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May 2, 2022

Ms. Patty Van Gerpen, Executive Director  
South Dakota Public Utilities Commission  
State Capitol Building  
500 East Capitol Avenue  
Pierre, South Dakota 57501-5070

**–Via Electronic Filing–**

Re: QUARTERLY REPORT  
DEFERRED TREATMENT OF THE FINANCIAL EFFECTS OF COVID-19  
AND THE CREATION OF REGULATORY ASSETS  
DOCKET NO. GE20-002

Dear Ms. Van Gerpen:

Northern States Power Company, doing business as Xcel Energy, submits this report for first quarter 2022 providing information regarding the Company's tracking of related expenses and cost offsets as well as disconnection activity and bill payment arrearages resulting from the effects of COVID-19, pursuant to the South Dakota Public Utilities Commission's August 19, 2020 ORDER GRANTING JOINT REQUEST FOR DEFERRED ACCOUNTING TREATMENT OF THE FINANCIAL EFFECTS OF COVID-19 AND CREATION OF REGULATORY ASSETS (Order) in the above-noted docket.

Ordering Paragraph 3 requires that:

*In instances where a Petitioner intends to include COVID-related cost increases in addition to incremental bad debt in its regulatory asset, it must also include an account of all COVID-related cost decreases and, if applicable, all benefits received related to the pandemic (federal and other) in the regulatory asset as well.*

Ordering Paragraph 4 requires that:

*The Petitioners will provide, on a quarterly basis, updates regarding all known and estimated cost increases and decreases and revenue increases and decreases it plans to include in its regulatory asset. These updates are required until there are no changes to report regarding the balance of the regulatory asset.*

Ordering Paragraph 5 requires that:

*The Petitioners will provide, on a quarterly basis, status updates regarding, at a minimum, the number of customers that have been disconnected, number of customers that are in arrears at the time the quarterly report is submitted, the total amount of arrears associated to the number of customers reported, and payment arrangements that have been made with its customers, including number of payment arrangements made, average length of payment arrangements, and total dollar amounts associated with such payment arrangements. The updates shall include both quarterly and cumulative information, if available, and be required until utilities are no longer tracking bad debt associated with COVID-19.*

We address the Order requirements below.

#### **A. COVID-19 Related Costs and Offsets**

Through the first quarter of 2022, we have recognized additional bad debt expense related to COVID-19 for expected uncollectible accounts of approximately \$1,733,635 for the South Dakota jurisdiction, as noted in Attachment A to this filing.

The Company does not intend to seek recovery of COVID-19 related cost increases outside of the incremental bad debt expense. Thus, pursuant to Ordering Paragraphs 3 and 4, the Company has not included this information in the quarterly report.

In discussions with Commission Staff, we committed to providing information regarding sales variations determined to be resulting from the effects of the pandemic. Based on those discussions, we provide a comparison of Residential and Commercial & Industrial MWh weather-normalized sales through December 31, 2021 using 2019 weather normalized sales as a baseline in Attachment B. We provide a comparison of 2021 weather-normalized revenues through December 31, 2021 for all customer classes to 2019 weather-normalized revenues in Attachment C. The Company will no longer provide this information beginning January 2022, as sales track closer to pre-pandemic levels. As discussed with Staff, we understand that inclusion of these sales impacts in previous reports for tracking purposes does not mean that Staff agrees a future adjustment to rates is reasonable at this time, and that Staff may determine an alternative approach may be more appropriate in the future if rate recovery is determined to be appropriate.

#### **B. Service Disconnection Activity**

For the timeframe of the most recent quarter ending March 31, 2022, the Company has performed 88 service disconnections. Of these, 76 were residential meters and 12 were non-residential meters. Cumulatively, beginning third quarter 2020, the Company performed 1,799 total residential disconnections and 59 total non-residential disconnections.

### C. Customer Payment Arrangement Plans

Below, we provide information regarding payment arrangement counts, length and total associated dollar amounts for first quarter 2022, and cumulative amounts beginning third quarter 2020.

**Table 1**  
**Q1 2022 Customer Payment Arrangements**

<b>Class</b>	<b>Count</b>	<b>Average Length in months *</b>	<b>Arranged Value</b>
Residential	2,736	5.51	\$1,964,523
C&I, Industrial, Government	61	1.65	\$164,428
<b>Total</b>	<b>2,797</b>	<b>5.4</b>	<b>\$2,128,951</b>

**Table 2**  
**Combined Q3 2020 – Q1 2022 Customer Payment Arrangements**

<b>Class</b>	<b>Count</b>	<b>Average Length in months *</b>	<b>Arranged Value</b>
Residential	18,587	5.25	\$13,428,627
C&I, Industrial, Government	356	1.83	\$1,335,461
<b>Total</b>	<b>18,943</b>	<b>5.2</b>	<b>\$14,764,088</b>

\* Average of all arrangements combined for noted timeframe.

### D. Accounts Receivable Aging, By Class (Bad Debt)

In general, we recognize commodity bad debt expense through a combination of: (1) estimating an amount of accounts receivable reserve (or provision) associated with outstanding account receivables by aging bucket that will be unrecoverable; and, (2) writing off uncollectible accounts not previously reflected in this reserve.

We allocate bad debt expense to our electric and natural gas operations consistent with the process by which debt is written off. Total bad debt expense is assigned at a Total NSPM Operating Company level, because customer payments and write-offs are recorded to the customer's overall account – not separately for electric and gas service.

Therefore, because we have combined electric and gas customers who pay for utility service on an integrated basis, the bad debt expense is also integrated at a customer account level. See Table 3 below for Total NSPM Company accounts receivable aging detail as of March 31, 2022. Total bad debt expense is allocated to jurisdiction based on revenues, of which approximately 5.2 percent is assigned to the South Dakota jurisdiction.

**Table 3**  
**Total NSPM Company (Electric and Gas)**  
**Commodity Accounts Receivable Aging by Customer Class (\$s)**  
**Includes Active and Inactive Accounts as of March 31, 2022**

Class	Current	1-30 days past due	31-60 days past due	61-90 days past due	90+ days past due	Total
Residential	144,175,853	32,229,979	17,631,408	9,470,837	62,068,205	265,576,281
Commercial	69,890,104	6,035,091	1,161,210	500,052	2,160,238	79,746,695
Industrial	70,249,664	12,753,785	453,634	170,049	272,700	83,899,833
Others*	2,484,656	206,525	77,560	65,206	279,906	3,113,854
<b>Total</b>	<b>286,800,277</b>	<b>51,225,381</b>	<b>19,323,812</b>	<b>10,206,144</b>	<b>64,781,049</b>	<b>432,336,663</b>

\* Includes Non-Energy, Gas Transportation, and State/Government

We will serve parties on the attached service list via e-mail concurrent with this submission. If you have any questions, please feel free to contact me at 605-339-8350.

Sincerely,



Steve T. Kolbeck  
 Principal Manager  
 NSPM South Dakota Jurisdictional Management

Attachments

c: Service List (via e-mail)

**COVID-19 Related Bad Debt Expense as of March 31, 2022**

	<b>Actual Expense</b>	<b>Baseline Amount</b>	<b>Regulatory Asset / (Liability)</b>	<b>Short Description and Methodology Used</b>
Uncollectible Accounts Expenses (Mar 13-Dec 31, 2020)	\$1,216,541	\$475,136	\$741,405	Actual bad debt expense compared with 2013 Test Year in Docket No. EL14-058. Annual authorized (baseline) bad debt expense of \$584,836 prorated by month based on annual budgeted revenues.
Uncollectible Accounts Expenses (Jan 1-Dec 31, 2021)	\$1,341,931	\$584,836	\$757,095	
Uncollectible Accounts Expenses (Jan 1-Mar 31, 2022)	\$372,064	\$136,929	\$235,135	
<b>Total Incremental Bad Debt Expense</b>			<b>\$1,733,635</b>	



**2020-2021 South Dakota Sales Revenue Comparisons to 2019**

<b>2020 Weather Normalized vs 2019 Weather Normalized (\$000s)</b>													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual
Residential	85	73	(302)	200	161	(337)	(237)	23	385	(152)	347	117	363
C&I	265	115	(214)	(633)	(591)	(400)	(15)	(164)	267	(475)	22	99	(1,722)
PSHL	(5)	(14)	(19)	(5)	(0)	3	1	(5)	(5)	(5)	10	(22)	(67)
Total	345	174	(535)	(438)	(430)	(734)	(250)	(145)	647	(632)	379	193	(1,426)

<b>2021 Weather Normalized vs 2019 Weather Normalized (\$000s)</b>													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual
Residential	161	183	(160)	169	89	(36)	(94)	412	583	(44)	300	(8)	1,554
C&I	31	(59)	(306)	(186)	(68)	(56)	10	(11)	471	(313)	29	16	(444)
PSHL	(19)	(30)	62	(72)	19	6	1	(4)	(7)	(14)	(35)	27	(65)
Total	173	93	(404)	(89)	40	(86)	(83)	397	1,048	(371)	293	34	1,045