

June 26, 2026

Ms. Leah Mohr
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Dear Ms. Mohr:

MidAmerican Energy Company (MidAmerican) respectfully requests the South Dakota Public Utilities Commission approve the updated customer information Welcome Booklet enclosed for filing. MidAmerican submits its filing pursuant to South Dakota Administrative Rule 20:10:16:02 and respectfully requests an approval date of August 31, 2026.

With this filing, MidAmerican is submitting an updated Welcome Booklet attached as Exhibit A. To aid in the dissemination of the proposed changes, a redlined version of the changes is attached and labeled Exhibit A – Redline. The updated booklet includes the following revisions:

- Front cover – Updated date to be placed on front cover
- Page 3 – Updated employee count to be more accurate (3,000 to 3,500); changed electric customer count (829,000 to 838,000); changed gas customer count (803,000 to 811,000)
- Page 4 – Updated percentage electric rate below the national average (44% to 45%)
- Page 7 – Updated “Walk-in Locations” blurb to remove specificity of Western Union in preparation for the end of the agreement with Western Union and replacement with Paymentus products scan to pay and Walmart pay. MidAmerican’s website will be updated to reflect current options when changes are in effect. Added asterisk on all debit card mentions
- Pages 11 & 12 – Updated sample bill to be dated 2026
- Page 16 – removed superscript on Transportation Admin Charge under Farm Tap Service rate; added note about the possibility of state and local taxes being applicable
- Page 18 – Adjusted language to note additional charges may be applicable
- Page 21 – Adjusted “Set it Smart” tip to mention raising the thermostat “a few degrees.” rather than a specific number
- Page 22 – Adjusted “Buy it Right” tip to include mention of ENERGY STAR appliances

MidAmerican is committed to providing excellent service to all customers and believes that the updated Welcome Booklet will provide customers information in an easily understood format.

Any questions pertaining to this filing may be directed to Lori Brockhouse at 563-657-6175, or sent to RegulatedPricing@MidAmerican.com.

Sincerely,

/s/ Lori Brockhouse

Lori Brockhouse
Rates Analyst

Attachments