

Record# Staff Received Resolved Docket # TypeOfComplaint \$ Saved  
1505 JS 08/07/07 08/08/07 NG07-013 \$0.00

Consumer's First Name Consumer's Last Name Business Name  
EUNICE GORDER

Address City State Zip Code  
[REDACTED] ESTELLINE SD 57234

Home Phone Work Phone Message Phone

Email Address Fax Number Cellular Number

Type of Service Utility Company Company Contact  
NA NORTHWESTERN ENERGY

Information from Consumer

CUSTOMER WANTED TO FILE A WRITTEN OBJECTION TO THE RATE INCREASE REQUESTED BY NORTHWESTERN. IN HER WRITTEN COMPLAINT SHE REQUESTED THE PUC SUSPEND THE RATE INCREASE.

Action Taken by PUC  
SENT LETTER BELOW.

Final Action  
August 8, 2007

Eunice Gorder  
[REDACTED]  
Estelline SD 57234

Dear Ms. Gorder:

I am in receipt of the letter you sent to the South Dakota Public Utilities Commission regarding the proposed NorthWestern rate increase.

We appreciate your concerns regarding NorthWestern's utility rates. As you know, the corporation filed an application on June 1 for authority to increase its natural gas rates in South Dakota. PUC staff members are currently working on the analysis of this docket, NG07-013. We encourage you to follow the progress of this docket. You can check our web site for documents as they are filed by going to [puc.sd.gov](http://puc.sd.gov), clicking "Commission Actions," then "Commission Dockets," then "2007 Natural Gas Dockets" and "NG07-013."

We will file your comments in this docket along with others we receive from NorthWestern customers. I am sure the Commissioners will be interested in your comments, as well as those from others concerned about the outcome of this docket. The commissioners greatly appreciate having consumers such as you taking the time to offer input when they must deal with decisions regarding utility rate cases.

Sincerely,

Jason Schuchard  
Consumer Affairs Representative