

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 1
SIOUX FALLS 13th Revised Sheet No. 2
SOUTH DAKOTA Canceling 12th Revised Sheet No. 2

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SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 1
SIOUX FALLS 2nd Revised Sheet No. 3
SOUTH DAKOTA Canceling 1st Revised Sheet No. 3

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SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 3
SIOUX FALLS 3rd Revised Sheet No. 1.1
SOUTH DAKOTA Canceling 2nd Revised Sheet No. 1.1

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SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 3
SIOUX FALLS	11th Revised
SOUTH DAKOTA	Canceling 10th Revised
	Sheet No. 3.1
	Sheet No. 3.1

CLASS OF SERVICE: **Commercial and Industrial** **Rate No. 84**
RATE DESIGNATION: **Firm Sales Service**

1. Applicability

This rate is available for firm gas volumes, to commercial and industrial customers whose maximum requirements for natural gas are greater than 200 therms per day, and who may also require volumes of interruptible gas in excess of firm demand volumes. If no historical peak day usage is available, the name plate input ratings of all gas burning equipment shall be used to determine a customer's maximum requirement.

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2. Territory

The area served with natural gas by the Company in South Dakota.

3. Rates

Customer may choose the rate option, and level of daily contract demand (never less than 50 therms), which best fits the customer's needs.

<u>Monthly Charges:</u>	<u>Option A</u>	<u>Option B</u>
<i>Customer Charge</i> per Meter:	\$ 100.00	\$300.00
<i>Non-Gas Commodity Charge</i> , all use, per therm:	\$0.0662	\$0.0335
<i>Demand Charge</i> per therm of daily firm demand as shown on Sheet 9a.		

T

Gas Demand Payment Elections

- | | | |
|----|---|--------------------------------|
| A. | Annually - in advance, with 5% discount | |
| B. | Seasonally profiled | |
| | January & February | 20% of annual charge per month |
| | March & December | 15% of annual charge per month |
| | April & November | 10% of annual charge per month |
| | May & October | 5% of annual charge per month |
| | June through September | 0% of annual charge per month |
| C. | Monthly - 12 equal billings | |

In the absence of an appropriate election by customer Election "C" will be automatically assigned. Unless otherwise mutually agreed upon between the Company and customer all elections must be for a minimum period of twelve consecutive months.

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SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS SOUTH DAKOTA	<u>8th Revised</u> Canceling 7th Revised	Section No. 3 Sheet No. 3.2 Sheet No. 3.2
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CLASS OF SERVICE:	Commercial and Industrial	Rate No. <u>84</u>
RATE DESIGNATION:	Firm Sales Service	

(Con't.)

Released Capacity and Balancing Services Surcharge:

For all therms taken during a month in excess of the product of the daily firm demand times the number of days in the billing period an additional \$0.0170 per therm shall be assessed and added to the Gas Commodity Charge shown on Sheet No. 9a. Costs collected will be credited to expense in Adjustment Clause filings.

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Minimum Monthly Bill:

The Customer Charge plus the amount for therms of firm demand (never less than 50 therms).

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Adjustment Clauses:

- a. Adjustment Clause shall apply. (Sheet Nos. 9, 9.1, 9a, 9b)
- b. Tax Adjustment Clause shall apply. (Sheet No. 10)
- c. BTU Adjustment Clause shall apply. (Sheet Nos. 12, 12a)

4. **Penalty Provision**

If customer fails to comply with Company's request to curtail or in any way fails to limit the use of gas to the volume of Contract Demand specified in the contract, then all unauthorized gas in excess of Contract Demand so used shall be "Penalty Gas" and be paid by the Customer at a rate which is the greater of \$3.00 per therm or the maximum penalty charges permitted to be made by the Company's upstream service providers for takes of natural gas in excess of authorized limitations, in addition to the regular Commodity Charge for such gas. All costs collected will be credited to expense in Adjustment Clause filings.

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIoux FALLS **6th Revised** **Sheet No. 2**
SOUTH DAKOTA **Canceling 5th Revised** **Sheet No. 2**

{var id=NOTICEDATE}

L

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

DISCONNECT NOTICE 1

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}
Service Address: {var id=SVCADDR}
Meter Number: {var id=METER}

Dear {var id=CUSTNAME},

Our records indicate your utility account is past due as follows:

Disconnect Amount \${var id=PASTDUEAMT} Total Amount of Bill \${var id=TOTALAMT}

Please disregard this notice if payment has been made.

Unless payment of \${var id=PASTDUEAMT} is received prior to {var id=DATEI}, service will be disconnected. Once service is disconnected, payment of the utility bill and any applicable reconnection fee will be required before service is restored.

Reconnection fees:

Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours
Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 800-332-1782.

Residential disconnection may be postponed for a 30-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe the charges on your bill are incorrect, we encourage you to contact us to discuss the disputed charges. If we cannot resolve the dispute, you should pay the undisputed portion of the bill and appeal the disputed amount to the South Dakota Public Utilities Commission.

If you have any questions, to make payment (fees may apply) or discuss possible payment arrangements, please call us at 800-245-6977 Monday-Friday, 7 a.m. - 6 p.m. (local time).

Or you can stop by one of our convenient walk-in offices. Please visit NorthWesternEnergy.com for office hours in your area.

Sincerely,

NorthWestern Energy
Customer Care Department

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SAMPLE FORMS

Form No. 2927 09/18



L,N

Construction Application

Service Requested

- Residential (new): Electric Natural Gas
Commercial (new): Electric Natural Gas
Subdivision (new): Electric Natural Gas
Utility Relocation: Electric Natural Gas
Service Removal: Electric Natural Gas
Service Conversion:
Lighting:
Irrigation:
Temporary Electric:

(May not be available in all areas)



Know what's below. Call before you dig.

Customer Information

Customer/Company Name (Billing Name):
Primary Contact Number: Secondary Contact Number:
Mailing Address: City: State: Zip:
Service Address: City: State: Zip:
(City or County new address assignment may be necessary)
Did you have a previous service with NorthWestern Energy at another address? Yes No
If Yes, Address:
Email Address:

New Service Information

Building Information: Square Footage: ft^2
Residential: House Mobile Home Garage Multiplex Housing (# of units)
Commercial: Office Retail Restaurant Other (Describe)
Subdivision: Residential (# of Lots) Commercial (# of Lots)

Residential Load Information:
Voltage: 120/240 Other: Panel Size: (Amps)
Primary Heat Source: Electric Natural Gas Other:
Natural Gas Load: btu/hr (total load of all natural gas appliances)

Commercial/Irrigation Load Information:
Panel Size: (Amps) H.P. (irrigation)
Voltage: 1 120/240 240/480 (MT ONLY)
3 120/208 120/240 240/480 (MT ONLY) 277/480
Natural Gas Load: btu/hr (total load of all natural gas appliances)

Please Note: Customer load sheets and design information is typically required for commercial electric and natural gas service installations. Load sheets may be provided by NorthWestern Energy.

Completed By: Date:

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 6th Revised Sheet No. 4
SOUTH DAKOTA Canceling 5th Revised Sheet No. 4

N

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Dear {var id=CUSTNAME},

As a result of your conversation with NorthWestern Energy on {var id=SYSTEMDATE}, you have agreed to be the guarantor of utility services for:

Account Name: {var id=COMMENT2}
Account Address: {var id=COMMENT3}
Account Number: {var id=COMMENT1}
Guaranteed Amount: \${var id=AMOUNT1}

As a guarantor, you will be responsible for any unpaid utility bills effective {var id=DATE1} on the account. This agreement is in effect for one year from the date of this letter or until you provide NorthWestern Energy with 60 days written notice that you would like to be removed as a guarantor on this account.

During the next 12 months, if the account is closed or disconnected for non-payment and a balance remains unpaid by the customer, this balance will be transferred to your account, and an outside collection agency may be utilized to collect the balance.

It is your responsibility to inform NorthWestern Energy of changes of address, etc. to ensure we are able to contact you regarding the status of the account you have guaranteed.

If you have any questions, please call NorthWestern Energy at 800-245-6977. Customer service representatives are available Monday-Friday, 7 a.m. - 6 p.m.

Guarantor Signature

Date

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	<u>5th Revised</u> Sheet No. 5
SOUTH DAKOTA	Canceling 4th Revised Sheet No. 5

N

{var id=CUSTNAME}
{var id=ACCTADDR 1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

RE: Account Number: {var id=ACCOUNTX}-{var id=ACCTCKDGT}
Balance: {var id=AMOUNT1}
Service Address: {var id=COMMENT2}
Disputed Name: {var id=COMMENT1}

Dear {var id=CUSTNAME}:

You recently contacted our office to dispute your responsibility for the account above. It is important you complete the enclosed questionnaire and return it to us for review. You must also provide reasons as to why you believe these charges are not yours, as well as any evidence that supports these claims, two (2) forms of identification, and a police report stating that the charges billed to you were without your knowledge.

Please have the form notarized. It is important that you read and complete the instructions as indicated in this packet. If you do not complete all of the requirements, we will continue to hold you responsible for this bill. Upon receipt of the requested information, we will review your situation and make a determination regarding the disputed charges. We will contact you once a decision has been reached.

Please return the completed packet and documentation to:

NorthWestern Energy
Credit and Collections
Department 40 E. Broadway St.
Butte, MT 59701

We will not change the name on this account until proof of the new responsible party is provided.

Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

**NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA**

**Section No. 6
Sheet No. 5.1**

Original

N

Account Number: {var id=ACCOUNTX}-{var id=ACCTCKDGT}
Service Address: {var id=COMMENT2}

QUESTIONNAIRE TO BE COMPLETED BY PERSON DISPUTING BILL

Name of person disputing the bill _____

Current **address** _____

Current phone number _____

Employer phone number _____

Social Security number _____

Landlord's phone number _____

Have you ever lived at the disputed service address? Yes_ No_

If yes, during what time frame? _____

Have you ever had a disputed bill with North Western Energy? Yes_ No_

If yes, during what time frame? _____

Do you recognize the address on the disputed account? Yes_ No_

If yes, what is the name of the person it belongs to and what is their relationship to you? _____

Did you have utility service in your name during the time of the disputed account? Yes No

If yes, what was your address? _____

What utility company was it with? _____

What is their telephone number so we can verify service? _____

Do you know who placed this bill in your name? Yes_ No_

If yes, who? _____

What is their relationship to you? _____

What is their current address and phone number? _____

By signing below, I acknowledge that I did not request service at the address listed on the previous page, and therefore, did not incur the charges. I have filed a police report and will prosecute the responsible person.

YOUR PRINTED NAME

YOUR SIGNATURE

NOTARY SIGNATURE AND SEAL

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 4th Revised Sheet No. 6
SOUTH DAKOTA Canceling 3rd Revised Sheet No. 6



Form No. 3674 03/12

NWE Internal Use Only
Reference #
Internal #

N

LETTER OF AUTHORIZATION
ADDING CO-RESPONSIBLE PARTY TO AN ACCOUNT

I, [Redacted], authorize NorthWestern Energy to add
(*NorthWestern Energy Customer Name)

[Redacted] as a Co-Responsible Party to my NWE Account.
(Co-Responsible Third Party - please print)

I understand that as a Co-Responsible Third Party, [Redacted] will be financially
responsible for all billed services and fees provided by NorthWestern Energy for the premise located at
[Redacted] (Service Address), [Redacted] (City), [Redacted] (State) as of [Redacted] (Date). Also, he/she
may request to be discontinued as a Co-Responsible Third Party for this account at any time. I further understand all
Co-Responsible Third Parties are authorized to make changes to this account, including but not limited to making credit
arrangements, changing the mailing address, and disconnecting services.

[Redacted] (Signature of NWE Customer) [Redacted] (Printed Name) [Redacted] (Date)

*Required to list one form of Account ID Information: [Redacted]

*(circle ID Type) Social Security # Date of Birth Driver's License # State ID #

I, [Redacted] (Co-Responsible Party - Please Print), [Redacted] (Relationship to NWE Customer), accept financial responsibility

for all billed services and fees provided by NorthWestern Energy for the premise located at
[Redacted] (Service Address), [Redacted] (City), [Redacted] (State) as of [Redacted] (Date). I further

understand that I shall be held liable for such debt accrued until such time that I notify NorthWestern Energy that I am no
longer responsible.

[Redacted] (Signature of Co-Responsible Party) [Redacted] (Printed Name) [Redacted] (Date)

List two forms of ID Information: [Redacted]

*(circle ID Type) Social Security # Date of Birth Driver's License # State ID #

Phone Numbers: Work [Redacted] Employer [Redacted]
Home [Redacted]

NOTE: Some of the information requested in this form is considered "sensitive Personally Identifiable Information (PII)". Completed forms must be stored in an
access-controlled environment. Once the form has been approved for destruction it must be shredded. Refer to the Records Management Policy for additional
information regarding PII.

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 5th Revised Sheet No. 7
SOUTH DAKOTA Canceling 4th Revised Sheet No. 7



Form No. 3673 03/12

NWE Internal Use Only
Customer #
Internal #

N

If you wish to have NorthWestern Energy release account information to another party on a one-time basis only, please fill out the information below. Please be sure to sign, date, and complete ID Information.

ONE TIME RELEASE OF INFORMATION

I, [redacted], authorize NorthWestern Energy to release the following
*NorthWestern Energy Customer Name/Authorized Agent (please print)
Information to [redacted]
*Recipients Name (please print) *Mailing Address

for the account(s)/service address(es) listed below.

*Information to be Released:
(please check the appropriate box - All information released includes Customer/Account Name - Acct # - Service Address)

- Usage Information - List dates within last 24 months:
From [redacted] To [redacted]
Billing Information - payments/monies owing
Letter of Credit Reference
Other Information as listed: [redacted]

ACCOUNT NAME: [redacted]

Select one of the options below:

All Accounts or Specific Account Number(s): [redacted]

list specific account #(s)

or Specific Service Addresses: [redacted]
(if account # unknown)

list specific service address(es)

(*Signature of NWE Customer/Authorized Agent) (Printed Name & Business Title) (Date)
(If Applicable)

Phone #: [redacted]

*Required to list one form of Account ID Information: [redacted]

(*circle ID Type) Social Security # Federal Tax ID # Date of Birth State ID # Driver's License #

NOTE: Some of the information requested in this form is considered "sensitive Personally identifiable Information (PII)". Completed forms must be stored in an access-controlled environment. Once the form has been approved for destruction it must be shredded. Refer to the Records Management Policy for additional information regarding PII.

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 4th Revised Sheet No. 8
SOUTH DAKOTA Canceling 3rd Revised Sheet No. 8



Form No. 3634 03/10

NWE Internal Use Only
Customer #
Internal #

N

LETTER OF AUTHORIZATION
RESIDENTIAL ACCOUNTS

As a Residential customer with NorthWestern Energy, you may request that additional parties be authorized to act on your behalf with NorthWestern Energy for all your Residential accounts or just for the accounts as specified below.

There are two types of authorization that may be granted to your additional parties:

- Information Only - NorthWestern Energy is authorized to release all account information as requested.
Changes - NorthWestern Energy is authorized to release all account information and to make modifications to account information, such as credit arrangements, changing a mailing address, disconnecting service, etc.

Third Parties listed will not be responsible for debt accrued on your account(s).

ACCOUNT NAME:

Select one of the options below:

All Accounts or Specific Account Number(s):

NorthWestern Energy is authorized to allow the following individuals the appropriate authorizations as specified:

Relationship Examples: Family, Roommate, CaseWorker, etc.
Acceptable ID Types: Social Security #, Date of Birth, Driver's License #, State ID #

Table with columns: Third Party Name, Relationship, ID Information (*required), ID Type (*specify), Phone #, Information Only (Check one box only), Changes. Contains 5 rows of input fields.

(Signature of NorthWestern Energy Customer)

(Printed Name)

(Date)

*In order to process your request, please provide one form of Account ID:

(*circle ID Type) Social Security # Date of Birth Driver's License # State ID #

*Required to list Phone #: Home Work

NOTE: Some of the information requested in this form is considered "sensitive Personally Identifiable Information (PII)". Completed forms must be stored in an access-controlled environment. Once the form has been approved for destruction it must be shredded. Refer to the Records Management Policy for additional information regarding PII.

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SAMPLE FORMS

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SIOUX FALLS 1st Revised **Sheet No. 8.1**
SOUTH DAKOTA **Cancelling** Original **Sheet No. 8.1**

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SAMPLE FORMS

UTILITY SERVICE CONSTRUCTION AGREEMENT

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This Utility Service Construction Agreement (the "Agreement") is made and entered into effective as of _____, 20__ by and between NorthWestern Energy (the "Company") and _____ (the "Customer"). Capitalized terms have the meaning set forth in NorthWestern Energy's Electric Rate Schedule and the NorthWestern Energy Gas Rate Schedule (collectively the "Tariffs" and individually the "Gas Tariff" or "Electric Tariff"), which sets forth service, installation and contribution rules and regulations established by the South Dakota Public Utilities Commission (the "Commission"). The Tariffs are available at <http://www.northwesternenergy.com/account-services/whats-included-in-your-total-bill/tariffs-and-rates/south-dakota-tariffs-and-rates>.

RECITALS

WHEREAS, Customer has applied for natural gas or electrical service from the Company; and

WHEREAS, in accordance with the Tariffs, the Company and Customer are entering into this Agreement to clarify the rights and responsibilities of the parties related to the installation of the facilities required to provide service to Customer's premises;

NOW, THEREFORE, the parties agree as follows:

AGREEMENT

1. SERVICE AND CONTRIBUTION REQUIREMENTS. Company agrees to install, operate and maintain facilities generally described as _____ and specifically described in Quote _____, which is incorporated herein by this reference (the "Quote"), to serve Customer at _____ in accordance with the requirements of the Tariffs. Customer agrees to comply with the terms and conditions of this Agreement and remit to Company the total contribution of \$ _____, which may include a federal tax surcharge and administrative/engineering fees and is more fully described as follows:

1.1 Service. Customer has requested the following service pursuant to the Tariffs:

ELECTRICAL

NATURAL GAS

___ Residential (Rate 10)	___ Residential Gas Service (Rate 81)
___ Residential with Space Heating (Rate 11)	___ General Gas Service (Rate 82)
___ Residential Space Heating and Cooling (Rate 14)	___ Commercial and Industrial Firm (Rate 84)
___ Residential Dual-Fuel and Controlled (Rate 15)	___ Commercial & Industrial Interruptible (Rate 85)
___ Interruptible Irrigation (Rate 16)	___ Commercial and Industrial Contract (Rate 86)
___ Irrigation (Rate 17)	___ Gas Transportation Customer (Rate 87)
___ General Service (Rate 21)	
___ Commercial Water Heating (Rate 23)	
___ Commercial Space Heating and Cooling (Rate 24)	
___ All-Inclusive Commercial (Rate 25)	
___ Commercial and Industrial (Rate 33)	
___ Large Commercial and Industrial (Rate 34)	
___ Point to Point Distribution Only (Rate 38)	
___ Controlled Off Peak (Rate 70)	
___ Reddy Guard (Rate 19)	
___ Street and Area Lighting System (Rate 56)	

SAMPLE FORMS

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1.2 Electrical. Company may elect to install overhead or underground facilities to extend service to Customer; provided, however, that the Customer may request underground service pursuant to the Electric Tariff. The parties agree to the following electrical service installation in accordance with the Electrical Tariff:

___ Underground extension of 0-150 feet. For underground electric services, Company will install facilities to extend a service line without charge to the extent of 150 feet of cable along the shortest feasible route from the distribution line to the point of service attachment.

___ Underground extension of 150-500 feet. For underground electric services requiring more than 150 feet of cable, Customer will make a non-refundable contribution of \$1.00 per foot exceeding the 150 feet.

___ Overhead extension of 0-500 feet. For services with overhead extension lengths of 0-500 feet, Company will install facilities to extend a service line without charge along the shortest feasible route from the distribution line to the point of service attachment.

___ Underground and overhead extensions over 500 feet. For services with primary and/or secondary extension lengths over 500 feet, a contribution in aid of construction ("CIAC") may be required, based on the economics of the service.

1.3 Natural Gas. The parties agree to the following natural gas service installation in accordance with the Gas Tariff:

___ Residential – Primary Heating Source. Residential customers using natural gas as their primary heating source and for water heating will be charged a \$90 connection fee for the first 150 feet of service pipe. If the distance is beyond 150 feet, a CIAC may be required upon completion of an economic feasibility study. The distance is _____.

___ Residential – Other Use. For residential customers using natural gas for space heating only, fireplace only, water heating only, natural gas grill only, or any combination other than primary space heating and water heating, as described above, a CIAC may be required upon completion of an economic feasibility study. The distance is _____.

___ Mobile Home. Mobile Home customers using natural gas as their primary heating source and for water heating will be charged a \$75 connection fee for the first 50 feet of service pipe. If the distance is beyond 50 feet, a CIAC may be required upon completion of an economic feasibility study. The distance is _____.

___ Commercial and Industrial Customers. An economic feasibility study is required. A CIAC may be required upon completion of the study. The distance is _____.

Whenever an economic feasibility study is required by this Section 1.3, the Company will take into consideration the total cost of serving the Customer and the expected revenue. If the Company determines the extension of service to the Customer is not economically feasible, the Company may require a CIAC in accordance with Section 1.4 below.

1.4 Contribution in Aid of Construction – Electrical and Natural Gas. In consideration of the Company's agreement to install service, Customer agrees to pay a CIAC in the sum of \$_____ for construction of the facilities identified in the Quote. If the value entered is zero, no CIAC was required by the Company.

In all instances where a CIAC is required, Company will subsequently review the three-year average use. If actual volumes vary from projected volumes by 20% or more, Company will charge or credit Customer for the variance, without interest, in projected CIAC.

2. CONDITIONS TO INSTALLATION.

2.1 Payment. Company may require payment of a Customer contribution or the CIAC prior to scheduling a construction start date. Company must receive contribution or the CIAC (if prior

SAMPLE FORMS

- payment is required) and satisfactory evidence of required permits and right-of-way authority prior to ordering materials, scheduling crews or starting construction.
- 2.2 Right-of-Way and Access. Company has the right of access to the Customer's premise, including right-of-way, at all reasonable times for the purpose of installing, reading, inspecting, or repairing any service lines, meters, devices and other equipment and facilities used in connection with furnishing of any or all service, including any necessary repairs and maintenance, or for the purpose of removing its property and for all other proper purposes.
 - 2.3 Permits. Customer shall provide all required permits from appropriate governmental agencies for the construction work and installation of the Company's facilities and Customer's equipment on Customer's premises and the property of third parties. The Company shall obtain required permits for work in the right-of-way. Copies of all permits must be provided to the Company.
 - 2.4 Additional Costs. If Customer requests facilities be installed in frozen, rocky or hard ground, the Customer may be responsible for additional charges for installation. Company will notify the Customer of these charges prior to installation when feasible, and otherwise when encountered during the installation work. If Company requires additional charges prior to installation, and the basis for such extra cost is not encountered during the performance of the work, Company shall refund such charges to Customer.
 - 2.5 Storm Water. Customer is solely responsible for compliance with all South Dakota Department of Environment and Natural Resources storm water regulations. All soil disturbing activities deemed necessary by the Company for the installation, operation and maintenance of the facilities must be incorporated by Customer in the Storm Water Pollution Prevention Plan. Customer shall operate and maintain all storm water best management practices at all times.
 - 2.6 Underground Facilities. Prior to construction, all customer-owned, rented or leased underground facilities (including but not limited to sprinkler systems, septic systems propane tanks and associated lines, and communication and electric lines) must be properly identified and physically marked by Customer. Company is not responsible for damages resulting from mismarked or unidentified customer facilities. Contact the Company's Construction Department with questions related to appropriately marking Customer-owned facilities.
 - 2.7 Customer's Equipment. Customer shall install Customer's facilities in accordance with the Company's "New Service Guide" and "Electric Service Requirements & Guidelines." The location of Customer's meter must be approved by Company prior to the installation of equipment owned by the Customer. Customer shall provide service entrance and termination points as specified by the Company's installation standards in effect at the time construction begins.
 - 2.8 Trenching, Backfilling and Meter Set. For underground electric services, Customer shall arrange and pay for required trenching and backfilling, consistent with Company specifications required for installation of the service line. Customer shall provide conduit at the meter base and if required by Company, conduit in the trench. Company will not install a service line in an open trench or in Customer-supplied conduit unless the meter base for service is ready for connection, energization and installation of the meter.
 - 2.9 Restoration and Grading. Company will make a reasonable attempt to preserve private roadways and landscaping, but Customer is responsible for final compaction and restoration

N

SAMPLE FORMS

**NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA**

**Section No. 6
Sheet No. 9.3
Sheet No. 9.3**

1st Revised
Original

of private roadways and landscaping, including the removal of excess spoil piles. The Company will not install facilities until the surface has been graded to within six inches of a permanent established elevation. Should changes to grade be made in the future that result in Company's facilities being raised or lowered, Customer is responsible for the costs associated with this change.

N

3. GENERAL CONDITIONS.

- 3.1 All terms, prices and conditions set forth herein are subject to modification resulting from changes in applicable rules, Tariffs, regulations, ordinances, scope of project, and laws that may be amended or enacted after the date of this Agreement.
- 3.2 If construction has not commenced within a reasonable period due to any action, omission or failure to act by Customer, the project will be reviewed for any changes in the cost.
- 3.3 If the facilities required to serve Customer must be relocated or modified at the request of Customer after installation, Customer shall pay the costs of moving Company facilities.
- 3.4 Company agrees to establish service within a reasonable period of time after Customer's equipment passes inspection by the state and local authorities as required by law. Company will proceed with the survey, design and construction of its facilities in a normal manner using its existing work force (Company employees or contractors) and material supply sources. Installation will be performed during normal working hours and Company may reschedule the work to achieve efficient workload of Company forces. Availability of materials, weather conditions, frozen ground, access, or obtaining permits from governmental agencies or railroads may cause delays beyond the control of Company or Customer.
- 3.5 If Company is installing lights, the facilities will be placed in a location agreeable to both Customer and Company. Customer is responsible for notifying Company of any outage of Company-owned lights. Company will make repairs and replace defective or damaged facilities within a reasonable time after notice of any outage, but Company does not patrol the system to determine if the lights are in operating condition at all times.
- 3.6 In the event of a conflict between the terms of this Agreement and the Tariffs, the terms of the Tariffs prevail.

4. ADDITIONAL CONDITIONS.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed in duplicate as of the day and year first above written.

NORTHWESTERN ENERGY

CUSTOMER

By: _____

Printed Name: _____

Title: _____

Date: _____

By: _____

Printed Name: _____

Title: _____

Date: _____

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIOUX FALLS 3rd Revised **Sheet No. 9.4**
SOUTH DAKOTA **Cancelling 2nd Revised** **Sheet No. 9.4**

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D

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	<u>3rd Revised</u> Sheet No. 9.5
SOUTH DAKOTA	Cancelling <u>2nd Revised</u> Sheet No. 9.5

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIOUX FALLS 4th Revised **Sheet No. 10**
SOUTH DAKOTA Canceling 3rd Revised **Sheet No. 10**

N

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

Dear {var id=CUSTNAME},

Thank you for your interest in NorthWestern Energy's EZ Pay Program.

Please review the terms and conditions of the EZ Pay Program listed on the attached authorization form. Complete the form, sign it, and return it to NorthWestern Energy. You can mail the form or fax it to 406-497-4950. If you would like to choose a Preferred Due Date, you may pick a day from this range {var id=COMMENT1}-{var id=COMMENT2}.

Our EZ Pay Program works well in conjunction with our Budget Billing and our E-bill programs. If you are interested in more information on any of these programs, visit us at www.northwesternenergy.com.

If you have questions, please call our Contact Center as follows:

Montana and Wyoming: 888-467-2669
South Dakota and Nebraska: 800-245-6977

Customer service representatives are available Monday-Friday, 7:00 a.m. - 6:00 p.m.

Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

Review the following Terms and Conditions:

- I authorize NorthWestern Energy to electronically deduct from my bank account (i) my monthly utility bill on the due date of my bill and (ii) my final utility bill promptly upon any change in the status of my utility account to inactive.
- I understand each month I will receive my bill which will display the amount that will be deducted from my bank account and the date on which it will be deducted. I understand that EZ-Pay Program payments for my account will not start until my bill reflects that the bank draft will occur. In the meantime, I understand that I will need to continue making my payments.
- I understand my monthly due date may vary slightly. If the due date falls on a weekend or a holiday my payment will be deducted the following business day.
- I have the option of choosing a preferred due date that is compatible with my billing cycle. You may obtain the due date range you are eligible for by contacting NorthWestern Energy at the Customer Service numbers listed below.
- I understand if my payment is dishonored, NorthWestern Energy retains the right to collect the dishonored payment along with service charges if applicable.
- I understand that I may discontinue my participation in the EZ-Pay Program at any time by notifying NorthWestern Energy Customer Service (contact information below). I understand that my request to discontinue EZ-Pay Program participation must be received at least three business days in advance of the due date of my current bill to stop the EZ-Pay Program payment on such due date. I understand that a request received less than three business days before the due date will be processed in the next billing cycle following that due date.
- I understand that, if at any time my utility account is rendered inactive, my participation in the EZ-Pay Program will automatically end.
- I agree to be bound by the Terms and Conditions on this page.

N

Please complete this form, sign and return it by mail or fax with the information provided below. Once North Western Energy receives your information we will begin the process of setting up your plan and verifying the information you provided. Please print a copy of the completed page for your records

NorthWestern Energy Account Number: _____

Service Address, City and State: _____

Bank Name: _____

Bank Account Holder Name: _____

Bank Account Type: (Checking or Savings) _____

Bank Routing Number: (9 digit number) _____

Bank Account Number: _____

Preferred Due Date: (Optional) _____

Bank Account Holder Signature: _____ Date: _____

Joint Account Holder Signature: _____ Date: _____

For any questions about your enrollment, please retain a copy of this form and call or email customer service for your area.

Mail Form To: NorthWestern Energy c/o EZ-Pay 40 E Broadway St Butte, MT 59701	Customer Service MT: (888) 467-2669 custserv@northwestern.com Fax: (406) 497-4950	Customer Service SD/NE: (800) 245-6977 advocate@northwestern.com Fax: (406) 497-4950
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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 3rd Revised Sheet No. 11
SOUTH DAKOTA Canceling 2nd Revised Sheet No. 11



Form No. 3966 03/16

N

THIRD PARTY NOTIFICATION

Please enroll the following customer for NorthWestern Energy's Third Party Notification service.
Third Party Notification service provides notification to another party in the event an account receives a notification of termina-
tion of services. A notification of termination of services is issued when utility services are in jeopardy of being disconnected.
The customer name and account number below must match the customer's information with NorthWestern Energy. The Third
Party is not responsible for energy charges for the customer.

Customer Information

Completing this form authorizes NorthWestern Energy to provide a copy of the customer's notification of termination of ser-
vices, not to include verbal notices or door tags left at premises. All fields are required. The form will not be processed if not
completed in its entirety. You are not required by law, administrative rule, or NorthWestern Energy to complete this form to
receive utility service. It is your responsibility to notify NorthWestern Energy regarding Third Party changes, to include remov-
ing Third Parties.

Customer Name _____ Phone _____

NorthWestern Energy Account Number _____

I agree and authorize NorthWestern Energy to provide notifications of termination of services to the party listed below.

This form will only be used for notification of pending termination of services and does not allow the Third Party any additional
access or details of the account or additional details regarding the information on the notification.

Customer Signature _____ Date _____

This request will not be accepted without the Customer's signature.

I acknowledge that as a customer I can contact NorthWestern Energy to remove Third Parties from my account.

Third Party Information

Mail termination of service notices to the Third Party listed below.

Third Party Name _____ Phone _____

Mailing Address _____ Apartment/Unit Number _____

City _____ State _____ ZIP _____

Third Party Signature _____ Date _____

This request will not be accepted without the Third Party's signature.

NorthWestern Energy will make every effort to send a copy of the notice of termination of services to the Third Party specified.
NorthWestern Energy is not responsible if the Third Party fails to receive or act upon the notice. The Third Party Notification
service does not modify in any way NorthWestern Energy's liability, if any, for property damage that may result from discon-
nection of utility service.

A new form must be completed by the customer and Third Party if any of the Third Party information above changes. The
Third Party information within is specific to the account number listed above and will not be associated to any other
customer accounts or Third Party records.

Please retain a copy for your records and return completed form to NorthWestern Energy at custserv@northwestern.com,
fax 406-497-4950, or mail Attention: Customer Service 11 E Park St, Butte, MT 59701.

Visit NorthWesternEnergy.com for more information.

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SAMPLE FORMS

NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA

Section No. 6
Sheet No. 12
2nd Revised
Cancelling 1st Revised Sheet No. 12

L



NorthWestern Internal Use Only	
Customer #	_____
Internal #	_____
Reference #	_____

CONTINUOUS SERVICE AGREEMENT

This Continuous Service Agreement ("*Agreement*") is entered into by and between NorthWestern d/b/a NorthWestern Energy ("*NorthWestern*") and _____ ("*Responsible Party*") and is effective as of the date processed by NorthWestern.

- Service Options. NorthWestern offers two continuous service agreement options:
Move Out / Non Payment: Services are automatically transferred to the Responsible Party upon tenant's request to discontinue service or nonpayment of service. This applies even if the tenant remains in the property.
Move Out Only: Services are automatically transferred to the Responsible Party only upon tenant's request to discontinue service.
- NorthWestern's Obligations. As of the effective date services are discontinued in accordance with the option selected above, NorthWestern will: (i) transfer responsibility for utility charges into the name of the Responsible Party; and (ii) attempt to notify the Responsible Party of this change. If the Responsible Party requests NorthWestern to discontinue service, and another party does not assume responsibility, NorthWestern will disconnect utility service. NorthWestern is not obligated to transfer service if the Responsible Party is past due on any financial obligation to NorthWestern for services on any account
- Responsible Party Obligations. Responsible Party shall notify NorthWestern of any changes to the Property List, ID Information for the Responsible Party and Authorized Parties, and contact information.
- Authorization. Responsible Party may authorize users to obtain information and conduct business on behalf of the Responsible Party.

There are two levels of authorization that can be granted to users; Information Only and/or Full Authorization. It is responsibility of the Responsible Party to select an identifying form of ID for the type of authorization chosen, each type of authorization requires a unique ID.

ID information must be 8 to 30 characters and should not include any special characters or spaces. The Responsible party will ensure that the appropriate users have the ID information as it will be verified when conducting business with NWE.

The type of authorization and corresponding ID information listed below is associated to all of your NWE account(s).

Please verify the accuracy of the following:

- No Authorization:**
Other than the Responsible Party, no other users will be authorized.
- Information Only:**
Authorized to receive all account information as requested. Not responsible for debt accrued on accounts.
ID Information: _____
- Full Authorization:**
Authorized to receive and modify all account information, including but not limited to payment arrangements, changing a mailing address, discontinuing billing, terminating service, establishing new accounts, as requested. Full Authorization also allows authorized parties to remove properties from Agreement. Not responsible for debt accrued on accounts.
ID Information: _____

SAMPLE FORMS

**NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA**

Original

**Section No. 6
Sheet No.12.1**

L

- 5. Disconnection. NorthWestern may discontinue any utility service covered under this Agreement in accordance with the tariffs, rules and regulations of the applicable state utility commission.
- 6. Suspension and Termination. This Agreement may be suspended or terminated as follows:
 - 6.1 Suspension: This Agreement may be suspended by NorthWestern if past due monies are owed by the Responsible Party for property listed, or previously listed, on this Agreement. If the current tenant requests discontinuance of service and this Agreement is suspended, NorthWestern will make a reasonable attempt to notify the Responsible Party that utility services will be disconnected as a result of the suspension of this Agreement. Prior to removing the suspension, all past due balances must be paid.
 - 6.2 Termination: This Agreement may be terminated for cause by NorthWestern upon a breach of this Agreement or the failure of Responsible Party to pay balances for property listed, or previously listed, on this Agreement. NorthWestern may terminate this Agreement if past due balances are more than 90 days. If terminated pursuant to this paragraph, NorthWestern will make a reasonable attempt to notify the Responsible Party. If this Agreement has been terminated, the Responsible Party must cure the breach or pay past due balances on all NorthWestern accounts before reactivating this Agreement. NorthWestern may also terminate this Agreement: (i) at any time upon 30 days prior written notice; and (ii) without further notice if written notifications to the Responsible Party are returned undelivered and NorthWestern is unable, after reasonable effort, to identify current contact information for the Responsible Party. Termination does not relieve Responsible Party of the obligation to pay for utility services incurred.

Responsible Party may terminate this Agreement at any time by providing written or verbal notice to NorthWestern.
- 7. Conflicts. In the event of a conflict between the terms of this Agreement and NorthWestern's gas or electric tariffs, rules and regulations established by the applicable state utility commission, the terms of the tariffs, regulations or rules prevail. All terms of this Agreement are subject to modification upon notice by NorthWestern if required as a result of changes in applicable tariffs, rules and regulations and laws amended or enacted after the date of this Agreement.
- 8. Information. This Agreement does not authorize the Responsible Party or Authorized Parties to any information of a NorthWestern customer at a property subject to this Agreement, other than the average annual utility usage.
- 9. Connect Fees. Responsible Party is not required to pay connect fees when responsibility for services are transferred to Responsible Party. If the Responsible Party requests services be disconnected, connect fees (if applicable) will be charged when services are resumed in the Responsible Party's name.
- 10. Limitation of Liability. NorthWestern's liability under this Agreement is limited in accordance with applicable tariffs governing continuity of utility services.
- 11. Miscellaneous. Responsible Party shall not assign this Agreement without the prior written consent of NorthWestern. A waiver by either party of any right or conditions of this Agreement will not limit the right of a party to enforce such right or conditions at a later date. If any portion of this Agreement is held to be void or unenforceable, the balance will continue to be effective. Except as permitted by Sections 3 and 4 to allow for the periodic updating of the Property List and Authorized Parties, this Agreement will not be modified, amended or changed in any respect except by a written document signed by the parties. This Agreement constitutes the entire agreement of the parties. Covenants or representations not contained or incorporated therein are not binding upon the parties. Handwritten revisions to this Agreement are of no effect and are not binding against the parties.

The parties understand and acknowledge that this Agreement will be effective on the date that NorthWestern processes a completed Agreement.

_____	_____	_____
Signature of Responsible Party	Printed Name & Business Title	Date

SAMPLE FORMS

**NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA**

Original

**Section No. 6
Sheet No.12.2**

L

PROPERTY LIST

Please confirm the account name, phone number(s), email and mailing address listed below are appropriate for all accounts covered by this Agreement.

Please note: In addition to verifying the Authorized Party ID listed above, Authorized Parties with Full Authorization will need to know your Account ID information listed on your accounts such as federal tax id, social security number, date of birth, state id, driver's license, etc. We do not list your Account ID information in order to protect your privacy.

Account Name: _____ Email Address: _____

Mailing Address:

Street Address: _____ Phone #: _____

City: _____ State: _____ Zip Code: _____ Additional Phone #: _____

Street Address, Unit ID (if appropriate), City, State, and Service Agreement Option **must** be listed below for all properties you wish to have covered by this Agreement.

Street Address ex. 123 Main ST	Unit ID ex. apartment	City and State ex. Butte MT	Service Agreement Option Move Out / Non Payment or Move Out

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIoux FALLS Original **Sheet No. 14.1**
SOUTH DAKOTA

APPENDIX A

L

Original Dated

Gas Management Service Agreement for Purchase and Delivery of Natural Gas between NorthWestern Energy ("seller") and to Customer, Inc. ("Buyer")

Seller and Buyer agree to the following volumes:

<u>Month</u>	<u>Average Therms</u>
October *	
November	
December	
January	
February	
March	
April	

* October Contracts are allowed for grain dryers only.

Buyer: _____

Seller: Northwestern Energy

By: _____

By: _____

Title: _____

Title: _____

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 3rd Revised Sheet No. 15
SOUTH DAKOTA Cancelling 2nd Revised Sheet No. 15

NorthWestern Energy - South Dakota
Service Request Form

L

This form shall constitute the Customer's Agreement to the terms of the Gas Transportation Tariff. The Company shall have the right, to file for, and seek approval by the South Dakota Public Utilities Commission of, changes in rates, charges or other tariff provisions applicable to service hereunder and to place such changes in effect in accordance with applicable law; and this Agreement shall be deemed to have been amended to include such changes and any other changes which become effective by operation of law or by order of any governmental body with jurisdiction.

This agreement shall become effective as of _____, and shall be in effect for a primary term of _____ year(s) from such date, and from year to year thereafter, unless and until terminated by either party upon six (6) months' written notice.

Customer Name: _____

Customer Account Number: _____ SIC Code: _____

Customer Address - Gas Delivery Point: _____

Customer Address - Notices: _____

Customer Address - Invoices: _____

Customer Contact: _____ Title: _____

Phone: _____ Fax: _____

Receipt Point (NWE TBS): _____

Delivery Point: _____

Meter Number(s): _____

Previous Rate Designation(s): _____

Service Quantity: Therms/Day _____

Firm Transportation: Therms/Day _____

Daily Balancing: Therms/Day _____

Standby Supply Therms/Day _____

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	2nd Revised Sheet No. 15.1
SOUTH DAKOTA	1st Revised Sheet No. 15.1

**NorthWestern Energy - South Dakota
Service Request Form**

L

Pricing:

From time to time, Customer and Company shall negotiate a rate and term of transportation which shall be by purchase nomination order in the form which is attached as Exhibit A and incorporated by reference in this Agreement.

Service Qualifications:

The Company is notifying Customers who have elected Gas Transportation Service of the risks of transportation reasonably known at the time the Customer begins transporting gas. The Customer hereby understands it may be subject to risks which include, but may not be limited to, the following:

- 1) The Company may not have firm or interruptible gas sales service available if the Customer seeks to purchase gas from the Company; and,
- 2) The Customer may be subject to pipeline penalties assessed to the Company which are caused by the Customer consuming the Company's gas with no authority to do so; and,
- 3) If the Customer elects to discontinue transporting gas and if the Company is able to secure a source of gas supply and transportation for the Customer, the cost of such gas and transportation may exceed the cost of gas being purchased by the Company's other Customers.

IN WITNESS WHEREOF, the Parties hereto have executed this Service Request Form as of the day and year set forth below.

Company	Customer
NorthWestern Energy	_____
By: _____	By: _____
Title: _____	Title: _____
Date: _____	Date: _____

Date Filed: <u>May 31, 2019</u>	Effective Date: <u>July 9, 2019</u>
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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA

Section No. 6
Original Sheet No. 15.2

NorthWestern Energy - South Dakota
Service Request Form

L

EXHIBIT "A"
GAS TRANSPORTATION TARIFF
PURCHASE NOMINATION ORDER

This Purchase Nomination Order ("PNO") is made and entered into by and between Customer and Company. This PNO is pursuant to and in accordance with the provisions of the Agreement for Gas Transportation Tariff executed between the Parties and Company's Gas Transportation Tariff as on file with and made effective by the South Dakota Public Utilities Commission.

TELECOPY TO: _____

ATTENTION: _____

Telephone: _____ Telecopier: _____

RATES:

Transportation: _____ per MMBtu transported

Others:

Please acknowledge the terms outlined above by signing below, and return via facsimile or email to _____.

T

NorthWestern Energy
"Company"

"Customer"

Name Date

Name Date

Date Filed: May 31, 2019
NG19-

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	3rd Revised Sheet No. 16.1
SOUTH DAKOTA	2nd Revised Sheet No. 16.1

**NorthWestern Energy - South Dakota
Supplier Service Agreement**

L

3. NWE shall have the right to file for, and seek approval by the South Dakota Public Utilities Commission for changes in rates, charges, or other tariff provisions applicable to service hereunder and to place such changes in effect in accordance with applicable law; and this Contract shall be deemed to have been amended to include such changes and any other changes which become effective by operation of law or by order of any governmental body with jurisdiction.

4. This contract shall become effective as of _____ and shall continue for monthly terms thereafter and may be terminated by Company with three days' written notice and Group Customer upon one month's written notice. The contract may be amended at any time by execution of a revised Appendix A to change the applicable delivery points.

IN WITNESS WHEREOF, the parties have executed this Agreement, effective as of the date first written.

NorthWestern Energy

_____ Group Customer

By: _____

By: _____

Title: _____

Title: _____

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 16.2
SOUTH DAKOTA 1st Revised Sheet No. 16.2

NorthWestern Energy - South Dakota
Supplier Service Agreement

L

APPENDIX A

Delivery Points

1.

2.

3.

NorthWestern Energy

Group Customer

By: _____

By: _____

Date _____

Date: _____

Effective Date of Appendix A

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 17
SOUTH DAKOTA Cancelling Original Sheet No. 17

NORTHWESTERN ENERGY - SOUTH DAKOTA
TRANSPORTATION SERVICE DESIGNATION

L

This form shall designate the responsibility of the various parties in the delivery of transportation service. The information listed shall be assumed to be correct until a revised form is received by NorthWestern Energy.

Customer Name: _____

Customer Contact: _____ Title: _____

Customer Address - Gas Delivery Point: _____

Meter Number(s): _____

Effective Date (first of month): _____

Gas Supplier: _____

Gas Supplier Contact Name: _____

Nominations:

The nominations for the delivery point(s) listed above will be made by the party designated below.

Customer Phone: _____ Fax: _____

Supplier Phone: _____ Fax: _____

Usage Information:

The usage information for the delivery point(s) listed above will be sent to the party designated below.

Customer Phone: _____ Fax: _____

Supplier Phone: _____ Fax: _____

Billing:

The transportation billing for the delivery point(s) listed above will be sent to the party designated below. The Customer shall be responsible for the amount billed regardless of the party designated.

Customer (will be sent to address listed on agreement)

Supplier Address: _____

The Customer is responsible for notifying NorthWestern Energy of changes to the above information 3 work days prior to the beginning of the month that the changes are to take effect. Please return this document via email or fax to: (605) 353-7479

T
T

Signature _____

Name _____

Title _____

Date _____

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NG19-

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIoux FALLS	<u>1st Revised</u> Sheet No. 18
SOUTH DAKOTA	Cancelling <u>Original</u> Sheet No. 18

NORTHWESTERN ENERGY - SOUTH DAKOTA
REQUEST FOR TELEMETERING SERVICE

L

In order to provide gas transportation service under the terms of the Gas Transportation Tariff a customer must have telemetry equipment installed. According to the terms of the tariff, the customer will be billed for all costs relating to the installation of the required telemetry equipment. This charge will be considered a non-refundable contribution in aid of construction. NorthWestern Energy (NWE) will retain ownership of the equipment and be responsible for maintenance. The charges include an income tax gross-up of the contribution amount.

The standard labor and equipment charged to the customer include the following:

- 1) Cost of the telemetering hardware
- 2) Hardware necessary to retrofit existing meter (electrocorrector installation)
- 3) Labor required to modify meter
- 4) Labor required to install telemetering equipment

The telemetering installation costs will be billed as an additional item on the monthly transportation billing. If you would like NWE to bill your gas supplier for these charges, please enter the supplier's information below. You, as the customer of NWE, will have responsibility for these charges should payment not be received by NWE from the supplier designated.

Gas Supplier to be billed: _____

Contact: _____

Phone: _____

Return this executed Request for Telemetering Service to:

NorthWestern Energy
600 Market Street W.
Huron, South Dakota 57350
Phone: (605) 352-8411 or 1-800-245-6977
FAX: (605) 353-8346

Agreed to by: _____

Name: _____

Title: _____

Company: _____

Date: _____

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 19
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 19

L

EXTENDED SERVICE AGREEMENT

NAME(S) _____ DATE _____

SERVICE ADDRESS _____ CITY _____

ACCOUNT NO. _____ RATE NO. _____ BILLING CYCLE _____

The undersigned Customer and NorthWestern Energy ("NWE") agree that natural gas will be provided by Company to Customer as follows:

(1) Customer has natural gas requirements of at least 2,000 therms per day and is receiving natural gas service from NWE under the rate listed above.

(2) During the term of this Agreement, the rate per therm of natural gas delivered by NWE to Customer will be subject to the discounts on the non-gas portion of the commodity rate in accordance with the following:

Years Remaining in Contract Term	Discount
More than four	8 percent
Four	4 percent
Three	3 percent
Two	2 percent
One	1 percent

(3) The term of this Agreement shall be five years, beginning with the execution of this Agreement.

(4) All provisions of NWE's filed tariff listed above, including NWE's General Terms and Conditions, all as amended from time to time and filed with the South Dakota Public Utilities Commission, not specifically changed by this Agreement shall apply.

Accepted and approved this _____ day of _____, 19 ____.

NORTHWESTERN ENERGY

CUSTOMER

By _____

By _____

Title _____

Title _____

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 20
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 20

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 22
SOUTH DAKOTA Cancellng Original Sheet No. 22

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	<u>1st Revised</u> Sheet No. 23
SOUTH DAKOTA	Cancelling <u>Original</u> Sheet No. 23

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6	
SIOUX FALLS	<u>2nd Revised</u>	Sheet No. 24.1
SOUTH DAKOTA	Cancelling <u>1st Revised</u>	Sheet No. 24.1

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIOUX FALLS 2nd Revised **Sheet No. 24.2**
SOUTH DAKOTA **Cancelling** 1st Revised **Sheet No. 24.2**

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIOUX FALLS 1st Revised **Sheet No. 24.4**
SOUTH DAKOTA **Cancelling Original** **Sheet No. 24.4**

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 25.1
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 25.1

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 25.2
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 25.2

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 25.3
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 25.3

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 26
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 26

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 2nd Revised Sheet No. 28
SOUTH DAKOTA Cancelling 1st Revised Sheet No. 28

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 3rd Revised Sheet No. 30
SOUTH DAKOTA Cancelling 2nd Revised Sheet No. 30

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 31
SOUTH DAKOTA Cancelling Original Sheet No. 31

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 34
SOUTH DAKOTA Cancelling Original Sheet No. 34

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 35
SOUTH DAKOTA Cancelling Original Sheet No. 35

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 36
SOUTH DAKOTA Cancelling Original Sheet No. 36

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 37
SOUTH DAKOTA Cancelling Original Sheet No. 37

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 38
SOUTH DAKOTA Cancelling Original Sheet No. 38

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 39
SOUTH DAKOTA Cancelling Original Sheet No. 39

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 40
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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 41
SOUTH DAKOTA Cancelling Original Sheet No. 41

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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 42
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NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 43
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