

12/17/16
SD Public Utilities Commission
RE: NG16-014 Farm Tap

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DEC 21 2016
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

We are distressed to hear that our Natural Gas Service is in jeopardy. We have relied on this service for the 35 years that we have lived in our home as did the previous owners. Natural gas powers several appliances in our home, including hot water, heating, cooking, clothes drying and fireplaces which are used for supplemental heat.

When we purchased our home, we were told that Gas service to our home was available because of the easement that allows Northern's pipeline to cross our property.

In 2016, this year, we replaced the gas supply line from our tap (which lies across the highway) to our house. We had plenty of contact with Northern and North Western and nobody suggested that the line would soon be obsolete.

We contacted a serviceman about this issue, and he indicated that while some of our appliances could be converted to propane, some of our appliances would need to be replaced, should we lose Natural Gas Service.

Our position is that the gas providers have a duty to continue to provide the service as promised and that we ask the PUC to stand up for the little guy.

\Sincerely
Phil and Yvonne Hoffman

[REDACTED]
[REDACTED]
[REDACTED]