

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 1
SIOUX FALLS	35th Revised
SOUTH DAKOTA	Canceling 34th Revised
	Sheet No. 1
	Sheet No. 1

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SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 1
SIOUX FALLS 13th Revised Sheet No. 2
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SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 1
SIOUX FALLS 2nd Revised Sheet No. 3
SOUTH DAKOTA Canceling 1st Revised Sheet No. 3

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SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 3
SIOUX FALLS 3rd Revised Sheet No. 1.1
SOUTH DAKOTA Canceling 2nd Revised Sheet No. 1.1

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CLASS OF SERVICE: Commercial and Industrial Rate No. 84
RATE DESIGNATION: Firm Sales Service

(Con't.)

5. Surcharge Provision

During curtailment of service upstream service providers may have available to the Company gas under a different and higher-priced rate than the cost of gas on which this rate is based. In addition, the Company may have propane peak shaving gas available. The surcharge rate per therm for propane peak shaving will be based on beginning of month average propane inventory cost in South Dakota. Should such higher-priced gas be available, the Company may offer it to customers served by this rate schedule with an appropriate surcharge to recover the Company's additional costs in lieu of curtailing service under this rate schedule. All surcharge gas charges collected will be in addition to the regular Commodity Charge for such gas. Costs collected will be credited to expense in Adjustment Clause filings.

6. Procedure for Curtailment of Service

Service, other than firm service, which is rendered under this rate schedule shall be subject to curtailment by the Company in accordance with the priority guidelines set forth in the Company's General Terms and Conditions, Section No. 5, Sheet No. 5.2. The Customer shall, as directed, curtail the use of natural gas in excess of firm contracted volumes upon two (2) hours notice by the Company, unless the notification is waived by the Customer.

7. Other Provisions

Service will be furnished under the Company's General Terms and Conditions, as set forth in Section No. 5. Daily firm demand shall be assigned by the Company based on 1) a 24 cold day read or 2) if a 24 hour cold day read is not available, the daily average of the customer's highest usage month, or 3) in the instance of a customer new to the system, the firm demand will be established based on an agreed upon connected load between the Company and the customer, and will be updated with items 1) or 2) as the information becomes available.

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SAMPLE FORMS
NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA

Section No. 6
Sheet No. 1
Sheet No. 1

10th Revised
Canceling 9th Revised

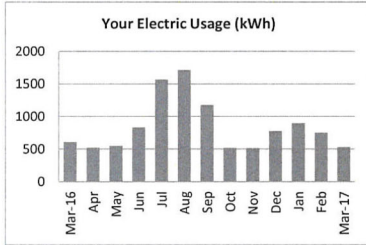


11 E Park St | Butte, MT 59701-1711 | NorthWesternEnergy.com
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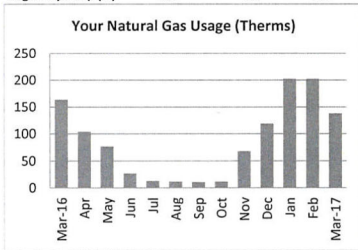
CUSTOMER: JOHN SMITH
ACCOUNT NUMBER: 1234567-9
ACCOUNT DESCRIPTION:
BILLING DATE: September 10, 2018

Customer Service: 1-800-245-6977

Service Address: 123 MAIN ST, ABERDEEN SD 57401



	Mar 2016	Feb 2017	Mar 2017
Days of Service	32	32	28
kWh Used	612.00	751.00	533.00
Avg. kWh per day	19.1	23.5	19.0
Avg. cost per day	\$2.40	\$3.01	\$2.51
Avg. daily temp (°F)	31	14	31



	Mar 2016	Feb 2017	Mar 2017
Days of Service	32	32	28
Therms Used	164.00	203.00	138.00
Avg. Therms per day	5.1	6.3	4.9
Avg. cost per day	\$3.56	\$3.66	\$2.80
Avg. daily temp (°F)	31	14	31

Bank Draft Scheduled on	DUE DATE	TOTAL AMOUNT DUE
September 30, 2018	September 30, 2018	\$ 158.32

ACCOUNT SUMMARY			
Previous Balance			\$ 227.44
Payments Received	9/2/2018	Thank you	\$ (227.44)
Current Charges			\$ 148.66
Tax			\$ 9.66

Total Amount Due \$ **158.32**

SUMMARY OF CURRENT CHARGES			
	Utility Service		TOTAL
Electric Service	\$ 70.14	\$	70.14
Natural Gas Service	\$ 78.52	\$	78.52

Total Current Charges \$ - \$ **148.66** \$ **148.66**

BUDGET BILLING INFORMATION

BUDGET BILLING - PAY THE SAME AMOUNT EACH MONTH
 If you were to go on budget billing next month, your approximate monthly budget billing amount would be \$163.00. Your account must be current and in good standing to qualify for budget billing.

IMPORTANT ACCOUNT INFORMATION

\$158.32 will be deducted from your bank account on March 30, 2017.

MESSAGE BOARD

For questions about your bill or service, call NorthWestern Energy at 1-800-245-6977 (Monday through Friday, 7 a.m to 6 p.m.) For information or to make payment, visit us at northwesternenergy.com.

Please return this portion of your bill with your payment. 0000000000000 0000000015832 0000000015832

ACCOUNT NUMBER	DUE DATE	TOTAL AMOUNT DUE	AMOUNT ENCLOSED
1234567-8	September 30, 2018	\$ 158.32	

Bank Draft Scheduled on
September 30, 2018

A late fee of \$2.00 plus 1% of the unpaid utility balance will be assessed if not paid by due date.

#BWNKIDL
 #ARTP PVSP X8 17655
 JOHN SMITH
 123 MAIN ST
 ABERDEEN SD 57401-7033

NORTHWESTERN ENERGY
 BUTTE, MT 59707-0001

0000 00000000 12345678 0000015832

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIoux FALLS
SOUTH DAKOTA

Section No. 6
9th Revised **Sheet No. 1.1**
Canceling 8th Revised **Sheet No. 1.1**



Account Number: 1234567-8
 Customer Name: JOHN SMITH
 Service Address: 123 MAIN, ABERDEEN SD 57401

Page 2

NorthWestern Energy: 1-800-245-6997
 Customer Service: (M-F 7 am - 6 pm)
 and Emergencies 24 hours a day

PAY BY PHONE OPTIONS:

Credit/Debit or ATM Card:
 1-877-361-4927

Checking, Savings, or Money Market:
 1-800-218-4959

Customers with unresolved questions or concerns may contact the consumer affairs division of South Dakota Public Utilities Commission at 1-800-332-1782 or write the PUC at 500 East Capitol Ave, Pierre, SD 57501.

Current Rates Effective 8/2/2018

ELECTRIC SERVICES

Service Charge	\$	6.00
Electric Residential 200@	\$	0.1062000
600@	\$	0.1046600
200@	\$	0.0954100
200@	\$	0.0784500
9999999@	\$	0.0429700
Elec Fuel Purchase Power	\$	0.0151800

NATURAL GAS SERVICES

Service Charge	\$	8.00
Gas Residential 30@	\$	0.3809000
9999999@	\$	0.1721000
Manufactured Gas Plant	\$	(0.1233000)
Refund		
Purch Gas Commodity SD 81	\$	0.3936800

UTILITY SERVICES

ELECTRIC SERVICES

Read Dates			kWh Meter Readings		Read Code	Meter Mult	Billed kWh	Demand Read	Demand Usage
From	To	Days	Previous	Current					
08/02/18	08/31/18	29	13885.00	14418.00	Actual	1	533		

Meter Number: 1012534 Rate: 10-Electric Residential Service
 HOUSE METER

Customer Charge		\$	6.00
Energy Charge	533.0	\$	56.09
Elec Fuel Purchase Power	533.0	\$	8.09
Electric Services Total		\$	70.18

GAS SERVICES

Read Dates			Meter Readings		Read Code	Meter Volume	Conversion Pressure	Average BTU Factor	Billed Therms
From	To	Days	Previous	Current					
08/02/18	08/31/18	29	1499.00	1635.00	Actual	136	0.9708078	1.044000	138.00

Meter Number: 2012354 Rate: 81-Residential Natural Gas
 HOUSE METER

Customer Charge		\$	8.00
Energy Charge	138.00	\$	30.02
Purchase Gas Commodity	138.00	\$	54.33
Manufactured Gas Plant Refund	138.00	\$	(3.78)
Natural Gas Services Total		\$	88.57
TOTAL UTILITY SERVICES		\$	88.57

TAXES

CITY SALES TAX - ABERDEEN		\$	2.97
STATE TAX - SOUTH DAKOTA		\$	6.69
TOTAL TAXES		\$	9.66

When you provide a check as a payment, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.



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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIoux FALLS **6th Revised** **Sheet No. 2**
SOUTH DAKOTA **Canceling 5th Revised** **Sheet No. 2**

{var id=NOTICEDATE}

L

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

DISCONNECT NOTICE 1

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}
Service Address: {var id=SVCADDR}
Meter Number: {var id=METER}

Dear {var id=CUSTNAME},

Our records indicate your utility account is past due as follows:

Disconnect Amount \${var id=PASTDUEAMT} Total Amount of Bill \${var id=TOTALAMT}

Please disregard this notice if payment has been made.

Unless payment of \${var id=PASTDUEAMT} is received prior to {var id=DATEI}, service will be disconnected. Once service is disconnected, payment of the utility bill and any applicable reconnection fee will be required before service is restored.

Reconnection fees:

Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours
Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 800-332-1782.

Residential disconnection may be postponed for a 30-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe the charges on your bill are incorrect, we encourage you to contact us to discuss the disputed charges. If we cannot resolve the dispute, you should pay the undisputed portion of the bill and appeal the disputed amount to the South Dakota Public Utilities Commission.

If you have any questions, to make payment (fees may apply) or discuss possible payment arrangements, please call us at 800-245-6977 Monday-Friday, 7 a.m. - 6 p.m. (local time).

Or you can stop by one of our convenient walk-in offices. Please visit NorthWesternEnergy.com for office hours in your area.

Sincerely,

NorthWestern Energy
Customer Care Department

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS Original Sheet No. 3.1
SOUTH DAKOTA

Form No. 2927 09/18



L,N

Construction Application

Service Requested

- Residential (new): [] Electric [] Natural Gas
Commercial (new): [] Electric [] Natural Gas
Subdivision (new): [] Electric [] Natural Gas
Utility Relocation: [] Electric [] Natural Gas
Service Removal: [] Electric [] Natural Gas
Service Conversion: []
Lighting: []
Irrigation: []
Temporary Electric: []

(May not be available in all areas)



Know what's below. Call before you dig.

Customer Information

Customer/Company Name (Billing Name):
Primary Contact Number: Secondary Contact Number:
Mailing Address: City: State: Zip:
Service Address: City: State: Zip:
(City or County new address assignment may be necessary)
Did you have a previous service with NorthWestern Energy at another address? Yes [] No []
If Yes, Address:
Email Address:

New Service Information

Building Information: Square Footage: ft^2
Residential: [] House [] Mobile Home [] Garage [] Multiplex Housing (# of units)
Commercial: [] Office [] Retail [] Restaurant [] Other (Describe)
Subdivision: [] Residential (# of Lots) [] Commercial (# of Lots)

Residential Load Information:
Voltage: [] 120/240 [] Other: Panel Size: (Amps)
Primary Heat Source: [] Electric [] Natural Gas [] Other:
Natural Gas Load: btu/hr (total load of all natural gas appliances)

Commercial/Irrigation Load Information:
Panel Size: (Amps) H.P. (irrigation)
Voltage: [] 1Φ [] 120/240 [] 240/480 (MT ONLY)
[] 3Φ [] 120/208 [] 120/240 [] 240/480 (MT ONLY) [] 277/480
Natural Gas Load: btu/hr (total load of all natural gas appliances)

Please Note: Customer load sheets and design information is typically required for commercial electric and natural gas service installations. Load sheets may be provided by NorthWestern Energy.

Completed By: Date:

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	<u>5th Revised</u> Sheet No. 5
SOUTH DAKOTA	Canceling 4th Revised Sheet No. 5

N

{var id=CUSTNAME}
{var id=ACCTADDR 1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

RE: Account Number: {var id=ACCOUNTX}-{var id=ACCTCKDGT}
Balance: {var id=AMOUNT1}
Service Address: {var id=COMMENT2}
Disputed Name: {var id=COMMENT1}

Dear {var id=CUSTNAME}:

You recently contacted our office to dispute your responsibility for the account above. It is important you complete the enclosed questionnaire and return it to us for review. You must also provide reasons as to why you believe these charges are not yours, as well as any evidence that supports these claims, two (2) forms of identification, and a police report stating that the charges billed to you were without your knowledge.

Please have the form notarized. It is important that you read and complete the instructions as indicated in this packet. If you do not complete all of the requirements, we will continue to hold you responsible for this bill. Upon receipt of the requested information, we will review your situation and make a determination regarding the disputed charges. We will contact you once a decision has been reached.

Please return the completed packet and documentation to:

NorthWestern Energy
Credit and Collections
Department 40 E. Broadway St.
Butte, MT 59701

We will not change the name on this account until proof of the new responsible party is provided.

Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 4th Revised Sheet No. 6
SOUTH DAKOTA Canceling 3rd Revised Sheet No. 6



Form No. 3674 03/12

NWE Internal Use Only
Reference #
Internal #

N

LETTER OF AUTHORIZATION
ADDING CO-RESPONSIBLE PARTY TO AN ACCOUNT

I, [Redacted], authorize NorthWestern Energy to add
(*NorthWestern Energy Customer Name)

[Redacted] as a Co-Responsible Party to my NWE Account.
(Co-Responsible Third Party - please print)

I understand that as a Co-Responsible Third Party, [Redacted] will be financially
responsible for all billed services and fees provided by NorthWestern Energy for the premise located at
[Redacted] (Service Address), [Redacted] (City), [Redacted] (State) as of [Redacted] (Date). Also, he/she
may request to be discontinued as a Co-Responsible Third Party for this account at any time. I further understand all
Co-Responsible Third Parties are authorized to make changes to this account, including but not limited to making credit
arrangements, changing the mailing address, and disconnecting services.

[Redacted] (Signature of NWE Customer) [Redacted] (Printed Name) [Redacted] (Date)

*Required to list one form of Account ID Information: [Redacted]

*(circle ID Type) Social Security # Date of Birth Driver's License # State ID #

I, [Redacted] (Co-Responsible Party - Please Print), [Redacted] (Relationship to NWE Customer), accept financial responsibility

for all billed services and fees provided by NorthWestern Energy for the premise located at
[Redacted] (Service Address), [Redacted] (City), [Redacted] (State) as of [Redacted] (Date). I further

understand that I shall be held liable for such debt accrued until such time that I notify NorthWestern Energy that I am no
longer responsible.

[Redacted] (Signature of Co-Responsible Party) [Redacted] (Printed Name) [Redacted] (Date)

List two forms of ID Information: [Redacted]

*(circle ID Type) Social Security # Date of Birth Driver's License # State ID #

Phone Numbers: Work [Redacted] Employer [Redacted]
Home [Redacted]

NOTE: Some of the information requested in this form is considered "sensitive Personally Identifiable Information (PII)". Completed forms must be stored in an
access-controlled environment. Once the form has been approved for destruction it must be shredded. Refer to the Records Management Policy for additional
information regarding PII.

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 5th Revised Sheet No. 7
SOUTH DAKOTA Canceling 4th Revised Sheet No. 7



Form No. 3673 03/12

NWE Internal Use Only
Customer #
Internal #

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If you wish to have NorthWestern Energy release account information to another party on a one-time basis only, please fill out the information below. Please be sure to sign, date, and complete ID Information.

ONE TIME RELEASE OF INFORMATION

I, [redacted], authorize NorthWestern Energy to release the following
*NorthWestern Energy Customer Name/Authorized Agent (please print)
Information to [redacted]
*Recipients Name (please print) *Mailing Address

for the account(s)/service address(es) listed below.

*Information to be Released:

(please check the appropriate box - All information released includes Customer/Account Name - Acct # - Service Address)

- Usage Information - List dates within last 24 months: From [redacted] To [redacted]
Billing Information - payments/monies owing
Letter of Credit Reference
Other Information as listed: [redacted]

ACCOUNT NAME: [redacted]

Select one of the options below:

All Accounts or Specific Account Number(s): [redacted]

list specific account #(s)

or Specific Service Addresses: (if account # unknown)

list specific service address(es)

(*Signature of NWE Customer/Authorized Agent) (Printed Name & Business Title) (Date)

Phone #: [redacted]

*Required to list one form of Account ID Information: [redacted]

(*circle ID Type) Social Security # Federal Tax ID # Date of Birth State ID # Driver's License #

NOTE: Some of the information requested in this form is considered "sensitive Personally identifiable Information (PII)". Completed forms must be stored in an access-controlled environment. Once the form has been approved for destruction it must be shredded. Refer to the Records Management Policy for additional information regarding PII.

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	1st Revised
SOUTH DAKOTA	Original
	Sheet No. 9.1
	Sheet No. 9.1

N

1.2 **Electrical.** Company may elect to install overhead or underground facilities to extend service to Customer; provided, however, that the Customer may request underground service pursuant to the Electric Tariff. The parties agree to the following electrical service installation in accordance with the Electrical Tariff:

____ **Underground extension of 0-150 feet.** For underground electric services, Company will install facilities to extend a service line without charge to the extent of 150 feet of cable along the shortest feasible route from the distribution line to the point of service attachment.

____ **Underground extension of 150-500 feet.** For underground electric services requiring more than 150 feet of cable, Customer will make a non-refundable contribution of \$1.00 per foot exceeding the 150 feet.

____ **Overhead extension of 0-500 feet.** For services with overhead extension lengths of 0-500 feet, Company will install facilities to extend a service line without charge along the shortest feasible route from the distribution line to the point of service attachment.

____ **Underground and overhead extensions over 500 feet.** For services with primary and/or secondary extension lengths over 500 feet, a contribution in aid of construction ("CIAC") may be required, based on the economics of the service.

Whenever an economic feasibility study is required by this Section 1.2, the Company will take into consideration the total cost of serving the Customer and the expected revenue. If the Company determines the extension of service to the Customer is not economically feasible, the Company may require a CIAC in accordance with Section 1.4 below.

1.3 **Natural Gas.** The parties agree to the following natural gas service installation in accordance with the Gas Tariff:

____ **Residential – Primary Heating Source.** Residential customers using natural gas as their primary heating source and for water heating will be charged a \$90 connection fee for the first 150 feet of service pipe. If the distance is beyond 150 feet, a CIAC may be required upon completion of an economic feasibility study. The distance is _____.

____ **Residential – Other Use.** For residential customers using natural gas for space heating only, fireplace only, water heating only, natural gas grill only, or any combination other than primary space heating and water heating, as described above, a CIAC may be required upon completion of an economic feasibility study. The distance is _____.

____ **Mobile Home.** Mobile Home customers using natural gas as their primary heating source and for water heating will be charged a \$75 connection fee for the first 50 feet of service pipe. If the distance is beyond 50 feet, a CIAC may be required upon completion of an economic feasibility study. The distance is _____.

____ **Commercial and Industrial Customers.** An economic feasibility study is required. A CIAC may be required upon completion of the study. The distance is _____.

Whenever an economic feasibility study is required by this Section 1.3, the Company will take into consideration the total cost of serving the Customer and the expected revenue. If the Company determines the extension of service to the Customer is not economically feasible, the Company may require a CIAC in accordance with Section 1.4 below.

1.4 **Contribution in Aid of Construction – Electrical and Natural Gas.** In consideration of the Company's agreement to install service, Customer agrees to pay a CIAC in the sum of \$ _____ for construction of the facilities identified in the Quote. If the value entered is zero, no CIAC was required by the Company.

In all instances where a CIAC is required, Company will subsequently review the three-year average use. If actual volumes vary from projected volumes by 20% or more, Company will charge or credit Customer for the variance, without interest, in projected CIAC.

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SAMPLE FORMS

2. CONDITIONS TO INSTALLATION.

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- 2.1 **Payment.** Company may require payment of a Customer contribution or the CIAC prior to scheduling a construction start date. Company must receive contribution or the CIAC (if prior payment is required) and satisfactory evidence of required permits and right-of-way authority prior to ordering materials, scheduling crews or starting construction.
- 2.2 **Right-of-Way and Access.** Company has the right of access to the Customer's premise, including right-of-way, at all reasonable times for the purpose of installing, reading, inspecting, or repairing any service lines, meters, devices and other equipment and facilities used in connection with furnishing of any or all service, including any necessary repairs and maintenance, or for the purpose of removing its property and for all other proper purposes.
- 2.3 **Permits.** Customer shall provide all required permits from appropriate governmental agencies for the construction work and installation of the Company's facilities and Customer's equipment on Customer's premises and the property of third parties. The Company shall obtain required permits for work in the right-of-way. Copies of all permits must be provided to the Company.
- 2.4 **Additional Costs.** If Customer requests facilities be installed in frozen, rocky or hard ground, the Customer may be responsible for additional charges for installation. Company will notify the Customer of these charges prior to installation when feasible, and otherwise when encountered during the installation work. If Company requires additional charges prior to installation, and the basis for such extra cost is not encountered during the performance of the work, Company shall refund such charges to Customer.
- 2.5 **Storm Water.** Customer is solely responsible for compliance with all South Dakota Department of Environment and Natural Resources storm water regulations. All soil disturbing activities deemed necessary by the Company for the installation, operation and maintenance of the facilities must be incorporated by Customer in the Storm Water Pollution Prevention Plan. Customer shall operate and maintain all storm water best management practices at all times.
- 2.6 **Underground Facilities.** Prior to construction, all customer-owned, rented or leased underground facilities (including but not limited to sprinkler systems, septic systems propane tanks and associated lines, and communication and electric lines) must be properly identified and physically marked by Customer. Company is not responsible for damages resulting from mismarked or unidentified customer facilities. Contact the Company's Construction Department with questions related to appropriately marking Customer-owned facilities.
- 2.7 **Customer's Equipment.** Customer shall install Customer's facilities in accordance with the Company's "New Service Guide" and "Electric Service Requirements & Guidelines." The location of Customer's meter must be approved by Company prior to the installation of equipment owned by the Customer. Customer shall provide service entrance and termination points as specified by the Company's installation standards in effect at the time construction begins.
- 2.8 **Trenching, Backfilling and Meter Set.** For underground electric services, Customer shall arrange and pay for required trenching and backfilling, consistent with Company specifications required for installation of the service line. Customer shall provide conduit at the meter base and if required by Company, conduit in the trench. Company will not install a service line in an open trench or in Customer-supplied conduit unless the meter base for service is ready for connection, energization and installation of the meter.

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY SIoux FALLS SOUTH DAKOTA	<u>1st Revised</u> <u>Original</u>	Section No. 6 Sheet No. 9.3 Sheet No. 9.3
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2.9 Restoration and Grading. Company will make a reasonable attempt to preserve private roadways and landscaping, but Customer is responsible for final compaction and restoration of private roadways and landscaping, including the removal of excess spoil piles. The Company will not install facilities until the surface has been graded to within six inches of a permanent established elevation. Should changes to grade be made in the future that result in Company's facilities being raised or lowered, Customer is responsible for the costs associated with this change.

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3. GENERAL CONDITIONS.

- 3.1 All terms, prices and conditions set forth herein are subject to modification resulting from changes in applicable rules, Tariffs, regulations, ordinances, scope of project, and laws that may be amended or enacted after the date of this Agreement.
- 3.2 If construction has not commenced within a reasonable period due to any action, omission or failure to act by Customer, the project will be reviewed for any changes in the cost.
- 3.3 If the facilities required to serve Customer must be relocated or modified at the request of Customer after installation, Customer shall pay the costs of moving Company facilities.
- 3.4 Company agrees to establish service within a reasonable period of time after Customer's equipment passes inspection by the state and local authorities as required by law. Company will proceed with the survey, design and construction of its facilities in a normal manner using its existing work force (Company employees or contractors) and material supply sources. Installation will be performed during normal working hours and Company may reschedule the work to achieve efficient workload of Company forces. Availability of materials, weather conditions, frozen ground, access, or obtaining permits from governmental agencies or railroads may cause delays beyond the control of Company or Customer.
- 3.5 If Company is installing lights, the facilities will be placed in a location agreeable to both Customer and Company. Customer is responsible for notifying Company of any outage of Company-owned lights. Company will make repairs and replace defective or damaged facilities within a reasonable time after notice of any outage, but Company does not patrol the system to determine if the lights are in operating condition at all times.
- 3.6 In the event of a conflict between the terms of this Agreement and the Tariffs, the terms of the Tariffs prevail.

4. ADDITIONAL CONDITIONS.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed in duplicate as of the day and year first above written.

NORTHWESTERN ENERGY

CUSTOMER

By: _____

Printed Name: _____

Title: _____

Date: _____

By: _____

Printed Name: _____

Title: _____

Date: _____

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 3rd Revised Sheet No. 11
SOUTH DAKOTA Canceling 2nd Revised Sheet No. 11



Form No. 3966 03/16

N

THIRD PARTY NOTIFICATION

Please enroll the following customer for NorthWestern Energy's Third Party Notification service.
Third Party Notification service provides notification to another party in the event an account receives a notification of termina-
tion of services. A notification of termination of services is issued when utility services are in jeopardy of being disconnected.
The customer name and account number below must match the customer's information with NorthWestern Energy. The Third
Party is not responsible for energy charges for the customer.

Customer Information

Completing this form authorizes NorthWestern Energy to provide a copy of the customer's notification of termination of ser-
vices, not to include verbal notices or door tags left at premises. All fields are required. The form will not be processed if not
completed in its entirety. You are not required by law, administrative rule, or NorthWestern Energy to complete this form to
receive utility service. It is your responsibility to notify NorthWestern Energy regarding Third Party changes, to include remov-
ing Third Parties.

Customer Name _____ Phone _____

NorthWestern Energy Account Number _____

I agree and authorize NorthWestern Energy to provide notifications of termination of services to the party listed below.

This form will only be used for notification of pending termination of services and does not allow the Third Party any additional
access or details of the account or additional details regarding the information on the notification.

Customer Signature _____ Date _____

This request will not be accepted without the Customer's signature.

I acknowledge that as a customer I can contact NorthWestern Energy to remove Third Parties from my account.

Third Party Information

Mail termination of service notices to the Third Party listed below.

Third Party Name _____ Phone _____

Mailing Address _____ Apartment/Unit Number _____

City _____ State _____ ZIP _____

Third Party Signature _____ Date _____

This request will not be accepted without the Third Party's signature.

NorthWestern Energy will make every effort to send a copy of the notice of termination of services to the Third Party specified.
NorthWestern Energy is not responsible if the Third Party fails to receive or act upon the notice. The Third Party Notification
service does not modify in any way NorthWestern Energy's liability, if any, for property damage that may result from discon-
nection of utility service.

A new form must be completed by the customer and Third Party if any of the Third Party information above changes. The
Third Party information within is specific to the account number listed above and will not be associated to any other
customer accounts or Third Party records.

Please retain a copy for your records and return completed form to NorthWestern Energy at custserv@northwestern.com,
fax 406-497-4950, or mail Attention: Customer Service 11 E Park St, Butte, MT 59701.

Visit NorthWesternEnergy.com for more information.

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SAMPLE FORMS

NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA

Section No. 6
Sheet No. 12
Cancelling 2nd Revised
1st Revised Sheet No. 12

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NorthWestern Internal Use Only	
Customer #	_____
Internal #	_____
Reference #	_____

CONTINUOUS SERVICE AGREEMENT

This Continuous Service Agreement ("*Agreement*") is entered into by and between NorthWestern d/b/a NorthWestern Energy ("*NorthWestern*") and _____ ("*Responsible Party*") and is effective as of the date processed by NorthWestern.

- Service Options. NorthWestern offers two continuous service agreement options:
Move Out / Non Payment: Services are automatically transferred to the Responsible Party upon tenant's request to discontinue service or nonpayment of service. This applies even if the tenant remains in the property.
Move Out Only: Services are automatically transferred to the Responsible Party only upon tenant's request to discontinue service.
- NorthWestern's Obligations. As of the effective date services are discontinued in accordance with the option selected above, NorthWestern will: (i) transfer responsibility for utility charges into the name of the Responsible Party; and (ii) attempt to notify the Responsible Party of this change. If the Responsible Party requests NorthWestern to discontinue service, and another party does not assume responsibility, NorthWestern will disconnect utility service. NorthWestern is not obligated to transfer service if the Responsible Party is past due on any financial obligation to NorthWestern for services on any account
- Responsible Party Obligations. Responsible Party shall notify NorthWestern of any changes to the Property List, ID Information for the Responsible Party and Authorized Parties, and contact information.
- Authorization. Responsible Party may authorize users to obtain information and conduct business on behalf of the Responsible Party.

There are two levels of authorization that can be granted to users; Information Only and/or Full Authorization. It is responsibility of the Responsible Party to select an identifying form of ID for the type of authorization chosen, each type of authorization requires a unique ID.

ID information must be 8 to 30 characters and should not include any special characters or spaces. The Responsible party will ensure that the appropriate users have the ID information as it will be verified when conducting business with NWE.

The type of authorization and corresponding ID information listed below is associated to all of your NWE account(s).

Please verify the accuracy of the following:

- No Authorization:**
Other than the Responsible Party, no other users will be authorized.
- Information Only:**
Authorized to receive all account information as requested. Not responsible for debt accrued on accounts.
ID Information: _____
- Full Authorization:**
Authorized to receive and modify all account information, including but not limited to payment arrangements, changing a mailing address, discontinuing billing, terminating service, establishing new accounts, as requested. Full Authorization also allows authorized parties to remove properties from Agreement. Not responsible for debt accrued on accounts.
ID Information: _____

SAMPLE FORMS

**NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA**

Original

**Section No. 6
Sheet No.12.1**

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- 5. Disconnection. NorthWestern may discontinue any utility service covered under this Agreement in accordance with the tariffs, rules and regulations of the applicable state utility commission.
- 6. Suspension and Termination. This Agreement may be suspended or terminated as follows:
 - 6.1 Suspension: This Agreement may be suspended by NorthWestern if past due monies are owed by the Responsible Party for property listed, or previously listed, on this Agreement. If the current tenant requests discontinuance of service and this Agreement is suspended, NorthWestern will make a reasonable attempt to notify the Responsible Party that utility services will be disconnected as a result of the suspension of this Agreement. Prior to removing the suspension, all past due balances must be paid.
 - 6.2 Termination: This Agreement may be terminated for cause by NorthWestern upon a breach of this Agreement or the failure of Responsible Party to pay balances for property listed, or previously listed, on this Agreement. NorthWestern may terminate this Agreement if past due balances are more than 90 days. If terminated pursuant to this paragraph, NorthWestern will make a reasonable attempt to notify the Responsible Party. If this Agreement has been terminated, the Responsible Party must cure the breach or pay past due balances on all NorthWestern accounts before reactivating this Agreement. NorthWestern may also terminate this Agreement: (i) at any time upon 30 days prior written notice; and (ii) without further notice if written notifications to the Responsible Party are returned undelivered and NorthWestern is unable, after reasonable effort, to identify current contact information for the Responsible Party. Termination does not relieve Responsible Party of the obligation to pay for utility services incurred.

Responsible Party may terminate this Agreement at any time by providing written or verbal notice to NorthWestern.
- 7. Conflicts. In the event of a conflict between the terms of this Agreement and NorthWestern's gas or electric tariffs, rules and regulations established by the applicable state utility commission, the terms of the tariffs, regulations or rules prevail. All terms of this Agreement are subject to modification upon notice by NorthWestern if required as a result of changes in applicable tariffs, rules and regulations and laws amended or enacted after the date of this Agreement.
- 8. Information. This Agreement does not authorize the Responsible Party or Authorized Parties to any information of a NorthWestern customer at a property subject to this Agreement, other than the average annual utility usage.
- 9. Connect Fees. Responsible Party is not required to pay connect fees when responsibility for services are transferred to Responsible Party. If the Responsible Party requests services be disconnected, connect fees (if applicable) will be charged when services are resumed in the Responsible Party's name.
- 10. Limitation of Liability. NorthWestern's liability under this Agreement is limited in accordance with applicable tariffs governing continuity of utility services.
- 11. Miscellaneous. Responsible Party shall not assign this Agreement without the prior written consent of NorthWestern. A waiver by either party of any right or conditions of this Agreement will not limit the right of a party to enforce such right or conditions at a later date. If any portion of this Agreement is held to be void or unenforceable, the balance will continue to be effective. Except as permitted by Sections 3 and 4 to allow for the periodic updating of the Property List and Authorized Parties, this Agreement will not be modified, amended or changed in any respect except by a written document signed by the parties. This Agreement constitutes the entire agreement of the parties. Covenants or representations not contained or incorporated therein are not binding upon the parties. Handwritten revisions to this Agreement are of no effect and are not binding against the parties.

The parties understand and acknowledge that this Agreement will be effective on the date that NorthWestern processes a completed Agreement.

_____	_____	_____
Signature of Responsible Party	Printed Name & Business Title	Date

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	2nd Revised Sheet No. 15.1
SOUTH DAKOTA	1st Revised Sheet No. 15.1

**NorthWestern Energy - South Dakota
Service Request Form**

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Pricing:

From time to time, Customer and Company shall negotiate a rate and term of transportation which shall be by purchase nomination order in the form which is attached as Exhibit A and incorporated by reference in this Agreement.

Service Qualifications:

The Company is notifying Customers who have elected Gas Transportation Service of the risks of transportation reasonably known at the time the Customer begins transporting gas. The Customer hereby understands it may be subject to risks which include, but may not be limited to, the following:

- 1) The Company may not have firm or interruptible gas sales service available if the Customer seeks to purchase gas from the Company; and,
- 2) The Customer may be subject to pipeline penalties assessed to the Company which are caused by the Customer consuming the Company's gas with no authority to do so; and,
- 3) If the Customer elects to discontinue transporting gas and if the Company is able to secure a source of gas supply and transportation for the Customer, the cost of such gas and transportation may exceed the cost of gas being purchased by the Company's other Customers.

IN WITNESS WHEREOF, the Parties hereto have executed this Service Request Form as of the day and year set forth below.

Company	Customer
NorthWestern Energy	_____
By: _____	By: _____
Title: _____	Title: _____
Date: _____	Date: _____

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SAMPLE FORMS

**NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA**

**Section No. 6
Original Sheet No. 15.2**

**NorthWestern Energy - South Dakota
Service Request Form**

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**EXHIBIT "A"
GAS TRANSPORTATION TARIFF
PURCHASE NOMINATION ORDER**

This Purchase Nomination Order ("PNO") is made and entered into by and between Customer and Company. This PNO is pursuant to and in accordance with the provisions of the Agreement for Gas Transportation Tariff executed between the Parties and Company's Gas Transportation Tariff as on file with and made effective by the South Dakota Public Utilities Commission.

TELECOPY TO: _____

ATTENTION: _____

Telephone: _____ Telecopier: _____

RATES:

Transportation: _____ per MMBtu transported

Others:

Please acknowledge the terms outlined above by signing below, and return via facsimile or email to _____.

T

NorthWestern Energy
"Company"

"Customer"

Name Date

Name Date

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	3rd Revised Sheet No. 16.1
SOUTH DAKOTA	2nd Revised Sheet No. 16.1

**NorthWestern Energy - South Dakota
Supplier Service Agreement**

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3. NWE shall have the right to file for, and seek approval by the South Dakota Public Utilities Commission for changes in rates, charges, or other tariff provisions applicable to service hereunder and to place such changes in effect in accordance with applicable law; and this Contract shall be deemed to have been amended to include such changes and any other changes which become effective by operation of law or by order of any governmental body with jurisdiction.

4. This contract shall become effective as of _____ and shall continue for monthly terms thereafter and may be terminated by Company with three days' written notice and Group Customer upon one month's written notice. The contract may be amended at any time by execution of a revised Appendix A to change the applicable delivery points.

IN WITNESS WHEREOF, the parties have executed this Agreement, effective as of the date first written.

NorthWestern Energy	_____
	Group Customer
By: _____	By: _____
Title: _____	Title: _____

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 20
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 20

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIOUX FALLS 2nd Revised **Sheet No. 24.2**
SOUTH DAKOTA **Cancelling** 1st Revised **Sheet No. 24.2**

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 28
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 28

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 3rd Revised Sheet No. 29
SOUTH DAKOTA Cancelling 2nd Revised Sheet No. 29

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 3rd Revised Sheet No. 30
SOUTH DAKOTA Cancelling 2nd Revised Sheet No. 30

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 34
SOUTH DAKOTA Cancelling Original Sheet No. 34

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 35
SOUTH DAKOTA Cancelling Original Sheet No. 35

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 36
SOUTH DAKOTA Cancelling Original Sheet No. 36

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 37
SOUTH DAKOTA Cancelling Original Sheet No. 37

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 38
SOUTH DAKOTA Cancelling Original Sheet No. 38

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 39
SOUTH DAKOTA Cancelling Original Sheet No. 39

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 40
SOUTH DAKOTA Cancelling Original Sheet No. 40

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 41
SOUTH DAKOTA Cancelling Original Sheet No. 41

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 42
SOUTH DAKOTA Cancelling Original Sheet No. 42

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 43
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