## Exhibit A

## Exhibit A

SD P.U.C
7th Revised
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Section No. 6
Sheet No.
Sheet No. 5

Page 1 of 2


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PL:ASE KEEP TH:IS FORT:ON FOR YCUZ RECORDA,


MO MONTANA-DA AOTA Account number

## UTIUTIES CO <br> 




GETTYSBURG SD 57442-1412

## 期

DATE DF GAFK DBAFT
May 23, 2012
AMOUNT DUE
$\$ 136.78$

Thank you for using the Monlana-Dakota Utilities Co. Easy-Pay

A Division of MOU Resources Groun, inc. 400 North Fourth Street Bismark, ND 58501

ELECTRIC RATE SCHEDULE
Section No.
Sheet No.
Sheet No.
$\frac{6}{5.1}$

| BO MONTANADAKOTA <br> UTLITIES CO. <br> Customer S <br> A Division of MOU Aesoures Grown the <br> Call volume is ge in the Communtity to Serve* | rvice: 1-800-638-3278 • 7 a.m. $-7 \mathrm{p} . \mathrm{m}$. Monday-Friday <br> erally higher on Mondays, for faster service please call Tuesday - Friday. wvuw.montana-dahota.com |
| :---: | :---: |
| Ways to Pay Your Bill <br> Easy-Pay: Aulomatically pay your bill each month by having Montana-Dakota Utililies withdraw your preauthorized paymand from your financial institution each morith. To enroll, zalll 1 -800-638-2278 or complete tien Easy.Pay Enrollmment authorization Jorm located on out wabsike, www.montana-dakota.com, and return withe voided check. Pay By Phane or Oniline: Wa accept payments through Western Union ${ }^{2}$ Speatfay ${ }^{*}$, a third-party service provider. You will find the Speedpay link on der website or simply call till-fae 1-866-263-5185 and follow the prompts. Paymenis can be made 24/7 using your cradil card, debil card or elactronic tansfer from a checking, monay market or savings eccaunt. You will need your utifity account nember \{availatide on your billl to process your paymant. Westefn Unione Speedpay charges a S3.95 converience tee per fronsection ind this sarvice. <br> Payment Locations: Pay by cash, chack or fanney order at one of olit payment location | there is no charge for this servica. Call Customer Sevice of visit aur website for the nearest paymeni location. Payments made ata agament location are not crecited to your accounl unilil they are recaived by Mantand-Dakota Litilities. <br> By Mail: Mail your payment to Montane-Dakota Ulidities Co., P.O. Bax 5600, Bistratck, ND 59596-56il. Be sura to allaw time for mailing so your payment is received by the due data. Balanced Billing: This billing plan levels oul your montily bill so you can reduce fluctuatians brought an ty changes to tha weather and the cost of energy. To eniroil, complete the Balance Billing tormlocated on dur website or centact Customer Service at 1-800-638-3278. <br> Payment Due Date: Your bill is past due it not paid within 22 days ather it is mailed. If you are paying with a credit card ar paying at one ol oar payment lacations in respanse to a Disconnection ol Service Natice, pleast cantact Montinn-Dakota al 1-ACA-638-3278 and Iet us know that payment hes been made. |
| Billing Tems and Definitions <br> The rates reilected on your bill have baen appravad by the Public Service Comnission or Public Ulifities Commitssion in the state where service is providad. Copies of the corimany's curremtarills are available at www.montena-dakota.con. <br> Basic Service Charge or Base Rate: A monthly or daily charga dasigned ta recover a portign of the fixed costs incuried in providing uility service regardess al how much anergy is used. Constant: A fixed value used to convert meter readings to actuat energy use when certain equipment is used in the meterina process such as current and potential transformers. <br> Cost of Cas: This charge recovers the east of gas itsell as well as other relaled costs Montana-Dakata incurs fram ist pipaline suppliess in providing netural gas service. The cost is stricilly a pass-through to custamers and doas not provide Montana-Dakota witha profit. <br> CTA - Cunsarvation Tracking Adjusumant: A charge that provides funding for Commissionapproved conservation programs in the states of MT and SD. <br> Demanal Clarge: A charge designed tofacover the defiland of peak-related costs essociated with the defivery of electria service lrom the generation source to your meter. <br> Distribution Delivery Charge or Energy Charga: A volumatric charge to facover the costs of delivering enargy to your meter. This amount varies with he amount of enargy used. <br> DDSM - Distribution Delivery Stabilization Machanism: Acharge applicabla to gas service provided in ND and SD designed to adipsi los the over ar under-collection of distributian telivery revenues dus to actual teripereture deviatigns from normal temperatures. This adjuchant is applicable during the billing periads Now. 1-May 1. <br> DK - Dekatheruss: The Dk billad is reflective of the totat anoust of natural gas used in the billing period. Tie ampunt of natural gas used os measured by the gas meter is conivefted to Dk by applying a hiriof factor to the measured use. | Fuel and Purchased Power: This charge recovers the tuel and parchased power costs the company incurs in supplying its customers with electricity. This cast is a pass-through io customers and is subject to change on a monthly tasis for customers served in MT and NG: <br> Fuel Cost Adj: Adjustment par Kwh to raflect chenges in the coest of fuel and purchased power the company inctirs in supplying its atstomers with electricity. This adjustment is a passthrough to customers and is subject to change on a mantilly basis in SD. <br> Kw-Kilowatt: The Kw billed is the peak demand (or maximum 15 -minute measured demand) for electrietty during the billing periad or the mininum Kw ameunt as stated in the companys tariffs. <br> Kwh-Kilowatt-hour: The Kwh billed is the fatal amount of electricity used in the billing periad. <br> Kvar Penalty: A penaly applicabla to a customar oparating its facilties outside the pawar fector range stated on the company's tartits. <br> Power Supply Cost Adj: Adjustment per Kwh to reflect changas in the cost of iual and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-fitough to customers and is subject to change on an amual hasis in WY. TCA - Transmission Cost Adjustment: A charge per Kwh applicable lo ulectric sarvice provided in ND for recovary of transmission related expenbituras and investments net of revenues reccived fram others. The FCA is subiect to chenge on an annual basis. <br> Therm Factor, The them lactor adjusts the anount of natural gas masured by the meter for the heat content and amospheric pressure of the gas delivered to a customer's pramise. This conversion ensures that all customers are billed based on the hat value of the ges during the applicable billing period. <br> USAC - Univarsal System Benefits Charga; A charge that provides handing Ior conservation and low-ineame pragrams in the state of MT as required by the Montena State Legisiature. |
| Montana-Dakota Utilities is Willing to Malco <br> Sotisfactory Payment Arangements. <br> If you cannot pay your bill at this time, please call Customer Service at 1-800-638-3e78 belween 7 a.m. and 7 p.m. Monday-Friday and arrange a payment plan. <br> Payments made ty check or electronically that are dishonorad by the bank will be assessed a returned payment fee. <br> When you provide a check as paynent, you authoriza us to use information from your | Theck either to make a ona-tine electronic fund transfer from your account or to procass the payment as a chack transaction. When we use information from your chack to make an alectronic fond transler (EFT), funds may be withdrawn lrom Your account as soun as the same day we receive your payment. The cransaction will appear on your bank statement as EFT and you will not receive a copy or an imgen of your check from your financial instituian. <br> Payments marked with a restrictive lagand (Paid in Full, for axample) will not घcl a5 an ac cord and sarisfartion without our express prior written appraval. |

Moving? To avoid being billad for service you have not used, please contact us at least two business days bafore you want service disconnected.

Has your mailing / email address or phone number changed?

Please provide details liere and check the box on the front of this stub.
$\qquad$

## STANDARD CUSTOMER BILL





UTIUTIES CO
${ }^{818.97}$


GETTYSBURG SD 57442-1412

Effective Date:
Issued By: Tamie A. Aberle
Regulatory Affairs Manager

# State of South Dakota <br> Gas Rate Schedule - SDPUC Volume No. 2 

Section No. 6<br>$1{ }^{\text {st }}$ Revised Sheet No. 4.1<br>Canceling Original Sheet No. 4.1

## STANDARD CUSTOMER BILL



Please provide details here and chech the bor on the front of this stub.
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Moving? To avoid being bilad for service you have not used, please contact us at last wo business days before pou want service disconnected.

Has your mailing / email address or phone number changed?

MONTANADAHOTA
fesumeat ition ine
Wevs io Pay Your Bill
Easy-Pay: Automatically pay your bill each menth by haying Montena Dakora Uifilies

 Pey By Phone or Online: We eccepr papmenst through Western Union' Speedpay mird-party service provider You will find the Spaedpay ink on our websita dis simpply our credil cerd, debit card or eleatronic transfer Iruma a ahecking, money market or tin ceco nhumer foralatle on your bito ansaction Ior this sarvica.
Payment Lecations: Pay by casth, check or money ofder at one of ouf payment lactions

## BillingTerms and Definitions

The rates reflected on Your bill have been approved by the Public Service Commission ar Burn unites Commission in the stale where sanice is provided. Copies of the company:
 ared ans mar in porima wily servie regandess diow much energis usad Conslunl. A fike value used la comant meterraadings io actua energy use when cenain Cost of Cas. This charge recovers the rost of gas itseit es welt os ather ralated cos Montena-Dakota incurs fom ite pipaline suppliers in providing nateral gas sevice. The cost is strictly a pass-through la customers and dees not provide Mantana-Dikota with a CTA - Conservation Trackiag Adjustrment: A charge Ihat provides fanding for Conmerissien Fproved conservation progratiss in the slutes of $M$ and $S$
Demand Charge: A charge designed to recover the demand or peak-reated cosis associared
 telivering energy yo your meter. This amount varies with he amount of enargy used. DOSM - Distribution Delivery Stabilization Machanisrm: A charge applicable to gas servite dalivery revenuer due to actual leriograture deviations from normal lemperatures. This ductment is applicable dering tha billing periods Noy. 1. May

- Dekatherms: The Ok belled is railective of the totial amounl al natural gas used in the aling period. The anount of natural pas used as measured by the gas meter is converted to
atisfactory Payment Arrangement
you canor pay rour an athis ime olease cail customar Service at
 avments made by check or Electronically that are dishonored by the bank will be opjoment $/$ e.

Hula and Purchased Power. This chiarge recuvers the fuel and parchased power costs th untomars and is subiject to chande on a monthly basis for customers served in MT ond ND uel Cosl Adj: Adjustment per Kwh to reflect changes in the coss of fuel and purchased power ecompany incurs in supplying its customers with alectrichy, This adiustment is a pass-
 loct he Kw billed is whe peak demand lor maximun is as state in the corpeny rifis. Kwh-
var Penality: A penaly applicerble to a customer epeating its lacilities outside the powar
ower Supply Cost Adj; Adjustment per kwh to rellect changes in the cost of fuel and
 CA - Fronsmission Cost Adustment A cingge per kxi appicabte to electic serviee


 ppiciabible billing peried
SEC - Unlvarsal System Bandits Cherga: A charge that provides fundirg Lor consenvaina
heck einhor to make a one-fims glectronic fund transter from your bccoum or to process thmesa chack rimsa保
 stilution.
Payments merked with a rustrictive lagand (Paid in full, for exanpla) will not act as an ccord and sarist

Therd is no charge for this service. Call Customer Service or visit our weltsite for the


By Mail: Mail yous payment to Montank-Dekote Ufilities Co, P.O. Box 5600, Bismartk, No Batanced Billing: This buling plan tevels ont your montithy bill 50 you can retuce completan the Eal ance Bifling lorm located on our website or canlact Customer Sevice al 1 -601-630-32


 let us know that paymant has boean inade.

## age 2



## Tariffs Reflecting Proposed Changes



Date Filed: $\qquad$ Effective Dute: - Septenber 20, 1990 Issuad Gy: - C. Wayme Fox, Vice Prestdent Regulatory Affairs \& General Services

## State of South Dakota

## Gas Rate Schedule - SDPUC Volume No. 2

Section No. 6
Original Sheet No. 4
Canceling Vol. $16^{\text {th }}$ Rev. Sheet No. 5
STANDARD CUSTOMER BILL


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CHECK HERE FOR MAILING ADDRESS CHANGE (SHOW CHANGES BELOW)


Montana-Dakota Utilities Co.
A Division of MDU Resources Group, Inc.
$400 \mathrm{~N} 4^{\text {th }}$ Street
Bismarck, ND 58501
State of South Dakota
Gas Rate Schedule - SDPUC Volume No. 2
Section No. 6
Original Sheet No. 4.1

## STANDARD CUSTOMER BILL

Page 2 of 2


YB: MONTANA-DAKOTA
UTILITIES CO.
A Divisibn ol MDU Resources Group, inc.
In the Community to Serve:*

| balanded billing ... | Bolanced Biliry is ubi's voluniary pian to help you budgat your utility bilts. Because of sovese |
| :---: | :---: |
|  | weather in our northem clinate, ulity bilis may luctuata widely between winter and other seasons. |
|  | With Balaned Billing you can reduce tha impact of thighe whter tults by averaging thent with those during lower fuel usage months, it gives you mone leve! bills throughout he year. It puts you in conirol. Remember, there's mo charge lor this service. |
|  |  |
| THERA GILLiNG . . | Met Conversion to Therms: Your gas bill is compated using a standard measure of heat onergy called a "therm". Thu thousards at subie feet (Mel) used (as measured by your gat moter) are conventad to decellberms by muttiplying the Mei's by a lactor which is based on heat content and almospheric pressure of the gas delivered to your prenise. Such hoal content can vany each month. This conversion ensures that all eustomers are charged accumaty lor the heat value of the gas, lhey liste. |
| coDes <br> AND <br> DEFINITIONS | FCAPGA Fual Cost Adjusiment and Purehesad Gas Adjustment: Tho adjustments shown on your bill ase shown per kifowath hour or par dacathern. Thest adjustments raflect changes in tha cost of fuels and ratatal gis puthiasud by MDU. MDU tecalves no profil from these charges. |
|  | Dk - Decatherm: A measure of haxa energy. One decahern conatas ferr therms of one million Eritish :hemat urits (Btu's). |
|  | Btu - Briltsh thermpl units: Quartity of heal requirad to taise the temperalure of one pound of water one degren fahrenhrit. |
|  | Mct - Thousand Cuble ${ }^{\text {Feet: }}$ The basic fleasure of the amount of natual gas used. |
|  | TF - Thermal Factor: Moliplier used to conven Mge to decatierms (dk's) by heating valua and delivery pressure. |
|  | Kwh - Kilowat-Hour: The basic unf for measuring the use of dectricity, It is the amount of electifity used by tan 100 -watt light bulbs lett on for one hour. |
| revoiving CHARGE PLAN... | ACP - You Finance CHARGE is compuled at a DAily RATE OF , Doods92, which is a corresponding ANNUAL PERCENTAGE RATE OF $18 \%$. To avoid additional finance charges. pay by the due date shown on the other side of this till, in cese of emrars or questions about your bill, write us al P.O. Cox 5000 . Bismarch, Nouth Dakata 58505-5600. |



Effective Date:
Date Filed:
Issued By:
Tamie A. Aberle
Regulatory Affairs Manager

