

Consumer Informal Complaint Form

Use this form to submit complaints to
the South Dakota Public Utilities Commission's Consumer Affairs Division

South Dakota Public Utilities Commission
Capitol Building, First Floor
500 E. Capitol Ave.
Pierre, SD 57501-5070
Toll free phone: (800) 332-1782

RECEIVED
DEC 27 2016
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Customer Information

*Required Field

*Your Name: Chad W. Mellenberndt
*Street Address: [REDACTED]
*City: Hartford
*State: SD
*ZIP code: 57033-6933
County: Minnehaha
*Home Phone: [REDACTED]
Day/Work Phone: [REDACTED] 87
*E-mail Address: [REDACTED]
Utility Account Number: [REDACTED]

Utility Information

Company Name:	<u>North Western Energy</u>	<u>North Western Energy</u>
Street Address:	<u>11 E. Park St.</u>	<u>P.O. Box 1318</u>
City:	<u>Butte</u>	<u>Huron</u>
State:	<u>MT</u>	<u>SD</u>
ZIP code:	<u>59701-1711</u>	<u>57350</u>
Date:	<u>12-22-16</u>	<u>(1/01/2003)</u>

Complaint Information

Please explain your complaint in detail.

Regarding Shutting off Farm Taps

- Create Financial Hardship
- Costing Thousands of Dollars Converting Appliances
- Purchasing LP Tank & Running (Burying) Lines
- Land owner on Pipeline Route (on my Land) & Not Happy with Situation

12/21/2016 2:04 PM

Did you speak to a supervisor from your utility company?

☒ Yes ☐ No

If "Yes," what was the result?

- I spoke with Laura Demman From
Northern Natural Gas - 1111 South 103rd Street
Omaha Neb. 68124 1-402-398-7278
• NO Resolution

Are you subject to disconnection?

☒ Yes ☐ No

What do you think the company should do to resolve your complaint?

Find a New utility Provider or
Have Existing provider make a Reasonable Rate adjustment
All End users (Sioux Falls + Farm Taps)
Print now for a copy of this complaint.

Submit Complaint

Utility Provider wanting to Shut off Farm Taps
S D Public Utilities Commission on Their Side

12-21-16

Know All Men by These Presents:

That _____

of the County of Minnehaha and State of South Dakota, for and in consideration of the sum of One Dollar (\$1.00) per lineal rod, receipt of One Dollar (\$1.00) of which consideration is hereby acknowledged and balance of which is to be paid when and as the location of pipe lines over and through the lands hereinafter described shall be established, surveyed and measured, and the further consideration of the performance of the covenants and agreements by the grantee, as hereinafter set out and expressed, do hereby GRANT, REMISE and RELINQUISH unto NORTHERN NATURAL GAS COMPANY, a Delaware corporation, its successors or assigns, the RIGHT, PRIVILEGE and EASEMENT to construct, maintain and operate pipe lines, and appurtenances thereto, over and through the following described lands and appurtenances thereunto belonging, including riparian rights, situated in the County of Minnehaha and State of South Dakota, to-wit:

TO HAVE AND TO HOLD unto said NORTHERN NATURAL GAS COMPANY, its successors and assigns, so long as such pipe lines, and appurtenances thereto, shall be maintained, together with the right of ingress to and egress from said premises, for the purpose of constructing, inspecting, repairing, maintaining and replacing the property of the grantee located thereon, or the removal thereof, in whole or in part, at the will of the grantee; it being the intention of the parties hereto that grantor 1a hereby granting the uses herein specified without divesting grantor of the rights to use and enjoy said above described premises, subject only to the right of the grantee to use the same for the purposes herein expressed.

As a further consideration for this grant, the grantee herein agrees as follows:

(1) That it will bury all line pipe laid upon said land to a sufficient depth so as not to interfere with the cultivation of the soil.

(2) That it will pay to grantor any damages which may arise to growing crops, trees, shrubbery, fences or buildings from the construction, maintenance or operation of said pipe lines, said damages, if not mutually agreed upon, to be ascertained and determined by three disinterested persons, one of whom shall be appointed by the grantor, one by the grantee, and the third to be selected by the two appointed as aforesaid, and the written award of such three persons shall be final, conclusive and binding upon the parties hereto.

(3) That grantee, upon written application by the grantor, will make, or cause to be made, a tap in any gas pipe line constructed by grantee upon the above described premises for the purpose of supplying gas to grantor, for domestic purposes only and not for re-sale, and for use upon the above described premises only. All connections required, shall be furnished and paid for by Grantor with the exception of the meter, which is to be furnished and owned by the Grantee. Said tap will be provided by grantee from a convenient point on its main line or some lateral as the grantee may determine, and gas to be taken under this provision shall be measured and furnished to the grantor at the rates and upon the terms as may be established by grantee, or by any vendee of grantee, from time to time.

(4) That grantee will replace or rebuild to the satisfaction of grantor, or of representative any and all damaged parts of all drainage systems, the damage to which shall be occasioned by the construction of said pipe lines under and through the above described premises.

This instrument, and the covenants and agreements herein contained, shall inure to the benefit of and be binding and obligatory upon the heirs, executors, administrators, successors and assigns of the respective parties.

IN WITNESS WHEREOF we have hereunto set our hands this 5th day

of June, 1956

J. H. Jackson

Right of Way Agent.

12-21-16

Minnehaha COUNTY, ss.

On this 5th day of June, in the year 1956,
 before me Lucille Gehler a notary public
 in and for said County and State, personally appeared _____

known to me to be the person who is described in and who executed the within and foregoing
 instrument, and acknowledged to me that he executed the same.

Lucille Gehler

Notary Public

My Commission Expires 8-2-1959

STATE OF SOUTH DAKOTA,

COUNTY, ss.

On this _____ day of _____, in the year 19____,
 before me _____ a _____
 in and for said County and State, personally appeared _____

known to me to be the person who _____ described in and who executed the within and foregoing
 instrument, and acknowledged to me that he executed the same.

31108

EASEMENT GRANT

FROM

TO

NORTHERN NATURAL GAS COMPANY

STATE OF SOUTH DAKOTA

MINNEHABA COUNTY, ss.

Filed for record the _____ day

of _____

19____

at 8:30 o'clock A.M., and recordedin Book 56 at Page 190-191

Recorder.

Deputy.

STATE OF SOUTH DAKOTA,

COUNTY OF _____ ss.

On this _____ day of _____, in the year 19____,
 before me, _____
 personally appeared _____

known to me to be the _____ of the corporation that is described in and that
 executed the within instrument, and acknowledged to me that such corporation executed the same.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal, the day and year last
 above written.

Notary Public _____