

OTTER TAIL POWER COMPANY

Docket No: GE20-002

Response to: SD Public Utilities Commission

Analyst: SD PUC Staff

Date Received: June 02, 2020

Date Due: June 16, 2020

Date of Response: June 16, 2020

Responding Witness: Matthew J. Olsen, Manager, Regulatory Proceedings & Compliance, 218  
739-8657

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Data Request:

When does the Company plan to end the moratorium on disconnections?

Attachments: 0

Response:

Starting June 22, 2020, we will begin sending disconnection notices and disconnection actions will follow for accounts with outstanding balances as of July 14, 2020. For late payment fees, we are allowing customers time to adjust, and these fees will be reinstated as of July 22, 2020. Notification will be sent to all residential and small commercial customers on June 22, 2020 to inform them of the transition back to our normal practices and provide notice prior to us making this change.