a standard package. The product is added to USWC's Exchange and Network Services Catalog. USWC requests an effective date of March 3, 1997.	02/11/97	NA
NA	CommuniGroup of K.C., Inc. filed to introduce PersonalEdge Plus to its tariff. The revision is effective February 13, 1997.	02/11/97	NA
NA	AT&T filed to decrease specific rates related to its UNIPLAN T1 5 Promotion. The revisions are effective February 13, 1997.	02/12/97	NA

Important Notice: The Commission is compiling a list of internet addresses. If you have an internet address, please notify the Commission by E-mailing it to Terry Neuhoff at: terryne@pub.state.sd.us. Faxing the address to the Commission at: 605-773-3809.

South Dakota
Public Utilities Commission
State Capitol 500 E. Capitol
Pierre, SD 57501-5070
Phone: (605) 332-1782
Fax: (605) 773-3809

TELECOMMUNICATIONS SERVICE FILINGS

These are the telecommunications service filings that the Commission has received for the period of:

01/31/97 through 02/13/97

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five days of this filing.

DOCKET NUMBER	TITLE/STAFF/SYNOPSIS	DATE FILED	INTERVENTION DEADLINE
REQUEST FOR CERTIFICATION OF AUTHORITY			
TC97-010	Application by Telco Partners, Inc. for a Certificate of Authority to operate as a telecommunications company within the state of South Dakota. (Staff: TH/CH) Applicant seeks authority to provide MTS, out-WATS, in-WATS, and calling card services. Applicant does not intend to provide operator services, 900 or 700 services.	02/03/97	02/28/97
TC97-011	Application by Tele-Tech, Inc. to amend its Certificate of Authority to provide local exchange services within the state of South Dakota. (Staff: TH/CH) Tele-Tech, Inc. intends to offer local exchange service on a resale or facilities basis, or a combination of both. The exact manner in which Tele-Tech, Inc. will provide these services in South Dakota depends upon the result of negotiations with the incumbent local exchange carriers. Tele-Tech, Inc. will not offer any local service in areas presently served by independent rural telecommunications companies, unless designated as an eligible telecommunications carrier pursuant to the Federal Act §214(e)(1) and 253(f), and then only upon approval by the Public Utility Commission of any required interconnection agreement as prescribed by §252 of the Act.	02/05/97	02/28/97
TC97-012	Application by American Long Lines, Inc. for a Certificate of Authority to operate as a telecommunications company within the state of South Dakota. (Staff: DJ/CH) Applicant seeks authority to offer outbound telecommunications services to residential and business customers, utilizing switched and dedicated access. Applicant will also offer travel card and inbound toll-free services.	02/06/97	02/28/97
TC97-013	Application by International Gateway Communications, Inc. for a Certificate of Authority to operate as a telecommunications company within the state of South Dakota. (Staff: DJ/CH) Applicant seeks authority to provide: MTS, out-WATS, in-WATS, and calling card services. Applicant does not intend to provide operator services, 900 or 700 services.	02/10/97	02/28/97
STUDY AREA WAIVER REQUEST			
TC97-014	Dakota Cooperative Telecommunications, Inc. and its subsidiary companies, Dakota Telecom, Inc. and Dakota Telecommunications Systems, Inc. (Dakota) are requesting that the South Dakota Public Utilities Commission determine whether it objects to a waiver by the FCC of the definition of "Study Area" contained in Part 36 Appendix-Glossary of the FCC's rules to allow Dakota to expand its South Dakota study area boundaries to include the new local exchange facilities it is constructing in Viborg and Centerville. Dakota will provide service to consumers in the Centerville and Viborg exchanges through its subsidiaries, and has begun providing such services. Dakota's current study area completely surrounds the Viborg and Centerville exchanges. Dakota is building a new, state of the art switching facility in Viborg, which is centrally located with respect to Dakota's service area. If the Commission does not object to such a waiver by the FCC, Dakota requests that the PUC provide Dakota with a letter to that effect.	02/10/97	02/28/97

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE APPLICATION OF)	ORDER GRANTING
TELE-TECH, INC. FOR AN AMENDED)	AMENDED CERTIFICATE OF
CERTIFICATE OF AUTHORITY TO PROVIDE)	AUTHORITY
LOCAL EXCHANGE SERVICES IN SOUTH)	TC97-011
DAKOTA	

On February 5, 1997, the Public Utilities Commission (Commission), in accordance with SDCL 49-31-3 and ARSD 20 10 24 02, received an application for an Amended Certificate of Authority from Tele-Tech, Inc. (Tele-Tech).

Tele-Tech proposes to amend its Certificate of Authority so that it may offer local exchange service in addition to its offering of interexchange carrier access and other telecommunications services. Tele-Tech does not intend to offer any local service in areas presently served by independent rural telecommunications companies, unless designated as an eligible telecommunications carrier pursuant to 47 U.S.C. §§ 214(e)(1) and 253(f), and then only upon approval by the Commission of any required interconnection agreement as prescribed by 47 U.S.C. § 252 of the federal Telecommunications Act of 1996.

On February 13, 1997, the Commission electronically transmitted notice of the filing and the intervention deadline of February 28, 1997, to interested individuals and entities. No parties filed to intervene. At its regularly scheduled meeting of May 13, 1997, the Commission considered Tele-Tech's request for an Amended Certificate of Authority. Commission Staff recommended approval of the Amended Certificate of Authority. On June 3, 1997, the Commission considered the waiver of ARSD 20 10 24 02 (6), (7), (9), and (12), as requested by Tele-Tech in its filing.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapter 49-31 and ARSD Chapter 20 10 24. The Commission finds that Tele-Tech has met the legal requirements established for the granting of an Amended Certificate of Authority. Tele-Tech has, in accordance with the above cited authority, demonstrated sufficient technical, financial and managerial capabilities to offer telecommunications services in South Dakota. Pursuant to ARSD 20 10 24 02, the Commission finds good cause to waive subparagraphs (6), (7), (9), and (12) because the information required by these subparagraphs is dependent on the outcome of negotiations or arbitrations between Tele-Tech and local exchange carriers.

Further, the Commission finds that pursuant to Tele-Tech's request, the Amended Certificate of Authority for Tele-Tech shall authorize it to offer its services in those areas in South Dakota where U.S. WEST Communications, Inc. is the incumbent local exchange carrier. In the future should Tele-Tech choose to provide services statewide, with respect to rural telephone companies, Tele-Tech will have to come before the Commission in another proceeding before being able to provide service in that rural service area pursuant to 47 U.S.C. § 253(f) which allows the Commission to require a company that seeks to provide service in a rural service area to meet the requirements in 47 U.S.C. § 214(e)(1) for designation as an eligible telecommunications carrier. In addition, the granting of

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statewide certification will not affect the exemptions, suspensions, and modifications for rural telephone companies found in 47 U.S.C. § 251(f). Subject to the above, the Commission approves Tele-Tech's application for an Amended Certificate of Authority. As the Commission's final decision in this matter, it is therefore

ORDERED, that Tele-Tech's application for an Amended Certificate of Authority to provide local exchange services is granted, and it is

FURTHER ORDERED, that the Commission shall authorize Tele-Tech to offer its services in those areas in South Dakota where U S WEST Communications, Inc. is the incumbent local exchange carrier, and it is

FURTHER ORDERED, that the Commission finds good cause to waive subparagraphs (6), (7), (9), and (12) of ARSD 20 10 24 02.

Dated at Pierre, South Dakota, this 10th day of June, 1997.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By	<u>Laska Schoenfelder</u>
Date	<u>6/11/97</u>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner

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SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

AMENDED CERTIFICATE OF AUTHORITY

To Conduct Business As A Telecommunications Company
Within The State Of South Dakota

Authority was Granted June 3, 1997
Docket No. TC97-011

This is to certify that

TELE-TECH, INC.

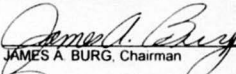
is authorized to provide telecommunications services in South Dakota.

This certificate is issued in accordance with SDCL 49-31-3 and ARSD 20:10:24.02, and is subject to all of the conditions and limitations contained in the rules and statutes governing its conduct of offering telecommunications services.

Dated at Pierre, South Dakota, this 10th day of June, 1997

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION:**




JAMES A. BURG, Chairman


PAM NELSON, Commissioner


LASKA SCHOENFELDER, Commissioner