MONTANA-DAKOTA UTILITIES CO. SOUTH DAKOTA PUBLIC UTILITIES COMMISSION DATA REQUEST SET 1 ISSUED FEBRUARY 9, 2023 – DUE FEBRUARY 23, 2023 DOCKET NO. NG23-004

1.4. If available, identify any specific steps being taken by MDU to encourage more participation in these programs.

Response:

At this time, Montana-Dakota has focused on identifying reasons for why the new construction program participation dropped significantly in 2022. The Company will be reaching out to the HVAC contractors/dealers and homebuilders to obtain feedback on the current programs and to determine if there are ways improve the process. In addition, the Company has experienced challenges with the participation in our Commercial Custom Project program, namely identifying commercial customers that are interested in investing in an energy savings program. Montana-Dakota continues to seek opportunities to assist our commercial customers in saving energy through participation in the conservation programs.