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August 4, 2022

Ms. Patrician Van Gerpen
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

RE: MidAmerican Energy Welcome Booklets (GE22-001)

Dear Ms. Van Gerpen:

At the May 24, 2022, South Dakota Public Utilities Commission Meeting, two questions were asked regarding MidAmerican's Welcome Booklet. Below are the responses to those questions.

1. On page seven, there is an asterisk that was added stating, "Note: Paymentus adds processing fee to all transactions." Does this fee apply to cash payments?

Response: No, it does not apply to cash payments. The same footnote has been in previous versions of the booklets; the only update is to replace Speedpay with Paymentus, the new credit and debit card payment vendor. Only credit and debit payments processed by Paymentus include a processing fee. Page seven of the Welcome Booklet has been updated with "**Paymentus adds a processing fee to all credit and debit card transactions." See Exhibit A Revised.

2. Also on page seven, at the bottom, the Welcome Booklet discusses walk-in payment locations through Western Union. Why isn't there a link to the authorized pay stations so that customers can find which locations are authorized and which locations are not authorized?

Response: MidAmerican omitted most links because the Welcome Booklet is printed and distributed to customers (not in an electronic version). We try to avoid publishing URLs beyond "MidAmericanEnergy.com" because URLs for third party sites change often, leaving customers with outdated information. In fact, the Western Union site and URL have changed multiple times over the last few years. These links are maintained and updated on MidAmerican's website, which is provided in the Welcome Booklet.

Any questions pertaining to this filing may be directed to Renee White at 563-333-8047.

Sincerely,

/s/ Renee White

Renee White
Rates Analyst, Regulated Pricing

Attachment