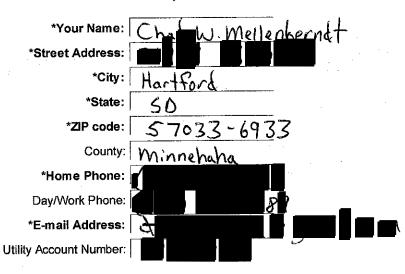
Consumer Informal Complaint Form

Use this form to submit complaints to the South Dakota Public Utilities Commission's Consumer Affairs Division

South Dakota Public Utilities Commission Capitol Building, First Floor 500 E. Capitol Ave. Pierre, SD 57501-5070 Toll free phone: (800) 332-1782

Customer Information *Required Field



Utility Information

Company Name:	North Western	Energy
Street Address:	11 E. Park St.	01
	Butte	
	mT	
	59701-1711	
Date:	12-22-16	(1/01/2003)

North Western Energy P.O. Box 1318 Huron SO S7350

RECEIVED

DEC 27 2016

SOUTH DAKOTA PUBLIC

UTILITIES COMMISSION

Complaint Information
Please explain your complaint in detail.

Regarding Shutting off Farm Taps

- Create Financial Hardship

- Costing Thousands of Dollars Converting Appliances

- Purchasing LP Tank + Running (Buring) Lines

- Land Owner on Pipeline Route (on my Land) + Not Happy with Situation

12/21/2016 2:04 PM

Did you speak to a supervisor from your utility company?

If "Yes," what was the result?

-I Spoke with Laura Demman From
Northern Natural 6as-1111 South 1035d Street
Omaha Neb. 68124

1-402-398-7278

No Resolution

Are you subject to disconnection?

Yes No

What do you think the company should do to resolve your complaint?

Find a New utility Provider or
Have Existing Provider make a Reasonable Rate udjustment
All Endusers (Sioux Falls + Farm Taps)
Print now for a copy of this complaint.

Submit Complaint

Utility Provider wanting to Shut off Form Taps SD Public Utilities Commission on Their Side

Form 401 Rev. 500 R. & Co. 908-1-72 BOOK 56 me PAGE 190 Know All Men by These Presents: of the County of Minnehabs and State of South Dakota , for and in consideration of the sum of One Dollar (\$1.00) per lineal rod, receipt of One Dollar (\$1.00) of which consideration is hereby acknowledged and balance of which is to be paid when and as the location of pipe lines over and through the lands hereinafter described shall be established, surveyed and measured, and the further consideration of the performance of the covenants and agreements by the grantee, as hereinafter set out and expressed, do hereby GRANT, REMISE and RELINQUISH unto NORTHERN NATURAL GAS COMPANY, a Delaware corporation, its successors or assigns, the RIGHT, PRIVILEGE and EASEMENT to construct, maintain and operate pipe lines, and appurtenances thereto, over and through the following described lands and appurtenances thereunto belonging, including riparian rights, situated in the County of Minnehaba and State of South Dakota, to-wit: TO HAVE AND TO HOLD unto said NORTHERN NATURAL GAS COMPANY, its successors and assigns, so long as such pipe lines, and appurtenances thereto, shall be maintained, together with the right of ingress to and egress from said premises, for the purpose of constructing, inspecting, repairing, maintaining and replacing the property of the grantee located thereon, or the removal thereof, in whole or in part, at the As a further consideration for this grant, the grantee herein agrees as follows: (1) That it will bury all line pipe laid upon said land to a sufficient depth so as not to interfere with the cultivation of the soil. (2) That it will pay to grantor any damages which may arise to growing crops, trees, shrubbery, fences or buildings from the construction, maintenance or operation of said pipe lines, said damages, if not mutually agreed upon, to be ascertained and determined by three disinterested persons, one of whom shall be appointed by the grantor, one by the grantee, and the third to be selected by the two appointed as aforesaid, and the written award of such three persons shall be final, conclusive and binding upon the (3) That grantee, upon written application by the grantor, will make, or cause to be made, a tap in any gas pipe line constructed by grantee upon the above described premises for the purpose of supplying gas to grantor, for domestic purposes only and not for re-sale, and for use upon the above described premises only. All connections required, shall be furnished and paid for by Grantor with the exception of the meter, which is to be furnished and owned by the Grantee. Said tap will be provided by grantee from a convenient point on its main line or some lateral as the grantee may determine, and gas to be taken under this provision shall be measured and furnished to the grantor, at the rates and upon the terms as may be established by grantee, or by any vendee of grantee, from time to time. (4) That grantee will replace or rebuild to the satisfaction of grantor—or of ———representative any and all damaged parts of all drainage systems, the damage to which shall be occasioned by the construction of said pipe lines under and through the above described premises. This instrument, and the covenants and agreements herein contained, shall inure to the benefit of and be binding and obligatory upon the heirs, executors, administrators, successors and assigns of the respective parties. IN WITNESS WHEREOF we have hereunto set our hands this_

STATE OF SOUTH DAKOTA,	88.	BOOK	56 mis PAGE 191_
Minneheha County On this 5th d			, in the year 19.56
before me Lucille Gehler		a notary	pu bli e
in and for said County and State, personal	ly appeared		
5 864			
mown to me to be the person who	.is described	l in and who execu	ited the within and foregoi
instrument, and acknowledged to me that			van
PUDLANCE		Luill	e Schles
08-2-1959 N			Notary Public
Southern S.	Mrr. C	omulacion E-do	
STATE OF SOUTH DAKOTA,	Ay C	ommission Expir	es 0-2-1939
County	98.	7	
On thisda	ay of		, in the year 19
before me		a	
in and for said County and State, personall	ly appeared		
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EASEMENT GRANT FROM TO NORTHERN NATURAL GAS COMPANY STATE OF SOUTH DAKOTA STATE OF SOUTH DAKOTA	Filed for record the Courty, as filed for record the Courty, at Lide o'clock A.M., and recorded	in BooMed Start Page 190-191.	Deputy
STATE OF SOUTH DAKOTA,) .		
COUNTY OF	ss.		
	, iy of	1 .	in the year 19
pefore me,			mono your ro
personally appeared			
personally appeared			that is described in and the

12-21-16