

Attachment A: Docket GE200-002 NWE Regulatory Asset Quarterly Report Customer Information - October 30, 2020

	Q2 (4/1/20 - 6/30/20)	Q3 (7/1/20 - 9/30/20)	Cumulative - 4/1/20 -10/28/20
Number of customers disconnected for non-payment:			
Residential	0	1004	1417
Non-Residential	0	58	82
	*As of 6/29 weekly aging - \$100 or more in arrears	*as of 9/28 weekly aging - \$100 or more in arrears	*as of 10/26 weekly aging - \$100 or more in arrears
Number of customers in arrears:			
Residential	4193	2562	2160
Non-Residential	361	210	182
	*As of 6/29 weekly aging - \$100 or more in arrears	*as of 9/28 weekly aging - \$100 or more in arrears	*as of 10/26 weekly aging - \$100 or more in arrears
Total amount of arrears:			
Residential	\$ 1,671,844.00	\$ 750,228.00	\$ 490,455.00
Non-Residential	\$ 566,459.00	\$ 228,663.00	\$ 167,503.00
Number of payment arrangements made:			
Residential	214	1882	2755
Non-Residential	9	67	97
Average length of payment arrangements made:			
Residential	4.2 installments	4.4 installments	4.3 installments
Non-Residential	4 installments	5.8 installments	5.2 installments
Total dollars associated to arrangements made:			
Residential	\$ 132,806.00	\$ 1,489,773.00	\$ 2,054,825.00
Non-Residential	\$ 17,877.00	\$ 345,792.00	\$ 415,835.00