

Record#	Staff	Received	Resolved	Docket #	Type/Complaint	\$ Saved
1196	DG	06/04/07	06/04/07		NG07-013	\$0.00
Consumer's First Name		Consumer's Last Name		Business Name		
RENO		HUBER				
Address		City		State		Zip Code
Home Phone		Work Phone		Message Phone		
Email Address		Fax Number		Cellular Number		
Type of Service		Utility Company		Company Contact		
NG		NORTHWESTERN ENERGY				

Information from Consumer

-----Original Message-----

From: DJacobson, David
 Sent: Monday, June 04, 2007 4:56 PM
 To: DVan Gerpen, Patty; Gregg, Deb
 Cc: DKnadle, Bob; Senger, Keith
 Subject: DCall back to Reno Huber

I hardly got a word in edgewise but Reno was a very nice customer who stated he just wanted to express his concern about the rate case with all that NorthWestern has done the last several years. He wanted to make sure the Staff looks into why and how they mismanaged the company so terribly, the salaries that are and were being paid to management, find out how they only paid half price for the Freeman territory (?), and find out why they are leaving small towns and causing the resulting economic damage. Reno recalls the electric rate case and how mad that made customers. He just wanted Staff to "be hard" on the company. I think Debb can add this to her rate case commentors list. His phone number is [REDACTED]

Action Taken by PUC

SEE ABOVE MESSAGE FROM DAVE.

Final Action