



MidAmerican Energy Company
106 E 2nd St
Davenport, IA 52801
(563) 333-8047
Renee.White@midamerican.com
Renee White
Rates Analyst

April 15, 2022

Ms. Patrician Van Gerpen
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Dear Ms. Van Gerpen:

MidAmerican Energy Company (MidAmerican) respectfully requests the South Dakota Public Utilities Commission approve the updated customer information Welcome Booklet enclosed for filing. MidAmerican submits its filing pursuant to South Dakota Administrative Rule 20:10:16:02 and respectfully requests an approval date of May 31, 2022.

With this filing, MidAmerican is submitting an updated Welcome Booklet attached as Exhibit A. The booklet was revised to include the following information:

- Page 7:
 - Information in the “Phone” and “Card” sections was updated to add the reference to new payment processing vendor Paymentus.
 - “App” was added to the title of the “Card” section to indicate that customers can now pay using mobile payment applications such as PayPal and Venmo, via Paymentus.
 - The new credit/debit payment phone number hosted by Paymentus was added to the “Phone” section.
 - The sections on the page were updated to be listed in order of frequency that customers use each method.
- Page 16:
 - Sub-bullets were added for the amount of the Transportation Administration Charge and the Transportation Meter Charge under the Transportation Service
 - Sub-bullet was added for the \$13.50 administrative fee under Monthly Metered Transportation
- Page 18: An explanation of the Summer and Winter seasons was added under Seasonal Rates

MidAmerican is committed to providing excellent service to all customers and believes that the updated Welcome Booklet will provide customers with information in a format that is more easily understood.

Any questions pertaining to this filing may be directed to Renee White at 563-333-8047.

Sincerely,

/s/ Renee White

Renee White
Rates Analyst, Regulated Pricing

Attachment