

GE01-001

KC/47

GE01-001

DOCKET NO.

26 pgs.

In the Matter of - IN THE MATTER OF THE FILING BY  
MIDAMERICAN ENERGY COMPANY  
FOR APPROVAL OF REVISED  
RESIDENTIAL AND COMMERCIAL  
INFORMATIONAL BOOKLET

Public Utilities Commission of the State of South Dakota

DATE

MEMORANDA

DATE	MEMORANDA
3/26/01	Filed and Docketed;
3/29/01	Revised filing;
4/16/01	Revised filing;
4/25/01	Revised page 2;
5/14/01	Revising Changes to Customer Information booklet;
5/14/01	Docket Closed.

GE01-001



MidAmerican Energy  
401 Douglas Street  
Sioux City, Iowa 51101  
712 277 2587 Telephone  
712 277 1373 Fax  
smstewart@midamerican.com

Suzan M. Stewart  
Senior Managing Attorney

March 22, 2001

Mr. William Bullard  
Executive Director  
South Dakota Public Utilities Commission  
509 East Capitol Avenue  
Pierre, SD 57501

RECEIVED

MAR 26 2001

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

Re: Section 20:10:16:02 - Customer Information

Dear Mr. Bullard:

Enclosed for filing are six copies of a proposed informational booklet for new MidAmerican Energy Company commercial and residential customers in South Dakota, entitled "Welcome - Helpful Information About MidAmerican Energy." The booklet will be mailed to new customers and provided to existing customers upon request.

This booklet replaces the "Guide to Energy Services" approved in 1997 and will be used in addition to the "Helpful Information About MidAmerican Energy" booklet pamphlet approved in 1999 which summarizes the rules of the South Dakota Public Utilities Commission and MidAmerican's rates.

We respectfully request that the booklet be approved by the Commission as soon as possible.

Please return a file-stamped copy in the stamped, self-addressed envelope enclosed for your convenience.

Very truly yours,

A handwritten signature in black ink, appearing to read "D. Jacobsen", written over a horizontal line.

cc: David Jacobsen

Enclosures

**MidAmerican**  
**ENERGY**  
CONSCIOUSLY RELENTLESS. AT YOUR SERVICE.



106 East Second Street  
Davenport, Iowa 52 01

WELL



HELPFUL INFO  
MIDAMPE



visit us at <http://>

## WELCOMED YOU TO THE NEIGHBORHOOD!

We are pleased to be your energy services provider in Iowa and parts of Illinois, South Dakota and Nebraska.

This booklet gives you an overview of services we provide. We hope you find it useful.

Please contact us any time you have questions, suggestions or feedback. We can be contacted in four ways:

- Visit our Web site – [www.midamericanenergy.com](http://www.midamericanenergy.com)
- E-mail us – [info@midamericanenergy.com](mailto:info@midamericanenergy.com)
- Call our toll-free Customer Service line, 1-800-329-6000. Business customers may also call 1-800-329-6000 p.m.
- Visit a Customer Office near you, Monday through Friday, 9 a.m. to 5 p.m.

Here is a list of our Customer Offices:

- Cedar Rapids – 716 First St. SE – Cedar Rapids
- Cherokee – 418 W. Cedar St. – Cherokee
- Council Bluffs – 3003 S. 11th St. – Council Bluffs
- Des Moines – 500 E. Court Ave. – Des Moines
- Eagle Grove – 107 W. Broadway – Eagle Grove
- Fort Dodge – 301 S. 25th St. – Fort Dodge
- Iowa City – 1630 Lower Muscatine – Iowa City
- Moline – 716 - 17th St. – Moline
- Oskaloosa – 2411 N. Market St. – Oskaloosa
- Sioux City – 401 Douglas St. – Sioux City
- Sioux Falls – 3900 W. 12th St. – Sioux Falls
- Storm Lake – 1016 N. Vestal St. – Storm Lake
- Waterloo – 260 Fairview Ave. – Waterloo



## IS OUR BUSINESS

### **Gas Leaks**

A gas leak is very dangerous, whether natural gas:

- ▼ Leave the premises immediately if you smell a spark.
- ▼ Call MidAmerican toll free at 1-800-447-4477.
- ▼ Do not re-enter the area until you are cleared by a professional.

### **Carbon Monoxide**

CO detectors are your best ally against carbon monoxide poisoning. They meet industry standards, are easily self-tested and have a loud alarm. Place them near your furnace.

The early stages of CO poisoning include:

- ▼ Dizziness
- ▼ Nausea
- ▼ Fatigue

If your alarm sounds, or you suspect a gas leak, turn off the gas at the meter, call your utility company (in winter) and leave your home. If you are away from another location, or during business hours, call your heating dealer. Then, if you or a family member is ill, obtain medical attention.

### **Call Before You Dig**

Request to have your utility lines marked **BEFORE** you plant trees, dig postholes or start work on a new patio or driveway. One call is all it takes to get MidAmerican's natural gas and electric lines marked, as well as water lines and sewer lines, in 24 hours' notice.

Iowa customers .....  
Illinois customers .....  
South Dakota customers .....  
Nebraska customers .....

### **Fallen Power Lines**

If you see a fallen power line:

- ▼ Stay away, and keep children away.
- ▼ Call MidAmerican toll free, 1-8

### **Power Outages**

We work hard to provide our customers with reliable electric service. However, electric service can be interrupted occasionally due to severe weather, animal contact, tree branch contact or equipment failure.

If your power goes off:

- ▼ Check to see if it is off through the neighborhood.
- ▼ Check to see if it is off in the neighborhood.

If the answer to either question is "No":

- ▼ Check your circuit breakers or fuses.
- ▼ If the power is still off, call MidAmerican. We will help us determine the source of the outage, so please call, even though you may not be able to reach us.

### **Speaking of Safety...**

MidAmerican meter readers appreciate your cooperation on their routes to make their work safe.

Winter weather brings safety hazards:

- ▼ Keep snow cleared away from meters.
- ▼ Keep sidewalks shoveled.
- ▼ Sprinkle a de-icing agent on sidewalks.
- ▼ Clear a path to your meters.

Please, keep dogs restrained away from meters and the two following days. Your meter readers will be on your property.

Avoid an estimated meter reading by calling MidAmerican. You can also visit MidAmerican's Web site at [www.midamerican.com](http://www.midamerican.com), click on *Customer Service Station*, then click on *read your meters and submit your own meter readings* in to 1-888-1 ASK M

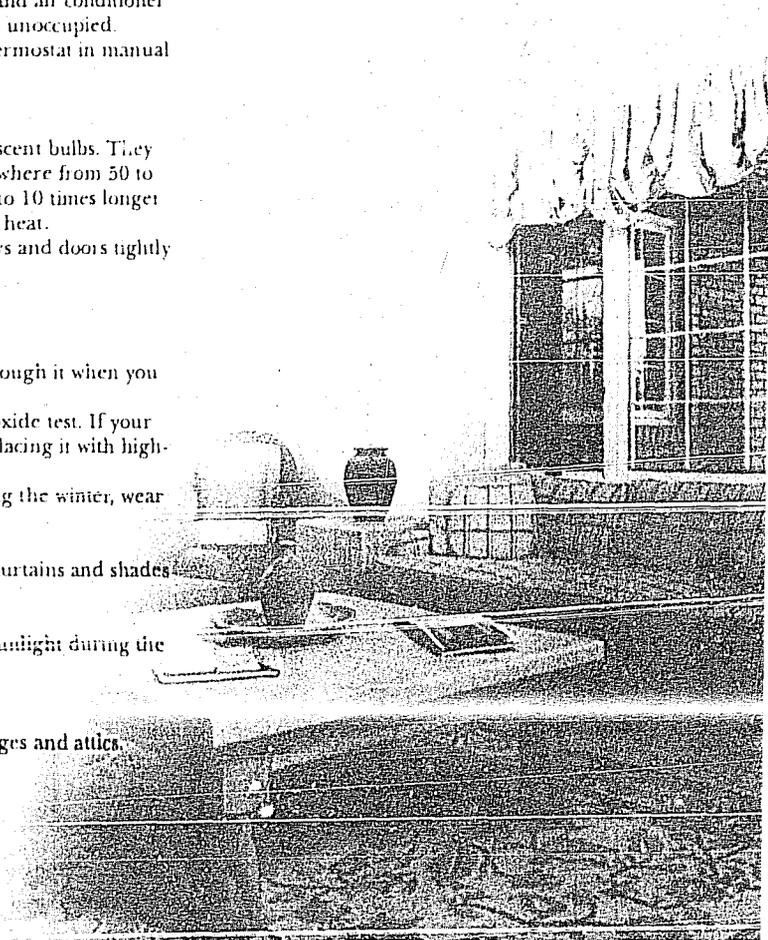
## TO SAVE ENERGY

Lowering your energy usage can lower your energy bills. Here are some useful tips:

- ✦ Insulate loose windows and doors. Properly caulking and weatherstripping your doors and windows can significantly reduce the infiltration of heat in the summer and the loss of heated air in the winter.
- ✦ Plug other air leaks around the furnace flue, attic door, outlets, plumbing and windows. Keep your overhead garage door closed.
- ✦ Install a programmable thermostat, so that your furnace and air conditioner do not run unnecessarily when your home or business is unoccupied. Resist the urge to override the program by using the thermostat in manual mode.
- ✦ Take shorter showers.
- ✦ Install low-flow showerheads to conserve hot water.
- ✦ Replace frequently used light bulbs with compact fluorescent bulbs. They put out as much light as incandescent bulbs but use anywhere from 50 to 75 percent less electricity. They cost more but last eight to 10 times longer than regular incandescent bulbs. They also produce less heat.
- ✦ Keep outside door opening to a minimum. Keep windows and doors tightly closed.
- ✦ Cook with your microwave as much as practical.
- ✦ Hang clothes to dry whenever possible.
- ✦ Keep dryer vent clear of lint.
- ✦ Check your furnace filter monthly. If you cannot see through it when you hold it up to the light, replace it.
- ✦ Schedule a furnace inspection, including a carbon monoxide test. If your furnace is nearing the end of its useful life, consider replacing it with high-efficiency equipment.
- ✦ Rather than set your thermostat above 68 degrees during the winter, wear long sleeved shirts, comfortable sweaters or sweatshirts.
- ✦ In winter, cover bare floors with rugs and wear socks.
- ✦ During winter, let sunlight in during the day and close curtains and shades at night.
- ✦ Set your thermostat at 78 degrees during the summer.
- ✦ During summer, close curtains and shades to keep out sunlight during the day.
- ✦ Make sure air registers are not obstructed.  
• Insulate ducts and pipes in unheated areas.
- ✦ Insulate doors between heated or cooled areas and garages and attics.

- ✦ Close off unused rooms.
- ✦ Keep the damper closed when the fireplace is not in use.
- ✦ Drain sediment from the bottom of the water heater tank.
- ✦ Lower the water heater thermostat to 125 degrees.

Residential and commercial/industrial energy efficiency programs are available to MidAmerican's Iowa customers (costs of energy of Iowa customers). For information, please call 1-800-440-4400.



# SAMPLE BILL

**MidAmerican ENERGY**  
CORPORATELY RESPONSIBLE BY POWER SERVICES

Meter Read Group 11

Date of Next Read is **MAR 16, 2001**

Billing for Service at:  
**JOHN L DOE**  
**123 ANY ST**  
**ANY CITY, IA 51111**

PLEASE PAY \$309.86  
BY March 12, 2001

Account Number: **6222-8833**

**ESTIMATED BILL**

Category	Rate	Usage	Amount
<b>Electric</b>			
Basic Service Charge			84.56
Energy Charge	1,000 x 0.08496		20.28
Energy Charge	268 x 0.07568		1.13
1.00% Local Option Tax			5.87
5.00% State Sales Tax			
<b>Electric Subtotal</b>			<b>\$129.24</b>
<b>Gas</b>			
Basic Service Charge			9.00
Delivery Charge	163 x 0.19104		31.14
Pipeline Transport Charge	163 x 0.06538		10.82
Gas Supply Charge	163 x 0.72692		119.49
1.00% Local Option Tax			1.69
5.00% State Sales Tax			
<b>Gas Subtotal</b>			<b>\$179.51</b>
<b>TOTAL DUE</b>			<b>\$308.75</b>

**QUESTIONS ABOUT YOUR BILL - Call**  
MidAmerican Energy at 1-866-427-5632  
We're here 24 hours a day to help.

**BILL PAYMENT STUB**

JOHN L DOE  
Account Number: 6222-8833  
Date Billed: February 16, 2001  
Date Due: March 12, 2001

Make check payable to: MidAmerican Energy Corp  
P.O. Box 8020  
Davenport, Iowa 52808 502

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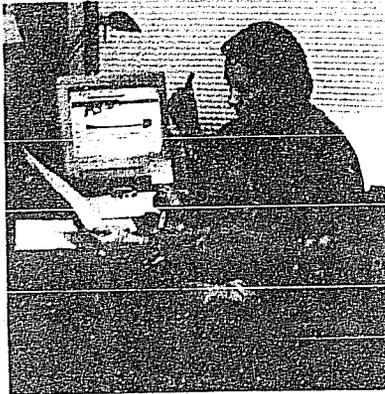
Inquire at 1-866-427-5632

## OPTIONS

### Automatic Payment Plan

MidAmerican's Automatic Payment Plan saves you time and money, and it's easy. No checks to write, no need to stop at an office or use a stamp. You don't have to worry about your bill if you're traveling or ill. You will still receive a statement each month, but your payment is deducted from your bank/credit union account automatically (the withdrawal amount and the withdrawal date can be found on your bill each month).

You can enroll by calling the Customer Service line, or visiting our Web site. Select *Your Customer Service Station*, then choose *Automatic Payment Plan*. Just print and



complete the sign-up form and send it, along with your personalized deposit slip or voided check, to: MidAmerican Energy, Attn: Billing Department, P.O. Box 4350, Davenport, IA 52808-4350.

You will know the automatic withdrawals have begun when your statement reads **DO NOT PAY**.

### Budget Billing

MidAmerican will calculate a monthly budget payment based on the usage of prior occupants of your home. Your bill will always indicate your actual usage during the month, in addition to your budget payment amount, and will display updated budget information.

The budget billing plan is reviewed quarterly and adjustments are made if your usage varies from the budget amount. Your bill will include a message if your payment will be adjusted effective with the next bill.

At the end of the budget year, customers will receive a credit if they have paid more than their actual usage, or a debit if they have paid less than their actual usage.

You can enroll by calling the Customer Service line, or visiting our Web site. Select *Your Customer Service Station*, then choose *Budget Billing*.

### Credit Card Bill Payment

For more information about paying your MidAmerican bill with a credit card, please call 1-800-968-1305. There is an additional fee for credit card payments.

### Customer Offices and Pay Stations

Business can be conducted at an office. Payments can be made at a Pay Station. An updated list of Pay Stations near you is available. Payment options:

- ▼ Drop Pay Stations
  - Accept checks or money orders
  - Accept full payment
  - Cannot accept partial payments
- ▼ Electronic Pay Stations
  - Accept cash, checks or money orders
  - Accept full and partial payments
  - Accept payments of any amount
  - Do not require account number
- ▼ Standard Pay Stations
  - Accept full payment
  - All accept checks or money orders
  - Most accept cash.
  - Cannot accept partial payments

### Electronic Bill Payment

Electronic billing, also known as e-billing, is available to MidAmerican customers. With E-billing, you can receive your bill electronically.



## WITH I CARE

The generosity of our customers to MidAmerican enables our community action agencies to provide assistance for home heating and weatherization during the winter months.

MidAmerican contributes funds based on customer contributions and pays all administrative costs. Your entire tax-deductible contribution stays in your area to assist members of your community. If you wish to participate, please complete and return the pledge form. You can also submit your pledge form electronically on our Web site and choose *Your Customer Service Station* to select *Help Your Neighbor*.

Yes, I authorize MidAmerican Energy to add the pledge amount indicated below to my monthly bill. If I choose to discontinue participation, I may simply not pay the pledge amount and my pledge will be cancelled. \$ \_\_\_\_\_ per month. *(Please enter whole dollar amounts only)*

Rather than make a monthly pledge, I wish to make a one-time contribution of \$ \_\_\_\_\_. My check payable to I CARE is enclosed (may send with bill payment).

You may make occasional contributions by simply adding \$1, \$2, \$3, \$4 or \$5 to one of your MidAmerican bill payments. The overpayment (*whole dollar amount, please*) will automatically be applied to I CARE. There is no need for you to complete this pledge form to make occasional contributions of \$5 or less.

You may enclose your pledge form with your bill payment or mail it to:

**I CARE**  
**MidAmerican Energy**  
**P.O. Box 4350**  
**Davenport, IA 52808-4350.**

## SERVICES

### **Automated Account Information by Phone**

To access information about your account, call 1-888-5632. You will be guided to your own account information. Please have your account number handy when you dial. Remember, you always have the choice to speak to a

### **TDD (Telecommunications Device for the Deaf)**

Customers with access to a TDD can contact us at any time. The toll-free TDD line is 1-800-747-0593.

### **Large Print Bill**

For those who find our regular bills hard to read, we offer a large-print bill summary. You will continue to receive the regular bill for your return payment.

### **Non-English Conversations**

If you prefer to communicate through an interpreter, please contact us, or have a friend or relative contact us, at 1-888-1 ASK MEC (1-888-427-5632).

### **Third-Party Notification**

You can request, in writing, that a third party – for example, a social service agency – be informed if you receive a disconnection event. They can assist you in any way to avoid disconnection, but we do not assume responsibility for your bills.



## WEB SITE

### **What Can You Find on MidAmerican Energy's Web Site?**

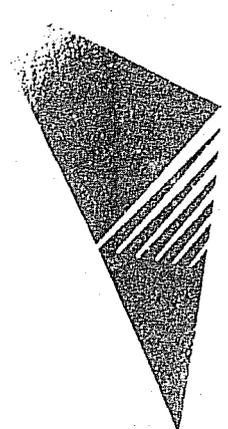
Visit [www.midamericanenergy.com](http://www.midamericanenergy.com) and you'll find information about:

- ▲ Saving energy in your home and business
- ▲ Appliance operating tips
- ▲▲ Electric and natural gas rates
- ▲▲ Our Economic Development efforts
- ▲▲ Staying safe around electricity and natural gas
- ▲▲ Career opportunities
- ▲▲ The communities we serve
- ▲▲ News updates
- ▲▲ SafetyLink™
- ▲▲ Customer transactions
- ▲▲ Updated account information
- ▲▲ Online bill payment
- ▲ How to contact us by e-mail

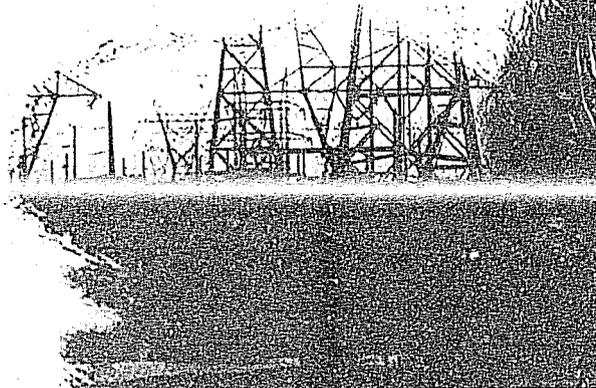
### **The Web site also includes our promises to you, our customers:**

*We're satisfied only when you are. To each employee this means:*

1. I'll do the job right... and then some.
2. I'll be here when you need me.
3. I'll respect your property, neighbor.
4. I'll respect your time and won't waste it.
5. I'll teach your kids about energy safety and help us all stay safe.



Mid  
ENERGY



South Dakota Public Utilities Commission  
**WEEKLY FILINGS**  
For the Period of March 22, 2001 through March 28 , 2001

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five business days of this filing. Phone: 605-773-3705 Fax: 605-773-3809

**CONSUMER COMPLAINTS**

**CT01-013** In the Matter of the Complaint filed by Oldham Services, Oldham, South Dakota, against AT&T Communications of the Midwest, Inc. Regarding Unauthorized Switching of Services.

Complainant alleges that Oldham Services' 800 number was switched to AT&T without its authorization, that Oldham Services received its first billing sixteen months after the alleged authorization; that the billing covered a 12 month period in one bill and that AT&T failed to return its 800 number to its local provider. The complainant requests that the charges be eliminated or at least greatly reduced.

Staff Analyst: Charlene Lund  
Staff Attorney: Kelly Frazier  
Date Docketed: 03/27/01  
Intervention Deadline: N/A

**NATURAL GAS**

**GE01-001** In the Matter of the Filing by MidAmerican Energy Company for Approval of Revised Residential and Commercial Informational Booklet.

MidAmerican Energy Company has requested approval of a proposed informational booklet for new commercial and residential customers in South Dakota, entitled "Welcome - Helpful Information About MidAmerican Energy." This booklet will replace the "Guide to Energy Services" approved in 1997.

Staff Analyst: Heather Forney  
Staff Attorney: Karen Cremer  
Date Docketed: 03/26/01  
Intervention Deadline: 04/13/01

**TELECOMMUNICATIONS**

**TC01-029** In the Matter of the Filing by Qwest Corporation for Approval of Revisions to its Access Service Tariff.

Qwest has filed revisions to Sections 1 and 13 of its South Dakota Access Service Tariff. These revisions modify the language and application of unauthorized Primary Interexchange Carrier (PIC) changes to comply with FCC rules.

Staff Analyst: Keith Senger  
Staff Attorney: Karen Cremer  
Date Docketed: 03/22/01  
Intervention Deadline: 04/13/01

**TC01-030 In the Matter of the Filing for Approval of a Resale Agreement between Qwest Corporation and Digital Telecommunications, Inc.**

On March 26, 2001 an agreement for resale between Qwest Corporation (Qwest) and Digital Telecommunications, Inc. (Digital) was filed with the Commission for approval. According to the parties the agreement is a negotiated agreement which sets forth the terms, conditions and prices under which Qwest will provide services for resale to Digital for the provision of local exchange services. Any party wishing to comment on the agreement may do so by filing written comments with the Commission and the parties to the agreement no later than April 16, 2001. Parties to the agreement may file written responses to the comments no later than twenty days after the service of the initial comments

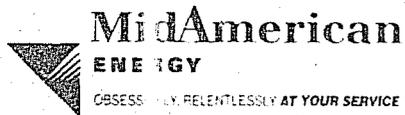
Staff Attorney: Kelly Frazier  
Date Docketed: 03/26/01  
Initial Comments Due: 04/16/01

**TC01-031 In the Matter of the Filing for Approval of an Agreement for Terms and Conditions for Interconnection, Unbundled Network Elements, Ancillary Services and Resale of Telecommunications Services between Qwest Corporation and Telephone Company of Central Florida, Inc.**

On March 26, 2001, a wireline interconnection agreement between Qwest Corporation (Qwest) and Telephone Company of Central Florida, Inc. (Telephone Company) was filed with the Commission for approval. According to the parties the agreement is a negotiated agreement which sets for the terms, conditions and prices under which Qwest will provide services for resale to Telephone Company for the provision of local exchange services. Any party wishing to comment on the agreement may do so by filing written comments with the Commission and the parties to the agreement no later than April 16, 2001. Parties to the agreement may file written responses to the comments no later than twenty days after the service of the initial comments

Staff Attorney: Kelly Frazier  
Date Docketed: 03/26/01  
Initial Comments Due: 04/16/01

You may receive this listing and other PUC publications via our website or via internet e-mail.  
You may subscribe or unsubscribe to the PUC mailing lists at <http://www.state.sd.us/puc/>



MidAmerican Energy  
11100 Capital Blvd.  
Sioux Falls, SD 57105  
605.336.1000  
www.midamericane.com

Suzan M. Stewart  
Senior Managing Attorney

April 13, 2001

RECEIVED

APR 16 2001

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

Heather K. Forney, CPA  
Utility Analyst  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, SD 57501

Re: GE01-001 – Revised Residential and Commercial Informational Booklet

Dear Ms. Forney:

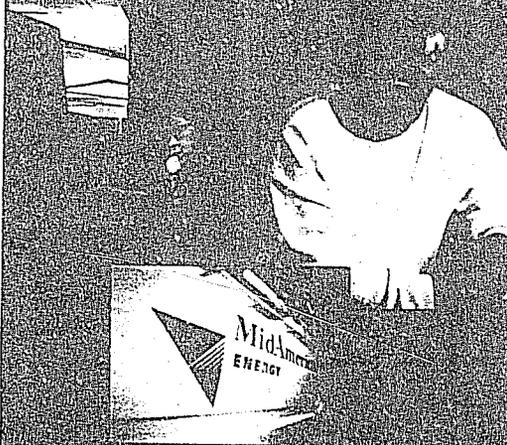
Enclosed are proposed revised covers for the booklet entitled "Helpful Information About MidAmerican Energy" for South Dakota residential and commercial customers.

MidAmerican is proposing to change the title to "Information for South Dakota Residential Customers of MidAmerican Energy" and "Information for South Dakota Commercial Customers of MidAmerican Energy", respectively, to avoid confusion with the new brochure entitled "Welcome", with a subtitle of "Helpful Information About MidAmerican Energy." Use of the new titles would begin with the next printing, in approximately three months.

Very truly yours,

Enclosures

Information for South Dakota  
Residential Customers  
of MidAmerican Energy



MidAmerican Energy provides natural gas and electric service according to the rules of the South Dakota Public Utilities Commission.

These rules are summarized inside.

**MidAmerican**  
ENERGY

MidAmerican Energy Services, Inc. AT YOUR SERVICE

Welcome to MidAmerican's neighborhood! This folder will acquaint you with MidAmerican Energy's payment and credit policies. Please give us a call if you have any questions. We're here to serve you, 24 hours a day, seven days a week.

**1. MidAmerican may require a deposit from a customer.**

The amount of the deposit cannot be more than one-sixth of the customer's estimated total annual bill. Deposits earn simple interest of seven percent a year, payable from the date of deposit to the date of refund.

**2. Instead of a deposit, MidAmerican may accept a contract, signed by a guarantor satisfactory to MidAmerican, which guarantees payment on the account.**

The guarantor will receive a copy of any disconnect notices sent to the customer. The amount for which a guarantor is responsible cannot be more than the allowed deposit. The guarantor agreement (or deposit) ends after the customer establishes satisfactory credit by paying the service for 12 consecutive months without having service disconnected for nonpayment and without receiving three or more disconnection notices, or at the guarantor's request, with 60 days written notice to MidAmerican.

**3. MidAmerican may refuse natural gas and electric service to an applicant who:**

- Has an outstanding debt for MidAmerican service at a previous address and has not made

arrangements to pay that debt for the same class of service.

- Will not provide MidAmerican with proper information at the time of application.
- Attempts to restore service to a household with a delinquent bill, and no attempts are being made to pay the old debt.
- Fails to make a deposit when requested.
- Violates state statutes, regulations or MidAmerican tariffs on file with the Public Utilities Commission.

**4. Non-payment of undisputed past due natural gas or electric bills and unwillingness to agree to a payment plan with MidAmerican can result in disconnection of natural gas and electric service.**

- MidAmerican will mail a notice of proposed disconnection to the customer. In the case of a customer's first disconnection, MidAmerican shall provide personal notice by either telephone, visit or certificate of mailing. The notice will include a statement of the customer's right to appeal and where to appeal.
- MidAmerican allows an additional 30-day delay from November 1 through March 31 before disconnecting natural gas or electric service because of unpaid past due charges.
- We also allow a 30-day medical extension when the customer files a written statement from a doctor or public health/social official with MidAmerican.

*\* Refer to inside of this pamphlet for rate information \**

5. We will not disconnect natural gas or electric service for non-payment on:

Friday, Saturday or Sunday; on a legal holiday; or a day our office is closed to the public.

6. If we provide natural gas or electric service to an address different from the billing address, or we know that a landlord relationship exists and the landlord as the customer, is subject to disconnection, we will, where feasible, offer the tenants the opportunity to apply for natural gas or electric service in their own names.

No tenant is responsible for outstanding bills or other charges of his or her landlord.

Customer Office

3900 West 12th Street  
Sioux Falls, SD 57107

For Information or Complaints, Call Toll-Free:

1-888-4ASKMEC (1-888-427-5632)

For Gas Leaks, Call Toll-Free:

1-800-595-LEAK (1-800-595-5325)

For Electric Outages, Call Toll-Free:

1-800-799-4443

MidAmerican Energy is regulated by the South Dakota Public Utilities Commission. If you are unable to resolve a problem and wish to file a complaint, you may contact the South Dakota Public Utilities Commission:

Capitol Building  
Pierre, SD 57501  
1-800-332-1782 or 605-773-3201

# MidAmerican Energy's commercial rates are summarized below.

## You will find your appropriate price schedule listed on your monthly bill.

### GAS RATES

Volume	Price Schedule	Service Charge	Non Gas Commodity Charge
Small Volume Firm Peak day less than 500 therms	SVP	\$ 6.50	\$ 0.15603
			\$ 0.08612
Medium Volume Firm Peak day less than 2500 therms	MVF	\$ 60.00	\$ 0.06309
Large Volume Firm Peak day of 2000 therms and higher	LVF	\$275.00	\$ 0.03009
Small Volume Interruptible Peak day less than 2500 therms	SVI	\$ 60.00	\$ 0.06309
Large Volume Interruptible Peak day of 2000 therms and higher	LVI	\$275.00	\$ 0.03009

In addition to the above rates, the following charges are also applicable:  
Purchased Gas Adjustment (per therm)\*

PGA: 0.20152 (Applicable to price schedules SVI, MVF, LVI)  
0.73198 (Monthly Demand) (Applicable to price schedule LVF)  
0.22426 (Commodity) (Applicable to price schedule LVF)  
0.22271 (Applicable to price schedule SVI, LVI)

(The above numbers are based on a 12 month average ending 4/99. Fluctuates monthly, etc.)

State and Local Taxes

Transportation Services: (Table for customers purchasing 0-4000 cu ft gas)

\* Contact MidAmerican Energy for questions regarding this charge.

### ELECTRIC RATES

Service	Price Schedule	Summer Charge	Winter Charge
General Service, Base Rate	GRD	\$ 10.00	\$ 10.00
		\$ 0.6855	\$ 0.0542
		\$ 0.0630	\$ 0.0554
General Service, Electric Space Heating	GRD	\$ 10.00	\$ 10.00
		\$ 0.0791	\$ 0.0472
General Service, Base Rate-Demand Metered	GDD	\$ 80.00	\$ 80.00
		\$ 0.0620	\$ 0.0630
		\$ 0.0226	\$ 0.0210
		\$ 0.0165	\$ 0.0105
General Service, Base Rate-Primary Voltage	GPD	\$200.00	\$200.00
		\$ 0.0468	\$ 0.0134
		\$ 0.0215	\$ 0.0216
		\$ 0.0103	\$ 0.0103
		\$ 0.333W	\$ 0.333W
General Service, Electric Heat-Demand Metered	GHD	\$ 80.00	\$ 80.00
		\$ 0.0630	\$ 0.0320
		\$ 0.0220	\$ 0.0162
		\$ 0.0165	\$ 0.0105
General Service, Time of Use (Peak Periods)	GRP	\$ 14.50	\$ 14.50
		\$ 0.1416	\$ 0.0838
		\$ 0.1416	\$ 0.0838
		\$ 50 \$VAR	\$ 50 \$VAR
General Service, Time of Use (Off-Peak Periods)	GE0	\$ 14.50	\$ 14.50
		\$ 0.0331	\$ 0.0452
		\$ 50 \$VAR	\$ 50 \$VAR
General Service, Time of Use at Primary Voltage (Peak Periods)	GRP	\$200.00	\$200.00
		\$ 0.1338	\$ 0.0927
		\$ 0.1338	\$ 0.0827
		\$ 30 \$W	\$ 30 \$W
		\$ 48 \$VAR	\$ 48 \$VAR
General Service, Time of Use at Primary Voltage (Off-Peak Periods)	GR0	\$200.00	\$200.00
		\$ 0.0124	\$ 0.0413
		\$ 30 \$W	\$ 30 \$W
		\$ 48 \$VAR	\$ 48 \$VAR
General Service, Separately Metered Electric Space Heating	GSD	\$ 5.50	\$ 5.50
		\$ 0.0610	\$ 0.0180
General Service, Separately Metered Electric Water Heating	GWD	\$ 5.50	\$ 5.50
		\$ 0.0309	\$ 0.0309

In addition to the above rates, the following charges are also applicable:  
Energy Cost Adjustment (per kWh)\*

ECA: 0.00926 (The above number is based on a 12 month average ending 4/99. Fluctuates monthly, etc.)

State and Local Taxes

\* Contact MidAmerican Energy for questions regarding this charge.

**MidAmerican Energy's residential rates are summarized below.  
You will find your appropriate price schedule  
listed on your monthly bill.**

**GAS RATES**

Small Volume Firm Peak Day Less than 20 therms	SVF	Service Charge	\$ 6.50
		Non Gas Commodity Charge First 250 therms @	\$ 0.16563
		Balance therms @	\$ 0.08612

In addition to the above rates, the following charges are also applicable:  
Purchased Gas Adjustment (per therm)\*

PGA: 0.30152 Applicable to price schedule SVF

(The above numbers are based on a 12-month average ending 6/99, fluctuates monthly, +/-)

State and Local Taxes

Transportation Service available for customers purchasing their own gas.

\*Contact MidAmerican Energy for questions regarding this charge.

**ELECTRIC RATES**

Price Schedule	Summer Charge	Winter Charge
Residential, Base Use (RBD)	Service Charge \$ 7.00 First 1000 kWh @ \$ 0.0634 Additional kWh @ \$ 0.0610	\$ 7.00 \$ 0.0612 \$ 0.0490
Residential, All Electric Use (RED)	Service Charge \$ 7.00 First 1000 kWh @ \$ 0.0634 Additional kWh @ \$ 0.0610	\$ 7.00 \$ 0.0497 \$ 0.0180
Residential, Electric Base Use with Electric Water Heating (RWD)	Service Charge \$ 7.00 First 1000 kWh @ \$ 0.0634 Additional kWh @ \$ 0.0610	\$ 7.00 \$ 0.0497 \$ 0.0490
Residential, Electric Space Heating (ESD)	Service Charge \$ 7.00 First 1000 kWh @ \$ 0.0634 Additional kWh @ \$ 0.0610	\$ 7.00 \$ 0.0612 \$ 0.0180
Residential, Summer Time of Use (On Peak) (TPO)	Service Charge \$16.00 On Peak kWh @ \$ 0.1974	N/A N/A
Residential, Summer Time of Use (Off Peak) (TOD)	Service Charge \$16.00 Off Peak kWh @ \$ 0.0135	N/A N/A
Residential, Base Use of Use (Winter) (TRD)	Service Charge N/A First 1000 kWh @ N/A Additional kWh @ N/A	\$ 7.00 \$ 0.0612 \$ 0.0490
Residential, Base Use with Electric Water Heating Time of Use (Winter) (TWD)	Service Charge N/A First 1000 kWh @ N/A Additional kWh @ N/A	\$ 7.00 \$ 0.0497 \$ 0.0490
Residential, Electric Space Heating Time of Use (Winter) (TSD)	Service Charge N/A First 1000 kWh @ N/A Additional kWh @ N/A	\$ 7.00 \$ 0.0612 \$ 0.0180
Residential, All Electric Time of Use (Winter) (TED)	Service Charge N/A First 1000 kWh @ N/A Additional kWh @ N/A	\$ 7.00 \$ 0.0497 \$ 0.0180

In addition to the above rates, the following charges are also applicable:  
Energy Cost Adjustment (per kWh)\*

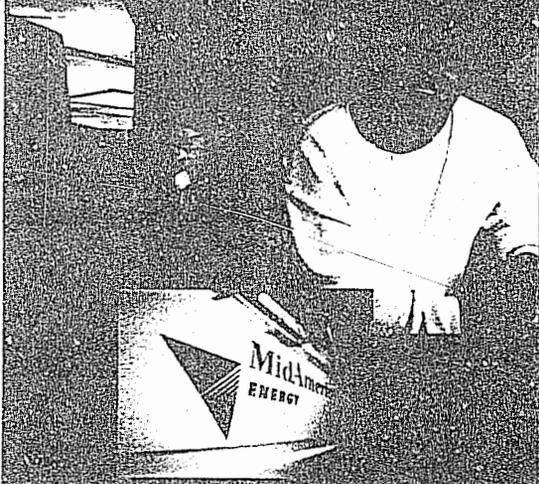
ECA: 0.00933

(The above numbers are based on a 12-month average ending 6/99, fluctuates monthly, +/-)

State and Local Taxes

\*Contact MidAmerican Energy for questions regarding this charge.

Information for South Dakota  
Commercial Customers  
of MidAmerican Energy



MidAmerican Energy provides natural gas and electric service according to the rules of the South Dakota Public Utilities Commission.

These rules are summarized inside.

**MidAmerican**  
ENERGY

MidAmerican Energy is a member of the AT&T World Service Group. **AT YOUR SERVICE**

Welcome to MidAmerican's neighborhood! This folder will acquaint you with MidAmerican Energy's payment and credit policies. Please give us a call if you have any questions. We're here to serve you, 24 hours a day, seven days a week.

**MidAmerican may require a deposit from a customer.**

The amount of the deposit cannot be more than one-sixth of the customer's estimated total annual bill. Deposits earn simple interest of seven percent a year, payable from the date of deposit to the date of refund.

**Instead of a deposit, MidAmerican may accept a contract, signed by a guarantor satisfactory to MidAmerican, which guarantees payment on the account.**

The guarantor will receive a copy of any disconnect notices sent to the customer. The amount for which a guarantor is responsible cannot be more than the allowed deposit. The guarantor agreement (or deposit) ends after the customer establishes satisfactory credit by paying the service for 12 consecutive months without having service disconnected for nonpayment and without receiving three or more disconnection notices, or at the guarantor's request, with 60 days written notice to MidAmerican.

**MidAmerican may refuse natural gas and electric service to an applicant who:**

Has an outstanding debt for MidAmerican service at a previous address and has not made

arrangements to pay that debt for the same class of service.

- Will not provide MidAmerican with proper information at the time of application.
- Attempts to restore service to a household with a delinquent bill, and no attempts are being made to pay the old debt.
- Fails to make a deposit when requested.
- Violates state statutes, regulations or MidAmerican tariffs on file with the Public Utilities Commission.

**4. Non-payment of undisputed past due natural gas or electric bills and unwillingness to agree to a payment plan with MidAmerican can result in disconnection of natural gas and electric service.**

- MidAmerican will mail a notice of proposed disconnection to the customer. In the case of a customer's first disconnection, MidAmerican shall provide personal notice by either telephone, visit or certificate of mailing. The notice will include a statement of the customer's right to appeal and where to appeal.
- MidAmerican allows an additional 30-day delay from November 1 through March 31 before disconnecting natural gas or electric service because of unpaid past due charges.
- We also allow a 30-day medical extension when the customer files a written statement from a doctor or public health/social official with MidAmerican.

*\* Refer to inside of this pamphlet for rate information \**

5. We will not disconnect natural gas or electric service for non-payment on:

Friday, Saturday or Sunday; on a legal holiday; or a day our office is closed to the public.

6. If we provide natural gas or electric service to an address different from the billing address, or we know that a landlord relationship exists and the landlord as the customer, is subject to disconnection, we will, where feasible, offer the tenants the opportunity to apply for natural gas or electric service in their own names.

No tenant is responsible for outstanding bills or other charges of his or her landlord.

Customer Office

3900 West 12th Street  
Sioux Falls, SD 57107

For Information or Complaints, Call Toll-Free:

1-888-4ASKMEC (1-888-427-5632)

For Gas Leaks, Call Toll-Free:

1-800-595-LEAK (1-800-595-5325)

For Electric Outages, Call Toll-Free:

1-800-799-4443

MidAmerican Energy is regulated by the South Dakota Public Utilities Commission. If you are unable to resolve a problem and wish to file a complaint, you may contact the South Dakota Public Utilities Commission:

Capitol Building  
Pierre, SD 57501

1-800-332-1782 or 605-773-3201

6-4-99 4-12CML



MidAmerican Energy Company  
401 Douglas Street  
P.O. Box 770  
Sioux City, Iowa 51102  
712-277-7500 Telephone

April 25, 2001

**FAXED 605-773-3809**

Heather K. Forney, CPA  
Utility Analyst  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, SD 57501

Re: GE01-001 – Revised Residential and Commercial Informational Booklet

Dear Ms. Forney:

Enclosed is revised page 2 of the new brochure entitled "Welcome", with a subtitle of "Helpful Information About MidAmerican Energy."

The revisions appear in the first paragraph of the Carbon Monoxide section and identify the meanings of CO and UL.

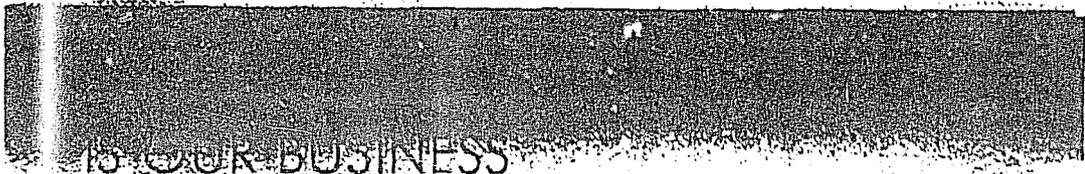
The revisions will appear in the next printing, in approximately three months.

Very truly yours,

A handwritten signature in cursive script that reads "Debra A. Martin".

Debra A. Martin, R.P.  
Senior Legal Assistant  
Phone: 712-277-7447  
Fax: 712-252-7396

Enclosure



**Gas Leaks**

A gas leak is very dangerous, whether the smell is strong or faint. If you smell natural gas:

- ▼ Leave the premises immediately, without touching anything that could spark.
- ▼ Call MidAmerican toll free at 1-800-595-LEAK (1-800-595-5323).
- ▼ Do not re-enter the area until you have been advised that it is safe.

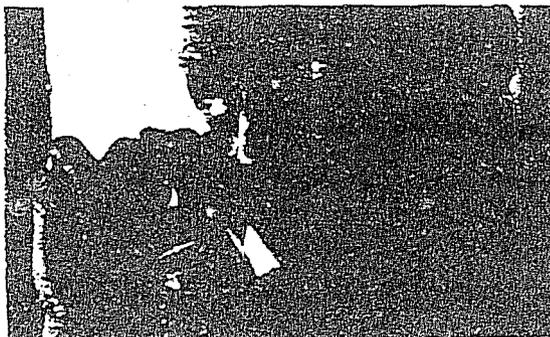
**Carbon Monoxide**

Carbon monoxide (CO) detectors are your best ally against CO poisoning. Make sure they meet Underwriter's Laboratories (UL) standards, are easily self-tested and have a long-term warranty and an audible alarm. Place them near your furnace and sleeping areas.

The early stages of CO poisoning include:

- ▼ Dizziness
- ▼ Nausea
- ▼ Fatigue
- ▼ Flu-like symptoms
- ▼ Confusion
- ▼ Throbbing temples

If your alarm sounds, or you suspect CO poisoning, turn your thermostat to 55 degrees (in winter) and leave your home immediately. Call 911 or MidAmerican from another location, or during business hours, call your heating dealer. Then, if you or a family member is ill, obtain medical attention.



**Call Before You Dig**

Request to have your utility lines marked BEFORE you plant trees, dig postholes or start work on a new patio or driveway. One call is all it takes to get MidAmerican's natural gas and electric lines marked, as well as water lines and telephone and TV cables. Please allow 48 hours' notice.

- Iowa customers . . . . . 1-800-292-8989
- Illinois customers . . . . . 1-800-892-0123
- South Dakota customers . . . . . 1-800-781-7474
- Nebraska customers . . . . . 1-800-331-5666

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE FILING BY ) ORDER APPROVING  
MIDAMERICAN ENERGY COMPANY FOR ) CHANGES TO CUSTOMER  
APPROVAL OF REVISED RESIDENTIAL AND ) INFORMATION BOOKLET  
COMMERCIAL INFORMATIONAL BOOKLET ) GE01-001

On March 26, 2001, the Public Utilities Commission (Commission) received a filing from MidAmerican Energy Company (MidAmerican) requesting approval of changes to customer information contained in a booklet distributed to new customers. The booklet is to replace the "Guide to Energy Services" approved by the Commission in 1997. The new booklet will be used in conjunction with the "Helpful Information About MidAmerican Energy" booklet approved by the Commission in 1999. MidAmerican is requesting Commission approval as soon as possible.

Pursuant to ARSD 20:10:16:02, a utility must submit a copy of customer information to the Commission for approval before it can be distributed.

After reviewing the proposed changes, Commission Staff recommended several revisions to the new booklet, including changing the title of the booklet approved in 1999.

At its regularly scheduled meeting of May 8, 2001, the Commission considered approval of the changes. Following MidAmerican's compliance with the proposed revisions, Commission Staff recommended approval of the changes.

The Commission has jurisdiction over this matter pursuant to SDCL 49-34A-4, 49-34A-6, 49-34A-8, 49-34A-10, 49-34A-11 and ARSD 20:10:16:02. The Commission approves the changes, voting 2-0. It is therefore

ORDERED, that MidAmerican's above mentioned changes to the customer information booklets are hereby approved and shall be effective as of the date of this order.

Dated at Pierre, South Dakota, this 14<sup>th</sup> day of May, 2001.

<b>CERTIFICATE OF SERVICE</b>	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By: <u>Allyne Keels</u>	
Date: <u>5/15/01</u>	
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

James A. Burg  
JAMES A. BURG, Chairman

Pam Nelson  
PAM NELSON, Commissioner