

Attachment A - Docket GE200-002 NWE Regulatory Asset Quarterly Report - Year End 2020

	Q2 (4/1/20 - 6/30/20)	Q3 (7/1/20 - 9/30/20)	Q4 (10/1/20 - 12/31/20)	Cumulative - 4/1/20 -01/13/21
Number of customers disconnected for non-payment:				
Residential	0	1004	617	1692
Non-Residential	0	58	64	127
Number of customers in arrears:				
Residential	4193	2562	2968	2909
Non-Residential	361	210	246	298
Total amount of arrears:				
Residential	\$ 1,671,844.00	\$ 750,228.00	\$ 722,858.00	\$ 704,609.00
Non-Residential	\$ 566,459.00	\$ 228,663.00	\$ 295,929.00	\$ 216,933.00
Number of payment arrangements made:				
Residential	214	1882	1371	3580
Non-Residential	9	67	60	194
Average length of payment arrangements made:				
Residential	4.2 installments	4.4 installments	4.4 installments	4.3 installments
Non-Residential	4 installments	5.8 installments	3.9 installments	4.6 installments
Total dollars associated to arrangements made:				
Residential	\$ 132,806.00	\$ 1,489,773.00	\$ 943,095.29	\$ 2,645,147.72
Non-Residential	\$ 17,877.00	\$ 345,792.00	\$ 241,623.83	\$ 661,171.45