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Xcel Energy Data Request No. 3-3
Docket No.: GE20-002
Response To: South Dakota Public Utilities Commission
Requestor: Kristen N. Edwards
Date Received: July 13, 2020

Question:

What was the total outstanding balance of these same customers at the time the disconnection moratorium began?

Response:

As referenced in the Company's response to SDPUC Data Request No. 3-2, we are unable to predict the exact customer accounts which may be subject to disconnection in the future. As such, we are reporting on arrearages for all active residential customers during the week of July 11th. These same customers referenced in the response to DR No. 3-2 had outstanding balances totaling \$353,529 during the week of April 18th. Due to system constraints, the Company is only able to retrieve arrears data specific to debtor number 90 days prior without extensive manual review.

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