

Record#	Staff	Received	Resolved	Docket #	TypeOfComplaint	\$ Saved
1193	DG	06/08/07	06/08/07		NG07-013	\$0.00
Consumer's First Name		Consumer's Last Name		Business Name		
TERRY		SNYDER				
Address		City	State	Zip Code		
Home Phone		Work Phone		Message Phone		
Email Address		Fax Number		Cellular Number		
lilulu@itctel.com						
Type of Service	Utility Company		Company Contact			
NG	NORTHWESTERN ENERGY					

Information from Consumer

From: Terry Snyder [REDACTED]
 Sent: Friday, June 08, 2007 11:08 AM
 To: Kolbeck, Steve
 Subject: Northwestern increase

Dear Mr. Kolbeck

I am a very concerned customer of Northwestern. I have been trying to make my home as energy efficient as I possibly can. We live on disability that is too high for fuel assistance yet not enough for the recent budget increase I just received today. My bill has gone up over \$50.00 a month which may not seem like much to you but on a fixed income it is another week of meals. I recently read where Northwestern was going to ask the PCU to be able to charge more. Please deny this....they already are over the edge as far as income. If the economy keeps digging their heels in the American poor and middle class peoples pockets it will only create either poor houses or more on welfare. Please do not pass that for them. We can't afford more increases in living and not in pay checks.

Thank you for your time

Terry Snyder

Action Taken by PUC

-----Original Message-----

From: Gregg, Deb
 Sent: Monday, June 11, 2007 3:58 PM
 To: 'lilulu@itctel.com'
 Subject: NorthWestern Rate Case

June 11, 2007

Terry Synder
 [REDACTED]

Dear Terry:

South Dakota Public Utilities Commissioner Steve Kolbeck referred your e-mail of this morning to me to respond to. Given the judicial role of the commissioners in pending filings such as this, they do not respond to such inquiries or comments. Therefore, they forward such correspondence to PUC staff members to handle.

We appreciate your concerns regarding NorthWestern's utility rates. As you know, the corporation filed an application on June 1 for authority to increase its natural gas rates in South Dakota. PUC staff members are currently working on the analysis of this docket, NG07-013. We encourage you to follow the progress of this docket. You can check our Web site for documents as they are filed by going to puc.sd.gov, clicking "Commission Actions," then "Commission Dockets," then "2007 Natural Gas Dockets" and "NG07-013."

We will file your comments in this docket along with others we receive from NorthWestern customers. I am sure Commissioner Kolbeck will be interested in your comments, as well as those from others concerned about the outcome of this docket. The commissioners greatly appreciate having consumers such as you taking the time to offer input when they must deal with decisions regarding utility rate cases.

Sincerely,

Deb Gregg
Manager, Consumer Affairs
Final Action