



notice...

As part of NorthWestern Energy's continued commitment to keeping open communications with our customers, we would like to officially notify you that in May, NorthWestern Energy submitted a filing to the South Dakota Public Utilities Commission (SD PUC) requesting a natural gas rate increase.

Our last request for a natural gas rate increase occurred in 2007. Through effective business management practices and watching the bottom line, NorthWestern has been able to hold down its costs of doing business. However, the past few years have demonstrated that a rate adjustment is necessary for NorthWestern to continue providing the high level of services that you have come to expect.

There are many options available to participate in the natural gas rate review process. Find out how on the reverse side of this notice...

You can view the actual rate case filing via the internet on the NorthWestern Energy Web site and/or the SD PUC Web site:

www.northwesternenergy.com or www.state.sd.us/puc

A copy of the filing will also be made available at each of our office locations, where you can request a copy to look at in-person. As a NorthWestern Energy South Dakota customer, you can also directly participate in the public process that is undertaken by the SD PUC. According to state law, a customer has a right to join with 24 other customers to file a written objection to a rate increase and request that the PUC suspend the rate increase and hold a public hearing to determine if the rate increase should be allowed (please refer to SDCL 49-43A-12).

If you have any questions about our natural gas services or the proposed rate increase, please call our Customer Service number at: (800) 245-6977.

NorthWestern[®]
Energy

