

SAMPLE FORMS

NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS Section No. 6
SOUTH DAKOTA 7th Revised Sheet No. 2
Canceling 6th Revised Sheet No. 2

{var id=NOTICEDATE}

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

DISCONNECT NOTICE 1

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}
Service Address: {var id=SVCADDR}
Meter Number: {var id=METER}

Dear {var id=CUSTNAME},

Our records indicate your utility account is past due as follows:

Disconnect Amount \${var id=PASTDUEAMT} Total Amount of Bill \${var id=TOTALAMT}

Please disregard this notice if payment has been made.

Unless payment of \${var id=PASTDUEAMT} is received prior to {var id=DATEI}, service will be disconnected. Once service is disconnected, payment of the utility bill and any applicable reconnection fee will be required before service is restored.

Reconnection fees:

Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours
Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

Please call our Contact Center at 1-800-245-6977 for assistance.

~~Customer Service representatives are available Monday – Friday, 7:00am. – 6:00pm. or you can stop by one of our convenient walk-in offices. Visit NorthWesternEnergy.com for office hours in your area. You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 800-332-1782.~~

Residential disconnection may be postponed for one 30thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

~~If you believe the charges on your bill are incorrect and are unable to resolve with the utility, we encourage you to contact us to discuss the disputed charges. If we cannot resolve the dispute, you should pay the undisputed portion of the bill and appeal the disputed amount to the South Dakota Public Utilities Commission by calling 1-800-332-1782 or by writing to 500 East Capitol Avenue, Pierre, SD 57501 to discuss the disputed amount.~~

~~If you have any questions, to make payment (fees may apply) or discuss possible payment arrangements, please call us at 800-245-6977 Monday-Friday, 7 a.m. – 6 p.m. (local time).~~

~~Or you can stop by one of our convenient walk-in offices. Please visit NorthWesternEnergy.com for office hours in your area.~~

Sincerely,

T
T
T
T
T
T
D
D
D
D

NorthWestern Energy
Customer Care Department
[1-800-245-6977](tel:1-800-245-6977)

L

Date Filed: February 17, 2026
NG26-

Effective Date: May 1, 2026
Issued by: Jeff Decker, Specialist Regulatory