

Docket Number: GE22-001
Subject Matter: First Data Request
Request to: MidAmerican Energy Company
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 4/22/2022
Responses Due: 5/6/2022

- 1-1. Have any of the kiosk credit or debit card fees changed since the last revision filed in March of 2021? If so, provide the increase and the new amount.

Response:

No, kiosk fees for debit and credit card payments remain at \$2.75 per transaction, with a maximum payment of \$600.

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1-2. Provide the fee Paymentus charges per transaction.

Response:

Paymentus charges \$2.59 per transaction, with a maximum payment of \$600.

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- 1-3. Has MidAmerican added more kiosk locations since the last revision filed in March of 2021? If so, provide where all the kiosks are located, and which are the new locations.

Response:

MidAmerican has not added additional kiosks since March of 2021. There is one kiosk in the South Dakota service territory, located at:

Sioux Falls - Hy-Vee
3000 S Minnesota Ave, Sioux Falls, SD
Hours: Monday-Sunday, 6 a.m. to 11 p.m.

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1-4. Has MidAmerican removed any kiosk locations since the last revision filed in March of 2021? If so, provide where all the kiosks were removed from.

Response:

MidAmerican relocated the kiosk from the closed customer office, located at 1914 Sycamore Ave, Suite 110, to Hy-Vee, located at 3000 S Minnesota Ave, in May 2021.

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- 1-5. Refer to the Deposits section on page 19. This section does not specifically state deposits can be spread out over 4 months to qualifying individuals, confirm that pursuant to ARSD 20:10:19:04(2), MidAmerican allows qualifying customers to pay their deposit over a 4-month period if they are unable to pay it in full at the beginning.

Response:

MidAmerican's current policy is to allow South Dakota applicants for service who are required to pay a security deposit the opportunity to pay the full deposit in up to four installments, not exceeding four months.